Supplement No. 156
to
Telephone - PA P.U.C. No. 1

VENUS TELEPHONE CORPORATION

RATES AND RULES

Governing the Furnishing of Telephone Service

IN

Clarion, Forest and Venango Counties, Pennsylvania

As Shown on Sheet 5

Issued: August 20, 2021

By

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Effective: September 1, 2021

Filed in compliance with PA Public Utility Commission State Tax Adjustment Surcharge Procedure at PA Code §69.52

☞ NOTICE

See Sheet 2

CHANGES MADE BY THIS SUPPLEMENT

CHANGE:

This supplement changes the company's State Tax Adjustment Surcharge (STAS).

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(C) Indicates Change

Venus Telephone Corporation

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(C) Indicates Change

Venus Telephone Corporation

Second Revised Sheet 5
Canceling First Revised Sheet 5

TERRITORY SERVED BY THIS COMPANY

CLARION COUNTY

Boroughs	Villages	Townships
	Venus	Washington
	Fryburg	Knox
	Marble	Elk

FOREST COUNTY

Boroughs	Villages	Townships	
		Tionesta	(C)

VENANGO COUNTY

Boroughs	Villages	Townships
	Venus	Pinegrove
	Fertigs	Cranberry

(C) Indicates Change

GENERAL REGULATIONS

TARIFF APPLICATION

This tariff governs the furnishing of telephone service and facilities by the Venus Telephone Corporation, hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff.

TELEPHONE SERVICE DEFINED

The Telephone Company does not transmit messages but offers, subject to the terms and conditions specified in this tariff, the use of its facilities, where applicable, for communication between subscribers. The term "service"
as used throughout this tariff refers to service, equipment and facilities.

OBLIGATION TO FURNISH SERVICE (C)

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

SPECIAL TYPES OF SERVICE AND EQUIPMENT

In cases where a subscriber desires some special type of service or equipment for which provision is not otherwise made, and in the judgment of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted on the cost of furnishing such service or equipment. (C)

EQUIPMENT, APPARATUS AND ACCESS LINES

All connection to the network by the Company or by the Customer must comply with the rules and regulations of the F.C.C. and Pa. P.U.C.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

INSTALLATION, RELOCATION, MAINTENANCE, REPAIRS & REMOVAL

All access wiring up to the point of demarcation, protectors and/or network interface devices must be installed, maintained, repaired, relocated and removed by the Telephone Company. (C)

The subscriber shall be responsible for damages to the facilities of the Telephone Company resulting from negligence or willful act of the subscriber.

The Telephone Company shall not be liable for any defacement of or damage to the premises of the subscriber resulting from the attachment of the Telephone Company's equipment, apparatus or lines on such premises, or their installation or removal, when such damage is not the result of negligence of the Telephone Company.

ACCESS TO PREMISES OF SUBSCRIBER

For the purpose of installing, repairing, inspecting or removing any part of its equipment, apparatus or lines on the premises of the subscriber, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonable hour.

BUSINESS AND RESIDENCE SERVICE CLASSIFICATIONS

Business rates are applicable in connection with service furnished at a business location or any other place where the service is used primarily or dominantly for business, professional or institutional purposes. If either the main station or any extension connected therewith is located in a place where business rates are applicable, business rates apply to the main station and to all extensions therefrom.

Residence rates apply in private residences where the service is used primarily or dominantly for social or domestic purposes.

USE OF SERVICE

Unless otherwise indicated in this tariff, the use of business service is restricted to the subscriber, his agents and representatives, and the use of residence service is restricted to the subscriber and members of his household.

(C) Indicates Change

GENERAL REGULATIONS (C)
(continued)

USE OF SERVICE (cont'd)

The subscriber shall not use the service or permit others to use it in such manner as to interfere with the service of other subscribers.

Unless otherwise provided in this tariff, service shall in no case be resold.

CONTRACTS FOR SERVICE

The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company's tariffs lawfully on file become the contract between the Telephone Company and the subscriber. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of three months.

FCC DESIGNATED 811 SERVICES (C)

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis as detailed in Section 1, Sheet 1 of this tariff. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity. (C)

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

DEPOSITS

A deposit, in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 -64.41 may be required as security for future bills. Interest rates applied to customer deposits held by the Telephone Company are prescribed by the PUC. (C)

Deposits will be returned in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 - 64.41.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Telephone Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

CHARGES FOR FRACTIONAL MONTHS

When service is established, the initial charge for local service, equipment and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

PAYMENT FOR SERVICE

Installation and construction charges, where applicable, must be paid in advance of the establishment of service.

Service connection charges are payable when service is established.

Message charges at pay telephones are payable in advance. (C)

Recurring charges for service are billed monthly in advance and are payable when the service has been rendered. Charges for toll message service are billed after the service has been rendered and are payable on request. Interest at the rate of 1 1/4% per month will be charged on unpaid bills after date due.

Charges for all local and toll messages sent from the subscribers telephone station, and for all toll messages received at such station on which charges are reversed with the consent of the person answering the call, are the responsibility of the subscriber.

A statement of account rendered to the subscriber shall be deemed correct and binding upon the subscriber unless objection in writing is received by the Telephone Company within thirty days after rendition of the statement.

SUSPENSION OF SERVICE

The Telephone Company reserves the right to suspend service for non-payment of bills, ten days after date due, or for violation of rules and regulations of this tariff, after due notice by the Telephone Company.

The Telephone Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and to demand payment for such service up to and including date of suspension, provided it has not been notified by the subscriber to discontinue service prior thereto.

LIABILITY OF TELEPHONE COMPANY

In event interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing service, lines and other facilities, and are not caused by negligence of the subscriber, the liability of the Telephone Company for damages arising therefrom shall not, except as otherwise provided in Section 1 Sheet 8 of this tariff, exceed an amount equivalent the proportionate charge to the subscriber for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. Where a local message guarantee applies, a pro rata portion of the guarantee for the period of suspension is allowed. No other liability shall in any case attach to the Telephone Company.

(C) Indicates Change

GENERAL REGULATIONS (C)
(continued)

CANCELLATION FOR CAUSE

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Telephone Company receives other evidence that such service is being or will be so used.

The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than a means of communication.

TELEPHONE NUMBERS

The Telephone Company reserves the right to change the telephone number or numbers of a subscriber's station or stations as the exigencies of the business may require.

TELEPHONE DIRECTORIES

Telephone directories issued by the Telephone Company to its subscribers and patrons without charge are the property of the Telephone Company and shall be surrendered to the Telephone Company upon termination of service or distribution of a subsequent issue, in as good condition as reasonable wear and tear permits. No binder, holder or auxiliary cover, except where furnished by the Telephone Company, may be used in connection with any directory furnished by it.

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, its directories, nor for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as the result of listings published in its directories.

Claims for damages on account of interruptions to service due to errors in or omissions of directory listings will be limited to an amount equivalent to the proportionate charge for that part of the customer's service which is impaired, but not to exceed one-half the local service charges for the service items affected for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

OVERTIME WORK

When, at the subscriber's request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

TOLL MESSAGE RATES

Rates, rules and regulations governing Toll, or Long Distance, messages are contained in the toll tariff of the toll tariff of the Pennsylvania Telephone Association. (C)

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this tariff and other state toll and access tariffs in which this company concurs, a surcharge, as shown below, will apply to all intrastate charges for service on or after September 1, 2021, except on calls from pay telephones. (C)

For services provided to:	**Surcharge Rate**	
END USER	-0.015%	(I)
ACCESS USER & LOCAL EXCHANGE CARRIERS	-0.014%	(I)

The above charges will be recomputed, using the same elements prescribed by the Commission:

a. Whenever any of the tax rates used in calculation of the surcharge are changed.

b. Whenever the utility makes effective any increased or decreased rates.

c. And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputations; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may submit the such recomputation a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

(C) Indicates Change (I) Indicates Increase

GENERAL REGULATIONS (cont'd)

ALLOWANCES FOR TELEPHONE SERVICE INTERRUPTIONS (C)

When main telephone service is interrupted for a period of at least 24 hours, the company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1. (a) 1/30 of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative by the company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer of the company conditioned that the out-of-service extends beyond a minimum period of 24 hours.

   (b) 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered inoperative to the extent of being useless.

2. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

   Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law but for this rule and said tariff.

   The foregoing allowances shall not be applicable where service is interrupted by the negligence or wilful act of the customer to service or where the company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY

1. GENERAL

Telecommunications Service Priority (TSP) provides for priority treatment to provision and restore National Security and Emergency Preparedness (NSEP) telecommunications services.

NSEP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or regrades or threatens the NSEP posture of the United States.

TSP services fall into two categories, Emergency and Essential. Emergency Services are newly ordered services so critical as to offer provisioning at the earliest possible time, without regard to the service user's cost. Essential Services are all other NSEP services assigned restoration and/or provisioning priorities within the system.

TSP service shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations as well as the guidelines set forth in "Telecommunications Service Priority System for National Security Emergency Preparedness Service Vendor Handbook" dated July 9, 1990, and "Telecommunications Service Priority System for National Security Emergency Preparedness Service User Manual."

2. RESPONSIBILITIES OF THE CUSTOMER

a. Customer can request assignment to the TSP system through the following agencies:

Customer		Contact
Federal Agencies	-	TSP Program Office
State & Local Govt.'s	-	Federal Emergency Management Agency
Foreign Governments	-	Department of State or Defense
Private Industry	-	Any Federal organization, but normally one with whom they have a contractual relationship involving an NSEP function.

The TSP Program Office is contained within the National Communications System.

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

2. RESPONSIBILITIES OF THE CUSTOMER (cont'd)

   b. Once customers have received their TSP assignment, signified by a TSP Authorization Code, the customer must submit the code along with a service request to the Company.

   c. During certain emergencies, the Company will take TSP service requests verbally. In these cases, a written service order should follow within two working days.

3. RESPONSIBILITIES OF THE COMPANY

   a. The Company will send a Service Confirmation to the TSP Program Office upon the completion of an ordered TSP service within 45 calendar days of the completion.

   b. The Company will designate a 24-hour point of contact for receiving Emergency TSP provision requests and reports that a TSP service is unusable or out of service.

4. RULES AND REGULATIONS

   a. The Company will provision and restore, when necessary, those telecommunications services with TSP assignments before services without such assignments, both from this tariff and PTA's Access tariff and Toll tariff, in which this Company concurs.

   b. When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, the sequence in which existing services may be preempted is as follows:

      - Non-TSP services
      - TSP services, selected in the inverse order of their TSP priority level assignment.

      When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

   c. The Company is not authorized to provide priority treatment to provision TSP services to customers that have no provisioning priority.

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

4. RULES AND REGULATIONS (Cont'd)

d. The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.

e. In obtaining TSP, the customer authorizes the Company to provide certain customer record information to the TSP Program Office to maintain and administer the TSP System. This customer information will include only the customer's name, TSP authorization code, Company Circuit ID, customer telephone number and customer mailing address.

5. RATES

a. In the event that the Company must utilize additional labor outside of normal business hours in the provisioning or restoration of a qualifying TSP service, additional labor charges may apply. Such charges will be based on cost and billed to the customer. The Company will attempt to inform the customer of approximately how much these charges will be in advance.

b. A Service Order Charge applies when TSP requests/changes are made to a customer's line record after a service has been connected. In addition, a one time charge, based on cost, for the initial establishment of TSP status in Company records will be billed to the customer.

c. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.

d. Facilities required by the Company for the provisioning, restoration, or maintenance are exempt from the TSP rules.

e. The Company will provide reconciliation of its TSP records with corresponding records contained in the TSP Program Office's database, in compliance with current program requirements. The Company reserves the right to apply the costs associated with updating the reconciling TSP database records.

GENERAL REGULATIONS (cont'd)

Broadband School Discount

The Company shall offer school customers in its service territory, that meet the eligibility standards described in 47 CFR §54.501 (relating to eligibility for services provided by telecommunications carrier) and that agree to enter into a minimum three-year contract, a thirty percent (30%) discount in the otherwise applicable tariffed distance sensitive per-mile rate element, and also will waive the associated nonrecurring charges, for available intrastate broadband services (as defined by Act 183 of 2004) where used for educational purposes and not for the provision of telecommunications services to the public for compensation. The discount or waiver shall not be required where application of it to a particular service would conflict with applicable law.

LOCAL EXCHANGE SERVICE WITH NETWORK ACCESS

1. Local exchange service includes the central office equipment with touch tone dialing capability, outside plant distribution wire and cable, drop wire and station protector. The rates listed below do not include any terminal equipment - telephones, ringers, couplers or station wiring. (C)

* * * (C)

2. **Exchange Rate Classification** (C)

   a. The monthly rates, as shown below, are classified into Rate Bands on the basis of the number of access lines in the local calling area of each exchange. The number of access lines for each exchange is the sum of the total business and residence access lines plus key and PBX Trunks and equivalent Centrex-type lines.

   b. The tables for Rate Bands by Access Line Limit and Monthly Rates by Rate Band follows:

TABLE OF RATE BANDS BY ACCESS LINE LIMIT

Rate Band	Access Line Limit Local Calling Area
1	0 - 20,000
2	20,001 and over

TABLE OF MONTHLY RATES BY RATE BAND

Rate Band	BUSINESS One Party	Key Trunk	RESIDENCE One Party
1	$28.02 (I)	$39.78	$15.94 (I)
2	$32.84	$49.26	$18.18

(C) Indicates Change (I) Indicates Increase

LOCAL EXCHANGE SERVICE WITH NETWORK ACCESS (cont'd)

3. When the Company proposes to reclassify service in an exchange from one Rate Band to another because of an increase or decrease in the number of access lines, notice of the reclassification to the proper Rate Band shall be given by filing revised tariffs with the Commission. Such revised tariffs will be filed only when (1) the number of access lines has exceeded or fallen below its Rate Band access line limits as determined on two consecutive semi-annual reviews, provided that the most recent consecutive reviews, exceed the lower limit or fall below the upper limit of the new Rate Band by at least two percent, or (2) an additional exchange is added to the local calling area of the exchange and the new number of access lines exceeds the upper limit of the Rate Band.

4. The local service area embraces stations bearing the designation of Venus; Shippenville, Knox (Brookville Telephone Company) and Oil City (C)
(GTE North Incorporated) and is within rate band 2's access line (C)
limit.

(C) Indicates Change

Exchange Areas and Territorial Boundary (D)

(D) Indicates Decrease

SERVICE CONNECTION CHARGES

Service connection charges herein described, apply to all ordering installing, changing or substituting of telephone services offered by the Company and are non-recurring. The definition and application of these charges are as follows:

GENERAL

(1) Basic Service Order Processing Charges apply on each customer order for all work or service ordered to be provided or changed, disconnected or reconnected at one time at the same location for the same customer. These charges cover work associated with receiving, establishing records and processing any service ordered to be completed or changed at any one time. This charge applies to all requests for service initiated by a customer.

(2) Network Access Charge shall apply at the time of initiation of new (C)
service or the re-initiation of a discontinued service to the same customer whenever central office service is connected to a customer's premises. This charge is associated with the connection of company facilities (drop wire, cable protector, ground unit) to the (C)
customer's premises and applies to each central office line so connected. This charge covers travel time and work in central office facilities related to the connection of associated facilities required to render service.

(3) Premise Visit Charge applies for any work, equipment of service ordered, changed or substituted by the customer which requires a premise visit by Company personnel for the purpose of installation, removing, reconnecting or changing equipment and facilities associated with service.

* * * (C)

* * * (C)

(4) The customer has the option of paying the non-recurring charges related to the initial installation of a main station for a single line residence or business exchange service in equal monthly installments over three billing periods.

(C) Indicates Change

SERVICE CONNECTION CHARGES (cont'd)

RATES

	Business	Residence	
Service Order.....	$20.00	$15.00	(I-C)
Access Line.....	10.00	7.50	(I-C)
Premise Visit.....	15.00	15.00	(I-C)
Restoral without visit.....	20.00	20.00	(I-C)
Restoral with visit.....	35.00	35.00	(I-C)

SERVICE MAINTENANCE VISIT CHARGE

A service maintenance visit charge applies when a service difficulty or trouble report requires a visit by the Telephone Company to the customer's premises, at which customer-provided equipment or lines are connected to Telephone Company facilities, and a determination is made that the difficulty or trouble is not the result of failure of Telephone Company facilities.

The minimum charge for each service maintenance visit is $20.00. Costs exceeding the minimum charge are the responsibility of, and will be billed to, the customer.

(C) Indicates Change
(I) Indicates Increase

SERVICE CONNECTION CHARGES (cont'd)

(C)

* * *

RESERVED FOR FUTURE USE

(C) Indicates Change

SERVICE CONNECTION CHARGES (cont'd)

(C)

* * *

RESERVED FOR FUTURE USE

(C) Indicates Change

LIFELINE SERVICE

A. DESCRIPTION

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations.

B. REGULATIONS

1. Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (a household is defined as "any individual or group of individuals who are living together as one economic unit" an economic unit is "all adult individuals contributing to and sharing in the income and expenses of a household"). However, a qualified residence customer or household is not eligible for Lifeline Service if they are currently receiving a Lifeline program discount on another service supported by the Federal Communications Commission. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service. (C)

2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:

   a. One-Party Residence Unlimited Service and Local Measured Service, if available.
   b. Directory Listing (standard only).
   c. Non-Published or Non-Listed Telephone Number Service.
   d. Access to Directory Assistance Service.
   e. Touch Tone Calling Service.
   f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
   g. Access to Operator Services.
   h. Voluntary Toll Restriction Option.
   i. Access to 800/888 Services.
   j. Access to Call Trace.
   k. Access to Alerting and Reporting Systems (9-1-1 dialing).
   l. Access to the Pennsylvania Telecommunications Relay Service.
   m. Caller ID Per-call and Per-line Blocking
   n. Other eligible telecommunications services at tariffed rates.

(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont.)

3. An applicant for Lifeline Service must be a current participant in one of the following eligibility programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service. (C) (C)

Pennsylvania Department of Human Services (DHS) Programs:
Supplemental Security Income (SSI)
Medicaid
Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)

Additional Eligible Programs (Federal)
Federal Public Housing
Veteran's Pension or Survivor's Pension Benefit

* * * * (C)

4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in B.3. above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the eligibility programs in B.3. above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (60 days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). (C) (C)

(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont'd)

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.

6. Only services listed in B (2) above will be provided to Lifeline customers.

7. Customer requested temporary suspension of Lifeline Service is not permitted.

8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.

* * * (C)

9. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Venus Telephone Corporation.

10. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).

11. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.

12. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.

13. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C) Indicates Change

LIFELINE SERVICE

C. LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

1. Applicable Residence Dial Tone monthly rate minus $5.25 [1]. (D)

2. Lifeline Service is subject to all applicable state, local and federal taxes, and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

[1] See FCC Public Notice released May 1, 2012, In re: *Lifeline and Link Up Reform and Modernization et al*., Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012) and subsequent orders.

(D) Indicates Decrease

MILEAGE CHARGES

* * * * (D-C)

EXTENSION STATION

When an extension station, bell, gong, or PBX station is located in a building separate and apart from that housing the main station, an additional charge applies to that portion of the line extending beyond the building in which the initial station is installed. This charge is computed on air line measurement from the point of exit from the main building to the location of the extension instrument per each wire circuit, as follows:

	Monthly Charge
When the two buildings are on the same premises and are not separated by intervening buildings or by a public thoroughfare, for each 1/10 mile or fraction thereof	$ .50
When the buildings are on separate premises or are separated by a public thoroughfare, for each 1/4 mile or fraction thereof	1.25

This charge is made for each wire circuit irrespective of the number of extension telephones, bells, or gongs any one circuit may serve, and applies whether or not they are located within or without the base rate area.

(C) Indicates Change
(D) Indicates Decrease

MILEAGE CHARGES (cont'd)

FOREIGN EXCHANGE SERVICE

Foreign exchange service is not offered as a normal or customary form of telephone service. However, when facilities are available, and service conditions will permit, the Company may furnish this service subject to the following regulations and rates.

Foreign exchange service is limited to one-party or PBX trunk lines. When foreign exchange service is furnished by means of a branch exchange trunk line, connections to the trunk at the branch exchange switchboard are restricted to the stations connected with and in the immediate vicinity of the branch exchange switchboard.

Inter-Company Foreign Exchange Service

This service will be provided only where the subscriber agrees to remain a subscriber of this company and to limit the use of the foreign exchange service to calls within the local service area of that foreign exchange. This company will rent a terminal in the foreign exchange and provide it to the subscriber at the one-party trunk rate at the foreign exchange. In addition the following monthly charges apply:

1. Within the territory of this company, a mileage charge of $.50 per 1/10 mile, for each circuit measured airline from the rate center of normal exchange to the boundary line of the adjoining company.

2. Outside the territory of this company, such mileage charges as are provided by tariffs of other participating companies.

3. A supplemental charge of $2.00 for each $.01 multiple of the dialed day station-to-station initial period message toll rate between the normal exchange and the foreign exchange. Such charge does not apply if the local and foreign exchanges are in the same local service area. (C)

4. Special repeaters where required for satisfactory transmission will be provided at $15.00 per month each.

When foreign exchange service is requested by a subscriber of another company to an exchange of this company, the charges listed in "A" above will apply and the charges in "C" above apply unless a similar charge is made by the company in whose territory the subscriber is located.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

GENERAL

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges as prescribed hereunder.

CONSTRUCTION ON PRIVATE PROPERTY (I-C)

In all cases of plant construction on private property, where the type of construction is selected by the Telephone Company, the Telephone Company will construct, own and maintain its facilities, either wholly or jointly with an electric utility, subject to a construction charge based on route measurement as follows:

First 500 feet of construction - no charge
Additional construction beyond 500 feet - Actual cost.

Where the customer requests or a governmental authority requires a type of construction different from that selected by the Telephone Company, a charge will be made to cover the excess cost of construction above that selected by the telephone company.

The Telephone Company shall have access to all facilities at all times for maintenance purposes.

Where applicant is so located that it is necessary to use a private right-of-way to furnished service, the subscriber is required to pay the entire cost involved in securing such right-of-way.

(I) Indicates Increase
(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

OTHER SPECIAL CONSTRUCTION

When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.

MINIMUM CONTRACT

New construction will be provided only where service is contracted for a minimum period of two years.

* * * * (C)

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (§63.41) (C)

(a) For the purpose of this section only, the following words and terms shall have the following meanings, unless the context clearly indicates otherwise:

(1) Applicant for telephone service - The developer of a recorded plot plan consisting of five or more lots, or one or more five unit apartment houses.

(2) Developer - The party responsible for constructing and providing improvements in a development, that is, streets, sidewalks, and utility-ready lots.

(3) Development - A planned project which is developed by a developer/applicant for telephone service set out in a recorded plot plan of five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, mobile homes, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.

(4) Distribution line - A main line facility directly or indirectly connecting the customers in a development to the telephone central office.

(5) Service line - A line from the distribution line to the residence of the subscriber.

(6) Subdivider - The party responsible for dividing a tract of land into building lots which are not to be sold as utility-ready lots.

(7) Subdivision - A tract of land divided by a subdivider into five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd) (C)

(b) Distribution and service lines, except pedestals, installed as the result of an application for telephone service within a development shall be installed underground; shall conform to the utility's construction standards; and shall be owned and maintained by the utility. Excavating and backfilling shall be performed by the applicant for telephone service or by another agent the applicant may authorize. All other installation shall be performed by the utility or by another agent the utility may authorize. The utility shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its underground lines occasioned by anyone other than its own employees or agent. Nothing in this section shall prohibit a utility from performing its own excavating and backfilling for greater system design flexibility. No charges other than those specified in subsection (c) and (d) shall be permitted.

(c) The applicant for telephone service to a development shall do the following:

(1) At its own cost, provide the utility with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.

(2) At its own cost, clear the ground in which the service lines and related facilities are to be laid of trees, stumps and other obstructions, provide the excavating and backfilling according to utility specifications and subject to the inspection and approval of the utility, and backfill within 6 inches of final grade. Utility specifications for excavating and backfilling shall be set forth by the utility in written form and presented to the applicant at the time of application for the service and presentation of the plot plan to the utility. If the utility's specifications have not been met by the applicant's excavating and backfilling, the excavating and backfilling shall be corrected or redone by the utility's construction standards and specifications permits the utility to refuse utility service until the standards and specifications are met.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd) (C)

(c) (cont'd)

(3) Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the utility's line and facility installation with the general project construction schedule including coordination with any other utility sharing the same trench; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the utility to avoid unnecessary costs and delay.

(4) Place with the telephone company, in advance or upon such other terms as the company may require, the following charges:

(i) A prepayment in aid of construction in an amount not in excess of 60% of the company's costs of the distribution line for the development.

(ii) The prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service rendered. The basis for total refund shall be 100% refund upon receipt of telephone contracts for telephone service from 50% of the total development within a 10 year period.

(d) If the applicant changes the plot plan after installation of the telephone utility's lines has begun, or requests deviation from the utility's established underground construction practices, the additional costs shall be borne by the applicant. No charges other than those described in this subsection and in subsection (c) shall be borne by the applicant for telephone service or by another utility sharing the same trench, even if the utility elects to perform its own excavating and backfilling.

(e) The Commission believes that there should be joint use of trenches whenever economically and technologically feasible. However, the Commission realizes that the economic advantages which can result from the joint use of trenches may at time be obviated by the technological disadvantages of joint occupancy. Therefore, the Commission will not make the joint use of trenches mandatory but will require the joint use of trenches whenever the circumstances indicate that the use would be feasible and all parties agree thereto.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENTS CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd) (C)

(f) This section shall apply to all requests for distribution facilities for telephone service to developments which are filed after June 9, 1984.

(g) Amounts the public utility receives under subsection (c)(4)(i) shall be credited to Accounts 174 - Other deferred credits.

(h) Whenever the public utility or an affected person believes that the application of the tariff rule works an undue hardship, involves a physical impossibility, or is otherwise inappropriate, the utility or person may request an exception from the undergrounding requirements of this section by following the procedure set forth in §57.86 (relating to exceptions).

(i) Exceptions, as granted by the Commission for electric distribution lines under §57.86 (relating to exceptions) shall also apply to telephone facilities. If an exception request, initiated by an applicant for telephone service is granted and the applicant thereafter desires underground service, then this section shall apply as if no exception had been granted.

(j) Telephone utilities shall file a tariff supplement adding this section to its tariff. The tariff supplement shall become effective on the date filed.

(k) Telephone utilities shall file undergrounding construction and specification standards and revisions thereto with the Commission's Bureau of Safety and Compliance.

(l) Underground facilities in new residential developments are only required by this section when a bona fide developer exists, that is only when utility-ready lots are provided by the developer. A mere subdivision is not required to have underground service. However, should the lot owner in a subdivision desire underground service, the service shall be provided by the utility if the lot owner, at his option either complies with subsection (c) or pays to the utility the charges that are contained in the utility's tariff for underground telephone service not required by this title.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

TAXES ON CONTRIBUTIONS IN AID OF CONSTRUCTION AND CUSTOMER ADVANCES (C)

Any contribution in aid of construction (CIAC), customer advance or other like amounts received from the customer which shall constitute taxable income as defined by the Internal Revenue Service will have the income taxes segregated in a deferred account for inclusion in rate base in a future rate case proceeding. Such income taxes associated with a CIAC or customer advance will not be charged to the specific contributor of the capital.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY LISTINGS

All subscribers, including semi-public telephones, are entitled to one listing in the official directory published by the Telephone Company.

Additional listings are provided at $.50 per month. This charge will continue while the directory containing such listing is in effect. The charge will be terminated: if the main station telephone service is terminated; upon death of listed party; listed party subscribes for service in his own name; or moves to a location where he is not accessible to the subscriber's station.

Additional listings in directories of other telephone companies and INWARD WATS listings will be the rates charged by that telephone company.

Acceptable listings are limited to the real names of individuals, partnerships, or corporations and/or names under which such individuals, partnerships or corporations actually conduct their business.

NON-PUBLISHED NUMBERS

A telephone number is "non-published" when it is omitted from the directory and also from the information lists of the Telephone Company. Upon request and at a rate of $.50 per month, a subscriber may have a "non-published" number, but such requests are discouraged as far as possible, and the subscriber is required to sign a written statement releasing the Telephone Company from all responsibility for losses arising from such arrangement. Unless the specific call number is given by the person calling, connection will not be established with a telephone having a "non-published" number.

This charge does not apply if the subscriber has another telephone line at the same location which is listed in the directory and information lists.

When existing service for the same customer requires a number change in order to establish or continue "non-published" service, a charge as shown in Section 3 applies.

Pay Telephone Line Service customers will not be charged for a non-published telephone number. (C)

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

SUSPENSION OF SERVICE AT SUBSCRIBER'S REQUEST

Upon request from a residence subscriber, service will be suspended for a period of not less than one month, for a charge equivalent to one-half the rate for local service, equipment, mileage and listings.

The Telephone Company assumes no responsibility to intercept calls and provide information on inward calls.

BRIDGED LINE SERVICE

When, at the subscriber's request, two one-party lines are bridged for simultaneous ringing, the one-party rate for each line applies.

* * * * (C)

* * * * (C)

* * * * (C)

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY ASSISTANCE SERVICE

1. General

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of this company request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

2. Regulations

a. **Monthly Call Allowance**

An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.

b. **Exceptions**

Charges for Directory Assistance Service are not applicable to the following types of calls of Directory Assistance:

1. Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.

2. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

c. **Multiple Number Request**

A maximum of two requested telephone numbers per call are permitted.

3. Rates

		Per Call	
4.	Where the customer direct dials Directory Assistance	$ .50	(I)
b.	Where the customer places a call to the Directory Assistance attendant via an Operator	$ .50*	(I)
c.	Where the customer direct dials Directory Assistance from a Pay Telephone	$ .50	(I)
d.	Where the customer originates a Directory Assistance call from a Pay Telephone via an Operator	$ .50*	(I)

*Plus the applicable operator handled rate.

(I) Indicates Increase

MISCELLANEOUS SERVICE AND EQUIPMENT

OPERATOR SERVICES

1. LINE STATUS VERIFICATION

Upon customer request the operator will verify and provide the line status condition subject to a charge of $.70 for each request.

No charge will apply for a line status verification when a trouble condition is indicated on the line.

2. CALL INTERRUPTION

Upon customer request the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is $1.10 for each request. This charge includes the line status verification and call interruption.

(C) * * * *

3. OPERATOR CALLS

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

Calling Card Customer Dialed	Operator Station-to-Station #	All Types Person-to-Person
$.35	$.90	$2.50

- Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

CUSTOM CALLING SERVICE (C)

General

1. Call Waiting

Call Waiting permits the customer engaged in a call, to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook.

2. Call Forwarding

Call Forwarding permits the customer to automatically transfer all incoming calls to a telephone at another location. The customer activates Call Forwarding by dialing a special code followed by the telephone number of the location to which calls are to be transferred. The feature may be deactivated by dialing another code. The customer may still make outgoing calls even though a transferred call is in progress.

3. Conference Calling

Conference Calling permits the customer, by operation of the switchhook, to place an existing call on hold, dial the telephone number of a third party and establish a three-way conference call. The customer may talk privately with the third party before establishing the three-way connection and may disconnect the third party to re-establish the original connection. The customer establishing the conference must remain on the line for the duration of the call.

4. Speed Calling

Speed Calling permits the customer to place calls to local or long distance numbers by dialing abbreviated codes instead of a complete telephone number. Speed Calling is available in 8-number capacity using one digit abbreviated codes. Customers may make changes or entries in their repertory by dialing special codes.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

CUSTOM CALLING SERVICE (cont'd) (C)

5. Fixed Calling

A call may be placed to one set telephone number, local or long distance, simply by lifting the handset and waiting a pre-determined length of time as set for by the customer.

Availability of Service

Custom Calling Service will be provided only in connection with individual line business and individual line residence services. Custom Calling Service is not provided in connection with coin telephone service or PBX service.

Rates

The following monthly rates for each service provided will apply, in addition the non-recurring charge applicable in Section 3 will also apply.

		Monthly Charge	
		Bus.	Res.
1.	Call Waiting.....	$ 3.50	$2.00
2.	Call Forwarding.....	3.50	2.00
3.	Conference Calling.....	3.50	2.00
4.	Speed Calling - 8 code.....	3.50	2.00
5.	Fixed Calling.....	3.50	2.00
	Any three features.....	8.00	5.00
	Any four features.....	9.00	6.00
	Any five features.....	10.00	6.50

Toll charges apply to each call forwarded or conferenced to a location beyond the flat rate calling area of the line with which the Custom Calling Service is associated.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

1. General

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239. (C) (C)

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after August 1, 2021: (C)

Per residence access line, per month	$0.04	(D)
Per business access line, per month	$0.04	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change (D) Indicates Decrease

MISCELLANEOUS SERVICE AND EQUIPMENT

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from pay telephones shall be completed free of charge. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 10. This Company concurs in this tariff. (C)

The company will make available to the Telecommunications Relay Service (TRS) user a calling card. The rates for the calling card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

(C) Indicates Change

CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

1. General

Custom Local Area Signaling Services (CLASS) are enhanced services associated with Signal System Seven (SS7). CLASS is furnished only in connection with individual line services exclusive of semi-public telephone service and business line service on which the Customer Premise Equipment (CPE) is a coin operated instrument.

2. Description of Features

1. Repeat Dial

Repeat Dial is an ongoing call management feature which will enable the subscriber to have the system redial the last number called from his/her station. This will apply regardless of whether the original call was answered, unanswered, or encountered a busy tone. The system will monitor the calling and called lines and will attempt to connect the call for up to 30 minutes. The subscriber can continue to originate and receive calls without affecting the Repeat Dial request. The activation of this feature can be canceled by the customer when desired by dialing the deactivation code. Customers can either pay per use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use. When the customer pays-per-use, the usage charge applies each time the service is activated whether or not the called party answers.

2. Return Call

Return Call is an incoming call management feature which will enable a subscriber to have a call set-up performed automatically to the calling party of the last incoming call. This will apply whether the incoming call was answered, unanswered, or encountered a busy tone. This feature is available with level two activation only. At level two, the subscriber can receive an announcement stating the Directory Number of the last incoming call before

MISCELLANEOUS SERVICE AND EQUIPMENT

CUSTOM LOCAL AREA SIGNALING SERVICE (Cont'd)

2. Description of Features (Cont'd)

2. Return Call (Cont'd)

the call set-up is completed. This will allow the subscriber to decide if he/she wishes to proceed with the call or to drop the request. Calls returned outside the local calling area are subject to toll charges. Customers can either pay-per-use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use. When customers pay-per-use, the usage charge applies each time the service is activated whether or not the called party answers.

3. Caller ID Service

Caller ID Service is an optional feature which allows a subscriber to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID Service works only on calls which originate from and terminate in central offices that are equipped to provide this service or between central offices that are equipped and have SS7 connnectivity . Caller ID Service is available to customers on a per month basis only, which provides unlimited use of the service.

As facilities permit, Caller ID Service will be provided to the following customers; Residence and Business One-Party Service, PBX Trunks and Centrex Service. For calls originating from a line within a PBX Multi-line hunting group, only the main telephone number will be delivered.

The telephone numbers that will be displayed on Caller ID subscriber's display unit include listed, non-listed and non published telephone numbers.

The telephone numbers that will not be displayed to the Caller ID subscriber.

MISCELLANEOUS SERVICE AND EQUIPMENT

CUSTOM LOCAL AREA SIGNALING SERVICE (Cont'd)

2. Description of Features (Cont'd)

3. Caller ID Service (Cont'd)

are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber the display unit will notify them that the calling telephone number is unavailable.

In addition to the ability to see the telephone number of incoming calls, Caller ID Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated/deactivated by dialing a specific code. This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Caller ID subscriber will hear a confirmation tone when the feature is activated or deactivated.

When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID subscriber's telephone does not ring. There are no additional charges for this feature. Blocked local or long distance calls routes to the Anonymous Call Reject announcement will not be rated as completed calls.

Caller ID Service, Deluxe Caller ID Service, Per-Call Blocking and Per-line Blocking can be used by customers with push button or rotary telephones.

MISCELLANEOUS SERVICE AND EQUIPMENT

CUSTOM LOCAL AREA SIGNALING SERVICE (Cont'd)

2. Description of Features (Cont'd)

4. Deluxe Caller ID Service

Deluxe Caller ID Service is an enhancement of the Caller ID Service. This service will allow the subscriber to see the telephone number and name of the caller. All terms and conditions for the Caller ID Service and Deluxe Caller ID Service are exactly the same. The only difference will be that the Caller ID Service will allow the subscriber to see only the telephone number of the caller while the Deluxe Caller ID Service will allow the subscriber to see both the caller name and telephone number.

5. Caller ID and Deluxe Caller ID Service Per-Call Blocking

Per-Call Blocking is automatically available to all customers served by the Company. This blocking option allows the calling party to block the passage of their telephone number and name on outgoing calls. To activate Per-Call Blocking a special code is dialed prior to placing each call.

When this blocking feature is activated by the calling party, and they place a Call to a Caller ID or Deluxe Caller ID subscriber, the subscriber's display unit will indicate that the incoming call has been blocked. There is no charge to activate Per-Call Blocking and the service is provided on an unlimited basis. Caller ID Per-Call Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

The Pay Telephones in the Company serving area will only be equipped with the Caller ID Per-Call Blocking option. Instructions on how to use blocking will be provided at each public telephone location. (C)

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

CUSTOM LOCAL AREA SIGNALING SERVICE (Cont'd)

2. Description of Features (Cont'd)

6. Caller ID and Deluxe Caller ID Service Per-Line Blocking

The calling party may prevent the display of their telephone number and name on a permanent basis by subscribing to Per-Line Blocking. This blocking option automatically prevents the display of the calling number and name for all calls placed from that line to a Caller ID or Deluxe Caller ID Service subscriber, unless the feature is deactivated. If a subscriber of Per-Line Blocking chooses to deactivate blocking, the calling telephone number and name would be sent for that call only. After the call is completed, the line automatically reverts to the Per-Line Blocking feature. The deactivation of Per-Line Blocking is completed by dialing a special code prior to placing each call.

The code to deactivate Per-Line Blocking is different than the one used to activate Per-Call Blocking. Caller ID Per-Line Blocking will be available to all customers in the Company serving area.

Customers who use either Per-Call Blocking or Per-Line Blocking will be unable to complete calls to Caller ID and Deluxe Caller ID subscribers that have activated the Anonymous Call Rejection (ACR) feature. When a caller who has blocked the display of his/her telephone number and name calls a Caller ID or Deluxe Caller ID subscriber that has activated ACR, the caller will hear an announcement that the called party does not accept anonymous calls.

To complete a call to a Caller ID or Deluxe Caller ID subscriber that has activated ACR; (1) place the call by unblocking the telephone number, or (2) place the call through an operator which may involve charges in addition to the cost of the call. The live operator surcharges will be waived for customers of the Telephone Company who are involved in domestic violence, the staffs of domestic violence program agencies (when involved

MISCELLANEOUS SERVICE AND EQUIPMENT

CUSTOM LOCAL AREA SIGNALING SERVICE (Cont'd)

2. Description of Features (Cont'd)

6. Caller ID and Deluxe Caller ID Service Per-Line Blocking (Cont'd)

in domestic violence counseling) and emergency services personnel (while in the performance of their jobs). If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such an alternative.

7. Customer-Originated Trace

Customer-Originated Trace allows the subscriber to initiate a trace on the last incoming call. The results of the trace will not be provided directly to the subscriber initiating the trace. The trace log will be printed at the Telephone Company who the subscriber must then contact for further action to be taken.

After receiving a call which is to be traced, the subscriber dials an activation code to activate the feature. The call will be traced automatically and the origination Directory Number and time the call was made will be held by the Telephone Company for release to the appropriate law enforcement personnel. This service is available only on a pay per use basis.

8. Distinctive Ringing

Distinctive Ringing is an incoming call management feature which will allow the subscriber to define Directory Numbers that will provide the subscriber with special incoming call treatment. This program list can consist of a directory number from any exchange having SS7 connectivity.

MISCELLANEOUS SERVICE AND EQUIPMENT

CUSTOM LOCAL AREA SIGNALING SERVICE (Cont'd)

2. Description of Features (Cont'd)

8. Distinctive Ringing (Cont'd)

Any incoming calls on this list will be indicated by a distinctive ringing pattern or a distinctive Call Waiting tone, if applicable. Terminating calls from telephone numbers which are not on the list, or which cannot be identified, will be given standard treatment. Customers may either incur a daily charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.

1. Selective Call Acceptance

Selective Call Acceptance will allow subscribers to define a list of calling Directory Numbers that will be accepted. This program list can consist of a directory number from any exchange having SS7 connectivity. Any calling number not on that list will be routed to announcements and rejected. The calling party not on the acceptance list will receive an announcement stating that the call is not presently being accepted by the called party. Subscribers can review and change the list of accepted Directory Numbers as desired. Customers may either incur a daily charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.

10. Selective Call Forwarding

Selective Call Forwarding will allow the subscriber to have certain terminating calls forwarded to a designated remote station. The activity will occur whenever a call is received from a telephone number which has been indicated on a list of numbers, referred to as the Selective Call Forwarding screening list. This program list can consist of a directory number from any exchange having SS7 connectivity. Terminating calls from telephone numbers which cannot be identified or have not indicated on the list will be

MISCELLANEOUS SERVICE AND EQUIPMENT

CUSTOM LOCAL AREA SIGNALING SERVICE (Cont'd)

2. Description of Features (Cont'd)

10. Selective Call Forwarding (Cont'd)

given standard terminating treatment. Customers may either incur a daily charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.

11. Selective Call Rejection

Selective Call Rejection will allow the subscriber to define a list of, at a maximum of thirty-two (32), Directory Numbers to be screened. This program list can consist of a directory number from any exchange having SS7 connectivity. Any calling numbers on this list will be routed to announcements and rejected. All other calls will be treated normally. The calling party on the rejection list will received an announcement stating the call is not presently being accepted by the called party. Customers may either incur a daily charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.

MISCELLANEOUS SERVICE AND EQUIPMENT

3. Rates

		Per Line Monthly Rates	Usage Rates	Per Line(3) Order Charge
Repeat Dial	Residence	$3.00	$ .50 (1)	$15.00
	Business	$3.50	$ .50 (1)	$20.00
Return Call (Level 2)	Residence	$3.00	$ .50 (1)	$15.00
	Business	$3.50	$ .50 (1)	$20.00
Caller ID Service	Residence	$6.50	N/A	$15.00
	Business	$7.50	N/A	$20.00
Deluxe Caller ID Service	Residence	$7.50	N/A	$15.00
	Business	$8.50	N/A	$20.00
Caller ID Per Line Blocking	Residence	N/C	N/C	$15.00(2)
	Business	N/C	N/C	$20.00(2)
Caller ID Per Call Blocking	Residence	N/C	N/C	N/A
	Business	N/C	N/C	N/A
Distinctive Ringing	Residence	$3.00	$ .50 (1)	$15.00
	Business	$3.50	$ .50 (1)	$20.00
Selective Call Acceptance	Residence	$3.00	$ .50 (1)	$15.00
	Business	$3.50	$ .50 (1)	$20.00
Selective Call Forwarding	Residence	$3.00	$ .50 (1)	$15.00
	Business	$3.50	$ .50 (1)	$20.00
Selective Call Rejection	Residence	$3.00	$ .50 (1)	$15.00
	Business	$3.50	$ .50 (1)	$20.00
Customer Originated Trace	Residence	N/A	$1.00	N/A
	Business	N/A	$1.00	N/A

Notes: (1) Rates apply per each activation or per day.

(2) Initial per line blocking is provided at no charge upon customer request. This non-recurring charge would only apply for subsequent request for Caller ID Blocking (per line) for the same customer at the same address. This non-recurring charge will not be applied under any circumstance, to victims of domestic violence, the staff of domestic violence program agencies, and emergency service personnel while in the performance of their job.

(3) The company may waive the per line order charge for subscription requests within a 60 day period following initial provision of new services, the enhancement of existing services or at other instances.

MISCELLANEOUS SERVICE AND EQUIPMENT

911 TARIFF LANGUAGE

1. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

A. Tax area record
B. Locality
C. Street
D. Thoroughfare
E. Directional [where required]
F. Even (E), odd (O), or all (A) [applied to house numbers]
G. Low-high range of house numbers
H. PSAP (Public Safety Answering Point)
I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

2. REGULATIONS

A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.

B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.

C. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 1, Section 1, General Regulations.

D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

MISCELLANEOUS SERVICE AND EQUIPMENT

911 TARIFF LANGUAGE

2. REGULATIONS (cont'd)

E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.

F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.

H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.

I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

* * * * (C)

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FUTURE USE

(C) Indicates Change

PAY TELEPHONE LINE SERVICE (C)

4. GENERAL

4. Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.

5. Pay Telephone Line Service:

12. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.
13. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.
14. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
15. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
16. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
17. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
18. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
19. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's rules and Regulations.
20. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.
21. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service. (C)

(C) Indicates Change

PAY TELEPHONE LINE SERVICE (cont'd)

1. REGULATIONS AND RATES

1. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's, Tariff - Telephone PA P.U.C. No. 1, Section 2.

2. Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.

3. Line Connection charges listed in Section 3 of this Tariff apply to Pay Telephone Line Service.

4. The business touch tone rate listed in Section 2 of this Tariff applies to Pay Telephone Line Service, if requested by the customer.

5. Directory assistance charges of $0.50 per call apply to Pay Telephone Access Lines. (I)

6. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.

7. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

2. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE

1. Optional call screening/blocking/coin supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.

    1. Incoming/Outgoing Screening - prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator - handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.

    2. Incoming Blocking - blocks all incoming calls.

    3. Outgoing blocking - restrict outgoing calls to non-sent paid call only (coinless).

(I) Indicates Increase

PAY TELEPHONE LINE SERVICE (cont'd)

3. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE (cont'd)

1. (Continued)

4. Coin Supervision Additive - provides for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

2. Rates:

		Monthly	Non-recurring
1.	Incoming/Outgoing Screening	$5.00	$10.00
b.	Incoming Blocking	$3.00	$10.00
3.	Outgoing Blocking	$3.00	$10.00
d.	Coin Supervision Additive	$2.21	N/A

(C) Indicates Change

CENTREX SERVICE

A. GENERAL

1. Centrex is a Central Office-based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.

2. All Centrex station lines will be equipped with the standard features as set forth in paragraph B.1.a. Additional optional features may also be selected and generally result in additional charges as specified in paragraph B.

CENTREX SERVICE

B. RATES AND CHARGES

1. Line Rates

a. The monthly rates for Centrex lines specified in paragraph B.1.b. below include the following standard features:

(1) DTMF Signaling
(2) Direct Inward Dialing*
(3) Direct Outward Dialing*
(4) Business Group Automatic Identified Outward Dialing
(5) Intercom Dialing
(6) Call Hold
(7) Three-Way Calling
(8) Call Transfer
(9) Distinctive Ringing

* Direct Inward Dialing and Direct Outward Dialing capabilities may be limited by Simulated Facilities.

b. The following per-line rates and charges apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected.

Number of Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2 - 6	$19.00	$18.50	$18.20	$17.90	$17.60	$17.30
7 - 15	18.77(D)	17.30	17.00	16.70	16.10	15.80
16 - 30	18.60	17.10	16.80	16.50	16.20	15.90
31 - 50	18.40	16.90	16.60	16.30	16.00	15.70
51 - 100	18.20	16.70	16.40	16.10	15.80	15.50
Over 100	18.00	16.50	16.20	15.90	15.60	15.30

c. Service Establishment Charge Per Line $12.00 nonrecurring

(D) Indicates Decrease

CENTREX SERVICE

B. RATES AND CHARGES (cont'd)

2. Simulated Facilities

a. Rate per Simulated Facility.....$20.00 per month

b. The FCC Customer Access Line Charge (CALC) will be assessed based upon the total number of Centrex lines to which the customer subscribes. This amount will be collected by the Telephone Company and forwarded to the National Exchange Carrier Association. However, the Telephone Company will credit the customer for the CALC times the total number of Centrex lines minus the number of Simulated Facilities (including OutWATS Simulated Facilities) to which the customer subscribes. The customer's net CALC assessment will therefore be based upon the number of simulated facilities used.

3. Individual Station Features

a. Chargeable Individual Station Features

The monthly rates shown below apply to the following individual station features:

(1) Call Forwarding Variable (All Calls)
(2) Call Forwarding Busy Line
(3) Call Forwarding Don't Answer
(4) Directed Call Pick-Up
(5) Call Waiting
(6) Cancel Call Waiting
(7) Voice/Data Protection
(8) Do Not Disturb
(9) Speed Calling 8-Code
(10) Direct Connect Service
  (a) Manual Line Service
  (b) Warm Line

Individual features per line.....$1.25 per feature
Three to four features per line.....$1.25 per feature
Five or more features per line.....$1.00 per feature

CENTREX SERVICE

B. RATES AND CHARGES (cont'd)

3. Individual Station Features (cont'd)

b. Non-Chargeable Individual Station Features

The following individual station features are offered at no charge:

(1) Semi-Restricted Line

(2) Fully-Restricted Line

(3) Call Forwarding Incoming Only (when applied to the appropriate base call forwarding feature(s) (Call Forwarding Variable, Call Forwarding Busy Line, or Call Forwarding Don't Answer)

(4) Call Forwarding Within Group Only (when applied to the appropriate base call forwarding feature(s) (Call Forwarding Variable, Call Forwarding Busy Line, or Call Forwarding Don't Answer)

c. Additions and Changes to Individual Station Features

Feature Additions/Changes.....$1.00 Per Line
Per Line .....$39.00 Service Charge

CENTREX SERVICE

B. RATES AND CHARGES (cont'd)

4. Features Associated with Groups of Lines

a. Call Pick-Up

Per Group.....$2.00 Per Month
Per Line in Pick-Up Group.....$ .50 Per Month

b. Speed Calling 30-Code

Per List.....$4.50 Per Month
Per Line Using List.....$ .50 Per Month

c. Toll/Code Restriction Features:

(1) Toll Restriction
(2) Code Restriction
(3) Outgoing Call Screening

Per List.....$4.50 Per Month
Per Line Using List.....$1.00 Per Month
Changes to Toll/Code/Outgoing Call
Screening Lists.....$12.00 nonrecurring

d. Business Group Dialing Plan

Standard Dialing Plan.....NO CHARGE
Customized Dialing Plan.....$80.00 nonrecurring

e. Special Intercept Announcement

Standard Announcement.....$24.00 Per Month
Customer Worded Announcement.....$96.00 Per Month
Announcement Trunk.....$24.00 Per Month
Changes to Customer Worded
Announcement.....$60.00 nonrecurring

f. Paging Access

Per Paging Circuit.....$20.00 Per Month

CENTREX SERVICE

B. RATES AND CHARGES (cont'd)

5. OutWATS

a. OutWATS Simulated Facility Group Arrangements

	Monthly Rate	Non-Recurring Charge
Service Establishment Charge - OutWATS Simulated Facility Group Automatic Flexible Routing/Overflow Hunting Arrangement		$30.00
Each OutWATS Simulated Facility		$20.00
Rearrangements and changes to Simulated Facilities and routing patterns		$24.00

b. Normal OutWATS rates (measured time or full business day) will be charged for OutWATS calls.

6. Multiline Hunt Service

a. Hunting Arrangements

The following monthly rates for hunting arrangements are applied in addition to the per-line rates for Centrex lines. The non-recurring service establishment charges are per-hunt group.

CENTREX SERVICE

B. RATES AND CHARGES (cont'd)

6. Multiline Hunt Service (cont'd)

a. Hunting Arrangements (cont'd)

	Per Line in Hunt Group	Non-Recurring Charge
Regular Hunting	$4.00	$24.00
Circle Hunting	5.00	32.00
Uniform Call Distribution	7.00	40.00
Preferential Hunting	5.00	32.00
Series Completion	5.00	32.00

b. Changes to Hunting Group Arrangements/Patterns

Additional Lines/Change Hunting Order $12.00 nonrecurring

c. Hunt Group Options

	Monthly Charge	Non-Recurring Charge
(1) Queuing for Hunt Group	$20.00	$300.00
(2) Delay Announcements for Queued Calls		
- Standard Announcement per Access Line	$24.00	$160.00
- Customer Worded Announcement Per Access Line	$48.00	$360.00
- Announcement Trunk		$24.00
- Changes to Customer Worded Announcement		$50.00

CENTREX SERVICE

C. REGULATIONS AND CONDITIONS

1. A Centrex customer must have a minimum of two Centrex lines.

2. The minimum charge period for services provided under this tariff shall be for one month.

3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities.

4. One directory listing is provided without charge for each Centrex customer.

5. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.

6. The monthly rate for customers choosing the service period plan is guaranteed against Telephone Company initiated changes during the selected service contract period.

7. Subsequent line additions/deletions to the original service contract period are stipulated as follows:

   a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.

   b. Subsequent line deletions, resulting in reduction equal to or exceeding 20% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph C.8 below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

CENTREX SERVICE

C. REGULATIONS AND CONDITIONS (cont'd)

8. Termination Liabilities shall be treated as follows:

   a. If the service is cancelled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.

   b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period.

      (1) Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or

      (2) Pay termination charges as described in (1) above on the number of Centrex station lines disconnected.

9. Reduction/waiver of service establishment charges may be offered as follows:

   At the Telephone Company's discretion, the following nonrecurring service establishment charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations:

   a. Nonrecurring per-line service establishment charge (paragraph B.1.c).

   b. Nonrecurring service establishment charge for OutWATS Simulated Facility Group - Automatic Flexible Routing/Overflow Hunting Arrangements (paragraph B.5.a).

   c. Nonrecurring service establishment charge for creating hunt groups (paragraph B.6.a).

CENTREX SERVICE

C. REGULATIONS AND CONDITIONS (cont'd)

10. Customers who subscribe to Centrex for more than 100 lines may, at the Telephone Company's discretion, be offered customer specific pricing on a contract basis. The rate will be offered in writing to the customer for acceptance. An individual service agreement will specify the length of the contract period and the applicable rates. With the exception of the customer specific rates, all other rates, charges, and regulations specified herein shall continue to apply.

11. All exchange lines in a Centrex group must have the same billing arrangement, either flat-rate or measured service (where offered).

12. Intercom calls between lines in a Centrex group are not subject to local measured service.

13. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

14. The Centrex lines for a Centrex customer may terminate at multiple locations; however, all Centrex lines in the same group must be served by the same Central Office.

15. This tariff Centrex service does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, contract, or may be provided by the customer.

16. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.

CENTREX SERVICE

D. DEFINITIONS

The following standard and optional features may be provided as a part of the Centrex service:

1. **Direct Inward Dialing**
   Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.

2. **Direct Outward Dialing**
   Direct Outward Dialing enables Centrex station users to call outside the Centrex group directly without the assistance of an attendant.

3. **Business Group Automatic Identified Outward Dialing**
   Business Group Automatic Identified Outward Dialing provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.

4. **Intercom Dialing**
   Intercom Dialing allows Centrex station users to call other stations within their Centrex groups by dialing abbreviated codes.

5. **Call Hold**
   Call Hold allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

6. **Three-Way Calling**
   Three-Way Calling allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.

7. **Call Transfer**
   Call Transfer allows a station user to transfer calls to another station by flashing the switchhook and dialing the transfer-to-number.

8. **Off-Premises Stations**
   Off-Premises Stations enable a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Digital Central Office as the primary location.

CENTREX SERVICE

D. DEFINITIONS (cont'd)

9. Call Forwarding Variable (All Calls)
Call Forwarding Variable enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.

10. Call Forwarding Busy Line
Call Forwarding Busy Line causes all calls to be redirected to an alternate station when the called station is busy.

11. Call Forwarding Don't Answer
Call Forward Don't Answer allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.

12. Call Forwarding Incoming Only
Call Forwarding Incoming Only is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and allows only incoming calls (calls that originate outside the Centrex group) to be forwarded. Calls from within the group or a private facility are not forwarded.

13. Call Forwarding Within Group Only
Call Forwarding Within Group Only is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

14. Call Forwarding Distinctive Ringing
Call Forwarding Distinctive Ringing is a Call Forwarding line option that allows station users to distinguish between forwarded and non-forwarded calls. The distinctive ringing pattern is two short rings. This option is assigned to the base or forwarding station, but is active (rings) on the forward-to station.

15. Call Pick-Up
Call Pick-Up permits a station user to answer incoming calls directed to another station within the same pick-up group by dialing an access code.

CENTREX SERVICE

D. DEFINITIONS (cont'd)

16. Directed Call Pick-Up

Directed Call Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex group by dialing an access code and the ringing station number.

17. Call Waiting

Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook.

18. Cancel Call Waiting

Cancel Call Waiting allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code.

19. Voice/Data Protection

Voice/Data Protection allows a station user to inhibit intrusion features such as Call Waiting and Operator Verification which are directed to that line when it is busy.

20. Do Not Disturb

Do Not Disturb allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override Do Not Disturb.

21. Speed Calling 8-Code

Speed Calling 8-Code enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers.

22. Speed Calling 30-Code

Speed Calling 30-Code enables a station user to call a list of up to 30 preselected directory numbers by dialing one-digit codes instead of the directory numbers.

CENTREX SERVICE

D. DEFINITIONS (cont'd)

23. Direct Connect Service

Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.

24. Manual Line Service

Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switchhook.

25. Warm Line

Warm Line provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

26. Customer Access Treatment Code Restrictions

Customer Access Treatment Code Restrictions (CAT Codes) can be used to prevent a Centrex station from dialing certain codes. For example, CAT Codes could be used to prevent a station from gaining access to the public network, using private facilities, or dialing specific stations within the Centrex group.

27. Semi-Restricted Line

A Semi-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.

28. Fully-Restricted Line

A Fully-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex group.

CENTREX SERVICE

D. DEFINITIONS (cont'd)

29. Toll Restriction

Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. A Toll Restriction list may be assigned to either an individual line or shared by multiple lines.

30. Code Restriction

Code Restriction blocks the completion of calls that are directed to customer specified area codes (NPAs) and/or central office codes (NNXs). A Code Restriction list may be assigned to either an individual line or shared by multiple lines.

31. Outgoing Call Screening

Outgoing Call Screening blocks the completion of calls to specific directory numbers (3, 6, 7, or 10 digit basis). An Outgoing Call Screening may be assigned to either an individual line or shared by multiple station users.

32. Distinctive Alerting/Call Waiting Indication

Distinctive Alerting/Call Waiting Indication allows a Centrex station user to determine the source of incoming calls (from within or outside the business) by the Distinctive Ringing pattern or the Call Waiting tone. Normal ringing and Call Waiting tones are used to identify intra-Centrex group calls. Calls which originate from outside the Centrex group are identified by either two short rings and/or Call Waiting tones.

33. Business Group Dialing Plan

A Business Group Dialing Plan enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single-Digit Dialing; and customized feature activation/ deactivation codes. Each Centrex group may use either a standardized or a customized Business Group Dialing Plan.

CENTREX SERVICE

D. DEFINITIONS (cont'd)

34. Special Intercept Announcement

A Special Intercept Announcement may optionally be used to address the following conditions: a) If a Centrex station user dials a code which is not defined or assigned in the Business Group Dialing Plan, or b) If the call is restricted due to various restriction arrangements (i.e., Semi-Restricted, etc.).

35. Paging Access

Paging Access allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.

36. Single-Digit Dialing

Single-Digit Dialing permits a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users in a Centrex group and are preprogrammed by the Telephone Company.

37. Simulated Facility Groups

Simulated Facility Groups restrict the number of simultaneous calls between the Centrex group and the public network. For example, a 100-line Centrex group could be limited to 20 simultaneous calls to/from the public network. This emulates the physical trunks to a similarly sized PBX.

38. Night Service

Night Service allows calls directed to the attendant to be rerouted to predesignated station lines within the same Centrex group when the attendant position is not staffed (i.e., evening hours, weekends).

39. OutWATS

OutWATS is a form of Direct Distance Dialing service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OutWATS call is screened to ensure that the call destination is within the band limits of the OutWATS station user.

CENTREX SERVICE

D. DEFINITIONS (cont'd)

40. OutWATS - Simulated Facility Groups

OutWATS Simulated Facility Groups control the number of simultaneous OutWATS calls that can be made from a business. OutWATS Simulated Facility Groups optionally allow the following capabilities:

a. OutWATS - Automatic Flexible Routing: OutWATS - Automatic Flexible Routing is an OutWATS Simulated Facility Group option which permits calls to be automatically routed to a lower or less expensive OutWATS band.

b. OutWATS - Overflow Hunting: OutWATS-Overflow Hunting is an OutWATS Simulated Facility Group option which permits OutWATS calls to automatically overflow or hunt to a higher band if the Simulated Facility Group associated with the lower band is busy.

41. Regular Hunting

Regular Hunting or Linear Hunting is performed in a sequential fashion across all members of a Multiline Hunt Group. The search for an idle station starts with the pilot number. If the first station is busy, the group is sequentially hunted until an idle station is found. If there are no idle stations available, the caller receives a busy signal.

42. Circle Hunting

Circle Hunting allows calls directed to busy stations in the middle of the hunt group to search through to the end of the hunt group and then return to the beginning of the hunt list in search of an idle station. The caller is connected to the first idle station encountered.

43. Uniform Call Distribution

Uniform Call Distribution is intended to distribute calls evenly among the stations in a Multiline Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found.

CENTREX SERVICE

D. DEFINITIONS (cont'd)

44. Preferential Hunting

Preferential Hunting allows any station in a Multiline Hunt Group to have its own (preferential) hunting list. If a call is made to a station with a Preferential Hunting list assigned to it, and that station is busy, the preferential list is first hunted until an idle station is found. If an idle station is not found on the preferential list, the hunt will proceed to the entire hunt group.

45. Series Completion

Series Completion is similar to Multiline Hunt Service; however, a significant difference between the two services is that Series Completion stations always have their own directory number and their own classes of service. Two different hunting arrangements can be selected with Series Completion: linear or circle.

46. Queuing

Queuing may optionally be used when all stations in a hunt group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt groups or Series Completion groups.

47. Delay Announcements for Queued Calls

Delay Announcements can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.