

THE NORTH-EASTERN PENNSYLVANIA TELEPHONE COMPANY

RATES AND RULES
Governing the Furnishing of Telephone Service
IN
Lackawanna, Susquehanna and Wayne Counties, Pennsylvania
As shown on Sheet 5

Issued: July 22, 2022

Effective: August 1, 2022

By

Filed in compliance with PA Public Utility
Commission Order entered on June 21, 2022, at
Docket M-2022-3030272

Steven Tourje, President
Forest City, Pennsylvania

NOTICE

This tariff makes changes
See Sheet 2

The North-Eastern Pennsylvania
Telephone Company

Sheet 2

CHANGES MADE BY THIS SUPPLEMENT

This supplement decreases the Telecommunications Relay Service (TRS) surcharge from \$.04 to \$.00 per line for both residential and business customers in compliance with the Pennsylvania Public Utility Commission Order entered on June 21, 2022, at Docket #M-2022-3030272 (and M-00900239).

Please see the following section:
Section 1: Sheet 21

Supplement No. 135 - Telephone – Pa. P.U.C. No. 9

The North-Eastern Pennsylvania
Telephone Company

18th Revised Sheet 3
Canceling 17th Revised Sheet 3

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The North-Eastern Pennsylvania
Telephone Company

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(C) Indicates Change

Issued: July 22, 2022

Effective: August 1, 2022

Supplement No. 109 - Telephone – PA P.U.C. No. 9

The North-Eastern Pennsylvania
Telephone Company

16th Revised Sheet 4A
Canceling 15th Revised Sheet 4A

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TERRITORY SERVED BY THIS COMPANYLACKAWANNA COUNTYBoroughs

Vandling

TownshipsBenton
Fell
GreenfieldSUSQUEHANNA COUNTYBoroughsForest City
New Milford
Thompson
UniondaleVillagesClifford
Harford
JacksonTownshipsArarat
Bridgewater
Clifford
Franklin
Gibson
Great Bend
Harford
Harmony
Herrick
Jackson
Lenox
New Milford
Oakland
ThompsonWAYNE COUNTYBoroughs

Starrucca

Villages

Pleasant Mount

TownshipsClinton
Lebanon
Mt. Pleasant
Preston
Scott

The North-Eastern Pennsylvania
Telephone Company

Section 1
Original Sheet 1

GENERAL REGULATIONS

APPLICATION OF TARIFF

This tariff governs the furnishing of telephone service and facilities by The North-Eastern Pennsylvania Telephone Company, hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff.

TELEPHONE SERVICE DEFINED

The term “service” as used in this tariff refers to service, equipment and facilities.

(C)

OBLIGATION OF TELEPHONE COMPANY TO FURNISH SERVICE

The Telephone Company’s obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

(C)

Where a specific service is offered under the condition that maintenance replacements are furnished only to the extent of available stock, the Telephone Company’s obligation to furnish maintenance replacements is limited to the applicable contract period of the initial installation of that service.

TRANSMITTING MESSAGES

The Telephone Company does not transmit messages, but offers, subject to the terms and conditions specified in its tariffs, the use of its facilities where available for communication between customers.

(C)

CONTRACTS FOR SERVICE

Application for service, additions to present service, or changes in existing service, may be made verbally or in writing. The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company’s tariffs lawfully on file become the contract between the Telephone

(C)

(C) Indicates change

Issued: April 16, 1980

Effective: July 15, 1980

The North-Eastern Pennsylvania
Telephone Company

Section 1
1st Revised Sheet 2
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GENERAL REGULATIONS

CONTRACTS FOR SERVICE (cont'd)

Company and the customer. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of three months.

FCC DESIGNATED 811 SERVICES

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis as detailed in Section 1, Sheet 14 of this tariff. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity.

CANCELLATION OR CHANGE OF APPLICATION FOR SERVICE PRIOR TO ESTABLISHMENT

When an application for service is canceled or changed, in whole or in part, by the applicant prior to the establishment of service, the applicant is required to pay the Telephone Company, upon request, the aggregate of the costs and expenses incurred by the Telephone Company in arranging for, providing, and removing the facilities for the service, or part thereof, the application for which is canceled or changed. Such costs and expenses shall include: services, labor, and engineering, including overheads and equipment, apparatus, materials and supplies less net salvage value.

If any facilities already installed can be used for the service as changed but at a lesser capacity than would have been required for the service previously applied for, the payment required of the applicant for such facilities shall be limited to the difference between the costs and expenses actually incurred less the costs and expenses of the facilities normally used to provide the service as changed.

When an applicant requests, prior to the establishment of service, a change in the location of all or part of the facilities provided for the service, the applicant is required to pay, upon request, the aggregate costs and expenses incurred by the Telephone Company, as detailed above, in moving and rearranging such facilities.

(C) Indicates change

Issued: April 3, 2007

Effective: April 4, 2007

The North-Eastern Pennsylvania
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GENERAL REGULATIONS

**CANCELLATION OR CHANGE OF APPLICATION FOR SERVICE PRIOR TO
ESTABLISHMENT** (cont'd)

(C)

However, the payment to the Telephone Company required of the applicant as set forth in this Paragraph shall not exceed the aggregate of the non-recurring and minimum contract period charges, including, but not limited to, construction and termination charges, which would have applied if the service and facilities had been established prior to such cancellation, change, or change in location.

USE OF SERVICE

(C)

Unless otherwise indicated in this tariff, the use of business service is restricted to the customer and his agents and representatives, and the use of residence service is restricted to the customer and members of his household. Service is furnished subject to the condition that it will not be used for an unlawful purpose and no service furnished under the regulations contained in this tariff, shall in any case be resold unless otherwise indicated.

TRANSFER OF SERVICE FROM ONE CUSTOMER TO ANOTHER

(C)

Service previously established for one customer may be assumed by a new customer, provided there is no lapse in the rendition of service, upon the payment of a service connection charge in accordance with Section 3. Such transfers are made by the new customer signing an application for telephone service and may be arranged for in either of two ways:

- a. If the new customer fully understands the status of the former customer's account and willingly assumes all the obligations there-under, it is noted on the application for service that he will assume outstanding charges. Bills are rendered the new customer without any adjustments to or from a particular date, the name only being changed on the bill, but proper changes are made in the central office records and listings in the directory when issued.
- b. If the new customer is not willing to assume payment of the old account, it is noted on the application for service that he will not assume outstanding charges.

(C) Indicates change

Issued: April 16, 1980

Effective: July 15, 1980

The North-Eastern Pennsylvania
Telephone Company

Section 1
Original Sheet 4

GENERAL REGULATIONS

TRANSFER OF SERVICE FROM ONE CUSTOMER TO ANOTHER (cont'd)

(C)

The call number of a telephone affected by a superseding application covering a change of party is changed in all cases unless it is clearly shown that the new party is, in fact, the successor of and is entitled to receive the incoming messages for the listed call number. In order to retain the listed call number, the new customer is required to assume any outstanding indebtedness under the superseded application. In case there is any doubt as to the propriety of assigning the listed call number, the customer whose name is listed expected to assent in writing.

BUSINESS AND RESIDENCE SERVICE CLASSIFICATIONS

(C)

The determination of whether business or residence rates apply is dependent upon the primary or dominant use of the service by the customer. The Telephone Company shall make the determination as to whether business or residence service will apply.

Business rates apply to service:

- 1.) At any location where the service is used primarily or identified for business, professional or institutional purposes.
- 2.) Business rates apply both to the main station or any associated extension stations if either is located and used where business rates apply.
- 3.) In office buildings, stores, factories, and all other places of a strictly business nature.
- 4.) In hotels, apartment houses, clubs, and boarding and rooming houses except when all stations are within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions, except when the station is located in a patient's room; and in churches except when the station is located in the clergyman's study.

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

GENERAL REGULATIONS

BUSINESS AND RESIDENCE SERVICE CLASSIFICATIONS (Cont'd)

- 5.) At any location where the substantial use of the service is occupational rather than domestic.

Residence rates apply to service furnished:

- 1.) In private residences or residential apartments when business listings are not provided and when all stations are in locations which are part of the customer's domestic establishment.
- 2.) In the study of a clergyman located in a church provided that service is listed in clergyman's name and not in the name of the church.
- 3.) In a private barn or garage when strictly a part of the customer's domestic establishment.
- 4.) In patient's rooms in hospitals or institutions.

DEPOSITS

A deposit, in accordance with Commission regulations at 52 Pa. Code, §§64.31 - 64.41 may be required as security for future bills. Interest rates applied to customer deposits held by the Telephone Company are prescribed by the PUC. (C)

Deposits will be returned in accordance with Commission regulations at 52 Pa. Code, §§64.31 - 64.41.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Telephone Company's regulations as to prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

The North-Eastern Pennsylvania
Telephone Company

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1st Revised Sheet 6
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GENERAL REGULATIONS

DEPOSITS (cont'd)

(C)

PAYMENTS FOR SERVICE

Applicants for service whose financial responsibility is not a matter of general knowledge or who are not connected in a substantial way with a firm, corporation or other concern of established credit, are required to make an advance payment equal to service charges, installation charges and construction charges wherever such charges are applicable, plus at least one month's charges for local service and equipment, the latter payment being applied to any indebtedness under the contract, including charges for both local and toll messages. Charges for service rendered at a telephone equipped with a coin collecting device are payable in advance.

Monthly recurring charges for service are billed monthly in advance and are payable when the service has been rendered except that charges for local messages and charges for toll message service are billed after the service has been rendered and are payable upon request.

The customer assumes responsibility for the following:

- a. Charges for local and toll messages sent from and charged to his service.
- b. Charges for local and toll messages received at his service location on which the charges are reversed with the prior consent of any person answering the call.
- c. Charges for calls placed between two services other than the customer's and billed to him with the prior consent of any person at his service location.
- d. Charges for calls charged to his special billing number or credit card number by him or by any person with his knowledge, authorization or acquiescence.

(C) Indicates Change

Issued: January 14, 1999

Effective: January 1, 1999

The North-Eastern Pennsylvania
Telephone Company

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GENERAL REGULATIONS

PAYMENT FOR SERVICE (cont'd)

In all other cases the responsibility for all charges is that of the party who originates the call.

If objection in writing is not received by the Telephone Company within thirty days after a statement of account is rendered, such statement shall be deemed to be correct and binding upon the customer.

The customer's obligation to pay Telephone Company charges shall not be discharged or suspended by the Company's acceptance of an instrument given by the customer in payment of his bill until the instrument is honored and the Company actually receives cash payment thereof. The term "instrument" shall include, but not be limited to personal checks, cashier checks, certified checks, drafts, bank money orders, personal money orders, postal money orders, travelers checks, promissory notes, certificates of deposit and trade acceptances.

CHARGES FOR FRACTIONAL MONTHS

When service is established or discontinued or when, for any reason, a customer's billing date is changed, the charge for local service, equipment and facilities for each fractional part of a current billing month is determined as follows:

- a. The charge for local service, equipment and facilities is a pro rata share of the monthly charge.
- b. For purposes of administering this regulation, every month is considered to have thirty (30) days.

The foregoing provisions do not affect the regulations governing the minimum term of contract.

SUSPENSION, TERMINATION OR REFUSAL OF SERVICE

In the event of the abandonment of the service, the non-payment of any sum due, the failure to make a deposit as security for the payment of future bills for service when required, or any other violation by the customer of the terms and conditions under which service is furnished, the Telephone Company may, with advance notice to the customer, suspend the service until all charges applicable to the time of the restoration of service, including the regular monthly rate for the service during the period of partial or complete suspension for non-payment,

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

GENERAL REGULATIONS

SUSPENSION, TERMINATION OR REFUSAL OF SERVICE (cont'd)

(C)

have been paid and all violations have ceased, or the Telephone Company may terminate the service without suspension of service or following suspension, and sever the connection and remove its equipment from the customer's premises.

The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere unreasonably with or impair the use of service rendered to one or more other customers or that is used for any purpose other than as a means of communication. Following such termination the Company will immediately notify the customer thereof.

The Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes:

- a. the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
- b. the use of service or facilities of the Telephone Company for a call or calls, anonymous or otherwise, in a manner reasonably to be expected to frighten, abuse, torment, or harass another.
- c. the use of profane or obscene language.
- d. any violation of any of the rules, regulations, or conditions under which service is furnished.
- e. the use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of a message toll or local message charge.
- f. the use of Directory Assistance to obtain a subscriber's listed name, address or telephone number for any purpose other than to facilitate the making of a telephone call.

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

The North-Eastern Pennsylvania
Telephone Company

Section 1
Original Sheet 9

GENERAL REGULATIONS

SUSPENSION, TERMINATION OR REFUSAL OF SERVICE (cont'd)

(C)

- g. the placing or acceptance of a wide area telecommunications service call by a wide area telecommunications service customer, his agent, employee or representative, in response to an uncompleted message toll call, which was not completed in order to transmit or receive intelligence without the payment of the applicable message toll charge.

INTERRUPTIONS OF SERVICE

When main telephone service is interrupted for a period of at least 24 hours, the company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1. (a) 1/30 of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative by the company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer of the company conditioned that the out-of-service extends beyond a minimum period of 24 hours.
- (b) 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered inoperative to the extent of being useless.
2. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence or wilful act of the customer to service or where the company pursuant to the terms of the

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

The North-Eastern Pennsylvania
Telephone Company

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GENERAL REGULATIONS

INTERRUPTIONS OF SERVICE (cont'd)

contract for service suspends or terminate service for nonpayment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

LIABILITIES

1. Of the Telephone Company

The liability of the Telephone Company for damages arising out of failure to comply with a customer's direction to install, restore or terminate service, or mistakes, omissions, interruptions, delays, or errors or defects in transmission, or failure or defects in the Telephone Company's facilities occurring in the course of furnishing service and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall not, except as otherwise provided for under Allowances For Telephone Service interruptions in this Section of the tariff, exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such failure, mistake, omission, delay, or error or defect in transmission, or failure or defect in the Telephone Company's facilities occurs.

The Telephone Company shall not be liable for any damages arising out of failure or malfunction of any customer-provided facilities which are interconnected with the Telephone Company's facilities. This provision includes any damage to the facilities and equipment of others when interconnected by Telephone Company facilities to customer provided facilities.

Where a local message guarantee applies, a pro rate reduction of the guarantee for the period of the service interruption is made.

When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

The North-Eastern Pennsylvania
Telephone Company

Section 1
Original Sheet 11

GENERAL REGULATIONS

LIABILITIES (cont'd)

(C)

The Telephone Company is not liable for any defacement of or damage to the premises of a customer resulting from the attachment of the Telephone Company's instruments, apparatus and associated wiring on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Telephone Company.

2. Of the Customer

(C)

The customer indemnifies and saves the Telephone Company harmless from any and all claims (including any expense in connection with defending against such claims); for infringement of patents arising from combining with, or using in connection with, facilities of the Telephone Company, apparatus using in connection with, facilities of the Telephone Company, apparatus or systems of the customer; arising out of or in connection with the failure or malfunction of any customer-provided facilities which are interconnected with the Telephone Company's facilities; or arising out of any act or omission of the customer in connection with facilities provided by the customer or by the Telephone Company.

PROVISION OF EQUIPMENT

(C)

All equipment, apparatus, switchboards and lines necessary for the provision of a given service are furnished by the Telephone Company and, unless specifically authorized in other Sections of this Tariff, no line, instrument, appliance or apparatus not furnished by the Telephone Company shall be connected with, attached to or used in connection with any line, equipment, apparatus or service furnished by the Telephone Company.

This regulation shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Telephone Company in the service for which they are furnished under this Tariff, provided any such device so used would not endanger the safety of Telephone Company employees or the public; damage, require change in or alternation of, or involve direct electrical connection to, the equipment or other facilities of the Telephone Company;

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

GENERAL REGULATIONS

PROVISION OF EQUIPMENT (cont'd)

(C)

or interface with the proper functioning of such equipment or facilities; or impair the operation of the telephone system or otherwise injure the public in its use of the Telephone Company's services. However, except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Telephone Company with any other communication line or channel of the Company or of any other person.

The Telephone Company reserves the right to determine the type of equipment, instruments or facilities to be provided for the furnishing of a service.

Any equipment furnished by the Telephone Company shall remain the property of the Telephone Company and upon termination of service for any cause whatsoever be returned to it in good condition, reasonable wear and tear thereof excepted.

CONNECTIONS WITH CUSTOMER-PROVIDED FACILITIES

(C)

When facilities, consisting of equipment, apparatus or lines, furnished by the customer in cases permitted by this Tariff are used in connection with facilities furnished by the Telephone Company, the facilities furnished by the customer must be connected solely with the Telephone Company's telecommunications system.

The customer may not create additional channels from facilities provided by the Telephone Company, except as otherwise provided in this Tariff. The magnitude and the character of the voltages and currents impressed on the Telephone Company facilities by the customer-provided facilities and the operation and maintenance of such facilities shall be such as not to interfere with any of the services offered by the Telephone Company or interfere with others.

The characteristics of the customer-provided facilities shall be such that their connection to the Telephone Company's telecommunications system does not interfere with service over other Telephone Company facilities or impair privacy of communications over such facilities. In cases in which additional protective equipment is required, this shall be provided by

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

The North-Eastern Pennsylvania
Telephone Company

Section 1
Original Sheet 13

GENERAL REGULATIONS

CONNECTIONS WITH CUSTOMER-PROVIDED FACILITIES (cont'd)

(C)

the customer or by the Telephone Company at the customer's expense. Such equipment shall be suitable to avoid hazard of damage to Telephone Company facilities or of injury to Telephone Company employees or to the public because of the character or location of customer-provided facilities and of sources of power to which they are connected. Upon notice from the Telephone Company that the customer-provided facilities are causing or are likely to cause such interference, impairment or hazard, the customer shall make such changes as shall be necessary to remove or prevent such interference, impairment or hazard.

Where a service difficulty or trouble report requires a visit by the Telephone Company to the customer's premises, and the difficulty or trouble is not the result of failure of Telephone Company facilities, a service maintenance visit charge applies as covered in Section 3 of this Tariff.

INSTALLATION, RELOCATION, MAINTENANCE AND REPAIRS

(C)

Except as otherwise noted in this Tariff, all wiring and equipment owned by the Telephone Company must be installed, relocated, maintained and repaired by the Telephone Company. However, the Telephone Company reserves the right to require the customer to install and maintain, in accordance with the Telephone Company's specifications, facilities furnished by the Telephone Company located in places where their installation and maintenance by the employees of the Telephone Company would involve unusual hazard to them. The customer shall be responsible for payment of the cost of replacing damaged, destroyed or lost property of the Telephone Company caused by the negligence or wilful act of the customer or by the location of the facilities to meet the customer's requirements at points involving unusual hazard to such facilities. The customer may not rearrange, disconnect, remove or attempt to repair or permit others to rearrange, disconnect, remove or attempt to repair any equipment installed by the Telephone Company except upon written consent of the Telephone Company or as otherwise specified in other Sections of this Tariff.

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

The North-Eastern Pennsylvania
Telephone Company

Section 1
Original Sheet 14

GENERAL REGULATIONS

ACCESS TO PREMISES OF CUSTOMER

(C)

The agents and employees of the Telephone Company shall have the right to enter the premises of a customer at any reasonable hour for the purpose of making collections or of installing, inspecting or repairing the instruments and lines of the Telephone Company or upon termination of the service, for the purpose of removing such instruments and lines.

CALL NUMBERS

(C)

The central office designation, or designations, or line number, or numbers, or all of them, to be associated with a customer's telephone service shall be determined by the Telephone Company; and the Telephone Company reserves the right to change designations, or numbers, or all of them, associated with a customer's telephone service as the conduct of the business may require. The customer has no proprietary right in any central office designation, or line number.

(C)

SPECIAL SERVICE

In cases where customers desire a special type of service for which provision is not otherwise made, a rate is quoted based on the cost of furnishing such service whenever in the judgement of the Telephone Company there is no reason for refusing to render the special service desired.

TELEPHONE DIRECTORIES

Telephone directories issued by the Telephone Company to its customers and patrons without charge are the property of the Telephone Company and shall be surrendered to the Telephone Company upon termination of service or distribution of a subsequent issue, in as good condition as reasonable wear and tear permits. No binder, holder or auxiliary cover, except where furnished by the Telephone Company, may be used in connection with any directory furnished by it.

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, its directories, nor for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between customers or others as the result of listings published in its directories.

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

The North-Eastern Pennsylvania
Telephone Company

Section 1
Original Sheet 15

GENERAL REGULATIONS

Claims for damages on account of interruptions to service due to errors in or omissions of directory listings will be limited to an amount equivalent to the proportionate charge for that party of the customer's service which is impaired, but not to exceed one-half the local service charges for the service items affected for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listings.

OVERTIME WORK

See Section 3 of this Tariff.

TOLL MESSAGE RATES

Rates, rules and regulations governing Toll or Long Distance messages are contained in the toll tariff of The Bell Telephone Company of Pennsylvania, in which this company concurs.

IDENTIFICATION OF PUBLIC ANNOUNCEMENTS

For the purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Customers transmitting factual public announcements such as Time, Weather, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.

For customers not complying with the foregoing the announcing device will be subject to disconnection from the telephone lines.

The Telephone Company reserves the right to release, upon request, the names and addresses of customers who transmit recorded or taped public announcements over Telephone Company facilities, when the announcing device is provided by either the Telephone Company or the customer.

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

The North-Eastern Pennsylvania
Telephone Company

Section 1
40th Revised Sheet 16
Cancels 39th Revised Sheet 16

GENERAL REGULATIONS

STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this tariff and other intrastate toll tariffs in which the telephone company concurs; a surcharge of 0 % will apply to intrastate access and a surcharge of 0 % will apply to all other intrastate charges for service, except on calls from Pay Telephone Line Service.

(I)
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The above surcharge will be recomputed, using the same elements prescribed by the commission:

- a. Whenever any of the tax charts used in calculation of the surcharge are changed.
- b. Whenever required by action by the Pennsylvania Public Utility Commission.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputation; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may, submit with such recomputation a tariff or supplement to reflect such recomputed surcharge the effective date which shall be 10 days after filing.

(I) Indicates Increase

Issued: August 21, 2009

Effective: September 1, 2009

The North-Eastern Pennsylvania
Telephone Company

Section 1
4th Revised Sheet 17
Cancels 3rd Revised Sheet 17

GENERAL REGULATIONS

CUSTOMER PREMISES EQUIPMENT

The Federal Communication Commission in its Computer Inquiry II ruled that certain customer premises equipment (CPE) must be deregulated as of January 1, 1983.

CPE purchased by The North-Eastern Pennsylvania Telephone Company after January 1, 1983, must be furnished to customers on a deregulated basis. This equipment will be sold to the customer but will not be furnished to customers on a deregulated basis. This equipment will be sold to the customer but will not be covered by the company's tariff and it will be accounted for "below the line" (separate from the regulated business).

CPE provided by the company which is in service as of January 1, 1983, will continue to be offered by the telephone company on a rental basis under the company's tariff until existing stock is exhausted.

COMPANY RESONSIBILITY – LIMITATIONS

The Telephone Company shall not be responsible to the customer if changes in criteria in this tariff or changes in any of the facilities or operations or procedures of the Telephone Company render any customer provided equipment obsolete, or otherwise affect its use or performance. The Telephone Company reserves the right to change the standards of its equipment as the requirements of the telephone business may direct.

**** (C)

(C) Indicates Change

Issued: September 8, 1995

Effective: September 9, 1995

The North-Eastern Pennsylvania
Telephone Company

Section 1
4th Revised Sheet 18
Canceling 3rd Revised Sheet 18

GENERAL REGULATIONS

TAXES ON CONTRIBUTIONS IN AID OF CONSTRUCTION & CUSTOMER ADVANCES

Any contribution in aid of construction, customer advance or other like amounts received from the customer which shall constitute taxable income as defined by the Internal Revenue Service will have the income taxes segregated in a deferred account for inclusion in rate base in a future rate case proceeding. Such income taxes associated with a CIAC or customer advance will not be charged to the specific contributor of the capital.

BROADBAND SCHOOL DISCOUNT

The Company shall offer school customers in its service territory, that meet the eligibility standards described in 47 CFR §54.501 (relating to eligibility for services provided by telecommunications carrier) and that agree to enter into a minimum three-year contract, a thirty percent (30%) discount in the otherwise applicable tariffed distance sensitive per-mile rate element, and also will waive the associated nonrecurring charges, for available intrastate broadband services (as defined by Act 183 of 2004) where used for educational purposes and not for the provision of telecommunications services to the public for compensation. The discount or waiver shall not be required where application of it to a particular service would conflict with applicable law.

(C)

(C) Indicates Change

Issued: July 5, 2005

Effective: July 6, 2005

Supplement No. 135 - Telephone – Pa. P.U.C. No. 9

The North-Eastern Pennsylvania
Telephone Company

Section 1
4th Revised Sheet 19
Canceling 3rd Revised Sheet 19

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(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

Issued: March 30, 2012

Effective: April 2, 2012

The North-Eastern Pennsylvania
Telephone Company

Section 1
3rd Revised Sheet 20
Canceling 2nd Revised Sheet 20

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(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

Issued: March 30, 2012

Effective: April 2, 2012

The North-Eastern Pennsylvania
Telephone Company

Section 1
Seventeenth Revised Sheet 21
Canceling Sixteenth Revised Sheet 21

MISCELLANEOUS SERVICE AND EQUIPMENT

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

1. General

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residences and business access lines served by this Company. This surcharge applies regardless of whether or not the access lines use the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the Surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after August 1, 2022:

Per residence access line, per month	<u>\$0.00</u>	(D)
Per business access line, per month	<u>\$0.00</u>	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission

(C) Indicates Change (D) Indicates Decrease

Issued: July 22, 2022

Effective: August 1, 2022

The North-Eastern Pennsylvania
Telephone Company

Section 1
3rd Revised Sheet 22
Canceling 2nd Revised Sheet 22

MISCELLANEOUS SERVICE AND EQUIPMENT

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from pay telephones shall be completed free of charge. All intralata toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 10. This company concurs in this tariff. (C) (C)

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

(C) Indicates Change

Issued: March 24, 1997

Effective: April 15, 1997

The North-Eastern Pennsylvania
Telephone Company

Section 1
Fifth Revised Sheet 23
Canceling Fourth Revised Sheet 23

LIFELINE SERVICE

A. DESCRIPTION

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations.

B. REGULATIONS

1. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (a household is defined as “any individual or group of individuals who are living together as one economic unit” an economic unit is “all adult individuals contributing to and sharing in the income and expenses of a household”). However, a qualified residence customer or household is not eligible for Lifeline Service if they are currently receiving a Lifeline program discount on another service supported by the Federal Communications Commission. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service. (C)
2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
 - a. One-Party Residence Unlimited Service and Local Measured Service, if available.
 - b. Directory Listing (standard only).
 - c. Non-Published or Non-Listed Telephone Number Service.
 - d. Access to Directory Assistance.
 - e. Touch-Tone Calling Service
 - f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex service.
 - g. Access to Operator Services.
 - h. Voluntary Toll Restriction Option.
 - i. Access to 800/888 Services
 - j. Access to Call Trace.
 - k. ACCESS Alerting and Reporting Systems (9-1-1 dialing).
 - l. Access to the Pennsylvania Telecommunications Relay Service.
 - m. Caller ID Per-call and Per-Line Blocking.
 - n. Other eligible telecommunications services at tariffed rates.

(C) Indicates Change

The North-Eastern Pennsylvania
Telephone Company

Section 1
Eighth Revised Sheet 24
Canceling Seventh Revised Sheet 24

LIFELINE SERVICE

B. REGULATIONS (cont'd)

3. An applicant for Lifeline Service must be a current participant in one of the following eligibility programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service. (C)

Pennsylvania Department of Human Services (DHS) Programs:

Supplemental Security Income (SSI)

Medicaid

Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)

Additional Eligible Programs (Federal)

Federal Public Housing

Veteran's Pension or Survivor's Pension Benefit

* * * *

(C)

4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in B.3. above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually. When The North-Eastern Pennsylvania Telephone Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the eligibility programs in B.3. above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (60 days from the date of notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). (C)

(C) Indicates Change

Issued: November 21, 2019

Effective: December 1, 2019

The North-Eastern Pennsylvania
Telephone Company

Section 1
Fifth Revised Sheet 25
Cancels Fourth Revised Sheet 25

LIFELINE SERVICE

B. REGULATIONS (CONT'D)

* * *

(C)

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
6. Only services listed in B (2) above will be provided to Lifeline customers.
7. Customer requested temporary suspension of Lifeline Service is not permitted.
8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.

* * *

(C)

9. Lifeline customers are subject to all Residence service regulations in this and other tariffs of The North-Eastern Pennsylvania Telephone Company.
10. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
11. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
12. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
13. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C) Indicates Change

Issued: November 2, 2016

Effective: December 2, 2016

The North-Eastern Pennsylvania
Telephone Company

Section 1
Eighth Revised Sheet 26
Cancels Seventh Revised Sheet 26

LIFELINE SERVICE

C. LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

1. Applicable Residence Dial Tone monthly rate minus \$5.25 ⁽¹⁾. (D)
2. Lifeline Service is subject to all applicable state, local and federal taxes, and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

- ⁽¹⁾ See FCC Public Notice released May 1, 2012, In re: *Lifeline and Link Up Reform and Modernization et al.*, Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012) and subsequent orders.

(D) Indicates Decrease

Issued: November 20, 2020

Effective: December 1, 2020

The North-Eastern Pennsylvania
Telephone Company

Section 2
15th Revised Sheet 1
Canceling 14th Revised Sheet 1

LOCAL EXCHANGE SERVICE

MONTHLY RATES***

	<u>RESIDENCE</u>		<u>BUSINESS</u>
Rate Group #1 (Local Calling Area, 0-5,000 Customers)	\$14.00	(I)	\$15.54
Rate Group #2 (Local Calling Area, 5,001-10,000 Customers)	\$14.72		\$17.10
Rate Group #3 (Local Calling Area, 10,001-15,000 Customers)	\$15.75		\$18.65

* These rates do not include any terminal equipment or maintenance charge for inside wire.

** Local Service rates include Touch Tone calling service.

When the Company proposes to change an exchange area from one rate group to another because of an increase or decrease in the total number of main access lines in the local calling area, notice of the reclassification of said exchange to the proper rate group shall be given by filing revised tariffs with the Pennsylvania Public Utility Commission in accordance with the rules and regulations of the Commission. Such revised tariffs will be filed only: (1) when an exchange area has exceeded or fallen below its rate group limitation as determined on two consecutive semi-annual reviews, to be conducted on April 1 and October 1 of each year, provided that the most recent of the two consecutive reviews exceeds the lower limit or falls below the upper limit of the new rate group by at least two percent or (2) when an additional exchange area is added to the local calling area of an exchange, and the number of main access lines of the new exchange local calling area exceeds the upper limit of the rate group.

APPLICATION OF TARIFF

This tariff contains the schedule of rates and specific regulations applicable to local exchange telephone service furnished within all exchange areas serviced by The North-Eastern Pennsylvania Telephone Company.

(I) Indicates Increase

Issued: May 1, 2012

Effective: July 1, 2012

The North-Eastern Pennsylvania
Telephone Company

Section 2
9th Revised Sheet 2
Canceling 8th Revised Sheet 2

LOCAL EXCHANGE SERVICE

1. LOCAL SERVICE AREAS

<u>Rate Group</u>	<u>Exchange</u>	<u>Additional Exchanges in Local Calling Area</u>	
1	Thompson Union Dale	Jackson, Susquehanna Forest City, Pleasant Mount	
2	Harford Jackson New Milford	New Milford, Clifford New Milford, Susquehanna, Thompson Hallstead, Harford, Jackson	
3	Clifford Forest City Pleasant Mount	Carbondale, Factoryville Carbondale, Pleasant Mount, Union Dale Forest City, Honesdale, Union Dale	(C)

(C) Indicates Change

Issued: November 3, 2003

Effective: December 19, 2003

The North-Eastern Pennsylvania
Telephone Company

Section 3
Original Sheet 1

NONRECURRING CHARGES

A. GENERAL

(C)

1. Nonrecurring charges are applicable, in addition to monthly rates contained in this tariff for connection, reconnection, relocation, changes and restoral of service. (Also referred to as NRC's throughout this tariff.)
2. Nonrecurring charges contained in tariffs of other carriers apply in lieu of those contained in this tariff for work done by this company in connection with services furnished jointly by the respective carriers and governed by tariffs of the other carrier in which this company participates or concurs or where special contractual arrangements exist between the carriers.
3. Nonrecurring charges for installation, relocation and changes in supplemental equipment as specified throughout this tariff are in addition to the nonrecurring charges contained in this section.
4. Nonrecurring charges do not apply for:
 - a. Any work performed by the Telephone Company at its own initiative - including office conversions, changes in outside plant arrangement, installation of Public Telephones, temporary service furnished as a public service in cases of fire or other disaster or to rectify an error by the Telephone Company, reestablishment of a like service at the same location when fire or other disaster beyond the customer's control has rendered the premises temporarily unfit for occupancy (In the latter case, nonrecurring charges do apply for establishment of service at a location designated by the customer for temporary use until the original location can be restored to a habitable condition.)
 - b. Work for which fixed charges are specified in this section of the tariff, such as Restoral of Service and Service Maintenance Visits.

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

The North-Eastern Pennsylvania
Telephone Company

Section 3
Original Sheet 2

NONRECURRING CHARGES

A. GENERAL (cont'd)

(C)

4. Cont'd.

- c. Repair, testing and inspection of the Telephone Company-provided service.
- d. Changes in class or grade of service including any associated telephone number change that may be required.
- e. Extension of Telephone Company facilities to provide service.
- f. Discontinuance of all service and removal of associated equipment.

B. APPLICATION OF CHARGES

(C)

The work normally done by the Telephone Company is subdivided into the following work components which consist of, but are not limited to, the activities shown. The total nonrecurring charge for work ordered by the customer is the sum of the individual charges for the work functions that must be performed to accomplish the task.

1. Service Order - work done in receiving, recording and processing information in connection with the customer's order. A lower charge applies for subsequent orders on an existing service than for an order to establish a new primary service as there is less work in connection with the subsequent order.
 - a. One initial service order charge is applicable for each order for connection of local exchange telephone service or leased line service.
 - b. One subsequent service order charge is applicable for each order for an addition to, relocation of and/or change in an existing service.
2. Access Line Connection - work done in the Central Office and elsewhere in association with providing a line from the central office to a customer's premises or for

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

NONRECURRING CHARGES

B. APPLICATION OF CHARGES (cont'd)

2. Cont'd

making changes thereto.

- a. One line connection charge is applicable to the provision of each central office access line, with or without a station, in association with any class or grade of local exchange telephone service and for the following:
 - The first extension or jack located on each premises different from the location of the main telephone service.
 - Pay Telephone Line Service. (C)
 - Toll Terminals.
 - Foreign Exchange Service.
 - First termination of a leased Line Channel at each premises.
 - Branch Exchange Primary Station located on different premises from the branch exchange.
 - Secondary Branch Exchange Stations located on different premises from the primary station.
 - b. Line connection charges are not applicable to the transfer of an existing service to a second customer without change or lapse in service.
 - c. One line connection charge is applicable for a change of telephone number made at the request of the customer. Only one access line connection charge is applicable for changing all of the telephone numbers of a trunk hunting group.
3. Premises Visit - traveling time when a Telephone Company employee must visit the customer's premises to complete

NON-RECURRING CHARGES

B. APPLICATION OF CHARGES (Cont'd)

3. Cont'd

the requested work

- a. One premises visit charge is applicable when a Telephone Company employee must visit the customer's premises to complete the customer's order. The charge applies on a per visit basis regardless of the number of lines or units contained in the order.
- b. One premises Visit Charge applies for the visit to each premises when the type of order requires visits to more than one premises that are over 1/2 mile apart.
- c. No premises Visit Charge is made for subsequent visits required to complete an order to which a visit charge has been applied.

Telephone – Pa. P.U.C. No. 9

The North-Eastern Pennsylvania
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Section 3
First Revised Sheet 5
Canceling Original Sheet 5

NON-RECURRING CHARGES

The North-Eastern Pennsylvania
Telephone Company

Section 3
First Revised Sheet 6
Canceling Original Sheet 6

NON-RECURRING CHARGES

B. APPLICATION OF CHARGES (Cont'd)

4. Miscellaneous

- a. The applicable work component charges apply for the following changes in class or grade of service:

NON-RECURRING CHARGES

B. APPLICATION OF CHARGES (Cont'd)

4. (cont'd)

a. cont'd

- from any class or grade of primary exchange telephone service to Pay Telephone Line Service, Leased Line Channel, Toll Terminal, Branch Exchange Trunk, and Wide Area Telephone Service Access Line, or vice versa. (C)
- b. The applicable work component charges apply for the changes in wire terminations accomplished at a terminal or other connecting point that are not associated with installation, relocation or other change in wiring to:
 - change a station from one line to another.
 - change Branch Exchange Station numbers at the switching equipment.
 - change Branch Exchange Stations from restricted to non-restricted or vice versa.
 - add a line appearance on unused buttons or keys of Multiple Line Terminating Equipment.
 - rearrange the order of line appearances in Multiple Line Terminating Equipment.

Per wire pair

One miscellaneous wire change
charge*

*Plus service order and premises visit charges

5. Transfer of Service - The Initial Service Order Charge is applicable for the transfer of service from one customer to another, with or without a lapse in billing, without any change in the service. Transfer of service is permitted in accordance with provisions stated in Section 1 of this tariff.

(C) Indicates Change

Issued: March 24, 1997

Effective: April 15, 1997

The North-Eastern Pennsylvania
Telephone Company

Section 3
Original Sheet 8

NON-RECURRING CHARGES

B. APPLICATION OF CHARGES (cont'd)

(C)

5. Cont'd

- a. No charge applies for the transfer of existing service in the following cases when the customer to whom service is transferred agrees to assume all outstanding charges for the service at the time of transfer and the unexpired portion of the contract term for the service:

When a business concern (i.e., individual, partnership, syndicate or corporation) with unchanged personnel contracts for its existing service under a new name; or when one or more members of a business concern continue the business of the old concern and contract for the service of the old concern under a new name.

When one party contracts for the service that was previously contracted for by a second party for the use of the first party; or when one party contracts for the service for a second party, which had previously been contracted for by the second party in his own name.

- b. No transfer charge applies in the following cases which are not transfers from one customer to another:

When a customer's name is changed by marriage or court order and the customer contracts for the existing service under the new name.

When the class of service is changed from residence to business, or vice versa, without change in the identity of the customer, except that the customer is charged or refunded the difference, if any, between the business and residence connection charges applicable to the facilities furnished when the original classification is known to have been erroneously established through misrepresentation or misunderstanding.

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

The North-Eastern Pennsylvania
Telephone Company

Section 3
Third Revised Sheet 9
Canceling Second Revised Sheet 9

NON-RECURRING CHARGES

B. APPLICATION OF CHARGES (Cont'd)

8. Cont'd

b. Cont'd

For the connection of service and facilities transferred from another telephone company's system to this Telephone Company's system.

When, in connection with bankruptcy, the customer is permitted to continue to operate his own business.

C. NON-RECURRING CHARGES FOR WORK COMPONENTS

	<u>Residence Service</u>	<u>Business Service</u>
Service Order Charge		
Initial Order	\$ 9.00	\$16.00
Subsequent Order	7.00	13.00
Access Line Connection Charge	13.00	13.00
Premises Visit Charge	12.00	16.00

NON-RECURRING CHARGES

E. OVERTIME WORK

1. Regulations

Charges for overtime work to make installations and changes before or after the Telephone Company's regular business hours apply when the customer requests that the work be done during other than the Telephone Company's regular business hours or where, because of too short notice from the customer, overtime work is required to complete the work by a specified date set by the customer.

2. Rates

The charge for overtime work is the difference between the total cost of the work and the cost of the work if performed on a normal basis.

F. RESTORAL OF SERVICE CHARGE

When exchange service is suspended for non-payment of bills, service will be reestablished on payment of bills due and the applicable reconnection charge will apply depending on the amount of work involved as set forth in this Section.

G. SERVICE MAINTENANCE VISIT CHARGE

A Service Maintenance Visit Charge of \$30.00 will apply when a service difficulty or trouble report requires a visit by the Telephone Company to the customer's premises, at which customer-provided equipment or lines are connected to Telephone Company facilities, to determine that the difficulty or trouble is not the result of failure of Telephone Company facilities.

NON-RECURRING CHARGES

H. RETURNED CHECK CHARGE

The customer will be billed a charge of \$3.00 for the special handling of each check returned by the bank to the Telephone Company for the following reasons: insufficient funds, no account, account closed, payment stopped, drawn against uncollected funds, balance held account garnished, two signatures required, unauthorized signature, post dated, stale dated.

I. COST

Actual labor charges, overhead, transportation and Supervision charges as they apply for the individual job, plus materials used in addition to applicable recurring charge as set forth in Section 3, Original Sheet 9, Paragraph (C).

J. EXTENDED PAYMENT PLAN

(C)

The customer will be allowed to spread payments for service connection charges over a three month period after service has been rendered.

(C) Indicates Change

The North-Eastern Pennsylvania
Telephone Company

Section 4
2nd Revised Sheet 1
Canceling 1st Revised Sheet 1

(C)

MILEAGE CHARGES

EXTENSION STATION

When an extension station, bell, gong, horn or PBX station is located in a building separate and apart from the housing of the main station, an additional charge applies to that portion of the line extending beyond the building in which the initial station is installed. This charge is computed on air line measurement from the point of exit from the main building to the location of the extension instrument per each wire circuit.

	<u>Monthly Charge</u>
On-Premise When the two buildings are on the same premises and are not separated by intervening buildings, the measurement will be based on 1/10 mile or fraction thereof.	\$.50
Off-Premise When the buildings are on separate premises, the measurement will be based on ¼ mile or fraction thereof.	\$1.25

(C) Indicates Change

Issued: September 8, 1995

Effective: September 9, 1995

The North-Eastern Pennsylvania
Telephone Company

Section 4
Original Sheet 2

MILEAGE CHARGES

EXTENSION LINES

Extension lines are used to connect extension stations, signals and other equipment located in buildings other than those housing the main station, with the telecommunications network.

Extensions of exchange service are limited to the local service area in which the main service is furnished. Lines extending outside the local service area are considered Foreign Exchange Service. Branch Exchange stations other than those located in the same building in which the private branch exchange is located are connected by means of channels as specified in Section 4.

On-Premise

- A. Between Buildings on the Same or Adjoining Premises and Between Different Premises in the Same Building
1. Between buildings on the same or adjoining premises, not separated by a public thoroughfare.
 2. Between buildings separated by a public thoroughfare that are connected by a passageway or bridge or tunnel or duct or conduit, either above or below ground, in which the wire can be placed.
 3. Between buildings separated by a public thoroughfare, where the connection would normally be made by placement of a drop wire from the same pole or terminal that serves the main station.
 4. Between premises of the same customer located on different floors of a multi-tenant office building.
 5. Between premises of different customers in the same building

each 1/10 mile or fraction thereof

Monthly
Charge
\$.50

The mileage is the airline distance between the main and extension stations.

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

(C)

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Telephone Company

Section 4
Original Sheet 3

MILEAGE CHARGES

EXTENSION LINES (Continued)

Off-Premise

A. Between Other Points Within an Exchange Area

	<u>Monthly</u>	
first 1/2 mile or less, per circuit	\$2.50	(C)
each additional 1/4 mile or fraction	\$1.25	

The mileage is the airline distance between the centers of the buildings in which the channels terminate.

B. Inter-Exchange Extension or PBX Station

When a subscriber of this company desires an extension or PBX Station extended to a location in another exchange, the rate for the service is comprised of the following monthly charges:

1. When all facilities are furnished by this Company:
 - a. The normal extension or PBX station rate as provided in Section 6 of this tariff.
 - b. For a PBX station, a local channel charge of \$2.50 for the first 1/2 mile or fraction plus \$1.25 for each additional 1/4 mile or fraction measured airline distance from the center of the building in which the PBX is located to the serving terminal central office. For a PBX station or an extension station, a similar local channel charge from the center of the building where the extension station is located to the serving central office.
 - c. An inter-exchange channel rate of \$5.00 per mile airline measurement between the main station exchange rate center and the extension station exchange rate center.
 - d. A supplemental charge of \$2.00 for each \$.01 multiple of the dialed day station-to-station rate between the central offices in (c) above.

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

The North-Eastern Pennsylvania
Telephone Company

Section 4
Original Sheet 4

MILEAGE CHARGES

EXTENSION LINES (Continued)

B. Inter-Exchange Extension or PBX Station (Cont'd)

2. When a portion of the service is furnished by another company:

- a. The charge for the local channel furnished by this company and the portion of the inter-exchange channel to the territorial boundary point of connection to the next participating company are determined by 1(b) and (c) above and the supplemental charge in 1(d) applies.
- b. In addition to 2 (a) above the charges for the station, local channel and portion of the inter-exchange channel furnished by the other participating company will apply, as provided in its tariffs.

When a subscriber of another company desires an extension station or PBX station to be located in the territory of this company, the charges made by this company to the contracting company will consist of the charge for the station, local channel, and that portion of the inter-exchange channel as provided in 2 (a) above, and the supplemental charge as provided in 1 (d) above applies unless the contracting company makes a similar supplemental charge, in which case it is reduced by 50%.

If special equipment is required to provide satisfactory transmission and signaling, the additional cost* incurred by the telephone company will be billed to the customer.

LEASED LINE AND CHANNEL MILEAGE

(C)

CHANNELS

Channels furnished by the Telephone Company provide a private electrical communications path between two or more points. Channels are separate from and are not connected with the telecommunications network, except that tie lines connecting the branch exchanges and PBX stations furnished via channels may be connected with the telecommunications network.

* Refer to Section 3, Original Sheet 11

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

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Section 4
Original Sheet 5

MILEAGE CHARGES

LEASED LINE AND CHANNEL MILEAGE (Continued)

(C)

CHANNELS

Local channels connect two or more points in the same exchange area or connect the termination of an interexchange channel in a Telephone Company office with a point in the exchange area served by that office. Channel extensions connect the initial termination of a local channel on the customer's premises with another point within the same building.

Interexchange channels connect two or more offices of the Telephone Company and/or offices of other communications carriers jointly providing a service.

Conditions

Channels are furnished over routes and in such manner as the Telephone Company may elect, whether by wire, radio, or a combination thereof and whether or not by means of a single physical facility or route.

The service is only offered where suitable facilities are available that will not be required for telecommunications service.

Customer-provided equipment may be connected with channels furnished by the Telephone Company provided that the currents imposed by the customer's equipment and the operation thereof do not interfere with any of the services furnished by the Telephone Company. The Telephone Company may interrupt the channel at any time when necessary to protect any of the other services furnished by it.

Protective equipment, where required, will be provided either by the customer in accord with Telephone Company specifications or by the Telephone Company at the customer's expense.

Construction charges, specified elsewhere in this tariff, apply for the placement of poles or other construction required to furnish a direct point-to-point channel at the customer's request instead of utilizing existing telecommunications facilities routed via a central office.

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

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Section 4
Original Sheet 6

MILEAGE CHARGES

LEASED LINE AND CHANNEL MILEAGE (Continued)

Conditions (cont'd)

Rates

A. Local Channels Between Points in the Same Building and Channel Extensions. (C)

Monthly

Each two-point channel of voice grade or less \$0.50

B. Local Channels Between Points in Different Buildings on the Same or Adjoining Premises (C)

Monthly

Each two-point channel of voice grade or less
Per 1/10 mile or fraction thereof \$0.50

The mileage is the airline distance between the centers of the buildings in which the channel terminates.

Buildings separated by a public thoroughfare that are connected by a passageway or bridge or tunnel or duct or conduit, either above or below ground, in which wire can be placed are considered to be an adjoining premises.

C. Local Channels Between Other Points Within an Exchange Area (C)

Monthly

Each two-point channel furnished over facilities
of this company

Per 1/4 mile or fraction thereof \$1.25

The mileage is the airline distance from the center of the building in which the local channel facility is located to the serving terminal central office. For a local channel extension, a similar local channel charge from the center of the building where the channel extension is located to the serving central office.

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

The North-Eastern Pennsylvania
Telephone Company

Section 4
1st Revised Sheet 7
Canceling Original Sheet 7

INTEREXCHANGE
PRIVATE LINE SERVICE

I. General

- A. Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for a minimum period of one month.
- B. With reference to the channel descriptions given below:
 - 1. “Effective two-wire facilities” may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; “four-wire facilities” are composed entirely of four-wire metallic and/or carrier segments.
 - 2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provided equipment.
 - 3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.
- C. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company. The applicable non-recurring service charges can be found in Section 3 of this tariff.
- D. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.

II. Series 1000 Channels

- A. Type 1005 - used for low speed data transmission not to exceed 75 baud. Such services being furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.
- B. Type 1006 - used for low speed data transmissions not to exceed 150 baud. Such services furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.

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Section 4
1st Revised Sheet 8
Canceling Original Sheet 8

- C. Type 1011 (30 baud) - available on an intraexchange basis only for two- or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.
- D. Type 1012 (30 baud) - provided both for intraexchange and interexchange applications. On an intraexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type 1012 is provided with a minimum of 2 points (master station and a remote premises) and a maximum of 26 points (master station and 25 remote premises). Type 1012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one for the master station and two others to provide service to other remote premises).

Type 1012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type 1012 channels prior to installation.

E. Rate Schedules

1. Channels on the same or connected premises -
Type 1005 and Type 1006

Each Two-Wire Channel	\$2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises -
Type 1005 and Type 1006

Each Two-Wire Channel	\$8.50
Each Four-Wire Channel	17.00

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Original Sheet 8.1

3. Intraexchange and Interexchange Channels

- a. Local Channel – one required for each premise at which a channel terminates

Each Two-Wire Channel	\$21.00
Each Four-Wire Channel	\$42.00

- b. Mileage –

Intraexchange and Interexchange Channels per mile between wire centers for Series 1000 channels.

	Monthly Rate	
	Fixed Rate	Rate Per Mile
0 to 1 Mile	\$12.50	-----
Over 1 to 3 Miles	11.00	\$4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function

Intraexchange and Interexchange -

	Monthly Rate	
	Intraexchange	Interexchange
Type 1005 and Type 1006		
Data & Teletype	\$5.00	\$16.00
Miscellaneous Purpose	-----	6.00
Type 1011	-----	6.00
Type 1012	1.00	6.00

5. Other Features and Arrangements

	Monthly Rate
a. Multi-Point One-Way Type 1005 Channels (furnished to existing customers only) –	\$3.00

Multi-Point Type 1005 Miscellaneous Purposes Channels, not specially connected, used for one-way non-selective, simultaneous ringing of bells or buzzers are furnished for points within an exchange or contiguous exchange of this Company at the monthly rate listed above, excluding the signaling control point.

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Original Sheet 8.2

b. Station Arrangement Charges for Type 1006 Channels -

In addition to the charges for Type 1006 channels, the following station arrangement charges apply at each termination of a two-point channel.

	<u>Monthly Rate</u>
Two-Point Type 1006 channel between terminals in	
Same building	\$15.50
Same premises	15.50
Same Wire Center	15.50
Same Exchange-Different Wire Center	28.00
Different Exchanges	28.00

III. Series 2000 Channels

A. Type 2001 - A two wire interface with effective two wire facilities engineered for a 1000 Hz loss objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.

1. Regulations applicable to type 2001 channels.

- a. Type 2001 channels are furnished for voice transmission of approximate band-width of 300-3000 Hz
- b. For private line duplex intraexchange or interexchange service the monthly rates for two local channels and two transmission functions for each premises served, apply.
- c. When these channels are furnished for multi-point service, bridging charges apply at each premises at which the channel terminates
- d. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services

2. Automatic Signaling

- a. Automatic signaling is only provided on a two-point basis between locations on different premises for use with Type 2001 channels.

- b. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.
- B. Type 2002 - A two wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities designed for remote operation of mobile radio telephone systems; for a two-point or multi-point service.
 - 1. Regulations applicable to Type 2002 channels
 - a. When these channels are furnished for multipoint service, a bridging charge applies at each premises bridged on the same circuit.
 - b. The following channels are furnished between specified locations for remote operation and control of private land radiotelephone stations established for communications with mobile units.
 - 1) Voice Channels
 - (1.1) Channels are similar as to transmission characteristics, to those furnished for Type 2001 channels.
 - (1.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 2001 channels.
 - 2) Control Channels

These channels are similar as to transmission characteristics, to those furnished for Type 1005 channels and are provided at the same rates as Type 1005 channels.
 - 3) For Combined Voice Transmission and Control Purposes
 - (3.1) Channels furnished for combined voice transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.

- (3.2) On two-point services, voice channels may be used alternately for control at no additional charge, where the control function is derived through the use of standard one-way, two-state Direct Current signaling over the voice channel.
- (3.3) On multipoint services, two-state, Direct Current signaling for control purposes is provided by means of a separate Type 1005 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1005 and the Type 2002 channel.
- (3.4) On two-point and multipoint services, voice channels may be used for the remote operation and control of private land radiotelephone stations, at no additional charge when the control functions are provided via tone signals.

4) Additional Equipment and Facilities

Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under either 1) or 2) above, are furnished at charges based upon the costs incurred.

2. Conditioning applicable to Type 2002 Channels

- a. Type C1 - For a two-point or multipoint channel
 - the envelope delay distortion shall not exceed:
between 1000 and 2400 Hertz, a maximum
difference of 1000 micro-seconds
 - the loss deviation with frequency (from 1000 Hertz
reference) shall not exceed:
between 1000 and 2400 Hertz, - 1db to +3db
between 300 and 2700 Hertz, -2db to +6db
between 2700 and 3000 Hertz, - 3db to +12db
(+ means more loss)
- b. Type C2 - For a two-point or multipoint channel
 - the envelope delay distortion shall not exceed:
between 1000 and 2600 Hertz, a maximum
difference of 500 micro-seconds
between 600 and 2600 Hertz, a maximum
difference of 1500 micro-seconds
between 500 and 2800 Hertz, a maximum
difference of 3000 micro-seconds

- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 500 and 2800 Hertz, - 1db to +3db
between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

C. TIE Line Channels

1. Type 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between PBX's.
2. Type 2025 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.
3. Type 2026 - Furnished for tie-line use between C.O. Centrexes.
4. Regulations applicable to Types 2021, 2025, and 2026 Channels
 - a. Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.
 - b. For Type 2026 channels connecting switching systems located in different central office serving areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.
 - c. For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interexchange channel to make the channel operative.
 - d. A Signaling Arrangement is provided for tie lines connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:

- 1) An E & M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.
- 2) An E & M Signaling Arrangement is required for each tie line termination of a customer premises with customer-provided PBXs when the tie-line is arranged with an E & M signaling interface.
- 3) An E & M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PBX equipment when not arranged with an E & M signaling interface.

D. Telephone Answering Service Channels

1. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8 db; normally suitable for Telephone Answering Service use for secretarial lines connected directly to Telephone Answering Service Equipment.
 - a. Regulations applicable to Type 2040 Channels
 - 1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel measured in one-quarter (1/4) airline mile increments from the patron's serving wire center to the location of the Telephone Answering Service Equipment is provided. When the secretarial line is connected directly to Telephone Answering Service Equipment not on the same premises, one transmission function is also required.
 - 2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.
2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment.

- a. Regulations applicable to Type 2041 Channels
 - 1) When a secretarial line is connected to a concentrator located in the same central office serving area as the patron's normal central office servicing area, the connection is provided at a flat rate and requires no measurement.
 - 2) When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.
 - 3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.
3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service concentrator- identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service premises.
 - a. Regulations applicable to Type 2043 Channels
 - 1) When the concentrator is located in a Telephone Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.
 - 2) When the concentrator is located in a different exchange area from the identifier, an interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Telephone Answering Service premises.

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- 3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.
- 4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

E. Rate Schedules

1. Channels on the same or connected premises
Type 2021

Each Two-Wire Channel	\$2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises
Type 2021

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

3. Intraexchange and Interexchange Channels

- a. Local channel – one required for each premise
at which a channel terminates

Each Two-Wire Channel	\$21.00
Each Four-Wire Channel	42.00

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Original Sheet 8.9

- b. Intraexchange and Interexchange channels per mile
between wire centers for Series 2000 channels

	Monthly Rate	
	Fixed Rate	Rate Per Mile
0 to 1 Mile	\$12.50	-----
Over 1 to 3 Miles	11.00	\$4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function – one required per local channel

	Monthly Rate	
	Intraexchange	Interexchange
Type 2001	\$4.00	\$11.50
Type 2002	4.00	10.50
Type 2021	11.00	21.00
Type 2025	30.00	34.00
Type 2026	--	16.00
Type 2040	1.20	35.50
Type 2041	--	6.75
Type 2043	12.50	19.00

5. Automatic Signaling

Private Line Signaling Automatic Ringing, each	\$3.96
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6. E & M Signaling

E & M Signaling arrangement, for Type 2021 and Type 2025 Channel, each	\$17.00
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7. Multi-Point Channels

For bridging multi-point Type 2001 and Type 2002 Channels	
At each premise at which a channel terminates	\$19.50

8. Conditioning

a. Type C1	
1) On a two-point channel not arranged for switching -each station	\$6.00

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Original Sheet 8.10

- | | | |
|----------------|---|---------|
| 2) | On a multi-point channel not arranged for switching | |
| | - for the first station in an exchange | \$11.50 |
| | - for each additional station in the same exchange as the first station | \$ 8.00 |
|
b. Type C2 | | |
| 1) | On a two-point channel not arranged for switching | |
| | -each station | \$22.00 |
| 2) | On a multi-point channel not arranged for switching | |
| | - for the first station in an exchange | \$32.00 |
| | - for each additional station in the same exchange as the first station | \$11.50 |

IV. Series 3000 Channels

- A. Type 3001 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two-point or multi-point service; normally suitable for half-duplex or full-duplex operation for remote metering, supervisory control and miscellaneous signaling.
1. Regulations applicable to Type 3001 channels
- a. When these channels are furnished for multipoint service, a bridging charge applies for each premises bridged on the same circuit, in addition to all other applicable charges for the channels.
 - b. For duplex service on the same or connected premises or to adjacent premises, the monthly rates for two channels apply.
 - c. For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises served, apply.
 - d. The equipment and associated station wiring shall be provided by the customer.

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- e. The use of customer-owned equipment is subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment. However, the customer, by the use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequency or simultaneously to the extent permitted by the normal transmission characteristics of the grade of channel furnished.
 - f. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by sub-dividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels provided by it for such sub-division into additional channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are compatible.
- B. Type 3002 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16db; for two-point or multi-point service; normally suitable for half or full duplex data transmission.
- 1. Regulations applicable to Type 3002 channels
 - a. Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment.
 - b. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.

- c. When these channels are furnished for multi-point service, a bridging charge applies for each station bridged on the same circuit.
2. Conditioning applicable to Type 3002 Channel
- a. Type C1 – For a two-point or multipoint channel
 - the envelope delay distortion shall not exceed:
between 1000 and 2400 Hertz, a maximum
difference of 1000 micro-seconds
 - the loss deviation with frequency (from 1000
Hertz reference) shall not exceed:
between 1000 and 2400 Hertz, -1db to +3db
between 300 and 2700 Hertz, -2db to +6db
between 2700 and 3000 Hertz, -3db to +12 db
(+ means more loss)
 - b. Type C2 – For a two-point or multipoint channel
 - the envelope delay distortion shall not exceed:
between 1000 and 2600 Hertz, a maximum
difference of 500 micro-seconds
between 600 and 2600 Hertz, a maximum
difference of 1500 micro-seconds
between 500 and 2800 Hertz, a maximum
difference of 3000 micro-seconds
 - the loss deviation with frequency (from 1000
Hertz reference) shall not exceed:
between 500 and 2800 Hertz, -1db to +3db
between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)
- NOTE: On a multipoint channel arranged for switching,
conditioning in accordance with the above
specifications is applicable only when in the
unswitched mode.
- c. Type C4 – For a two-point, three-point or four-point channel
 - the envelope delay distortion shall not exceed:
between 100 and 2600 Hertz, a maximum
difference of 300 micro-seconds
between 800 and 2800 Hertz, a maximum
difference of 500 micro-seconds
between 600 and 3000 Hertz, a maximum
difference of 1500 micro-seconds
between 500 and 3000 Hertz, a maximum
difference of 3000 micro-seconds

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- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 500 and 3000 Hertz, -2db to +3db
between 300 and 3200 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two-or three exchanges.

- d. Type D1 - For a two-point channel not arranged for switching
- Certain data transmission characteristics necessary for high performance data transmission cannot be assured on all channels generally available for data transmission. However, Type 3002 voice grade two-point channels may be specially arranged to provide for the following technical parameters at the request of the customer:
 - Signal to C-Notched Noise Ratio 28db
 - Nonlinear distortion:
 - (1) signal to second order distortion 35db
 - (2) signal to third order distortion 40db
- When the channel equipped with this conditioning is utilized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

C. Rate Schedule

1. Channels on the same or connected premise

Type 3002

Each Two-wire Channel	\$2.00
Each Four-wire Channel	4.00

2. Channels between adjacent premises

Type 3002

Each Two-wire Channel	\$ 8.50
Each Four-wire Channel	17.00

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3. Intraexchange and Interexchange Channels

- a. Local Channel – one required for each premise at which a channel terminates (Type 3002)

Each Two-wire Channel	\$21.00
Each Four-wire Channel	42.00

- b. Intraexchange and Interexchange channels per mile between wire centers for Series 3000 Channels

	Monthly Rate	
	Fixed Rate	Rate Per Mile
0 to 1 Mile	\$12.50	\$-----
Over 1 to 3 Miles	11.00	4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function – one required per local channel

	Monthly Rate	
	Intraexchange	Interexchange
Type 3001	\$ 4.00	\$10.50
Type 3002	14.00	19.00

5. Multi-point Channels – in addition to the preceding, the following charge applies for bridging multi-point channels.

	Monthly Rate	
	Intraexchange	Interexchange
a. At each premises at which a Type 3001 channel terminates	\$19.50	\$19.50
b. At each station at which a Type 3002 channel terminates	19.50	19.50

6. Conditioning

a. Type C1	Monthly Rate
- on a two-point channel not arranged for switching	
- each station	\$6.00
- on a multi-point channel not arranged for switching	
- for the first station in an exchange	\$11.50

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	<u>Monthly Rate</u>
- each additional station in the same exchange as the first station	\$8.00
b. Type C2	
- on a two-point channel not arranged for switching	
- each station	\$22.00
- on a multi-point channel not arranged for switching	
- for the first station in an exchange	\$32.00
- each additional station in the same exchange as the first station	\$11.50
c. Type C4	
- on a two-point channel not arranged for switching	
- each station	\$35.00
d. Type D1	
- on a two-point channel not arranged for switching	
- per channel	\$10.00

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GENERAL REGULATIONS

MILEAGE CHARGES

FOREIGN EXCHANGE SERVICE

General

Foreign Exchange Service is not offered as a normal or customary form of telephone service. However, when facilities are available, and service conditions will permit, the company may furnish this service subject to the following regulations and rates.

Foreign Exchange Service is limited to one-party or PBX trunk lines. When foreign exchange service is furnished by means of a branch exchange trunk line, connections to the trunk at the branch exchange switchboard are restricted to the stations connected with and in the immediate vicinity of the branch exchange switchboard.

Inter-Company Foreign Exchange Service

This service will be provided only where the subscriber agrees to remain a subscriber of this company and to limit the use of the foreign exchange service to calls within the local service area of that foreign exchange. This company will rent a terminal in the foreign exchange and provide it to the subscriber at the one-party or trunk rate at the foreign exchange. In addition the following monthly charges apply:

- A. Within the territory of this company, a mileage charge of \$.50 per 1/10 mile, for each circuit measured airline from the rate center of normal exchange to the boundary line of the adjoining company.
- B. Outside the territory of this company, the monthly tariff rate and connection charge for the class of service in the foreign exchange, plus mileage or other charges of the other company for facilities furnished by that company. (C)
- C. A supplemental charge of \$2.00 for each \$.01 multiple of the dialed day station-to-station initial period toll rate between the normal exchange and the foreign exchange. Such charge does not apply if the local and foreign exchanges are in the same local service area. (C)

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

GENERAL REGULATIONS

MILEAGE CHARGES

GENERAL (cont'd)

Inter-Company Foreign Exchange Service

(C)

D. Special repeaters where required for satisfactory transmission will be provided at cost. *

E. For Intralata Intercompany Foreign Exchange Service in a specific exchange, there will be a charge for the local loop that is equal to 85% of the business one-party rate of that exchange for business customers, and 85% of the residence one-party rate of that exchange for residence customers. (C)

When foreign exchange service is requested by a subscriber of another company to an exchange of this company, the charges listed in "A" above will apply and the charges in "C" above apply unless a similar charge is made by the company in whose territory the subscriber is located.

Intra-Company Foreign Exchange Service

When foreign exchange service is provided between exchanges of this company, the rates in Paragraphs "A, C, D, E, and F" above apply, except that the measurement under "A" is the total airline distance between the rate centers of the normal and foreign exchange.

* Refer to Section 3, Sheet 11

(C) Indicates Change

Issued: September 8, 1995

Effective: September 9, 1995

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CONSTRUCTION AND ATTACHMENT CHARGES

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges as prescribed hereunder.

A. CONSTRUCTION AND ATTACHMENTS ON PUBLIC RIGHT-OF-WAY

(C)

The Telephone Company reserves the right to determine the type of construction of its plant on public highways, subject to federal, state and local laws and regulations. In all cases of plant construction on public highways, ownership of the plant must be vested in either the Telephone Company or some company with which the Telephone Company has a joint use agreement.

DEFINITIONS OF TELEPHONE EXCHANGE SERVICE

(C)

The term “telephone exchange service” as used in this Section of the Tariff, is restricted to services provided by branch exchange trunk, individual or party lines.

When local exchange service is desired at a point outside the base rate area but within the exchange area more than 2,640 feet distant from the existing facilities, the applicant therefore may be required to pay for this construction or the use of another company’s plant in lieu of such construction as follows:

To make the necessary extension beyond the first 2,640 feet the required route measurement, from existing lines, the charge will be at cost. *

Measurement to be restricted to the shortest and most direct route over which the desired point can be reached by following public right-of-way or other vested right-of-way privileges which the Telephone Company may hold by reason of its franchise or charter, including public thoroughfares such as highways, streets and public alleys.

* Refer to Section 3, Original Sheet 11

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

CONSTRUCTION AND ATTACHMENT CHARGES

B. **CONSTRUCTION AND ATTACHMENTS ON PRIVATE PROPERTY**

(C)

1. General Regulations

All wire and cable facilities are owned and maintained by the Telephone Company.

All anchors and guys required for poles because of telephone attachments are provided, owned and maintained by the Telephone Company.

Conduit or trench used by the Telephone Company shall not be used by the customer except with the specific approval of the Telephone Company.

The Telephone Company shall have access to all facilities at all times for maintenance purposes.

2. Entrance Facilities

a. Facilities Constructed, Owned and Maintained by the Telephone Company

(1) Construction of Type Selected by Telephone Company

Except as otherwise provided in b. following the Telephone Company will construct, own, and maintain facilities to provide connection between the public highway facilities of the Telephone Company and the customers' main service location, subject to a construction charge based on route measurement and applied as follows:

First two pole spans plus drop to customer's building for aerial construction, or 500 feet underground construction.....
No charge.

CONSTRUCTION AND ATTACHMENT CHARGES

B. CONSTRUCTION AND ATTACHMENTS ON PRIVATE PROPERTY (cont'd) (C)

2. Cont'd

a. Cont'd

(1) Cont'd

Each additional 10 feet or fraction therefore.....At Cost. *

For aerial construction the chargeable distance is the route measurement from the second pole to the last pole, and for underground is the total route distance from the highway facilities to the customer's building, less the 500 foot allowance, and less the distance to the customer's side of a public highway.

(2) Construction of Type Selected by Customer or Required by Governmental Authority

Where a customer requests or a governmental authority, by legislation, regulations, or otherwise, requires a type of construction different from that selected by the Telephone Company, the customer shall be charged, in addition to any charge applicable under a. (1) above, an amount based on the excess costs involved, including the excess cost of the facilities included in the construction allowance.

Where a customer requests or a governmental authority requires that existing facilities be changed to another type of construction, the customer shall be charged an amount based on the costs of the new construction and the removal of the old, if such removal is required.

* Refer to Section 3, Original Sheet 11

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

CONSTRUCTION AND ATTACHMENT CHARGES

B. CONSTRUCTION AND ATTACHMENTS ON PRIVATE PROPERTY (cont'd) (C)

2. Cont'd

a. Cont'd

(3) Construction for Short Periods of Known Duration

When private property facilities are required for a short period of known duration, a charge applies based on the cost of furnishing, erecting and removing the facilities including the necessary wires or cable, less the salvage value and the mileage revenue from the constructed facilities for the period service is desired.

b. Facilities of Others

- (1) Where suitable poles provided, owned and maintained by another utility are available for telephone attachments, the Telephone Company, with the concurrence of the utility may at its option attach its facilities to such poles.
- (2) When new attachments are made to the poles of another utility and attachment charges are made by the utility to the Telephone Company for the use of the poles, construction charges apply as specified in a. (1) preceding.

CONSTRUCTION AND ATTACHMENT CHARGES

B. CONSTRUCTION AND ATTACHMENTS ON PRIVATE PROPERTY (cont'd) (C)

2. Cont'd

c. Private Right of Way (C)

Where a customer is so located that it is necessary to use private right-of-way to furnish service and the Telephone Company is unable to obtain the required right-of-way without cost,* involved in securing and retaining such right-of-way.

d. Reuse of Existing Facilities (C)

No constructing charges apply for the reuse of existing private property facilities for another customer or for their replacement for maintenance reasons.

No construction charge applies for the reuse of existing attachments to power company poles whether or not attachment charges are made by the power company to the Telephone Company.

* Refer to Section 3, Original Sheet 11

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

CONSTRUCTION AND ATTACHMENT CHARGES**B. CONSTRUCTION AND ATTACHMENTS ON PRIVATE PROPERTY (cont'd) (C)****3. Facilities Other Than Entrance Facilities (C)**

The customer shall own and maintain in accordance with the Telephone Company's specifications all poles, conduit and trenches for conduit and buried wire and cable furnished on the customer's premises beyond the main service location, and shall provide for any necessary tree trimming to secure and maintain satisfactory clearance for wires.

If requested to do so by the customer the Telephone Company will erect poles either new or as replacements, and place buried wire or conduit, at charges based on the costs. Such facilities shall become the property of the customer and shall be maintained and replaced when necessary, in accordance with the Telephone Company's specifications, by the customer or at his expense.

4. Other Special Construction

When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.

5. Minimum Contract

New construction will be provided only where service is contracted for a minimum period of one year.

6. Refund of Construction Charges**a. Facilities Are Used for Additional Telephone Exchange Service (C)**

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

CONSTRUCTION AND ATTACHMENT CHARGES

B. **CONSTRUCTION AND ATTACHMENTS ON PRIVATE PROPERTY** (cont'd)

6. Cont'd

a. Cont'd

The construction charge will be refunded in whole or in part to the customer, provided he is still served by the extension, if, within three years from the establishment of the customer's service, the extension is used in furnishing telephone exchange service to additional customers.

The construction charge that would have been applicable on the basis of the new number of customers to be served by the extension is calculated and deducted from the construction charge previously paid. Each customer still serviced by the extension is refunded the portion of this resulting amount represented by the proportion of the total construction charge which he previously paid.

b. Facilities Are Used for Telephone Companies' Toll Circuits

If, within the same three-year period, the extension is used for carrying the Telephone Company's toll circuits, and the customer is still served by the extension, the refund is the portion of the charges applicable to the portion of the extension so used.

7. Underground Service in New Residential Developments

(C)

a. For the purpose of this section only, the following words and terms shall have the following meanings, unless the context clearly indicates otherwise:

- (1) APPLICANT FOR TELEPHONE SERVICE - The developer of a recorded plot plan consisting of five or more lots, or one or more five unit apartment houses.
- (2) DEVELOPER - The party responsible for constructing and providing improvements in a development, that is, streets, sidewalks, and utility-ready lots.
- (3) DEVELOPMENT - A planned project which is developed by a developer/applicant for telephone service set out in a recorded plot plan of five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, mobile homes or apartment houses,

CONSTRUCTION AND ATTACHMENT CHARGES

B. **CONSTRUCTION AND ATTACHMENTS ON PRIVATE PROPERTY** (cont'd) (C)

7. Cont'd

all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.

- (4) DISTRIBUTION LINE - A main line facility directly or indirectly connecting the customers in a development to the telephone central office.
- (5) SERVICE LINE - A line from the distribution line to the residence of the subscriber.
- (6) SUBDIVIDER - The party responsible for dividing a tract of land into building lots which are not to be sold as utility-ready lots.
- (7) SUBDIVISION - A tract of land divided by a subdivider into five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, or apartment houses, all of which are intended for year-around occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.

- b. Distribution and service lines, except pedestals, installed as the result of an application for telephone service within a development shall be installed underground; shall conform to the utility's construction standards; and shall be owned and maintained by the utility. Excavating and backfilling shall be performed by the applicant for telephone service or by another agent the applicant may authorize. All other installation shall be performed by the utility or by another agent the utility may authorize. The utility shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its underground lines occasioned by anyone other than its own employees or agent. Nothing in this section shall prohibit a utility from performing its own excavating and backfilling for greater system design flexibility. No charges other than those specified in subsections (c) and (d) shall be permitted.

CONSTRUCTION AND ATTACHMENT CHARGES

B. CONSTRUCTION AND ATTACHMENTS ON PRIVATE PROPERTY (cont'd) (C)

7. Cont'd

- c. The applicant for telephone service to a development shall do the following:
- (1) At its own cost, provide the utility with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.
 - (2) At its own cost, clear the ground in which the service lines and related facilities are to be laid of trees, stumps and other obstructions, provided the excavating and backfilling according to utility specifications and subject to the inspection and approval of the utility and backfill within 6 inches of final grade. Utility specifications for excavating and backfilling shall be set forth by the utility in written form and presented to the applicant at the time of application for the service and presentation of the plot plan to the utility. If the utility's specifications have not been met by the applicant's excavating and backfilling, the excavating and backfilling shall be corrected or redone by the applicant or its authorized agent. Failure to comply with the utility's construction standards and specifications permits the utility to refuse utility service until the standards and specifications are met.
 - (3) Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the utility's line and facility installation with the general project construction schedule including coordination with any other utility sharing the same trench; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the utility to avoid unnecessary costs and delay.
 - (4) Place with the telephone company, in advance or upon such other terms as the company may require, the following charges:

CONSTRUCTION AND ATTACHMENT CHARGES

B. CONSTRUCTION AND ATTACHMENTS ON PRIVATE PROPERTY (cont'd) (C)

7. Cont'd

- (i) A prepayment in aid of construction in an amount not in excess of 60% of the company's costs of the distribution line for the development.
 - (ii) The prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service rendered. The basis for total refund shall be 100% refund upon receipt of telephone contracts for telephone service from 50% of the total development within a 10 year period.
- d. If the applicant changes the plot plan after installation of the telephone utility's lines has begun, or requests deviation from the utility's established underground construction practices, the additional costs shall be borne by the applicant. No charges other than those described in this subsection and in subsection (c) shall be borne by the applicant for telephone service or by another utility sharing the same trench, even if the utility elects to perform its own excavating and backfilling.

MISCELLANEOUS SERVICE AND EQUIPMENT**DIRECTORY LISTINGS**

(C)

A listing in a telephone directory being merely for the convenience of the public in associating an alphabetically listed party with the proper call number, is limited to information essential to the identification of the listed party. Only those listings will be allowed which will lead to positive and particular identification of the listed party. Therefore, only the following will be accepted as primary listings: The legal names of individuals, partnerships and corporations, and/or the names under which individuals, partnerships, and corporations lawfully conduct their businesses; provided, however, the Telephone Company will reject or discontinue as listings, names which in the opinion of the Telephone Company will mislead or deceive the public or confuse the public in identifying the listed party. All subscribers, including semi-public telephones, are entitled to one listing in the official directory published by the Telephone Company. A name may be repeated in the same alphabetical list only when a different address or a different telephone number is listed. Listings are not provided in connection with services that do not require a listing for normal operation, such as public paystation service, toll terminals, outward-WATS, nonexchange connected services, auxiliary service lines and any exchange line arranged only for outward service.

a. **Name Listings**

(C)

A listing consists of the name of the customer, the address where the service is located and the telephone number and is usually confined to one line in the directory. Abbreviations are used whenever possible without destroying the clarity of the listing.

b. **Additional Listings**

One additional listing is provided at no cost to the customer. All other additional listings are provided at \$.25 per month from the day that the listing is posted to the directory assistance files of the telephone company. The additional listing will be terminated: if the main station telephone service is terminated: upon death of listed party; if listed

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980

MISCELLANEOUS SERVICE AND EQUIPMENT

DIRECTORY LISTINGS (cont'd)

b. **Additional Listings** (cont'd)

party applies for service in his own name; or moves to a location where he is not accessible to the customer's station.

Business additional listings are not available in connection with residence service.

Additional listings in directories of other telephone companies and INWARD WATS listings will be the rates charged by that telephone company.

c. **Cross Reference and Duplicate Listings**

Cross reference of listings with two logical finding names and duplicate listings of names commonly spelled in more than one way are permitted when, in the judgement of the Telephone Company, they are required for proper identification and to facilitate finding the telephone number of a listed party. Listings of this type are considered to be additional listings when requested by the customer.

PRIVATE NUMBERS

(C)

A telephone number is "private" when it is omitted from the directory and also from the information lists of the Telephone Company. Upon request, and at a rate of \$.50 per month, a subscriber may have a "private" number, but such requests are discouraged as far as possible, and the subscriber is required to sign a written statement releasing the Telephone Company from all responsibility for losses arising from such arrangement. Unless the specific call number is given by the person calling, connection will not be established with a telephone having a "private" number.

This charge does not apply if the subscriber has another telephone line at the same location which is listed in the directory and information lists.

When existing service for the same customer requires a number change in order to establish or continue "private" service, service charges apply as specified in Section 3.

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Section 6
9th Revised Sheet 3
Canceling 7th and 8th Revised Sheet 3

MISCELLANEOUS SERVICE AND EQUIPMENT

PRIVATE NUMBERS (Continued)

Pay Telephone Line Service customers will not be charged for a non-published telephone number. (C)

(C) Indicates Change

Issued: February 14, 1997

Effective: April 15, 1997

The North-Eastern Pennsylvania
Telephone Company

Section 6
Second Revised Sheet 4
Canceling First Revised Sheet 4

MISCELLANEOUS SERVICE AND EQUIPMENT

SEASONAL SERVICE

Temporary and transient service, such as summer resident and vacationists, is furnished for a minimum contract period of five consecutive months from the date service is established; an advance payment is required equal to local exchange service rate for the five month contract period when application is accepted, plus service connection charges as specified in Section 3.

BRIDGED LINE SERVICE

When, at the subscriber's request, two one-party lines are bridged for simultaneous ringing, the one-party rate for each line applies.

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Telephone Company

Section 6
4th Revised Sheet 5
Canceling 3rd Revised Sheet 5

MISCELLANEOUS SERVICE AND EQUIPMENT

SUSPENSION OF SERVICE AT SUBSCRIBER'S REQUEST

(C)

Upon request from a subscriber, service will be suspended for a period of not less than one month, nor more than five months in a period of any consecutive twelve months for a charge equivalent to one-half the rate for local service, equipment and listings, other than foreign listings in addition to non-recurring charges set forth in Section 3.

The Telephone Company assumes no responsibility to intercept calls and provide information on inward calls.

(C)

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Section 6
3rd Revised Sheet 6
Canceling 2nd Revised Sheet 6

MISCELLANEOUS SERVICE AND EQUIPMENT

ROTARY TRUNK FEATURE

A group of consecutively numbered individual exchange lines furnished to the same customer may be arranged, at the customer's request, so that all calls to the group will be directed automatically to an idle line of the group.

A monthly charge of \$2.50 applies for each line of a rotary service in addition to the rate for the appropriate class and grade of service as specified in Section 2.

CALLER ID SERVICE

(C)

Caller ID Service is an optional feature which allows a subscriber to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID Service works only on calls which originate from and terminate in central offices that are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Caller ID Service is available to customers by monthly subscription only, which provides unlimited use of this service.

As facilities permit, Caller ID Service will only be provided to customers with One-Party service. For calls originating from a line within a multi-line Rotary Trunk group, only the "main" telephone number will be delivered.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed and nonpublished telephone numbers.

The telephone number that will not be displayed to the Caller ID subscriber are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operation. When these types of calls are received by a Caller ID subscriber their display unit will notify them that the calling telephone number is unavailable.

Caller ID Service, Per-Call Blocking and Per-Line Blocking can be used by customers with push button or dial pulse (rotary) telephones.

	<u>Monthly Rate</u>
Caller ID Service	
Residence	\$5.00
Business	\$7.00

Service Charges as specified in Section 3 apply.

(C) Indicates Change

Issued: October 19, 1995

Effective: March 26, 1996

The North-Eastern Pennsylvania
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Section 6
3rd Revised Sheet 7
Canceling 2nd Revised Sheet 7

MISCELLANEOUS SERVICE AND EQUIPMENT

PROVISIONS FOR CALLER ID PER-LINE AND PER-CALL BLOCKING

Customers served by central offices where transmittal of originating telephone numbers is permitted for Caller ID display purposes have two blocking options available for their use:

1. Per-Line Blocking

Customers requesting Per-Line Blocking will prevent the display of their telephone numbers on all outgoing calls. The Per-Line Blocking feature may be deactivated at any time by customers on a call-by-call basis through the activation of a special code. Per-Line Blocking is provided free on any recurring charge, but is a special feature which must be ordered by customers.

The Telephone Company will initially install Per-Line Blocking at no charge. Requested to remove Per-Line Blocking on customer lines will be completed at no charge. Subsequent requests to re-install Per-Line Blocking will be completed at prevailing Telephone Company non-recurring service order rates.

Per-Line Blocking will not prevent the display of originating telephone number to 9-1-1 emergency service providers.

Per-Line Blocking is available on Pay Telephone Line Service.

(C)

2. Per-Call Blocking

Per-Call Blocking will prevent the display of customers' telephone numbers on outgoing calls. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. Per-Call Blocking is provided at no charge, and is automatically placed on all telephone lines by the Telephone Company.

Per-Call Blocking will not prevent the display of telephone numbers to 9-1-1 emergency service providers.

Per-Call Blocking is also available to Pay Telephone Line Service.

(C)

3. Special Provisions

In cases where Telephone Company customers are victims of domestic violence, or are representatives of domestic violence agencies, or are representatives of emergency service agencies, calls placed through a live operator in order to protect the identity of the calling party will be completed without the application of an operator service charge. Qualifying customer may need to notify the Telephone Company to request this credit if the service charge cannot be waived at the time the call is being placed.

(C) Indicates Change

Issued: March 24, 1997

Effective: April 15, 1997

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

Custom Local Area Signaling Service (CLASS) includes the following dial service features where central office (CO) facilities are available and can be subscribed to on a subscription or a per usage basis:

ENHANCED REPEAT CALL - when this feature is activated the CO automatically places a call to the last telephone number that the subscriber dialed. If the number is busy, the CO monitors the busy/idle status of the calling party and of the called party for a period of 30 minutes. When both numbers are idle the CO applies distinctive ringing to the calling party's line. Up to 30 requests can be queued for each subscriber.

RETURN CALL - enables the subscriber to direct the CO to place a call to the telephone number of the last incoming call. If the number is busy, the CO monitors the busy/idle status of the calling party and of the called party for a period of 30 minutes. When both numbers are idle the CO applies distinctive ringing to the calling party's line. Up to 30 requests can be queued for each subscriber.

SELECTIVE CALL FORWARDING - enables the subscriber to designate incoming calls that are to be forwarded. The subscriber also designates a remote telephone number to which the incoming calls are to be forwarded. Up to 32 telephone numbers can be stored with this feature.

SELECTIVE CALL BLOCK - enables the subscriber to designate incoming calls that are to be denied termination. Rejected calls are given a prerecorded call rejection announcement and are terminated. Up to 32 telephone numbers can be stored with this feature.

SELECTIVE CALL ACCEPTANCE - enables the subscriber to have incoming calls screened against a specified list of telephone numbers. Rejected calls are given a prerecorded call rejection announcement and are terminated. Up to 32 telephone numbers can be stored with this feature.

PRIORITY CALL/CALL WAITING - enables the subscriber to designate up to 32 telephone numbers from which incoming calls are to be identified by distinctive ringing or, if the subscriber also has the CALL WAITING feature, by a distinctive call-waiting tone.

CALL TRACE - This service allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Telephone Company. The customer using Call Trace is required to contact the Telephone Company for further action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

MISCELLANEOUS SERVICE AND EQUIPMENT

CUSTOM CALLING SERVICE

Custom Calling Service includes the following dial service features where central office facilities (CO) are available:

CALL WAITING - this service permits a third party to announce an incoming call to the subscribing station while the subscribing station is occupied with a call, by flashing the hookswitch, the subscribing station can be connected to the second call while holding the first call. The subscribing station may successively alternate between the two calls.

Cancel Call Waiting is included with the Call Waiting service and allows the subscribing station to cancel the Call Waiting feature on a call in progress by dialing an access code. (C)

CALL FORWARDING - this feature permits a subscriber to forward incoming calls to another number in his dialing area. This feature is administered from the subscribing station and can be set up to operate on all calls busy conditions or no answer.

SPEED CALLING - this service will permit a subscribing station to compile a limited personal repertoire of 30 frequently called numbers which can be reached by dialing a one or two digit code avoiding the necessity of dialing the full directory number. The subscribing station may alter the repertoire any number of times. (C)

THREE-WAY CALLING - this feature allows a subscriber to add another call to an existing two-way talking connection. This feature includes both hold and add-on capabilities.

REPEAT CALL - this feature allows a subscriber who reaches a busy telephone number to receive a special ring indicating that a previously busy line has become idle. This feature has a prescribed time period of 30 minutes.

TEEN SERVICE - this feature allows a subscriber to have two telephone numbers assigned to the same line. Each number has a distinctive ring so that the subscriber can determine which number is being called.

WARM LINE - this feature allows a subscriber to designate a telephone number that will be automatically rung if the subscriber's telephone goes off hook and stays that way for 30 seconds without any attempt to place a call. (C)

(C) Indicates Change

Issued: March 14, 1996

Effective: May 13, 1996

The North-Eastern Pennsylvania
Telephone Company

Section 6
1st Revised Sheet 10
Canceling Original Sheet 10

MISCELLANEOUS SERVICE AND EQUIPMENT

CLASS AND CUSTOM CALLING SERVICE (cont.)

(C)

CLASS and Custom Calling Service will be provided only in connection with One-party business and one-party residence services. CLASS and Custom Calling Service is not provided in connection with coin service.

In order to introduce customers to the advantages and benefits of the CLASS and Custom Calling Service feature(s), a demonstration period of not more than ten days may be offered. If the customer retains any or all of the CLASS and/or Custom Calling Service(s) beyond the ten day period, the monthly rate for said feature(s) is applicable from the date the feature(s) were initially established. In addition, service charges specified in Section 3 of this tariff would apply. Should a customer decide that any or all of the selected CLASS and/or Custom Calling Service feature(s) should be discontinued, the customer must notify the Telephone Company of such a decision on or before the expiration of the ten day demonstration period. When the ten day expiration date falls on a weekend or legal holiday, the customer has until the first day following the weekend or legal holiday to notify the Telephone Company. In such event neither the monthly rate nor any service charges would apply for the feature(s) discontinued. Only one ten day demonstration period will be offered per feature per customer.

CLASS service will be offered at the following rates which are in addition to the regular service charges:

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
ENHANCED REPEAT CALL	\$4.00	\$6.00
RETURN CALL	\$4.00	\$6.00
SELECTIVE CALL FORWARDING	\$4.00	\$6.00
SELECTIVE CALL BLOCK	\$4.00	\$6.00
SELECTIVE CALL ACCEPTANCE	\$4.00	\$6.00
PRIORITY CALL/CALL WAITING	\$4.00	\$6.00

The CLASS services listed above can be subscribed to on a per usage basis, if a customer utilizes any one particular CLASS service enough times during a monthly period that the accumulated Usage Rate would exceed the Monthly Rate, then the Monthly Rate would apply:

	<u>Usage Rate</u>	
	<u>Residence</u>	<u>Business</u>
CALL TRACE	\$ 0.50	\$ 0.75
(offered only on a per usage basis)	\$ 0.75	\$ 0.75

(C) Indicates Change

Issued: March 14, 1996

Effective: May 13, 1996

The North-Eastern Pennsylvania
Telephone Company

Section 6
3rd Revised Sheet 11
Canceling 2nd Revised Sheet 11

MISCELLANEOUS SERVICE AND EQUIPMENT

CLASS AND CUSTOM CALLING SERVICE (cont.)

Custom Calling Service will be offered at the following rates which are in addition to the regular service charges:

	<u>Monthly Rate</u>		
	<u>Residence</u>	<u>Business</u>	
CALL WAITING	\$3.00	\$5.00	
CALL FORWARDING	\$3.00	\$5.00	
SPEED CALLING	\$3.00	\$5.00	(C)
THREE – WAY CALLING	\$3.00	\$5.00	
REPEAT CALL	\$3.00	\$5.00	
TEEN SERVICE	\$3.00	\$5.00	
WARM LINE	\$3.00	\$5.00	

The following Subscription Discount Rates apply, per service, to monthly rates for packages of CLASS and Custom Calling Services:

	<u>Discount Rate</u>		
	<u>Residence</u>	<u>Business</u>	
Package, two services, per line	15%	15%	
Package, three services, per line	20%	20%	
Package, four services, per line	25%	25%	
Packages, five or more services, per line	30%	30%	(C)

(C) Indicates Change

Issued: March 14, 1996

Effective: May 13, 1996

MISCELLANEOUS SERVICE AND EQUIPMENT**“900” Information Service Blocking****1. General**

Where central office facilities permit, “900” Information Service Blocking provides customers the capability to block origination of direct dialed calls to a “900” Information Service number (900-NXX-XXXX.)

2. Regulations

- a. Blocking is available on individual lines for residence and business customers.
- b. When the blocking is activated, direct dialed calls to all “900” Service numbers are blocked.
- c. Initial blocking is provided at no charge upon customer request. Subsequent requests for “900” Information Services Blocking will be provided at the rates listed below.
- d. Blocking can be provided on a Foreign Exchange access line.
- e. Blocking service may not be available with certain multiline business arrangements.
- f. There is no charge to remove “900” Information Service Blocking.

3. Rates**“900” Information Service Blocking**

	<u>Service Charges</u>
<u>Residence (per line)</u>	
Initial Request	No Charge
Subsequent Request	\$20.00
<u>Business</u>	
Initial Request	No Charge
Subsequent Request	\$13.00
Per Line Equipped	\$13.00

Telephone – Pa. P.U.C. No. 9

The North-Eastern Pennsylvania
Telephone Company

Section 6
First Revised Sheet 13
Canceling Original Sheet 13

PREMISE WIRING - DEFINITIONS AND MAINTENANCE CHARGE

The North-Eastern Pennsylvania
Telephone Company

Section 6
First Revised Sheet 14
Canceling Original Sheet 14

DIRECTORY LISTINGS

DIRECTORY ASSISTANCE SERVICE

1. General

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of The North-Eastern Pennsylvania Telephone Company request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

2. Regulations

a. Monthly Call Allowance

An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.

b. Exemptions

Charges for Directory Assistance Service are not applicable to the following types of calls to Directory Assistance:

- | | | |
|-----|---|-----|
| (1) | * * * | (C) |
| (2) | Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled. | |
| (3) | Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of certified handicapped customer where assistance is otherwise not available. | |

(C) Indicates Change

Issued: September 8, 1994

Effective: September 9, 1994

DIRECTORY LISTINGS

DIRECTORY ASSISTANCE SERVICE (continued)

2. Regulations (continued)

c. Multiple Number request

A maximum of two requested telephone numbers per call are permitted.

3. Rates

	<u>Per Call</u>	(C)
a. Where the customer direct dials Directory Assistance	\$ 0.60	
b. Where the customer places a call to the Directory Assistance Attendant via a Telephone Company operator	\$ 0.60*	
c. Where the customer direct dials Directory Assistance from a Telephone Company Pay Telephone	\$ 0.60	
d. Where the customer originates a Directory Assistance call from a Telephone Company Pay Telephone via a Telephone Company Operator	\$ 0.60*	

* Plus the applicable operator handled rate

(C) Indicates Change

Issued: February 23, 1999

Effective: March 1, 1999

The North-Eastern Pennsylvania
Telephone Company

Section 6
1st Revised Sheet 16
Canceling Original Sheet 16

MISCELLANEOUS SERVICE AND EQUIPMENT

OPERATOR SERVICES

A. LINE STATUS VERIFICATION

Upon customer request the operator will verify and provide the line status condition subject to a charge of \$.70 for each request.

No charge will apply for a line status verification when a trouble condition is indicated on the line.

B. CALL INTERRUPTION

Upon customer request the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is \$1.10 for each request. This charge includes the line status verification and call interruption.

C. TIME OF DAY SERVICE

(D)

D. OPERATOR CALLS

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

<u>Calling Card Customer Dialed</u>	<u>Operator Station-to-Station</u>	<u>All Types Person-to-Person</u>
<u>\$0.35</u>	<u>\$0.90</u>	<u>\$2.50</u>

- Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls.

(D) Indicates Discontinue

Issued: March 31, 1991

Effective: June 1, 1991

The North-Eastern Pennsylvania
Telephone Company

Section 7
3rd Revised Sheet 1
Canceling 2nd Revised Sheet 1

911 TARIFF LANGUAGE

(N)

1. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with ‘service provider’.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company’s rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

2. REGULATIONS

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.

(N) Indicates New

Issued: September 6, 2000

Effective: September 7, 2000

The North-Eastern Pennsylvania
Telephone Company

Section 7
2nd Revised Sheet 2
Canceling First Revised Sheet 2

911 TARIFF LANGUAGE

(N)

2. REGULATIONS (cont'd)

- C. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 1, Section 1, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.

(N) Indicates New

Issued: September 6, 2000

Effective: September 7, 2000

The North-Eastern Pennsylvania
Telephone Company

Section 7
3rd Revised Sheet 3
Canceling 2nd Revised Sheet 3

911 TARIFF LANGUAGE

(N)

2. REGULATIONS (cont'd)

- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

The North-Eastern Pennsylvania
Telephone Company

Section 8
2nd Revised Sheet 1
Canceling Original & 1st Revised Sheet 1

PAY TELEPHONE LINE SERVICE

(C)

GENERAL

1. Pay Telephone Line Service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.
2. Pay Telephone Line Service:
 - a. Is available in all exchanges of the company; foreign exchange service is not available to those lines.
 - b. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Public Access Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge is also available to Pay Telephone Line customers.
 - c. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
 - d. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service call, and non-sent paid calls.
 - e. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
 - f. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to the provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
 - g. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
 - h. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 60 of the FCC's rules and regulations.
 - i. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.

(C) Indicates Change

Issued: March 24, 1997

Effective: April 15, 1997

The North-Eastern Pennsylvania
Telephone Company

Section 8
4th Revised Sheet 2
Canceling 3rd Revised Sheet 2

PAY TELEPHONE LINE SERVICE (cont'd)

GENERAL (cont'd)

- j. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

REGULATIONS AND RATES

1. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's Tariff-Telephone Pa. P.U.C. No. 9, Section 2.
2. Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.
3. Service connection charges listed in Section 3 of this tariff apply to Pay Telephone Line Service.
4. Directory assistance charges of \$.60 per call apply to Pay Telephone Access Lines. (C)
5. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.
6. All subscribers to Pay Telephone Line Service shall have the right to select their presubscribed intralata toll provider at such time that intralata presubscription is available in the Company's service territory.

AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE

1. Optional Call Screen/Blocking/Coin Supervision functions, as listed below, are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations but do apply to subsequent requests made by the customer.
 - a. Incoming and Outgoing Screening - prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator-handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.

(C) Indicates Change

Issued: February 23, 1999

Effective: March 1, 1999

AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE (cont'd)

(C)

- b. Incoming Blocking - blocks all incoming calls.
- c. Outgoing Blocking - restricts outgoing calling to non sent paid calls only (coinless)
- d. Coin Supervision Additive-provides for the collection, return, recognition, announcements and pre-prompting for overtime, monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

2. Rates

	<u>Monthly</u>	<u>NRC</u>
a. Incoming & Outgoing Screening	\$5.00	\$10.00
b. Incoming Blocking	\$3.00	\$10.00
c. Outgoing Blocking	\$3.00	\$10.00
d. Coin Supervision Additive	\$2.21	N/A

(C) Indicates Change

Issued: March 24, 1997

Effective: April 15, 1997

Telephone – Pa. P.U.C. No. 9

The North-Eastern Pennsylvania
Telephone Company

Section 8
5th Revised Sheet 4
Canceling 3rd and 4th Revised Sheet 4

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(C)

(C) Indicates Change

Issued: March 24, 1997

Effective: April 15, 1997

Telephone – Pa. P.U.C. No. 9

The North-Eastern Pennsylvania
Telephone Company

Section 8
2nd Revised Sheet 5
Canceling Original & 1st Revised Sheet 5

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(C)

(C) Indicates Change

Issued: March 24, 1997

Effective: April 15, 1997

The North-Eastern Pennsylvania
Telephone Company

Section 9
2nd Revised Sheet 1
Canceling 1st Revised Sheet 1

RADIO TELEPHONE SERVICE

A. APPLICATION OF TARIFF

This section applies to automatic mobile and fixed station radio-telephone service furnished by this Company through its regular dial telephone exchange at Forest City.

B. REGULATIONS

Availability of Service

Radio telephone service is available to mobile or fixed units within range of a base station through which such service is furnished and subject to transmission, atmospheric and like limitations.

Provisions of Equipment

(C)

The Federal Communication Commission ordered in Docket No. FCC84-269 that all Mobile Customer Premises Equipment (Mobile CPE) be removed from regulated service by January 1, 1985. Therefore, all Mobile CPE provided after January 1, 1985, for Mobile Telephone Service will be the responsibility of the customer.

The customer will be responsible for all work relative to the installation or removal of equipment lines and wiring in the mobile unit required to furnish the service.

Undertaking of the Telephone Company

The Telephone Company's obligation to furnish service is dependent upon the ability to secure and retain suitable facilities and rights for the construction and maintenance of the necessary equipment, lines and wiring.

In connection with general service, the Telephone Company does not undertake to transmit messages, but offers the use of its facilities for communications between its customers.

Obligation of Customer

(C)

Use of Radio Telephone Service Facilities

The service is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others.

(C) Indicates Change

Issued: March 8, 1985

Effective: January 1, 1985

The North-Eastern Pennsylvania
Telephone Company

Section 9
2nd Revised Sheet 2
Canceling 1st Revised Sheet 2

RADIO TELEPHONE SERVICE

B. REGULATIONS (cont'd)

DEFINITIONS (cont'd)

Limited Conversation

The Telephone Company reserves the right to limit the length of conversation when necessary or in times of emergency, in order to improve on the overall efficiency of said service.

Liability of Telephone Company

(C)

In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the telephone company and of the other uses for which facilities may be furnished him by the telephone company because of unavoidableness of errors incident to the services and to the use of such facilities of the telephone company, the services and facilities furnished by the company are subject to the terms, conditions and limitations herein specified.

In the event of an interruption to the service, which is not due to the negligence or willful act of the customer, there will be allowed a pro rata adjustment of the monthly guarantee, and of any fixed monthly charges involved, for the service and facilities rendered useless and inoperative by reason of the interruption, excess of twenty-four hours from the time it is reported to the telephone company or detected by the company. For the purpose of administering this regulation, every month is considered to have thirty days.

When the lines of other telephone companies are used in establishing connections to points not reached by The North-Eastern Pennsylvania Telephone Company's lines, the latter company is not liable for any act or omission of the other company or companies.

Advance Payments

(C)

Applicants for mobile telephone service who have no account with the telephone company or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment at the time the application is signed, equal to the installation charges for the service provided.

(C) Indicates Change

Issued: March 8, 1985

Effective: January 1, 1985

The North-Eastern Pennsylvania
Telephone Company

Section 9
1st Revised Sheet 3
Canceling Original Sheet 3

RADIO TELEPHONE SERVICE

B. REGULATIONS (cont'd)

DEFINITIONS (cont'd)

Advance Payments (continued)

(C)

The amount of the advance payment is credited to the customer's account on the first bill rendered.

Payment for Service

The customer is responsible for payment of all charges for facilities and services furnished the customer, including charges for services originated, or charges accepted, at such facilities.

Use of Radio-Telephone Service Facilities

The service is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others.

Denial and Restoral of Service

(C)

In the event of non-payment of any sum due, the use of foul or profane expressions, the impersonation of another with fraudulent intent, or of any other violation of the lawful regulations of the telephone company, or of the provisions of the Communications Act of 1934, as amended, the Public Utility Law of the Commonwealth of Pennsylvania or the Rules and Regulations of the Federal Communications Commission or the Pennsylvania Public Utility Commission applicable to this service, the telephone company may, without advance notice to the customer, either temporarily deny service, or terminate service.

When the service of a customer has been temporarily denied in accordance with the preceding paragraph, but the order to remove the service had not been issued and completed, such service will be restored upon the payment of all charges due, plus a restoral charge specified in "D" following.

(C) Indicates Change

Issued: March 8, 1985

Effective: January 1, 1985

The North-Eastern Pennsylvania
Telephone Company

Section 9
2nd Revised Sheet 4
Canceling 1st Revised Sheet 4

RADIO TELEPHONE SERVICE

B. REGULATIONS (cont'd)

DEFINITIONS (cont'd)

Denial and Restoral of Service (continued)

(C)

Upon the use of the service for the purpose of performing any service in competition with the service which the telephone company may now or hereafter furnish, the telephone company may, by notice in writing to the customer without incurring any liability, forthwith discontinue the furnishing of said service.

Special Equipment and Arrangements

For special equipment and arrangements furnished in connection with radio telephone service, charges equivalent to the estimated cost of furnishing such equipment and arrangements apply.

C. RADIO TELEPHONE SERVICE AREA

The radio telephone service area is that area within which calls may be originated or received, dependent on transmission limitations, to or from the fixed base station of the telephone company located at Forest City, Pennsylvania.

D. RATES

(C)

For customer provided mobile or fixed units the access charge will be:

Monthly	Installation
<u>Charge</u>	<u>Charge</u>
\$45.00	Cost *

Installation charges will be on a cost* basis.

* Refer to Section 3, 1st Revised Sheet 11

RADIO PAGING SERVICE

A. GENERAL

Radio Paging Service is a one-way, tone only, paging service provided by land radio telephone equipment to a personal paging receiver equipped for such service.

(C) Indicates Change

Issued: March 8, 1985

Effective: January 1, 1985

The North-Eastern Pennsylvania
Telephone Company

Section 9
1st Revised Sheet 5
Canceling Original Sheet 5

RADIO TELEPHONE SERVICE

RADIO PAGING SERVICE (cont'd)

A. **GENERAL** (cont'd)

Each paging receiver shall have a seven digit telephone number assigned to it. Paging calls are placed by dialing the assigned telephone number.

Pager numbers are furnished only to the customer and will not be listed in either the Telephone Company's alphabetical directory or in the information records available to the general public.

B. **REGULATIONS**

(C)

Regulations applicable to the provision of regular telephone service are also applicable to Radio Paging Service.

Radio Paging Service is available within range of the land radio telephone station through which the service is furnished and subject to transmission, atmospheric and like limitations inherent to radio transmission.

The liability of the Telephone Company for damage arising out of mistakes, omission, interruptions, delays or errors or defects in transmission occurring in the course of furnished service and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service which such mistake, omission, interruption, delay or defect in transmission occurs.

C. **RATES**

(C)

	Monthly Charge
Radio Paging Service-tone only.....	\$10.00

Nonrecurring Charges:

Nonrecurring Charges, where applicable, as specified in Section 3.

(C) Indicates Change

Issued: March 8, 1985

Effective: January 1, 1985

MAP OF BASE RATE & EXCHANGE AREAS & TERRITORIAL BOUNDARIES

See map on file with the Pennsylvania Public Utility Commission

(C) Indicates Change

Issued: April 16, 1980

Effective: July 15, 1980