

HICKORY TELEPHONE COMPANY

RATES AND RULES

Governing the Furnishing of Telephone Service

IN

Washington County, Pennsylvania

As Shown on Sheet 5

Issued: July 22, 2022

Effective: August 1, 2022

By

Filed in compliance with PA Public Utility
Commission Order entered on June 21, 2022,
at Docket M-2022-3030272

Brian Jeffers, CEO, Treasurer
Hickory, Pennsylvania

 **NOTICE**

This tariff makes changes
See Sheet 2

CHANGES MADE BY THIS SUPPLEMENT

CHANGE:

This supplement decreases the Telecommunications Relay Service (TRS) surcharge from \$.04 to \$.00 per line for both residential and business customers in compliance with the Pennsylvania Public Utility Commission Order entered on June 21, 2022, at Docket #M-2022-3030272 (and M-00900239).

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(C) Indicate Change

Hickory Telephone
Company

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Hickory Telephone Company

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(C) Indicates Change

Supplement No. 56 - Telephone - PA P.U.C. No. 6

Hickory Telephone
Company

Third Sheet 5
Canceling First Sheet 5
Canceling Second Sheet 5

TERRITORY SERVED BY THIS COMPANY

WASHINGTON COUNTY

Villages

Hickory
Woodrow
Rea
Southview

Townships

Cross Creek
Mt. Pleasant
Smith (C)
Cecil

(C) Indicates Change
(D) Indicates Decrease
(I) Indicates Increase

Hickory Telephone
Company

Section 1
Second Revised Sheet 1
Canceling First Revised Sheet 1

GENERAL REGULATIONS

TARIFF APPLICATION

This tariff governs the furnishing of telephone service and facilities by the Hickory Woodrow Telephone Company, hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff.

TELEPHONE SERVICE DEFINED

The Telephone Company does not transmit messages but offers, subject to the terms and conditions specified in this tariff, the use of its facilities, where available, for communication between subscribers. The term "service" as used throughout this tariff refers to service, equipment and facilities.

OBLIGATION TO FURNISH SERVICE

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

SPECIAL TYPES OF SERVICE AND EQUIPMENT

In cases where a subscriber desires some special type of service or equipment for which provision is not otherwise made, and in the judgement of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted on the cost of furnishing such service or equipment.

EQUIPMENT, APPARATUS AND LINES

Equipment furnished by the Telephone Company shall remain the property of the Telephone Company and, upon termination of service for any cause whatsoever, shall be returned to the Telephone Company in good condition, reasonable wear and tear thereof excepted.

COMPLIANCE WITH FCC RULES AND REGULATIONS GOVERNING NETWORK

ACCESS

All connection to the network by the Company or by the Customer must comply with the rules and regulations of the Federal Communications Commission (F.C.C.) and the Pennsylvania P.U.C. (C)

(C) Indicates Change

Hickory Telephone
Company

Section 1
First Revised Sheet 2
Canceling Original Sheet 2

GENERAL REGULATIONS (cont'd)

INSTALLATION, RELOCATION, MAINTENANCE, REPAIRS & REMOVAL

* * *

(C)

The subscriber shall be responsible for damages to the facilities of the Telephone Company resulting from negligence or willful act of the subscriber.

The Telephone Company shall not be liable for any defacement of or damage to the premises of the subscriber resulting from the attachment of the Telephone Company's equipment, apparatus or lines on such premises, or their installation or removal, when such damage is not the result of negligence of the Telephone Company.

ACCESS TO PREMISES OF SUBSCRIBER

For the purpose of installing, repairing, inspecting or removing any part of its equipment, apparatus or lines on the premises of the subscriber, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonable hour.

BUSINESS AND RESIDENCE SERVICE CLASSIFICATIONS

Business rates are applicable in connection with service furnished at a business location or any other place where the service is used primarily or dominantly for business, professional, institutional purposes. If either the main station or any extension connected therewith is located in a place where business rates are applicable, business rates apply to the main station and to all extensions therefrom.

Residence rates apply in private residences where the service is used primarily or dominantly for social or domestic purposes.

USE OF SERVICE

Unless otherwise indicated in this tariff, the use of business service is restricted to the subscriber, his agents and representatives, and the use of residence service is restricted to the subscriber and members of his household.

The subscriber shall not use the service or permit others to use it in such manner as to interfere with the service of other subscribers. Unless otherwise provided in this tariff, service shall in no case be resold.

(C) Indicates Change

GENERAL REGULATIONS

(Continued)

CONTRACTS FOR SERVICE

The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company's tariffs lawfully on file become the contract between the Telephone Company and the subscriber. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of three months.

FCC DESIGNATED 811 SERVICES

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis as detailed in Section 1, Sheet 1 of this tariff. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

(C)

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity.

(C)

DEPOSITS

A deposit, in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 -64.41 may be required as security for future bills. Interest rates applied to customer deposits held by the Telephone Company are prescribed by the PUC.

Deposits will be returned in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 - 64.41.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Telephone Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

(C) Indicates Change

The Hickory - Woodrow
Telephone Company

Section 1
Second Revised Sheet 4
Canceling First Revised Sheet 4

GENERAL REGULATIONS (cont'd)

CHARGES FOR FRACTIONAL MONTHS

When service is established, the initial charge for local service, equipment and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

PAYMENT FOR SERVICE

Installation and construction charges, where applicable, must be paid in advance of the establishment of service.

Service connection charges are payable when service is established.

Message charges at pay telephone line service are payable in advance. (C)

Monthly recurring charges for service are billed monthly in advance and are payable when the service has been rendered, except that charges for toll message service are billed after the service has been rendered and are payable on request. Interest at the rate of 1 1/4% per month will be charged on bills unpaid 20 days after date due.

Charges for all local and toll messages sent from the subscriber's telephone station and for all toll messages received at such station on which charges are reversed with the consent of the person answering the call are the responsibility of the subscriber.

A statement of account rendered to the subscriber shall be deemed correct and binding upon the subscriber unless objection in writing is received by the Telephone Company within thirty days after rendition of the statement.

SUSPENSION OF SERVICE

The Telephone Company reserves the right to suspend service for non-payment of bills, ten days after date due, or for violation of rules and regulations of this tariff, after due notice by the Telephone Company.

The Telephone Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and to demand payment for such service up to and including date of suspension, provided it has not been notified by the subscriber to discontinue service prior thereto.

(C) Indicates Change

The Hickory - Woodrow Telephone Company

Section 1
First Revised Sheet 5
Canceling Original Sheet 5

GENERAL REGULATIONS (cont'd)

LIABILITY OF TELEPHONE COMPANY (C)

In event interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing service, lines and other facilities and are not caused by negligence of the subscriber, the liability of the Telephone Company for damages arising therefrom shall not, except (C) as otherwise provided in Section 1 Sheet 8 of this tariff, exceed an amount equivalent to the proportionate charge to the subscriber for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. Where a local message guarantee applies, a pro rata portion of the guarantee for the period of suspension is allowed. No other liability shall in any case attach to the Telephone Company.

CANCELLATION FOR CAUSE

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Telephone Company receives other evidence that such service is being or will be so used.

The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than a means of communication.

TELEPHONE NUMBERS

The Telephone Company reserves the right to change the telephone number or numbers of a subscriber's station or stations as the exigencies of the business may require.

TELEPHONE DIRECTORIES

Telephone directories issued by the Telephone Company to its subscribers and patrons without charge are the property of the Telephone Company and shall be surrendered to the Telephone Company upon termination of service or distribution of a subsequent issue, in as good condition as reasonable wear and tear permits. No binder, holder or auxiliary cover, except where furnished by the Telephone Company, may be used in connection with any directory furnished by it.

(C) Indicates Change

Hickory Telephone
Company

Section 1
Third Revised Sheet 6
Canceling First Revised Sheet 6
Canceling Second Revised Sheet 6

GENERAL REGULATIONS (cont'd)

TELEPHONE DIRECTORIES (cont'd)

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, its directories, nor for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as the result of listings published in its directories.

Claims for damages on account of interruptions to service due to errors in or omissions of directory listings will be limited to an amount equivalent to the proportionate charge for that part of the customer's service which is impaired, but not to exceed one-half the local service charges for the service items affected for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

OVERTIME WORK

When, at the subscribers request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

TOLL MESSAGE RATES

Rates, rules and regulations governing Toll, or Long Distance, messages are contained in the toll tariff of the Pennsylvania Telephone Association in which this company concurs. (C)

CHAPTER 64 COMPLIANCE (C)

Hickory Telephone Company is subject to and complies with the Pennsylvania Public Utility Commission's regulations governing Standards and Billing Practices for Telephone Service of 52 PA Code Chapter 64.

(C) Indicates Change
(D) Indicates Decrease
(I) Indicates Increase

Hickory Telephone
Company

Section 1
57th Revised Sheet 7
Cancels 56th Revised Sheet 7

GENERAL REGULATIONS (cont'd)

STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this tariff and other state toll and access tariffs in which this company concurs, a surcharge, as shown below, will apply to all intrastate charges for service on or after June 1, 2014, except on calls from pay telephones. (C)

For services provided to:	Surcharge <u>Rate</u>	
END USER	0.00 %	(C)
ACCESS USER & LOCAL EXCHANGE CARRIER	0.00 %	(C)

The above charges will be recomputed, using the same elements prescribed by the Commission:

- a. Whenever any of the tax rates used in calculation of the surcharge are changed.
- b. Whenever the utility makes effective any increased or decreased rates.
- c. And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputations; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may submit the such recomputation a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

ALLOWANCES FOR TELEPHONE SERVICE INTERRUPTIONS

(C)

When main telephone service is interrupted for a period of at least 24 hours, the company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1. (a) 1/30 of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative by the company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer of the company conditioned that the out-of-service extends beyond a minimum period of 24 hours.
- (b) 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered inoperative to the extent of being useless.
2. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence or wilful act of the customer to service or where the company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY

1. **GENERAL**

Telecommunications Service Priority (TSP) provides for priority treatment to provision and restore National Security and Emergency Preparedness (NSEP) telecommunications services.

NSEP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or regrades or threatens the NSEP posture of the United States.

TSP services fall into two categories, Emergency and Essential. Emergency Services are newly ordered services so critical as to offer provisioning at the earliest possible time, without regard to the service user's cost. Essential Services are all other NSEP services assigned restoration and/or provisioning priorities within the system.

TSP service shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations as well as the guidelines set forth in "Telecommunications Service Priority System for National Security Emergency Preparedness Service Vendor Handbook" dated July 9, 1990, and "Telecommunications Service Priority System for National Security Emergency Preparedness Service User Manual."

2. **RESPONSIBILITIES OF THE CUSTOMER**

a. Customer can request assignment to the TSP system through the following agencies:

<u>Customer</u>	<u>Contact</u>
Federal Agencies	- TSP Program Office
State & Local Govt.'s -	Federal Emergency Management Agency
Foreign Governments -	Department of State or Defense
Private Industry	- Any Federal organization, but normally one with whom they have a contractual relationship involving an NSEP function

The TSP Program Office is contained within the National Communications System.

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

2. RESPONSIBILITIES OF THE CUSTOMER (cont'd)
 - b. Once customers have received their TSP assignment, signified by a TSP Authorization Code, the customer must submit the code along with a service request to the Company.
 - c. During certain emergencies, the Company will take TSP service requests verbally. In these cases, a written service order should follow within two working days.
3. RESPONSIBILITIES OF THE COMPANY
 - a. The Company will send a Service Confirmation to the TSP Program Office upon the completion of an ordered TSP service within 45 calendar days of the completion.
 - b. The Company will designate a 24-hour point of contact for receiving Emergency TSP provision requests and reports that a TSP service is unusable or out of service.
4. RULES AND REGULATIONS
 - a. The Company will provision and restore, when necessary, those telecommunications services with TSP assignments before services without such assignments, both from this tariff and PTA's Access tariff and Toll tariff, in which this Company concurs.
 - b. When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, the sequence in which existing services may be preempted is as follows:
 - Non-TSP services
 - TSP services, selected in the inverse order of their TSP priority level assignment.

When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.
 - c. The Company is not authorized to provide priority treatment to provision TSP services to customers that have no provisioning priority.

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

4. **RULES AND REGULATIONS** (Cont'd)

- d. The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.
- e. In obtaining TSP, the customer authorizes the Company to provide certain customer record information to the TSP Program Office to maintain and administer the TSP System. This customer information will include only the customer's name, TSP authorization code, Company Circuit ID, customer telephone number and customer mailing address.

5. **RATES**

- a. In the event that the Company must utilize additional labor outside of normal business hours in the provisioning or restoration of a qualifying TSP service, additional labor charges may apply. Such charges will be based on cost and billed to the customer. The Company will attempt to inform the customer of approximately how much these charges will be in advance.
- b. A Service Order Charge applies when TSP requests/changes are made to a customer's line record after a service has been connected. In addition, a one time charge, based on cost, for the initial establishment of TSP status in Company records will be billed to the customer.
- c. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.
- d. Facilities required by the Company for the provisioning, restoration, or maintenance are exempt from the TSP rules.
- e. The Company will provide reconciliation of its TSP records with corresponding records contained in the TSP Program Office's database, in compliance with current program requirements. The Company reserves the right to apply the costs associated with updating the reconciling TSP database records.

GENERAL REGULATIONS (cont'd)

BROADBAND SCHOOL DISCOUNT

The Company shall offer school customers in its service territory, that meet the eligibility standards described in 47 CFR §54.501 (relating to eligibility for services provided by telecommunications carrier) and that agree to enter into a minimum three-year contract, a thirty percent (30%) discount in the otherwise applicable tariffed distance sensitive per-mile rate element, and also will waive the associated nonrecurring charges, for available intrastate broadband services (as defined by Act 183 of 2004) where used for educational purposes and not for the provision of telecommunications services to the public for compensation. The discount or waiver shall not be required where application of it to a particular service would conflict with applicable law.

Hickory Telephone Company

Section 2
21st Revised Sheet 1
Cancels 20th Revised Sheet 1

LOCAL EXCHANGE SERVICE WITH NETWORK ACCESS

Local exchange service includes the central office equipment with touchtone dialing capability, outside plant distribution wire and cable, drop wire and station protector. The rates listed below do not include any terminal equipment telephones, ringers, couplers or inside station wiring.

MONTHLY RATES

HICKORY

Residence	\$20.00
Business	\$23.42

(I)

Private No.\$0.00

Customer- Owned Coin-Operated Telephone Service customers will not be charged for a non-published telephone number.

LOCAL SERVICE AREA

The local service area embraces stations bearing the designation of HICKORY: Canonsburg and Washington (Verizon of PA)

(I) Indicates Increase

Hickory Telephone
Company

Section 3
Fourth Revised Sheet 1
Canceling Second Revised Sheet 1
Canceling Third Revised Sheet 1

SERVICE CONNECTION CHARGES

Service connection charges herein described, apply to all ordering, installing, changing or substituting of telephone services offered by the Company and are non-recurring. The definition and application of these charges are as follows:

GENERAL

- (1) Basic Service Order Processing Charges apply on each customer order for all work or service ordered to be provided or changed, disconnected or reconnected at one time at the same location for the same customer. These charges cover work associated with receiving, establishing records and processing any service ordered to be completed or changed at any one time. This charge applies to all requests for service initiated by a customer.
- (2) Network Access Charge shall apply at the time of initiation of new service or the re-initiation of a discontinued service to the same customer whenever central office service is connected to a customer's premises. This charge is associated with the connection of company facilities (drop wire, protector, ground unit) to the customer's premises and applies to each central office line so connected. This charge covers travel time and work in central office facilities related to the connection of associated facilities required to render service.
- (3) Premise Visit Charge applies for any work, equipment or service ordered, changed or substituted by the customer which requires a premise visit by Company personnel for the purpose of installation, removing, reconnecting or changing equipment and facilities associated with service.

* * * *
* * * *
- (4) The customer has the option of paying the non-recurring charges related to the initial installation of a main station for a single line residence or business exchange service in equal monthly installments over three billing periods.

(C) Indicates Change
(D) Indicates Decrease
(I) Indicates Increase

Hickory Telephone
Company

Section 3
5th Revised Sheet 2
Canceling 4th Revised Sheet 2

SERVICE CONNECTION CHARGES (cont'd)

RATES

	<u>Business</u>		<u>Residence</u>	
Service Order.....	\$35.00	(I)	\$30.00	(I)
Access Line.....	20.00	(I)	20.00	(I)
Premise Visit	40.00	(I)	40.00	(I)
Return check.....	25.00	(I)	25.00	(I)
Restoral Charge.....	35.00		35.00	
Non-Published Service Charge.....(C)	30.00	(I)	30.00	(I)

SERVICE MAINTENANCE VISIT CHARGE

A service maintenance visit charge applies when a service difficulty or trouble report requires a visit by the Telephone Company to the customer's premises, at which customer-provided equipment or lines are connected to Telephone Company facilities, and a determination is made that the difficulty or trouble is not the result of failure of Telephone Company facilities.

The minimum charge for each service maintenance visit is \$30.00. Costs exceeding the minimum charge are the responsibility of, and will be billed to, the customer.

(C) Indicates Change
(I) Indicates Increase

Hickory Telephone
Company

Section 3
Fourth Revised Sheet 3
Cancels Third Revised Sheet 3

* * *

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

Hickory Telephone
Company

Section 3
Third Revised Sheet 4
Cancels Second Revised Sheet 4

* * *

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

LIFELINE SERVICE

A. DESCRIPTION

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations.

B. REGULATIONS

1. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (a household is defined as “any individual or group of individuals who are living together as one economic unit” an economic unit is “all adult individuals contributing to and sharing in the income and expenses of a household”). However, a qualified residence customer or household is not eligible for Lifeline Service if they are currently receiving a Lifeline program discount on another service supported by the Federal Communications Commission. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
 - a. One-Party Residence Unlimited Service and Local Measured Service, if available.
 - b. Directory Listing (standard only).
 - c. Non-Published or Non-Listed Telephone Number Service.
 - d. Access to Directory Assistance Service.
 - e. Touch Tone Calling Service.
 - f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
 - g. Access to Operator Services.
 - h. Voluntary Toll Restriction Option.
 - i. Access to 800/888 Services.
 - j. Access to Call Trace.
 - k. Access to Alerting and Reporting Systems (9-1-1 dialing).
 - l. Access to the Pennsylvania Telecommunications Relay Service.
 - m. Caller ID Per-call and Per-line Blocking
 - n. Other eligible telecommunications services at tariffed rates.

(C)
|

(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont'd)

- 3. An applicant for Lifeline Service must be a current participant in one of the following eligibility programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service. (C)

Pennsylvania Department of Human Services (DHS) Programs:

- Supplemental Security Income (SSI)
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)

Additional Eligible Programs (Federal)

- Federal Public Housing
- Veteran’s Pension or Survivor’s Pension Benefit

* * * * (C)

- 4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 2 (c) above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the eligibility programs in 2 (c) above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (60 days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). (C)

(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont'd)

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
6. Only services listed in B (2) above will be provided to Lifeline customers.
7. Customer requested temporary suspension of Lifeline Service is not permitted.
8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.

* * *

9. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Hickory Telephone Company.
10. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
11. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
12. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
13. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C)

(C) Indicates Change

Hickory Telephone
Company

Section 3
Fifth Revised Sheet 8
Cancels Fourth Revised Sheet 8

LIFELINE SERVICE

C. LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

1. Applicable Residence Dial Tone monthly rate minus \$5.25 ⁽¹⁾. (D)
2. Lifeline Service is subject to all applicable state, local and federal taxes, and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

- ⁽¹⁾ See FCC Public Notice released May 1, 2012, In re: Lifeline and Link Up Reform and Modernization et al., Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012) and subsequent orders.

(D) Indicates Decrease

Issued: November 20, 2020

Effective: December 1, 2020

Hickory Telephone Company

Section 4
 8th Revised Sheet 1
 Cancels 7th Revised Sheet 1

MILEAGE CHARGES

EXTENSION STATION

When an extension station, bell, gong, or PBX station is located in a building separate and apart from that housing the main station, an additional charge applies to that portion of the line extending beyond the building in which the initial station is installed. This charge is computed on air line measurement from the point of exit from the main building to the location of the extension instrument per each wire circuit, as follows:

	<u>Monthly Charge</u>	
When the two buildings are on the same premises and are not separated by intervening buildings or by a public thoroughfare, for each 1/10 mile or fraction thereof.....	\$2.61	(I)
When The buildings are on separate premises or are separated by a public thoroughfare, for each 1/4 mile or fraction thereof.....	\$4.76	(I)

This charge is made for each wire circuit irrespective of the number of extension telephones, bells, or gongs any one circuit may serve.

(I) Indicates Increase

Hickory Telephone Company

Section 4
7th Revised Sheet 2
Canceling 6th Revised Sheet 2

MILEAGE CHARGES (cont'd)

FOREIGN EXCHANGE SERVICE

Foreign Exchange Service is not offered as a normal or customary form of telephone service. However, when facilities are available, and service conditions will permit, the Company may furnish this service subject to the following regulations and rates.

Foreign Exchange service is limited to one-party or PBX trunk lines. When foreign exchange service is furnished by means of a branch exchange trunk line, connections to the trunk at the branch exchange switchboard are restricted to the stations connected with and in the immediate vicinity of the branch exchange switchboard.

Inter-Company Foreign Exchange Service

This service will be provided only where the subscriber agrees to remain a subscriber of this company and to limit the use of the foreign exchange service to calls within the local service area of that foreign exchange. This company will rent a terminal in the foreign exchange and provide it to the subscriber at the one-party or trunk rate at the foreign exchange. In addition the following monthly charges apply:

- A. Within the territory of this company, a mileage charge of \$0.66 per 1/10 mile, for each circuit measured air line from the rate center of normal exchange to the boundary line of the adjoining company. (I)
- B. Outside the territory of this company, such mileage charges as are provided by tariffs of other participating companies.
- C. Special repeaters where required for satisfactory transmission will be provided at \$19.56 per month each. (I)
- D. IntraLATA Foreign Exchange Loop Charge - For IntraLATA Inter-company Foreign Exchange Service in a specific exchange, there will be a charge for the local loop that is equal to 85% of the business one-party rate of that exchange for business customer, and 85% of the residence one-party rate of that exchange for residence customers.

When foreign exchange service is requested by a subscriber of another company to an exchange of this company, the charges listed in "A" above will apply and the charges in "C" above apply unless a similar charge is made by the company in whose territory the subscriber is located.

(I) Indicates Increase

Issued: May 1, 2012

Effective: July 1, 2012

INTERCOMPANY
PRIVATE LINE SERVICE (C)

I. General

1. Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for a minimum period of one month.
2. With reference to the channel descriptions given below:
 1. "Effective two-wire facilities" may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; "four-wire facilities" are composed entirely of four-wire metallic and/or carrier segments.
 2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provided equipment.
 3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.
3. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company. The applicable non-recurring service charges can be found in Section 3 of this tariff.
4. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.

II. Series 1000 Channels

1. Type 1005 - used for low speed data transmission not to exceed 75 baud. Such services being furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.
2. Type 1006 - used for low speed data transmissions not to exceed 150 baud. Such services furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

3. Type 1011 (30 baud) - available on an intraexchange basis only for two- or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.
4. Type 1012 (30 baud) - provided both for intraexchange and interexchange applications. On an intraexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type 1012 is provided with a minimum of 2 points (master station and a remote premises) and a maximum of 26 points (master station and 25 remote premises). Type 1012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one for the master station and two others to provide service to other remote premises).

Type 1012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type 1012 channels prior to installation.

5. Rate Schedules

1. Channels on the same or connected premises -
Type 1005 and Type 1006

Each Two-Wire Channel	\$ 2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises -
Type 1005 and Type 1006

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE

3. Intraexchange and Interexchange Channels

1. Local channel - one required for each premise at which a channel terminates

Each Two-Wire Channel	\$21.00
Each Four-Wire Channel	\$42.00

2. Mileage -

Intraexchange and Interexchange Channels per mile between wire centers for Series 1000 channels.

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$12.50	----
Over 1 to 3 Miles	11.00	\$4.00
Over 3 to 5 Miles	18.25 (I)	4.00
Over 5 to 15 Miles	20.86 (I)	4.00
Over 15 Miles to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function

Intraexchange and Interexchange -

<u>Type 1005 and Type 1006</u>	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Data & Teletype	\$5.00	\$16.00
Miscellaneous Purpose	---	6.00
Type 1011	---	6.00
Type 1012	1.00	6.00

5. Other Features and Arrangements

Monthly Rate

1. Multi-Point One-Way Type 1005 Channels
(furnished to existing customer only) - \$3.00

Multi-Point Type 1005 Miscellaneous Purposes Channels, not specially connected, used for one-way non-selective, simultaneous ringing of bells or buzzers are furnished for points within an exchange or contiguous exchange of this Company at the monthly rate listed above, excluding the signaling control point.

INTERCOMPANY PRIVATE LINE SERVICE (C)

2. Station Arrangement Charges for Type 1006 Channels-

In addition to the charges for Type 1006 channels, the following station arrangement charges apply at each termination of a two-point channel.

	<u>Monthly Rate</u>
Two-Point Type 1006 channel between terminals in	
Same building	\$15.50
Same premises	15.50
Same Wire Center	15.50
Same Exchange-Different Wire Center	28.00
Different Exchanges	28.00

III. Series 2000 Channels

1. Type 2001 - A two wire interface with effective two wire facilities engineered for a 1000 Hz loss objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objection of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.

1. Regulations applicable to type 2001 channels

1. Type 2001 channels are furnished for voice transmission of approximate band -width of 300-3000 Hz.
2. For private line duplex intraexchange or interexchange service the monthly rates for two local channels and two transmission functions for each premises served, apply.
3. When these channels are furnished for multi-point service, bridging charges apply at each premises at which the channel terminates
4. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services

2. Automatic Signaling

1. Automatic signaling is only provided on a two-point basis between locations on different premises for use with Type 2001 channels.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

2. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.

2. Type 2002 - A two wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities designed for remote operation of mobile radio telephone systems; for a two-point or multi-point service.
 1. Regulations applicable to Type 2002 channels
 1. When these channels are furnished for multipoint service, a bridging charge applies at each premises bridged on the same circuit.

 2. The following channels are furnished between specified locations for remote operation and control of private land radiotelephone stations established for communications with mobile units.
 - 1) Voice Channels
 - (1.1) Channels are similar as to transmission characteristics, to those furnished for Type 2001 channels.

 - (1.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 2001 channels.

 - 2) Control Channels
These channels are similar as to transmission characteristics, to those furnished for Type 1005 channels and are provided at the same rates as Type 1005 channels.

 - 3) For Combined Voice Transmission and Control Purposes
 - (3.1) Channels furnished for combined voice transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

- (3.2) On two-point services, voice channels may be used alternatively for control at no additional charge, where the control function is derived through the use of standard one-way, two-state Direct Current signaling over the voice channel.
 - (3.3) On multipoint services, two-state, Direct Current Signaling for control purposes is provided by means of a separate Type 1005 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1005 and the Type 2002 channel.
 - (3.4) On two-point and multipoint services, voice channels may be used for the remote operation and control of private land radiotelephone stations, at no additional charge when the control functions are provided via tone signals.
- 4) Additional Equipment and Facilities
Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under either 1) or 2) above, are furnished at charges based upon the costs incurred.
2. Conditioning applicable to Type 2002 Channels
- 1. Type C1 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 1000 and 2400 Hertz, -1db to +3db
between 300 and 2700 Hertz, -2db to +6db
between 2700 and 3000 Hertz, -3db to +12db
(+ means more loss)
 - 2. Type C2 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

-the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 500 and 2800 Hertz, -1db to +3db
between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

3. TIE Line Channels

1. Type 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between PBX's.
2. Type 2025 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.
3. Type 2026 - Furnished for tie-line use between C.O. Centrexes.
4. Regulations applicable to Types 2021, 2025, and 2026 Channels.
 1. Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.
 2. For Type 2026 channels connecting switching systems located in different central office serving areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.
 3. For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interexchange channel to make the channel operative.
 4. A Signaling Arrangement is provided for tie lines connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

- 1) An E & M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.
- 2) An E & M Signaling Arrangement is required for each tie line termination of a customer premises with customer-provided PBXs when the tie-line is arranged with an E&M signaling interface.
- 3) An E&M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PBX equipment when not arranged with an E&M signaling interface.

4. Telephone Answering Service Channels

1. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8 db; normally suitable for Telephone Answering Service use for secretarial lines connected directly to Telephone Answering Service Equipment.

1. Regulations applicable to Type 2040 Channels

- 1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel measured in one-quarter (1/4) airline mile increments from the patron's serving wire center to the location of the Telephone Answering Service Equipment is provided. When the secretarial line is connected directly to Telephone Answering Service Equipment not on the same premises, one transmission function is also required.
- 2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.

2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

1. Regulations applicable to Type 2041 Channels
 - 1) When a secretarial line is connected to a concentrator located in the same central office serving area as the patron's normal central office serving area, the connection is provided at a flat rate and requires no measurement.
 - 2) When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.
 - 3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.
3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service concentrator- identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service premises.
 1. Regulations applicable to Type 2043 Channels
 - 1) When the concentrator is located in a Telephone Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.
 - 2) When the concentrator is located in a different exchange area from the identifier, an interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Telephone Answering Service premises.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

- 3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.

- 4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

5. Rate Schedules

1. Channels on the same or connected premises
Type 2021

Each Two-Wire Channel	\$ 2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises
Type 2021

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

3. Intraexchange and Interexchange Channels

1. Local channel - one required for each
premise at which a channel terminates

Each Two-Wire Channel	\$21.00
Each Four-Wire Channel	42.00

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE

2. Intraexchange and Interexchange channels per mile between wire centers for Series 2000 channels

	Monthly Rate	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$12.50	---
Over 1 to 3 Miles	11.00	\$4.00
Over 3 to 5 Miles	18.25 (I)	4.00
Over 5 to 15 Miles	20.86 (I)	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function - one required per local channel

	Monthly Rate	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 2001	\$ 4.00	\$11.50
Type 2002	4.00	10.50
Type 2021	11.00	21.00
Type 2025	30.00	34.00
Type 2026	---	20.86 (I)
Type 2040	---	35.50
Type 2041	---	6.75
Type 2043	12.50	19.00

5. Automatic Signaling
 Private Line Signaling
 Automatic Ringing, each

\$ 3.96

6. E & M Signaling
 E & M Signaling arrangement, for
 Type 2021 and Type 2026 Channel,
 each

\$22.16 (I)

7. Multi-Point Channels
 For bridging multi-point Type 2001
 and Type 2002 Channels

At each premise at which a channel
 terminates

\$19.50

8. Conditioning
 1. Type C1

- 1) On a two-point channel not
 arranged for switching
 - each station

\$ 6.00

(I) Indicates Increase

INTERCOMPANY PRIVATE LINE SERVICE (C)

2)	On a multi-point channel not arranged for switching	
	- for the first station in an exchange	\$11.50
	- for each additional station in the same exchange as the first station	8.00
2.	Type C2	
1)	On a two-point channel not arranged for switching	
	- each station	\$22.00
2)	On a multi-point channel not arranged for switching	
	- for the first station in an exchange	32.00
	- for each additional station in the same exchange as the first station	11.50

IV. Series 3000 Channels

A. Type 3001 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two-point or multi-point service; normally suitable for half-duplex or full-duplex operation for remote metering, supervisory control and miscellaneous signaling.

1. Regulations applicable to Type 3001 channels

1. When these channels are furnished for multipoint service, a bridging charge applies for each premises bridged on the same circuit, in addition to all other applicable charges for the channels.
2. For duplex service on the same or connected premises or to adjacent premises, the monthly rates for two channels apply.
3. For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises served, apply.
4. The equipment and associated station wiring shall be provided by the customer.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

5. The use of customer-owned equipment is subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment. However, the customer, by the use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequency or simultaneously to the extent permitted by the normal transmission characteristics of the grade of channel furnished.
 6. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by sub-dividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels provided by it for such sub-division into additional channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are compatible.
2. Type 3002 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two-point or multi-point service; normally suitable for half or full duplex data transmission.
1. Regulations applicable to Type 3002 channels
 1. Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment.
 2. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

3. When these channels are furnished for multi-point service, a bridging charge applies for each station bridged on the same circuit.
2. Conditioning applicable to Type 3002 Channel
1. Type C1 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
 between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
 the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
 between 1000 and 2400 Hertz, -1db to +3db
 between 300 and 2700 Hertz, -2db to +6db
 between 2700 and 3000 Hertz, -3db to +12db
 (+ means more loss)
2. Type C2 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
 between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
 between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
 between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds
 the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
 between 500 and 2800 Hertz, -1db to +3db
 between 300 and 3000 Hertz, -2db to +6db
 (+ means more loss)
- NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.
3. Type C4 - For a two-point, three-point or four-point channel the envelope delay distortion shall not exceed:
 between 100 and 2600 Hertz, a maximum difference of 300 micro-seconds
 between 800 and 2800 Hertz, a maximum difference of 500 micro-seconds
 between 600 and 3000 Hertz, a maximum difference of 1500 micro-seconds
 between 500 and 3000 Hertz, a maximum difference of 3000 micro-seconds

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

the loss deviation with frequency (from
1000 Hertz reference) shall not exceed:
between 500 and 3000 Hertz, -2db to +3db
between 300 and 3200 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two or three exchanges.

4. Type D1 - For a two-point channel not arranged for switching
Certain data transmission characteristics necessary
for high performance data transmission cannot be
assured on all channels generally available for data
transmission. However, Type 3002 voice
grade two-point channels may be specially
arranged to provide for the following
technical parameters at the request of the
customer:

- Signal to C-Notched Noise Ratio 28db
- Nonlinear distortion:
 - (1) signal to second order distortion 35db
 - (2) signal to third order distortion 40db

When the channel equipped with this conditioning is utilized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

3. Rate Schedule

1. Channels on the same or connected premise

Type 3002

Each Two-wire Channel	\$ 2.00	
Each Four-wire Channel		4.00

2. Channels between adjacent premises

Type 3002

Each Two-wire Channel	\$ 8.50	
Each Four-wire Channel		17.00

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE

3. Intraexchange and Interexchange Channels

1. Local Channel - one required for each premise at which a channel terminates (Type 3002)
 Each two-wire Channel \$21.00
 Each Four-wire Channel 42.00

2. Intraexchange and Interexchange channels per mile between wire centers for Series 3000 Channels

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$12.50	----
Over 1 to 3 Miles	11.00	\$4.00
Over 3 to 5 Miles	18.25 (I)	4.00
Over 5 to 15 Miles	20.86 (I)	4.00
Over 15 Miles to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function - one required per local channel

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 3001	\$4.00	\$10.50
Type 3002	18.25 (I)	19.00

5. Multi-point Channels - in addition to the preceding, the following charge applies for bridging multi-point channels.

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
1. At each premises at which a Type 3001 channel terminates	\$19.50	\$19.50
2. At each station at which a Type 3002 channel terminates	\$19.50	\$19.50

6. Conditioning

1. Type C1 Monthly Rate
- on a two-point channel not arranged for switching - each station \$ 6.00
 - on a multi-point channel not arranged for switching - for the first station in an exchange 11.50

(I) Indicates Increase

INTERCOMPANY PRIVATE LINE SERVICE (C)

	<u>Monthly Rate</u>
- each additional station in the same exchange as the first station	\$ 8.00
2. Type C2	
- on a two-point channel not arranged for switching	
- each station	22.00
- on a multi-point channel not arranged for switching	
- for the first station in an exchange	32.00
- each additional station in the same exchange as the first station	11.50
3. Type C4	
- on a two-point channel not arranged for switching	
- each station	35.00
4. Type D1	
- on a two-point channel not arranged for switching	
- per channel	10.00

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

GENERAL

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges as prescribed hereunder.

* * * *

(C)

REFUNDS

If at any time within three years from date of completed construction, pole lines for which a subscriber has paid a non-recurring usage charge are used for other purposes, such subscribers may be entitled to refunds as follows:

If such lines are used to carry toll lines of the Telephone Company the refund will be prorated to cover the unexpired portion of the original three year period for that part of the pole line so used.

When such lines are used to supply local exchange service to other subscribers, the refund will be the difference between the original charge and that subscriber's pro rata share of the total construction, allowing 2,640 feet for each main station for that pole line.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

(Continued)

CONSTRUCTION ON PRIVATE PROPERTY

(C)

If it is necessary to place plant on private property in order to furnish service, applicants are required either to furnish, construct and maintain the necessary plant in accordance with the Telephone Company's specifications, or to pay to the Telephone Company charges for furnishing and constructing the necessary plant as follows:

Where poles are to be furnished and erected, either new or as replacements, the subscriber is required to pay the actual construction charge for each pole and provide for any necessary tree trimming to secure and maintain satisfactory clearance for wires. Such poles shall become the property of the subscriber and shall be maintained and replaced when necessary, in accordance with the Telephone Company's specifications by the subscriber or at his expense.

Where attachment charges are made for the use of poles owned by another company or individual and located on private property, the full attachment rental is charged to the subscriber.

Where an applicant is so located that it is necessary to use a private right-of-way to furnish service, the subscriber is required to pay the entire cost involved in securing such right-of-way.

OTHER SPECIAL CONSTRUCTION

When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.

MINIMUM CONTRACT

(C)

New construction will be provided only where service is contracted for a minimum period of one year.

(C) Indicates Change

Hickory Telephone
Company

Section 5
First Revised Sheet 3
Canceling Original Sheet 3

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (§63.41) (C)

- (a) For the purpose of this section only, the following words and terms shall have the following meanings, unless the context clearly indicates otherwise:
- (1) Applicant for telephone service - The developer of a recorded plot plant consisting of five or more lots, or one or more five unit apartment house.
 - (2) Developer - The party responsible for construction and providing improvements in a development, that is, streets, sidewalks, and utility-ready lots.
 - (3) Development - A planned project which is developed by a developer/applicant for telephone service set out in a recorded plot plan of five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, mobile homes, occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.
 - (4) Distribution line - A main line facility directly or indirectly connecting the customers in a development to the telephone central office.
 - (5) Service line - A line from the distribution line to the residence of the subscriber.
 - (6) Subdivider - The party responsible for dividing a tract of land into building lots which are not to be sold as utility-ready lots.
 - (7) Subdivision - A tract of land divided by a subdivider into five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENT (cont'd)

(C)

- (b) Distribution and service lines, except pedestals, installed as the result of an application for telephone service within a development shall be installed underground; shall conform to the utility's construction standards; and shall be owned and maintained by the utility. Excavating and backfilling shall be performed by the applicant for telephone service or by another agent the applicant may authorize. All other installation shall be performed by the utility or by another agent the utility may authorize. The utility shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its underground lines occasioned by anyone other than its own employees or agent. Nothing in this section shall prohibit a utility from performing its own excavating and backfilling for greater system design flexibility. No charges other than those specified in subsection (c) and (d) shall be permitted.
- (C) The applicant for telephone service to a development shall do the following:
- (1) At its own cost, provide the utility with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.
- (2) At its own cost, clear the ground in which the service lines and related facilities are to be laid of trees, stumps and other obstructions, provide the excavating and backfilling according to utility specifications and subject to the inspection and approval of the utility, and backfill within 6 inches of final grade. Utility specifications for excavating and backfilling shall be set forth by the utility in written form and presented to the applicant at the time of application for the service and presentation of the plot plan to the utility. If the utility's specifications have not been met by the applicant's excavating and backfilling, the excavating and backfilling shall be corrected or redone by the applicant or its authorized agent. Failure to comply with the utility's construction standards and specifications permits the utility to refuse utility service until the standards and specifications are met.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd)

(C)

(c) (cont'd)

- (3) Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the utility's line and facility installation with the general project construction schedule including coordination with any other utility sharing the same trench; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the utility to avoid unnecessary costs and delay.
- (4) Place with the telephone company, in advance or upon such other terms as the company may require, the following charges:
 - (i) A prepayment in aid of construction in an amount not in excess of 60% of the company's costs of the distribution line for the development.
 - (ii) The prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service rendered. The basis for total refund shall be 100% refund upon receipt of telephone contracts for telephone service from 50% of the total development within a 10 year period.
- (d) If the applicant changes the plot plan after installation of the telephone utility's lines has begun, or requests deviation from the utility's established underground construction practices, the additional costs shall be borne by the applicant. No charges other than those described in this subsection and in subsection (c) shall be borne by the applicant for telephone service or by another utility sharing the same trench, even if the utility elects to perform its own excavating and backfilling.
- (e) The Commission believes that there should be joint use of trenches whenever economically and technologically feasible. However, the Commission realizes that the economic advantages which can result from the joint use of trenches may at time be obviated by the technological disadvantages of joint occupancy. Therefore, the Commission will not make the joint use of trenches mandatory but will require the joint use of trenches whenever the circumstances indicate that the use would be feasible and all parties agree thereto.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENTS CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd)

(C)

- (f) This section shall apply to all requests for distribution facilities for telephone service to developments which are filed after June 9, 1984.
- (g) Amounts the public utility receives under subsection (c)(4)(i) shall be credited to Accounts 174-Other deferred credits.
- (h) Whenever the public utility or an affected person believes that the application of the tariff rule works an undue hardship, involves a physical impossibility, or is otherwise inappropriate, the utility or person may request an exception from the undergrounding requirements of this section by following the procedure set forth in §57.86 (relating to exceptions).
- (i) Exceptions, as granted by the Commission for electric distribution lines under §57.86 (relating to exceptions) shall also apply to telephone facilities. If an exception request, initiated by an applicant for telephone service is granted and the applicant thereafter desires underground service, then this section shall apply as if no exception had been granted.
- (j) Telephone utilities shall file a tariff supplement adding this section to its tariff. The tariff supplement shall become effective on the date filed.
- (k) Telephone utilities shall file undergrounding construction and specification standards and revisions thereto with the Commission's Bureau of Safety and Compliance.
- (l) Underground facilities in new residential developments are only required by this section when a bona fide developer exists, that is only when utility-ready lots are provided by the developer. A mere subdivision is not required to have underground service. However, should the lot owner in a subdivision desire underground service, the service shall be provided by the utility if the lot owner, at his option either complies with subsection (c) or pays to the utility the charges that are contained in the utility's tariff for underground telephone service not required by this title.

(C) Indicates Change

Hickory Telephone
Company

Section 5
Original Sheet 7

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

TAXES ON CONTRIBUTIONS IN AID OF CONSTRUCTION AND CUSTOMER
ADVANCES

(C)

Any contribution in aid of construction (CIAC), customer advance or other like amounts received from the customer which shall constitute taxable income as defined by the Internal Revenue Service will have the income taxes segregated in a deferred account for inclusion in rate base in a future rate case proceeding. Such income taxes associated with a CIAC or customer advance will not be charged to the specific contributor of the capital.

(C) Indicates Change

Hickory Telephone
Company

Section 6
10th Revised Sheet 1
Canceling 9th Revised Sheet 1

MISCELLANEOUS SERVICE AND EQUIPMENT

DIRECTORY LISTINGS

All subscribers, including pay telephone line services, are entitled to one listing in the official directory published by the Telephone Company.

(C)

Additional listings are provided at \$1.50 each per month, subject to a minimum charge of \$4.00 for each directory issue. The charge will be terminated: if the main station telephone service is terminated; upon death of listed party; listed party subscribes for service in his own name; moves to a location where he is not accessible to the subscriber's station.

Additional listings in directories of other telephone companies and INWARD WATS listings will be at the rates charged by that telephone company.

Acceptable listings are limited to the real names of individuals, partnerships or corporations and/or the names under which such individuals, partnerships or corporations actually conduct their business.

(C) Indicates Change

Hickory Telephone
Company

Section 6
Fourth Revised Sheet 2
Canceling Third Revised Sheet 2

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

CUSTOMER PREMISES EQUIPMENT

All terminal equipment rates and regulations contained in this tariff will apply only to embedded customer equipment as of January 1, 1983. All new premises equipment purchased by the Company after that date will be provided only on a detariffed basis.

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(C)

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(C)

(C) Indicates Change

Hickory Telephone
Company

Section 6
First Revised Sheet 2A
Cancels Original Sheet 2A

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

Party-line Customer Premises Equipment

Party-line customers may purchase their own customer premises equipment from either the telephone company or other vendors. However, because of potential compatibility problems, the customer is urged to investigate such problems with the telephone company before making a purchase.

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(C)

Party-line customers may not use automatic answering devices which answer any ring on the line, nor automatic dialers which seize the line externally from the telephone.

(C) Indicates Change

Hickory Telephone
Company

Section 6
2nd Revised Sheet 3

Cancels & Supersedes
Original & 1st Revised Sheet 3

MISCELLANEOUS SERVICE AND EQUIPMENT

SUSPENSION OF SERVICE AT SUBSCRIBER'S REQUEST

Business or residence service may be suspended at the customer's request without termination of contract for a period of not less than 30 days for the following charge:

Residence service will be suspended for a monthly charge of \$1.20 (I)

Business service will be suspended for a charge equivalent to one-half the monthly rate for local service, equipment, mileage, and listings.

The Telephone Company assumes no responsibility to intercept calls and provide information on inward calls.

(I) Indicates Increase

Issued: December 16, 1993

Effective: December 17, 1993

Hickory Telephone
Company

Section 6
2nd Revised Sheet 4
Cancels 1st Revised Sheet 4

(C)

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(C) Indicates Change

Hickory Telephone
Company

Section 6
4th Revised Sheet 5
Cancels 3rd Revised Sheet 5

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(C)

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY ASSISTANCE SERVICE

1. **General**

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of this company request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

2. **Regulations**

a. **Monthly Call Allowance**

An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.

b. **Exceptions**

Charges for Directory Assistance Service are not applicable to the following types of calls of Directory Assistance:

1. * * * (C)
2. Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
3. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

c. **Multiple Number Request**

A maximum of two requested telephone numbers per call are permitted.

(C) Indicates Change

Hickory Telephone
Company

Section 6
4th Revised Sheet 6A
Cancels 3rd Revised Sheet 6A

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY ASSISTANCE SERVICE

3.	<u>Rates</u>	<u>Per Call</u>	
a.	Where the customer direct dials Directory Assistance.....	\$.90	(I)
b.	Where the customer places a call to the Directory Assistance attendant via a Telephone Company Operator.....	\$.90*	(I)
c.	* * *		
d.	* * *		

*Plus the applicable operator handled rate.

(I) Indicates Increase

MISCELLANEOUS SERVICE AND EQUIPMENT

OPERATOR SERVICES

1. LINE STATUS VERIFICATION

Upon customer request the operator will verify and provide the line status condition subject to a charge of \$.70 for each request.

No charge will apply for a line status verification when a trouble condition is indicates on the line.

2. CALL INTERRUPTION

Upon customer request the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is \$1.10 for each request. This charge includes the line status verification and call interruption.

(C) * * *

3. OPERATOR CALLS

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

<u>Calling Card Customer Dialed</u>	<u>Operator Station-to-Station #</u>	<u>All Types Person-to-Person</u>
\$.35	\$.90	\$2.50

- Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

CUSTOMER CALLING SERVICES **PER MONTH**

Anonymous Call Rejection
 Allows subscriber to reject incoming calls that have blocked their number. (Requires Caller-ID) \$NC

Call Waiting
 Notifies the subscribing party that another call is waiting \$3.91

Call Forwarding Variable
 Allows the subscribing party to forward their calls to any number. The subscribing party is responsible for any additional toll charges \$3.91

Call Forwarding Busy/No Answer
 Allows the subscribing party to forward their calls to a pre-selected number. The subscribing party is responsible for any additional toll charges \$2.00

Conference Calling – Three Way Calling
 Allows the subscribing party to bring a third party into an existing conversation \$1.96

* * * (C)

Speed Calling
 Allows the subscribing party to dial one or two digits to reach frequently called numbers.
 8 numbers..... \$1.50
 30 numbers..... \$2.50

Distinctive Ringing
 Allows the subscribing party to distinguish between incoming calls by the use of a second directory number that terminates to the same line, but uses a different ring \$2.61

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

“900” INFORMATION SERVICE BLOCKING

1. General

Where central office facilities permit, “900” Information Service Blocking provides customers the capability to block origination of direct dialed calls to a “900” Information Service number (900-NXX-XXXX).

2. Regulations

1. Blocking is available on individual lines for residence and business customers.
2. When the blocking is activated, direct dialed calls to all “900” Service numbers are blocked.
3. Initial blocking is provided at no charge upon customer request. Subsequent requests for “900” Information Services Blocking will be provided at the rates listed below.
4. Blocking can be provided on a Foreign Exchange access line.
5. Blocking service may not be available with certain multi-line business arrangements.
6. There is no charge to remove “900” Information Service Blocking.

3. Rates

“900 Information Service Blocking

<u>Residence (per line)</u>	<u>Service Charges</u>
Initial Request	No charge
Subsequent Request	\$22.50
<u>Business</u>	
Initial Request	No charge
Subsequent Request	\$22.50
Per Line Equipped	\$22.50

(C) Indicates Change

Issued: March 9, 1990

Effective: March 15, 1990

Hickory Telephone
Company

SECTION 6
Seventeenth Revised Sheet 10
Cancels Sixteenth Revised Sheet 10

MISCELLANEOUS SERVICE AND EQUIPMENT

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

1. General

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company’s switching equipment is arranged to translate the “711” calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission’s Order entered on February 4, 2000 at Docket No. M-00900239.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after August 1, 2022: (C)

Per residence access line, per month	<u>\$0.00</u>	(D)
Per business access line, per month	<u>\$0.00</u>	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change

(D) Indicates Decrease

Hickory Telephone
Company

Section 6
Third Revised Sheet 11
Cancels Second Revised Sheet 11

MISCELLANEOUS SERVICE AND EQUIPMENT

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from (C)
pay telephones shall be completed free of charge. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable On Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 10. This Company concurs in this tariff.

The company will make available to the Telecommunications Relay Service (TRS) user a calling card. The rates for the calling card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

POVISIONS FOR CALLER ID - PER-LINE AND PER-CALL BLOCKING

Customers served by central offices where transmittal of originating telephone numbers is permitted for Caller ID display purposes have two blocking options available for their use:

1. **Per-Line Blocking**

Customers requesting Per-Line Blocking will prevent the display of their telephone numbers on all outgoing calls. The Per-Line Blocking feature may be de-activated at any time by customers on a call-by-call basis through the activation of a special code. Per-Line Blocking is provided free of any recurring charge, but is a special feature which must be ordered by customers.

The Telephone Company will initially install Per-Line Blocking at no charge. Requests to remove Per-Line Blocking on customer lines will be completed at no charge. Subsequent requests to re-install Per-Line Blocking will be completed at prevailing Telephone Company non-recurring service order rates.

Per-Line Blocking will not prevent the display of originating telephone numbers to 9-1-1 emergency service providers.

Per-Line Blocking is not available on pay telephones. (C)

2. **Per-Call Blocking**

Per-Call Blocking will prevent the display of customers' telephone numbers on outgoing calls. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. Per-Call Blocking is provided at no charge, and is automatically placed on all telephone lines by the Telephone Company.

Per-Call Blocking will not prevent the display of telephone numbers to 9-1-1 emergency service providers.

Per-Call Blocking is also available at each pay telephone location. (C)

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

1. PROVISIONS FOR CALLER-ID PER-LINE AND PER-CALL BLOCKING (cont'd)

4. Special Provisions

In cases where Telephone Company customers are victims of domestic violence, or are representatives of domestic violence agencies, or are representatives of emergency service agencies, calls placed through a live operator in order to protect the identify of the calling party will be completed without the application of an operation service charge. Qualifying customers may need to notify the Telephone Company to request this credit if the service charge cannot be waived at the time the call is being placed.

5. Caller ID Service

Caller ID is an optional feature which allows a subscriber to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID Service works only on calls which originate from and terminate in central offices which are equipped and have SS7 connectivity. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service.

As facilities permit, Caller ID Service will be provided to Residence and Business One-party service. For calls originating from aline within a multi-line hunt group, only the "main" or number will be delivered to a Caller ID subscriber's display unit.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed and non-published telephone numbers.

(C)

(C) Indicates Change

MISCELLANEOUS SERVICE EQUIPMENT (cont'd)

PROVISIONS FOR CALLER ID - PER-LINE AND PER-CALL BLOCKING (cont'd)

The telephone numbers that will not be displayed to the Caller ID subscriber are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber their display unit will notify them that the calling telephone number is unavailable. (C)

In addition to the ability to see the telephone number of incoming calls, Caller ID Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code. This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Caller ID subscriber will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID subscriber's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Synonymous Call Rejection announcement will not be rated as completed calls.

Caller ID Service, Per-Call Blocking and Per-Line Blocking can be used by customers with push button or dial pulse (rotary) telephones.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROVISIONS FOR CALLER ID PER-LINE AND PER-CALL BLOCKING (cont'd)

3. RATES	Nonrecurring Charge Per order/Per line)	Monthly Charge (Per line)	
Caller ID with Name Service	\$5.00	\$6.52	(C)
Caller ID Blocking:			
Per Call	-----	-----	
Per Line	\$10.00*	-----	
* * * *			(C)

* Initial per line blocking is provided at no charge upon customer request. This nonrecurring charge would only apply for subsequent requests for Caller ID Blocking (Per-Line) for the same customer at the same address.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT**911 TARIFF LANGUAGE**

1. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with ‘service provider’.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company’s rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

2. REGULATIONS

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company’s liability and insurance provisions are fully stated in Pa. P.U.C. No. 6, Section 1, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider’s control prevent service restoration.

MISCELLANEOUS SERVICE AND EQUIPMENT**911 TARIFF LANGUAGE**

2. REGULATIONS (cont'd)

- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

PAY TELEPHONE LINE SERVICE

1. GENERAL

1. Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.
2. Pay Telephone Line Service:
 1. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.
 2. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.
 3. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
 4. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
 5. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
 6. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
 7. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
 8. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's rules and Regulations.
 9. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.
 10. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

(C) Indicates Change

(C)

(C)

PAY TELEPHONE LINE SERVICE (cont'd)

2. REGULATIONS AND RATES

1. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's, Tariff - Telephone PA P.U.C. No. 6, Section 2.
2. Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.
3. Line Connection charges listed in Section 3 of this Tariff apply to Pay Telephone Line Service.
4. The business touch tone rate listed in Section 2 of this Tariff applies to Pay Telephone Line Service, if requested by the customer.
5. Directory assistance charges of \$0.90 per call apply to Pay Telephone Access Lines. (I)
6. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.
7. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

3. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE

1. Optional call screening/blocking/coin supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.
 1. Incoming/Outgoing Screening - prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator - handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.
 2. Incoming Blocking - blocks all incoming calls.
 3. Outgoing blocking - restrict outgoing calls to non-sent paid call only (coinless).

(I) Indicates Increase

Hickory Telephone Company

Section 7
3rd Revised Sheet 3
Canceling 2nd Revised Sheet 3

PAY TELEPHONE LINE SERVICE (cont'd)

C. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE (cont'd)

2. Rates:

		<u>Monthly</u>	<u>Non-recurring</u>
a.	Incoming/Outgoing Screening	\$5.00	\$10.00
b.	Incoming Blocking	\$4.10 (I)	\$10.00
c.	Outgoing Blocking	\$4.10 (I)	\$10.00

(I) Indicates Increase

Hickory Telephone Company

Section 8
Fourth Revised Sheet 1
Canceling Third Revised Sheet 1

EXCHANGE AREA & TERRITORIAL BOUNDARY OF
HICKORY (C)

(C) Indicates Change