

AGENDA

(Room 109)

Thank You to our Sponsor:



8:30 a.m. *My Recent Service Provider Change-Lessons and Suggestions*PHIL HIPPENSTEEL
President
PHIL HIPPENSTEEL ASSOCIATES, INC.

Description: What my telco did, why it was wrong and what we should learn from the experience. A technical, customer relations, and regulatory view.

9:15 a.m. BREAK

9:30 a.m. *Back-Up Power Systems: Generators – the last line of defense.....*JOE PEEBLES
Sr. Director – Business Development
NATIONAL POWER

10:15 a.m. *Partnering Opportunities in the ACP Device Distribution Program.....*DAN BRICE
ACP Channel Manager
WIRELESS BRANDS CO.

Description: In support of the Affordable Connectivity Program (ACP), Wireless Brand's mission is to be a national facilitator in providing the public with accessible and reliable means of communication through equipment with wireless internet service. Wireless Brands stands ready to assist providers in participating in that device portion of the ACP by partnering on device distribution.

11:00 a.m. *Adjourn*