

# **ARMSTRONG TELEPHONE COMPANY - PENNSYLVANIA**

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## **RATES, RULES AND REGULATIONS**

Governing the Furnishing of Telephone Service

IN

Allegheny, Beaver and Washington Counties, Pennsylvania

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**Issued: August 22, 2022**

**Effective: September 1, 2022**

By

Filed in compliance with PA Public  
Utility Commission State Tax Adjustment  
Surcharge Procedure at PA Code §69.52

Joseph Taylor, Vice President  
Regulatory Policy



# **NOTICE**

See Sheet 2

Supplement No. 120 - Telephone – PA P.U.C. No. 10

Armstrong Telephone  
Company - Pennsylvania

108th Revised Sheet 2  
Cancels 107th Revised Sheet 2

**Changes Made By This Supplement**

**CHANGE:**

This supplement changes the company's State Tax Adjustment Surcharge (STAS).

Please see the following section:  
Section 1: Sheet 15

**CHECK SHEET**

Sheet 1		Original	
Sheet 2		108th Revised	(C)
Sheet 3		85th Revised	(C)
Sheet 4		13 <sup>th</sup> Revised	
Sheet 5		Original	
Sheet 6		1 <sup>st</sup> Revised	
Sheet 6a		2 <sup>nd</sup> Revised	
Section 1 – Contents	2 <sup>nd</sup> Revised	Section 4 - Sheet 9	Original
Section 1 - Sheet 1	Original	Section 4 - Sheet 10	Original
Section 1 - Sheet 2	Original	Section 4 - Sheet 11	Original
Section 1 - Sheet 3	Original	Section 4 - Sheet 12	Original
Section 1 - Sheet 4	Original	Section 4 - Sheet 13	Original
Section 1 - Sheet 5	Original	Section 4 - Sheet 14	Original
Section 1 - Sheet 6	Original	Section 4 - Sheet 15	Original
Section 1 - Sheet 7	Original	Section 4 - Sheet 16	Original
Section 1 - Sheet 8	Original	Section 4 - Sheet 17	Original
Section 1 - Sheet 9	Original	Section 4 - Sheet 18	Original
Section 1 - Sheet 10	Original	Section 4 - Sheet 19	Original
Section 1 - Sheet 11	2 <sup>nd</sup> Revised	Section 4 - Sheet 20	Original
Section 1 - Sheet 11A	Original	Section 5 - Contents	1 <sup>st</sup> Revised
Section 1 - Sheet 12	1 <sup>st</sup> Revised	Section 5 - Sheet 1	Original
Section 1 - Sheet 13	Original	Section 5 - Sheet 2	Original
Section 1 - Sheet 14	1 <sup>st</sup> Revised	Section 5 - Sheet 3	1 <sup>st</sup> Revised
Section 1 - Sheet 15	53 <sup>rd</sup> Revised	Section 5 - Sheet 4	1 <sup>st</sup> Revised
Section 1 - Sheet 16	2 <sup>nd</sup> Revised	Section 5 - Sheet 5	Original
Section 1 - Sheet 17	1 <sup>st</sup> Revised	Section 5 - Sheet 6	Original
Section 1 – Sheet 18	Original	Section 6 - Contents 1	2 <sup>nd</sup> Revised
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Section 3 - Sheet 6	Original	Section 6 - Sheet 8	Original
Section 3 - Sheet 7	1 <sup>st</sup> Revised	Section 6 - Sheet 9	3 <sup>rd</sup> Revised
Section 3 - Sheet 8	5 <sup>th</sup> Revised	Section 6 - Sheet 10	1 <sup>st</sup> Revised
Section 3 - Sheet 9	3 <sup>rd</sup> Revised	Section 6 - Sheet 11	17 <sup>th</sup> Revised
Section 3 - Sheet 10	5 <sup>th</sup> Revised	Section 6 - Sheet 12	4 <sup>th</sup> Revised
Section 3 - Sheet 11	7 <sup>th</sup> Revised	Section 6 - Sheet 13	2 <sup>nd</sup> Revised
Section 3 - Sheet 12	4 <sup>th</sup> Revised	Section 6 - Sheet 14	1 <sup>st</sup> Revised
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Section 4 - Contents	1 <sup>st</sup> Revised	Section 6 – Sheet 15A	Original
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(C) Indicates Change

Armstrong Telephone  
Company - Pennsylvania

13<sup>th</sup> Revised Sheet 4  
Cancels 12<sup>th</sup> Revised Sheet 4

**CHECK SHEET**

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Section 6	- Sheet 17	1 <sup>st</sup> Revised	(C)
Section 6	- Sheet 18	1 <sup>st</sup> Revised	(C)
Section 6	- Sheet 19	Original	
Section 6	- Sheet 20	Original	
Section 7	- Contents	Original	
Section 7	- Sheet 1	Original	
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Section 8	- Sheet 1	2 <sup>nd</sup> Revised	
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Section 12	- Sheet 3	1 <sup>st</sup> Revised	
Section 12	- Sheet 4	1 <sup>st</sup> Revised	
Section 12	- Sheet 5	1 <sup>st</sup> Revised	

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**Issued:** October 19, 2011

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Murdocksville Independent  
Telephone Company

Original Sheet 5

**TERRITORY SERVED BY THIS COMPANY**

ALLEGHENY COUNTY

Towns  
*Clinton*  
*Murdocksville*

Townships  
*Findley*

BEAVER COUNTY

Townships  
*Hanover*  
*Independent*

WASHINGTON COUNTY

Townships  
*Hanover*  
*Robinson*  
*Smith*

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(C) Indicates Change

Armstrong Telephone  
Company - Pennsylvania

2<sup>nd</sup> Revised Sheet 6a  
Cancels 1<sup>st</sup> Revised Sheet 6a

(Reserved For Future Use)

(C)

(C)

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**Issued:** October 19, 2011

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(C) Indicates Change



GENERAL REGULATIONS

A. APPLICATION OF RATES

The regulations and schedules of charges in this tariff govern the furnishing of telephone service and facilities by the Murdocksville Independent Telephone Company, hereafter referred to as the Company, within its operating territory in the state of Pennsylvania.

This tariff supplements and governs all other applicable tariffs of the Company and also any tariffs or portions of tariffs of other companies with which this Company concurs.

B. USE OF SERVICE

1. Telephone Service Defined

The term "service" as used throughout this tariff refers to the cable distribution and the switching equipment required to establish and maintain connections between customers within the local calling area and connections with the toll (long distance) network.

2. Abuse and Fraudulent Use

Service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes, but is not limited to:

- a. The use of service or facilities of this Company for a call or calls anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.
- b. The use of profane or obscene language.
- c. The impersonation of another with fraudulent intent.
- d. Listening in on party line conversations.
- e. Excessive use of party lines.
- f. The use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service.
- g. The use of the service for any purpose other than as a means of communication.
- h. The use of service or facilities of this Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge.

GENERAL REGULATIONS (cont'd)

B. USE OF SERVICE (cont'd)

2. Abuse or Fraudulent (cont'd)

- i. The obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, network access by rearranging, tampering with, or making connection with any facilities of this Company or by any trick, scheme, false representation, false credit device, or by through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or part, of the regular charge for network access.

3. Obligation to Furnish Service

a. Availability of Facilities

The Company's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense suitable facilities and rights for the construction, installation, testing, and maintenance of the necessary pole lines, circuits, and equipment.

b. Liability of the Company

The customer has exclusive control of this communications over the facilities' furnished him by the Company. Unavoidable errors incident to the services and to the use of such facilities are subject to the terms, conditions, and limitations herein specified.

The liability of the company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by customer-owned and maintained equipment, or facilities, or by the negligence of the customer, or by the negligence of the Company in failing to maintain proper standards of maintenance and operation to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission occurs. However, if, in the case of such interruption, service is restored on or before the day after said interruption is reported to or detected by the Company, no allowance will be made. The Company accepts no responsibility unless caused by negligence on the part of the Company.

GENERAL REGULATIONS (cont'd)

B. USE OF SERVICE (cont'd)

3. Obligation to Furnish Service

b. Liability of the Company (cont'd)

The customer indemnifies and saves the Company harmless against claims of libel, slander, fraudulent or misleading advertisements or infringement of copyright arising from the improper use of material transmitted over its facilities including that which is recorded, claims for infringement of patents arising from combining with, or using in connection; facilities of the Company, any apparatus or systems of the customer and all other claims arising out of any act of omission of the customer in connection with facilities provided by the Company.

The customer, for equipment and/or facilities used in an explosive atmosphere, indemnifies and saves the Company harmless from and against any and all losses, costs, charges, expenses, payments, and reasonably incurred attorney's fees resulting from injury to or death of persons or damage to property and from and against any and all claims, demands, actions or judgments, for such injury, death or damage, arising out of, resulting from, or in any manner caused by the presence, location, use, operation, installation, maintenance, repair, replacement, or removal of such equipment or facilities, or the acts or omissions of the employees or agents of the customer in connection with such equipment, or facilities use in connection therewith, except when such injury, death or damage is caused by the sole negligence of the Company, its employees or agents.

Telephone service provided by the Company is not represented as adapted to the recording of telephone conversations, incoming messages, or to the transmission of pre-recorded messages. The use of customer-provided recording, reproducing, automatic answering and recording equipment and other customer-provided facilities in connection with the facilities of the Company are permitted only on the condition that the liability of the Company shall in no instance be greater than that provided in the preceding and that the Company will not be liable for any loss, damage, impairment or failure of service, arising from or in connection with, the use of customer-owned and maintained facilities or equipment not caused solely by negligence of the Company.

The Telephone Company reserves the reciprocal right to maintain its contractual relationship with a customer where a third party to such relationship has unilaterally introduced the third party to act in his stead on telephone contractual matters, proprietary rights.

GENERAL REGULATIONS (cont'd)

B. USE OF SERVICE (cont'd)

3. Obligation to Furnish Service (cont'd)

c. Priority of Service

In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of network access services shall take precedence over all other services.

d. Directory Errors and Omissions

The Company's liability arising from errors or omissions in its directories or in accepting listings presented by customers or prospective customers shall be limited to resulting impairment of the customer's service and the Company may discharge such liability by an abatement or refund of an amount not exceeding the directory or listing charge for the service during the period covered by the directory in which the error or omission occurs. The Company will not be a party to controversies arising between customers or others as a result of listings published in its directories.

e. Transmitting Messages

Except as otherwise specifically provided in this tariff, the Company does not transmit messages but offers the use of its facilities for communications between customers.

f. Acts of Other Companies

When the lines of another company are used in establishing connections to points not reached by the Company's lines, the Company shall not be held liable for any act or omission of the other company.

g. Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a customer resulting from the attachment of the Company's instruments, apparatus, and associated wiring on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Company.

h. Recordings

Since the customer and calling parties have exclusive control over the quality and characteristics of messages recorded, the Company has no liability for the quality of, or defects in, the recordings of such messages.

**GENERAL REGULATIONS (cont'd)**

B. USE OF SERVICE (cont'd)

3. Obligation to Furnish Service (cont'd)

i. Provision of Facilities

All equipment and other facilities necessary for the provision of a given service will be furnished by the Company, except as otherwise provided in this tariff.

4. Obligation of the Customer

a. Damage to Company Facilities

In the event Company property is damaged, lost, stolen, or destroyed through the negligence of willful act of the customer or other persons authorized to use the service, and not due to ordinary wear and tear, the customer shall be required to pay the expense incurred by the Company in connection with its restoration to original condition or its replacement.

b. Commercial Power

Suitable commercial power including outlets, where required for the operation of any equipment or system furnished by the Company on the premises of the customer, shall be furnished by the Customer.

c. Space

The customer shall provide suitable and sufficient space for any switching, terminal distributing, and other equipment associated with a given service.

d. Operating at the Premises

All operation at the customer's premises is performed by, and at the expense of the customer and must conform with the operating practices and procedures the Company may adopt to maintain a proper standard of service.

5. Special Equipment and Service Arrangements

In cases where customers desire a special type of service for which provision is not otherwise made, a monthly rate and charge is quoted based on the actual cost of furnishing such service, when in the judgement of the Company there is not reason for refusing to render the special service is desired.

GENERAL REGULATIONS (cont'd)

B. USE OF SERVICE (cont'd)

6. Equipment and Channels

Equipment and channels furnished by the Company on the premises of a customer are the property of the Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining, or repairing the equipment, telephones, and lines, or for the purpose of making collections from coin boxes, or upon termination of the service, for the purpose of removing such equipment, telephones, and lines.

7. Identification of Recorded Public Announcements

Use of Company facilities for public announcements is subject to the following conditions:

For purpose of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

8. Compliance with FCC Rules and Regulations Governing Network Access

All connections to the network by the Company or by the customer must comply with the Rules and Regulations of the Federal Communications Commission and the Pennsylvania P.U.C. as are now in effect or implemented in the future.

9. Customer-Owned and Maintained Equipment

It is an obligation of the customer to insure that the magnitude and character of voltage and current transmitted from customer-owned and maintained facilities and equipment, the operation and maintenance of such facilities and equipment shall not interfere with any of the services offered by the Company or interfere with others. The characteristics of customer-owned and maintained facilities and equipment shall be such that its connection to the network will not interfere with network services. The character and location of customer-owned and maintained equipment and of the apparatus and sources of power to which such equipment may be connected shall be such as not to cause damage to Company plant or injury to Company employees or customers. Upon notice from the Company that the equipment of the customer is causing or is likely to cause hazard or interference, the customer shall make such changes as may be necessary to remove or prevent such hazard or interference.

The Company may interrupt the connection if at any time such action should become necessary in order to protect any of its services because of departure from the proceeding compatibility requirements.

**GENERAL REGULATIONS (cont'd)**

B. USE OF SERVICE (cont'd)

10. Resale of Sharing of Service and Equipment

- (1) The Telephone Company will permit the resale or sharing of basic local exchange service, private line service, and subscriber premises equipment subject to the following terms and regulations:
  - a. “Resale” is the reselling by a subscriber of the subscriber’s service or equipment to others for profit.  
  
“Sharing” is the shared used by a subscriber with others on a shared cost (non-profit) basis of the subscriber’s service or equipment.
  - b. Resellers may be required to obtain a Certificate of Public Convenience and Necessity issued by the PA P.U.C.
  - c. The Telephone Company will not be responsible for the manner in which the use of service or equipment or charges are allocated to others by a subscriber who resells or shares service or equipment. All applicable rates and charges for such service and equipment will be billed to the subscriber.
  - d. Orders for service will be accepted by the Telephone Company only from the subscriber.
- (2) Service and equipment on which resale or sharing is permitted:
  - a. Resale of exchange service will be permitted only on message rate or measured business rate individual and trunk lines. Flat rate exchange service, coin telephone service and any telephone service offered exclusively to residence subscribers cannot be resold.
  - b. Sharing of exchange service will be permitted on message rate or measured business rate individual and trunk lines. Flat rate exchange service, coin telephone service, and any telephone service offered exclusively to residence subscribers cannot be shared.
  - c. Resale or sharing of subscriber premises equipment will be permitted.
  - d. The Telephone Company retains the right to serve the ultimate user directly, if that use so chooses.
  - e. Customers of resellers will be permitted to terminate their Telephone Company provided lines on a common PBX.
  - f. Customers of resellers will be permitted to attach terminal equipment leased from the Telephone Company to a customer-owned private branch exchange shared with others.
  - g. When a reseller provides service to a number of customers through a common PBX, the responsibility of the Telephone Company ends at the trunk lines which terminate in the switchboards.

**GENERAL REGULATIONS (cont'd)**

B. USE OF SERVICE (cont'd)

10. Resale and Sharing of Service and Equipment (cont'd)

- (3) Directory listings for the customers of subscribers who resell or share service will be provided at the rates for business additional listings as set forth in Section 6 of their Tariff. The reseller accepts responsibility for the composition and accuracy of these listings, as well as the monthly charges.
- (4) The Telephone Company shall not be required to permit resale or sharing of service and/or equipment provided by the Telephone company where the proposed use of the service or facilities would tend to injuriously affect the efficiency of the Telephone Company's plant, property, or service.
- (5) In the event that provision of interoffice circuits becomes a problem because of demand from resellers that could not be reasonably anticipated and included in Telephone company forecasts, the Telephone Company may require a minimum of six months notice of circuit requirements from resellers.
- (6) When an application is canceled or changed prior to the establishment of service requested by a reseller, termination charges in accordance with paragraph D.7. of this Section 1 will apply.
- (7) Maintenance Service Charges included in Section 10 of this Tariff apply as appropriate.
- (8) Protection of Telephone company plant, property, and service:
  - a. The Telephone Company shall not be required to furnish service to a reseller where the proposed use of the service would tend to injuriously affect the efficiency of the Telephone Company's plant, property, or service.

C. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Installation, Relocation, Maintenance, and Repairs

The wiring and equipment owned by the Company must be installed, relocated, maintained, and repaired by the Company. However, the Company reserves the right to require the customer to install and maintain, in accordance with the Company's specifications, facilities furnished by the Company located in places where such installation and maintenance by the employees of the Company would involve unusual hazard. The customer shall be responsible for damage to facilities of the Company caused by the negligence or willful act of the customer or by the location of the facilities to meet the customer's requirements at points in-



GENERAL REGULATIONS (cont'd)

C. ESTABLISHMENT AND FURNISHING OF SERVICE (cont'd)

1. Installation, Relocation, Maintenance, and Repairs  
volving unusual hazard to such facilities. The customer may not rearrange, disconnect, remove or attempt to repair or permit others to rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company except upon the consent of the Company.

If extraneous electrical impulses and/or other interference are present at the customer's premises and require Company equipment or facilities to be modified, such modification shall be performed by the Company and the cost thereof shall be borne by the customer. If modification of customer-owned and maintained facilities is required, the customer is responsible for modification and shall bear the cost.

2. Cancellation or Change of Application for Service Prior to Establishment  
When an application for service is canceled or changed, in whole or in part, by the applicant prior to the establishment of service, the applicant is required to pay the Company, upon request, the aggregate of the costs and expenses incurred by the company, for any work performed upon the application prior to the cancellation or change of the service.

The payment to the Company required of the applicant shall not exceed the aggregate of the non-recurring and minimum contract period charges, including, but not limited to, construction and termination charges, which would have applied if the service and facilities had been established prior to such cancellation, change, or change in location.

3. Transfer of Service from One Customer to Another  
Transfer of service from one customer to another is permitted subject to the application of termination charges and service charges in accordance with this tariff.

The call number associated with the telephone service to be transferred may upon request of either customer, be associated with the new customer's service if the new customer assumes all charges outstanding at the time of transfer and obtains, if requested by the Company, the written consent of the customer from whom the service is transferred.

4. Business and Residence Classifications  
Business rates are applicable in connection with service furnished at a business location or any other place where the service is used primarily or dominantly for business, professional, institutional, or occupational

GENERAL REGULATIONS (cont'd)

C. ESTABLISHMENT AND FURNISHING OF SERVICE (cont'd)

4. Business and Residence Classifications (cont'd)  
purposes. Business rates apply to all multiple location outlets when any of the outlets appear at a location classified as business service.
5. Telephone Directories  
The Company will provide one telephone directory for each local exchange access line.
6. Telephone Numbers  
The area codes, or codes, central office designation, or designations, or line number, or numbers, or all of them, to be associated with a customer's telephone service shall be determined by the company; and the Company reserves the right to change such codes, designations, or numbers, or all of them, associated with a customer's telephone service as the conduct of the business may require. The customer has no proprietary right in any area code, central office designation, or line number.
7. Overtime Work  
When, at the subscriber's request, work is performed at other than regular business hours of the Company, an extra charge for such work will be made to compensate for the current overtime wage rates.
8. Standby Workmen  
In situations such as sporting events, one-time entertainment events, etc., where the customer requests that "standby workmen" be provided to safeguard the continuity of service, the entire cost of providing those "standby workmen" may be billed to the customer, regardless of whether such "standby workmen" were provided during regular or overtime working hours.
9. Toll Message Rates  
Rates, rules, and regulations governing toll or long distance messages are contained in the toll tariffs or the Pennsylvania Independent Telephone Association and the Bell Telephone Company of Pennsylvania in which this company concurs.

GENERAL REGULATIONS (cont'd)

A. BILLING AND PAYMENTS

1. Contracts for Service

Upon acceptance of an application for service, all the applicable provisions in the Company's tariffs lawfully on file become the contract between the customer and the Company. The Company reserves the right to require applications for service to be made in writing on forms supplied by it. Two forms of identification may be required as proof of the identify of an applicant. Applications will be processed after identification has been established.

Requests for additional service and requests for changes in service, upon acceptance thereof by the Company become a part of the original contract, except that each item of additional service so installed is subject to the appropriate minimum contract period. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rates or regulations lawfully made, acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in other sections of this tariff, service is furnished for a minimum contract term of one month. The Company also reserves the right to refuse service to those applicants who are indebted to the Company for service previously rendered until the indebtedness is satisfied.

FCC DESIGNATED 811 SERVICES

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis as detailed in Section 1, Sheet 5 of this tariff. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable

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(C) Indicates Change

GENERAL REGULATIONS (cont'd)

A. BILLING AND PAYMENTS (cont'd)

1. Contracts for Service (cont'd)

FCC DESIGNATED 811 SERVICES (cont'd)

supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified “One Call” notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified “One Call” notification systems entity.

2. Deposits

A deposit, in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 - 64.41 may be required as security for future bills. Interest rates applied to customer deposits held by the Telephone Company are prescribed by the PUC.

Deposits will be returned in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 - 64.41.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Telephone Company’s regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

D. BILLING AND PAYMENTS (cont'd)

3. Charges for Fractional Months

When service is established, discontinued, or changed, the charge for service, equipment and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

For purposes of administering this regulation, every month is considered to have thirty (30) days.

4. Payment for Service

Installation and construction charges, where applicable, must be paid in advance of the establishment of service. Service connection charges are payable when service is established. Charges for service rendered at pay telephones are payable in advance. (C)

Recurring charges for service are billed monthly in advance and are payable when the service has been rendered:

The customer assumes responsibility for:

- a. Charges for all local and toll messages sent from the customer station, and for all toll messages received at such station on which charges are reversed with the consent of the person answering the call.
- b. Charges for calls placed between two services other than the customer's and billed to him with the prior consent of any person at this service location.
- c. Charges billed to his credit card number by the customer or by any person with his knowledge or consent.
- d. Charges incurred as a result of Maintenance of Service investigation by a Company employee when a service difficulty of trouble reported is determined not to be caused by Company equipment or facilities.

Charges for toll message service are billed after the service has been rendered and are payable on request.

If objection in writing is not received by the Company within thirty (30) days after a statement of account is rendered, such statement shall be deemed to be correct and binding upon the customer.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

D. BILLING AND PAYMENTS (cont'd)

5. Allowances for Service Interruptions

Pennsylvania Public Utility Commission, Docket #73130, Rule 14:

When main telephone service is interrupted for a period of at least 24 hours, the Company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1. (a) 1/30 of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative by the company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer of the company conditioned that the out-of-service extends beyond a minimum period of 24 hours.  
  
(b) 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered inoperative to the extent of being useless.
2. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence or willful act of the customer where the company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

D. BILLING AND PAYMENTS (cont'd)

6. Return Check Charge

In cases where a check is returned by the bank to the Telephone Company for the following reasons: non-sufficient funds, no account, account closed, payment stopped, drawn against uncollected funds, balance held, account garnished, two signatures required, unauthorized signature, post dated or stale dated, the customer will be billed a charge of \$25 for the special handling of each check returned.

(C)  
|  
(C)

7. Cancellation for Cause

The Company may, following proper notice without incurring any liability, either suspend or terminate the service for any of the following reasons:

- a. Abandonment of service.
- b. Nonpayment of any sum due for service.
- c. Use of foul or profane language over the network access line if complaints are received and verified by the Company.
- d. Impersonation of another person with fraudulent intent over the network access line.
- e. Making nuisance calls.
- f. Use of service by a customer in connection with a plan or contrivance to secure a large volume of calls to be directed to such customer at or about the same time, resulting in preventing, obstructing, or delaying the service of others.
- g. Listening in on party line conversations or excessive use of party line service.
- h. Abuse or fraudulent use of service which includes the following:
  1. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the applicable charge.
  2. The obtaining, or attempting to obtain, or assisting in attempts to obtain service, by rearranging, tampering with, or making connection with any facilities of the Company or by any trick, scheme, false representation of false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the established charges for such services.

(C) Indicates Change

GENERAL REGULATIONS

D. BILLING AND PAYMENTS (cont'd)

7. Cancellation for Cause

- i. Use of service for unlawful purposes as identified by due legal process.
- j. Nonpayment of deposit required by the Company.
- k. Any other violation of the rules, regulations, and conditions as set forth in the Company's filed tariffs.

The Company may terminate, without advance notice, for the following reasons:

- a. Use of service in such a manner as to interfere with the service of others.
- b. Use of service for any purpose, other than as a means of communication which interferes with the service of others.

The Company may, after due notice, continue such suspension of service until all charges due have been paid and all violations have ceased, or terminate the service and disconnect and remove any of its equipment from the customer's premises.

8. State Tax Adjustment Surcharge

In addition to the charges provided in this tariff and other intrastate toll and access tariffs in which this Company concurs, a surcharge, as shown below, will apply to all intrastate charges for service on or after September 1, 2022, except on calls from pay telephones. (C)

For services provided to:

	<b><u>Surcharge Rate</u></b>	
<b>End User</b>	.746%	(D)
<b>Access User &amp; Local Exchange Carrier</b>	.712%	(D)

The above charges will be recomputed, using the same elements prescribed by the Commission:

- a. Whenever any of the tax rates used in calculation of the surcharge are changed.
- b. Whenever the utility makes effective any increased or decreased rates.
- c. And on March 31, 1971, and each year thereafter.

(C) Indicates Change

(D) Indicates Decrease



GENERAL REGULATIONS (cont'd)

D. BILLING AND PAYMENTS (cont'd)

8. State Tax Adjustment Surcharge (cont'd)

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputations; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may submit the such recomputation a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

9. Toll Restriction

Originating calls are restricted to either local calls and “911” only; local calls, IntraLATA calls and 911 only; local calls, Interstate calls and 911 only; or a combination of the aforementioned. Billing operator assisted calls are restricted.

1. Customers receiving Lifeline service can voluntarily request and receive toll blocking (call restriction) without a monthly charge. There will be no record order charge to add this restriction (blocking).

	<b>Business</b>	<b>Residence</b>
Toll Restriction Charge	\$3.50	\$3.50

(C)  
|  
(C)

E. CUSTOMER PREMISE EQUIPMENT (CPE)

1. General

The terms and conditions detailed in this tariff do not apply to customer premise equipment purchased by the Murdocksville Independent Telephone Company after January 1, 1983, with the exception of overvoltage equipment, inside wiring, coin telephones, and multiplexing equipment.

The Murdocksville Independent Telephone Company after January 1, 1983, may at its option, provide customer premise equipment on a non-regulated basis, either through direct sale or on a leased arrangement, at rates not governed by this tariff. Leased equipment in service at a particular location on December 31, 1982, will continue to be leased to the customer at that location and will be governed by this tariff until service to that customer is terminated for any reason at that location. The telephone company may lease embedded equipment (equipment in rate base prior to 1-1-83) at the rates in this tariff at its discretion while inventory lasts.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

E. CUSTOMER PREMISE EQUIPMENT (CPE) (cont'd) (C)

2. Party Line Customers

Party-line customers may purchase their own customer premises equipment from either the telephone company or other vendors. However, because of potential compatibility problems, the customer is urged to investigate such problems with the telephone company before making purchase.

If purchased or leased party-line equipment that is compatible with telephone company facilities, requires further modification because of any new arrangements of facilities by the telephone company, the telephone company is responsible for such modifications.

Party-line customers may not use automatic answering devices which answer any ring on the line, nor automatic dialers which seize the line externally from the telephone. (C)

Minimum technical standards which would open party line service for connection of CPE from vendors other than telco, would include:

- a. Changeable ringer leads.
- b. 3 conductor cords
- c. Removable housing.
- d. Be accompanied by wiring conversion chart.

F. INDIVIDUAL CASE BASIS ARRANGEMENTS (ICB)

Arrangements may be developed by the Company and, at the Company's discretion, offered on a case-by-case basis taking into account special customer considerations including, but not limited to, volume or term commitments, bundled services, in response to a competitive offering from others, or for a service not generally offered under this tariff. ICB rates and terms will be offered to the Customer in writing on a non-discriminatory basis and a contract entered into between the Company and the Customer. ICB rates, service description, and length of such agreement will be filed with the Pennsylvania Public Utility Commission.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

G. Broadband School Discount

The Company shall offer school customers in its service territory, that meet the eligibility standards described in 47 CFR §54.501 (relating to eligibility for services provided by telecommunications carrier) and that agree to enter into a minimum three-year contract, a thirty percent (30%) discount in the otherwise applicable tariffed distance sensitive per-mile rate element, and also will waive the associated nonrecurring charges, for available intrastate broadband services (as defined by Act 183 of 2004) where used for educational purposes and not for the provision of telecommunications services to the public for compensation. The discount or waiver shall not be required where application of it to a particular service would conflict with applicable law.

(C) Indicates Change

SECTION 2

LOCAL EXCHANGE SERVICE

Sheet No.

- A. Within the Base Rate Area..... 1
- B. Outside the Base Rate Area ..... 1

RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE

IN

MURDOCKSVILLE EXCHANGE (899)

MONTHLY RATES FOR LOCAL EXCHANGE SERVICE

A. Within the Base Rate Area, as shown on Map, Section 11.

	Business		Residence	
<i>ROTARY TELEPHONE</i>				
One Party -				
Access Charge	\$22.42	(I)	\$13.50	(I)
 <i>TOUCH-TONE TELEPHONE</i>				
One Party -				
Access Charge	\$21.42	(I)	\$12.50	(I)

B. Outside the base rate indicated "A" preceding and within the central office district, the rates shown in "A" apply plus exchange line mileage charges shown in Section 4 of this tariff.

(I) Indicates Increase

Armstrong Telephone  
Company – Pennsylvania

2<sup>nd</sup> Revised Contents  
Cancels 1<sup>st</sup> Revised Contents

SECTION 3

**SERVICE CHARGES**

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A. Definitions.....	1	
B. Applications:		
1. General.....	2-3	
2. Service Order Charge.....	3	
3. Premise Visit Charge .....	3-4	
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6. Equipment Work Charge .....	5	
7. Jack Charge.....	5-6	
8. Changes in Telephone Number.....	6	
9. Inside Moves and Changes of Auxiliary Terminal Equipment ...	6	
10. Restoration of Service.....	6-7	
C. Schedule of Charges .....	7	
D. Lifeline Service.....	10-13	(C)

(C) Indicates Change

SERVICE CHARGES

A. DEFINITIONS

The term Service Charge is defined as the non-recurring charge or charges applying to the ordering, installing, moving, changing, rearranging, and furnishing of telephone service and miscellaneous and supplemental equipment and other telephone facilities. The charges are separately established as follows in order to provide a reasonable basis for an equitable recovery of the costs incurred in the required operations.

1. Service Order Charge

Applicable for receiving information and taking action in connection with a customer's or applicant's request.

2. Premises Visit Charge

Applicable for a required trip to customer's premises in connection with establishment of service, rearrangement of service, or installation of equipment when requested by the customer.

3. Central Office Network Access Charge

Applicable for testing and connecting functions required within the central office and for the work associated with the circuit extending from the serving central office to the protector on the customer's premises.

4. Jack Charge

Applicable for installation of a jack or change of location of a jack on the customer's premises which is required due to a customer's request.

5. Equipment Work Charge

Applicable for work done on the customer's premises in connection with the installation, move or change of each single-line telephone set and each item of auxiliary terminal equipment as specified in other sections of the tariff.

6. Restoration Charge

Applicable for restoral of service following a temporary suspension of such service.

SERVICE CHARGES (cont'd)

B. APPLICATIONS

1. General

Service charges are applicable to the establishment or changing of service, the assumption of service by a different customer and the move of service from one premise to another.

Changes in locations of existing stations or terminations to points outside the customer's premises are considered new installations at the new location.

The non-recurring charge applicable for the establishment of foreign exchange service is the total of those non-recurring charges applicable within the local and foreign exchanges.

The combination of charges applicable for a move or change of equipment or service will not exceed the charges applicable for a new installation of that equipment or service except as specified below.

Incorporated in this section is the assumption that the customer will allow the Company to complete the requested operations in a manner determined by the Company to be reasonable and efficient. When the customer insists after thorough explanation by the Company of the additional charges which would be applicable, that the Company carry out additional or extraordinary work which would not otherwise be required to complete the desired operation, charges in addition to those applicable as specified in this section may be applied. Additional work operations such as premises visits made to deliver new telephone number designations or additional service orders processed to effect multiple completion dates requested by the customer will be charged for at the levels specified in C., Schedule of Charges. Other activity necessitated by requests of the customer such as work during other than normal business hours or provision of concealed wiring will be charged for at levels not to exceed differential costs of labor and material. This provision in no way relieves the Company from the requirement of providing reasonable and efficient service at the charges specified in this tariff.

(a) Service charges do not apply for:

- (1) Normal maintenance and repair of the Company's equipment and service including work functions which are not required due to the customer's request.
- (2) Company initiated orders, e.g., a number change required by a cutover or regrade, replacement at the Company's initiative of obsoleted equipment or service, etc.



SERVICE CHARGES (cont'd)

B. APPLICATIONS (cont'd)

1. General (cont'd)

- (3) Record orders issued for corrective purposes.
- (4) Change or correction in name or billing address for widows or widowers only when there is no connection, disconnection, move or change in service.
- (5) No service charges apply for disconnection, discontinuance, or removal of equipment or service.
- (6) No service charge applies for the re-establishment of same or equivalent service as determined by the telephone company, for the same subscriber, at a location which has been destroyed or made unexcessible by fire, wind, or water. Service charges do apply for establishment of service at a new location for a temporary period, for establishment of service at a new and permanent location, or for re-establishment of service at the same location for other than the previous customer.
- (7) When all service facilities are already in-place, a service charge does not apply for a customer to connect an item of customer-provided terminal equipment to his existing service under the provisions of Part 68 of FCC Rules and Regulations. If additional facilities are required or requested, the appropriate service charges will apply.

2. Service Order Charge

Only one service order charge is applicable for requests for the same customer made at one time, for service at one premise, with the same requested completion date. A service order charge is applicable for the initial connection or establishment of telephone service, and to all other customer requests for installing, moving, changing or rearranging telephone service and miscellaneous and supplemental equipment.

3. Premises Visit Charge

Premises Visit Charges are applicable:

- a. If a premises visit is required to complete any requested work on the customer's premises except as provided in d. below.
- b. For visits to each premises required due to the customer's request.

SERVICE CHARGES (cont'd)

B. APPLICATIONS (cont'd)

3. Premises Visit Charge (cont'd)

- c. For each return visit to the customer's premises which is required due to requests of or limitations imposed by the customer.
- d. The premises visit charge does not apply for:
  - (1) Return trips to the same premises required due to time, equipment, or service limitations of the Company.
  - (2) Removal of equipment or service.

4. Central Office Network Access Charge

- a. The central office network access charge applies to work performed in the central office and extending to the protector at the customer's premises. The charge applies for work including but not limited to:
  - (1) Connection or reconnection of local exchange lines, FX lines, local private lines, local off-premises extension lines and local tie lines (one charge per item).
  - (2) Number change on a local exchange central office network access or trunk (one charge per item).
  - (3) Restoration of service.
- b. Charges, if any, applicable to central office work in exchanges of other companies are those applicable for that company.
- c. Central office network access charges do not apply for:
  - (1) Transfer of service from one customer to another when there is no lapse in service.

SERVICE CHARGES (cont'd)

B. APPLICATIONS (cont'd)

5. Basic Equipment Work Charge

- a. An equipment work charge is applicable for work done at the customer's location in connection with the installation, move or change of each single-line telephone set and each item of auxiliary terminal equipment or service as specified in other sections of the tariff.

The amount of the equipment work charge will be shown or referred to the "basic". If listed as "basic", the charge will apply as shown in the Schedule of Charges.

- b. Equipment work charges do not apply:

- (1) When work is performed at the Company's initiative.
- (2) For a change in terminal equipment made at the time of an inside move of the station, i.e., only one equipment work charge may be applied.
- (3) When an in-place station which is connected through a connector block or four-prong jack is converted to a standard modular jack connection.

6. Jack Charge

- a. Standard jack charge applies:

- (1) For work required in the installation of each standard jack on the customer's premises which is due to a customer's request.
- (2) For the conversion of a standard modular jack to another version of the standard modular jack which is required due to a customer's request.

SERVICE CHARGES (cont'd)

B. APPLICATIONS (cont'd)

7. Jack Charge (cont'd)

b. The jack charge does not apply:

(1) When the required jack is in place in the customer's premises.

(2) For the conversion of connector blocks to standard modular jacks in conjunction with repair or maintenance purposes.

8. Changes in Telephone Number

a. For requests for changes in telephone number of central office lines or trunks, one service order charge plus, for each number changed, a central office network access charge will apply.

b. For changes in telephone number of other than central office lines or trunks, one service order charge and one premises visit charge, as appropriate, will apply plus a charge per PBX station line changed.

c. The above charges does not apply when, in the judgment of the Company, changes in telephone number are necessary for continuation of satisfactory service.

9. Inside Moves or Changes of Auxiliary Terminal Equipment

a. The charges for a move or change of each item of auxiliary terminal equipment such as key system stations, key and PBX common equipment, data sets, etc., are specified in this tariff as equipment work charges.

b. The equipment work charge for each item that is moved or changed replaces the basic equipment work charge as specified in the Schedule of Charges.

10. Restoration of Service

a. In the event service is temporarily suspended for non-payment of charges, such service will be restored upon payment of:

(1) All charges due or, at the discretion of the Company, a substantial portion thereof, and

(2) The restoration of service charge is as specified:

SERVICE CHARGES (cont'd)

B. APPLICATIONS (cont'd)

10. Restoration of Service (cont'd)

- b. When at the request of the customer, service is temporarily suspended, the service order charge and a central office network access charge will apply for the subsequent restoral of that service.
- c. For the restoration of a line segment which is part of a local private line, local tie line, or local off-premises extension line, the service order charge, central office network access charges and premise visit charge if appropriate will apply.

C. SCHEDULE OF CHARGES

	<u>Residence</u>	<u>Business</u>
1. Service Order Charges,	\$5.00	\$8.00
2. Premises Visit Charge, each	6.00	6.00
3. Central Office Network Access Charge, each	5.00	8.00
4. Jack Installation Charge, each*	3.00	3.00
5. Basic Equipment Work Charge, each	3.00	3.00

\*Non-standard jack will be installed on a cost-plus basis.

Supplement No. 101 - Telephone – PA P.U.C. No. 10

Armstrong Telephone  
Company – Pennsylvania

Section 3  
5<sup>th</sup> Revised Sheet 8  
Cancels 4<sup>th</sup> Revised Sheet 8

\* \* \*

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

**Issued:** March 30, 2012

**Effective:** April 2, 2012

Supplement No. 101 - Telephone – PA P.U.C. No. 10

Armstrong Telephone  
Company – Pennsylvania

Section 3  
3<sup>rd</sup> Revised Sheet 9  
Cancels 2<sup>nd</sup> Revised Sheet 9

\* \* \*

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

**Issued:** March 30, 2012

**Effective:** April 2, 2012

LIFELINE SERVICEA. DESCRIPTION

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations.

B. REGULATIONS

1. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (a household is defined as “any individual or group of individuals who are living together as one economic unit” an economic unit is “all adult individuals contributing to and sharing in the income and expenses of a household”). However, a qualified residence customer or household is not eligible for Lifeline Service if they are currently receiving a Lifeline program discount on another service supported by the Federal Communications Commission. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
  - a. One-Party Residence Unlimited Service and Local Measured Service, if available.
  - b. Directory Listing (standard only).
  - c. Non-Published or Non-Listed Telephone Number Service.
  - d. Access to Directory Assistance Service.
  - e. Touch Tone Calling Service.
  - f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
  - g. Access to Operator Services.
  - h. Voluntary Toll Restriction Option.
  - i. Access to 800/888 Services.
  - j. Access to Call Trace.
  - k. Access to Alerting and Reporting Systems (9-1-1 dialing).
  - l. Access to the Pennsylvania Telecommunications Relay Service.
  - m. Caller ID Per-call and Per-line Blocking
  - n. Other eligible telecommunications services at tariffed rates.

(C)  
|

(C) Indicates Change



LIFELINE SERVICE

B. REGULATIONS (cont'd)

- 3. An applicant for Lifeline Service must be a current participant in one of the following eligibility programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service (C)

Pennsylvania Department of Human Services (DHS) Programs:

- Supplemental Security Income (SSI)
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)

Additional Eligible Programs (Federal)

- Federal Public Housing
- Veteran’s Pension or Survivor’s Pension Benefit

\* \* \* \* (C)

- 4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in B.3 above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the eligibility programs in B.3 above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (60 days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). (C)

(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont'd)

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
6. Only services listed in B (2) above will be provided to Lifeline customers.
7. Customer requested temporary suspension of Lifeline Service is not permitted.
8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
- \* \* \*
9. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Armstrong Telephone Company-Pennsylvania.
10. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
11. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
12. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
13. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C)

(C) Indicates Change

LIFELINE SERVICE

C. LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

1. Applicable Residence Dial Tone monthly rate minus \$5.25 <sup>(1)</sup>. (D)
2. Lifeline Service is subject to all applicable state, local and federal taxes, and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

- <sup>(1)</sup> See FCC Public Notice released May 1, 2012, In re: Lifeline and Link Up Reform and Modernization et al., Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012) and subsequent orders.

(D) Indicates Decrease

Murdocksville Independent  
Telephone Company

1<sup>st</sup> Revised Sheet 1  
Cancels Original Sheet 1

SECTION 4

MILEAGE CHARGES

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MILEAGE CHARGES

A. \* \* \* (C)

B. EXTENSION STATIONS

When an extension station, bell gong, or PBX station is located in a building separate and apart from that housing the main station, an additional charge applies to that portion of the line extended beyond the building in which the initial station is installed. This charge is computed on air line measurement from the point of exit from the main building to the location of the extension instrument per each wire circuit, as follows:

	<b><u>Monthly Charge</u></b>
When the two buildings are on the same premises and are not separated by Intervening buildings or by a public thoroughfare, for each 1/10 mile or Fraction thereof	\$.50
When the buildings are on separate premises or are separated by a public thoroughfare, for each 1/4 mile or fraction thereof	\$1.25

C. FOREIGN EXCHANGE SERVICE

Foreign exchange service is not offered as a normal or customary form of telephone service. However, when facilities are available, and service conditions will permit, the Company may furnish this service subject to the following regulation and rates.

(C) Indicates Change

MILEAGE CHARGES (cont'd)

C. FOREIGN EXCHANGE SERVICE (cont'd)

Foreign exchange service is limited to one-party or PBX trunk lines. When foreign exchange service is furnished by means of a branch exchange trunk line, connections to the trunk at the branch exchange switchboard are restricted to the stations connected with and in the immediate vicinity of the branch exchange switchboard.

1. Inter-Company Foreign Exchange Service

This service will be provided only where the subscriber agrees to remain a subscriber of this Company and to limit the use of the foreign exchange service to calls within the local service area of that foreign exchange. This company will rent a terminal in the foreign exchange and provide it to the subscriber at the one-party or trunk rate at the foreign exchange. In addition, the following monthly charges apply:

- a. Within the territory of this company, a mileage charge of \$.50 per 1/10 miles, for each circuit measured air line from the rate center of normal exchange to the boundary line of the adjoining company.

\* \* \* (C)

- c. A supplemental charge of \$2.00 for each \$.01 multiple of the dialed day station-to-station initial period message toll rate that is currently in effect, between the normal exchange and the foreign exchange. Such charge does not apply if the local and foreign exchanges are in the same local service area. (C)

- d. When the subscriber is located outside the local base rate area, one-party exchange line mileage charges as listed in this tariff apply for the foreign exchange local channel.

- e. Special repeaters where required for satisfactory transmission will be provided at \$15.00 per month each.

(C) Indicates Change

MILEAGE CHARGES (cont'd)

C. FOREIGN EXCHANGE SERVICE (cont'd)

2. IntraLATA Foreign Exchange Loop Charges (C)

For Intralata Intercompany Foreign Exchange Services in a specific exchange, there will be a charge for the local loop that is equal to 85% of the business one-party (rotary and touch-tone) rate of that exchange for business customers, and 85% of the residence one-party (rotary and touch-tone) rate of that exchange for residence customers.

When foreign exchange service is requested by a subscriber of another company to an exchange of this company, the charges listed in “A” above will apply and the charges in “C” above apply unless a similar charge is made by the company in whose territory the subscriber is located.

\* \* \* (C)

D. LEASED LINES

When available or when they can be conveniently provided at reasonable cost, within the same exchange area, the Telephone Company’s wire facilities will be leased for private and special use to either the general public or other carriers under the following terms and conditions, and at the following monthly charge:

For each 1/4 mile or fraction thereof .....\$1.25

The minimum monthly charge for any leased line or circuit is equivalent to the applied rate for 1/2 mile.

Charges for leased lines are computed on air line measurement between the respective terminals; terminals meaning and first and last points of contact with the Telephone Company’s facilities.

(C) Indicates Change

E. INTERCOMPANY PRIVATE LINE SERVICE

I. General

- A. Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for a minimum period of one month.
- B. With reference to the channel descriptions given below:
  - 1. “Effective two-wire facilities” may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; “four-wire facilities” are composed entirely of four-wire metallic and/or carrier segments.
  - 2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provided equipment.
  - 3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.
- C. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company. The applicable non-recurring service charges can be found in Section 3 of this tariff.
- D. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.

II. Series 1000 Channels

- A. Type 1005 - used for low speed data transmission not to exceed 75 baud. Such services being furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.
- B. Type 1006 - used for low speed data transmissions not to exceed 150 baud. Such services furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.



- C. Type 1011 (30 baud) - available on an intraexchange basis only for two- or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.
- D. Type 1012 (30 baud) - provided both for intraexchange and interexchange applications. On an intraexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type 1012 is provided with a minimum of 2 points (master station and a remote premises) and a maximum of 26 points (master station and 25 remote premises). Type 1012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one for the master station and two others to provide service to other remote premises).

Type 1012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type 1012 channels prior to installation.

E. Rate Schedules

1. Channels on the same or connected premises -  
Type 1005 and Type 1006

Each Two-Wire Channel	\$ 2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises -  
Type 1005 and Type 1006

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

3. Intraexchange and Interexchange Channels

- a. Local channel - one required for each premise at which a channel terminates

Each Two-Wire Channel	\$21.00
Each Four-Wire Channel	\$42.00

- b. Mileage -

Intraexchange and Interexchange Channels per mile between wire centers for Series 1000 channels.

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 mile	\$12.50	---
Over 1 to 3 miles	11.00	\$4.00
Over 3 to 5 miles	14.00	4.00
Over 5 to 15 miles	16.00	4.00
Over 15 to 25 miles	32.00	3.00
Over 25 miles	44.00	2.50

4. Transmission Function

Intraexchange and Interexchange –

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 1005 and Type 1006		
Data & Teletype	\$5.00	\$16.00
Miscellaneous Purpose	----	6.00
Type 1011	----	6.00
Type 1012	1.00	6.00

5. Other Features and Arrangements

- a. Multi-Point One-Way Type 1005 Channels (furnished to existing customers only) - Monthly Rate \$3.00

Multi-Point Type 1005 Miscellaneous Purposes Channels, not specially connected, used for one-way non-selective, simultaneous ringing of bells or buzzers are furnished for points within an exchange or contiguous exchange of this Company at the monthly rate listed above, excluding the signaling control point.

## b. Station Arrangement Charges for Type 1006 Channels-

In addition to the charges for Type 1006 channels, the following station arrangement charges apply at each termination of a two-point channel.

	<u>Monthly Rate</u>
Two-Point Type 1006 channel between terminals in	
Same building	\$15.50
Same premises	15.50
Same Wire Center	15.50
Same Exchange-Different Wire Center	28.00
Different Exchanges	28.00

## III. Series 2000 Channels

A. Type 2001 - A two wire interface with effective two wire facilities engineered for a 1000 Hz loss objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.

## 1. Regulations applicable to type 2001 channels

- a. Type 2001 channels are furnished for voice transmission of approximate band -width of 300-3000 Hz
- b. For private line duplex intraexchange or interexchange service the monthly rates for two local channels and two transmission functions for each premises served, apply.
- c. When these channels are furnished for multi-point service, bridging charges apply at each premises at which the channel terminates
- d. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services

## 2. Automatic Signaling

- a. Automatic signaling is only provided on a two-point basis between locations on different premises for use with Type 2001 channels.

- b. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.
- B. Type 2002 - A two wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities designed for remote operation of mobile radio telephone systems; for a two-point or multi-point service.
- 1. Regulations applicable to Type 2002 channels
    - a. When these channels are furnished for multipoint service, a bridging charge applies at each premises bridged on the same circuit.
    - b. The following channels are furnished between specified locations for remote operation and control of private land radiotelephone stations established for communications with mobile units.
      - 1) Voice Channels
        - (1.1) Channels are similar as to transmission characteristics, to those furnished for Type 2001 channels.
        - (1.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 2001 channels.
      - 2) Control Channels

These channels are similar as to transmission characteristics, to those furnished for Type 1005 channels and are provided at the same rates as Type 1005 channels.
      - 3) For Combined Voice Transmission and Control Purposes
        - (3.1) Channels furnished for combined voice transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.

- (3.2) On two-point services, voice channels may be used alternately for control at no additional charge, where the control function is derived through the use of standard one-way, two-state Direct Current signaling over the voice channel.
- (3.3) On multipoint services, two-state, Direct Current signaling for control purposes is provided by means of a separate Type 1005 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1005 and the Type 2002 channel.
- (3.4) On two-point and multipoint services, voice channels may be used for the remote operation and control of private land radiotelephone stations, at no additional charge when the control functions are provided via tone signals.

4) Additional Equipment and Facilities:

Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under either 1) or 2) above, are furnished at charges based upon the costs incurred.

2. Conditioning applicable to Type 2002 Channels

- a. Type C1 – For a two-point or multipoint channel the envelope delay distortion shall not exceed:
- between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
  - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
    - between 1000 and 2400 Hertz, -1db to +3db
    - between 300 and 2700 Hertz, -2db to +6db
    - between 2700 and 3000 Hertz, -3db to +12db
 (+ means more loss)
- b. Type C2 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
- between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
  - between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
  - between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds

- the loss deviation with frequency  
(from 1000 Hertz reference) shall  
not exceed:
  - between 500 and 2800 Hertz, -1db to +3db
  - between 300 and 3000 Hertz, -2db  
to +6db
- (+ means more loss)

NOTE: On a multipoint channel arranged for switching,  
conditioning in accordance with the above  
specifications is applicable only when in the  
unswitched mode.

C. TIE Line Channels

1. Type 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between PBX's.
2. Type 2025 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.
3. Type 2026 - Furnished for tie-line use between C.O. Centrexes.
4. Regulations applicable to Types 2021, 2025, and 2026 Channels
  - a. Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.
  - b. For Type 2026 channels connecting switching systems located in different central office serving areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.
  - c. For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interexchange channel to make the channel operative.
  - d. A Signaling Arrangement is provided for tie lines connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:

- 1) An E & M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.
- 2) An E & M Signaling Arrangement is required for each tie line termination of a customer premises with customer-provided PBXs when the tie-line is arranged with an E & M signaling interface.
- 3) An E & M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PBX equipment when not arranged with an E & M signaling interface.

D. Telephone Answering Service Channels

1. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8 db; normally suitable for Telephone Answering Service use for secretarial lines connected directly to Telephone Answering Service Equipment.
  - a. Regulations applicable to Type 2040 Channels
    - 1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel measured in one-quarter (1/4) airline mile increments from the patron's serving wire center to the location of the Telephone Answering Service Equipment is provided. When the secretarial line is connected directly to Telephone Answering Service Equipment not on the same premises, one transmission function is also required.
    - 2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.
2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment

a. Regulations applicable to Type 2041 Channels

- 1) When a secretarial line is connected to a concentrator located in the same central office serving area as the patron's normal central office servicing area, the connection is provided at a flat rate and requires no measurement.
- 2) When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.
- 3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.

3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service concentrator- identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service premises.

a. Regulations applicable to Type 2043 Channels

- 1) When the concentrator is located in a Telephone Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.
- 2) When the concentrator is located in a different exchange area from the identifier, an interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Telephone Answering Service premises.



- 3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.
- 4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

## E. Rate Schedules

1. Channels on the same or connected premises  
Type 2021

Each Two-Wire Channel	\$ 2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises  
Type 2021

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

3. Intraexchange and Interexchange Channels

- a. Local channel - one required for each  
premise at which a channel terminates

Each Two-Wire Channel	\$21.00
Each Four-Wire Channel	42.00

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- b. Intraexchange and Interexchange channels per mile between wire centers for Series 2000 channels

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 mile	\$12.50	---
Over 1 to 3 miles	11.00	\$4.00
Over 3 to 5 miles	14.00	4.00
Over 5 to 15 miles	16.00	4.00
Over 15 to 25 miles	32.00	3.00
Over 25 miles	44.00	2.50

4. Transmission Function - one required per local channel

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 2001	\$4.00	\$11.50
Type 2002	4.00	10.50
Type 2021	11.00	21.00
Type 2025	30.00	34.00
Type 2026	-----	16.00
Type 2040	-----	35.50
Type 2041	-----	6.75
Type 2043	12.50	19.00

5. Automatic Signaling

Private Line Signaling \$ 3.96  
Automatic Ringing, each

6. E & M Signaling

E & M Signaling arrangement, for  
Type 2021 and Type 2025 Channel,  
each \$17.00

7. Multi-Point Channels

For bridging multi-point Type 2001  
and Type 2002 Channels  
  
At each premise at which a channel  
terminates \$19.50

8. Conditioning

- a. Type C1

1) On a two-point channel not arranged for switching  
-each station \$ 6.00

2) On a multi-point channel not arranged for switching	
- for the first station in an exchange	\$11.50
- for each additional station in the same exchange as the first station	\$8.00
b. Type C2	
1) On a two-point channel not arranged for switching	
- each station	\$22.00
2) On a multi-point channel not arranged for switching	
- for the first station in an exchange	\$32.00
- for each additional station in the same exchange as the first station	\$11.50

## IV. Series 3000 Channels

A. Type 3001 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16db; for two-point or multi-point service; normally suitable for half-duplex or full-duplex operation for remote metering, supervisory control and miscellaneous signaling.

## 1. Regulations applicable to Type 3001 channels

- a. When these channels are furnished for multipoint service, a bridging charge applies for each premises bridged on the same circuit, in addition to all other applicable charges for the channels
- b. For duplex service on the same or connected premises or to adjacent premises, the monthly rates for two channels apply.
- c. For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises served, apply.
- d. The equipment and associated station wiring shall be provided by the customer.

- e. The use of customer-owned equipment is subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment. However, the customer, by the use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequence or simultaneously to the extent permitted by the normal transmission characteristics of the grade of channel furnished.
  - f. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels provided by it for such sub-division into additional channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are compatible.
- B. Type 3002 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16db; for two-point or multi-point service; normally suitable for half or full duplex data transmission.
- 1. Regulations applicable to Type 3002 channels
    - a. Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment.
    - b. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.

- c. When these channels are furnished for multi-point service, a bridging charge applies for each station bridged on the same circuit.

2. Conditioning applicable to Type 3002 Channel

- a. Type C1- For a two-point or multipoint channel the envelope delay distortion shall not exceed:
  - between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
  - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
    - between 1000 and 2400 Hertz, -1db to +3db
    - between 300 and 2700 Hertz, -2db to +6db
    - between 2700 and 3000 Hertz, -3db to +12db
    - (+ means more loss)

- b. Type C2- For a two-point or multipoint channel the envelope delay distortion shall not exceed:
  - between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
  - between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
  - between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds
  - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
    - between 500 and 2800 Hertz, -1db to +3db
    - between 300 and 3000 Hertz, -2db to +6db
    - (+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

- c. Type C4- For a two-point, three-point or four-point channel
  - the envelope delay distortion shall not exceed:
    - between 100 and 2600 Hertz, a maximum difference of 300 micro-seconds
    - between 800 and 2800 Hertz, a maximum difference of 500 micro-seconds
    - between 600 and 3000 Hertz, a maximum difference of 1500 micro-seconds
    - between 500 and 3000 Hertz, a maximum difference of 3000 micro-seconds

-the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:

between 500 and 3000 Hertz, -2db to +3db

between 300 and 3200 Hertz, -2db to +6db

(+ means more loss)

NOTE: On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two or three exchanges.

- d. Type D1-For a two-point channel not arranged for switching  
-Certain data transmission characteristics necessary for high performance data transmission cannot be assured on all channels generally available for data transmission. However, Type 3002 voice grade two-point channels may be specially arranged to provide for the following technical parameters at the request of the customer:

-Signal to C-Notched Noise Ratio 28db

-Nonlinear distortion:

(1) signal to second order distortion 35db

(2) signal to third order distortion 40db

When the channel equipped with this conditioning is utilized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

C. Rate Schedule

1. Channels on the same or connected premise

Type 3002

Each Two-wire Channel \$ 2.00

Each Four-wire Channel 4.00

2. Channels between adjacent premises

Type 3002

Each Two-wire Channel \$ 8.50

Each Four-wire Channel 17.00

3. Intraexchange and Interexchange Channels

- a. Local Channel-one required for each premise at which a channel terminates (Type 3002)

Each two-wire Channel	\$ 21.00
Each four-wire Channel	\$ 42.00

- b. Intraexchange and Interexchange channels per mile between wire centers for Series 3000 Channels

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate per Mile</u>
0 to 1 mile	\$12.50	\$ --
Over 1 to 3 miles	11.00	4.00
Over 3 to 5 miles	14.00	4.00
Over 5 to 15 miles	16.00	4.00
Over 15 to 25 miles	32.00	3.00
Over 25 miles	44.00	2.50

4. Transmission Function-one required per local channel

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 3001	\$ 4.00	\$ 10.50
Type 3002	14.00	19.00

5. Multi-point Channels-in addition to the preceding, the following charge applies for bridging multi-point channels.

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
a. At each premises at which a Type 3001 channel terminates	\$19.50	\$19.50
b. At each station at which a Type 3002 channel terminates	19.50	19.50

6. Conditioning

	<u>Monthly Rate</u>
a. Type C1	
-on a two-point channel not arranged for switching	
-each station	\$ 6.00
-on a multi-point channel not arranged for switching	
-for the first station in an exchange	11.50

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-each additional station in the same exchange as the first station	\$ 8.00
b. Type C2	
-on a two-point channel not arranged for switching	
-each station	22.00
-on a multi-point channel not arranged for switching	
-for the first station in an exchange	32.00
-each additional station in the same exchange as the first station	11.50
c. Type C4	
-on a two-point channel not arranged for switching	
-each station	35.00
d. Type D1	
-on a two-point channel not arranged for switching	
-per channel	10.00



**SECTION 5**

CONSTRUCTION CHARGES

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CONSTRUCTION CHARGES

A. CONSTRUCTION AND ATTACHMENT CHARGES

1. General

- a. The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges.

2. Construction Along Public Highways

- a. In all cases of plant construction along public highways, ownership of the plant must be vested in either the Company or some company with which the Company has a joint use agreement.
- b. When local exchange service is desired within the exchange area more than 1,320 feet distant from then existing facilities, the applicant may be required to pay for this construction or for the use of another company's plant in lieu of such construction as follows:
  1. For each 100 feet, or fraction thereof, required to make the necessary extension beyond the first 1,320 feet, route measurement, from the existing lines, a charge of \$10.00
  2. Measurement to be restricted to the shortest and more direct route over which the desired point can be reached by following public right-of-way or other vested right-of-way privileges which the Company may hold by reason of its franchise or charter.

3. Construction on Private Property

- a. In all cases of plant construction on private property for local exchange service, where the type of construction is selected by the Company, the Company will construct, own and maintain its facilities, either wholly or jointly with another utility, subject to a construction charged based on route measurement as follows:

First 500 feet or construction - no charge  
Each additional 100 feet or fraction  
thereof \$10.00

- b. Where the customer requests a type of construction different from that selected by the Company, a charge will be made to cover the excess cost of construction above that selected by the Company.

CONSTRUCTION CHARGES (cont'd)

A. CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

3. Construction on Private Property (cont'd)

- c. The Company shall have access to all facilities at all times for maintenance purposes.
- d. Where the applicant is so located that it is necessary to use a private right-of-way to furnish service, the customer is required to pay the entire cost involved in securing such right-of-way. If the Company is unable to obtain the necessary right-of-ways needed to provide the service, the applicant or applicants are required to secure for the company, the designated right-of-way needed to provide the service and pay all costs incurred in securing and retaining such right-of-way.
- e. The customer is responsible for all tree trimming required to keep the private right-of-way, in which his terminal facilities are located, clear, and unobstructed.
- f. Any rearrangements or changes involving relocation, removal or replacement of existing cable or wire facilities, either within or outside of buildings, including supporting structures, such as poles and conduit, and trench for buried wire, or the placing of additional facilities, made to meet the requirements of the customer, other than requirements for the installation of additional facilities, or the requirements for changing the location of station equipment or station wiring, the charges for which are specified in Section 3 of this Tariff, are charged to the customer at cost. This charge shall include the actual cost of rearrangements, the estimated present value less salvage of Company owned plant removed, the cost of new Company facilities placed in excess of the route distance of facilities removed, and all costs of facilities for which the customer is responsible as specified above.

4. Other Special Construction

- a. When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.

CONSTRUCTION CHARGES (cont'd)

A. CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

5. Minimum Contract

- a. New construction will be provided only where service is contracted for a minimum period of one year.

6. Refunds

- a. If at any time within three years from date of completed construction, pole lines for which a customer has paid a nonrecurring charge are used for other purposes, such customers may be entitled to refunds provided they are still served by such construction. When such lines are used to supply local exchange service to other customers, the refund will be the difference between the original charge and that customers' pro rata share of the total construction, allowing 1,320 feet for each main station for that pole line.

B. UNDERGROUND TELEPHONE SERVICE IN NEW RESIDENTIAL DEVELOPMENTS

- a. For the purpose of this section only, the following words and terms shall have the following meanings, unless the context clearly indicates otherwise:

1. Applicant For Telephone Service

The developer of a recorded plot plan consisting of five or more lots, or one or more five unit apartment houses.

2. Developer

The party responsible for constructing and providing improvements in a development, that is, streets, sidewalks, and utility-ready lots.

3. Development

A planned project which is developed by a developer/applicant for telephone service set out in a recorded plot plan of five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, mobile homes, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.

4. Distribution Line

A main line facility directly or indirectly connection the customers in a development to the telephone central office.

CONSTRUCTION CHARGES (cont'd)

B. UNDERGROUND TELEPHONE SERVICE IN NEW RESIDENTIAL DEVELOPMENTS

5. Service Line

A line from the distribution line to the residence of the subscriber.

6. Subdivider

The party responsible for dividing a tract of land into building lots which are not to be sold as utility-ready lots.

7. Subdivision

- a. A tract of land divided by a subdivider into five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.
- b. Distribution and service lines, except pedestals, installed as the result of an application for telephone service within a development shall be installed underground; shall conform to the utility's construction standards; and shall be owned and maintained by the utility. Excavating and backfilling shall be performed by the applicant for telephone service or by another agent the applicant may authorize. All other installation shall be performed by the utility or by another agent the utility may authorize. The utility shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its underground lines occasioned by anyone other than its own employees or agent. Nothing in this section shall prohibit a utility from performing its own excavating and backfilling for greater system design flexibility. No charges other than those specified in subsection (3) and (d) shall be permitted.
- c. The applicant for telephone service to a development shall do the following:
  1. At its own cost, provide the utility with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.
  2. At its own cost, clear the ground in which the service lines and related facilities are to be laid of trees, stumps and other obstructions, provide the excavating and backfilling according to utility specifications and subject to the inspection and approval of the utility, and backfill within (6) inches of final grade. Utility specifications for

CONSTRUCTION CHARGES (cont'd)

B. UNDERGROUND TELEPHONE SERVICE IN NEW RESIDENTIAL DEVELOPMENTS

7. Subdivision (cont'd)

excavating and backfilling shall be set forth by the utility in written form and presented to the applicant at the time of application for the service and presentation of the plot plan to the utility. If the utility's specifications have not been met by the applicant's excavating and backfilling, the excavating and backfilling shall be corrected or redone by the applicant or its authorized agent. Failure to comply with the utility's construction standards and specifications permits the utility to refuse utility service until the standards and specifications are met.

3. Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the utility's line and facility installation with the general project construction schedule including coordination with any other utility sharing the same trench; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the utility to avoid unnecessary costs and delay.
4. Place with the telephone company, in advance or upon such other terms as the company may require, the following charges:
  1. A prepayment in aid of construction in an amount not in excess of 60% of the company's costs of the distribution cable for the development.
  2. The prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service rendered. The basis of total refund shall be 100% refund upon receipt of telephone contracts for telephone service from 50% of the total development within a 10 year period.

If the applicant changes the plot plan after installation of the telephone utility's lines has begun, or requests deviation from the utility's established underground construction practices, the additional costs shall be borne by the applicant. No charges other than those described in this subsection and in subsection (c) shall be borne by the applicant for telephone service or by another utility sharing the same trench, even if the utility elects to perform its own excavating and backfilling.

e. The Commission believes that there should be joint use of trenches whenever economically and technologically feasible. However, the Commission realizes that the economic advantages which can result

**CONSTRUCTION CHARGES** (cont'd)3. **UNDERGROUND TELEPHONE SERVICE IN NEW RESIDENTIAL DEVELOPMENTS** (cont'd)1. **Subdivision** (cont'd)

from the joint use of trenches may at time be obviated by the technological disadvantages of joint occupancy. Therefore, the Commission will not make the joint use of trenches mandatory but will require the joint use of trenches whenever the circumstances indicate that the use would be feasible and all parties agree thereto.

- f. This section shall apply to all requests for distribution facilities for telephone service to developments which are filed after June 9, 1984.
- g. Amounts the public utility receives under subsection (c) (4) (i) shall be credited to Accounts 174-Other deferred credits.
  - 1. Whenever the public utility or an affected person believes that the application of the tariff rule works an undue hardship, involves a physical impossibility, or is otherwise inappropriate, the utility or person may request an exception from the undergrounding requirements of this section by following the procedure set forth in §57.86 (relating to exceptions).
  - 1. Exceptions, as granted by the Commission for electric distribution lines under §57.86 (relating to exceptions) shall also apply to telephone facilities. If an exception request, initiated by an applicant for telephone service is granted and the applicant thereafter desires underground service, then this section shall apply as if no exception had been granted.
  - 2. Telephone utilities shall file a tariff supplement adding this section to its tariff. The tariff supplement shall become effective on the date filed.
  - 3. Telephone utilities shall file undergrounding construction and specification standards and revisions thereto with the Commission's Bureau of Safety and Compliance.
  - 4. Underground facilities in new residential developments are only required by this section when a bona fide developer exists, that is only when utility-ready lots are provided by the developer. A mere subdivision is not required to have underground service. However, should the lot owner in a subdivision desire underground service, the service shall be provided by the utility if the lot owner, at his option either complies with subsection (c) or pays to the utility the charges that are contained in the utility's tariff for underground telephone service not required by this title.

SECTION 6

MISCELLANEOUS SERVICE AND EQUIPMENT

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(C) Indicates Change



Armstrong Telephone  
Company - Pennsylvania

SECTION 6  
3<sup>rd</sup> Revised Contents - 1a  
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(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT****DIRECTORY LISTINGS**

In addition to the recurring monthly charges for directory listings, the applicable service charges from Section 3 of this tariff apply.

4. **ALPHABETICAL DIRECTORY****General**

The following regulations and rates apply to listings in light face type in the alphabetical directories and the information records of the Company.

Listings are limited to information essential to the identification of the listed party. The company reserves the right to use appropriate abbreviations in listings.

Listings which, in the judgement of the Company, are designed to advertise a commodity or service, or which are otherwise objectionable, are not permitted. A name made up by adding a term such as "Company", "Agency", "Shop", service is not accepted as a listing, unless the customer is legally doing business under that name.

A name may be repeated in the same alphabetical directory list only when a different address or a different telephone number is listed.

5. **PRIMARY DIRECTORY LISTINGS**21. **Business**

One directory listing, termed the primary listing, is provided without extra charge for each business customer having the following:

5. An individual, party line, or semi-public network access line.
6. The first trunk line of a trunk group of a Private Branch Exchange System.

22. **Residence**

A primary listing and one additional may be provided without charge at the time service is established for each individual or party network access line. Residence listings are limited to members of the customer's household.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)6. TYPES OF LISTINGS23. Standard Listings

A standard listing is the type of listing which may include a name, designation, address, and telephone number to appear in the information records and the alphabetical directory for the territory in which the telephone service is located.

24. Indented Listings

A indented listing is the type of listing which is indented under a standard listing or under a caption and may not include more than a designation, address, and telephone number. A caption consists of a name and may include a designation but not an address or telephone number. When the same designation is appropriate for two or more of the indented listings, the designation may be shown as a subcaption for such indented listings.

25. Alternate Telephone Number Listings and Night Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his absence may obtain an alternate telephone number listing or a night listing as the following:

If no answer call (telephone number)

Night calls (telephone number)

Night calls after - P.M. (Telephone number)

Night, Sundays, and holidays (telephone number)

5 p.m. to 9 a.m. weekdays, noon Saturday until  
9 a.m., Monday and holidays (telephone number)

Such listing may be furnished as an indented listing or as a subcaption. The telephone number in such a listing may be that of another service furnished the same customer, or one of the customer's PBX trunks not included in the incoming service group or the service furnished a different customer.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

7. TYPES OF LISTINGS (cont'd)

26. Free Listings

7. Business listings are provided without charge as follows:

27. One listing for each individual network access line but limited to a maximum of three network access lines in the same incoming service group.

28. One listing for each trunk terminating in a PBX or PABX systems.

29. The allowance of free listing includes one standard listing.

8. A standard residence second network access line listing such as the following is provided without charge:

James E. Doe 469-9969  
Jane E. Doe 469-9969

8. RATES FOR CHARGE LISTINGS

The monthly rate for each listing (including Inward WATS) in excess of the allowance of free listings is as follows:

	<u>Monthly</u>
Standard listings, each network access line .....	\$.25
Indented listings, each network access line .....	.25
Alternate telephone number and night listings .....	.30
Listing or subcaption confined to one directory line, each line .....	.30
Listing or subcaption required two or more directory lines, each line .....	.30
Foreign listings, each network access line .....	.30

9. UNLISTED NUMBERS

30. General

An unlisted number is one for which no listing appears in the alphabetical section of the directory. The number is listed in the information records and is given out upon request.

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

E. **UNLISTED NUMBERS** (cont'd)

2. **Rates**

Unlisted (non-listed) numbers, each .....\$ .30

Pay Telephone customers will not be charged for a non-listed telephone number. (C)

F. **NON-PUBLISHED NUMBERS**

1. **General**

Non-published telephone numbers are not listed in either the company's alphabetical directory or information records. The general public does not have access to a non-published telephone number.

2. **Rates**

Non-published telephone number, each listing.....\$ .50

Pay Telephone customers will not be charged for a non-published telephone number. (C)

3. **Disclaimer**

The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of the number of a non-published service or the disclosing of said number to any person.

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

SUPPLEMENTAL STATION EQUIPMENT

In addition to the recurring monthly charges for supplemental station equipment, applicable service connection charges from Section 3 of this tariff apply.

Extension Bells, Gongs, and Horns

Extension bell, each .....	\$ .25
Extension gong, each .....	.50
Extension horns, each .....	1.25

Colored Telephones

Colored telephones will be furnished at a monthly Charge of.....	\$.20
<u>Automatic Dialer, each</u> .....	\$1.50
<u>Case on Outside Telephone, each</u> .....	\$2.00
<u>Wats - Outgoing</u> .....	\$148.00
<u>Phone Switch</u> .....	\$.60
<u>Radio Loops, per quarter mile</u> .....	\$1.25
<u>Modem</u> .....	\$32.00
<u>Bell Switch</u> .....	\$.25

Special Cords

Cords exceeding standard length (six feet) will be offered on a cost-plus basis.  
Replacement cords will be offered to subscriber on a cost-plus basis.

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**SPECIAL TYPE TELEPHONES**

Special type telephones will be furnished, in addition to the appropriate monthly local service rate, at the following rates, plus service connection charges as applicable from Section 3 of this tariff.

Ericophone .....	\$ .50
Trendline .....	.25
Hard-of-Hearing hand set .....	.75
Lighted dial .....	1.00

**KEY TELEPHONE SYSTEMS**

Station key equipment features may be furnished in the following services:

- 9. Individual lines
- 10. PBX stations

Station key equipment consists of keys in the base of combined hand telephones or in separate mountings to provide one or more of the following features:

- 11. Pick up
- 12. Hold
- 13. Intercommunication
- 14. Cut-off

**Rates and Charges**

In addition to the recurring monthly charges as follows, applicable service connection charges as per Section 3 of this tariff apply.

	<u>Monthly Charges</u>
15. Buttons of keys for pickup, hold, or signal .....	\$.25
16. Buttons with associated lamp.....	.50
17. Lamp signals .....	.25
18. Common control equipment (including power unit and two trunks) .....	3.50
19. Buzzers.....	.25
20. Intercommunicating line, per station .....	1.50
21. Each trunk, over two .....	1.75

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)**OPTIONAL SALES PLAN**31. **Sale of New Telephone**

The Company shall offer new telephones for sale on a below-the-line basis. The telephones offered will include the appropriate ringers. All telephones will be offered in the color "beige" only. The only basic models offered are as follows:

Rotary	- 500	\$39.00	
Rotary	- 554	\$39.00	
Touch Tone	- 2500		\$61.00
Touch Tone	- 3554		\$61.00

The warranty on these telephones will be for a thirty (30) day period. After thirty (30) days, the customer must return the telephone to the manufacturer for any warranty claim. These phones will be sold only on a cash-and-carry basis.

32. **Sale of Inplace Telephones**

The sale of inplace telephones will be offered at the following rates:

Rotary wall	\$ 9.50
Rotary desk	\$ 9.50
Touch Tone Wall	\$27.85
Touch Tone desk	\$27.85

\*\$1.00 more for modular sets.

The warranty on the sale of inplace telephones will be for a thirty (30) day period. Within the warranty period, the Company will repair or replace purchased CPE.

The subscriber may pay for the purchase of the inplace telephones immediately or may choose to be billed through the normal billing process.

33. **Repair of Telephones**

The Company shall repair CPE (standard "500" type only) at the following rates:

Rotary	\$20.00
Touch Tone	\$30.00

34. **Party Line Customers**

Party line customers who purchase their own telephones may bring it into the business office to have the proper ringer installed at \$15.00. External ringer boxes shall be offered to those customers with any phone other than standard 500 for \$21.00.



**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

OPTIONAL SALES PLAN (cont'd)

35. Sale of Other CPE

The Company shall offer for sale other CPE besides telephones (for example, key systems) on a "below-the-line" basis. These items will be offered individually on a cost-plus basis. The Company offers a standard maintenance agreement to cover such equipment.

The Company may offer for sale certain items at prices less than the prices set forth in the effective tariff. These prices will be above salvage values and will only apply to telephones that have been cosmetically damaged or used as display models.

**MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)**  
**DIRECTORY ASSISTANCE SERVICE**

1. General

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of this company request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

2. Regulations

a. Monthly Call Allowance

An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.

b. Exceptions

Charges for Directory Assistance Service are not applicable to the following types of calls of Directory Assistance:

1. Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
2. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

c. Multiple Number Request

A maximum of two requested telephone numbers per call are permitted.

3. Rates

	<u>Per Call</u>	
a. Where the customer direct dials Directory Assistance .....	\$.40	(I)
b. Where the customer places a call to the Directory Assistance attendant via a Telephone Company Operator .....	\$.40*	(I)
c. Where the customer direct dials Directory Assistance from a Pay Telephone .....	\$.40	(I)
d. Where the customer originates a Directory Assistance call from a Pay Telephone via a Telephone Company Operator .....	\$.40*	(I)

\*Plus the applicable operator handled rate.

(I) Indicates Increase

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

OPERATOR SERVICES

A. LINE STATUS VERIFICATION

Upon customer request the operator will verify and provide the line status condition subject to a charge of \$.70 for each request.

No charge will apply for a line status verification when a trouble condition is indicated on the line.

B. CALL INTERRUPTION

Upon customer request the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is \$1.10 for each request. This charge includes the line status verification and call interruption.

(C) \* \* \* \* \*

C. OPERATOR CALLS

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

<u>Calling Card Customer Dialed</u>	<u>Operator Station-to-Station #</u>	<u>All Types Person-to-Person</u>
\$.35	\$.90	\$2.50

# - Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls.

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT**

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

1. General

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after August 1, 2022: (C)

Per residence access line, per month	<u>\$0.00</u>	(D)
Per business access line, per month	<u>\$0.00</u>	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change

(D) Indicates Decrease

ARMSTRONG TELEPHONE  
COMPANY - PENNSYLVANIA

SECTION 6  
Fourth Revised Sheet 12  
Cancels Third Revised Sheet 12

MISCELLANEOUS SERVICE AND EQUIPMENT

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from pay telephones shall be completed free of charge. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 10. This Company concurs in this tariff. (C)

The company will make available to the Telecommunications Relay Service (TRS) user a calling card. The rates for the calling card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

(C) Indicates Change

ARMSTRONG TELEPHONE  
COMPANY - PENNSYLVANIA

SECTION 6  
Second Revised Sheet 13  
Cancels First Revised Sheet 13

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**MISCELLANEOUS SERVICE AND EQUIPMENT**

**PROVISIONS FOR CALLER ID - PER-LINE AND PER-CALL BLOCKING**

Customers served by central offices where transmittal of originating telephone numbers is permitted for Caller ID display purposes have two blocking options available for their use:

1. Per-Line Blocking

Customers requesting Per-Line Blocking will prevent the display of their telephone numbers on all outgoing calls. The Per-Line Blocking feature may be de-activated at any time by customers on a call-by-call basis through the activation of a special code. Per-Line Blocking is provided free of any recurring charge, but is a special feature which must be ordered by customers.

The Telephone Company will install Per-Line Blocking at no charge. Requests to remove Per-Line Blocking on customer lines will be completed at no charge.

Per-Line Blocking will not prevent the display of originating telephone numbers to 9-1-1 emergency service providers, 800 or 900 numbers.

Per-Line Blocking is not available on pay telephones. (C)

2. Per-Call Blocking

Per-Call Blocking will prevent the display of customers' telephone numbers on outgoing calls. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. Per-Call Blocking is provided at no charge, and is automatically placed on all telephone lines by the Telephone Company.

Per-Call Blocking will not prevent the display of telephone numbers to 9-1-1 emergency service providers, 800 or 900 numbers.

Per-Call Blocking is also available to all pay telephones. (C)

3. Special Provisions

In cases where Telephone Company customers are victims of domestic violence, or are representatives of domestic violence agencies, or are representatives of emergency service agencies, calls placed through a live operator in order to protect the identity of the calling party will be completed without the application of an operator service charge. Qualifying customers may need to notify the Telephone Company to request this credit if the service charge cannot be waived at the time the call is being placed.

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**CLASS SERVICES**

A. Definitions

**CALLER ID**

Caller ID service allows a customer to receive the telephone number of the calling party. The calling telephone number will be forwarded from the terminating central office to compatible customer-provided display equipment. The calling telephone number will be delivered during the first silent interval of ringing. The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed and nonpublished telephone numbers. If the calling telephone number is not available, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone by utilizing either per-line blocking or per-call blocking as referenced on Sheet 13 of this section.

**RETURN CALL**

Return Call service allows a customer to automatically return the most recent incoming call, whether it was answered or not. The customer dials a code to request that the network place the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

**REPEAT CALL**

Repeat call service allows a customer to automatically redial the last number dialed, provided there have been no intervening calls. If the called line is found busy, a 30-minute queuing process begins. The calling party is then given an indication that the Network will attempt to set up the call when the called line is idle. The Network periodically tests the busy/idle status of the called line until both lines are found idle or the queuing process expires.

**CALL TRACE**

Call trace service allows a called party to initiate an automatic trace of the last call received. After receiving the call, which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Telephone Company. The customer using Call Trace is required to contact the Telephone Company for further action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

(C) Indicates Change

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**MISCELLANEOUS SERVICE AND EQUIPMENT**

**CLASS SERVICES (Cont'd)**

A. Definitions (cont'd)

**CALL WAITING**

This service provides a tone signal to indicate to the customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers through the hold/recover mechanism.

**THREE WAY CALLING**

This service allows an existing call to be held while a second telephone call is made and then added to the existing connection. The customer pays for calls placed from his/her telephone to the other telephone on the connection.

**CALL FORWARDING**

Call Forwarding, when activated, redirects attempted terminating calls to another customer-specified line served by the same office or by another office. The customer may have to activate and deactivate the forwarding function and specify the desired terminating address during each activation procedure. Call originating capability is not affected by Call Forwarding.

The calling party is billed for that part of the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

**CALL FORWARD BUSY**

Call Forward Busy automatically reroutes an incoming call to a customer-predesignated number when the called number is busy or does not answer.

**CALL FORWARD NO ANSWER**

Call Forward No Answer automatically reroutes an incoming call to a customer-predesignated number when the called number does not answer within the number of rings programmed by the Company.

**CALL FORWARD BUSY/NO ANSWER**

Call Forward Busy/No Answer automatically reroutes an incoming call to a customer-predesignated number when the called number is either busy or does not answer within the number of rings programmed by the Company.

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**MISCELLANEOUS SERVICE AND EQUIPMENT****CLASS SERVICES (Cont'd)**

## A. Definitions (cont'd)

**REMINDER SERVICE**

Reminder Service allows a customer to dial an access code, receive a second dial tone, and then dial a time at which a reminder call is desired. At the entered time, a call is automatically originated. When the call is answered, a tone or announcement is applied to the line. The desired time must be entered in 24-hour format, e.g., 6:30 p.m. is 1830. The customer can cancel or change a wake up request once it is entered.

**DISTINCTIVE RINGING**

Distinctive Ringing provides a distinctive ringing pattern to the subscribing customer for calls received from up to ten specific telephone numbers. The customer creates a screening list of telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting and a call is received from a telephone number on the Distinctive Ringing screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Distinctive Ringing screening list also appears on the Selective Call Forwarding list, the Selective Call Forwarding will take precedence. Likewise, when the same number is shown on the Selective Call Rejection list, the call will be blocked.

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines, such as multi-line hunt group.

**SPEED CALLING**

This service permits the dialing of pre-selected telephone numbers by means of an abbreviated code. This feature is available in either an 8-number or 30-number capacity.

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**CLASS SERVICES (Cont'd)**

A. Definitions (cont'd)

**NO SOLICITATION**

No Solicitation allows a customer to prevent incoming calls from ringing their line by diverting them to a tone or recorded announcement (determined by Company facility specifications). A personal identification number (PIN) is provided to the customer, which will override the No Solicitation feature and allow the call to ring to the premises.

**NO SOLICITATION ENHANCED**

No Solicitation Enhanced allows a customer to prevent incoming telemarketing calls from ringing their lines by diverting all calls to a recorded announcement which states: "You have called a number which does not accept calls from telemarketers. All other callers may press '1' if you wish to complete the call." According to FCC Rules, Section 64.1200(e)(2)(iii), telemarketers must record and maintain a list of those consumers who do not wish to receive calls from telemarketers.

The No Solicitation Enhanced feature can be activated and deactivated (turned on/off) by the customer by pressing a code. No Solicitation Enhanced is not available from rotary phones.

**CALLER ID WITH NAME**

Caller ID with Name service allows a customer to receive the telephone number and name of the calling party. The calling telephone number will be forwarded from the terminating central office to compatible customer-provided display equipment. The calling telephone number and name will be delivered during the first silent interval of ringing. The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed and non-published telephone numbers. If the calling telephone number is not available, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone number and name by utilizing either per-line blocking or per-call blocking as referenced on Sheet 11 of this section.

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**CLASS SERVICES (Cont'd)**

A. Definitions (cont'd)

**CALL WAITING ON CALLER ID**

Call Waiting on Caller ID alerts the customer of an incoming call using the Call Waiting tone and it displays the calling party's name and telephone number on the Caller ID box or telephone. The customer can then decide whether or not to take the incoming call. The customer must subscribe to both Call Waiting and Caller ID With Name and have a Call Waiting compatible Caller ID box or telephone to use this feature.

**ANONYMOUS CALL REJECTION**

Anonymous Call Rejection (ACR) provides a customer with the ability to reject calls from callers who have blocked the display of their telephone number on outgoing calls and can be activated and deactivated by dialing a specific code. ACR is initially provided in the deactivated mode. The ACR will remain either on or off until the customer makes a change by dialing the special code. The customer will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID customer that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. Blocked calls routed to the Anonymous Call Rejection announcement will not be rated as completed calls. The customer's telephone does not ring.

Caller ID Service, Per-Call Blocking and Per-Line Blocking can be used by customers with pushbutton or dial pulse (rotary) telephones.

**SELECTIVE CALL ACCEPTANCE**

This service allows the customer to selectively program a list of up to twelve telephone numbers from which the customer wishes to receive calls. This list can only be created from and for telephone numbers located in the appropriately equipped central offices. Only calls from those telephone numbers in the screening list may be accepted. An incoming call from a telephone number that is not on the screening list is routed to an announcement stating that the called party does not wish to receive the call.

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**CLASS SERVICES (Cont'd)**

A. Definitions (cont'd)

**SELECTIVE CALL FORWARDING**

This service allows the customer to select a maximum of twelve telephone numbers for forwarding. The customer activates this service by dialing a code to create a screening list via an interactive dialing sequence. This list can only be created from and for telephone numbers located in appropriately equipped central offices. Only calls from those telephone numbers in the screening list may be forwarded to the designated telephone number. For calls from a line within multi-line hunting, the call is selectively forwarded only where the main telephone number has been entered in the screening list.

**SELECTIVE CALL REJECTION**

This service allows the customer the ability to prevent incoming calls from specified telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an Announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to Selective Call Forwarding and/or Selective Call Acceptance and the same telephone numbers appear on those screening lists, Selective Call Rejection will take precedence. This service will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group.

**SELECT DELUXE**

This service is a package of services including Caller ID, Caller ID on Call Waiting, Reminder Service, Three Way Calling, Return Call, Repeat Call, Speed Call 8, No Solicitation, and Voice Mail Deluxe 60/90.

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**MISCELLANEOUS SERVICE AND EQUIPMENT**

**CLASS SERVICES (Cont'd)**

A. Definitions (cont'd)

**5 FEATURES PACKAGE**

This service is a package that allows customers to choose five (5) services from the list below: Anonymous Call Rejection, Caller ID with Name, Call Waiting, Caller ID on Call Waiting, Call Forwarding, Call Forwarding Busy, Call Forwarding No Answer, No Solicitation, Distinctive Ring, Do Not Disturb, Reminder Service, Repeat Call, Return Call, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Speed Call 30, Three Way Calling, Voice Mail Deluxe (60/90).

**DO NOT DISTURB**

This service allows customers to temporarily reject all incoming calls. Incoming calls will go to voicemail, if you subscribe to that service, or the caller will receive a message that you are presently not accepting calls. This service is not compatible with the No Solicitation feature.

**HUNT SERVICE**

Hunt Service provides a search for an idle (non-busy) line within the customer's service group to which a call can be completed if the dialed number is busy. Only the number of the initial line of the group is listed in the telephone directory and all calls are directed to this number. The additional lines of the group are termed auxiliary lines. Monthly rates for this service are billed per line of the service group.

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**MISCELLANEOUS SERVICE AND EQUIPMENT**

**CLASS SERVICES (Cont'd)**

**B. Special Conditions and Limitations**

1. Special Conditions for Caller ID:
  - a. An originating caller's data may not be displayed to the called party under the following conditions:
    36. The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
    37. The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
    38. Identification of specific stations or extensions served by a PBX or Key System is not possible. The main directory or subtending number of the PBX or Key System will be displayed.
    39. Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
    40. The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
    41. The calling party has activated blocking.
    42. Caller ID services do not display a directory number for operator assisted calls, calls marked private by the originator or calls originating from pay stations.

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**MISCELLANEOUS SERVICE AND EQUIPMENT**

**CLASS SERVICE (Cont'd)**

**B. Special Conditions and Limitations (cont'd)**

1. Special Conditions for Caller ID (cont'd):

b. The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

1. If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
2. ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
3. Caller ID services are available on all long distance calls where technically feasible.
4. All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
5. All calling data will be passed, even for customers who do not subscribe to Caller ID.
6. Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call Blocking.)

2. Limitations of Class Services: *(previously appeared in Section 6, page 18)*

The management of these services is possible only:

- a. Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- b. When both the call originating customer and the call terminating customers are served from different central offices equipped for Class Features and are linked by appropriate facilities;

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of Class Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the Customer to provide customer premise equipment (CPE) compatible with Class Features.

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**MISCELLANEOUS SERVICE AND EQUIPMENT**

**CLASS SERVICE (Cont'd)**

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**C. Monthly Rates**

	<b><u>Residence</u></b>		<b><u>Business</u></b>	
	<b><u>Monthly</u></b>	<b><u>Per Use</u></b>	<b><u>Monthly</u></b>	<b><u>Per Use</u></b>
Caller ID*	4.50	n/a	4.50	n/a
Return Call	2.50	.50	2.50	.50
Repeat Call	2.75	.50	2.75	.50
Call Trace	n/a	1.50	n/a	1.50
Call Waiting	3.50	n/a	3.50	n/a
Three Way Calling	2.50	.50	2.50	.50
Call Forwarding	1.75	n/a	1.75	n/a
Call Forward Busy	1.50	n/a	1.50	n/a
Call Forward No Answer	1.50	n/a	1.50	n/a
Call Forward Busy/No Answer	2.50	n/a	2.50	n/a
Reminder Service	1.75	n/a	1.75	n/a
Distinctive Ringing	3.00	n/a	3.00	n/a
Speed Calling				
-Speed Calling 8	1.75	n/a	1.75	n/a
-Speed Calling 30	3.25	n/a	3.25	n/a
No Solicitation	5.00	n/a	5.00	n/a
No Solicitation Enhanced	5.00	n/a	5.00	n/a
Caller ID with Name	6.00	n/a	6.00	n/a
Call Waiting on Caller ID	9.50	n/a	9.50	n/a
Anonymous Call Rejection	3.00	n/a	3.00	n/a
Selective Call Acceptance	3.00	n/a	3.00	n/a
Selective Call Forwarding	3.00	n/a	3.00	n/a
Selective Call Rejection	3.00	n/a	3.00	n/a
Select Deluxe	9.95	n/a	9.95	n/a
5 Features Package	7.95	n/a	7.95	n/a
Do Not Disturb	3.00	n/a	3.00	n/a
Hunt Service	2.82	n/a	2.82	n/a

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**Issued:** October 19, 2011

**Effective:** November 18, 2011



**MISCELLANEOUS SERVICE AND EQUIPMENT**

**911 TARIFF LANGUAGE**

A. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with ‘service provider’.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

1. Tax area record
2. Locality
3. Street
4. Thoroughfare
5. Directional [where required]
6. Even (E), odd (O), or all (A) [applied to house numbers]
7. Low-high range of house numbers
8. PSAP (Public Safety Answering Point)
9. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company’s rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

B. REGULATIONS

1. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.

2. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
3. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 10, Section 1, General Regulations.
4. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

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Issued: September 6, 2000

Effective: September 7, 2000

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**911 TARIFF LANGUAGE**

B. REGULATIONS (cont'd)

5. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
6. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
7. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
8. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
9. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for

database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

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Issued: September 6, 2000

Effective: September 7, 2000

TELEPHONE - PA P.U.C. NO. 10

MURDOCKSVILLE INDEPENDENT  
TELEPHONE COMPANY

Original Sheet 1

SECTION 7

Sheet No.

Private Branch Exchange Service..... 1

MURDOCKSVILLE INDEPENDENT  
TELEPHONE COMPANY

SECTION 7  
Original Sheet 1

**PRIVATE BRANCH EXCHANGE SERVICE**

As of the date of filing this tariff, none of the subscribers of the Murdocksville Independent Telephone Company have any PBX equipment in service.

This equipment will now only be offered on a de-regulated basis.

ARMSTRONG TELEPHONE  
COMPANY - PENNSYLVANIA

Second Revised Sheet 1  
Canceling First Revised Sheet 1

SECTION 8

**PAY TELEPHONE LINE SERVICE**

(C)

Sheet No.

Pay Telephone Line Service ..... 1-3

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Issued: March 18, 1997

Effective: April 15, 1997



PAY TELEPHONE LINE SERVICE

(C)

10. GENERAL

7. Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.

8. Pay Telephone Line Service:

1. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.
2. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.
3. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
4. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
5. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
6. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
7. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
8. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's rules and Regulations.
9. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.

(C) Indicates Change

PAY TELEPHONE LINE SERVICE (cont'd)

11. GENERAL (cont'd)

10. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

12. REGULATIONS AND RATES

9. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's, Tariff - Telephone PA P.U.C. No. 10, Section 2.
10. Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.
11. Line Connection charges listed in Section 3 of this Tariff apply to Pay Telephone Line Service.
12. The business touch tone rate listed in Section 2 of this Tariff applies to Pay Telephone Line Service, if requested by the customer.
13. Directory assistance charges of \$0.40 per call apply to Pay Telephone Access Lines. (I)
14. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.
15. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

13. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE

16. Optional call screening/blocking/coin supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.
22. Incoming/Outgoing Screening - prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator - handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.
23. Incoming Blocking - blocks all incoming calls.

(I) Indicates Increase

PAY TELEPHONE LINE SERVICE (cont'd)

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14. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE (cont'd)

- 24. Outgoing blocking - restrict outgoing calls to non-sent paid call only (coinless).
- 25. Coin Supervision Additive - provides for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

17. Rates:

	<u>Monthly</u>	<u>Non-recurring</u>
26. Incoming/Outgoing Screening	\$ 5.00	\$10.00
27. Incoming Blocking	3.00	10.00
28. Outgoing Blocking	3.00	10.00
29. Coin Supervision Additive	2.21	N/A

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Issued: March 18, 1997

Effective: April 15, 1997

TELEPHONE - PA P.U.C. NO. 10

MURDOCKSVILLE INDEPENDENT  
TELEPHONE COMPANY

Original Sheet 1

SECTION 9  
MOBILE TELEPHONE

Sheet No.

Mobile Telephone Service ..... 1

Issued: July 20, 1983

Effective: August 12, 1983

TELEPHONE - PA P.U.C. NO. 10

MURDOCKSVILLE INDEPENDENT  
TELEPHONE COMPANY

SECTION 9  
Original Sheet 1

MOBILE TELEPHONE SERVICE

The telephone company is not licensed with the F.C.C. to offer this service.

Issued: July 20, 1983

Effective: August 12, 1983



SECTION 10

CUSTOMER OWNED AND MAINTAINED EQUIPMENT

	Sheet No.
A. General Regulations .....	1-2
B. Customer-Provided Communication Systems:	
1. Applicants .....	2
2. Direct Electrical Connection.....	3
3. Service Charges .....	3

Issued: July 20, 1983

Effective: August 12, 1983

CUSTOMER OWNED AND MAINTAINED EQUIPMENTA. GENERAL REGULATIONS

Customer-provided registered terminal equipment or registered protective circuitry may be connected to the telecommunications network in accordance with provisions of this tariff and/or the Federal Communications Commission's registration program adopted in FCC Docket No. 19528 (Part 68) as are now in effect or may be implemented by the FCC in the future.

Customer-provided communications equipment may be used with the facilities furnished by the Company for telecommunications service as provided in this Tariff. In all such cases the customer-provided communications equipment will be constructed, maintained, and operated to work satisfactorily with the facilities of the Company.

Where telecommunications service is available under this Tariff for use in connection with customer-provided communications equipment, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provision that the customer-provided equipment or system does not endanger the safety of company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the improper functioning of such equipment or facilities; impair the operation of the Company's service. Upon notice from the Company that the customer-provided equipment or system is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of Company charges, as specified on Sheet one (1), section three (3) for visits by the Company to the customer's premises where the service difficulty is determined not to be caused by the Company's facilities.

The Company shall not be responsible for the installation, operation, or maintenance of any customer-provided communications equipment. Telecommunications service is not represented as adapted to the use of customer-provided equipment or systems. The Company shall not be responsible for:

1. The through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in, such transmission.
2. The reception of signals by customer-provided equipment or systems, or
3. Address signaling where such signaling is performed by customer provided signaling equipment.

The Company shall not be responsible to the customer or otherwise if changes in the criteria outlined herein or in any of the facilities, operations, or procedures of the Company render any customer-provided equipment or communications systems inoperable or otherwise affect its use or performance. Inso-

MURDOCKSVILLE INDEPENDENT  
TELEPHONE COMPANY

Original Sheet 2

CUSTOMER OWNED AND MAINTAINED EQUIPMENT (cont'd)A. GENERAL REGULATIONS

Far as the Company has control of or notice of changes in the technical criteria, it will make a reasonable effort to notify a customer in advance in compliance with FCC Docket No. 19528 (Part 68) as is now in effect or may be implemented by the FCC in the future.

The Company will not be responsible for any loss or damage, nor for impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Company.

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of telecommunications service shall be performed by equipment furnished, installed, and maintained by the Company.

Where any customer-provided equipment or system is used with telecommunications service in violation of any of the provisions in this Tariff, the Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 5 days, following the receipt of written notice from the Company, that such has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Tariff.

The customer indemnifies and saves the Company harmless against claims for infringement of patents arising from combining such equipment or systems with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, except as provided in this Tariff.

In case unauthorized attachments or connections are made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connections; or to terminate the service.

B. CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS1. APPLICATIONS

Customer-provided equipment may be connected, at a service point of the customer, on voice grade basis with telecommunications service furnished by the Company, either through a network control signaling unit and connecting arrangement or as set forth in B.2. below.

CUSTOMER OWNED AND MAINTAINED EQUIPMENT (cont'd)

A. CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS (cont'd)

2. DIRECT ELECTRICAL CONNECTION

- a. The point of connection (line of demarcation) between Company and customer-provided systems and/or terminal equipment shall be as set forth below:
  - 1. Systems and/or terminal equipment not requiring Protective Connecting Arrangements will be at the Company provided jack.
  - 2. Systems and/or terminal equipment requiring Protective Connecting Arrangements:
    - (i) Access lines will be at the Protective Connecting Arrangement.
    - (ii) Stations/terminal equipment will be at the Protective Connecting Arrangement.
- b. The Company will not provide systems and/or terminal equipment or station wiring beyond the point of connection (line of demarcation) with customer-provided systems and/or terminal equipment.

3. MAINTENANCE OF SERVICE CHARGES DUE TO THE CUSTOMER-PROVIDED EQUIPMENT AND OTHER FACILITIES

These are payable in addition to applicable Service Charges.

The customer shall be responsible for the payment of the charges indicated below for visits by the Company to the customer's premises or central office tests performed where a service difficulty is not caused by the Company's facilities.

Per maintenance service call:

Flat-Rate Charge .....\$45.00

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MURDOCKSVILLE INDEPENDENT  
TELEPHONE COMPANY

Original Sheet 1

SECTION 11

MAPS

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SECTION 11

MAPS

Boundary Revision



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ARMSTRONG TELEPHONE  
COMPANY - PENNSYLVANIA

First Revised Sheet 1  
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SECTION 12

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MURDOCKSVILLE INDEPENDENT  
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Original Sheet 2

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EXPLANATION OF TERMS (cont'd)

ADDITIONAL LISTINGS - See Listings

AIRLINE MILEAGE - The shortest distance between two locations.

APPLICANT - An individual or business making application to the Company for telephone service.

BASE RATE - A uniform rate for each class and grade of exchange service available to customers with a base rate area exclusive of mileage or zone rate differentials and any charges for terminal equipment.

BASE RATE AREA - That portion of an exchange specified in the local exchange tariff which is generally the more populated and developed area surrounding the serving central office. In this area, exchange access lines are provided at uniform rates and the distance from the central office does not affect these rates.

BRIDGED LINE SERVICE - Two (2) one-party lines bridged for simultaneous ringing at two different locations.

BUSINESS SERVICE - Telecommunications service furnished to customers where the actual or obvious predominant use is of a business, professional, institutional, or occupational nature.

CENTRAL OFFICE - A switching unit of the Telephone Company where connections between exchange access lines are established. The term is also used to designate the building housing such equipment.

CHANNEL - A path for communication between two or more stations or central offices, furnished in such a manner as the Company may elect, whether by means of metallic conductors, carrier, optic fibers, microwave, radio, satellite, or a combination thereof, and whether or not by a single physical facility or route. The number of channels in a system is measured by the number of separate communications paths that it can provide.

CLASS OF SERVICE - Denotes such characteristics as business or residence and grades of service as one-party, two-party, four-party, and multi-party.

COMPANY - The utility to which this tariff applies.

CONNECTING ARRANGEMENT - The equipment provided by the Company to accomplish the direct electrical connection of customer owned and maintained facilities with the facilities of the Company.

CONNECTING COMPANY - A corporation, association, partnership, or individual owning or operating one or more exchanges and with which this Company interchanges communications services either directly or indirectly.

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SECTION 12  
First Revised Sheet 2  
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EXPLANATION OF TERMS (cont'd)

CONTRACT - The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of this tariff.

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER - The individual firm, partnership, association, corporation, cooperative, municipality, organization, or governmental agency which contracts for telecommunications service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER OWNED AND MAINTAINED EQUIPMENT AND FACILITIES (COAM) - Devices or apparatus and their associated wiring or facilities provided by a customer which are connected to the Company's facilities.

DIRECTORY LISTINGS - See Listings

EXCHANGE - A local network of telecommunications facilities consisting of one or more central offices, interoffice trunks, and connecting facilities to the customer's premises, used to furnish communications service within a specified area for which a separate local rate schedule is provided.

EXCHANGE LINE MILEAGE - See Mileage

EXCHANGE SERVICE - Telephone service rendered in accordance with the Company's local tariff. Exchange services include but are not limited to the following:

- A. Flat Rate Service: A classification of exchange service furnished a customer under tariff provisions, for which a stipulated charge is made, regardless of the amount of use.
- B. Foreign Exchange Service: A classification of exchange service furnished under tariff provisions connecting a customer with a central office of an exchange other than that which services the exchange area in which the customer is located.
- C. Individual or One-Party Line Service: A classification of exchange service furnished under tariff provisions which provides exclusive use of a line by a customer.
- D. Party Line Service: A classification of exchange service furnished under tariff provisions which provides exclusive use of a line by two or more customers.
- E. \* \* \*

(C)



EXPLANATION OF TERMS (cont'd)

EXCHANGE SERVICE (cont'd)

- F. Pay Telephone Line Service: One party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless or combination coin/coinless pay telephone equipment to the Telephone Company's network. (C)
- G. Push Button Dialing Service: A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.
- H. Local Optional Measured Service: A classification of exchange service furnished to a customer under tariff provisions for which charges are based on, but not limited to, the following four criteria: frequency of calling, distance of call, duration of call, and time of day in which the call is made.
- I. Trunk Service: A classification of exchange service furnished to a customer on a network access line that is connected at the customer premises to a private automatic branch exchange or key telephone system.
- J. Rotary Switching Service: Two or more network access lines arranged so that a call for the first line is completed to a succeeding line in the group when the first line is in use.

FOREIGN DIRECTORY LISTING - See Listing

LEASED LINE - See Private Line

LISTING - Customer information listed in the Company's files.

- A. Directory listings: A listing in the telephone directory for the area in which the service is located.
- B. Foreign Directory Listing: A listing in any telephone directory other than the telephone directory for the area in which the customer's exchange service is located.
- C. Private Number Service: A call number from a customer's listing that is not available in the Company's alphabetical telephone directory but is available to the general public through directory assistance.
- D. Semi-Private Number Service: A call number from a customer's listing that is not published in the Company's alphabetical telephone directory but is available to the general public through directory assistance.

ARMSTRONG TELEPHONE  
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SECTION 12  
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EXPLANATION OF TERMS (cont'd)

LOCAL CALL AREA - The area within which telephone calls may be made at exchange service rates without a toll charge.

LOCAL MILEAGE - See Mileage

LOCAL SERVICE - See Exchange Service

MESSAGE - A completed communication utilizing telephone company facilities.

- A. Local Message: A completed communication in the same local calling area.
- B. Toll Message: A completed communication utilizing interexchange toll facilities of the Company and/or the facilities of a connecting company.

MILEAGE - The measurement upon which charges are computed for on-premise service, off-premise service, channels, private or leased lines, foreign exchange service, and for lines serving customers located outside the base rate area or outside the exchange area.

NETWORK ACCESS - A service furnished and maintained by the Company for access to the exchange and toll networks.

POINT OF CONNECTION - The point where the terminal equipment accesses the network.

PREMISES - the buildings, portion, or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence.

PRIVATE LINE - A channel dedicated to the direct exclusive communication between specific points.

PRIVATE NUMBER SERVICE - See Listing

\* \* \*

(C)

PUSHBUTTON DIALING SERVICE - See Exchange Service

RATE CENTER - A point within which an exchange area from which or to which mileage measurements are made in determining the message charges and interexchange mileage rates.

ARMSTRONG TELEPHONE  
COMPANY - PENNSYLVANIA

SECTION 12  
First Revised Sheet 5  
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EXPLANATION OF TERMS (cont'd)

RESALE OF SERVICE - The subscription to communications services and facilities by one entity and the reoffering of communications service to the public (with or without "adding value") for profit.

RESIDENCE SERVICE - Telecommunications service furnished to a customer where the actual or obvious use is for non-business purposes.

\* \* \*

(C)

SERVICE CHARGES - Non recurring charges made to a customer for the purpose of reimbursing the Company for all or part of the costs incurred in ordering, installing, moving, changing, rearranging, and furnishing of exchange services, telecommunication services, and miscellaneous and supplemental equipment.

SHARING OF SERVICE - Sharing is a "non-profit" arrangement in which several users collectively use communications service and facilities provided by a carrier with each user paying the communication related cost associated therewith according to the pro-rata usage of the communications services and facilities.

SUBSCRIBER - See Customer

TELEPHONE SERVICE - Any telecommunications service provided by the Telephone Company for the customer's use.

TERMINAL EQUIPMENT - Miscellaneous hardware connected to the network access line terminations on the customer's premises to complete the telecommunications service.

TERMINATION OF SERVICE - Discontinuance of and cancellation of the account.

TOLL MESSAGE - See Message

TRUNK - See Exchange Service

ZONE RATE AREA - An area contiguous to the base rate area or zone rate area within which uniform exchange rates apply for each class and grade of service at a level higher than in the base rate area.