

WINDSTREAM CONESTOGA, INC.

---

RATES AND RULES

Governing the Furnishing of Telephone Service

IN

Berks, Chester, Lancaster, Lehigh and Montgomery  
Counties, Pennsylvania

as shown on Sheets 5 and 6

---

This Tariff cancels and supersedes the  
Conestoga Telephone and Telegraph Company  
PA P.U.C. No. 10 Local Exchange Tariff.

Issued: July 22, 2022

Effective: August 1, 2022

Filed in compliance with PA Public Utility  
Commission Order entered on June 21,  
2022, at Docket M-2022-3030272

Issued by: Vice President  
4001 Rodney Parham Road  
Little Rock, Arkansas 72212

---

SHEETS AFFECTED BY THIS SUPPLEMENT	CHANGES MADE BY THIS SUPPLEMENT
Section 1, Sheet 13	This supplement decreases the Telecommunications Relay Service (TRS) surcharge from \$.04 to \$.00 per line for both residential and business customers in compliance with the Pennsylvania Public Utility Commission Order entered on June 21, 2022, at Docket #M-2022-3030272 (and M-00900239).

---

**INDEX**

	Section	
Advanced Intelligent Network (AIN) Services	10	
Allowances for Telephone Service Interruptions	1	
Application for Service	1	
Bridged Line Service	10	
Business Service Classification	1	
Caller ID Service	10	
Cancellation of Service for Cause	1	
CENTREX Service	16	
Class Calling Services	10	
Connection with Customer-Provided Equipment	15	
Construction and Attachment Charges	9	
Contracts for Service	1	
Contributions in Aid of Construction-Customer Advances	1	
Custom Calling Features	10	
Definitions	2	
Deposits	1	
Directory Assistance Service ( <b>Competitive Service—See Informational Tariff</b> )		
Directory Listings	10	
Duplicate Copies of Monthly Telephone Bills	10	
FCC Designated 811 Services	1	
Foreign Exchange Service	6	
Fractional Months, Charges for	1	
General Regulations	1	
Identification of Public Announcement	1	
Information Service "900" Blocking	5	
Intercompany Private Line Service	6	
Inter-Exchange Extension or PBX Station	6	
High Capacity Channels	7	
Leased Lines	6	
Liability of Telephone Company	1	
Line Connection, Premises Work and Miscellaneous Charges	5	
Lifeline Service	5	
*****		(C)
Local Exchange Service	3&4	
Local Service Areas	3	
Local Service Calling Bands	3	

(C) Indicates Change

**INDEX**

	Section
Map of Exchange Areas	13
Mileage Charges	6
Miscellaneous Service	10
Network Access	3
Non-Published Numbers	10
Off Premises Mileage	6
Operator Services Charging	10
Overtime Work	1
Party Line Customer Premise Equipment	15
Payment For Service	1
Pay Telephone Line Service	12
Private Branch Exchange Service	11
Rates, Local Exchange	3
Rates, Toll	1
Radio Paging Service-Rates	14
Radio Telephone Service	14
Relay Service for the Deaf, Hearing and/or Speech Disabled	1
Residence Service Classification	1
Rotary Trunk Feature	10
Service Connection Charges	5
Service Special Types	1
State Tax Adjustment Surcharge	1
Suspension of Service	1
Suspension of Service at Subscriber's request	10
Taxes on Telecommunications Services	1
Touchtone Service	3
Underground Service Connection	9

Windstream Conestoga, Inc.

Twenty-ninth Revised Sheet 5  
Cancels Twenty-eighth Revised Sheet 5

		<b>CHECK SHEET</b>	
<b>Title Page</b>	<b>Suppl. #29 (C)</b>	<b>Sheet 5</b>	<b>29th Revised (C)</b>
<b>Sheet 2</b>	<b>Suppl. #29 (C)</b>	Sheet 6	10th Revised
Sheet 3	2 <sup>nd</sup> Revised	Sheet 7	Original
Sheet 4	Original	Sheet 8	Original
Section 1 - Sheet 1	Original	Section 5 - Sheet 4	Original
Section 1 - Sheet 2	Original	Section 5 - Sheet 5	Original
Section 1 - Sheet 3	Original	Section 5 - Sheet 6	Original
Section 1 - Sheet 4	Original	Section 5 - Sheet 7	Original
Section 1 - Sheet 5	1 <sup>st</sup> Revised	Section 5 - Sheet 8	1 <sup>st</sup> Revised
Section 1 - Sheet 6	Original	Section 5 - Sheet 9	1 <sup>st</sup> Revised
Section 1 - Sheet 7	Original	Section 5 - Sheet 10	Original
Section 1 - Sheet 8	Original	Section 5 - Sheet 11	3 <sup>rd</sup> Revised
Section 1 - Sheet 9	4 <sup>th</sup> Revised	Section 5 - Sheet 12	5 <sup>th</sup> Revised
Section 1 - Sheet 10	Original	Section 5 - Sheet 13	4 <sup>th</sup> Revised
Section 1 - Sheet 11	Original	Section 5 - Sheet 14	5 <sup>th</sup> Revised
Section 1 - Sheet 12	Original	Section 6 - Sheet 1	Original
<b>Section 1 - Sheet 13</b>	<b>2<sup>nd</sup> Revised (C)</b>	Section 6 - Sheet 2	Original
Section 1 - Sheet 14	Original	Section 6 - Sheet 3	Original
Section 1 - Sheet 15	Original	Section 6 - Sheet 4	Original
Section 1 - Sheet 16	Original	Section 6 - Sheet 5	Original
Section 1 - Sheet 17	Original	Section 6 - Sheet 6	Original
Section 1 - Sheet 18	Original	Section 6 - Sheet 7	Original
Section 1 - Sheet 19	Original	Section 6 - Sheet 8	Original
Section 2 - Sheet 1	Original	Section 6 - Sheet 9	Original
Section 2 - Sheet 2	Original	Section 6 - Sheet 10	Original
Section 2 - Sheet 3	Original	Section 6 - Sheet 11	Original
Section 2 - Sheet 4	Original	Section 6 - Sheet 12	Original
Section 3 - Sheet 1	7 <sup>th</sup> Revised	Section 6 - Sheet 13	Original
Section 3 - Sheet 2	7 <sup>th</sup> Revised	Section 6 - Sheet 14	Original
Section 3 - Sheet 3	7 <sup>th</sup> Revised	Section 6 - Sheet 15	Original
Section 3 - Sheet 4	7 <sup>th</sup> Revised	Section 6 - Sheet 16	Original
Section 3 - Sheet 5	Original	Section 6 - Sheet 17	Original
Section 3 - Sheet 6	Original	Section 6 - Sheet 18	Original
Section 3 - Sheet 7	Original	Section 6 - Sheet 19	Original
Section 3 - Sheet 8	Original	Section 6 - Sheet 20	Original
Section 4 - Sheet 1	Original	Section 6 - Sheet 21	Original
Section 4 - Sheet 2	Original	Section 6 - Sheet 22	Original
Section 4 - Sheet 3	Original	Section 7 - Sheet 1	Original
Section 4 - Sheet 4	Original	Section 7 - Sheet 2	Original
Section 4 - Sheet 5	Original	Section 7 - Sheet 3	Original
Section 4 - Sheet 6	Original	Section 7 - Sheet 4	Original
Section 4 - Sheet 7	Original	Section 7 - Sheet 5	Original
Section 4 - Sheet 8	Original	Section 7 - Sheet 6	Original
Section 4 - Sheet 9	Original		
Section 4 - Sheet 10	Original		
Section 4 - Sheet 11	Original		
Section 4 - Sheet 12	Original		
Section 4 - Sheet 13	Original		
Section 4 - Sheet 14	Original		
Section 4 - Sheet 15	Original		
Section 4 - Sheet 16	Original		
Section 4 - Sheet 17	1 <sup>st</sup> Revised		
Section 4 - Sheet 18	Original		
Section 4 - Sheet 19	Original		
Section 4 - Sheet 20	Original		
Section 4 - Sheet 21	Original		
Section 5 - Sheet 1	1 <sup>st</sup> Revised		
Section 5 - Sheet 2	2 <sup>nd</sup> Revised		
Section 5 - Sheet 3	Original		

(C) Indicates Change

Windstream Conestoga, Inc.

Tenth Revised Sheet 6  
Cancels Ninth Revised Sheet 6**CHECK SHEET** (cont'd)

Section 7 - Sheet 7	Original		Section 13 - Sheet 2	Original
Section 8 - Sheet 1	Original		Section 13 - Sheet 3	Original
Section 9 - Sheet 1	Original		Section 13 - Sheet 4	Original
Section 9 - Sheet 2	Original		Section 13 - Sheet 5	Original
Section 9 - Sheet 3	Original		Section 13 - Sheet 6	Original
Section 9 - Sheet 4	Original		Section 14 - Sheet 1	Original
Section 9 - Sheet 5	Original		Section 14 - Sheet 2	Original
Section 9 - Sheet 6	Original		Section 14 - Sheet 3	Original
Section 9 - Sheet 7	Original		Section 14 - Sheet 4	Original
Section 9 - Sheet 8	Original		Section 14 - Sheet 5	Original
Section 10 - Sheet 1	Original		Section 14 - Sheet 6	Original
Section 10 - Sheet 2	Second		Section 14 - Sheet 7	Original
Section 10 - Sheet 3	First		Section 14 - Sheet 8	Original
Section 10 - Sheet 4	Original			
<b>Section 10 - Sheet 5</b>	<b>Second</b>	<b>(C)</b>	Section 15 - Sheet 1	Original
Section 10 - Sheet 6	Original		Section 15 - Sheet 2	Original
Section 10 - Sheet 7	Second		Section 15 - Sheet 3	Original
Section 10 - Sheet 8	Second		Section 15 - Sheet 4	Original
<b>Section 10 - Sheet 9</b>	<b>Third</b>	<b>(C)</b>		
<b>Section 10 - Sheet 10</b>	<b>Second</b>	<b>(C)</b>	Section 16 - Sheet 1	Original
Section 10 - Sheet 11	Original		Section 16 - Sheet 2	Original
Section 10 - Sheet 12	Original		Section 16 - Sheet 3	Original
Section 10 - Sheet 13	Original		Section 16 - Sheet 4	Original
Section 10 - Sheet 14	Original		Section 16 - Sheet 5	Original
Section 10 - Sheet 15	Original		Section 16 - Sheet 6	Original
Section 10 - Sheet 16	Original		Section 16 - Sheet 7	Original
Section 10 - Sheet 17	Original		Section 16 - Sheet 8	Original
<b>Section 10 - Sheet 18</b>	<b>First</b>	<b>(C)</b>	Section 16 - Sheet 9	Original
Section 10 - Sheet 19	Original		Section 16 - Sheet 10	Original
Section 10 - Sheet 20	Original		Section 16 - Sheet 11	Original
Section 10 - Sheet 21	First		Section 16 - Sheet 12	Original
Section 11 - Sheet 1	Original		Section 16 - Sheet 13	Original
Section 11 - Sheet 2	Original			
Section 11 - Sheet 3	Original			
Section 12 - Sheet 1	Original			
Section 12 - Sheet 2	Original			
Section 12 - Sheet 3	Original			
Section 12 - Sheet 4	Original			
Section 13 - Sheet 1	Original			

(C) Indicates Change

TERRITORY SERVED BY THIS COMPANYBERKS COUNTYBoroughs

Bally  
Bechtelsville  
Birdsboro  
Boyertown  
Lyons Station  
Topton

Villages

Athol  
Barto  
Bowers  
Douglassville  
Earlville  
Geigertown  
Gibraltar  
Green Hills  
Hancock  
Joanna  
Landis Store  
Lorane  
Mertztown  
Morgantown  
New Berlinville  
Oley P.O.  
Scarletts Mills  
Shamrock  
Shanesville  
Stonersville  
Yellow House

Townships

Alsace  
Amity  
Brecknock  
Caernarvon  
Cole Brookdale  
District  
Douglass  
Earl  
Exeter  
Hereford  
Longswamp  
Maxatawny  
  
Pike  
Richmond  
Robeson  
Rockland  
Ruscomb Manor  
Union  
Washington

CHESTER COUNTYBoroughs

Elverson

Townships

East Nantmeal  
Honey Brook  
Nantmeal  
Wallace  
Warwick  
West Nantmeal

LANCASTER COUNTYTownships

Caernarvon

---

TERRITORY SERVED BY THIS COMPANY  
(cont'd)

LEHIGH COUNTY

MONTGOMERY COUNTY

Villages

Frederick  
Gilbertsville  
Niantic  
Obelisk  
Sassamansville

Townships

Douglass  
Frederick  
New Hanover  
Upper Hanover  
Upper Pottsgrove

---

Issued: December 1, 2009

Effective: December 3, 2009



---

GENERAL REGULATIONS

TARIFF APPLICATION

This tariff governs the furnishing of telephone service and facilities by Windstream Conestoga, Inc., hereinafter referred to as the Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff.

OBLIGATION TO FURNISH SERVICE

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

SPECIAL TYPES OF SERVICE AND EQUIPMENT

In cases where a customer desires some special type of service for which provision is not otherwise made, and in the judgement of the Company there is no reason for refusing to render the special service desired, a rate is quoted based on the cost of furnishing such service.

EQUIPMENT, APPARATUS, AND LINES

After January 1, 1983, the Company may, at its option, provide customer premises equipment on a non-regulated basis, either through direct sale or on a leased arrangement, at rates not governed by this tariff.

No equipment, apparatus, or lines furnished by the customer shall be attached or used in connection with apparatus or lines furnished by the Company unless specifically authorized and connected and used exclusively with the Company's system.

---

GENERAL REGULATIONS (cont'd)

The customer shall be responsible for damages to the facilities of the Company resulting from negligence or willful act.

The Company shall not be liable for any defacement of or damage to the premises of the subscriber resulting from the attachment of the Company's apparatus or lines on such premises, or their installation or removal, when such damage is not the result of negligence of the Company.

**ACCESS TO PREMISES OF CUSTOMER**

For the purpose of installing, repairing, inspecting or removing any part of its apparatus or lines on the premises of the customer, or for making collections, the agents and employees of the Company shall have entrance thereto at any reasonable hour.

**BUSINESS AND RESIDENCE SERVICE CLASSIFICATIONS**

Business rates are applicable in connection with service furnished at a business location or any other place where the service is used primarily or dominantly for business, professional or institutional purposes. If either the main service or any extension connected therewith is located in a place where business rates are applicable, business rates apply to the service.

Residence rates apply in private residences where the service is used primarily or dominantly for social or domestic purposes.

**USE OF SERVICE**

Unless otherwise indicated in this tariff, the use of business service is restricted to the customer, his agents and representatives, and the use of residence service is restricted to the customer and members of his household.

The customer shall not use the service or permit others to use it in such manner as to interfere with the service of other customers.

---

GENERAL REGULATIONS (cont'd)CONTRACTS FOR SERVICE

The Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Company's tariffs lawfully on file become the contract between the Company and the customer. Requests for additional service or changes in service, upon acceptance by the Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of one month.

FCC DESIGNATED 811 SERVICES

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis as detailed under Special Types of Service and Equipment in Section 1, Sheet 1 of this tariff. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity.

---

GENERAL REGULATIONS (cont'd)

DEPOSITS

When an applicant's credit is not established, or when the credit of an existing customer has become doubtful, a deposit may be required, in accordance with Commission regulations at 52 Pa. Code § 64.41, as security for payment of future bills. Such deposits may be required in an amount not more than the estimated gross bill for any single billing period plus one month.

Interest rates applied to customer deposits held by the Company are prescribed by the Pennsylvania Public Utility Commission.

Deposits will be returned to depositors who shall have paid promptly all undisputed bills during a period of one year. In case of discontinuance of service the deposit is returnable after payment has been made in full of all amounts due the Company, provided, however, that if the amounts due the Company have not been paid in full, the Company will deduct unpaid amounts from the amount of the deposit and refund the difference.

The fact that a deposit may have been made in no way relieves the applicant or customer from complying with the Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Company for service rendered.

CHARGES FOR FRACTIONAL MONTHS

When service is established, the initial charge for local service and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

TAXES ON TELECOMMUNICATIONS SERVICES

The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Services, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

---

GENERAL REGULATIONS (cont'd)

**PAYMENT FOR SERVICE**

Installation and construction charges, where applicable, must be paid in advance of establishment of service.

Service connection charges are payable when service is established. Message charges at pay telephones are payable in advance.

Recurring charges for service are billed monthly in advance and are payable when the service has been rendered. Charges for toll message service are billed after the service has been rendered and are payable on request. A late payment charge of 1.25% per month for residential customers and 1.5% per month for business customers and applicable Federal Excise Tax will be charged on bills unpaid after the date due.

(C)(I)

Charges for all local and toll messages sent from the customer's telephone service line and for all toll messages received at such service line on which charges are reversed with the consent of the person answering the call, are the responsibility of the customer.

A statement of account rendered to the customer shall be deemed correct and binding upon the customer unless objection in writing is received by the Company within thirty days after rendition of the statement.

**SUSPENSION OF SERVICE**

The Company reserves the right to suspend service for non-payment of bills, in accordance with current billing standards, or for violation of rules and regulations of this tariff, after due notice by the Company.

The Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and to demand payment for such service up to and including date of suspension, provided it has not been notified by the customer to discontinue service prior thereto.

**RETURNED CHECK CHARGE**

A charge of \$30.00 will be assessed for any checks returned for insufficient funds.

**LIABILITY OF TELEPHONE COMPANY**

In event interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing service, lines and other facilities, and are not caused by negligence of the customer, the liability of the Company for damages arising therefrom shall not, except as otherwise provided for in Section 1 Sheet 10 of this tariff, exceed an amount equivalent to the proportionate charge to the customer for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. No other liability shall in any case attach to the Company.

---

GENERAL REGULATIONS (cont'd)

CANCELLATION FOR CAUSE

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Company receives other evidence that such service is being or will be so used.

The Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than a means of communication.

TELEPHONE NUMBERS

The Company reserves the right to change the number or numbers of a customer as the conditions of the business may require.

TELEPHONE DIRECTORIES

Telephone directories issued by the Company to its customers and patrons without charge are the property of the Company.

The Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, its directories, nor for the result of publication of such errors in the directory, nor will the Company be a party to controversies arising between customers or others as the result of listings published in its directories.

Claims for damages on account of interruptions to service due to errors in or omissions of directory listings will be limited to an amount equivalent to the proportionate charge for that part of the customer's service which is impaired, but not to exceed one-half the local service charges for the service items affected for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

GENERAL REGULATIONS (cont'd)

OVERTIME WORK

When, at the customer's request, work is performed at other than regular business hours of the Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

TOLL MESSAGE RATES

Rates, rules and regulations governing Toll or Long Distance are contained in the toll tariffs of the Pennsylvania Independent Telephone Association in which this company concurs.

EMPLOYEE DISCOUNT SERVICE

The Company reserves the right to furnish free or half-rate service and free toll service to its employees as it may consider necessary for the proper maintenance of its service.

---

GENERAL REGULATIONS (cont'd)

IDENTIFICATION OF PUBLIC ANNOUNCEMENTS

For the purposes of identification, customers with service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Customers transmitting factual public announcements such as Time, Weather, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.

For customers not complying with the foregoing, the announcing device will be subject to disconnection from the telephone lines.

The Telephone Company reserves the right to release, upon request, the names and addresses of subscribers who transmit recorded or taped public announcements over telephone company facilities, when the announcing device is provided by either the telephone company or the subscriber.

SINGLE - RATE PACKAGE OFFERINGS

The Company may offer single - rate service packages. The rate charged for such a package shall not exceed the sum of the rates of the component parts of the package.



Windstream Conestoga, Inc.

Section 1  
Fourth Revised Sheet 9  
Cancels Third Revised Sheet 9

---

GENERAL REGULATIONS (cont'd)

STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, the following surcharge rates will apply to all intrastate charges for service on or after September 1, 2021, except on calls from pay telephones:

(C)

End User	0.000%	(D)
Access User	0.000%	(D)
Local Exchange Carrier	0.000%	(D)

The above charges will be recomputed, using the same elements prescribed by the Commission:

- a. Whenever any of the tax rates used in calculation of the surcharge are changed.
- b. Whenever the utility makes effective any increased or decreased rates.
- c. And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such re-computations; and that if the recomputed surcharge is less than the one in effect the utility will, and if the recomputed surcharge is more than the one then in effect the utility may, submit with such re-computation a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

\* \* \*

(C)

(C) Indicates Change  
(D) Indicates Decrease

---

GENERAL REGULATIONS (cont'd)

ALLOWANCES FOR TELEPHONE SERVICE INTERRUPTIONS

When main telephone service is interrupted for a period of at least 24 hours, the company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1.     (a)     1/30 of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative by the company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer of the company conditioned that the out-of-service extends beyond a minimum period of 24 hours.
- (b)     2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered inoperative to the extent of being useless.
2.             When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence or willful act of the customer to service or where the company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

---

GENERAL REGULATIONS (cont'd)

Promotional Offerings

The Company may, from time to time, offer services at reduced rates and/or charges at no rate or charge for promotional, market research, training or experimentation purposes. Promotional Offerings may include a combination of the reduced rates or no charge of monthly and/or reduced or no charge for non-recurring charges. These Promotional Offerings may be limited to certain dates, times, and/or locations, but will not have a duration of longer than six (6) months in any rolling twelve month period which commences as of the effective date of the filed promotion (multiple promotions can occur during this twelve month period). The Company will notify the Commission of any such customer promotional offering no less than one (1) day prior to the commencement of the promotion.

Any eligible customer will be allowed to participate in a promotional offering upon request, provided the Company has the necessary facilities and billing capabilities to permit such participation and is subject to limitations of the central office that provides the customer's local service.

For all promotional offerings which involve usage or monthly rates, the Company will provide customers with a notice of the promotional and post promotional rate(s) for the promoted service(s) at the time the promotional offering is made. Notification of Promotional Offerings shall be accomplished by any one or a combination of the following but not limited to:

- Direct Mail
- Bill Insert
- Broadcast Media
- Newspaper Advertisement
- Telemarketing

---

GENERAL REGULATIONS (cont'd)

TAXES ON CONTRIBUTIONS IN AID OF CONSTRUCTION ("CIAC") -  
CUSTOMER ADVANCES ("CAC")

Any Contribution In Aid of Construction (CIAC), Customer Advance (CAC) or other like amounts received from the customer which shall constitute taxable income as defined by the Internal Revenue Service will have the income taxes segregated in a deferred account for inclusion in the rate base in a future rate case proceeding. Such income taxes associated with CIAC or CAC will not be charged to the specific contributor of the capital.

Supplement 29 to Telephone- PA P.U.C. No. 12

Windstream Conestoga, Inc.

Section 1  
Second Revised Sheet 13  
Cancels First Revised Sheet 13

---

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

1. General

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after August 1, 2022: (C)

Per residence access line, per month	\$0.00	(D)
Per business access line, per month	\$0.00	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change  
(D) Indicates Decrease

---

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE (cont'd)

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from pay telephones shall be completed free of charge. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rates according to the Rates Applicable On Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff PA P.U.C. No. 120. This Company concurs in this tariff.

The Company will make available to the Telecommunications Relay Service (TRS) user either a calling card and/or a prepaid debit card. The rates for either the calling card and/or the prepaid debit card shall not exceed those that would apply to identical calls for non-TRS users of pay telephone line service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

---

GENERAL RULES AND REGULATIONS

## TELECOMMUNICATIONS SERVICE PRIORITY

## 1. General

Telecommunications Service Priority (TSP) provides for priority treatment to provision and restore National Security and Emergency Preparedness (NSEP) telecommunications services.

NSEP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury to harm to the population, damage or loss to property, or regrades or threatens the NSEP posture of the United States.

TSP services fall into two categories , Emergency and Essential. Emergency Services are newly ordered services so critical as to offer provisioning at the earliest possible time, without regard to the service user's cost. Essential Services are all other NSEP services assigned restoration and/or provisioning priorities within the system.

TSP service shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations as well as the guidelines set forth in "Telecommunications Services Priority System for National Security Emergency Preparedness Service Vendor Handbook" dated July 9, 1990, and "Telecommunications Service Priority System for National Security Emergency Preparedness Service User Manual."

## 2. Responsibilities of the Customer

- a. Customers can request assignment to the TSP system through the following agencies:

<u>Customer</u>	<u>Contact</u>
Federal Agencies	- TSP Program Office
State & Local Govt's	- Federal Emergency Management Agency
Foreign Governments	- Department of State or Defense
Private Industry	- Any Federal organization, but normally one with whom they have a contractual relationship involving an NSEP function.

The TSP Program Office is contained within the National Communications System.

- b. Once customers have received their TSP assignment, signified by a TSP Authorization Code, the customer must submit the code along with a service request to the Company.
- c. During certain emergencies, the Company will take TSP service requests verbally. In these cases, a written service order should follow within two working days.

---

GENERAL RULES AND REGULATIONS

TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

3. Responsibilities of the Company

- a. The Company will send a Service Confirmation to the TSP Program Office upon the completion of an ordered TSP service within 45 calendar days of the completion.
- b. The Company will designate a 24-hour point of contact for receiving Emergency TSP provision requests and reports that a TSP service is unusable or out of service.

4. Rules and Regulations

- a. The Company will provision and restore, when necessary, those telecommunications services with TSP assignments before services without such assignments, both from this tariff and PTA Tariffs No. 9 and No. 10, in which this Company concurs.
- b. When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, the sequence in which existing services may be preempted is as follows:

Non-TSP services

TSP services, selected in the inverse order of their TSP priority level assignment.

When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

- c. The Company is not authorized to provide priority treatment to provision TSP services to customers that have no provisioning priority.
- d. The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.
- e. In obtaining TSP, the customer authorizes the Company to provide certain customer record information to the TSP Program Office to maintain and administer the TSP System. This customer information will include only the customer's name, TSP authorization code, Company Circuit ID, customer telephone number and customer mailing address.



---

GENERAL RULES AND REGULATIONS

TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

5. Rates

- a. In the event that the Company must utilize additional labor outside of normal business hours in the provisioning or restoration of a qualifying TSP service, additional labor charges may apply. Such charges will be based on cost and billed to the customer. The Company will attempt to inform the customer of approximately how much these charges will be in advance.
- b. A Service Order Charge applies when TSP requests/changes are made to a customer's line record after a service has been connected. In addition, a one time charge, based on cost, for the initial establishment of TSP status in Company records will be billed to the customer.
- c. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.
- d. Facilities required by the Company for the provisioning, restoration, or maintenance are exempt from the TSP rules.
- e. The Company will provide reconciliation of its TSP records with corresponding records contained in the TSP Program Officer's database, in compliance with current program requirements. The Company reserves the right to apply the costs associated with updating and reconciling TSP database records.

GENERAL REGULATIONS (cont'd)

COMMITMENT TO QUALITY GUARANTEE

The Commitment to Quality Guarantee applies to the installation and repair of residence service. Under this program, a credit of \$25.00 will be awarded to residential customers if the Company does not perform as follows:

Comply with or renegotiate, under any circumstances, a commitment date promised to a customer.

Complete the installation of an initial line within 3 working days of receipt of an application (unless the applicant requests a later date or when construction is required).

Complete the installation of a secondary line within 10 working days of receipt of an application (unless the applicant requests a later date).

Activate or deactivate custom calling features within 24 working hours of the service order request (unless the customer requests a later date or where facilities are not available).

Respond and take substantial action to clear out-of-service trouble of an emergency nature whenever the outage occurs within 3 hours consistent with the needs of customers and the personal safety of Company employees.

Respond and take substantial action to clear other out-of-service trouble, not requiring unusual repair, within 24 hours, except isolated weekend and holiday outages (unless the customer requests a later date).

The Company's Commitment to Quality Guarantee applies only to the installation and/or repair of Company-owned facilities used to provide residential service and excludes customer caused delays, extreme adverse weather conditions, unsafe working conditions and other supervening causes beyond the Company's control.

---

GENERAL REGULATIONS (Cont'd)BROADBAND SCHOOL DISCOUNT

The company shall offer school customers in its service territory, that meet the eligibility standards described in 47 CFR §54.501 (relating to eligibility for services provided by telecommunications carriers) and that agree to enter into a minimum three-year contract, a thirty (30%) percent discount in the otherwise applicable tariffed distance sensitive per-mile rate element, and also will waive the associated nonrecurring charges, for available intrastate broadband services (as defined in Act 183 of 2004) where used for educational purposes and not for the provision of telecommunication services to the public for compensation. The discount or waiver shall not be required where application of it to a particular service would conflict with applicable law.

Cancellation or Change of Application for Service Prior to Establishment

When an application for a specially designed and engineered service is canceled or changed, in whole or in part, by the applicant prior to the establishment of service, the applicant is required to pay the Telephone Company, upon request, the aggregate of the costs and expenses incurred by the Telephone Company, for any work performed upon the application prior to the cancellation or change of the service.

The payment to the Telephone Company required of the applicant shall not exceed the aggregate of the non-recurring service connection and minimum contract period charges, including, but not limited to, construction and termination charges, which would have applied if the service and facilities had been established prior to such cancellation, change, or change in location.

Applicable Cancellation or Change Charges are determined on an individual case basis taking into consideration the following:

- The proportion of the provisioning functions completed by the Telephone Company at the time the request for cancellation or change is received.
- The corresponding proportion of the non-recurring Installation charges or Connection charges as specified in the appropriate Section of this Tariff and in other Tariffs of the Telephone Company.

DEFINITIONS OF TERMS

Access Line

Denoted the line between the serving central office and the customer's premises.

Additional Listing

Any directory listing of a name or information in connection with a customer's telephone number in addition to the primary listing furnished by the Company without charge in connection with basic service.

Applicant

Any person, partnership, cooperative corporation, corporation, or any combination thereof requesting affirmative service or action from the Company.

Call

An attempted communication, whether completed or not.

Central Office

A switching unit in telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange access lines and trunks or trunks only. There may be more than one central office in a building or exchange.

Channel

A path, or combination of paths, for electrical communication between two or more stations or Company offices and furnished in such a manner as the Company may elect, whether by wire, radio or combination thereof and whether or not by means of a single physical facility or route.

Channel Terminal

The facilities required for terminating and connecting a channel of the base capacity to a station and also the facilities required where, at the request of the customer, such an interexchange channel is terminated in a Company office.

Commission

The Pennsylvania Public Utility Commission.

---

DEFINITIONS OF TERMS

Company

As used in this tariff, Company is Buffalo Valley Telephone Company and Telegraph Company, d/b/a Buffalo Valley Telephone Company.

Customer

Any person, firm, partnership, corporation, municipality, cooperative corporation or governmental agency furnished communication service by the Company under provisions and regulations of this tariff and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

Directory

A book which alphabetically lists each customer's address and telephone number.

Directory Listing

The publication of the Company's directory and/or directory assistance records, of information relative to a customer's telephone number, by which telephone users are enabled to ascertain the call number of a desired station.

End User

The occupant of the premises who uses and pays for the telephone service received and does not resell it to others.

Exchange

A geographical area established by the Company for the administration of telecommunications service in a specified physical area for which a separate local rate schedule is provided. The area usually embraces a city, town, or village and its environs. It consists of one or more central offices, together with associated plant facilities used in furnishing telecommunications services in that area.

Exchange Access Line

A central office line which provides access to the exchange telephone network for local and long distance telephone service.

Exchange Area

The area within which the Company furnishes complete telephone service from one specific exchange at the exchange rates applicable within that area.

Foreign Exchange Service

Local Service provided to an end user in an exchange outside (foreign to) the exchange where the customer is physically located. End users provided foreign exchange service are charged local service charges plus additional charges pursuant to Section 6 of this Tariff.

DEFINITIONS OF TERMS

Local Call

A communication channel between customers physically located within the local service area (local calling area).

Local Service

The communication (by means of facilities connected with a Company central office or offices and under the provisions of the Company) between customers physically located in the same exchange or in different exchanges included in the local service area (local calling area).

Local Service Area (Local Calling Area)

The area within which telephone service is furnished to customers under a specific schedule of exchange rates and without toll charges. A local service area may include one or more exchange areas under extended area service arrangements.

Local Service Charge

The charge for furnishing facilities to enable a customer to send or receive telecommunications within the local service area. This local service calling area may include one or more exchange areas.

Mileage

The measurement (airline, route, etc.,) upon which a charge for the use of part or all of a circuit furnished by the Company is based.

Nonrecurring Charge

A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

Private Line

A circuit provided to furnish dedicated communication between two or more directly connected locations and not having connection with central office switching apparatus.

Service Charges

Nonrecurring charges applying to the provision of telephone service. Service charges are in addition to all other rates and charges that may be applicable for services provided by the Company.

DEFINITIONS OF TERMS

Subscriber

See CUSTOMER or END USER

Tariff

The schedule of the Company containing all rates, tolls and charges stated separately by type or kind of service and the customer class, and the rules and regulations of the Company stated separately by type or kind of service and the customer class as filed with the Commission.

Telephone Number

A numerical designation assigned to a telephone station for convenience in operation and identification. The telephone numbers include the number prefix of a central office, which is termed Central Office Designation.

Toll Service

That part of the total telephone service rendered by the Company which is furnished between different local service areas in accordance with the rates and regulations specified in the Long Distance Message Telecommunications Tariff as may be issued or concurred in by the Company.

Touch Tone

A service arrangement whereby calls are originated through the use of a telephone equipped with push button keys instead of a rotary dial.

Supplement No. 28 to Telephone- PA P.U.C. No. 12

Windstream Conestoga, Inc.

Section 3  
Seventh Revised Sheet 1  
Cancels Sixth Revised Sheet 1

LOCAL EXCHANGE SERVICE

NETWORK ACCESS

Network access includes the central office equipment with rotary dialing capability, outside plant distribution wire and cable, drop wire and station protector.

The following monthly rates DO NOT include terminal equipment of any type or kind.

Touchtone service is included in basic service rates and will be provided at no additional charge to business and residential service lines. Existing customers as of the effective date of Supplement No. 129 (July 22, 1994) who request a conversion to touchtone service will not be charged a service charge.

A. MONTHLY RATES (B A S E - R A T E S)

	<u>PBX Trunk</u>	<u>Key System Trunk</u>	<u>One- Party</u>	<u>Pay Telephone</u>	
BALLY 1/					
Business	27.07	23.48	24.54 (I)	20.15 (I)	
Residence	--	17.25	19.27 (I)	--	
BIRDSBORO					
Business **	27.07	23.48	24.54 (I)	20.15 (I)	(C)
Residence	--	17.25	19.27 (I)	--	
BOYERTOWN 2/					
Business	27.07	23.48	24.54 (I)	20.15 (I)	
Residence	--	17.25	19.27 (I)	--	
DOUGLASSVILLE					
Business	29.97	25.66	26.64 (I)	22.11 (I)	
Residence	--	18.61	19.81	--	

1/ Customers in the Bally exchange who choose optional Extended Area Service ("EAS") to Allentown and Pottstown will be charged at the Rate Band 4 rates. Existing customers as of the effective date of Supplement No. 129 (July 22, 1994) who do not choose optional EAS will remain subject to Rate Band 2 rates shown at Section 3.

2/ Customers in the Boyertown exchange who choose optional EAS to Reading will be charged at the Rate Band 4 rates. Existing customers as of the effective date of Supplement No. 129 (July 22, 1994) who do not choose optional EAS will remain subject to Rate Band 3 rates shown at Section 3.

\*\* Business Customers in the Birdsboro exchange who had their access line grandfathered as a result of the merger between The Conestoga Telephone and Telegraph Co. and Windstream in 2009 will be charged \$23.08 per access line. At such time as the grandfathered service is moved, changed, and/or rearranged, current line rates will apply.

(C)  
|  
(C)

(I) Indicates Increase

Issued: April 29, 2022

Effective: July 1, 2022



Supplement No. 28 to Telephone- PA P.U.C. No. 12

Windstream Conestoga, Inc.

Section 3  
Seventh Revised Sheet 2  
Cancels Sixth Revised Sheet 2

LOCAL EXCHANGE SERVICE (cont'd)

NETWORK ACCESS (cont'd)

A. MONTHLY RATES (BASE - RATES)

	<u>PBX Trunk</u>	<u>Key System Trunk</u>	<u>One- Party</u>		<u>Pay Telephone</u>	
GREEN HILLS						
Business	\$27.07	\$23.48	\$24.54	(I)	\$20.15	(I)
Residence	--	\$17.25	\$19.27	(I)	--	
MORGANTOWN						
Business	\$27.07	\$23.48	\$24.54	(I)	\$20.15	(I)
Residence 3/	--	\$17.25	\$19.27	(I)	--	
OLEY						
Business	\$27.07	\$23.48	\$24.54	(I)	\$20.15	(I)
Residence	--	\$17.25	\$19.27	(I)	--	
SASSAMANSVILLE						
Business	\$24.51	\$21.57	\$22.70	(I)	\$18.04	
Residence	--	\$16.05	\$19.27	(I)	--	
TOPTON						
Business	\$29.97	\$25.66	\$26.64	(I)	\$22.11	(I)
Residence	--	\$18.61	\$19.81		--	
YELLOW HOUSE						
Business	\$29.97	\$24.66	\$26.64	(I)	\$22.11	(I)
Residence	--	\$18.61	\$19.81		--	

3/ Residential customers in the Sycamore Lane Development in the Morgantown exchange shall have the opportunity to select an optional EAS service to the Downingtown, Eagle, Exton and Chester Springs exchanges at an additional rate of .79/month per line, pursuant to the Commission's Order entered March 27, 1998, approving a Joint Petition for Settlement, at Docket No. C-00970363. Customers in the Sycamore Lane Development who do not choose optional EAS will remain subject to Rate Band 4 rates shown at Section 3.

(I) Indicates Increase

Issued: April 29, 2022

Effective: July 1, 2022

Supplement No. 28 to Telephone- PA P.U.C. No. 12

Windstream Conestoga, Inc.

Section 3  
Seventh Revised Sheet 3  
Cancels Sixth Revised Sheet 3

LOCAL EXCHANGE SERVICE (cont'd)

Local Service Calling Bands

Rate Band:	<b>1</b>	<b>2</b>	Sassamansville	
Number of	0-	24,001-	<b>3</b>	
Access Lines:	<u>24,000</u>	<u>56,000</u>	56,001-	
CLASS OF SERVICE:			<u>120,000</u>	
<b>BUSINESS</b>				
PBX Trunks	\$20.23	\$22.23	\$24.51	
Key Trunks	\$18.36	\$19.86	\$21.57	
1-Party	\$18.06	\$19.79	\$22.70	(I)
Pay Telephone	\$15.18	\$16.52	\$18.04	
<b>RESIDENCE</b>				
Key Trunks	\$14.03	\$14.97	\$16.05	
1-Party	\$13.64	\$14.31	\$18.18	

NOTE: Rate Band parameters equal the number of access lines that exchange customers can reach without a toll charge.

(I) Indicates Increase

Issued: April 29, 2022

Effective: July 1, 2022

Supplement No. 28 to Telephone- PA P.U.C. No. 12

Windstream Conestoga, Inc.

Section 3  
Seventh Revised Sheet 4  
Cancels Sixth Revised Sheet 4

LOCAL EXCHANGE SERVICE (cont'd)

Local Service Calling Bands

	Bally <u>1/</u> Birdsboro ** Boyertown <u>2/</u> Green Hills Morgantown <u>3/</u> Oley _____	Douglassville Topton Yellow House			(C)
Rate Band:	<b>4</b>	<b>5</b>	<b>6</b>		
Number of	120,001-	200,001-	280,001-		
Access Lines:	<u>200,000</u>	<u>280,000</u>	<u>360,000</u>		
CLASS OF SERVICE:					
<b>BUSINESS</b>					
PBX Trunks	\$27.07	\$29.97	\$33.24		
Key Trunks	\$23.48	\$25.66	\$28.11		
1-Party	\$24.54 (I)	\$26.64 (I)	\$26.73		
Pay Telephone	\$20.15 (I)	\$22.11 (I)	\$23.85		
<b>RESIDENCE</b>					
Key Trunks	\$17.25	\$18.61	\$20.15		
1-Party	\$19.27 (I)	\$19.81	\$18.17		

NOTE: Rate Band parameters equal the number of access lines that exchange customers can reach without a toll charge.

- 1/ Customers in the Bally exchange who choose optional Extended Area Service ("EAS") to Allentown and Pottstown will be charged at the Rate Band 4 rates. Existing customers as of the effective date of Supplement No. 129 (July 22, 1994) who do not choose optional EAS will remain subject to Rate Band 2 rates.
- 2/ Customers in the Boyertown exchange who choose optional EAS to Reading will be charged at the Rate Band 4 rates. Existing customers as of the effective date of Supplement No. 129 (July 22, 1994) who do not choose optional EAS will remain subject to Rate Band 3 rates.
- 3/ Residential customers in the Sycamore Lane Development in the Morgantown exchange shall have the opportunity to select an optional EAS service to the Downingtown, Eagle, Exton and Chester Springs exchanges at an additional rate of .79/month per line, pursuant to the Commission's Order entered March 27, 1998, approving a Joint Petition for Settlement, at Docket No. C-00970363. Customers in the Sycamore Lane Development who do not choose optional EAS will remain subject to Rate Band 4 rates.

\*\* Business Customers in the Birdsboro exchange who had their access line grandfathered as a result of the merger between The Conestoga Telephone and Telegraph Co. and Windstream in 2009 will be charged \$23.08 per access line. At such time as the grandfathered service is moved, changed, and/or rearranged, current line rates will apply.

(I) Indicates Increase

---

LOCAL EXCHANGE SERVICE (cont'd)B. APPLICATION OF RATES

Within the base rate area as shown on Maps, Section 13, the rates shown in A. preceding apply.

Outside the base rate area, the rates for PBX trunks and one-party service listed in A. preceding apply.

C. LOCAL SERVICE AREAS

The local service area embraces stations bearing the designation of:

BALLY:	Bally, Boyertown, Oley, Sassamansville, Tipton & Yellow House; & Allentown, Pennsburg & Pottstown (Bell Atlantic-Pennsylvania/certified CLECs**)
BIRDSBORO:	Birdsboro, Douglassville, Green Hills, Morgantown, Oley & Yellow House; & Pottstown & Reading (Bell Atlantic-Pennsylvania/certified CLECs**)
BOYERTOWN:	Boyertown, Bally, Douglassville, Oley, Sassamansville & Yellow House; & Pottstown & Reading (Bell Atlantic-Pennsylvania/certified CLECs**)
DOUGLASSVILLE:	Douglassville, Birdsboro, Boyertown, Green Hills, Morgantown, Oley & Yellow House; & Pottstown & Reading Bell Atlantic-Pennsylvania/certified CLECs**)
GREEN HILLS:	Green Hills, Birdsboro, Douglassville, Morgantown, Oley & Yellow House; Glenmoore, Honeybrook, Pughtown & Reading (Bell Atlantic-Pennsylvania/certified CLECs**); & Terre Hill (Enterprise Tel.)
MORGANTOWN:	Morgantown, Birdsboro, Douglassville & Green Hills; & Downingtown,* Eagle,* Exton,* Chester Springs,* Glenmoore, Honeybrook, Pughtown & Reading (Bell Atlantic-Pennsylvania/certified CLECs**); & Terre Hill (Enterprise Tel.)
OLEY:	Oley, Bally, Birdsboro, Boyertown, Douglassville, Green Hills, Tipton & Yellow House; & Fleetwood & Reading (Bell Atlantic-Pennsylvania/certified CLECs**)

\* Optional EAS from Conestoga's Morgantown exchange to Bell Atlantic's Downingtown, Eagle, Exton and Chester Springs exchanges is available only to residential customers in the Sycamore Lane Development, pursuant to the Commission's Order entered March 27, 1998, approving a Joint Petition for Settlement at Docket No. C-00970363.

---

LOCAL EXCHANGE SERVICE (cont'd)C. LOCAL SERVICE AREAS (cont'd)

SASSAMANSVILLE:	Sassamansville, Bally & Boyertown; & Green Lane, Pennsburg, Pottstown & Schwenksville (Bell Atlantic-Pennsylvania/certified CLECs**)
TOPTON:	Topton, Bally & Oley; & Allentown, Fleetwood, Kutztown & Reading (Bell Atlantic-Pennsylvania/certified CLECs**)
YELLOW HOUSE:	Yellow House, Bally, Birdsboro, Boyertown, Douglassville, Green Hills & Oley; & Pottstown & Reading (Bell Atlantic-Pennsylvania/certified CLECs**)

\*\* On August 26, 1999, the local calling area of each exchange in Windstream Conestoga, Inc. (Windstream) was expanded to include the telephone numbers of all CLECs that are certified and providing local exchange service in those Bell Atlantic-PA's exchanges that are currently included in each Windstream exchange's local calling area. This change was applicable to only wireline based telephone numbers (i.e., the local calling area was not expanded to include cellular telephone numbers). Cellular numbers have not been included in the local calling areas of Windstream's exchanges and the Global Order did not require that they be included as part of the local calling area.

This tariff change is made to enable Windstream's tariff to be in compliance with Section VII of the PA PUC's Opinion and Order at Docket Nos. P-00991648 and P-00991649 (the Global Order), which specifically addressed the issue of local calling areas of ILECs and CLECs.

---

LOCAL EXCHANGE SERVICE (cont.)

D. Term Discount Plan

1. General

- a. A Term Discount Plan (TDP) is available to business customers who have four (4) or more lines/trunks at the same location and billed under a single bill or who have four (4) or more lines/trunks at different locations and billed under a single bill. Fewer than four (4) lines/trunks billing under a single bill are not eligible for the TDP rates, regardless of whether the customer in total subscribes to four (4) or more lines/trunks.
- b. Lines/trunks may be ordered under a TDP for a fixed period of three (3) and (5) years.
- c. The customer must specify the length of the initial service period at the time the service is ordered. A signed written contract is required.
- d. Line/trunk rates under a TDP will be frozen at existing rates at the time of the agreement. In addition discounts as set forth in 3 following are available for the term of the TDP.
- e. At the end of the TDP commitment period the customer may renew the TDP under the terms in effect at the time of expiration or subscribe to a new TDP at current discounts as set forth in 3 following. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the rates in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the minimum commitment period with no penalty or obligation to continue the service.
- f. The customer can extend TDP commitment periods at any time during the term of the plan, up to a maximum of five years. The number of months under the original term plan will apply toward the new term plan selected.
- g. Non-recurring charges as specified in Section 5 of this tariff apply. Line Connection Charges are applicable on new service installs. Existing customers who subscribe to a TDP will incur a Record Service Charge.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

LOCAL EXCHANGE SERVICE (cont.)D. Term Discount Plan (cont.)

## 2. Termination Liability Charges

- a. If a business customer under a TDP disconnects any portion of the TDP service prior to the expiration of the TDP, then a Termination Liability Charge will apply to those services that are disconnected. The Termination Liability Charge will be a one-time charge equal to the sum of 50% of the payments for the remainder of the TDP. Should a customer drop below the line/trunk minimum requirement, the customer will no longer qualify for the TDP, and the remaining lines/trunks will default to the standard month-to-month rates effective with the disconnect date.

## 3. Discounts

- a. Three Years 5%
- b. Five Years 10%

---

LOCAL EXCHANGE SERVICE

## Table of Contents

Sheet No.

## ISDN BRI

General .....	2
Directory Numbers .....	3
Circuit Switching Service Descriptions .....	3
Electronic Key Features .....	4
Regulations .....	6
Central Office Arrangements .....	7
Rates .....	8

## ISDN PRI

General .....	9
Explanation of Terms .....	9
Central Office Arrangements .....	11
Regulations .....	12
Directory Numbers .....	14
Optional Features .....	14
Contractual Conditions .....	15
Rates .....	17

## CHANNELIZED T-1 SERVICE

General .....	18
Explanation of Terms .....	18
Regulations .....	19
Directory Numbers .....	19
Contractual Conditions .....	20
Rates .....	21



LOCAL EXCHANGE SERVICEISDN BRI

(INTEGRATED SERVICES DIGITAL NETWORK - BASIC RATE INTERFACE)

General Description

Individual Line Basic Rate Interface (BRI) Service is a stand-alone service arrangement, which uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission, and switching of voice, data and imaging services via channelized transport. Customers subscribing to Individual Line BRI must comply with ISDN Basic Rate Network Interface specifications as specified by the Company. The ISDN Basic Rate Interface is comprised of a limited set of standard user-network interfaces. The BRI customer premises equipment (CPE) located at the customer premise must be compatible with the network interface.

The BRI ISDN arrangement provides two communications channels between a telephone (or computer, facsimile, or other equipment) and the digital central office. These channels are called Bearer, or B Channels. Another channel, called the Delta or D Channel, is used for signaling purposes. The complete BRI ISDN line is known as 2B + D.

**B Channel** - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of up to 64 kilobits per second (kbps). Some serving central offices may be limited to speeds of 56 kbps. ISDN interconnection to or through non-ISDN equipped central offices will be sub-rated to 56 kbps per channel. Each B Channel may be configured in one of the following ways:

**Circuit-Switched Voice** - Allows the user to originate and receive only voice calls over a single circuit-switched B Channel,

**Circuit-Switched Data** - Allows the user to originate and receive only data calls over a single circuit-switched B Channel,

**Alternate Circuit-Switched Voice/Data** - Allows the user to originate and receive either voice calls or data calls over a single circuit-switched B Channel, but not simultaneously.

**D Channel** - The D channel is a 16 kbps digital signaling channel that carries signaling and control for the B Channels.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

LOCAL EXCHANGE SERVICEISDN BRI (cont'd)Directory Numbers

- **Primary Directory Number** - Each B Channel includes a single primary telephone directory number. On a given 2B+D ISDN line, calls are routed to the appropriate terminal device (voice telephone or computer/data terminal) based on the type of call (voice or data) presented to the Advanced Digital Services.
- **Secondary Directory Numbers** - ISDN service may have additional telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Directory Number; however, each B Channel is allowed only one simultaneous circuit connection at a time.

Circuit Switching Service Descriptions

Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 56/64 kbps B Channel. The customer may choose among the following Circuit-Switched features based upon application needs:

- **Additional Call Offering** - This feature allows the user to be notified of an additional call when the telephone set is busy. Multiple incoming calls to a directory number or secondary telephone number (if purchased) can be terminated to the telephone.
- **Flexible Calling** (CPE must support) - includes the following three features: Three-way Calling, Drop Last Call, and Transfer.
- **Custom Calling Services** - Applicable Custom Calling Services are available at rates and charges specified in the Custom Calling Services section of the Company's tariff. The following Custom Calling features will be available to the ISDN BRI customer:

Call Forwarding. This feature allows calls to be redirected from one station to another station.

Caller ID - This feature displays the calling number and name if available.

---

---

LOCAL EXCHANGE SERVICE

ISDN BRI (cont'd)

Electronic Key Features

Electronic Key Features provide the customer with the ability to access the following features where available:

**Automatic Exclusion** - Automatically inhibits other stations from picking up a call on hold or bridging onto a call that is active at that station. This feature must be used in conjunction with Shared Call Appearances for a Directory

**Call Pickup - Originating and Terminating** - Allows a station user to answer any call within an associated predetermined pickup group. If more than one line within the pickup group has an unanswered incoming call, the call to be answered is selected by the switching system.

**Drop** - Allows the user to drop the last party added to a conference call. For a two-party call, this will terminate the call. The features must be used in conjunction with three-way calling. Three-way calling charges will apply as specified in the Telephone Company's appropriate tariff.

**Feature Function Button** - Allows the user to assign certain features to a particular button on his/her ISDN set. When depressed, the button will activate the assigned feature.

**Hold** - Allows the user to place a call on hold.

---

LOCAL EXCHANGE SERVICE

ISDN BRI (cont'd)

Electronic Key Features (cont'd)

**Key System Coverage for Analog Lines** - Allows an ISDN set to provide call coverage for an analog set.

**Multiple Call Appearances of a Directory Number** - Allows the user to have more than one appearance of his/her directory number assigned to his/her set, providing the capability of multiple incoming or outgoing calls associated with that directory number. Multiple incoming calls to this directory number can be terminated to the telephone if idle call appearances are available to accept the calls.

**Outgoing Called Line Identification for ISDN sets** - Provides a user originating a call with information about the called party and the facility or destination.

**Shared Call Appearances for a Directory Number** - Allows a directory number from one terminal to appear as a call appearance on the terminals of other users.

**Short Hunt** - Permits incoming calls to hunt over a set of directory number appearances in search of an idle directory number on which to terminate.

LOCAL EXCHANGE SERVICE

ISDN BRI (cont'd)

Regulations

1. Unless specifically exempted, ISDN shall be subject to all general regulations applicable to the provision of service by the Company as stated in this tariff.
2. ISDN is provided at the option of the Company. This service is furnished subject to central office switching capacity, the availability of outside plant facilities, and the necessary billing capabilities. The availability, functionality, and capabilities of ISDN may vary, or may not be available, dependent upon the type of serving central office switch, related software controlling that switch, hardware, and associated outside plant.
3. ISDN BRI Service includes a dialtone line rate and consists of 2 B Channels and 1 D Channel.
4. ISDN BRI Service includes 2 telephone numbers, one optional directory listing and one yellow page listing (if customer is a business and would request). Non-published and non-list charges are waived.
5. ISDN BRI service does not function during power failures.
6. Directory Listings: One directory listing is provided without charge for each ISDN customer. Additional listings may be provided as specified in Section 10 of this tariff.
7. This tariff for ISDN does not include terminal equipment on the customer's premise. It is the customer's responsibility to provide necessary power and obtain such equipment.
8. Circuit-switched calls will be billed on a usage sensitive basis. Toll calls shall apply when circuit-switched data or voice calls are made outside of the customer's designated local calling area.
9. Applicable 911 and PA Relay Surcharges apply per B-channel.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

LOCAL EXCHANGE SERVICE

ISDN BRI (cont'd)

Central Office Arrangements

This service is available only from central offices that have the necessary facilities to provide ISDN on the standard network platform. In the event that a customer is served from a central office that is not equipped with these services, the Telephone Company may, at its discretion, provide ISDN from an alternate serving central office at no additional charge to the customer. The customer must accept the serving location assigned by the Company, and must agree to revert to service from the normal serving central office at such time as ISDN service is available in that office.

This arrangement may require that the customer accept a directory number change to a number associated with the alternate central office.

Calls that are originated by a customer using this method will be billed as if the calls were placed from the serving central office. Calls that are terminated to a customer using this method will be billed as if the calls were placed to

the customer's normal serving central office.

When ISDN subsequently becomes available from the customer's normal serving central office, the customer will be reconnected to the normal serving central office. This may also require a directory number change. If and when such changes occur, the non-recurring charge associated with the change will not be applicable. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to utilize service from the alternate serving central office, charges for foreign exchange service will apply. If foreign exchange service is used, the rates for foreign exchanges will be applied in addition to the ISDN rates.

---

LOCAL EXCHANGE SERVICE

ISDN BRI (cont'd)

Rates

Usage Allowance:	<u>20 Hours</u>	<b>MONTHLY</b> <u>100 Hours</u>	<u>Unlimited</u>	<b>NONRECURRING</b>
BRI Service	\$ 45.00	\$ 65.00	\$ 200.00	\$ 125.00
Additional Minute	\$ 0.01	\$ 0.01	n/a	
Options:				
Additional Calling	\$ 3.00	\$ 3.00	\$ 3.00	\$ 10.00
Flexible Calling	\$ 3.00	\$ 3.00	\$ 3.00	\$ 10.00
Electronic Key Pack	\$ 4.00	\$ 4.00	\$ 4.00	\$ 10.00

Notes<sup>1</sup>. Additional Minute Rate applies to each minute or fraction thereof which exceeds the monthly allowance.<sup>2</sup>. Optional features: Nonrecurring charges waived if installed with BRI Service

---

Issued: December 1, 2009

Effective: December 3, 2009

---

LOCAL EXCHANGE SERVICEISDN PRI

(INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE)

General Description

Primary Integrated Services Digital Network (ISDN PRI) is an exchange service based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). ISDN PRI allows for the integration of voice and non-voice (data) transmission on a single telephone access line over the Telephone Company Exchange Network. ISDN PRI is an alternative for Local Exchange Services, such as Direct Inward Dialing (DID) and Business Local Exchange Service. It may also be used to carry switched data applications.

Explanation of Terms

**B-channel** - a 64 kilobits (kbps) transmission facility in both directions that is circuit switched and can support voice, data and/or video communications.

**Circuit Switching** - establishes a connection between two terminals where network resources are dedicated throughout the duration of the call.

**D-channel** - a 64 kilobits (kbps) transmission facility that provides signaling for each of the 23 B-channels. The D-channel carries all of the characteristics of the call.

**Integrated Service Digital Network (ISDN)** - consists of a digital service line that provides digital termination capabilities to the customer's premise and allows for the simultaneous transmission of voice, data and video traffic.

**Network Interface** - a metallic four-wire telephone loop interface between the ISDN capable switch and the network termination (NT) equipment. The NT equipment is customer premises equipment (CPE) physically compatible with standard user-network facilities. It is the customer's responsibility to make his/her CPE compatible with the network interface.

---

Issued: December 1, 2009

Effective: December 3, 2009



LOCAL EXCHANGE SERVICE

ISDN PRI (cont'd)

Explanation of Terms (cont'd)

**PRI Local Loop Facility** - provides the high capacity access path with a transmission speed of 1.544 megabits (mbps) between the customer's premises and the Telephone Company's serving Central Office. One PRI Local Loop Facility is needed for each ISDN PRI arrangement.

**Primary Rate Interface (PRI)** - is a switched service that provides a digital trunk with 23 B-channels and 1 D-channel or 24 B-channels at a bandwidth rate of 1.544 megabits (mbps) which provide circuit switched voice, data, or video services.

**Simulated Facility Group** - provides the capability to restrict the number of simultaneous calls that have the same specified attributes.

**Software Defined Lines** - are provisioned lines on a PRI Local Loop Facility. Central Office translations are used to establish the identity of the lines.

---

Issued: December 1, 2009

Effective: December 3, 2009

LOCAL EXCHANGE SERVICE

## ISDN PRI (cont'd)

Central Office Arrangements

This service is available only from central offices that have the necessary facilities to provide ISDN on the standard network platform. In the event that a customer is served from a central office that is not equipped with these services, the Telephone Company may, at its discretion, provide ISDN from an alternate serving central office at no additional charge to the customer. The customer must accept the serving location assigned by the Company, and must agree to revert to service from the normal serving central office at such time as ISDN service is available in that office.

This arrangement may require that the customer accept a directory number change to a number associated with the alternate central office.

Calls that are originated by a customer using this method will be billed as if the calls were placed from the serving central office. Calls that are terminated to a customer using this method will be billed as if the calls were placed to the customer's normal serving central office.

When ISDN subsequently becomes available from the customer's normal serving central office, the customer will be reconnected to the normal serving central office. This may also require a directory number change. If and when such changes occur, the non-recurring charge associated with the change will not be applicable. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to utilize service from the alternate serving central office, charges for foreign exchange service will apply. If foreign exchange service is used, the rates for foreign exchanges will be applied in addition to the ISDN rates.

---

Issued: December 1, 2009

Effective: December 3, 2009

LOCAL EXCHANGE SERVICE

ISDN PRI (cont'd)

Regulations

1. Customers must provide the ISDN compatible terminal equipment necessary for ISDN PRI. Customer provided equipment (CPE) used to connect ISDN PRI Service must meet the Telephone Company's requirements.

2. ISDN PRI may provide:

a) The following service groups on the B-channels:

- Business Exchange Dial tone Line
- Direct Inward Dialing (DID) Service
- WATS Service
- 800 Service
- Call-by-Call Flexchannel

Only one Call-by-Call Flexchannel may be provisioned on an ISDN PRI arrangement. When available, up to two of the other service groups may be provisioned. The total number of service groups allowed per ISDN PRI arrangement is four. The ability to assign services other than Call-by-Call Flexchannel varies by the Central Office switch type.

b) Over any B-channel at a capacity of up to 64 kilobits (kbps), the transmission of circuit switched voice, data or video services.

c) The initial PRI arrangement consists of 23 B Channels and 1 D Channel; the second PRI arrangement consists of 23 B Channels with a D Channel Back-up; any additional arrangements may be configured with 24 B Channels.

d) Flexibility to either dedicate the B-channels for specific services such as DID, or to dynamically assign the B-channels to allow for access to multiple services on a per call basis.

e) Delivery of the calling party's telephone number.

---

LOCAL EXCHANGE SERVICE

ISDN PRI (cont'd)

Regulations (cont'd)

3. ISDN PRI does not prevent customers from originating or terminating circuit-switched voice calls from either inside or outside the serving Central Office or the customer's local calling area. If facilities are available, customers may be able to originate and terminate circuit-switched data calls from outside the serving Central Office.
4. Toll charges will apply for circuit-switched voice, data, or video calls that are placed outside of the customer's local calling area.
5. When multiple ISDN PRI applications are provisioned, at least one PRI ISDN arrangement must be configured as 23 B-channels and Back-up D-channel. If 47 or more B-channels are configured to 1 D-channel, a 23 B-channel + 1 Back-up D channel arrangement is required.
6. If more than one type of service group is provisioned over the same ISDN PRI service, a Call-by-Call Flexchannel may be required.
7. Business dial tone is included in the rates of ISDN PRI.
8. If a customer converts an existing DS-1 facility to a PRI Local Loop Facility, installation charges for the PRI Local Loop Facility are waived.
9. Hunting service is included in the rates for ISDN PRI.
10. Applicable PA Relay and 911 charges apply.
11. DID provisioning, when ordered as a part of PRI. Rates apply as outlined in this section.

---

LOCAL EXCHANGE SERVICE

ISDN PRI (cont'd)

Directory Numbers

Each ISDN PRI is assigned with one directory telephone number. Additional DID directory telephone numbers may be purchased in blocks of 20 numbers or purchased on an individual case basis.

Directory telephone numbers ordered in blocks of 20 and individual additional telephone numbers may not be delivered on the same Simulated Facility Group or dedicated trunk group. The number of individual additional directory telephone numbers may not be greater than the size of the Simulated Facility Group or trunk group.

Optional Features

**Back-up D Channel** – would immediately take over for a failed D-channel in case of trouble. This option is available only as part of the 23 B-channel + 1 D Back-up channel arrangement.

**Call-by-Call Flexchannel** - allows the ISDN PRI B-channels to be configured to accept multiple types of services on a per-call basis. Instead of requiring separate facilities for DID, WATS or Business Local Exchange dial tone lines, the Call-by-Call Flexchannel alerts the serving Central Office as to the type of service that is being used.

**Caller ID Delivery** - when available, allows for the delivery of the calling party's directory number. This service does not allow for the delivery of the calling party's name. Any per-call and/or per-line blocking is done by the ISDN PRI customer premise equipment (CPE) and is the responsibility of the customer.

---

LOCAL EXCHANGE SERVICE

ISDN PRI (cont'd)

Contractual Conditions

1. **Length of Term** - Customers may select a contract period of one, three or five years. The contract term for all ISDN PRI services must be for the same length of time.
2. **Termination Liability Charge** - If ISDN PRI Service is canceled prior to the expiration of the current contract, either (i) by the Telephone Company for a customer's breach of contract or (ii) by the customer, the customer is liable for a termination fee equal to the remaining unexpired term.
3. **Additions to Service** - Throughout the term of the contract, a customer may add additional ISDN PRI services at the same recurring rates as were offered in the original contract. The contract length for additional services will end concurrently with the length of the original contract.
4. **Changes in Contract Rates** - If current recurring contract rates are lowered, the customer will have the option of canceling their current contract without penalty on the condition that the customer signs a new contract that is of equal or greater monetary value as the original contract. The customer will then comply with all terms, conditions and prices of the new contract.
5. **Renewal Options** - Before the expiration of the current contract period, a customer may extend the length of the contract for another period without penalty of termination liability charges. The customer will be charged at the current rates in effect for the new contract period. The length of the new contract will be for a period equal to or greater than the current contract. The number of ISDN PRI arrangements must also be equal to or greater than the number of arrangements originally contracted for. The new contract will go into effect on the date that the customer signs the contract.

---

LOCAL EXCHANGE SERVICE

ISDN PRI (cont'd)

Contractual Conditions (cont'd)

6. **Relocation** - Prior to the expiration of the current contract period, if a customer chooses to relocate their ISDN PRI service to a different location that is not served by the same Central Office, the service is deemed to be disconnected and the customer will be charged the Termination Liability Charge. However, if prior to the expiration of the current contract period, the customer chooses to relocate their ISDN PRI to a location served by another Central Office equipped to provide ISDN PRI within the Telephone Company's service territory, and will sign a term contract which is equal to or greater than the monetary value of their current contract, the service may be relocated without the customer incurring the Termination Liability Charge. The customer will be charged for installation of the relocated service.

Supplement No. 10 to Telephone- PA P.U.C. No. 12

Windstream Conestoga, Inc.

Section 4  
First Revised Sheet 17  
Cancels Original Sheet 17

LOCAL EXCHANGE SERVICE

ISDN PRI (cont'd)

Rates

	<u>Term:</u>	<u>One Year</u>	<u>MONTHLY</u> <u>Three Year</u>	<u>Five Year</u>	<u>NONRECURRING</u>
<b>PRI LOCAL LOOP FACILITY</b>		\$297	\$275	\$232	\$660
<b>PRI ARRANGEMENT</b>					
Initial: 23 B Channels + 1 D Channel		\$218	\$203	\$180	\$240
Second: 23 B Channels + D Back-up		\$225	\$210	\$195	\$240
Additional : 24 B Channels		\$200	\$185	\$165	\$240
<b>OPTIONAL FEATURES</b>					
Call-by-Call Flexchannel		\$70	\$65	\$60	\$50
Caller ID		\$70	\$65	\$60	\$50
Call-by-Call and Caller ID Package		\$120	\$115	\$110	\$50
DID Capability per B Channel		\$9	\$8	\$7	\$50
DID Capability all B Channels		\$135	\$130	\$125	\$50
Block of 20 DID Numbers		\$5	\$5	\$5	\$25
Each Additional Phone Number		\$3	\$3	\$3	\$20
Add or change to an existing line group or add a new line group		---	---	---	\$50
Reconfigure D-channel		---	---	---	\$250

(I)

Issued: September 1, 2011

Effective: October 1, 2011



---

LOCAL EXCHANGE SERVICEChannelized T-1 ServiceGeneral Description

Channelized T-1 service provides for channelized access from the customer's premise to the central office via a DS1 (1.544 Mbps) connection. This connection provides the equivalent of 24 access lines between the customer's premises and a central office. Channelized T-1 service is an alternative for Local Exchange Services, such as Direct Inward Dialing (DID) and Business Local Exchange Service. It may also be used to carry switched data applications. Channelized T-1 service is provided in a base capacity of 24 channels.

Explanation of Terms

**Channelized T-1 Local Channel** - A 1.544 Mbps digital multichannel transmission path between the serving central office and the customer's premises providing a maximum capacity of 24 DS0s. Each arrangement provides two-way transmission for a capacity of up to 24 line terminations.

**Channelized T-1 Multiplexing** - channelizes a DS1 to 24 DS0s.

**Circuit Switching** - establishes a connection between two terminals where network resources are dedicated throughout the duration of the call.

---

Issued: December 1, 2009

Effective: December 3, 2009

LOCAL EXCHANGE SERVICE

Channelized T-1 (cont'd)

Regulations

1. Customers must provide the Channelized T-1 compatible equipment necessary for the service. Customer provided equipment (CPE) used to connect Channelized T-1 service must meet the Telephone Company's requirements.
2. Channelized T-1 may provide:
  - a) The following service groups:
    - Business Local Exchange Service
    - Direct Inward Dialing (DID) Service
    - WATS Service
    - 800 Service
  - b) Over any circuit at a capacity of up to 64 kilobits (kbps), the transmission of circuit switched voice, data or video services.
3. Channelized T-1 does not prevent customers from originating or terminating circuit-switched voice calls from either inside or outside the serving Central Office or the customer's local calling area. If facilities are available, customers are able to originate and terminate circuit-switched data calls from outside the serving Central Office.
4. Toll charges apply for circuit-switched voice, data or video calls placed outside the customer's local calling area.
5. Business dial tone is included in the rates of Channelized T-1.
6. Applicable PA Relay and 911 charges apply per channel.
7. DID services may be ordered as a part of Channelized T-1 service. Rates apply as outlined in this section.

Directory Numbers

Each Channelized T-1 is assigned with one directory number. Additional DID directory telephone numbers may be purchased in blocks of 20 numbers or individual directory numbers may be purchased on an individual case basis (DID excluded).

---

LOCAL EXCHANGE SERVICE

## Channelized T-1 (cont'd)

Contractual Conditions

**Length of Term** – Customers may select a contract period of one, three or five years. The contract term for all Channelized T-1 services must be for the same length of time.

**Termination Liability Charge** - If Channelized T-1 Service is cancelled prior to the expiration of the current contract, either (i) by the Telephone Company for a customer's breach of contract or (ii) by the customer, the customer is liable for a termination fee equal to the remaining unexpired term.

**Addition of Services** – Throughout the term of the contract, a customer may add additional Channelized T-1 services at the same recurring rates as were offered in the original contract. The contract length for additional services will end concurrently with the length of the original contract.

**Changes in Contract Rates** - If current recurring contract rates are lowered, the customer will have the option of canceling their current contract without penalty on the condition that the customer signs a new contract that is of equal or greater monetary value as the original contract. The customer will then comply with all terms, conditions and prices of the new contract.

**Renewal Options** - Before the expiration of the current contract period, a customer may extend the length of the contract for another period without penalty of termination liability charges. The customer will be charged at the current rates in effect for the new contract period. The length of the new contract will be for a period equal to or greater than the current contract. The number of Channelized T-1 arrangements must also be equal to or greater than the number of arrangements originally contracted for. The new contract will go into effect on the date that the customer signs the contract.

**Relocation** - Prior to the expiration of the current contract period, if a customer chooses to relocate their Channelized T-1 service to a different location that is not served by the same Central Office, the service is deemed to be disconnected and the customer will be charged the Termination Liability Charge. However, if prior to the expiration of the current contract period, the customer chooses to relocate their Channelized T-1 service to a location served by another Central Office equipped to provide Channelized T-1 within the Telephone Company's service territory, and will sign a term contract which is equal to or greater than the monetary value of their current contract, the service may be relocated without the customer incurring the Termination Liability Charge. The customer will be charged for installation of the relocated service.

---

Issued: December 1, 2009

Effective: December 3, 2009

Telephone- PA P.U.C. No. 12

Windstream Conestoga, Inc.

Section 4  
Original Sheet 21

---

LOCAL EXCHANGE SERVICE

Channelized T-1 (cont'd)

Rates

	<u>Term:</u>	<u>One Year</u>	<b>MONTHLY</b> <u>Three Year</u>	<u>Five Year</u>	<b>NONRECURRING</b>
<b>Channelized T-1 Local Channel</b>		\$297	\$275	\$232	\$660
<b>Multiplexing</b>		\$200	\$200	\$200	---
<b>OPTIONAL FEATURES</b>					
Block of 20 DID Numbers		\$5	\$5	\$5	\$25
Each Additional Phone Number		\$3	\$3	\$3	\$20

---

Issued: December 1, 2009

Effective: December 3, 2009

---

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES

A. SERVICE ORDER CHARGE AND CENTRAL OFFICE LINE CONNECTION CHARGE

(C)

A1. Service Order Charge

Service charges apply to the ordering and furnishing of services requested by the customer. Any one, or combination of these charges may apply, depending upon the work function performed, to execute a customer's particular request for service.

A Service Order Charge applies per customer order, for all work on services ordered to be provided at one time, on the same premises for the same customer, as follows:

- (1) An Initial Service Order Charge applies for connection of and/or relocation of primary exchange service.
- (2) A Subsequent Service Order Charge (also called Services Change Charge) applies each time a change to a current customers service is made at the request of the customer.

A2. Central Office Line Connection Charge

A Central Office Line Connection Charge is the charge which applies for the work performed to arrange including necessary cross connections and line and station transfers an exchange line to provide service between the central office and the customer's premises.

- (1) It includes, but is not limited to, making and changing connections in a central office and making and changing connections in distribution facilities between the central office and the customer's premises, including necessary cross connections and line and station transfers.
- (2) One Central Office Line Connection Charge applies per line.

A Central Office Line Charge applies per each exchange line or mileage circuit. The Line charge covers the plant work involved in installing, changing or moving each exchange line or mileage circuit.

(C)

(C) Indicates Change

**LINE CONNECTION, PREMISES WORK AND  
MISCELLANEOUS CHARGES****A. SERVICE ORDER CHARGE AND CENTRAL OFFICE LINE CONNECTION CHARGES (cont.)****2. Charges****a.**

	<u>Residence Service</u>		<u>Business &amp; Pay Telephone Service</u>
Initial SOC	\$10.00		\$25.00
Subsequent SOC	7.00	(I)	15.00
CO Line Connection	30.00		30.00

**B. PREMISES WORK CHARGES****1. Description**

- a. Premises work is defined as work performed on a customer's premises by a Telephone Company employee or representative at the customer's request and not covered by other Tariff charges. Only work performed on the Telephone Company side of the rate demarcation point is covered by this Tariff.
- b. Rate demarcation point is defined as the point of minimum penetration of the property where the customer's service is located, as determined by the Telephone Company. The rate demarcation point defined by the Telephone Company is where network access recurring charges and Telephone Company responsibility stop and beyond which customer responsibility begins.

(I) Indicates Increase

---

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES

B. PREMISES WORK CHARGES (cont'd)

1. Description (cont'd)

- c. Premises Work Charges apply to:
  - (1) Customer requests for rearrangements and changes of Telephone Company facilities (including drop wire, protector and ground wire) on the Telephone Company's side of the rate demarcation point.
  - (2) Each premises visit where a service difficulty or trouble is not the result of failure of Telephone Company service or facilities.
  - (3) Installation, moves and changes of a Pay Telephone or any associated wiring.
- d. Premises Work Charges consist of the Initial Visit Charge, Work Charges and Material Charges.

The Initial Visit Charge includes the cost to send a Telephone Company representative to the customer's premises.

Work Charges are based on the labor time required to complete the work on the Telephone Company's side of the rate demarcation point. The charges are billed in fifteen minute time segments. The time a Telephone Company representative spends working on a customer's premises, exclusive of the work required to provide dial tone to the rate demarcation point, shall be considered billable time. The Work Charge will begin as soon as the Telephone Company representative meets the customer or his representative on the premises.

Material Charges are based on the items of material actually used to complete the job and on the level of charges of the current Telephone Company price list.

---

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES

B. PREMISES WORK CHARGES (cont'd)

2. Regulations

- a. Premises Work Charges apply in addition to appropriate charges for individual items of equipment or service offered in other sections of this Tariff.
- b. Customers who have premises work performed will be billed at least one Work Charge in addition to the Initial Visit Charge unless otherwise specified in this Tariff.
- c. The Initial Visit Charge will apply for each premises visit that is customer initiated, including those instances in which the customer subsequently decides to not have the work done by the Telephone Company.
- d. When visits to more than one premises of the customer are required to complete the work associated with a service order, an Initial Visit Charge and other appropriate Premises Work Charges per premises visited are applicable.
- e. When more than one visit to the same premises is required to complete the work associated with a service order, only one Initial Visit Charge is applicable.
- f. The Initial Visit Charge applies when a customer or his representative fails to keep a scheduled appointment with a Telephone Company representative, installer or repair person.
- g. Premises Work Charges, at Business rates, apply to installation, moves and changes of a Pay Telephone or any associated wiring.
- h. An invoice for a specific job will be provided to the customer by the Telephone Company employee at the conclusion of the premises work. The customer will be billed the Premises Work Charges according to the time indicated on the invoice. An invoice is not the same as an estimate, which may be provided by Telephone Company personnel at the time of negotiation. Customers to whom estimates are furnished are subject to actual Premises Work Charges.



---

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGESB. PREMISES WORK CHARGES (cont'd)2. Regulations (cont'd)

- i. Premises work requested by the customer and performed under Premises Work Charges that requires a call-out if the installer or repair person at a time other than the employee's normal scheduled tour of duty will be charged a minimum of two hours based on the charges shown in this section.
- j. The Initial Visit Charge does not apply when a Line Connection Charge is incurred.
- k. Customers have the option of paying for Premises Work Charges in equal monthly installments over three billing periods.
- l. Premises Work Charges do not apply to the following:
  - (1) Moves or changes of a customer's telephone service or equipment if required or initiated by the Telephone Company.
  - (2) Repair of network facilities on the property where the customer's service is located that was not caused by the customer, the vendor or the property-owner.

3. Charges

Premises Work Charges are as follows:

	<u>RESIDENCE</u>	<u>BUSINESS</u>
<u>Initial Visit Charge</u>	\$23.00	\$34.00
<u>Work Charge</u> - each 15 minute segment or major fraction thereof of billable time required to complete the work.	\$8.00	\$10.00

Material Charge - Based on current Telephone Company price list. The materials will generally be priced at 35% above the current Telephone Company purchase price.

---

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES

C. MISCELLANEOUS NON-RECURRING CHARGES

1. Non-recurring charges apply to the following:

- a. Restoral of Service Charge - This charge applies for restoring service to a customer following temporary suspension of service for non-payment or other authorized cause. This charge is in addition to any past due amounts for service previously furnished or any deposit which may be required.
- b. Telephone Number Change Charge - Customers requesting a change of their Dial Tone Line telephone number will incur a Telephone Number Change Charge (except when a Line Connection Charge is applied). This charge applies for each telephone line number changed.
- c. Record Service Charge - This charge covers work associated with a change of Telephone Company records, at the customer's request, for:
  - a transfer of billing name, which occurs when one party contracts for the service which had previously been contracted for by another party.
  - a transfer of service, which occurs when a company submits a local service request change to have service changed per an approved agreement, where the agreement allows for billing a non recurring service order charge but does not specify a rate.
  - a change in or addition to the present directory listing.
  - a subscriber's telephone number being excluded from the directory and directory assistance records, or a change from a "non-published" basis to a regular listed basis.
  - a change in billing records requested by the customer (except for a correction in name or billing address for residential service due to death, marriage, divorce, or legal action when there is no connection, disconnection, move or change in service) when none of the other non-recurring charges apply.
- d. Preferred Telephone Number Service - Allows a customer to request a particular telephone number which may have a special meaning of value to the customer, subject to the availability of facilities and the requirements of the serving local exchange Central Office as defined by the Telephone Company.

---

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGESC. MISCELLANEOUS NON-RECURRING CHARGES (cont'd)1. Non-recurring charges apply to the following: (cont'd)d. Preferred Telephone Number service (cont'd)

-Service may be established at the time normal service is requested and the line connection charge applies in addition to charges for Preferred Telephone Number Service. Charges for a change in a telephone number or Foreign Exchange service also apply if a customer elects such service.

-Up to three numbers, in order of preference, may be requested at one time. A nonrecurring charge will apply for each search, up to three numbers, requested by the customer, whether Preferred Telephone Number Service is accepted or not.

-Provisioning of a preferred telephone number is based upon current availability of that telephone number. The Telephone Company reserves the right to exclude certain numbers or blocks of numbers from assignment, and will determine the availability criteria. No customer waiting list will be maintained.

-Preferred telephone numbers shall be listed as a number only in Telephone Company directories.

-The Telephone Company will not be responsible for the manner in which Preferred Telephone Number Service is used by the customer.

2. Regulations

- a. Customers have the option of paying for miscellaneous non-recurring charges in equal monthly installments over three billing periods.

3. Charges

	<u>Residence</u>	<u>Business</u>
a. Restoral of Service Charge	\$25.00	\$25.00
b. Telephone Number Change Charge	25.00	25.00
c. Record Service Charge	15.00	15.00
d. Preferred Telephone Number Service	30.00	30.00

Windstream Conestoga, Inc.

Section 5  
First Revised Sheet 8  
Cancels Original Sheet 8

---

\*\*\*\*\*

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

---

Issued: March 30, 2012

Effective: April 2, 2012

Windstream Conestoga, Inc.

Section 5  
First Revised Sheet 9  
Cancels Original Sheet 9

---

\*\*\*\*\*

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

---

Issued: March 30, 2012

Effective: April 2, 2012

---

NON-RECURRING CHARGES APPLICABLE TO  
BUSINESS AND RESIDENCE EXCHANGE AND OTHER SERVICES (cont'd)

## 5. "900" INFORMATION SERVICE BLOCKING

A. GENERAL

Where central office facilities permit, "900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a "900" Information Service number (900-NXX-XXXX).

B. REGULATIONS

1. Blocking is available on individual lines for residence and business customers.
2. When the blocking is activated, direct dialed calls to all "900" Service numbers are blocked.
3. Initial blocking is provided at no charge upon customer request. Subsequent requests for "900" Information Services Blocking will be provided at the rates listed below.
4. Blocking can be provided on a Foreign Exchange access line.
5. Blocking service may not be available with certain multi-line business arrangements.
6. There is no charge to remove "900" Information Service Blocking.

C. RATES

"900" Information Service Blocking Rates are as follows:

<u>Residence (per line)</u>	<u>Service Charges</u>
Initial Request	No Charge
Subsequent Request	\$15.00
(See Section 5)	
<u>Business</u>	
Initial Request	No Charge
Subsequent Request	\$15.00
*****	
(See Section 5)	

---

LIFELINE SERVICE

## A. DESCRIPTION

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations.

## B. REGULATIONS

1. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (A household is defined as "any individual or group of individuals who are living together as one economic unit". An economic unit is "all adult individuals contributing to and sharing in the income and expenses of a household"). However, a qualified residence customer or household is not eligible for Lifeline Service if they are currently receiving a Lifeline program discount on another service supported by the Federal Communications Commission. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
  - a. One-Party Residence Unlimited Service and Local Measured Service, if available.
  - b. Directory Listing (standard only).
  - c. Non-Published or Non-Listed Telephone Number Service.
  - d. Access to Directory Assistance Service.
  - e. Touch-Tone Calling Service.
  - f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
  - g. Access to Operator Services.
  - h. Voluntary Toll Restriction Option.
  - i. Access to 800/888 Services.
  - j. Access to Call Trace.
  - k. Access to Alerting and Reporting Systems (9-1-1 dialing).
  - l. Access to the Pennsylvania Telecommunications Relay Service.
  - m. Caller ID Per Call Block and Per Line Block.
  - n. Other telecommunications services at tariffed rates.

(C)  
|

---

(C) Indicates Change

---

Issued: November 2, 2016

Effective: December 2, 2016

LIFELINE SERVICE

## B. REGULATIONS (cont'd)

3. An applicant for Lifeline Service must be a current participant in one of the following eligibility programs, or able to provide proof of household income that is at or below 135% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. (C)  
(C)

Recertification of Lifeline Service participants must be conducted annually to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service. (C)

Pennsylvania Department of Human Services (DHS) Programs:

Supplemental Security Income (SSI)  
Medicaid  
Supplemental Nutrition Assistance Program (SNAP)

Additional Eligible Programs (Federal)

Federal Public Housing  
Veteran's Pension or Survivor's Pension Benefit

\* \* \*

4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in Section B.3. above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the eligibility programs in Section B.3. above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (60 days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). (C)  
(C)

(C) Indicates Change



---

LIFELINE SERVICE

B. REGULATIONS (cont'd)

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
6. Only services listed in Section B.2. above will be provided to Lifeline customers.
7. Customer-requested temporary suspension of Lifeline Service is not permitted.
8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
- \* \* \*
9. Lifeline customers are subject to all Residence service regulations in this and other tariffs of the Company.
10. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
11. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
12. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence, the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
13. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C)

(C) Indicates Change

---

Issued: November 2, 2016

Effective: December 2, 2016

---

LIFELINE SERVICE

C. LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

1. Applicable Residence Dial Tone monthly rate minus \$5.25.<sup>(1)</sup> (D)
2. Lifeline 135 Service is subject to all applicable state, local and federal taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

- <sup>(1)</sup> See FCC Public Notice released May 1, 2012, In re: *Lifeline and Link Up Reform and Modernization et al.*, Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012) and subsequent orders.

(D) Indicates Decrease

---

MILEAGE CHARGESEXCHANGE LINE

When one party, two-party, or four-party line service is desired at a point outside the base rate area or zone rate area, but within the exchange area, an additional recurring charge will apply to that portion of line extending beyond the base rate area or zone rate area. Known as a mileage charge, it is computed on air line measurement between location of the telephone service and the nearest point in the base rate area or zone rate area as follows:

<u>Each 1/4 mile or fraction thereof:</u>	<u>Monthly Charge</u>
One-Party Line	\$ 0.00
Two-Party Line .....	0.00
Four-Party Line .....	0.00

When two-party service is rendered to a single subscriber over a line subject to mileage charges, such subscriber may be required to pay the one-party mileage rate.

When less than three subscribers are served over a four-party line to which mileage charges apply, such subscribers may be required to pay the two-party mileage rate when two parties are served, and the one-party mileage rate when only one subscriber is served.

OFF PREMISE

When an extension of the main service is located in a building separate and apart from that housing the main service, an additional charge applies to that portion of the line extending beyond the building in which the initial service is installed. This charge is computed on air line measurement from the point of exit from the main building to the location of the extension of the main service per each wire circuit, as follows:

	<u>Monthly Charge</u>
For each 1/10 mile or fraction thereof.....	\$ .40

---

MILEAGE CHARGES (cont'd)

FOREIGN EXCHANGE SERVICE

Foreign Exchange Service is not offered as a normal or customary form of telephone service. However, when facilities are available, and service conditions will permit, the Company may furnish this service subject to the following regulations and rates.

Inter-Company Foreign Exchange Service

When foreign exchange service is requested by an end user of this Company to an exchange of another company, this service will be provided only where the end user agrees to maintain local service of this Company and to limit the use of the foreign exchange service to calls within the local service area of that foreign exchange.

The following monthly charges apply:

- A. Within the territory of this Company, a mileage charge of \$.55 per 1/10 mile, for each circuit measured air line from the rate center of normal exchange to the boundary line of the adjoining company.
- B. Outside the territory of this Company, such mileage and access line charges as are provided by tariffs of other participating companies.
- C. A supplement charge of \$2.50 for each \$.01 multiple of the dialed day station-to-station initial period message toll rate between the normal exchange and the foreign exchange.  
Such charge does not apply if the local and foreign exchanges are in the same local service area.
- D. Channel terminals are provided at the rate of \$15.00 per month.
- E. IntraLata Foreign Exchange Loop Charge – For IntraLata Intercompany Foreign Exchange Service in a specific exchange, there will be a charge for the local loop that is equal to 85% of the business one-party rate of that exchange for business end users, and 85% of the residence one-party rate of that exchange for residence end users.

---

MILEAGE CHARGES (cont'd)FOREIGN EXCHANGE SERVICE (cont'd)Inter-Company Foreign Exchange Service (cont'd)

When Foreign Exchange Service is requested by an end user of another company from an exchange of this company, the one-party or trunk rate of this company's foreign exchange plus the charges listed in "A", "C" and "E" above will apply. When foreign exchange service is requested by another company on behalf of an end user who requests service from an exchange of this company, the Leased Lines rates will apply to the other company.

Intra Company Foreign Exchange Service

When Foreign Exchange Service is provided between exchanges of this Company the one-party or trunk rate of the foreign exchange plus the rates in Paragraphs "A, C, and E" above apply, except that the measurement under "A" is the total air line distance between the rate centers of the normal and foreign exchanges.

LEASED LINES

When available, the Telephone Company's wire facilities will be leased for private and special use to either the general public or other carriers under the following terms and conditions:

	<u>MONTHLY CHARGE</u>
For each 1/4 mile or fraction thereof	\$3.25

The minimum monthly charge for any leased line or circuit is equivalent to the applied rate for 1/2 mile.

Charges for leased lines are computed on airline measurement between the respective terminals; terminals meaning the first and last points of contact with the Telephone Company's facilities, except that where terminals are in different exchange areas, charges will be based on the airline measurements between the serving offices plus the airline distances between the serving offices and terminals.

If a portion of a channel is provided by another Company, any established charges applied by that company are in addition to the charges of this company and any established regulations of that company apply to the use of the channel between points in its operating territory and points outside of that territory.

---

MILEAGE CHARGES (cont'd)INTER-EXCHANGE EXTENSION OR PBX STATION

When a customer of this company desires an extension or PBX station extended to a location in another exchange, the rate for the service is comprised of the following monthly charges:

A. When all facilities are furnished by this company:

1. For a PBX station, local channel charge of \$2.50 for the first 1/2 mile or fraction plus \$1.25 for each additional 1/4 mile or fraction measured air line distance from the center of the building in which the PBX is located to the serving terminal central office.
2. An inter-exchange channel rate of \$5.00 per mile air line measurement between the main service exchange rate center and the secondary service location exchange rate center.
3. A supplemental charge of \$2.50 for each \$.01 multiple of the dialed day station-to-station rate between the central offices in (2) above.

B. When a portion of the service is furnished by another company:

1. The charge for the local channel furnished by this company and the portion of the inter-exchange channel to the territorial boundary point of connection to the next participating company are determined by A(1) and (2) above and the supplemental charge in A(3) applies.
2. In addition to B(1) above the charges for the local channel and portion of the inter-exchange channel furnished by the other participating company will apply, as provided in its tariffs.

When a customer of another company desires an extension service or PBX extension service to be located in the territory of this company, the charges made by this company to the contracting customer will consist of the charge for the local channel and that portion of the inter-exchange channel as provided in B(1) above, and the supplemental charge as provided in A(3) above applies unless the contracting customer makes a similar supplemental payment to the connecting company, in which case it is reduced by 50%.

If line treatment is required to provide satisfactory transmission, an additional charge will be made to cover the cost.

INTRALATA FOREIGN EXCHANGE LOOP CHARGE

When this Company furnishes a local loop for IntraLata Foreign Exchange Service, the loop charges will be as follows:

Monthly  
Charge  
\*

- \* (A) Business - 85% of the business one-party rate in the specific exchange.
- \* (B) Residence - 85% of the residence one-party rate in the specific exchange.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

INTERCOMPANY PRIVATE LINE SERVICE

I. General

- A. Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for a minimum period of one month.
- B. With reference to the channel descriptions given below:
  - 1. "Effective two-wire facilities" may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; "four-wire facilities" are composed entirely of four-wire metallic and/or carrier segments.
  - 2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provided equipment.
  - 3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.
- C. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company. The applicable non-recurring service charges can be found in Section 5 of this tariff.
- D. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.

II. Series 1000 Channels

- A. Type 1005 - used for low speed data transmission not to exceed 75 baud. Such services being furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.
- B. Type 1006 - used for low speed data transmissions not to exceed 150 baud. Such services furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.



---

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

## II. Series 1000 Channels (cont'd)

- C. Type 1011 (30 baud) - available on an intraexchange basis only for two- or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.

- D. Type 1012 (30 baud) - provided both for intraexchange and interexchange applications. On an intraexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type 1012 is provided with a minimum of 2 points (master station and a remote premises) and a maximum of 26 points (master station and 25 remote premises). Type 1012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one for the master station and two others to provide service to other remote premises).

Type 1012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type 1012 channels prior to installation.

## E. Rate Schedules

- |    |   |         |
|----|---|---------|
| 1. | Channels on the same or connected premises<br>Type 1005 and Type 1006 |         |
|    | Each Two-Wire Channel   | \$ 2.30 |
|    | Each Four-Wire Channel  | 4.60    |
| 2. | Channels between adjacent premises<br>Type 1005 and Type 1006         |         |
|    | Each Two-Wire Channel   | \$ 9.78 |
|    | Each Four-Wire Channel  | 19.55   |

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

## II. Series 1000 Channels (cont'd)

## E. Rate Schedules (cont'd)

## 3. Intraexchange and Interexchange Channels

## a. Local channel - one required for each premise at which a channel terminates

Each Two-Wire Channel	\$24.15
Each Four-Wire Channel	\$48.30

## b. Mileage -

Intraexchange and Interexchange Channels per mile between wire centers for Series 1000 channels.

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$12.50	-
Over 1 to 3 Miles	11.00	\$ 4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

## 4. Transmission Function

Intraexchange and Interexchange -

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 1005 and Type 1006		
Data & Teletype	\$ 5.75	\$18.40
Miscellaneous Purpose	-	6.90
Type 1011	-	6.90
Type 1012	1.15	6.90

## 5. Other Features and Arrangements

a. Multi-Point One-Way Type 1005 Channels (furnished to existing customers only)	<u>Monthly Rate</u>
	\$3.45

Multi-Point Type 1005 Miscellaneous Purposes Channels, not specially connected, used for one-way non-selective, simultaneous ringing of bells or buzzers are furnished for points within an exchange or contiguous exchange of this Company at a monthly rate of \$3.00 per point, excluding the signaling control point.

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

## II. Series 1000 Channels (cont'd)

## 5. Other Features and Arrangements (cont'd)

## b. Station Arrangement Charges for Type 1006 Channels -

In addition to the charges for Type 1006 channels, the following station arrangement charges apply at each termination of a two-point channel.

Monthly Rate

Two-Point Type 1006 channel  
between terminals in

Same building	\$17.83
Same premises	17.83
Same Wire Center	17.83
Same Exchange-Different Wire Center	32.20
Different Exchanges	32.20

## III. Series 2000 Channels

A. Type 2001 - A two wire interface with effective two wire facilities engineered for a 1000 Hz loss objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.

## 1. Regulations applicable to type 2001 channels

- a. Type 2001 channels are furnished for voice transmission of approximate band-width of 300-3000 Hz.
- b. For private line duplex intraexchange or inter-exchange service the monthly rates for two local channels and two transmission functions for each premises served, apply.
- c. When these channels are furnished for multi-point service, bridging charges apply at each premises at which the channel terminates.
- d. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services.

## 2. Automatic Signaling

- a. Automatic signaling is only provided on a two-point basis between locations on different premises for use with Type 2001 channels.

---

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

III. Series 2000 Channels (cont'd)

2. Automatic Signaling (cont'd)

- b. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.

B. Type 2002 – A two wire interface with effective two-wire Facilities or four-wire interface with four-wire facilities designed for remote operation of mobile radio telephone systems; for a two-point or multi-point service.

1. Regulations applicable to Type 2002 channels

- a. When these channels are furnished for multipoint service, a bridging charge applies at each premises bridged on the same circuit.
- b. The following channels are furnished between specified locations for remote operation and control of private land radiotelephone stations established for communications with mobile units.

1) Voice Channels

(1.1) Channels are similar as to transmission characteristics to those furnished for Type 2001 channels.

(1.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 2001 channels.

2) Control Channels

These channels are similar as to transmission characteristics, to those furnished for Type 1005 channels and are provided at the same rates as Type 1005 channels.

3) For Combined Voice Transmission and Control Purposes

(3.1) Channels furnished for combined voice transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.

---

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

B. Type 2002 (cont'd)

(3.2) On two-point services, voice channels may be used alternately for control at no additional charge, where the control function is derived through the use of standard one-way, two-state Direct Current signaling over the voice channel.

(3.3) On multipoint services, two-state, Direct Current signaling for control purposes is provided by means of a separate Type 1005 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1005 and the Type 2002 channel.

(3.4) On two-point and multipoint services, voice channels may be used for the remote operation and control of private land radiotelephone stations, at no additional charge when the control functions are provided via tone signals.

## 4) Additional Equipment and Facilities

Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under either 1 or 2 above, are furnished at charges based upon the costs incurred.

## 2. Conditioning applicable to Type 2002 Channels

## a. Type C1 - For a two-point or multipoint channel

- the envelope delay distortion shall not exceed:
  - between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
  - between 1000 and 2400 Hertz, -1db to +3db
  - between 300 and 2700 Hertz, -2db to +6db
  - between 2700 and 3000 Hertz, -3db to +12db
  - (+ means more loss)

## b. Type C2 - For a two-point or multipoint channel

- the envelope delay distortion shall not exceed:
  - between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
  - between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
  - between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds

---

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

B. Type 2002 (cont'd)

- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
  - between 500 and 2800 Hertz, -1db to +3db
  - between 300 and 3000 Hertz, -2db to +6db
  - (+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

## C. TIE Line Channels

1. Type 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between PBX's.
2. Type 2025 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.
3. Type 2026 - Furnished for tie-line use between C.O. Centrexes.
4. Regulations applicable to Types 2021, 2025, and 2026 Channels.
  - a. Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.
  - b. For Type 2026 channels connecting switching systems located in different central office serving areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.
  - c. For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the inter-exchange channel to make the channel operative.
  - d. A Signaling Arrangement is provided for tie lines connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:

---

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

## C. TIE Line Channels (cont'd)

- 1) An E&M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.
- 2) An E&M Signaling Arrangement is required for each tie line termination of a customer premises with customer-provided PBXs when the tie-line is arranged with an E&M signaling interface.
- 3) An E&M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PX equipment when not arranged with an E&M signaling interface.

## D. Telephone Answering Service Channels

1. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8 db; normally suitable for Telephone Answering Service use for secretarial lines connected directly to Telephone Answering Service Equipment.
  - a. Regulations applicable to Type 2040 Channels
    - 1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel measured in one-quarter (1/4) air-line mile increments from the patron's serving wire center to the location of the Telephone Answering Service Equipment is provided. When the secretarial line is connected directly to Telephone Answering Service Equipment not on the same premises, one transmission function is also required.
    - 2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.
2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment.

---

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

## D. Telephone Answering Service Channels (cont'd)

## a. Regulations applicable to Type 2041 Channels

- 1) When a secretarial line is connected to concentrator located in the same central office serving area as the patron's normal central office serving area, the connection is provided at a flat rate and requires no measurement.
- 2) When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.
- 3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one inter-exchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.

3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service concentrator-identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service premises.

## a. Regulations applicable to Type 2043 Channels

- 1) When the concentrator is located in a Telephone Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.
- 2) When the concentrator is located in a different exchange area from the identifier, an interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Telephone Answering Service premises.



---

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

## D. Telephone Answering Service Channels (cont'd)

- 3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.
- 4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

## E. Rate Schedules

1. Channels on the same or connected premises  
Type 2021

Each Two-Wire Channel	\$ 2.30
Each Four-Wire Channel	4.60

2. Channels between adjacent premises  
Type 2021

Each Two-Wire Channel	\$ 9.78
Each Four-Wire Channel	19.55

## 3. Intraexchange and interexchange Channels

## a. Local channel - one required for each premise at which a channel terminates

Each Two-Wire Channel	\$24.15
Each Four-Wire Channel	48.30

---

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

## E. Rate Schedules (cont'd)

## b. Intraexchange and Interexchange channels per mile between wire centers for Series 2000 channels

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$12.50	-
Over 1 to 3 Miles	11.00	\$4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

## 4. Transmission Function - one required per local channel

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 2001	\$ 4.60	\$13.23
Type 2002	4.60	12.08
Type 2021	12.65	24.15
Type 2025	34.50	39.10
Type 2026	-	18.40
Type 2040	-	40.83
Type 2041	-	7.76
Type 2043	14.38	21.85

## 5. Automatic Signaling

Private Line Signaling Automatic Ringing, each	\$ 4.55
---	---------

## 6. E &amp; M Signaling

E & M Signaling arrangement, for Type 2021 and Type 2025 Channel, is one each	\$19.55
---	---------

## 7. Multi-Point Channels

For bridging multi-point Type 2001 and Type 2002 Channels	
At each premise at which a channel terminates	\$22.43

## 8. Conditioning

a. Type C1	
1) On a two-point channel not arranged for switching - each station	\$ 6.90

---

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

## III. Series 2000 Channels (cont'd)

## E. Rate Schedules (cont'd)

- |    |   |         |
|----|---|---------|
| 2) | On a multi-point channel not arranged for switching                     |         |
|    | - for the first station in an exchange                                  | \$13.23 |
|    | - for each additional station in the same exchange as the first station | 9.20    |

## b. Type C2

- |    |   |         |
|----|---|---------|
| 1) | On a two-point channel not arranged for switching                       |         |
|    | - each station  | \$25.30 |
| 2) | On a multi-point channel not arranged for switching                     |         |
|    | - for the first station in an exchange                                  | 36.80   |
|    | - for each additional station in the same exchange as the first station | 13.23   |

## IV. Series 3000 Channels

A. Type 3001 - A Two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two-point or multi-point service; normally suitable for half-duplex or full-duplex operation for remote metering, supervisory control and miscellaneous signaling.

## 1. Regulations applicable to Type 3001 channels

- |    |  |
|----|--|
| a. | When these channels are furnished for multipoint service, a bridging charge applies for each premises bridged on the same circuit, in addition to all other applicable charges for the channels. |
| b. | For duplex service on the same or connected premises or to adjacent premises, the monthly rates for two channels apply.  |
| c. | For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises served, apply.   |
| d. | The equipment and associated station wiring shall be provided by the customer.   |

---

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

## IV. Series 3000 Channels (cont'd)

## A. Type 3001 (cont'd)

- e. The use of customer-owned equipment is subject to the regulations in Section 15 of this Tariff regarding connections with customer-owned equipment. However, the customer, by the use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequence or simultaneously to the extent permitted by the normal transmission characteristics of the grade of channel furnished.
- f. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by sub-dividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels provided by it for such sub-division into additional channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created there-from, if the forms of electrical communication for which they are being used are compatible.

B. Type 3002 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16db; for two-point or multi-point service; normally suitable for half or full duplex data transmission.

## 1. Regulations applicable to Type 3002 channels

- a. Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations in Section 15 of this Tariff regarding connections with customer-owned equipment.
- b. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.

---

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

## IV. Series 3000 Channels (cont'd)

## B. Type 3002 (cont'd)

- c. When these channels are furnished for multi-point service, a bridging charge applies for each station bridged on the same circuit.

## 2. Conditioning applicable to Type 3002 Channel

- a. Type C1 - For a two-point or multipoint channel - the envelope delay distortion shall not exceed:

between 1000 and 2400 Hertz, a maximum  
difference of 1000 micro-seconds  
- the loss deviation with frequency (from  
1000 Hertz reference) shall not exceed:  
between 1000 and 2400 Hertz, -1db to +3db  
between 300 and 2700 Hertz, -2db to +6db  
between 2700 and 3000 Hertz, -3db to +12db  
(+ means more loss)

- b. Type C2 - For a two-point or multipoint channel  
- the envelope delay distortion shall not exceed:  
between 1000 and 2600 Hertz, a maximum  
difference of 500 micro-seconds  
between 600 and 2600 Hertz, a maximum  
difference of 1500 micro-seconds  
between 500 and 2800 Hertz, a maximum  
difference of 3000 micro-seconds  
- the loss deviation with frequency (from  
1000 Hertz reference) shall not exceed:  
between 500 and 2800 Hertz, -1db to +3db  
between 300 and 3000 Hertz, -2db to +6db  
(+ means more loss)

NOTE: On a multipoint channel arranged for switching,  
conditioning in accordance with the above specifications  
is applicable only when in the unswitched mode.

- c. Type C4 - For a two-point, three-point or four-point channel  
- the envelope delay distortion shall not exceed:  
between 100 and 2600 Hertz, a maximum  
difference of 300 micro-seconds  
between 800 and 2800 Hertz, a maximum  
difference of 500 micro-seconds  
between 600 and 3000 Hertz, a maximum  
difference of 1500 micro-seconds  
between 500 and 3000 Hertz, a maximum  
difference of 3000 micro-seconds

---

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

## IV Series 3000 Channels (cont'd)

## B. Type 3002 (cont'd)

## c. C4 (cont'd)

- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:  
between 500 and 3000 Hertz, -2db to +3db  
between 300 and 3200 Hertz, -2db to +6db  
(+ means more loss)

NOTE: On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two or three exchanges.

- d. Type D1 - For a two-point channel not arranged for switching - Certain data transmission characteristics necessary for high performance data transmission cannot be assured on all channels generally available for data transmission. However, Type 3002 voice grade two-point channels may be specially arranged to provide for the following technical parameters at the request of the customer:

- Signal to C-Notched Noise Ratio 28db
- Nonlinear distortion:
  - (1) signal to second order distortion 35db
  - (2) signal to third order distortion 40db

When the channel equipped with this conditioning is utilized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

## C. Rate Schedule

## 1. Channels on the same or connected premise

## Type 3002

Each two-wire Channel	\$ 2.30
Each four-wire Channel	4.60

## 2. Channels between adjacent premises

## Type 3002

Each two-wire Channel	\$ 9.78
Each four-wire Channel	19.55

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

## IV. Series 3000 Channels (cont'd)

## C. Rate Schedule (cont'd)

## 3. Intraexchange and Interexchange Channels

- a. Local Channel - one required for each premise at which a channel terminates (Type 3002)

Each two-wire Channel	\$24.15
Each four-wire Channel	48.30

- b. Intraexchange and Interexchange channels per mile between wire centers for Series 3000 Channels

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$12.50	-
Over 1 to 3 Miles	11.00	\$4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function - one required per local channel

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 3001	\$ 4.60	\$12.08
Type 3002	16.10	21.85

5. Multi-point Channels - in addition to the preceding, the following charge applies for bridging multi-point

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
a. At each premises at which a Type 3001 channel terminates	\$22.43	\$22.43
b. At each station at which a Type 3002 channel terminates	22.43	22.43

6. Conditioning

	<u>Monthly Rate</u>
a. Type C1	
- on a two-point channel not arranged for switching	
- each station	\$ 6.90
- on a multi-point channel not arranged for switching	
- for the first station in an exchange	13.23

---

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

## IV. Series 3000 Channels (cont'd)

## C. Rate Schedule (cont'd)

## 6. Conditioning (cont'd)

	- each additional station in the same exchange as the first station	\$ 9.20
b.	Type C2	
	- on a two-point channel not arranged for switching	
	- each station	25.30
	- on a multi-point channel not arranged for switching	
	- for the first station in an exchange	36.80
	- each additional station in the same exchange as the first station	13.23
c.	Type C4	
	- on a two-point channel not arranged for switching	
	- each station	40.25
d.	Type D1	
	- on a two-point channel not arranged for switching	
	- per channel	11.50



---

HIGH CAPACITY CHANNELS  
1.544 MEGABITS PER SECOND (Mbps)

A. GENERAL

1. Description

- a. High Capacity Channels are two-point private line channels. These channels provide simultaneous two-way transmission of serial, bipolar, return to zero isochronous digital signals. The transmission speed of a High Capacity Channel is 1.544 Megabits Per Second (Mbps). A pulse density restriction, plus a constraint on customer-provided framing are part of the format constraints on High Capacity Channels. The format constraints permit the Telephone Company the use of every 193rd bit position for future use, therefore, the effective throughput rate available to the customer is 1.536 Mbps.
- b. Channels are furnished for service on a full-time basis, 24 hours a day, 7 days a week.
- c. Channels are furnished for use with customer-provided terminal equipment and communication systems. They are "pipeline" channels that have applications such as voice and data depending upon the customer's choice of terminal equipment.
- d. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in this and other Tariffs of the Telephone Company.

B. REGULATIONS

1. Availability of Service

- a. High Capacity Channels require special equipment and will be provided only from those central offices equipped for digital transmission.
- b. This service is subject to the technical limitations of the digital equipment used by the Telephone Company as set forth in B.2. following. The central offices equipped to furnish 1.544 Mbps High Capacity Channel service have been or will be designated by the Telephone Company. A Service inquiry must be made to determine availability of service.

---

HIGH CAPACITY CHANNELS  
1.544 MEGABITS PER SECOND (Mbps)  
(Cont.)

B. REGULATIONS (Cont.)

1. Availability of Service (Cont.)

- c. When the components required to provide service are not available, and when mutually agreeable to the customer and Telephone Company, special construction and/or facilities leasing may be undertaken to provide the required service. In such cases, charges based on costs apply.

2. Channel Service Unit Functionality

Channel Service Unit Functionality is required at all times at each station on a customer's premises to perform such functions as proper termination of the service, amplification, signal shaping and remote loopback testing. This functionality must be provided by the customer and it must comply with the requirements of the Bell Technical Reference Publication 62411 and Verizon Pennsylvania Inc. Tariff PA P.U.C. - No. 1.

3. Connections

Terminal equipment to be provided by the customer must meet the following interface requirements:

- a. Data signals, including timing and control where provided, exchanged at the interface between the customer's equipment and the High Capacity Local Channel must meet the signal and format constraints listed below.
- (1) Data Rate: 1.544 Mbps +/- 75bps.
  - (2) Consecutive zeros: no more than 15 consecutive zeros may be generated.
  - (3) Pulse Density: At least 3 pulses in any 24 bit interval.

Electrical, mechanical and functional specifications for these interfaces are available from the Telephone Company upon request.

---

HIGH CAPACITY CHANNELS  
1.544 MEGABITS PER SECOND (Mbps)

(Cont.)

B. Regulations (Cont.)

3. Connections (Cont.)

- b. The Telephone Company's responsibility ends at the Demarcation Point and does not include maintaining operational capability of customer-provided equipment. Customers must provide and maintain terminal equipment at their expense.

4. Minimum Service Period

Local Channels are subject to a minimum payment period of 24 months. If service is disconnected prior to the expiration of the initial 24 month period, termination liability charges are applicable for the remaining portion of the minimum period, whether service is used or not. The termination liability charge will be reduced by 1/24<sup>th</sup> for each month of service.

5. Mileage Measurements

Rates for interexchange channels are based on airline mileage between the serving wire centers in accordance with National Exchange Carrier Association Tariff F.C.C. No. 4.

---

Issued: December 1, 2009

Effective: December 3, 2009

HIGH CAPACITY CHANNELS  
1.544 MEGABITS PER SECOND (Mbps)  
(Cont.)

C. CIRCUIT COMPONENTS AND RATES

1. Intraexchange Channel

The circuit components for a High Capacity Intraexchange Channel between two customer premises located in the same exchange are:

- a. Local Channel, each (two required, one for each premises at which the channel terminates).

	<u>Monthly Rate</u>	<u>Non-Recurring Charges</u>
Initial	\$211.50	\$660.00
Additional*	\$105.00	\$660.00
Maximum Termination liability for each initial local channel installed	\$4,372.00	
Maximum Termination liability for each additional local channel installed	\$2,160.00	

\*The additional local channel monthly rate and the non-recurring charges apply to High Capacity Channels installed between the same locations as the initial channel.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
b. <u>Multiplexing</u>		
T1 to Voice: An arrangement that multiplexes a 1.544 Mbps circuit to 24 Voice Grade channels.		
- per arrangement	\$300.00	None

Issued: December 1, 2009

Effective: December 3, 2009

HIGH CAPACITY CHANNELS  
1.544 MEGABITS PER SECOND (Mbps)  
(Cont.)

C. CIRCUIT COMPONENTS AND RATES (Cont.)

2. Interexchange Channel

The circuit components for a High Capacity Interexchange Channel between two customer premises located in different exchanges are:

- a. Local Channel, each (two required, one for each premises at which the channel terminates).  
 (1)

	<u>Monthly Rate</u>	<u>Non-Recurring Charges</u>
Initial	\$ 211.50	\$ 660.00
Additional*	\$ 105.00	\$ 660.00
Maximum Termination liability for each initial local channel installed	\$4,372.00	
Maximum Termination liability for each additional local channel installed	\$2,160.00	

\*The additional local channel monthly rate and the non-recurring charges apply to High Capacity Channels installed between the same locations as the initial channel.

- b. Interexchange Channel, per mile
- |                     |
|---------------------|
| <u>Monthly Rate</u> |
| \$ 27.50            |

Mileage for interexchange channels is the airline distance between wire centers. (2)

A minimum of one mile applies to interexchange channels.

- (1) If intercompany interexchange, only one local channel required for this Company.
- (2) If intercompany interexchange, interexchange channel mileage is charged from the wire center to the point of connection of the other Company. When this service does not terminate at a customer's premises in this Company's territory, the non-recurring charge specified in C.2.a. preceding applies per High Capacity service.

Issued: December 1, 2009

Effective: December 3, 2009

Telephone- PA P.U.C. No. 12

Windstream Conestoga, Inc.

Section 7  
Original Sheet 6

HIGH CAPACITY CHANNELS  
1.544 MEGABITS PER SECOND (Mbps)  
(Cont.)

C. CIRCUIT COMPONENTS AND RATES (Cont.)

2. Interexchange Channel (cont.)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
c. <u>Multiplexing</u>		
T1 to Voice: An arrangement that multiplexes a 1.544 Mbps circuit to 24 Voice Grade channels.		
- per arrangement	\$300.00	None

Issued: December 1, 2009

Effective: December 3, 2009

---

HIGH CAPACITY CHANNELS  
1.544 MEGABITS PER SECOND (Mbps)  
(Cont.)

D. DEFINITIONS

Bit

The smallest unit of information in the binary system of notation.

Channel Service Unit Functionality

Equipment which performs the functions of proper termination of the service, amplification, signal shaping and remote loopback testing.

Circuit

The channel(s) and transmission function(s) that are furnished to the customer by the Telephone Company as a unit, i.e., without intermediate switching arrangements.

Communications Systems

Dedicated channels and other facilities furnished by a customer (or a Telephone Company) for communications between premises.

Component

A basic element used to provide a circuit or arrangement. Components include local channels and interexchange channels.

Demarcation Point

The electrical terminus of a circuit on a customer's premises. It provides a physical interface to the circuit in terms of design, installation and/or testing depending on the equipment provided.

Framing

Establishing a reference so that digital signals within a sequence of time slots can be identified.

Isochronous

Timing that is derived from the signal carrying the data (i.e., no timing or clock lead is provided at the demarcation point on the customer's premises).

Terminal Equipment

Any customer-provided telecommunications equipment other than transmission equipment (e.g. equalizers, amplifiers, etc.), multiline terminating systems or communications systems installed at a customer's premises and connected to a circuit.

Termination

Denotes the discontinuance of a circuit (including terminal equipment) either at the request of the customer or by the Telephone Company.

Reserved for Future Use

---

Issued: December 1, 2009

Effective: December 3, 2009



---

CONSTRUCTION AND ATTACHMENT CHARGES

A. GENERAL

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges as prescribed hereunder.

B. CONDITIONS

1. The Company reserves the right to determine the route and type of construction required to furnish service.
2. All facilities constructed by the Company will be owned and maintained by the Company.
3. The Company will be reimbursed for the actual cost of a relocation or rearrangement of outside plant facilities at a customer request.
4. Buried plant may be substituted for aerial plant at the option of the Company. The rules and charges contained herein apply uniformly to either type of outside plant.
5. The Company reserves the right to waive or reduce construction charges if the constructed facility is potentially of value to the Company in providing service to other customers, or for toll lines, or for any other service.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

C. CONSTRUCTION ON PUBLIC RIGHT-OF-WAY

1. In all cases of plant construction on public highway, ownership of the plant must be vested in either the Telephone Company or some company with which the Telephone Company has a joint use agreement.
2. When local exchange service is desired at a point outside the base rate area but within the exchange area more than 2,640 feet distant from the existing facilities, the applicant therefore may be required to pay for this construction or the use of another company's plant in lieu of such construction as follows:
3. A non-recurring charge based on actual cost as determined by the Company will be assessed the customer for main line construction in excess of that furnished without charge. The distance is actual route measure from the end of the initial 1/2 mile of construction to the terminal or pole in the distribution facility from which the customer will be served.
4. Measurement to be restricted to the shortest and most direct route over which the desired point can be reached by following public right-of-way or other vested right-of-way privileges which the Telephone Company may hold by reason of its franchise or charter, including public thoroughfares such as highways, streets and public alleys.
5. Charges paid for construction of distribution facilities will be recalculated if additional customers are added to the line within three years and the customer that originally paid the charge is still served by the line. The construction charge is recalculated on the basis of the total customers that will now be served by the facility in accordance with C.3 above. The difference between the original charge and the recalculated charge is divided among the parties in the same ratio as their original payments were to the total charge collected. Construction charges will be refunded if the Company utilized the facility for toll lines or any other type of service.

D. CONSTRUCTION ON PRIVATE PROPERTY

1. In all cases of plant construction on private property, where the type of construction is selected by the telephone company, the Telephone Company will construct, own and maintain the facilities either wholly or jointly with an electric utility, subject to a construction charge based on route measurement as follows:

---

Issued: December 1, 2009

Effective: December 3, 2009

---

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

D. CONSTRUCTION ON PRIVATE PROPERTY (cont'd)

2. The Company will construct up to 1,000 feet of terminal facilities on private property without charge to the customer. Additional facility beyond 1,000 feet will be charged to the customer based on actual cost to the Company.
3. The terminal facility measurement is the actual route distance from the point of connection with the distribution facility to the drop pole for aerial plant and to the point of entry into the building in which the station is located for buried plant. The point of connection with the distribution facility will be assumed to be on the customer's side of a public road when the distribution system is located on the opposite side of the road.
4. The customer will secure at his expense all rights-of-way permits to assure the Company access for construction, maintenance, inspection, testing or removal of all or any part of the terminal facility. Any expense incurred by the Company to cross railroad tracks, streams, lakes and state and federal lands, in connection with the terminal facility, will be passed on to the customers in the actual amount of such expense.
5. The customer is responsible for all tree trimming required to keep the private right-of-way, in which his terminal facilities are located, clear and unobstructed.
6. When another customer is added to a terminal facility, the part used to serve more than one customer is considered to be a distribution facility and the provisions in C.5. preceding apply to the portion for which an excess construction charges had been paid.

E. MINIMUM CONTRACT

1. New construction will be provided only where service is contracted for a minimum period of one year. Where un reusable facilities are built to provide service for a short period, the construction charge will be the actual cost of construction, plus the cost of removal less the salvage value of the removed facility.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

F. OTHER SPECIAL CONSTRUCTION

1. Where the customer requests a type of construction different from that selected by the Telephone Company, a charge will be made to cover the excess cost of construction above that selected by the telephone company.
2. The Telephone Company shall have access to all facilities at all times for maintenance purposes.
3. The customer will reimburse the Company for the actual cost of any non-typical construction, such as placement of a buried or underground terminal facility in an area served by aerial facilities.
4. Applicants requesting underground service in lieu of standard overhead service installation will be required to open and backfill the trench and furnish all conduits and fixtures required.
5. When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, backboards, manholes, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.
6. Construction of a Type Required by Governmental Authority: Where a governmental authority, by legislation or other-wise, requires a type of construction different from that selected by the Telephone Company, the customer shall be charged, in addition to any charge applicable under other sections, and amount based on the excess costs involved, including the excess cost of the facilities included in the construction allowance.

Where a governmental authority requires that existing facilities be changed to another type of construction, the customer shall be charged an amount based on the costs of the new construction and the removal of the old, if such removal is required.

---

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

G. CONSTRUCTION TO PROVIDE LEASED CHANNELS AND OTHER SERVICES

1. The Company is obligated to construct facilities especially designed to provide private line telephone or other non-exchange services, only if an adequate return on the investment is assured.
2. The customer will pay a construction charge based upon the actual cost of construction less four times the anticipated annual revenue from mileage charges applicable to that part of the channels obtained from the constructed facility.
3. If service is discontinued within four years from the date the original construction is completed, a termination charge (equal to the original cost of construction, plus cost of removal less the total of the construction charge and monthly charges paid by the customer) will apply.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

H. UNDERGROUND TELEPHONE SERVICE IN NEW RESIDENTIAL DEVELOPMENTS

- (a) For the purpose of this section only, the following words and terms shall have the following meanings, unless the context clearly indicates otherwise:
- (1) Applicant for telephone service - The developer of a recorded plot plan consisting of five or more lots, or one or more five unit apartment houses.
  - (2) Developer - The party responsible for constructing and providing improvements in a development, that is, streets, sidewalks, and utility-ready lots.
  - (3) Development - A planned project which is developed by a developer/applicant for telephone service set out in a recorded plot plan of five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, mobile homes, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.
  - (4) Distribution line - A main line facility directly or indirectly connecting the customers in a development to the telephone central office.
  - (5) Service line - A line from the distribution line to the residence of the subscriber.
  - (6) Subdivider - The party responsible for dividing a tract of land into building lots which are not to be sold as utility-ready lots.
  - (7) Subdivision - A tract of land divided by a subdivider into five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, or apartment houses, all of which are intended for year-around occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.
- (b) Distribution and service lines, except pedestals, installed as the result of an application for telephone service within a development shall be installed underground; shall conform to the utility's construction standards; and shall be owned and maintained by the utility. Excavating and backfilling shall be performed by the applicant for telephone service or by another agent the applicant may authorize. All other installation shall be performed by the utility or by another agent the utility may authorize. The utility shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage, or other interference with its underground lines occasioned by anyone other than its own employees or agent. Nothing in this section shall prohibit a utility from performing its own excavating and backfilling for greater system design flexibility. No charges other than those specified in subsections (c) and (d) shall be permitted.

---

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

## H. UNDERGROUND TELEPHONE SERVICE IN NEW RESIDENTIAL DEVELOPMENTS (cont'd)

(c) The applicant for telephone service to a development shall do the following:

- (1) At its own cost, provide the utility with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.
- (2) At its own cost, clear the ground in which the service lines and related facilities are to be laid of trees, stumps and other obstructions, provide the excavating and backfilling according to utility specifications and subject to the inspection and approval of the utility, and backfill within 6 inches of final grade. Utility specifications for excavating and backfilling shall be set forth by the utility in written form and presented to the applicant at the time of application for the service and presentation of the plot plan to the utility. If the utility's specifications have not been met by the applicant, excavating and backfilling shall be corrected or redone by the applicant or its authorized agent. Failure to comply with the utility's construction standards and specifications permits the utility to refuse utility service until the standards and specifications are met.
- (3) Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the utility's line and facility installation with the general project construction schedule including coordination with any other utility sharing the same trench; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the utility to avoid unnecessary costs and delay.
- (4) Place with the telephone company at the request of, and as determined by the telephone company, in advance or upon such other terms as the company may require, the following charges:
  - (i) A prepayment in aid of construction in an amount not in excess of 60% of the company's costs of the telephone distribution facilities for the development.
  - (ii) A prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service rendered. The basis for total refund shall be 100% refund upon receipt of a telephone contract for telephone service from 50% of the total development within a 10 year period.

- (d) If the applicant changes the plot plan after installation of the telephone utility's lines has begun, or requests deviation from the utility's established underground construction practices, the additional costs shall be borne by the applicant. No charges other than those described in this subsection and in subsection (c) shall be borne by the applicant for telephone service or by another utility sharing the same trench, even if the utility elects to perform its own excavating and backfilling.

---

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

## H. UNDERGROUND TELEPHONE SERVICE IN NEW RESIDENTIAL DEVELOPMENTS (cont'd)

- (e) The Commission believes that there should be joint use of trenches whenever economically and technologically feasible. However, the Commission realizes that the economic advantages which can result from the joint use of trenches may at times be obviated by the technological disadvantages of joint occupancy. Therefore, the Commission will not make the joint use of trenches mandatory but will require the joint use of trenches whenever the circumstances indicate that the use would be feasible and all parties agree thereto.
- (f) This section shall apply to all requests for distribution facilities for telephone service to developments which are filed after June 30, 1984.
- (g) Amounts the public utility receives under subsection (c)(4)(i) shall be credited to Accounts 174-Other deferred credits.
- (h) Whenever the public utility or an affected person believes that the application of the tariff rule works an undue hardship, involves a physical impossibility, or is otherwise inappropriate, the utility or person may request an exception from the under-grounding requirements of this section by following the procedure set forth in § 57.86 (relating to exceptions).
- (i) Exceptions, as granted by the Commission for electric distribution lines under § 57.86 (relating to exceptions) shall also apply to telephone facilities. If an exception request initiated by an applicant for telephone service is granted and the applicant thereafter desires underground service, then this section shall apply as if no exception had been granted.

NOTE: Underground facilities in new residential developments are only required by this section when a bona fide developer exists, that is only when utility-ready lots are provided by the developer. A mere subdivision is not required to have underground service. However, should the lot owner in a subdivision desire underground service, the service shall be provided by the utility if the lot owner in a subdivision desires underground service, the service shall be provided by the utility if the lot owner, at his option, either complies with subsection (c) or pays to the utility the charges that are contained in the utility's tariff for underground telephone service not required by this title.



---

MISCELLANEOUS SERVICE

DIRECTORY LISTINGS

All subscribers, including pay telephones, are entitled to one listing in the official alphabetical directory published by the Telephone Company.<sup>1</sup>

Additional listings are provided at \$.50 (Residence) and \$1.00 (Business) each per month. The charge will continue while the directory containing such listing is in effect. The charge will be terminated: if the main station telephone service is terminated; upon death of listed party; listed party subscribes for service in his own name; or moves to a location where he is not accessible to the subscriber's station.

Acceptable listings are limited to the real names of individuals, partnerships, or corporations and/or names under which such individuals, partnerships or corporations actually conduct their business.

Customers requesting an additional directory listing or a change in their present directory listing will incur a non-recurring Record Service Charge as specified in Section 5 of this tariff.

<sup>1</sup>Residential customers, prior to July 1, 2009, are grandfathered and receive two listings without charge.

Supplement No. 15 -Telephone- PA P.U.C. No. 12

Windstream Conestoga, Inc.

Section 10  
Second Revised Sheet 2  
Cancels First Revised Sheet 2

---

MISCELLANEOUS SERVICE (cont'd)

NON-PUBLISHED NUMBERS

A telephone number is "non-published" when it is omitted from the directory and also from the information lists of the Telephone Company. Upon request, a subscriber may have a "non-published" number at the rate listed below. Unless the specific call number is given by the person calling, connection will not be established with a telephone having a "non-published" number. (C)

	<u>Business</u>		<u>Residential</u>	
Non-Published Directory Listing	\$1.50	(C)	\$2.50	(I)

A non-published number charge will apply if the customer requests a non-published number; however, only one non-published number charge will apply to the same customer at one premise regardless of the number of lines or type of service to which he or she may subscribe.

Customers requesting that their telephone number be excluded from the directory and information lists, or changed from a "non-published" basis to a regular listed basis, will incur a non-recurring Record Service Charge as specified in Section 5 of this Tariff.

When existing service for the same customer requires a number change in order to establish or continue "non-published" service, a Telephone Number Change charge applies as specified in Section 5 of this tariff.

(C) Indicates Change  
(I) Indicates Increase

---

Issued: April 30, 2014

Effective: July 1, 2014

Supplement No. 7 to Telephone- PA P.U.C. No. 12

Windstream Conestoga, Inc.

Section 10  
First Revised Sheet 3  
Cancels Original Sheet 3

---

MISCELLANEOUS SERVICE (cont'd)

\* \* \*

VACATION RATE SERVICE

Upon request from a customer, service will be suspended for a period of not less than one month, nor more than twelve (12) months in a period for a charge equivalent to one half the rate for local service, mileage and listings, other than foreign listings. More than one suspension may be permitted during any calendar year, provided at least one month's full service charges are paid between each period of suspension.

No outward or inward service is provided during the period of suspension. Calling card or third number long distance charges may not be charged to a number that is on temporary suspension or vacation rates.

Service charges will not be applied for the suspension or restoration of service.

The Telephone Company assumes no responsibility to intercept calls and provide information on inward calls.

---

(C)

(C)

---

Issued: April 5, 2011

Effective: April 6, 2011

---

MISCELLANEOUS SERVICE (cont'd)CUSTOM CALLING FEATURES

These features include Call Forward, Call Forward Remote Activation, Call Waiting, Speed Call 8 numbers, Speed Call 30 numbers, Three-Way Calling, Remote Call Forward, Distinctive Ringing and Call Forward Busy/Don't Answer and are available in those exchanges where the Central Office is equipped to provide them.

Call Forward

Call Forward permits the customer to automatically transfer all incoming calls to a telephone at another location. The customer activates Call Forward by dialing a special code followed by the telephone number of the location to which calls are to be transferred. The feature may be deactivated by dialing another code. The customer may still make outgoing calls even though a transferred call is in progress.

Call Forward Remote Activation

This service allows subscribers to activate or deactivate all types of Call Forward or to change the forward-to destination from a remote location. Call Forward Remote Activation can be accessed from any touch tone telephone simply by dialing the access code and a personal identification number (PIN) assigned by the telephone company. If Call Forwarding is already in effect, the forward-to number can be changed by dialing the access code, the PIN and the new forward-to destination.

Call Waiting

Call Waiting permits the customer engaged in a call, to receive a tone signal indicating a second call is waiting and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook.

Speed Call

Speed Call permits the customer to place calls to local or long distance numbers by dialing abbreviated codes instead of the complete telephone numbers. Two arrangements of Speed Call are available: 8-number capacity using one digit abbreviated codes and 30-number capacity using two digit codes. Customers may make changes or entries in their repertory by dialing special codes.

Three-Way Calling

Three-Way Calling permits the customer, by operation of the switch-hook, to place an existing call on hold, dial the telephone number of a third party and establish a three-way conference call. The customer may talk privately with the third party before establishing the three-way connection and may disconnect the third party to re-establish the original connection. The customer establishing the conference must remain on the line for the duration of the call.

---

Issued: December 1, 2009

Effective: December 3, 2009

MISCELLANEOUS SERVICE (cont'd)CUSTOM CALLING FEATURES (cont'd)Remote Call Forwarding (RCF)

Calls placed to the RCF number are automatically forwarded via the public switched network to the RCF terminating number designated by the subscriber. The Company will provision one access path per subscription. One access path is required for each additional call to be simultaneously forwarded. If RCF calls are forwarded to a number outside the local calling area, toll rates apply to the forwarded portion of the call and are billed to the RCF customer. Rates and regulations specified in other sections of this tariff apply to RCF service. End User Access Charges specified in the National Exchange Carrier Association Tariff F.C.C. No. 5 do not apply to RCF service. Call Forwarding as described above, is not offered as a feature at the RCF terminating number.

Distinctive Ringing

Allows the assignment of two separate directory numbers (one primary and one secondary) to a single party line. The service provides for distinctive ringing so the called party can identify which directory number was dialed.

Call Forward Busy/Don't Answer

Call Forward Busy/Don't Answer service forwards an incoming call to a predesignated telephone number (which may be an answering machine, central office controlled voice messaging system, or another telephone number) when the called line is busy or if there is no answer within a specified number of rings. This service can be activated or deactivated by the subscriber. When activated, the service is in effect any time an incoming call encounters a busy line or is not answered.

The rates for service are as follows, in addition to the service connection charges as applicable in Section 5.

	<u>Business</u>	<u>Residence</u>	
1. Call Forward.....	\$ 2.95	\$ 3.50	(I)
2. Call Waiting .....	3.95	3.95	(I)
3. Speed Call 8 numbers.....	1.50	2.50	(I)
4. Speed Call 30 numbers.....	3.50	3.00	
5. Three-Way Calling 1/ .....	2.95	3.95	(I)
6. Distinctive Ringing.....	3.00	3.00	
7. Call Forward Busy/Don't Answer.....	2.50	3.50	(I)
8. Call Forward Remote Activation.....	1.25	2.25	(I)
9. Remote Call Forwarding, per access path .....	16.00	12.00	(I)
10. Restrictive Use .....	3.00	2.00	
11. Package - 3 features 2/ .....	6.50	4.50	
12. Package - 4 features 2/ .....	7.50	5.00	
13. Package - 5 features 2/ .....	8.50	5.50	

\* Per number up to a maximum of three (3) numbers.

1/ Business and Residence Customers who subscribe to 3-Way Calling Service may choose to be billed on a monthly basis, or on a per usage charge basis of \$0.50 per usage.

2/ Feature packages shown above with 3, 4, or 5 features are grandfathered and available only to existing customers at existing locations.

(I) Indicates Change

Issued: April 29, 2022

Effective: July 1, 2022

MISCELLANEOUS SERVICE (cont'd)BRIDGED LINE SERVICE

When, at the customer's request, two one-party lines are bridged for simultaneous ringing, the one-party rate for each line applies in addition to the charge for the Bridge Lifter.

	<u>INSTALLATION CHANGE</u>	<u>MONTHLY RATE</u>
Bridge Lifter	See Sec. 5	\$1.00

---

Issued: December 1, 2009

Effective: December 3, 2009

---

MISCELLANEOUS SERVICE (cont'd)CLASS CALLING FEATURES

New Custom Local Area Signaling Services (CLASS Services) include Talking Return Call, Call Trace, Last Number Redial, Priority Ring, Selective Call Forwarding, Select Accept, and Call Block. These new services will be available to all residence and business customers in the Telephone Company's Service territory. Monthly rates, per usage rates, and non-recurring charges may be applied.

DESCRIPTION1. Talking Return Call

Customers have the convenience of recalling the last incoming call without knowing the directory number of that call. Talking Return Call is activated by means of dialing a code. If the called directory number is busy, automatic processing of the call continues for a limited time or until both lines are idle. The customer can continue to originate and receive calls without affecting the Talking Return Call request. Return Call requests can be canceled by dialing the deactivation code. Calls returned outside the local calling area are subject to toll charges. Customers who choose the pay-per-use option are billed per activation, regardless of whether or not the attempted call is completed.

2. Last Number Redial

Customers may recall the last dialed directory number by entering an activation code. If the destination line is busy, Last Number Redial monitors the line until it becomes idle and then places the call. The subscriber can continue to originate and receive calls without affecting the Last Number Redial request. Last Number Redial requests can be canceled by dialing the deactivation code. Customers who choose the pay-per-use option are billed per activation, whether or not the attempted call is completed.

3. CallTrace

Customers may initiate an automatic trace of the last call received. After receiving a call which is to be traced, the customer dials a code and the traced number is automatically sent to the Telephone Company. The subscriber will not receive the telephone number of the party who called. The information will be held by the Telephone Company for release to the appropriate law enforcement personnel.

(C)

(C)  
(C)

(C) Indicates Change

Issued: December 10, 2009

Effective: December 14, 2009

---

MISCELLANEOUS SERVICE (cont'd)CLASS CALLING FEATURES (cont'd)4. Priority Ring (1)

With this service, incoming calls from up to twelve directory numbers can be identified by a distinctive ringing pattern. If the customer is engaged in a conversation and a call from one of the designated directory numbers arrives, a distinctive call waiting tone accompanies the incoming call. Calls from all other directory numbers ring normally. The service is activated and deactivated by dialing the appropriate access code. This program list can consist of a directory number from any exchange having SS7 connectivity that includes all current exchanges of the Company. Customers may either incur a daily usage charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.

5. Selective Call Forwarding (1)

This service allows incoming calls from up to twelve directory numbers to be forwarded to another location. Numbers on the Selective Call Forwarding list, as well as the forward-to directory number, can be changed at any time by using the keypad. Calls from directory numbers that are not on the Selective Call Forwarding list will be completed as dialed. This program list can consist of a directory number from any exchange having SS7 connectivity which includes all current exchanges of the Company. Customers may either incur a daily usage charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.

6. Select Accept

Allows a subscriber to selectively accept calls arriving from up to twelve previously identified directory numbers. The screening list editing feature is used to update the Select Accept list.

7. Call Block (1)

Customers may selectively program a list of up to twelve directory numbers from which calls are to be blocked. This program list can consist of a directory number from any exchange having SS7 connectivity that includes all current exchanges of the Company. This service is activated and deactivated by dialing the appropriate access codes. The Call Block list can be modified by using the keypad. Incoming calls from directory numbers on the list are routed to an announcement stating the called party does not wish to receive the call. Customers may either incur a daily usage charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.

(1) Per attempt usage charges for Call Block is grandfathered and will no longer be available after December 13, 2009.

(C)

(C) Indicates Change

Issued: March 19, 2010

Effective: April 18, 2010



---

MISCELLANEOUS SERVICE (cont'd)CLASS CALLING FEATURES (cont'd.)AVAILABILITY

CLASS calling features may only be used on calls originating and terminating in central offices with the technological capability to provide CLASS service. The specific CLASS calling features are available on a per line basis to all one party residence and business customers within the Telephone Company's service territory. CLASS calling features are not available on pay telephones.

RATES

The following rates and charges are for the provision of these specific CLASS calling features on a per line basis.

	Monthly <u>Residence</u>		Monthly <u>Business</u>	Per <u>Usage</u>
Talking Return Call	\$ 4.75	(I)	\$ 4.75	\$ 0.50
Last Number Redial	3.50		3.50	0.50
Call Trace				1.00 *
Priority Ring	4.50	(I)	3.50	-
Selective Call Forwarding	3.50		3.90	-
Select Accept	4.00	(I)	4.00	-
Call Block	4.85	(I)	4.00	-

\* Per successful trace.

(I) Indicates Increase

---

Issued: April 29, 2022

Effective: July 1, 2022

---

MISCELLANEOUS SERVICE (cont'd)ADVANCED INTELLIGENT NETWORK (AIN) SERVICES

DESCRIPTION - As facilities permit, the following services will be provided when and where available.

TERMINATING CALL MANAGEMENT – This service provides customers with control over incoming phone calls by allowing them to select either an “anti-solicitation” or a “do not disturb” mode. End User modifications can be completed via a touch tone phone or the AIN Internet website.

MONTHLY RATES (SUBSCRIPTION)

<u>Services</u>	<u>Residence</u>	<u>Business</u>
Terminating Call Management *	\$4.25 (I)	\$3.25

\* Terminating Call Management is grandfathered and is only available to existing customers at existing locations.

(I) Indicates Increase

---

Issued: April 29, 2022

Effective: July 1, 2022

---

MISCELLANEOUS SERVICE (cont'd)EMERGENCY 9-1-1 SERVICE

## 1. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification/Master Street Address Guide (ALI/MSAG) data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with "service provider."

Content: The data elements of the MSAG including (but are not necessarily limited to) the data elements that are entered into the following fields, A-I, of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

## 2. REGULATIONS

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order relating to MSAG at Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.

---

MISCELLANEOUS SERVICE (cont'd)

EMERGENCY 9-1-1 SERVICE (cont'd)

2. REGULATIONS (cont'd)

- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in this Tariff at Section 1, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/ municipality's MSAG in "read/write" format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

MISCELLANEOUS SERVICE (cont'd)

EMERGENCY 9-1-1 SERVICE (cont'd)

2. REGULATIONS (cont'd)

- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the Telephone Company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the Host Telephone Company, but shall be made solely in read-only format by all other telephone companies), and the Telephone Company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

MISCELLANEOUS SERVICE (cont'd)

ROTARY TRUNK FEATURE

A group of consecutively numbered individual exchange line furnished to the same customer may be arranged, at the customer's request, so that all calls to the group will be directed automatically to an idle line of group.

Only the number of the initial line of the group is listed in the telephone directory and all calls are directed to this number. The additional consecutively numbered lines of the group are termed auxiliary lines.

A monthly charge of \$1.50 applies for each line of a rotary service in addition to the rate for the appropriate class and grade of service as specified in Section 3.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

MISCELLANEOUS SERVICE (cont'd.)CALLER ID SERVICEDESCRIPTION1. Caller ID Deluxe Service

Caller ID Deluxe Service is an enhancement of Caller ID Service. Caller ID Deluxe is an optional service which allows the subscriber to view the telephone number of an incoming call and the name of the person listed as the holder of that telephone number on a customer provided display unit before the call is answered. The telephone number and name will display between the first and second rings. The telephone number that is viewed by the subscriber to the Caller ID Deluxe Service is referred to as the "Calling Party Number" or "CPN". The telephone numbers and names that will be displayed on a Caller ID Deluxe subscriber's display unit include listed, non-listed and nonpublished telephone numbers. Caller ID Deluxe is available to all customers in the Telephone Company's service territory by monthly subscription only, which provides unlimited use of the service.

2. Per Call Block

Per Call Block allows the calling party to block passage of his telephone number and name on a specific outgoing call. This can be done by dialing "\*67" ("1167" on rotary phones) prior to placing the call. When a customer blocks passage of his telephone number and name, the number and name will not show on the Caller ID or Caller ID Deluxe subscriber's display unit. Per Call Block is automatically provided at no charge and on an unlimited basis to all customers in the Telephone Company's service territory.

Per Call Block will also be provided at no charge on all pay telephones. Instructions on how to use Per Call Block will be provided at each pay telephone location. Such notice will state:

CALLER ID Block - Dial \*67 (or O for Operator) before placing your call.

Per Call Block will not prevent the display of originating telephone numbers and names to 911 emergency service providers.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

MISCELLANEOUS SERVICE (cont'd.)CALLER ID SERVICE (cont'd.)3. Per Line Block

Per Line Block allows a subscriber to block passage of his telephone number and name on all outgoing calls. This feature may be de-activated at any time by customers on a call-by-call basis through the activation of a special code; to unblock, the customer must dial "\*82" ("1182" on rotary phones). The customer's telephone number and name will be displayed for that call only.

Line Block is a special feature which must be ordered by customers. The Telephone Company will initially install Per Line Block at no charge to new and existing customers. Requests to remove Per Line Block on customer lines will be completed at no charge. Subsequent requests to re-install Per Line Block for the same customer at the same address will be completed at the prevailing non-recurring service order rate. Reconnection charges would not apply to victims of domestic violence, the staff of domestic violence program agencies (when related to domestic violence counseling), and emergency services personnel (while performing their duties).

Per Line Block will not prevent the display of telephone numbers and names to 911 emergency service providers.

Per Line Block is not available on pay telephones.

4. Anonymous Call Rejection (ACR)

Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call block can reject anonymous calls. Upon dialing a specific code, the Caller ID Deluxe subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "\*77" ("1177" on rotary phones) and can be deactivated by dialing "\*87" ("1187" on rotary phones). ACR is offered to Caller ID Deluxe subscribers at no charge.

A call can be completed to a Caller ID Deluxe subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card, or (3) placing the call after unblocking the telephone number and name. The Telephone Company will waive the live operator surcharge for victims of domestic violence, the staff of domestic violence program agencies (when related to domestic violence counseling), and emergency services personnel (while performing their duties).

Blocked calls which are routed to the Anonymous Caller Rejection announcement will not be charged as completed calls for rating purposes.



---

MISCELLANEOUS SERVICE (cont'd.)CALLER ID SERVICE (cont'd.)5. 800/900 Privacy Notice Requirements

The technological capability has not been developed which would allow a caller to withhold display of the caller's telephone number and name on a per call or per line basis from the display instrument of an individual receiving a call at an "800" or "900" access code service number. Until such capability is developed, the Telephone Company shall provide telephone subscribers with annual notice developed with the approval of the Bureau of Public Liaison that use of an "800" or "900" number may result in the disclosure of the subscriber's telephone number and name or other identifying information to the called party.

AVAILABILITY OF SERVICE

Caller ID Deluxe requires special central office equipment and is provided as facilities permit. Caller ID Deluxe works only on calls which originate from and terminate in central offices which are equipped to provide this service or between central offices that are equipped with SS7 connectivity. Caller ID Deluxe are available to all customers in the Telephone Company's service territory. The Company will not allow the display of telephone numbers and names from exchanges where the originating telephone company has not offered Caller ID Deluxe blocking options.

RATES

The following rates and charges are for the provision of Caller ID Deluxe on a per line, per order basis.

\* \* \*

Supplement No. 28 to Telephone- PA P.U.C. No. 12

Windstream Conestoga, Inc.

Section 10  
First Revised Sheet 18  
Cancels Original Sheet 18

---

MISCELLANEOUS SERVICE (cont'd.)

CALLER ID SERVICE (cont'd.)

RATES (cont'd.)

	<u>Non-Recurring Service Charge</u> (per line, per order)	<u>Monthly Charge</u>
Caller ID Deluxe Service:		
Residence	\$15.00	\$8.50 (I)
Business	15.00	7.95
Centrex		
1-10 Lines	15.00	6.50
11-25 Lines	15.00	6.00
26-50 Lines	15.00	5.00
51-100 Lines	15.00	3.00
> 100 Lines	15.00	2.00
Per Call Block	No Charge	
Per Line Block	No Initial Charge*	

\* A restoral fee will apply for a reconnection of line block that was initially connected, then disconnected, for the same customer at the same address. See Section 5.

(I) Indicates Increase

---

Issued: April 29, 2022

Effective: July 1, 2022

---

MISCELLANEOUS SERVICE (cont'd)

THIS PAGE INTENTIONALLY LEFT BLANK.

---

MISCELLANEOUS SERVICE (cont'd)

THIS PAGE INTENTIONALLY LEFT BLANK.

---

MISCELLANEOUS SERVICE (cont'd)OPERATOR SERVICES

\* \* \*

(C)

\* \* \*

(C)

A. OPERATOR CALLS

(C)

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

<u>Calling Card</u> <u>Customer Dialed</u>	<u>Operator</u> <u>Station-to-Station #</u>	<u>All Types</u> <u>Person-to-Person</u>
\$.35	\$.90	\$2.50

#-Includes collect, special billing number, bill-to-a-third-number, operator dialed calling card and all Time and Charge request calls.

The live operator surcharge will be waived for customers of Windstream Conestoga, Inc. who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs). If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number and name, the Company will waive any additional charges associated with such alternative methods.

(C) Indicates Change

Issued: April 30, 2015

Effective: July 1, 2015

---

MISCELLANEOUS SERVICE (cont'd)DUPLICATE COPIES OF MONTHLY TELEPHONE BILLSA. DESCRIPTION

Duplicate Copies of Monthly Telephone Bills is a service that allows customers to request and receive duplicative copies of prior period and current period bills. Requests for Duplicate Copies of Monthly Telephone Bills are only accepted from the customer whose name appears on the bill (the customer of record) and will only be mailed to the name and address on the bill. The only exceptions to this requirement will be when the Company receives a legal notice/order to provide bill copies to a person other than the customer of record. Customers who request duplicate copies of monthly bills will be provided copies of the entire bill. Customers who request a duplicate copy of their current month's bill will be provided one copy at no charge. Customers who request additional duplicate copies of their current period bill will be charged for those duplicate copies. Customers who request duplicate copies of their prior period bills will be charged for all duplicate copies.

B. CHARGES

Residential / Business

\$12.50 per bill, plus \$0.16 per page

---

PRIVATE BRANCH EXCHANGE SERVICE

Private branch exchange service is provided, where required, subject to the following regulations and rates.

A. Monthly Rates for Services

Access lines are charged at the rate shown in Section 3. Where a switchboard or main switching device is located beyond the base rate area, exchange line mileage charges apply on each access line equivalent to the one-party line mileage charge as shown in Section 6.

For circuits connecting the switchboard to locations on other premises or in other buildings, extension line mileage charges apply as shown in Section 6.

---

Issued: December 1, 2009

Effective: December 3, 2009

This page reserved for future use.

---

Issued: December 1, 2009

Effective: December 3, 2009



---

PRIVATE BRANCH EXCHANGE SERVICE (cont'd)

B. Installation Charges:

An installation charge is made for each trunk as shown in Section 5.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

PAY TELEPHONE LINE SERVICE

A. GENERAL

1. Pay Telephone Line Service is one-party exchange service for use by payphone service providers and is furnished solely for the connection of coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.
2. The term "Pay Telephone" denotes a coin, coinless or combination coin/coinless instrument provided in a public or semi-public place where Payphone Service Provider customers can originate telephonic communications and pay the applicable charges by (1) inserting coins into the equipment, or (2) using a credit card, or (3) third party billing the call, or (4) calling collect.
3. The term "Payphone Service Provider" denotes an entity that provides pay telephone service.

Pay Telephone Line Service:

- a. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.
- b. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone line furnished. However, Non-published Number Service or Non-listed Number Service is also available at no charge to Pay Telephone Line Service customers.
- c. Only one pay telephone may be connected to each Pay Telephone line.
- d. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
- e. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
- f. The payphone service provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.

---

PAY TELEPHONE LINE SERVICE (cont'd)

A. GENERAL (cont'd)

- g. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
- h. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's Rules and Regulations.
- i. Each pay telephone connected to a Pay Telephone line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.
- j. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

B. REGULATIONS AND RATES

- 1. Pay Telephone Line Service is provided at the rates contained in Section 3 of this Tariff.
- 2. When measured service is available in a given exchange, the business measured service rates apply to the Pay Telephone Line Service.
- 3. Service connection charges listed in Section 5 of this Tariff apply to Pay Telephone Line Service.
- 4. There is no charge for non-published or non-listed telephone numbers for Payphone Service Providers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.
- 5. Directory Assistance charges of \$0.75 per call apply to Pay Telephone lines.
- 6. All subscribers to Pay Telephone Line Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.
- 7. For Payphone Service Providers who enter into a PSP Term Pricing Agreement with the Company that includes a 12-month minimum term obligation, the Company will offer a discount of \$1.00 per line per month off the payphone local service charge incurred by the Payphone Service Provider.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

PAY TELEPHONE LINE SERVICE (cont'd)C. COIN SUPERVISION ADDITIVE SERVICE

## 1. Definition

Coin Supervision Additive Service is provided to Payphone Service Providers (PSPs) who order Pay Telephone lines for the provision of pay telephone service and where the pay telephone equipment connected to the local exchange service lines requires central office coin supervision capability. The local exchange service lines used for the provision of pay telephone service are obtained from and subject to the terms and conditions under the Telephone Company's general and/or local tariffs.

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from a local exchange service line to a trunk terminating at the PSP's operator service provider. These signals enable an operator service provider to provide for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

## 2. Rates

A Coin Supervision Additive Service charge is assessed to Payphone Service Provider for each Pay Telephone Line Service for which Coin Supervision Additive Service is provided.

		<u>Monthly</u>	<u>Non-recurring</u>
Coin Supervision Additive Service.	\$ 2.21		N/A

---

Issued: December 1, 2009

Effective: December 3, 2009

---

PAY TELEPHONE LINE SERVICE (cont'd)D. OPTIONAL CALL SCREENING/BLOCKING

1. Optional call screening/blocking functions, as listed below, are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests for screening/blocking from the customer.

## A. Definitions

1. Incoming and Outgoing Screening - prevents completion of collect or third number incoming calls to the Pay Telephone line. Originated operator-handled calls from the Pay Telephone line are restricted to collect, third number or calling card only.
2. Incoming Blocking - blocks all incoming calls.
3. Outgoing Blocking - restricts outgoing calling to non-sent paid calls only (coinless).

## B. Rates

This service is provided only where the equipment is available.

	<u>Monthly</u>	<u>Non-recurring</u>
Incoming & Outgoing Screening.	\$ 0.25	\$15.00
Incoming Blocking.	0.25	15.00
Outgoing Blocking.	0.25	15.00

---

Issued: December 1, 2009

Effective: December 3, 2009

---

Map of Exchange Areas  
Bally Exchange Map



Map of Exchange Areas  
BIRDSBORO EXCHANGE



Issued: December 1, 2009

Effective: December 3, 2009







Map of Exchange Areas  
Boyertown Exchange Map



Issued: December 1, 2009

Effective: December 3, 2009

Map of Exchange Areas  
Douglassville Exchange Map



Map of Exchange Areas  
GREEN HILLS EXCHANGE



---

Map of Exchange Areas  
Morgantown Exchange Map



---

Map of Exchange Areas  
Oley Exchange Map



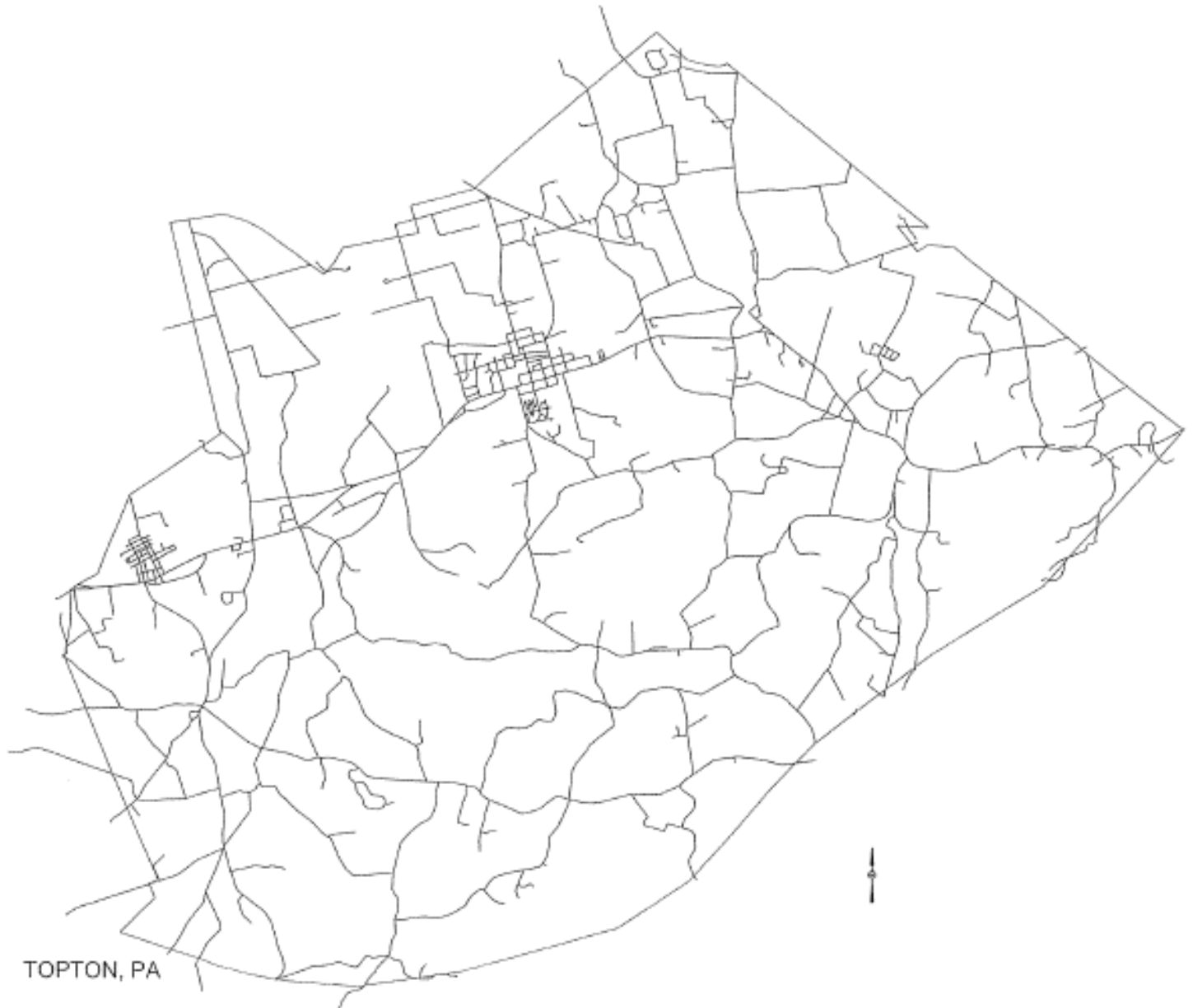
---

Map of Exchange Areas  
Sassamansville Exchange Map



---

Map of Exchange Areas  
Topton Exchange Map



---

Map of Exchange Areas  
Yellow House Exchange Map





---

RADIO TELEPHONE SERVICE

A. APPLICATION OF TARIFF

This section applies to automatic mobile radio telephone service, furnished by this company through its regular dial exchange at Yellow House and Birdsboro, Pennsylvania.

B. REGULATIONS

Radio Telephone Service is a dial automatic communication service through a wire telephone exchange between a wire telephone and either a fixed or mobile unit or between a fixed unit and a mobile unit or between two fixed or between two mobile units.

Availability of Service

Radio telephone service is available to radio units within range of a base station through which such service is furnished and subject to transmission, atmospheric, and like limitations.

Undertaking of the Telephone Company

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the construction and maintenance of the necessary equipment, lines, and wiring.

In connection with general service, the Telephone Company does not undertake to transmit messages, but offers the use of its facilities for communication between its customers.

Limited Conversation

The telephone company reserves the right to limit the length of conversation when necessary or in times of emergency, in order to improve on the overall efficiency of said service.

Liability of Telephone Company

Liability for interruption of service will be governed by Section 1 of this tariff. The adjustment period will begin twenty-four hours after the mobile unit is made available to the Telephone Company for repair.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

RADIO TELEPHONE SERVICE (cont'd)

B. REGULATIONS (cont'd)

Advance Payments

Applicants for radio telephone service who have no account with the telephone company or whose financial responsibility is not a matter of general knowledge, may be required to make advance payment at the time the application is signed.

The amount of the advance payment is credited to the customer's account on the first bill rendered under the contract.

Payment for Service

The customer is responsible for payment of all charges for facilities and services furnished the customer, including charges for services originated, or charges accepted, at such facilities.

Service Agreements

An application for service becomes a contract upon the establishment of service. Neither the contract nor any rights acquired hereunder may be assigned or in any manner transferred. Requests for additional service, upon the establishment thereof, become a part of the original contract. Minimum contract period for service is one month.

Denial and Restoral of Service

In the event of the non-payment of any sum due, or any other violation of the lawful regulations of the telephone company, or any of the provisions of the Communications Act of 1934, as amended, the Public Utility Law of the Commonwealth of Pennsylvania or the Rules and Regulations of the Federal Communications Commission or the Pennsylvania Public Utility Commission applicable to this service, the Telephone Company may, without advance notice to the customer, either temporarily deny service, or terminate the contract.

When the service of a customer has been temporarily denied in accordance with the preceding paragraph, but the contract has not been terminated or the order to remove the service had not been issued and completed, such service will be restored upon the payment of all charges due, plus a restoral charge specified in Section 5.

---

RADIO TELEPHONE SERVICE (Cont'd)

C. RADIO TELEPHONE SERVICE AREA

Each mobile unit will permit the subscriber unlimited local service and extended area service from the Birdsboro and Yellow House exchange as listed in Section 3 of this tariff. Long distance calls placed over the assigned Windstream Conestoga, Inc. Company "Home" Channel will be charged for at the rate applicable to the Birdsboro and Yellow House toll rate center. Calls placed over the facilities of other operating companies will include service charges, if applicable, in addition to any toll charges and will become a part of the subscriber's monthly billing for toll service.

D. RATES

Flat Rate Calling Area

The flat rate calling area for Mobile customers having Birdsboro and Yellow House service is the same as that for land telephone customers having Birdsboro and Yellow House service, as indicated in Section 3 of this tariff.

For service within the flat calling area to and from mobile units for which service was contracted through other mobile service areas, a 30¢ charge applies for 3 minutes and 10¢ for each additional 1 minute or fraction thereof.

Message Toll Service

For messages outside the flat rate calling area between mobile units and land telephones, and between mobile units, message toll rates from Birdsboro and Yellow House apply, except that day person-to-person rates (30¢ for 3 minutes) apply to calls to and from mobile units for which service was contracted through other mobile service areas.

Calls may be handled upon a connect or reverse charge basis if the charges are accepted at the called station, and regular message toll rates apply except that for collect calls to and from mobile units for which service was contracted through other mobile service areas there is applicable a minimum charge of 45¢ for the first 3 minutes and 10¢ for each additional minute or fraction thereof.

---

RADIO TELEPHONE SERVICE (cont'd)D. RATES (cont'd)

	<u>MONTHLY RATES</u>	<u>Service Connection Charge</u>
	<u>Access Line</u>	
Rotary Dial Access.....	\$38.75	See Sec. 5
Push Button Access.....	38.75	See Sec. 5

Special Types of Service and Equipment

In cases where a subscriber desires some special type of service for which provision is not otherwise made, and in the judgement of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted on the cost of furnishing such service.

E. GENERAL

Service to Mobile Units of a foreign registry, first three minute call, \$1.00. Each additional minute \$.30.

RADIO PAGING SERVICEA. GENERAL

Radio Paging Service is a one-way, tone only, or tone and voice, paging service provided by land radio telephone equipment to a personal paging receiver equipped for such service.

Each paging receiver shall have a telephone number assigned to it. Paging calls are placed by dialing the assigned telephone number.

Pager numbers are furnished only to the customer and will not be listed in either the Telephone Company's alphabetical directory or in the information records available to the general public.

B. REGULATIONS

Regulations applicable to the provision of regular telephone service are also applicable to Radio Paging Service.

---

RADIO PAGING SERVICE (cont'd)B. REGULATIONS (cont'd)

Radio Paging Service is available within range of the land radio telephone station through which the service is furnished and subject to transmission, atmospheric and like limitations inherent to radio transmission.

The liability of the Telephone Company for damage arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnished service and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service which such mistake, omission, interruption, delay or defect in transmission occurs.

C. RATES

1. SERVICE ORIGINATION CHARGES - See Section 5 of this tariff.

Monthly RatesAccess Line

Tone Only.	\$ 7.50
Tone Only-Dual Function	10.00
Tone and Voice.	10.50

2. INITIAL CONTRACT PERIOD, REACTIVATION FEE AND TERMINATION OF SERVICE BY SUBSCRIBER

- a. Contract Period - The initial contract period for service is one month.
- b. Reactivation Fee - A charge of \$10 will be instituted for reactivation of service after a customer's temporary discontinuance of use of service.

---

RADIO PAGING SERVICE (cont'd)C. RATES (cont'd)2. INITIAL CONTRACT PERIOD, REACTIVATION FEE AND TERMINATION OF SERVICE BY SUBSCRIBER (cont'd)

- c. Termination by Subscriber - For any agreements, other than long-term contracts, following the expiration of the initial term, the agreement shall be automatically renewed for successive terms of the same duration as the indicated minimum initial term unless either party notifies the other at least thirty (30) days in advance of expiration of the term then in force.

3. CONNECTION AND RECONNECTION OF SERVICE - There will be a one-time charge not to exceed \$25.00 for connection of service and a one-time charge of \$15.00 for the reconnection of service.D. TERMINAL EQUIPMENT

Radio mobile and radio paging terminal equipment was detariffed effective January 1, 1985, per Pa. P.U.C. Docket No. M-850001. This tariff provides for the unbundling of mobile telephone equipment, furnished by the Company, from the primary rate and is now furnished on a separate basis. Customers have the option of providing their own terminal equipment and wiring, compatible with the Company's provision of access service.

<u>Monthly Rates</u>		<u>Service Connection Charge</u>
	<u>Access Line</u>	
Rotary Dial Access	\$38.75	See Section 5
Push Button Access	38.75	See Section 5

Special Types of Service and Equipment

In cases where a subscriber desires some special type of service or equipment for which provision is not otherwise made, and in the judgment of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted based on the cost of furnishing such service or equipment.

RADIO PAGING SERVICE (cont'd)E. MOBILE TERMINAL AND MISCELLANEOUS EQUIPMENT OR FEATURES

	<u>Monthly Rate</u>	<u>Installation Charge</u>
Mobile or Fixed Unit-Rotary Dial..	\$ 38.75 #	\$ 120.00 *
Mobile Unit-Push Button Dial.	62.75 #	120.00 *
Auxiliary Horn...	1.25 #	26.00 *
Roam Crystal-Additional Channels, each.	1.50 #	25.00 *
Auxiliary Relay (needed to operate horn & light).	2.25 #	26.00 *
5db Gain Antenna..	**1.00 #	-
Transfer Mobile Units to another vehicle...	-	120.00 *
Restoral of service after denial for any reason.	-	20.00 *

\* In addition to multi-element service charges in Section 5 of this tariff.

\*\* No charge on Pulsar Units.

# These rates are applicable only to customers with service at December 31, 1982, or to customers taking service after that date for which the Company provides "embedded equipment."

Issued: December 1, 2009

Effective: December 3, 2009

---

RADIO PAGING SERVICE (cont'd)

F. SPECIAL SERVICES

Special services include but are not limited to:

Long-Term Contracts and Termination of Service by Subscriber.

A long-term agreement shall have an initial contract period of six months or longer, and shall be in consideration of a special rate stated in the agreement. A special rate is provided to the subscriber requiring long-term contract service because a long-term agreement is a special type of service.

Long-term contract service may be terminated by the subscriber at any time, subject to payment in full of all charges for the entire contract period regardless of whether the contract has been fully performed by the subscriber.

The rate for this service will not be less than the cost of providing service to the customer.

G. FLEXIBLE RATE

a. Availability. This rate is available when Carrier in its sole discretion, determines that a customer has the opportunity to receive service from a competitor at a rate less than the rate stated in Carrier's tariff Sections C and D and will subscribe to the competitor's service in lieu of the Company's service.

b. Rate for Service. The rate for service will not be more than the applicable rate in Carrier's tariff Sections C and D nor less than the cost of providing service to the customer.

H. GENERAL

Service to Mobile Units of a foreign registry, first three minute call, \$1.00. Each additional minute \$.30.



---

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT

GENERAL

- A. Customer-provided equipment may be used with the facilities furnished by the Telephone Company, for telecommunication service, provided that such equipment will be connected, maintained and operated as specified in this tariff.
- B. Where the use of any customer-provided terminal equipment involves direct electrical connection to the facilities of the Telephone Company, such connection shall be made through a connecting device furnished and installed by the Telephone Company at charges specified in this tariff.
- C. The customer is not permitted to create additional channels from facilities provided by the Telephone Company, or to resell or share services with another party through extension of customer provided channels, or equipment, except as otherwise provided in this tariff.
- D. If customer provided equipment is used in violation of the provisions of this tariff, the Telephone Company will take such action as it deems necessary for the protection of the network.

After notification by the Telephone Company of such violation, the customer shall discontinue such use and confirm in writing to the Telephone Company within 10 days that such violation has ceased. Failure of the customer to conform to this requirement shall result in suspension of service.

COMPANY RESPONSIBILITY

- A. The Telephone Company shall be responsible to the customer if changes in criteria in this tariff or changes in any of the facilities or operations or procedures of the Telephone Company render any customer provided equipment obsolete, or require modification or alteration of such equipment, or otherwise affect its use or performance. The Telephone Company reserves the right to change the standards of its equipment as the requirements of the telephone business may direct.

PARTY LINE CPE

Party line telephones were deregulated by the F.C.C. on January 1, 1983, but are not included in the Registration Program of Part 68 of the F.C.C. Rules and Regulations. Consequently, there are no specific technical standards applicable to party line CPE. The problems surrounding party line CPE are (1) selective ringing and (2) calling party number identification for proper billing of long distance charges.

It is the intent of the Company to make modification services available to customers who have purchased equipment for use on their party line, which proves not to be compatible with the Company's line provisions. Charges for this service are based on the schedule of service charges in Section 5 of this tariff.

---

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT (cont'd)

PARTY LINE CPE (cont'd)

Should the telephone company find it necessary to rearrange a party line for any reason, the telephone company will take the responsibility to convert existing customer owned equipment to make it compatible with the new party line arrangement.

Since there are no technical standards as a part of the FCC registration program, the company provides the following minimum technical standards which would open party line service for connection of customer premise equipment purchased from vendors other than the telephone company.

- a. Changeable ringer leads
- b. Three conductor cords
- c. A removable housing
- d. The equipment should be accompanied by a wiring conversion chart.

The telephone company will permit the use of automatic dialers on party lines, excluding those devices which automatically seize the line and dial.

This tariff prohibits the use of automatic answering devices on party lines.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT (cont'd)

OBLIGATIONS OF THE CUSTOMER

- A. The customer will at his expense:
1. Provide and install all wiring from point of connection with the Telephone Company facilities and make the actual connection with it.
  2. Provide power to operate his equipment in conformity with Telephone Company specifications.
  3. Maintain his equipment to assure proper operation within standards of the Telephone Company.
  4. Disconnect equipment upon notification that it is causing or is likely to cause interference or hazard to the network or company personnel, or to other customers of the company.
  5. Pay a service maintenance charge of \$20.00 for visits to his premises when the service difficulty is not being caused by the Telephone Company facilities.

---

Issued: December 1, 2009

Effective: December 3, 2009

---

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT (cont'd)

NETWORK CONTROL SIGNALLING

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the signals used to control the network and the switching equipment involved. Therefore, the network control signaling shall be performed by equipment furnished, installed and maintained by the Telephone Company.

BASIS OF CONNECTION

Customer provided equipment may be connected to the facilities of the Tele-phone Company either by direct electrical connection, as covered in Paragraph B - General Regulations above, or by acoustic or inductive connection.

NETWORK PROTECTION CRITERIA

To protect the network and services furnished to the public by the Telephone Company, the customer provided equipment must comply with minimum network protection criteria which shall be prescribed by the Telephone Company, or Telephone Companies with which the Company interconnects.

---

CENTREX SERVICE

Centrex Service consists of switching equipment, located on Telephone Company premises, interconnected with customer-provided stations on the customer's premises to provide intercommunication among the stations and station access to the exchange network. This service offering requires special central office equipment and is provided only in exchanges where such central office equipment is available.

A. GLOSSARY OF TERMS

Account Codes

A station user can enter a cost accounting or client billing code into their SMDR system.

Attendant Camp-On

This feature permits attendant completed calls to busy station to be placed in a waiting (camp on) condition. When the station becomes idle, it is automatically rung and connected to the waiting call.

Attendant Recall

A call that has been extended by a system attendant is automatically returned to an attendant after a specified time period if the caller receives a busy signal or no answer.

Attendant Services

This feature enables the system to provide uniform Attendant Access Code to every station user within a customer group (maximum of eight 8 subgroups numbered zero 0 through seven 7). During the regular working hours, calls from stations are directed to the attendant by dialing the assigned subgroup number (usually 0).

Attendant Speed Call

This feature permits an attendant to dial frequently called numbers by depressing a speed call key and dialing a one or two digit code.

Attendant Transfer

This feature enables an attendant to call and speak to another attendant and/or to transfer a call to another attendant.

Authorization Codes

An authorization code is a specific set of digits assigned to and used by a station user.

---

CENTREX SERVICE (cont.)

A. GLOSSARY OF TERMS (cont.)

Automatic Identification of Outward Dialing

This feature provides for automatic number identification of the calling station on all completed outgoing long distance calls.

Automatic Line

When this feature is assigned, going off hook causes a connection to be made to a predetermined location with no pulsing required (often called a hotline).

Busy Verification - Station/Trunks

This feature permits the attendant to verify the condition of a station line or trunk within the customer's group as to its busy idle, or out-order state. It allows the attendant to establish a talking connection with any apparently busy trunk, special service access line, or station line to verify that they are busy and in working order. Busy Verification Tone will be provided to the interrupted parties and repeated for as long as the attendant is connected.

Call Forwarding

Allows a station user to forward calls to another telephone number within the customer's system, the local calling area or a foreign exchange. Long distance rates apply where applicable.

Provides electronic digital switching service for intercommunication purposes and for connection through the local and long distance telephone network, and will be furnished where central office equipment and adequate outside plant facilities are available.

Call Park and Retrieve

Allows a station user to "park" or hold one call by a switchhook flash and a code, and can be retrieved from any station by dialing the appropriate code and the directory number against which the call is parked.

Call Pick-Up

Allows a station user to answer calls that come into other stations within an assigned Call Pick-Up, by a code.

---

CENTREX SERVICE (cont.)

A. GLOSSARY OF TERMS (cont.)

Call Waiting

Informs a station user who is engaged in a phone call, that a second call is waiting by a tone. The user can put the first call on hold and answer the call waiting by a switchhook flash, and alternate between calls by a switchhook flash.

Class of Service Restriction

The Class of Service (COS) feature defines the specific features available to individual stations and attendants within a customer group. Access restrictions are divided into origination restrictions, terminating restriction, and feature restriction. The maximum number of COS per customer group is 256.

Consultation Hold

In conjunction with call transfer, this permits the transferring party to talk privately with the destination before transferring the call.

Dictation Access

The feature provides station access to customer provided dictation recording equipment by dialing an access code.

Direct Inward Dialing

Allows incoming calls to reach a station without attendant assistance, by dialing the directory number of the station.

Direct Outward Dialing

Allows a station user to dial outgoing calls by an access code, waiting for a second dial tone, and dialing the desired outside numbers, subject to class of service restrictions.

Distinctive Ringing

Identifies certain call types by applying a distinctive ringing cadence to calls terminating on Centrex stations in the customer group.

Foreign Exchange Lines & WATS

Lines from a Central Office other than the customers serving Central Office and Wide Area Telephone Service terminating in the customer's system.

---

CENTREX SERVICE ( cont.)

A. GLOSSARY OF TERMS (cont.)

Hold

Allows a station user to place a call on hold by a switchhook flash, keying a code, giving a busy tone and then silence. Then the user hangs up. Every 15 seconds a short burst of ringing will occur as a reminder of the call on hold. The user can be reconnected to the call by picking up the receiver. A user can place another call while holding a call, by a switchhook flash, dial tone, and placing the second call. If a second call results as a busy signal, the user can return to the first call by two switchhook flashes. If the second call goes through, when finished, hang up and the original call will ring shortly afterwards.

Intercommunication

Any station calling any other station in the customer's system.

Last Number Redial

Allows a station user via a code, to automatically dial the last number dialed from that station.

Line Hunting

When a number in the hunt group is dialed, the hunting starts with the first line in the hunt group and ends at the last. The lines are hunted sequentially, and the call is completed to the first idle line in the hunt group.

Lockout

If the lockout and telephone feature is enabled, an attendant may not re-enter a call on a held loop unless either recalled by station user or upon automatic attendant recall.

Meet Me Conference (3-Way)

A station user may set up a conference call for a specified time with the Meet-Me Conference feature. The assigned Meet-Me Conference directory number for the conferees is dialed at the designated time. Each conferee is automatically added to the conference when the Meet-Me Conference number is dialed. As conferees are added, all conferees, including the new arrival, will receive a confirmation tone to indicate that a party has been added.



---

CENTREX SERVICE (cont.)

A. GLOSSARY OF TERMS (cont.)

Multiple Console Operation

More than one console can be operated by the same customer. Usually due to the number of telephones in the customer group or maybe answering consoles, or group answering consoles within the customer's main station group.

Multiple Listed Directory Numbers

More than one Listed Directory Number (LDN) may be made available to provide access to the attendant of any one customer group.

Paging Access

Permits attendants and station users to have access to loudspeaker paging equipment by dialing an appropriate access code.

Ring Again

Used to automatically ring back a station user who dialed an extension, got a busy signal, and activated ring again.

This is done by doing a switchhook flash, and keying a code. The station user gets a tone and hangs up. When the dialed extension becomes idle the originating station user's telephone will ring; that user picks up the receiver and it rings the station called.

Secrecy

The feature allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation.

Serial Call

If a calling party wishes to speak to more than one station the attendant can hold the trunk circuit on the console loop key. The attendant observes the lamps of the loop key to know when the calling party is ready to extend the next call. When the called party has hung up, the calling party is ready for the next connection to be established by the attendant.

Station Controlled Conference

This feature permits 500/2500 Stations (POTS) to establish a conference call consisting of more than three parties without the assistance of the attendant.

---

CENTREX SERVICE (cont.)

A. GLOSSARY OF TERMS (cont.)

Station Line

A main station line is the primary or first termination of a Centrex line to which a particular Centrex Line number is assigned. A bridged line termination is an additional termination of a station assigned to the same station line number.

Station Speed Calling

A station user can assign telephone numbers a one or two digit code by a programming function via a code. From that point on, the digit code is dialed, and the assigned number is automatically dialed. There is no provision for a pause, and only 15 digits can be programmed to a code.

Station to Station Calling

A station user can complete calls within the customer's system by dialing the station number.

Switched Loop Operation

Allows for the attendant position to be released from a call after the connection between the switching equipment and the called station has been established.

System Speed Calling

This feature allows a customer to define a list of network speed calling numbers. These numbers will be assigned when service is installed. They will be available to all telephones within the customer group, and accessed by dialing pre-assigned codes.

Through Dialing

This feature permits the attendant to select the trunk facility for the station and "pass dial tone" to the station user. The station user then dials his called number. This feature is usually used as a manual over-ride of outgoing station restrictions.

Transfer (3-Way)

Allows a station user to transfer incoming calls to another station within the customer's system by a switchhook flash, dialing the desired station number, announcing the call and hanging up.

Two-Way Splitting

This feature permits the attendant to talk privately to either the called party or calling party. The attendant can alternate between the source or destination as required.

Uniform Numbering Plan

Provides uniform numbering to every station within a business group.

---

CENTREX SERVICE (cont.)

B. GENERAL REGULATIONS

1. Class of Service; Minimum Subscription; Suspension

Centrex Service is offered only as one-party business service.

The minimum subscription to Centrex Service is two (2) main station lines.

Suspension of Centrex Service at the customer's request is not available.

2. Operating; Power and Space

All operating at the customer's premises is performed at the expense of the customer.

All power and suitable space required on the customer's premises for attendant and station equipment associated with Centrex Service is provided by the customer, at his expense.

3. Compatibility

Customer premises attendant and station equipment must be compatible with Centrex Service.

4. Centrex Line Connection Charges

A nonrecurring Connection Charge applies for arranging a Centrex station line between the Telephone Company central office and the rate demarcation point at the customer's premises.

The installation and maintenance of inside wire and customer premises equipment is the responsibility of the customer.

5. Station Line Charges

The Basic Service portion or the Intercommunication portion of Centrex Station Lines are not offered separately.

The total number of station lines within a Centrex system are priced at the same rate.

The station line rate applies to bridged station lines at premises other than the premises of the associated main station line.

CENTREX SERVICE (cont.)

B. General Regulations (cont.)

6. Inter-Exchange Extension Mileage Charges

Private Line Service Type 2021 Channel charges, as shown in Section 6 of this Tariff, apply to Centrex station lines in exchanges other than that which houses the main switching equipment.

7. Centrex End User Access Charges

Centrex CO End User Access Charges specified in the Exchange Carrier Association Tariff F.C.C. No. 1 apply, per main station line and off premises bridged main station line, in addition to the monthly rates shown in C.2 following.

8. Directory Listings

One free directory listing is provided with all Centrex systems. A note following the main service listing may be provided without additional charge calling attention to the fact that stations may be dialed directly if the number is known. Additional directory listings may be furnished at the charges set forth in Section 10 of this tariff.

9. Permissible Interconnections

Station and tie lines connected with a Centrex system and extending to the premises of another customer may not be connected for exchange service. Calls over such lines also may not be connected to other station or tie lines which extend to the premises of another customer.

10. Contract Period

The contract period for Centrex Service including common equipment and main station lines is three years. If a Centrex system is disconnected or moved within a contract period, termination charges will apply as specified in B.11 following.

CENTREX SERVICE (cont.)

B. GENERAL REGULATIONS (cont.)

11. Termination Charges

When a Centrex system is disconnected or moved to a location in a different exchange within the contract period, termination charges will apply, as follows:

- Fifty percent (50%) of the Centrex service monthly rates for common equipment and main station lines in effect at the time the system is disconnected or moved is used to compute the termination charges due for the remainder of the contract period.

When a Centrex system is moved to a location within the same exchange within the contract period, the following options apply:

- The contract may be terminated, with applicable termination charges as specified in the paragraph above; or
- The contract may remain in effect, with the payment of associated relocation costs, as determined by the Telephone Company.

When the number of station lines are increased within a contract period, the additional station lines will be included in the original contract date and will be subject to the same contract termination charges.

12. Other Charges

Charges specified in this or other sections of this Tariff, as appropriate, apply for other telecommunications services used in conjunction with Centrex Service.

---

CENTREX SERVICE (cont.)

C. BASIC CENTREX OFFERINGS

1. Basic Features - Basic Centrex Service consists of the following features:

- Attendant Service (1)
- Automatic Identification of Outward Dialing
- Automatic Line
- Call Forwarding
  - All Calls
  - Busy
  - No Answer
- Call Park and Retrieve (1)
- Call Pick-Up
- Call Waiting
- Class of Service Restriction
- Consultation Hold
- Direct Inward Dialing (DID)
- Direct Outward Dialing (DOD)
- Distinctive Ringing
- Hold
- Hunting
- Last Number Re-Dial (1)
- Push Button Dialing
- Ring Again (1)
- Station to Station Calling
- System Speed Calling
- Three Way Conference Transfer
  - 3 Way Conference
  - Call Transfer Incoming Calls
  - Call Transfer Outgoing Calls
  - Call Transfer - All Calls
- Uniform Numbering Plan Capability

(1) Not available in the Denver and Manheim exchanges due to equipment limitations.

CENTREX SERVICE (cont.)C. BASIC CENTREX OFFERINGS (cont.)2. RatesMONTHLY RATE

<u>STATION LINES</u>	<u>COMMON EQUIP</u>	<u>BASIC SERVICE and INTER- COMMUNICATION*</u>
2-5	\$25.00	\$13.50 each
6-10	25.00	11.50
11-25	30.00	9.50
26-50	40.00	7.50
51-100	50.00	6.50
101-200	75.00	5.50
200 Plus	75.00	4.50

\* Basic Service and Intercommunication Charges are per line, per premise.

NONRECURRING CONNECTION CHARGE

<u>STATION LINES</u>	<u>COMMON EQUIP.</u>	<u>LINES</u>
2-10	\$300.00	\$45.00 each
11-25	350.00	45.00
26-50	450.00	45.00
51-100	550.00	45.00
100 Plus	750.00	45.00

CENTREX SERVICE (cont.)D. OPTIONAL CENTREX OFFERINGS1. Enhanced Features I Package used with Attendant Console (s) (3)Nonrecurring Connection Charge - \$575.00Monthly Rate - \$25.00

Attendant Camp-On	Multiple Console
Attendant Recall	Operation
Attendant Speed Calling	Multiple Listed
Attendant Transfer	Directory Numbers
Busy Verification	Secrecy
Call Park and Retrieve	Serial Call
Lockout	Switched Loop Operation
	Through Dialing
	Two-Way Splitting

2. <u>Optional Features</u>	<u>Nonrecurring Connection Charge (1)</u>	<u>Monthly Rate</u>
Account Codes (3)	\$15.00	\$3.00
Authorization Codes (3)	15.00	3.00
Dictation Access	15.00	5.00
Foreign Exchanges, WATS & TIE Lines (2)(3)	50.00	25.00
Loud Speaker/Radio		
Paging Access	15.00	7.50
Meet Me Conference (3)	15.00	10.00
Music on Hold	15.00	30.00
PBX Trunk Termination (3)	15.00	5.00
Station Controlled		
Conference (3)	15.00	10.00
Station Speed Calling		
8 Per List	5.00	1.00
8 Control Station	--	1.00
Ea. Add'l Station	--	.50
30 Per List	10.00	2.00
30 Control Station	--	2.00
Ea. Add'l Station	--	1.00

## Notes:

- (1) Applies at the time of installation. Subsequently, the Feature Processing Charge applies as specified in Paragraph E following.
- (2) In addition to all other Tariff charges.
- (3) Not available in the Denver and Manheim exchanges due to equipment limitations.



---

CENTREX SERVICE (cont.)E. FEATURE PROCESSING CHARGE

A Feature Processing Charge applies for each service order required to execute a customer's request for any change; i.e. add, drop, change or rearrange features of existing Centrex lines.

	<u>Nonrecurring Charge</u>
Change 6 or less appearances of features on a service order	\$ 50.00
Change more than 6 appearances of features on a service order	100.00

In addition to the Feature Processing Charge, a charge of \$1.00 per line applies for changing the appearances of existing lines in a Centrex System, at the customer's request.

A change of line appearance includes:

- Changes in telephone numbers
- Changes from one pattern of restriction to another
- Change unrestricted to restricted or vice versa
- Changes in hunting arrangements
- Adding features
- Dropping features
- Changing features
- Any combination thereof when the work is performed at the same time on the same line.