Supplement No. 195
to
Telephone – PA P.U.C. No. 5

PALMERTON TELEPHONE COMPANY

RATES, RULES AND REGULATIONS

Governing the Furnishing of Telephone Service

IN

Carbon and Monroe Counties, Pennsylvania

As shown on sheet 5

Issued: August 22, 2022

By

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Palmerton, Pennsylvania

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Filed in compliance with PA Public Utility Commission State Tax Adjustment Surcharge Procedure at PA Code §69.52

☞ NOTICE

Changes Made By This Supplement

CHANGE:

This supplement changes the company's State Tax Adjustment Surcharge (STAS).

Please see the following section:
Section 1: Sheet 8

Palmerton Telephone Company

Twenty-first Revised Sheet 3
Cancels Twentieth Revised Sheet 3

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(C) Indicates Change

Palmerton Telephone Company

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(C) Indicates Change

Palmerton Telephone Company

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(C) Indicates Change

Palmerton Telephone Company

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(C) Indicates Change

Palmerton Telephone Company

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(C) Indicates Change

Palmerton Telephone Company

First Revised Sheet 5
Canceling Original Sheet 5

TERRITORY SERVED BY THIS COMPANY

CARBON COUNTY

Boroughs		Villages	Townships
Bowmanstown	(C)	Little Gap	East Penn
Palmerton		Parryville	Franklin
			Lower Towamensing
			Mahoning
			Towamensing

MONROE COUNTY

Villages	Townships
Effort	Chestnut Hill
Gilbert	Eldred
Kresgeville	Polk
Kunkletown	Ross

(C) Indicates Change

Palmerton Telephone Company

Third Revised Sheet 1
Canceling Second Revised Sheet 1

GENERAL REGULATIONS

TARIFF APPLICATION

This tariff governs the furnishing of telephone service and facilities by the Palmerton Telephone Company, hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff.

TELEPHONE SERVICE DEFINED

The Telephone Company does not transmit messages but offers, subject to the terms and conditions specified in this tariff, the use of its facilities, where available, for communication between subscribers. The term "service" as used throughout this tariff refers to service, equipment and facilities.

OBLIGATION TO FURNISH SERVICE

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

SPECIAL TYPES OF SERVICE AND EQUIPMENT

In cases where a subscriber desires some special type of service or equipment for which provision is not otherwise made and in the judgement of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted based on the cost of furnishing such service or equipment.

EQUIPMENT, APPARATUS AND ACCESS LINES (C)

Access line equipment furnished by the Telephone Company shall remain the property of the Telephone Company and, upon termination of service for any cause whatsoever, shall be returned to the Telephone Company in good condition reasonable wear and tear thereof excepted.

All connection to the network by the Company or by the Customer must comply with the rules and regulations of the F.C.C. and the Pennsylvania P.U.C.

(C) Indicates Change

Issued: February 26, 1987

Effective: January 1, 1987

GENERAL REGULATIONS (cont'd)

INSTALLATION, RELOCATION, MAINTENANCE, REPAIRS & REMOVAL

All access wiring, protectors and/or network interface devices must be installed, maintained, repaired, relocated and removed by the Telephone Company. (C)

The subscriber shall be responsible for damages to the facilities of the Telephone Company resulting from negligence or willful act of the subscriber.

The Telephone Company shall not be liable for any defacement of or damage to the premises of the subscriber resulting from the attachment of the Telephone Company's equipment, apparatus or lines on such premises, or their installation or removal, when such damage is not the result of negligence of the Telephone Company.

ACCESS TO PREMISES OF SUBSCRIBER

For the purpose of installing, repairing, inspecting or removing any part of its equipment, apparatus or lines on the premises of the subscriber, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonable hour.

BUSINESS AND RESIDENCE SERVICE CLASSIFICATIONS

Business rates are applicable in connection with service furnished at a business location or any other place where the service is used primarily or dominantly for business, professional or institutional purposes. If either the main station or any extension connected therewith is located in a place where business rates are applicable, business rates apply to the main station and to all extensions therefrom.

Residence rates apply in private residences where the service is used primarily or dominantly for social or domestic purposes.

USE OF SERVICE

Unless otherwise indicated in this tariff, the use of business service is restricted to the subscriber, his agents and representatives, and the use of residence service is restricted to the subscriber and members of his household.

The subscriber shall not use the service or permit others to use it in such manner as to interfere with the service of other subscribers.

Unless otherwise provided in this tariff, service shall in no case be resold.

(C) Indicates Change

GENERAL REGULATIONS (C)
(Continued)

CONTRACTS FOR SERVICE

The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company's tariffs lawfully on file become the contract between the Telephone Company and the subscriber. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of three months.

FCC DESIGNATED 811 SERVICES (C)

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis as detailed in Section 1, Sheet 1 of this tariff. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity. (C)

DEPOSITS

A deposit, in accordance with Commission regulations at 52 Pa. Code, §§ 64.31-64.41 may be required as security for future bills. Interest rates applied to customer deposits held by the Telephone Company are prescribed by the PUC.

Deposits will be returned in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 - 64.41.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Telephone Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

CHARGES FOR FRACTIONAL MONTHS

When service is established, the initial charge for local service, equipment and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

PAYMENT FOR SERVICE

Installation and construction charges, where applicable must be paid in advance of establishment of service.

Service connection charges are payable when service is established.

Message charges at pay telephones are payable in advance. (C)

Recurring charges for service are billed monthly in advance and are payable when the service has been rendered. Charges for toll message service are billed after the service has been rendered and are payable on request.

Charges for all local and toll messages sent from the subscriber's telephone station, and for all toll messages received at such station on which charges are reversed with the consent of the person answering the call, are the responsibility of the subscriber.

A statement of account rendered to the subscriber shall be deemed correct and binding upon the subscriber unless objection in writing is received by the Telephone Company within thirty days after rendition of the statement.

SUSPENSION OF SERVICE

The Telephone Company reserves the right to suspend service for non-payment of bills, ten days after date due, or for violation of the rules and regulations of this tariff, after due notice by the Telephone Company.

The Telephone Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and to demand payment for such service up to and including date of suspension, provided it has not been notified by the subscriber to discontinue service prior thereto.

LIABILITY OF TELEPHONE COMPANY

In the event of interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing service, lines and other facilities, and are not caused by negligence of the subscriber, the liability of the Telephone Company for damages arising therefrom shall not, except as otherwise provided for in Section 1 Sheet 9 of this tariff, exceed an amount equivalent to the proportionate charge to the subscriber for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. Where a local message guarantee applies, a prorata portion of the guarantee for the period of suspension is allowed. No other liability shall in any case attach to the Telephone Company

GENERAL REGULATIONS (C)
(Continued)

CANCELLATION FOR CAUSE

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Telephone Company receives other evidence that such service is being or will be so used.

The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than a means of communication.

TELEPHONE NUMBERS

The Telephone Company reserves the right to change the telephone number or numbers of a subscriber's station or stations as the exigencies of the business may require.

TELEPHONE DIRECTORIES

Telephone directories issued by the Telephone Company to its subscribers and patrons without charge are the property of the Telephone Company and shall be surrendered to the Telephone Company upon termination of service or distribution of a subsequent issue, in as good condition as reasonable wear and tear permits. No binder, holder or auxiliary cover, except where furnished by the Telephone Company, may be used in connection with any directory furnished by it.

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, its directories, nor for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as the result of listings published in its directories.

Claims for damages on account of interruptions to service due to errors in or omissions of directory listings will be limited to an amount equivalent to the proportionate charge for that part of the customer's service which is impaired, but not to exceed one-half the local service charges for the service items affected for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

(C) Indicates Change

GENERAL REGULATIONS (C)
(Continued)

OVERTIME WORK

When at the subscriber's request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

TOLL MESSAGE RATES (C)

Rates, rules and regulations governing Toll, or Long Distance, messages are contained in the toll tariff of the Bell Telephone Company of Pennsylvania, in which this company concurs.

(C) Indicates Change

GENERAL REGULATIONS
(Continued)

IDENTIFICATION OF PUBLIC ANNOUNCEMENTS (C)

For the purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Subscribers transmitting factual public announcements such as Time, Weather, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.

For subscribers not complying with the foregoing the announcing device will be subject to disconnection from the telephone lines.

The Telephone Company reserves the right to release, upon request, the names and addresses of subscribers who transmit recorded or taped public announcements over the telephone company facilities, when the announcing device is provided by either the telephone company or the subscriber.

(C) Indicates Change

Palmerton Telephone Company

Section 1
70th Revised Sheet 8
Cancels 69th Revised Sheet 8

GENERAL REGULATIONS (cont'd)

STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this tariff and other state toll and access tariffs in which this company concurs, a surcharge, as shown below, will apply to all intrastate charges for service on or after September 1, 2022, except on calls from pay telephones. (C)

For services provided to:	Surcharge Rate	
END USER	-0.196%	(D)
ACCESS USER AND LOCAL EXCHANGE CARRIER	-0.187%	(D)

The above charges will be recomputed, using the same elements prescribed by the Commission:

a. Whenever any of the tax rates used in calculation of the surcharge are changed.

b. Whenever the utility makes effective any increased or decreased rates.

c. And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputations; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may submit the such recomputation a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

(C) Indicates Change (D) Indicates Decrease

GENERAL REGULATIONS (Cont'd)

ALLOWANCES FOR TELEPHONE SERVICE INTERRUPTIONS (C)

When main telephone service is interrupted for a period of at least 24 hours, the company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1.(a) 1/30 of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative by the company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer of the company conditioned that the out-of-service extends beyond a minimum period of 24 hours.

(b) 2/30 of each full 24-hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered inoperative to the extent of being useless.

2. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence or willful act of the customer to service or where the company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

(C) Indicates Change

GENERAL REGULATIONS (Cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY

1. GENERAL

Telecommunications Service Priority (TSP) provides for priority treatment to provision and restore National Security and Emergency Preparedness (NSEP) telecommunications services.

NSEP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or regrades or threatens the NSEP posture of the United States.

TSP services fall into two categories, Emergency and Essential. Emergency Services are newly ordered services so critical as to offer provisioning at the earliest possible time, without regard to the service user's cost. Essential Services are all other NSEP services assigned restoration and/or provisioning priorities within the system.

TSP service shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations as well as the guidelines set forth in "Telecommunications Service Priority System for National Security Emergency Preparedness Service Vendor Handbook" dated July 9, 1990, and "Telecommunications Service Priority System for National Security Emergency Preparedness Service User Manual."

2. RESPONSIBILITIES OF THE CUSTOMER

a. Customer can request assignment to the TSP system through the following agencies:

Customer	**Contact**
Federal Agencies	- TSP Program Office
State & Local Govt.'s	- Federal Emergency Management Agency
Foreign Governments	- Department of State or Defense
Private Industry	- Any Federal organization, but normally one with whom they have a contractual relationship involving an NSEP function.

The TSP Program Office is contained within the National Communications System.

GENERAL REGULATIONS (Cont'd)

2. RESPONSIBILITIES OF THE CUSTOMER (cont'd)

b Once customers have received their TSP assignment, signified by a TSP Authorization Code, the customer must submit the code along with a service request to the Company.

c. During certain emergencies, the Company will take TSP service requests verbally. In these cases, a written service order should follow within two working days.

3. RESPONSIBILITIES OF THE COMPANY

a. The Company will send a Service Confirmation to the TSP Program Office upon the completion of an ordered TSP service within 45 calendar days of the completion.

b. The Company will designate a 24-hour point of contact for receiving Emergency TSP provision requests and reports that a TSP service is unusable or out of service.

4. RULES AND REGULATIONS

a. The Company will provision and restore, when necessary, those telecommunications services with TSP assignments before services without such assignments, both from this tariff and PTA's Access tariff and Toll tariff, in which this Company concurs.

b. When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, the sequence in which existing services may be preempted is as follows:

- Non-TSP services
- TSP services, selected in the inverse order of their TSP priority level assignment.

When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

c. The Company is not authorized to provide priority treatment to provision TSP services to customers that have no provisioning priority.

GENERAL REGULATIONS (Cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

4. RULES AND REGULATIONS

d. The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.

e. In obtaining TSP, the customer authorized the Company to provide certain customer record information to the TSP Program Office to maintain and administer the TSP System. This customer information will include only the customer's name, TSP authorization code, Company Circuit ID, customer telephone number and customer mailing address.

5. RATES

a. In the event that the company must utilize additional labor outside of normal business hours in the provisioning or restoration of a qualifying TSP service, additional labor charges may apply. Such charges will be based on cost and billed to the customer. The company will attempt to inform the customer of approximately how much these charges will be in advance.

b. A Service Order Charge applies when TSP requests/changes are made to a customer's line record after a service has been connected. In addition, a one time charge, based on cost, for the initial establishment of TSP status in Company records will be billed to the customer.

c. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.

d. Facilities required by the Company for the provisioning, restoration, or maintenance are exempt from the TSP rules.

e. The Company will provide reconciliation of its TSP records with corresponding records contained in the TSP Program Office's database, in compliance with current program requirements. The Company reserves the right to apply the costs associated with updating the reconciling TSP database records.

GENERAL REGULATIONS (Cont'd)

Broadband School Discount

The Company shall offer school customers in its service territory, that meet the eligibility standards described in 47 CFR §54.501 (relating to eligibility for services provided by telecommunications carrier) and that agree to enter into a minimum three-year contract, a thirty percent (30%) discount in the otherwise applicable tariffed distance sensitive per-mile rate element, and also will waive the associated nonrecurring charges, for available intrastate broadband services (as defined by Act 183 of 2004) where used for educational purposes and not for the provision of telecommunications services to the public for compensation. The discount or waiver shall not be required where application of it to a particular service would conflict with applicable law.

Palmerton Telephone Company

Section 2
Fifteenth Revised Sheet 1
Canceling Fourteenth Revised Sheet 1

RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE
IN
BOWMANSTOWN, KRESGEVILLE, KUNKLETOWN AND PALMERTON

LOCAL EXCHANGE SERVICE WITH NETWORK ACCESS

(C)

Local exchange service with network access includes the central office equipment with push button, dialing capability, call waiting, call forwarding, three-way calling, repeat call, outside plant distribution wire and cable and protector.

(C)

The following telephone rates do not include any terminal equipment, telephones, ringers, couplers or inside wire.

* * * (C)

A. EXCHANGE RATE CLASSIFICATIONS

The monthly rates are classified into rate bands, as shown in paragraph B, following, on the basis of the total number of access lines in the local calling area of each exchange which are accessible without incurring a toll charge. The number of access lines for each exchange is the sum of the total business and residence access lines plus trunk hunting lines and equivalent Centrex type lines.

RATE BAND	NUMBER OF ACCESS LINES IN LOCAL CALLING AREA
1.	0 TO 12,000
2.	12,001 TO 25,000
3.	25,001 TO 40,000
4.	40,001 TO 60,000
5.	60,001 TO 95,000
6.	95,001 TO 145,000
7.	145,001 TO 210,000

B. MONTHLY RATES FOR LOCAL EXCHANGE SERVICE

	RATE BANDS							
	1	2	3	4	5	6	7	
Business								
One-Party Line	$10.72	$13.72	$16.07	$18.77	$22.12	$26.07	$30.77	(I)
Centrex Trunk	$14.74	$19.54	$23.34	$27.89	$33.24	$39.64	$47.29	
Trunk Hunting Line	$12.64	$15.79	$20.09	$23.89	$28.59	$34.04	$40.59	
Centrex Line	$ 9.79	$13.09	$15.59	$18.64	$22.19	$26.68	$31.59	

(C) Indicates Change (I) Indicates Increase

B. MONTHLY RATES FOR LOCAL EXCHANGE SERVICE (continued)

	RATE BANDS						
	1	2	3	4	5	6	7
One-Party Line	$10.11 (I)	11.16 (I)	$12.52 (I)	$13.66 (I)	$15.57 (I)	$16.21 (I)	$19.61 (I)

Pay Telephones will be charged the same rate as the One-Party business service.

In the case of Centrex line subscribers the following multipliers shall be applied to determine the monthly rate for each subscriber:

(1) For the first 25 lines, each line shall be billed at the banded Centrex line rate.

(2) For lines 26 thru 100 lines, each line shall be billed at 0.85 of the banded Centrex line rate.

(3) For lines 101 thru 250 lines, each line shall be billed at 0.65 of the banded Centrex line rate.

(4) For lines 251 or more, each line shall be billed at 0.50 of the banded Centrex line rate.

C. GRANDFATHERED SERVICES

The Two-Party Line rate will no longer be charged after the effective date of this supplement. All customers will be charged the One-Party Line rate.

(I) Indicates Increase

D. CURRENT LOCAL SERVICE AREAS

The local service area embraces stations bearing the designation of Bowmanstown, Kresgeville, Kunkletown and Palmerton. Each of these service areas has toll free service (EAS) to other exchanges as defined below:

EXCHANGE AREA	ADDITIONAL EXCHANGES IN LOCAL SERVICE AREA	RATE BAND	
Bowmanstown	Kresgeville, Kunkletown, Palmerton, Lehighton, Slatington	3	
Kresgeville	Bowmanstown, Kunkletown, Palmerton Saylorsburg, Stroudsburg	5	(C)
Kunkletown	Bowmanstown, Kresgeville, Palmerton Saylorsburg, Stroudsburg	5	(C)
Palmerton	Bowmanstown, Kresgeville, Kunkletown Allentown, Slatington, Lehighton	7	(C)

E. CHANGES IN RATE BAND

The Rate Band classification of an exchange is subject to change in accordance with the Rate Band schedule as set forth in A above. This would occur due to a growth in network access lines within the local service area or to a decline in network access lines in the local service area as summarized in detail below.

When the Company proposes to change an exchange area from one rate band to another because of an increase or decrease in the total number of main access lines in the local calling area, notice of the reclassification of said exchange to the proper rate group shall be given by filing revised tariffs with the Pennsylvania Public Utility Commission in accordance with the rules and regulations of the Commission. Such revised tariffs will be filed only:

(1) when an exchange area has exceeded or fallen below its rate band limitation as determined on two consecutive semi-annual reviews, to be conducted on April 1 and October 1 of each year, provided that the most recent of the two consecutive reviews exceeds the lower limit or falls below the upper limit of the new rate band by at least two percent, or

(2) when an additional exchange area is added to the local calling area of an exchange, and the number of main access lines of the new exchange’s local calling area exceeds the upper limit of the rate group.

(C) Indicates Change

Palmerton Telephone Company

Section 2
Second Revised Sheet 4
Cancels First Revised Sheet 4

Exchange and Territorial Boundaries of
Bowmanstown, Kresgeville, Kunkletown and Palmerton

Issued: June 1, 1994 Effective: July 31, 1994

PALMERTON TELEPHONE COMPANY SERVICE AREA MAP

Palmerton Telephone Company

Section 3
Sixth Revised Sheet 1
Canceling Fifth Revised Sheet 1

SERVICE CONNECTION CHARGES

Service connection charges herein described, apply to all ordering, installing, changing or substituting of telephone services offered by the Company and are non-recurring. The definition and application of these charges are as follows:

GENERAL

(1) Basic Service Order Processing Charges apply on each customer order for all work or service orders to be provided or changed or reconnected at one time at the same location for the same customer. These charges cover work associated with receiving, establishing records and processing any service ordered to be completed or changed at any one time. This charge applies to all requests for service initiated by a customer.

(2) Network Access Charge shall apply at the time of initiation of new services or the re-initiation of a discontinued service to the same customer whenever central office service is connected to a customer's premises. This charge is associated with the connection of company facilities (drop wire, protector, ground unit) to the customer's premises and applies to each central office line so connected. This charge covers travel time and work in central office facilities related to the connection of associated facilities required to render service.

(3) Premise Visit Charge applies for any work, equipment or service ordered, changed or substituted by the customer which requires a premise visit by Company personnel for the purpose of installation, moving, reconnecting or changing equipment and facilities associated with service.

(4) Restoral of Service Charge applies for the restoral to normal of a service that has been either totally or partially suspended because the customer has not paid sums due the Company. This charge is independent of the number of units involved and is in addition to all monthly charges due for service rendered. (C)

Service Order, Network Access and Premise Visit charges apply instead of the restoral charge for service re-established after the service contract has been canceled by the company.

SERVICE CONNECTION CHARGES (Cont'd)

GENERAL

(5) The customer has the option of paying the non-recurring charges related to the initial installation of a main station for a single line residence or business exchange service in equal monthly installments over three billing periods. (C)

RATES

	Business	Residence
Service Order Charge.	$ 8.15	$ 5.10
Network Access Charge	6.05	6.05
Premise Visit Charge.	9.25	9.25
Multi-line Instrument	10.00	10.00
Restoral of Service	10.20	10.20

SERVICE MAINTENANCE VISIT CHARGE

A service maintenance visit charge applies when a service difficulty or trouble report requires a visit by the Telephone Company to the customer's premises, at which customer-provided equipment or lines are connected to Telephone Company facilities, and a determination is made that the difficulty or trouble is not a result of the failure of Telephone Company facilities.

The minimum charge for each service maintenance visit is $20.50 Costs exceeding the minimum charge are the responsibility of, and will be billed to, the customer.

RETURN CHECK CHARGE

The customer will be billed a charge of $20.00 for the special handling of each check returned by the bank to the Telephone Company for the following reasons: insufficient funds, no account, account closed, payment stopped, drawn against uncollected funds, balance held account garnished, two signatures required, unauthorized signature, post dated, stale date. (I)

(C) Indicates Change
(I) Indicates Increase

Palmerton Telephone Company

Section 3
Fourth Revised Sheet 3
Cancels Third Revised Sheet 3

* * * (C)

RESERVED FOR FUTURE USE

(C) Indicates Change

Palmerton Telephone Company

Section 3
Third Revised Sheet 4
Cancels Second Revised Sheet 4

* * * (C)

RESERVED FOR FUTURE USE

(C) Indicates Change

Palmerton Telephone Company

Section 3
Fifth Revised Sheet 5
Cancels Fourth Revised Sheet 5

LIFELINE SERVICE

A. DESCRIPTION

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations.

B. REGULATIONS

1. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (a household is defined as "any individual or group of individuals who are living together as one economic unit" an economic unit is "all adult individuals contributing to and sharing in the income and expenses of a household"). However, a qualified residence customer or household is not eligible for Lifeline Service if they are currently receiving a Lifeline program discount on another service supported by the Federal Communications Commission. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service. (C)

2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:

   a. One-Party Residence Unlimited Service and Local Measured Service, if available.
   b. Directory Listing (standard only).
   c. Non-Published or Non-Listed Telephone Number Service.
   d. Access to Directory Assistance Service.
   e. Touch Tone Calling Service.
   f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
   g. Access to Operator Services.
   h. Voluntary Toll Restriction Option.
   i. Access to 800/888 Services.
   j. Access to Call Trace.
   k. Access to Alerting and Reporting Systems (9-1-1 dialing).
   l. Access to the Pennsylvania Telecommunications Relay Service.
   m. Caller ID Per-call and Per-line Blocking
   n. Other eligible telecommunications services at tariffed rates.

(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont'd)

3. An applicant for Lifeline Service must be a current participant in one of the following eligibility programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service. (C) (C)

Pennsylvania Department of Human Services (DHS) Programs

Supplemental Security Income (SSI)
Medicaid
Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)

Additional Eligible Programs (Federal)

Federal Public Housing
Veteran's Pension or Survivor's Pension Benefit

* * * * (C)

4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in B.3. above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the eligibility programs in B.3. above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (60 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). (C) (C)

LIFELINE SERVICE

B. REGULATIONS (cont'd)

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.

6. Only services listed in B (2) above will be provided to Lifeline customers.

7. Customer requested temporary suspension of Lifeline Service is not permitted.

8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.

* * * (C)

9. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Palmerton Telephone Company.

10. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).

11. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.

12. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.

13. Tolll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C) Indicates Change

LIFELINE SERVICE

C. LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

1. Applicable Residence Dial Tone monthly rate minus $5.25 (1). (D)

2. Lifeline Service is subject to all applicable state, local and federal taxes, and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

(1) See FCC Public Notice released May 1, 2012, In re: *Lifeline and Link Up Reform and Modernization et al*., Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012) and subsequent orders.

(D) Indicates Decrease

MILEAGE CHARGES

EXTENSION STATION

When an extension station or wired outlet, PBX station or signal station or signaling equipment is located in a building separate and apart from that housing the main station, an additional charge applies to that portion of the line extending beyond the building in which the initial station is installed. The charge is computed on air line measurement from the point of exit from the main building to the location of the extension instrument per each wire circuit. The term "Connected Premises" denotes premises not separated by intervening property or public thoroughfare but occupied by the same subscriber.

	Monthly Charge
Between stations in buildings on the same premises, for each 1/10 mile or fraction thereof, beyond the first 150 feet.....	$ .50
Between stations in buildings not on the same or connected premises, for each 1/4 mile or fraction thereof	$ 1.25

MOVING DAY COURTESY SERVICE (A)

When the subscriber requesting an off premise extension as described above is doing so for convenience during the transition to a new residence or business location and where the existing and new locations are within the same serving wire center or remote switching unit serving area the above mileage charges will be waived for a period of not more than thirty days including the moving day. Service Connection Charges in Section 3 will apply to the establishment of service at the new location. If the subscriber desired to continue this service for a longer period, the above mileage charges will apply for the period in excess of thirty days with a minimum billing period of one month. (A)

(A) Indicates Add

MILEAGE CHARGES (cont'd)

FOREIGN EXCHANGE SERVICE

Foreign exchange service is not offered as a normal or customary form of telephone service. However, when facilities are available, and service conditions permit, the Company may furnish this service subject to the following regulations and rates.

Foreign exchange service is limited to one-party or PBX trunk lines. When foreign exchange service is furnished by means of a branch exchange trunk line, connections to the trunk at the branch exchange switchboard are restricted to the stations connected with and in the immediate vicinity of the branch exchange switchboard.

Inter-Company Foreign Exchange Service

This service will be provided only where the subscriber agrees to remain a subscriber of this company and to limit the use of the foreign exchange service to calls within the local service area of that foreign exchange. This company will rent a terminal in the foreign exchange and provide it to the subscriber at the one-party or trunk rate at the foreign exchange. In addition the following monthly charges apply:

A. Within the territory of this company, a mileage charge of $.50 per 1/10 mile, for each circuit measured air line from the rate center of normal exchange to the boundary line of the adjoining company.
B. Outside the territory of this company, such mileage charges as are provided by tariffs of other participating companies.
C. A supplemental charge of $2.00 for each 1¢ multiple of the dialed day station-to-station initial period message toll rate between the normal exchange and the foreign exchange. Such charge does not apply if the local and foreign exchange are in the same local service area.
D. When the subscriber is located outside the local base rate area, one-party exchange line mileage charges as listed in this tariff apply for the foreign exchange local channel.
E. Special repeaters where required for satisfactory transmission will be provided at $15.00 per month each.
F. IntraLata Foreign Exchange Loop Charge - For IntraLata Inter-company Foreign Exchange Service in a specific exchange, there will be a charge for the local loop that is equal to 85% of the business one-party rate of that exchange for business customers, and 85% of the residence one-party rate of that exchange for residence customers. (I-C)

When foreign exchange service is requested by a subscriber of another company to an exchange of this company, the charges listed in "A" above will apply and the charges in "C" above apply unless a similar charge is made by the company in whose territory the subscriber is located.

(I) Indicates Increase (C) Indicates Change

MILEAGE CHARGES (cont'd)

FOREIGN EXCHANGE SERVICE (cont'd)

IntraCompany Foreign Exchange Service

When foreign exchange service is provided between exchanges of this company, the rates in Paragraphs "A,C,D,E and F" above apply, except that the measurement under "A" is the total air line distance between the rate centers of the normal and foreign exchanges.

LEASED LINES

When available or when they can be conveniently provided at reasonable cost, the Telephone Company's wire facilities will be leased for private and special use to either the general public or other carriers. Charges for leased lines are computed on air line measurement between the centers of the buildings in which the respective terminals are located, as follows:

	Monthly Charge	
Between terminals in the same building.....	$.75	
Between terminals in buildings on the same premises- For each 1/10 mile, or fraction thereof (minimum 2/10 miles).....	.50	
Between terminals in buildings not on same premises- For each 1/4 mile, or fraction thereof (minimum 2/4 miles).....	1.50	(I)

(I) Indicates Increase

MILEAGE CHARGES (cont'd)

INTER-EXCHANGE EXTENSION or PBX STATION

When a subscriber of this company desires an extension or PBX station extended to a location in another exchange, the rate for the service is comprised of the following monthly charges:

A. When all facilities are furnished by this company:

1. The normal extension or trunk hunting line rate as provided in Section 2 of this tariff. (C)
2. For a PBX station, a local channel charge of $2.50 for the first 1/2 mile or fraction plus $1.25 for each additional 1/4 mile or fraction measured airline distance from the center of the building in which the PBX is located to the serving terminal central office. For a PBX station or an extension station, a similar local channel charge from the center of the building where the extension station is located to the serving central office.
3. An inter-exchange channel rate of $5.00 per mile airline measurement between the main station exchange rate center and the extension station exchange rate center.
4. A supplemental charge of $2.00 for each $.01 multiple of the day station-to-station rate between the central offices in (3) above.

B. When a portion of the service is furnished by another company:

1. The charge for the local channel furnished by this company and the portion of the inter-exchange channel to the territorial boundary point of connection to the next participating company are determined by A(2) and (3) above and the supplemental charge in A(4) applies.

2. In addition to B(1) above the charges for the station, local channel and portion of the inter-exchange channel furnished by the other participating company will apply, as provided in its tariff.

When a subscriber of another company desires an extension station or PBX station to be located in the territory of this company, the charges made by this company to the contracting company will consist of the charge for the station, local channel, and that portion of the inter-exchange channel as provided in B(1) above, and the supplemental charge as provided in A(4) above applies unless the contracting company makes a similar supplemental charge, in which case it is reduced by 50%.

If special equipment is required to provide satisfactory transmission, an additional charge will be made to cover the carrying charges on this equipment.

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

I. General

A. Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for a minimum period of one month.

B. With reference to the channel descriptions given below:

1. "Effective two-wire facilities" may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; "four-wire facilities" are composed entirely of four-wire metallic and/or carrier segments.

2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provided equipment.

3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.

C. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company. The applicable non-recurring service charges can be found in Section 3 of this tariff.

D. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.

II. Series 1000 Channels

A. Type 1005 - used for low speed data transmission not to exceed 75 baud. Such services being furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.

B. Type 1006 - used for low speed data transmissions not to exceed 150 baud. Such services furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

C. Type 1011 (30 baud) - available on an intraexchange basis only for two- or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.

D. Type 1012 (30 baud) - provided both for intraexchange and interexchange applications. On an intraexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type 1012 is provided with a minimum of 2 points (master station and a remote premises) and a maximum of 26 points (master station and 25 remote premises). Type 1012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one for the master station and two others to provide service to other remote premises).

Type 1012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type 1012 channels prior to installation.

E. Rate Schedules

1. Channels on the same or connected premises -
   Type 1005 and Type 1006

Each Two-Wire Channel	$ 2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises -
   Type 1005 and Type 1006

Each Two-Wire Channel	$ 8.50
Each Four-Wire Channel	17.00

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

3. 3. Intraexchange and Interexchange Channels

a. Local channel - one required for each premise at which a channel terminates

Each Two-Wire Channel	$21.00
Each Four-Wire Channel	$42.00

b. Mileage -
Intraexchange and Interexchange Channels per mile between wire centers for Series 1000 channels.

	Monthly Rate	
	Fixed Rate	Rate Per Mile
0 to 1 Mile	$ 12.50	--
Over 1 to 3 Miles	11.00	$ 4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function
Intraexchange and Interexchange -

	Monthly Rate	
	Intraexchange	Interexchange
Type 1005 and Type 1006		
Data & Teletype	$ 5.00	$ 16.00
Miscellaneous Purpose	--	6.00
Type 1011	--	6.00
Type 1012	1.00	6.00

5. Other Features and Arrangements

	Monthly Rate
a. Multi-Point One-Way Type 1005 Channels (furnished to existing customers only) -	$ 3.00

Multi-Point Type 1005 Miscellaneous Purposes Channels, not specially connected, used for one-way non-selective, simultaneous ringing of bells or buzzers are furnished for points within an exchange or contiguous exchange of this Company at the monthly rate listed above, excluding the signaling control point.

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

b. Station Arrangement Charges for Type 1006 channels -

In addition to the charges for Type 1006 channels, the following station arrangement charges apply at each termination of a two-point channel.

	Monthly Rate
Two-point Type 1006 channel between terminals in	
Same building	$ 15.50
Same premises	15.50
Same Exchange-Different Wire Center	28.00
Different Exchanges	28.00

III. Series 2000 Channels

A. Type 2001 - A two wire interface with effective two wire facilities engineered for a 1000 Hz objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.

1. Regulations applicable to type 2001 channels

a. Type 2001 channels are furnished for voice transmission of approximate band-width of 300-3000 Hz.
b. For private line duplex intraexchange or interexchange service the monthly rates for two local channels and two transmission functions for each premises served, apply.
c. When these channels are furnished for multi-point service, bridging charges apply at each premises at which the channel terminates.
d. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services

2. Automatic signaling

a. Automatic signaling is only provided on a two-point basis between locations on different premises for use with Type 2001 channels.

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

b. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.

B. Type 2002 - A two wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities designed for remote operation of mobile radio telephone systems; for a two-point or multi-point service.

1. Regulations applicable to Type 2002 channels

a. When these channels are furnished for multipoint service, a bridging charge applies at each premises bridged on the same circuit.

b. The following channels are furnished between specified locations for remote operation and control of private land radiotelephone stations established for communications with mobile units.

1) Voice Channels

(1.1) Channels are similar as to transmission characteristics, to those furnished for Type 2001 channels.

(1.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 2001 channels

2) Control Channels

These channels are similar as to transmission characteristics, to those furnished for Type 1005 channels and are provided at the same rates as Type 1005 channels.

3) For Combined Voice Transmission and Control Purposes

(3.1) Channels furnished for combined voice transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

(3.2) On two-point services, voice channels may be used alternately for control at no additional charge, where the control function is derived through the use of standard one-way, two state Direct Current signaling over the voice channel.

(3.3) On multipoint services, two-state, Direct Current signaling for control purposes is provided by means of a separate Type 1005 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1005 and the Type 2002 channel.

(3.4) On two-point and multipoint services, voice channels may be used for the remote operation and control of private land radiotelephone stations, at no additional charge when the control functions are provided via tone signals.

4.) Additional Equipment and Facilities
Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under either 1) or 2) above, are furnished at charges based upon the costs incurred.

2. Conditioning applicable to Type 2002 channels

a. Type C1 - For a two-point or multipoint channel- the envelope delay
- between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 1000 and 2400 Hertz, -1db to +3db
between 300 and 2700 Hertz, -2db to +6db
between 2700 and 3000 Hertz, -3db to +12db
(+ means more loss)

b. Type C2 - For a two-point or multipoint channel
- the envelope delay distortion shall not exceed:
between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
  between 500 and 2800 Hertz, -1db to +3db
  between 300 and 3000 Hertz, -2db to +6db
  (+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

C. TIE Line Channels

1. Type 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between PBX's.

2. Type 2025 - A two-wire for four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.

3. Type 2026- Furnished for tie-line use between C.O. Centrexes.

4. Regulations applicable to Types 2021, 2025, and 2026 Channels

   a. Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.
   b. For Type 2026 channels connecting switching systems located in different central office serving areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.
   c. For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interexchange channel to make the channel operative.
   d. A Signaling Arrangement is provided for tie lines connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

1) An E&M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.
2) An E&M Signaling Arrangement is required for each tie line termination of a customer premises with customer provided PBXs when the tie-line is arranged with an E&M signaling interface.
3) An E&M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PBX equipment when not arranged with an E&M signaling interface.

D. Telephone Answering Service Channels

1. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8 db; normally suitable for Telephone Answering Service use for secretarial lines connected directly to Telephone Answering Service Equipment.
   a. Regulations applicable to Type 2040 Channels
      1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel measured in one-quarter (1/4) airline mile increments from the patron's serving wire center to the location of the Telephone Answering Service Equipment is provided. When the secretarial line is connected directly to Telephone Answering Service Equipment not on the same premises, one transmission function is also required.
      2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.

2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment.

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

a. Regulations applicable to Type 2041 Channels

1) When a secretarial line is connected to a concentrator located in the same central office service area as the patron's normal central office service area, the connection is provided at a flat rate and requires no measurement.

2) When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative

3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.

3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service concentrator- identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service premises.

a. Regulations applicable to Type 2043 Channels

1) When the concentrator is located in a Telephone Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.

2) When the concentrator is located in a different exchange area from the identifier, an inter-exchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the inter-exchange channel to the Telephone Answering Service premises.

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.

4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

E. Rate Schedules

1. Channels on the same or connected premises Type 2021

Each Two-Wire Channel	$ 2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises Type 2021

Each Two-Wire Channel	$ 8.50
Each Four-Wire Channel	17.00

3. Intraexchange and Interexchange Channels

a. Local channel - one required for each premise at which a channel terminates

Each Two-Wire Channel	$21.00
Each Four-Wire Channel	42.00

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

b. Intraexchange and Interexchange channels per mile between wire centers for Series 2000 channels

	Monthly Rate	
	Fixed Rate	Rate Per Mile
0 to 1 Mile	$ 12.50	--
Over 1 to 3 Miles	11.00	$ 4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function - one required per local channel

	Monthly Rate	
	Intraexchange	Interexchange
Type 2001	$ 4.00	$ 11.50
Type 2002	4.00	10.50
Type 2021	11.00	21.00
Type 2025	30.00	34.00
Type 2026	--	16.00
Type 2040	--	35.50
Type 2041	--	6.75
Type 2043	12.50	19.00

5. Automatic Signaling

Private Line Signaling Automatic Ringing, each	$ 3.96

6. E & M Signaling

E & M Signaling arrangement, for Type 2021 and Type 2025 Channel, each	$ 17.00

7. Multi-Point Channels

For bridging multi-point Type 2001 and Type 2002 Channels At each premise at which a channel terminates	$ 19.50

8. Conditioning
   a. Type C1
   1) On a two-point channel not arranged for switching - each station 6.00

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

2) On a multi-point channel not arranged for switching

- for the first station in an exchange	$ 11.50
- for each additional station in the same exchange as the first station	8.00

b.Type C2

1) On a two-point channel not arranged for switching

- each station	$ 22.00

2) On a multi-point channel not arranged for switching

-for the first station in an exchange	32.00
-for each additional station in the same exchange as the first station	11.50

IV. Series 3000 Channels

A. Type 3001 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two-point or multi-point service; normally suitable for half-duplex or full-duplex operation for remote metering, supervisory control and miscellaneous signaling.

1. Regulations applicable to Type 3001 channels

a. When these channels are furnished for multipoint service, a bridging charge applies for each premises bridged on the same circuit, in addition to all other applicable charges for the channels.

b. For duplex service on the same or connected premises or to adjacent premises, the monthly rates for two channels apply.

c. For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises served, apply.

d. The equipment and associated station wiring shall be provided by the customer.

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

e. The use of customer-owned equipment is subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment. However, the customer, by the use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequence or simultaneously to the extent permitted by the normal transmission characteristics of the grade of channel furnished.

f. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by sub-dividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels provided by it for such sub-division into additional channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are compatible.

B. Type 3002 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two-point or multi-point service; normally suitable for half or full duplex data transmission.

1. Regulations applicable to Type 3002 channels

a. Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment.

b. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

c. When these channels are furnished for multi-point service, a bridging charge applies for each station bridged on the same circuit.

2. Conditioning applicable to Type 3002 Channel

a. Type C1 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
-between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
-the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 1000 and 2400 Hertz, -1db to +3db
between 300 and 2700 Hertz, -2db to +6db
between 2700 and 3000 Hertz, -3db to +12db
(+ means more loss)

b. Type C2 - For a two-point or multipoint channel
-the envelope delay distortion shall not exceed:
between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds
-the loss of deviation with frequency(from 1000 Hertz reference) shall not exceed:
between 500 and 2800 Hertz, -1db to +3db
between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

c. Type C4 - For a two-point, three-point or four-point channel
- the envelope delay distortion shall not exceed:
between 100 and 2600 Hertz, a maximum difference of 300 micro-seconds between 800 and 2800 Hertz, a maximum difference of 500 micro-seconds between 600 and 3000 Hertz, a maximum difference of 1500 micro-seconds
between 500 and 3000 Hertz, a maximum difference of 3000 micro-seconds

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed: between 500 and 3000 Hertz, -2db to +3db between 300 and 3200 Hertz, -2db to +6db
  (+ means more loss)

NOTE: On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two or three exchanges.

d. Type D1- For a two-point channel not arranged for switching

-Certain data transmission characteristics necessary for high performance data transmission cannot be assured on all channels generally available for data transmission. However, Type 3002 voice grade two-point channels may be specially arranged to provide for the following technical parameters at the request of the customer.

- Signal to C-Notched Noise Ratio 28db
- Nonlinear distortion:
  (1) signal to second order distortion 35db
  (2) signal to third order distortion40db

When the channel equipped with this conditioning is utilized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

C. Rate Schedule

1. Channels on the same or connected premise
   Type 3002

Each Two-wire Channel	$ 2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises
   Type 3002

Each Two-wire Channel	$ 8.50
Each Four-wire Channel	17.00

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

3. Intraexchange and Interexchange Channels

a. Local Channel - one required for each premise at which a channel terminates (Type 3002)

Each Two-wire Channel	$ 21.00
Each Four-wire Channel	42.00

b. Intraexchange and Interexchange channels per mile between wire centers for Series 3000 Channels

	Monthly Rate	
	Fixed Rate	Rate per Mile
0 to 1 mile	$ 12.50	$ --
Over 1 to 3 miles	11.00	4.00
Over 3 to 5 miles	14.00	4.00
Over 5 to 15 miles	16.00	4.00
Over 15 to 25 miles	32.00	3.00
Over 25 miles	44.00	2.50

4. Transmission Function - one required per local channel

	Monthly Rate	
	Intraexchange	Interexchange
Type 3001	$ 4.00	$ 10.50
Type 3002	14.00	19.00

5. Multi-point Channels - in addition to the preceding, the following charge applies for bridging multi-point channels.

	Monthly Rate	
	Intraexchange	Interexchange
a. At each premises at which a Type 3001 channel terminates	$19.50	$19.50
b. At each station at which a Type 3002 channel terminates	19.50	19.50

6. Conditioning

a. Type C1

	Monthly Rate
- on a two-point channel not arranged for switching - each station	$ 6.00
- on a multi-point channel not arranged for switching - for the first station in an exchange	11.50

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE (C)

	Monthly Rate
- each additional station in the same exchange as the first station	$ 8.00
b. Type C2	
- on a two-point channel not arranged for switching	
- each station	22.00
- on a multi-point channel not arranged for switching	
- for the first station in an exchange	32.00
- each additional station in the same exchange as the first station	11.50
c. Type C4	
- on a two-point channel not arranged for switching	
- each station	35.00
d. Type D1	
- on a two-point channel not arranged for switching	
- per channel	10.00

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

GENERAL

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges as prescribed hereunder.

CONSTRUCTION ON PUBLIC RIGHT-OF-WAY

When construction is required along public right-of-way to provide telephone service, the company will erect the necessary poles and wires at its own expense, or use the facilities of another company with which it has a joint use agreement.

CONSTRUCTION ON PRIVATE PROPERTY

When construction is required on private property, it will be done under the following regulations, providing the service is contracted for a minimum period of one year.

In all cases of plant construction on private property, where the type of construction is selected by the telephone company, the Telephone Company will construct, own, and maintain the facilities, either wholly or jointly with an electric utility, subject to a construction charge based on route measurement as follows:

First 500 feet of construction - no charge
Each additional 100 feet or fraction thereof - COST (C)

Where the customer requests a type of construction different from that selected by the Telephone Company, a charge will be made to cover the excess cost of construction above that selected by the Telephone Company.

The Telephone Company shall have access to all facilities at all times for maintenance purposes.

Where an applicant is so located that it is necessary to use a private right-of-way to furnish service, the subscriber is required to pay the entire cost involved in securing such right-of-way.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES
(Continued)

REFUNDS (C)

If at any time within three years from date of completed construction such pole line is used to provide service to another subscriber, a refund will be made to subscribers still having service equal to the difference between the original charge and the pro rata share of the total construction, allowing 500 feet for each subscriber for that pole line.

OTHER SPECIAL CONSTRUCTION

When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.

MINIMUM CONTRACT

New construction will be provided only where service is contracted for a minimum period of one year.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (§63.41) (C)

(a) For the purpose of this section only, the following words and terms shall have the following meanings, unless the context clearly indicates otherwise:

(1) **Applicant for telephone service** - The developer of a recorded plot plan consisting of five or more lots, or one or more five unit apartment houses.

(2) **Developer**- The party responsible for constructing and providing improvements in a development, that is, streets, sidewalks, and utility-ready lots.

(3) **Development** - A planned project which is developed by a developer/applicant for telephone service set out in a recorded plot plan of five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, mobile homes, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.

(4) **Distribution line** - A main line facility directly or indirectly connecting the customers in a development to the telephone central office.

(5) **Service line** - A line from the distribution line to the residence of the subscriber.

(6) **Subdivider** - The party responsible for dividing a tract of land into building lots which are not to be sold as utility-ready lots.

(7) **Subdivision** - A tract of land divided by a subdivider into five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

(b) Distribution and service lines, except pedestals, installed as the result of an application for telephone service within a development shall be installed underground; shall conform to the utility's construction standards; and shall be owned and maintained by the utility. Excavating and backfilling shall be performed by the applicant for telephone service or by another agent the applicant may authorize. All other installation shall be performed by the utility or by another agent the utility may authorize. The utility shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its underground lines occasioned by anyone other than its own employees or agent. Nothing in this section shall prohibit a utility from performing its own excavating and backfilling for greater system design flexibility. No charges other than those specified in subsection (c) and (d) shall be permitted.

(c) The applicant for telephone service to a development shall do the following:

(1) At its own cost, provide the utility with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.

(2) At its own cost, clear the ground in which the service lines and related facilities are to be laid of trees, stumps and other obstructions, provide the excavating and backfilling according to utility specifications and subject to the inspection and approval of the utility, and backfill within 6 inches of final grade. Utility specifications for excavating and backfilling shall be set forth by the utility in written form and presented to the applicant at the time of application for the service and presentation of the plot plan to the utility. If the utility's specifications have not been met by the applicant's excavating and backfilling, the excavating and backfilling shall be corrected or redone by the applicant or its authorized agent. Failure to comply with the utility's construction standards and specifications permits the utility to refuse utility service until the standards and specifications are met.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd) (C)

(c) (cont'd)

(3) Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the utility's line and facility installation with the general project construction schedule including coordination with any other utility sharing the same trench; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the utility to avoid unnecessary costs and delay.

(4) Place with the telephone company, in advance or upon such other terms as the company may require, the following charges:

(i) A prepayment in aid of construction in an amount not in excess of 60% of the company's costs of the distribution line for the development.

(ii) The prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service rendered. The basis for total refund shall be 100% refund upon receipt of telephone contracts for telephone service from 50% of the total development within a 10 year period.

(d) If the applicant changes the plot plan after installation of the telephone utility's lines has begun, or requests deviation from the utility's established underground construction practices, the additional costs shall be borne by the applicant. No charges other than those described in this subsection and in subsection (c) shall be borne by the applicant for telephone service or by another utility sharing the same trench, even if the utility elects to perform its own excavating and backfilling.

(e) The Commission believes that there should be joint use of trenches whenever economically and technologically feasible. However, the Commission realizes that the economic advantages which can result from the joint use of trenches may at time be obviated by the technological disadvantages of joint occupancy. Therefore, the Commission will not make the joint use of trenches mandatory but will require the joint use of trenches whenever the circumstances indicate that the use would be feasible and all parties agree thereto.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

(f) This section shall apply to all requests for distribution facilities for telephone service to developments which are filed after June 9, 1984.

(g) Amounts the public utility receives under subsection (c)(4)(i) shall be credited to Accounts 174-Other deferred credits.

(h) Whenever the public utility or an affected person believes that the application of the tariff rule works an undue hardship, involves a physical impossibility, or is otherwise inappropriate, the utility or person may request an exception from the undergrounding requirements of this section by following the procedure set forth in §57.86 (relating to exceptions).

(i) Exceptions, as granted by the Commission for electric distribution lines under §57.86 (relating to exceptions) shall also apply to telephone facilities. If an exception request, initiated by an applicant for telephone service is granted and the applicant thereafter desires underground service, then this section shall apply as if no exception had been granted.

(j) Telephone utilities shall file a tariff supplement adding this section to its tariff. The tariff supplement shall become effective on the date filed.

(k) Telephone utilities shall file undergrounding construction and specification standards and revisions thereto with the Commission's Bureau of Safety and Compliance.

(l) Underground facilities in new residential developments are only required by this section when a bona fide developer exists, that is only when utility-ready lots are provided by the developer. A mere subdivision is not required to have underground service. However, should the lot owner in a subdivision desire underground service, the service shall be provided by the utility if the lot owner, at his option either complies with subsection (c) or pays to the utility the charges that are contained in the utility's tariff for underground telephone service not required by this title.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

TAXES ON CONTRIBUTIONS IN AID OF CONSTRUCTION AND CUSTOMER ADVANCES (C)

Any contribution in aid of construction (CIAC), customer advance or other like amounts received from the customer which shall constitute taxable income as defined by the Internal Revenue Service will have the income taxes segregated in a deferred account for inclusion in rate base in a future rate case proceeding. Such income taxes associated with a CIAC or customer advance will not be charged to the specific contributor of the capital.

(C) Indicates Change

Palmerton Telephone Company

Section 6
Seventh Revised Sheet 1
Cancels Sixth Revised Sheet 1

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY LISTINGS

All subscribers, including pay telephones, are entitled to one or more listings in the official alphabetical directory published by the Telephone Company. (C)

Listings furnished without charge:

	No. of Listings	
Business Service Listings.....	1	
Pay Telephone Listings.....	1	(C)
Residence Service Listings.....	2	

Additional listings are provided at $ .50 per month. This charge will continue while the directory containing such listing is in effect. The charge will be terminated: if the main station telephone service is terminated; upon death of listed party; listed party subscribes for service in his own name; or moves to a location where he is not accessible to the subscriber's station.

Acceptable listings are limited to the real names of individuals, partnerships, or corporations and/or names under which such individuals, partnerships or corporations actually conduct their business.

NON-PUBLISHED NUMBERS

A telephone number is "non-published" when it is omitted from the directory and also from the information lists of the Telephone Company. Upon request and at a rate of $.65 per month, a subscriber may have a "non-published" number, but such requests are discouraged as far as possible, and the subscriber is required to sign a written statement releasing the Telephone Company from all responsibility for losses arising from such arrangement. Unless the specific call number is given by the person calling, connection will not be established with a telephone having a "non-published" number.

This charge does not apply if the subscriber has another telephone line at the same location which is listed in the directory and information lists.

When existing service for the same customer requires a number change in order to establish or continue "non-published" service, a charge as shown in Section 3 applies.

Pay telephone customers will not be charged for a non-published telephone number. (C)

(C) Indicates Change

Issued: March 18, 1997 Effective: April 15, 1997

SUSPENSION OF SERVICE AT SUBSCRIBER'S REQUEST (C)

Upon request from a subscriber, service will be suspended for a period of not less than one month, nor longer than ten months in a period of any consecutive twelve months, for a charge equivalent to one-half the rate for local service, equipment, mileage and listings, other than foreign listings.

The Telephone Company assumes no responsibility to intercept calls and provide information on inward calls. (C)

(C) Indicates Change

Palmerton Telephone Company

Section 6
Sixth Revised Sheet 3
Canceling Fifth Revised Sheet 3

(C)

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RESERVED FOR FUTURE USE

(C)

(C) Indicates Change

Palmerton Telephone Company

Section 6
Fifth Revised Sheet 4
Canceling Fourth Revised Sheet 4

(C)

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RESERVED FOR FUTURE USE

(C)

(C) Indicates Change

Palmerton Telephone Company

Section 6
Fifth Revised Sheet 5
Canceling Fourth Revised Sheet 5

(C)

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RESERVED FOR FUTURE USE

(C)

(C) Indicates Change

Palmerton Telephone Company

Section 6
Third Revised Sheet 6
Canceling Second Revised Sheet 6

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

SUBSCRIBER INTERCEPT SERVICE

The Telephone Company will provide subscriber intercept service on active telephone numbers for a minimum period of one week. This service provides for a telephone operator who will intercept all the subscribers calls and relay one message to the calling party. The operator will not take messages, extend calls, or act in the capacity of a secretary.

	Installation Chg.	Weekly Charge
Subscribers intercept service	See Sec. 3	$ 4.50

This service will be provided only with the understanding that the Telephone Company reserves the right to discontinue the service whenever it no longer operates a manual switchboard. The customer indemnifies and saves the Telephone Company harmless against all claims arising from the subscriber intercept service, or any other claims, and against all claims arising out of an act or omission of the customer or of the calling party in connection with the facilities provided by the Telephone Company.

OPERATOR ANSWERING SERVICE

* * * (C)

Palmerton Telephone Company

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

NATIONAL DIRECTORY ASSISTANCE (C)

1. GENERAL

   National Directory Assistance provides customers with the listings of individuals or businesses located outside the Regional Calling Area but within the United States.

2. REGULATIONS

   a. A maximum of two requested telephone numbers per call is permitted. Charges are applied per call.

   b. No call allowances or discounts apply.

   c. The National Directory Assistance rate will not apply to the following types of calls:

      1. calls placed from residence dial tone lines where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical disability, or from the business dial tone line of a customer certified with a disability where assistance is otherwise not available.

      2. calls placed from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.

   d. National Directory Assistance will not be offered from the following services:

      Hotel/Motel Guest Lines

   e. If a customer requests both a Local Directory Assistance listing and a National Directory Assistance listing on the same call, the National Directory Assistance rate will apply for both listings. The Local Directory Assistance request will not be subtracted from a residential customer's call allowance and an additional Local Directory Assistance rate will not apply. (C)

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Section 6
Palmerton Telephone Company
Second Revised Sheet 10
Cancels Second Revised Sheet 10

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

NATIONAL DIRECTORY ASSISTANCE (Cont'd) (C)

3. REGULATIONS (Cont'd)

   f. The Telephone Company's liability for any errors or omissions in the National Directory Assistance information provided to the customer shall be subject to the same liability limitation for the Telephone Company's provision of local directory assistance information set forth in Section 6, Sheet 3 of this Tariff.

4. RATES

National Directory Assistance, per call	$.75*

* Plus the applicable operator-handled rate if the customer dials "0" and reaches a Telephone Company operator. (C)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY ASSISTANCE SERVICE

1. General
Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of this company request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

2. Regulations

a. **Monthly Call Allowance**
An allowance of two direct dialed Directory Assistancce calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.

b. **Exemptions**
Charges for Directory Assistance Service are not applicable to the following types of calls of Directory Assistance:

1. Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.

2. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

c. **Multiple Number Request**
A maximum of two requested telephone numbers per call are permitted.

3. Rates..... Per Call

a. Where the customer direct dials Directory Assistance.....$ .35

b. Where the customer places a call to the Directory Assistance attendant via a Telephone Company Operator.....$ .35*

c. Where the customer direct dials Directory Assistance from a Pay Telephone.....$ .25 (C)

d. Where the customer originates a Directory Assistance call from a Pay Telephone via a Telephone Company Operator.....$ .25* (C)

*Plus the applicable operator handled rate.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

OPERATOR SERVICES

A. LINE STATUS VERIFICATION

Upon customer request the operator will verify and provide the line status condition subject to a charge of 70¢ for each request.

No charge will apply for a line status verification when a trouble condition is indicated on the line.

B. CALL INTERRUPTION

Upon customer request the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is $1.10 for each request. This charge includes the line status verification and call interruption.

(C) * * * *

C. OPERATOR CALLS

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

Calling Card Customer Dialed	Operator Station-to-Station #	All Types Person-to-Person
$ .35	$ .90	$2.50

- Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls.

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

"900" INFORMATION SERVICE BLOCKING

A. General

Where central office facilities permit, "900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a "900" Information Service number (900-NXX-XXXX).

B. Regulations

1. Blocking is available on individual lines for residence and business customers.

2. When the blocking is activated, direct dialed calls to all "900" Service numbers are blocked.

3. Initial blocking is provided at no charge upon customer request. Subsequent requests for "900" Information Services Blocking will be provided at the rates listed below.

4. Blocking can be provided on a Foreign Exchange access line.

5. Blocking service may not be available with certain multi-line business arrangements.

6. There is no charge to remove "900" Information Service Blocking.

C. Rates

"900" Information Service Blocking

	Service Charges
Residence (per line)	
Initial Request	No Charge
Subsequent Request	$ 11.00
Business	
Initial Request	No Charge
Subsequent Request	$ 14.00
Per Line Equipped	$ 6.00

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

1. General

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after August 1, 2022. (C)

Per residence access line, per month	$0.00	(D)
Per business access line, per month	$0.00	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from pay telephones shall be completed free of charge. All IintraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 10. This Company concurs in this tariff.

The company will make available to the Telecommunications Relay Service (TRS) user a calling card. The rates for the calling card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

TOLL RESTRICTION SERVICE

A subscriber may request the Telephone Company to restrict originating toll calling on an access line. This restriction allows Local and Extended Area Service calling in addition to calls to the 411 and 911 service codes. All .1+, .0+, .0-, and 7 digit home NPA calls are denied. Incoming calls to the access line are not effected.

There is no charge for the initial activation of this service on an access line. Subsequent activations on the same access line will incur a service order charge and a network access charge as per Section 3 of this tariff.

There is no charge for the removal of this service from an access line. (C)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

CUSTOM CALLING SERVICES

A. DESCRIPTION

1. Call Forwarding This service allows the programming of an access line to automatically switch incoming calls to another number. Toll rates apply if calls are forwarded to numbers outside the local calling area.

2. Call Transfer This service allows the subscriber to transfer a voice call to another directory number (C)

3. Call Waiting This service allows a subscriber using the phone to be alerted to an incoming call and will be able to switch between the two (2) calls. A deactivation feature allows Call Waiting subscribers to deactivate Call Waiting by dialing a special code. The Call Waiting feature will automatically be reactivated when the call is terminated.

4. 3-Way Calling With this service, a three-way conversation can be arranged by simply dialing the numbers. 3-Way Calling may also be used by a customer who has Call Waiting to deactivate Call Waiting during a call.

5. Speed Dialing Short List This service allows up to 8 access lines to be programmed so that frequently dialed numbers can be reached by dialing a one digit number, 2-9.

6. Speed Dialing Long List This service allows up to 30 access lines to be programmed so that frequently dialed numbers can be reached by dialing a two digit number, 20-49.

7. Voice Mail Package This service is offered as a package consisting of two features, Call Forward Busy and Call Forwarding. This combination of features will only be offered in conjunction with Voice Mail Services. (C)

   Call Forward Busy This feature forwards incoming calls to a (pre-designated) trunk within the same exchange when the called line is busy. Call Forward Busy is not activated and deactivated by the end user but is in effect anytime an incoming call encounters a busy line.

   Call Forwarding The feature forwards all incoming calls to another number. Call Forwarding is activated and deactivated by the end user.

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

CUSTOM CALLING SERVICES (cont'd)

The Voice Mail Package is available only to non-regulated enhanced service providers who desire to integrate it with their own service to offer a single enhanced Voice Mail product. The Voice Mail Package is not available to individual business and residence customers as a stand alone service.

B. RATES

	Business Monthly Recurring	Residence Monthly Recurring	
Call Forwarding	$ .00	$ .00	(D)
Call Transfer $3.50	$3.00		
Call Waiting $ .00	$ .00	(D)	
3-Way Calling	$ .00	$ .00	(D)
* * *	*	*	(C)
Speed Dialing Short List	$ .00	$ .00	(D)
Speed Dialing Long List	$ .00	$ .00	(D)

Installation charges apply as detailed in Section 3.

The Voice Mail Package is classified as a Business Service. The monthly recurring rates that apply to the two feature package are as follows:

No. of Feature Packages	Monthly Rate/Package
1 5, per package	$6.00
6, 20, per package	$5.30
21 50, per package	$4.70
51 100, per package	$4.10
101+, per package	$3.60

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECT INWARD DIALING SERVICE (DID)

A. GENERAL

This service permits incoming dialed calls from the exchange network to reach a specific seven digit number without the assistance of an attendant.

DID service requires special central office equipment and is furnished only where facilities permit.

This service is normally provided from the central office which serves the customer's location, if that central office is considered as equipped in that both the necessary facilities and telephone numbers can be made available. If DID cannot be provided from the customer's local serving office DID can be furnished from another DID equipped central office on an FX or FCO basis. In such cases, the FX or FCO rates and regulations specified elsewhere in this Tariff are applicable, in addition to the rates for DID. DID service is furnished with compatible systems.

The monthly and non-recurring charges specified are in addition to the rates shown elsewhere in this Tariff for the services with which this offering is associated.

The Suspension of Service provisions shown elsewhere in this Tariff do not apply.

The regulations governing the provision of telephone numbers furnished in connection with Direct Inward Dialing are:

Direct Inward Dialing Service telephone numbers are only furnished in groups of 20 numbers. The Telephone Company will provide telephone numbers arranged in a group in consecutive (whenever possible) or non-consecutive order, as the customer desires.

The Telephone Company accepts no responsibility for reserving telephone numbers to be used at some future time. Should the provision of additional service necessitate telephone number changes, Tariff charges specified elsewhere in this Tariff apply.

DID is furnished upon the condition that the customer contract for adequate facilities, e.g., trunks, circuit packs or equivalent, etc., to permit the use of the service without injurious effect on general telephone service. Certain conditions,

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECT INWARD DIALING SERVICE (DID) (cont'd)

A. GENERAL (cont'd)

such as transmission limitations, may require the provision of additional switching equipment on the customer's premises in order to furnish DID service. The Telephone Company may refuse to furnish, or refuse to continue to furnish service for failure to comply with this regulation. Additional listings may be furnished subject to the rates and regulations specified elsewhere in this Tariff.

Where Direct Inward Dialing is furnished on more than one group of incoming Trunks, each group shall be considered as a separate service and charged accordingly, and the service must be provided on all trunks in a trunk group. A trunk group is any quantity of central office trunk bearing the same Central Office Code.

Where the Direct Inward Dialing is furnished and all numbers in a number group have not been connected for service, the customer shall be responsible for providing interception of calls to vacant or nonworking assigned station lines or telephone numbers by means of attendant intercept or recorded announcement service.

B. RATES

	Product/ Service Charge	Monthly Rate
Direct Inward Dialing Service, for:		
Each group of 20 DID trunk numbers (1)	$15.00	$5.60
DID Termination per each trunk (2)	25.00	30.50

NOTES:

(1) A service establishment charge of $125.00 is applicable to the initial installation of the first group of 20 DID Trunk Numbers.

(2) In addition, Dial Tone Lines equipped for DID service are charged for at the Tariff Dial Tone Line rate and charges.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROVISIONS FOR CALLER ID

Caller ID Service is an optional feature which allows a subscriber to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID Service works only on calls which originate from and terminate in central offices which are equipped and have SS7 connectivity. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service.

As facilities permit, Caller ID Service will be provided to the following customers: Residence and Business One-Party Service and PBX Trunks. For calls originating from a line within a PBX Multi-line hunting group, only the main telephone number will be delivered.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-list and non-published telephone numbers.

The telephone numbers that will not be displayed to the Caller ID subscriber are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber, their display unit will notify them that the calling telephone number is unavailable.

In addition to the ability to see the telephone number of incoming calls, Caller ID Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated by dialing *77 (tone) or 1177 (rotary) and deactivated by dialing *87 (tone) or 1187 (rotary). This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROVISIONS FOR CALLER ID (cont'd)

The Caller ID subscriber will hear a confirmation tone when the feature is activated or deactivated. When a Caller who has activated the Per-Call blocking or Per-Line blocking, calls a Caller ID subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID subscriber's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call Rejection announcement will not be rated as completed calls.

Caller ID Service, Deluxe Caller ID Service, Per-Call Blocking and Per-Line Blocking can be used by customers with push button or dial pulse (rotary) telephones.

PROVISIONS FOR DELUXE CALLER ID

Deluxe Caller ID Service is an enhancement of the optional feature Caller ID Service. Deluxe Caller ID allows a subscriber to see the telephone number and name of an incoming call displayed on the customer provided display unit. The telephone number and name of an incoming call will display between the first and second rings. Deluxe Caller ID works only on calls which originate from and terminate in central offices which are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Deluxe Caller ID is available to customers by monthly subscription only, which provides unlimited use of the service.

As facilities permit, Deluxe Caller ID Service will be provided to the following customers: Residence and Business One-Party Service and PBX Trunks.

The telephone numbers and names that will be displayed on a Deluxe Caller ID subscriber's display unit include listed, non-list and non-published telephone numbers.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROVISIONS FOR DELUXE CALLER ID (cont'd)

The telephone numbers that will not be displayed to the Deluxe Caller ID subscriber are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Deluxe Caller ID subscriber, their display unit will notify them that the calling telephone number and name is unavailable.

In addition to the ability to see the telephone number and name of incoming calls, Deluxe Caller ID Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number and name on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated by dialing *77 (tone) or 1177 (rotary) and deactivated by dialing *87 (tone) or 1187 (rotary). This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Deluxe Caller ID subscriber will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Deluxe Caller ID subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Deluxe Caller ID subscriber's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call Rejection announcement will not be rated as completed calls.

CALLER ID PER-CALL BLOCKING

Per-Call Blocking is automatically available to all customers served by the Company. This blocking option allows the calling party to block the passage of their telephone number and name on outgoing calls. This feature can be activated by dialing *67(Tone) or 1167 (Rotary) prior to placing each call.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

CALLER ID PER-CALL BLOCKING (cont'd)

When this blocking feature is activated by the calling party, and they place a call to a Caller ID or Deluxe Caller ID subscriber, the subscriber's display unit will indicate that the incoming call has been blocked. There is no charge to activate Per-Call Blocking and the service is provided on an unlimited basis. Caller ID Per-Call Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

The pay telephones in the company serving area will only be equipped with the Caller ID Per-Call Blocking option. Instructions on how to use blocking will be provided at each pay telephone location. (C)

CALLER ID PER-LINE BLOCKING

The calling party may prevent the display of their telephone number and name on a permanent basis by subscribing to Per-Line Blocking. This blocking option automatically prevents the display of the calling number and name of all calls placed from that line to a Caller ID or Deluxe Caller ID subscriber, unless the feature is deactivated. If a subscriber of Per-Line Blocking chooses to deactivate blocking, the calling telephone number and name would be sent for that call only. After the call is completed, the line automatically reverts back to the Per-Line Blocking feature. The deactivation of Per-Line Blocking is completed by dialing a special code prior to placing each call.

The code to deactivate Per-Line Blocking is the same as the one used to activate Per-Call Blocking. Caller ID Per-Line Blocking will be available to all customers in the Company serving area.

The Per-Line Blocking option can only be added or removed from a customer's line by placing a service order with the Telephone Company.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

CALLER ID PER-LINE BLOCKING (cont'd)

When this service is removed, the line is automatically converted to the Per-Call Blocking capability. Caller ID Per-Line Blocking does not prevent the delivery of telephone numbers to 911 emergency service provider.

Customers who use either Per-Call Blocking or Per-Line Blocking will be unable to complete calls to Caller ID and Deluxe Caller ID subscribers that have activated the Anonymous Call Rejection (ACR) feature. When a caller who has blocked the display of his/her telephone number and name calls a Caller ID or Deluxe Caller ID subscriber that has activated ACR, the caller will hear an announcement that the called party does not take anonymous calls. To complete a call to a Caller ID or Deluxe Caller ID subscriber that has activated ACR: (1) place the call by unblocking the telephone number; or (2) place the call through an operator which may involve charges in addition to the cost of the call. The live operator surcharge will be waived for customers of the Palmerton Telephone Company who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs). If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods.

CALLER ID WITH CALL WAITING (C)

This package combines Caller ID Service with Call Waiting in order to provide a discounted rate to customers subscribing to both services when compared to the sum of the rates of the individual service offerings.

Customers already subscribing to both services will have their bills adjusted accordingly as of the effective date of this tariff provision.

DELUXE CALLER ID WITH CALL WAITING

This package combines Deluxe Caller ID Service with Call Waiting in order to provide a discounted rate to customers subscribing to both services when compared to the sum of the rates of the individual service offerings.

Customers already subscribing to both services will have their bills adjusted accordingly as of the effective date of this tariff provision._____ (C)

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

RATES	Nonrecurring Charge (per order) (per line)	Monthly Charge (per line)	
Caller ID Service (1)			
Residence	(2)	$6.00	
Business	(2)	$8.00	
Deluxe Caller ID Service (1)			
Residence	(2)	$7.00	
Business	(2)	$9.00	
Caller ID Blocking			
Per Call	--	--	
Per Line			
Residence	(2)*	---	
Business	(2)*	---	
Caller ID Service with Call Waiting			(C)
Residence	(2)	$8.00	|
Business	(2)	$12.00	|
Deluxe Caller ID Service with Call Waiting			|
Residence	(2)	$9.00	|
Business	(2)	$13.00	(C)

*Initial per line blocking is provided at no charge upon customer request. This nonrecurring charge would only apply for subsequent requests for Caller ID Blocking (Per Line) for the same customer at the same address. This nonrecurring charge will be waived for customers of the Palmerton Telephone Company who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

(1) Caller ID Service and Deluxe Caller ID Service will be offered on a monthly basis only.

(2) Nonrecurring charges per order will be at the prevailing Company nonrecurring service order rates. The nonrecurring charge does not apply to upgrades in service from Caller ID to Deluxe Caller ID.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROVISIONS FOR CALL TRACE

When activated by the user, this feature traces the number of the last call received. The number will be sent to the local telephone office and will be provided only to a representative of an authorized law enforcement agency(s) and not to the subscriber. This service should be only be used in the case of life-threatening, obscene or harassing calls.

This service can be activated from tone phones by dialing *57 and from rotary dial phones by dialing 1157.

This service is available only on a per use basis. The charge per activation is $1.00.

PROVISIONS FOR REPEAT CALL

This feature automatically redials the last number dialed. If the called number is busy, REPEAT CALL will keep dialing that number for up to 30 minutes and signal the calling party with a special ring if the called number becomes available. Calls made using this service are subject to the appropriate local or toll charges.

This service can be activated from tone phones by dialing *66 and from rotary dial phones by dialing 1166. There is no charge of the use of Repeat Call. (C)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROVISIONS FOR RETURN CALL

This feature automatically redials number of the last incoming call, whether the call was answered or not. If the called number is busy, RETURN CALL will keep dialing that number for up to 30 minutes and signal the calling party with a special ring if the called number becomes available. Calls made using this service are subject to the appropriate local or toll charges.

This service can be activated from tone phones by dialing *69 and from rotary dial phones by dialing 1169.

This service is available only by monthly subscription. The monthly subscription charge is $4.00. Nonrecurring charges per activation will be at the prevailing Company nonrecurring service order rates.

PROVISIONS FOR SELECTIVE CALL FORWARDING

This feature allows the user to forward incoming calls from up to ten (10) telephone number within the 610 calling area to another telephone number. Calls made using this service are subject to the appropriate local or toll charges.

This service can be activated from tone phones by dialing *63 and from rotary dial phones by dialing 1163. Deactivation codes are *83 (Tone) or 1183 (Rotary).

This service is available only by monthly subscription. The monthly subscription charge is $3.50. Nonrecurring charges per activation will be at the prevailing Company nonrecurring service order rates.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROVISIONS FOR SELECTIVE CALL REJECTION

This feature allows the user to automatically reject calls from directory numbers (DNs) on the customer's predesignated screening list. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he or she is trying to reach does not wish to receive calls at this time.

This service can be activated from tone phones by dialing *60 and from rotary dial phones by dialing 1160. Deactivation codes are *80 (Tone) or 1180 (Rotary).

This service is available only by monthly subscription. The monthly subscription charge is $5.00. Nonrecurring charges per activation will be at the prevailing Company nonrecurring service order rates.

PROVISIONS FOR SELECTIVE CALL ACCEPTANCE

This feature screens incoming calls against a list of subscriber-specified directory numbers (DNs) and then accepts any calls from those numbers. Calls from other DNs are denied access to the subscriber's line and are routed to a recording, indicating that the party he or she is trying to reach does not wish to receive calls at this time.

This service can be activated from tone phones by dialing *68 and from rotary dial phones by dialing 1168. Deactivation codes are *88 (Tone) or 1188 (Rotary).

This service is available only by monthly subscription. The monthly subscription charge is $5.00. Nonrecurring charges per activation will be at the prevailing Company nonrecurring service order rates.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROVISIONS FOR DISTINCTIVE RINGING/CALL WAITING TONE

This feature provides special treatment for calls received from customer-specified telephone numbers. The customer creates a screening list through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing or call waiting tone. Calls from telephone numbers not included on the screening list will produce a normal ringing pattern or call waiting tone.

This service can be activated from tone phones by dialing *61 and from rotary dial phones by dialing 1161. Deactivation codes are *81 (Tone) or 1181 (Rotary).

This service is available only by monthly subscription. The monthly subscription charge is $5.00. Nonrecurring charges per activation will be at the prevailing Company nonrecurring service order rates.

PROVISIONS FOR TEEN LINE SERVICE

This feature provides for up to four (4) numbers on one (1) access line. Incoming calls to each number can be identified by a unique ringing pattern.

This service is available by monthly subscription. The monthly subscription charge is $4.50 per number. Nonrecurring charges per activation will be at the prevailing Company nonrecurring service order rates.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

* * * (C)

SALES PROVISION

The Telephone Company may, from time to time, upon thirty (30) days' notice to the Commission
waive or lower the recurring charges for these services, subjective to the following conditions.

Conditions

This sales provision will apply to all Residence and/or Business subscribers who add these services.

The sales provision may be offered for a maximum of three months and will be offered on no more than one occasion per calendar year per service.

The Telephone Company will notify subscribers of the waiver or reduction of recurring charges by any or all of the following methods: Direct mail, bill inserts, telemarketing, newspapers, radio/television and by signs posted on Company premises which are accessible to the general public. However, the Telephone Company is not limited to these methods and shall not be held liable for the lack of notification to subscribers.

For the limited purpose of this sales provision, the applicable recurring charges shall be those in effect on the date the subscriber orders the service from the Telephone Company.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

Bundled Packages

The following bundled package is a discounted billing arrangement. All regulations applicable to all features included in this bundled package, as specified in this Telephone tariff, apply to those services and features when offered as part of the bundled packages.

1. Description

   a. This package includes Dial tone line, 3-Way Calling, Touchtone, Call Forwarding, Repeat Call (optional, but no charge) Call Waiting, Voice Mail, Return Call, Caller ID Deluxe, Speed Dial – 30 Number and Unlimited toll within the Continental United States*.

2. Regulations

   a. Bundled Packages are only available to customers whose long distance service is provided by Palmerton Long Distance. The residential unlimited long distance plan provides unlimited minutes of direct dialed station (1+) interstate and intrastate long distance calls within the Continental United States for residential voice service only. If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, call forwarding, three-way calling, resale, telemarketing or other non-residential uses, the Company may immediately convert the customer's long distance to a non-unlimited plan. (C)

   b. The Small Business unlimited long distance plan provides unlimited minutes of direct dialed station (1+) interstate and intrastate long distance calls within the Continental United States. Use of the Small Business unlimited long distance plan for Internet access services, mass autodialing, resale or telemarketing is prohibited subject to conversion as outlined in a. above.

   c. Bundled Packages are only available to residential and small business customers. A small business is defined as one with twelve (12) lines or less billed to one account. Any small business customer converting one (1) line to the Business Bundled Package shall be required to convert all other business lines to the Bundled Package. Bundled Packages are not available to Pay Telephone Customers. (C)

   d. Bundled Package customers may terminate the package or switch to another calling plan at any time.

MISCELLANEOUS SERVICE AND EQUIPMENT

Bundled Packages (Contd.)

e. Customers enrolled in Bundled Packages, who fail to pay the entire package rate due per month, will have all existing Bundled Package services converted to the applicable tariff rates for the individual services included in their package. Service Charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Bundled Packages until such time as all associated unpaid balances have been paid in full.

3. Rates

The recurring rates for services are as follows and are in addition to all other charges for service and equipment, plus service connection charges as applicable in Section 3.

Basic Package Residential	$39.49 per line per month	(D)
Dial tone line(1)		
3-Way Calling(1)		
Touchtone(1)		
Call Forwarding(1)		
Repeat Call(1)		
Call Waiting(1)(4)		
Voice Mail(3)		
Return Call(1)		
Caller ID Deluxe(1)		
Speed Dial – 30 Number(1)		
Unlimited toll within the Continental United States*(2)		

* Calls outside the Continental United States will be billed at rates established by PLD.

(1) The regulated portions of this package can be found in Sections 2 and 6 of this Tariff.

(2) Provided for informational purposes only (non-jurisdictional in this tariff); customers must also subscribe to Palmerton Long Distance.

(3) Provided for informational purposes only (this is a deregulated service).

(4) Call waiting is optional for the bundled package.

(The information previously listed on this page has been moved to Section 6, Sheet 35)

(D) Indicates Decrease

MISCELLANEOUS SERVICE AND EQUIPMENT

Bundled Packages (Contd.)

3. Rates (contd.)

Basic Package Small Business	$49.49 per line per month	(D)
Dial tone line[1]		
3-Way Calling[1]		
Touchtone[1]		
Call Forwarding[1]		
Repeat Call[1]		
Call Waiting[1][4]		
Voice Mail[3]		
Return Call[1]		
Caller ID Deluxe[1]		
Speed Dial – 30 Number[1]		
Unlimited toll within the Continental United States*[2]		

* Calls outside the Continental United States will be billed at rates established by PLD.

(1) The regulated portions of this package can be found in Sections 2 and 6 of this Tariff.

(2) Provided for informational purposes only (non-jurisdictional in this tariff); customers must also subscribe to Palmerton Long Distance.

(3) Provided for informational purposes only (this is a deregulated service).

(4) Call waiting is optional for the bundled package.

(D) Indicates Decrease

MISCELLANEOUS SERVICE AND EQUIPMENT

Promotional Offerings

1. Description

   The following promotional offerings will be available during 2010. Availability of each is indicated below.

Advanced Calling Feature	Promotion	Promotional Period
CALLER ID	Waive Non-Recurring Charge on Installation	January 1 – 31, 2010
BUNDLED PACKAGES	Waive Non-Recurring Charge on Installation	March 1 – 31, 2010
BUNDLED PACKAGES	Waive Non-Recurring Charge on Installation	June 1 – 30, 2010
CALLER ID	Waive Non-Recurring Charge on Installation	August 1 – 31, 2010
BUNDLED PACKAGES	Waive Non-Recurring Charge on Installation	September 1 – 30, 2010
BUNDLED PACKAGES	Waive Non-Recurring Charge on Installation	December 1 – 31, 2010

PRIVATE BRANCH EXCHANGE SERVICE

Private branch exchange service is provided, where required, subject to the following regulations and rates.

A Private Branch Exchange (PBX) is an arrangement of telephone equipment consisting of a switchboard and stations connected with the switchboard which are arranged for intercommunication. The stations may also be connected with a central office for communication with the general exchange system for local and toll telephone service.

PBX operating at the customer's premises is performed at the expense of the customer.

PBX operation must conform with the rules and regulations established by the Telephone Company to insure proper standards of service.

PBX customers must furnish adequate floor space and protective enclosures for equipment in accordance with the Telephone Company's specifications.

A. Monthly Rates for Services and Equipment:

Trunk hunting lines are charged at the rate shown in Section 2. Where a switchboard or main switching device is located beyond the base rate area, exchange line mileage charges apply on each trunk line equivalent to the one-party line mileage charge as shown in Section 4. (C)

Rates for stations as listed below include circuits connecting stations on the same premises in the same building with the branch exchange switchboard. For circuits to stations on other premises or in other buildings, extension line mileage charges apply as shown in Section 4.

Class A and B systems are provided only upon a contract for a minimum period of one year, and Class E systems for a minimum contract period of 5 years.

Class A Systems - Cordless Switchboards	
Capacity 7 station lines, 3 trunks	$13.50
Capacity 12 station lines, 5 trunks	16.00
Capacity 20 station lines, 5 trunks	22.00
Class B Systems - Non multiple Cord Switchboard	
Maximum 60 station lines, 14 trunks	22.00
Maximum 80 station lines, 14 trunks	30.00

(C) Indicates Change

PRIVATE BRANCH EXCHANGE SERVICE
(Continued)

A. Monthly Rates for Service and Equipment: (cont'd)

Class E Systems - Dial Branch Exchanges

Type 1 - Maximum size unlimited
This system consists of a manual attendant's switchboard, a machine switching unit, power equipment and stations equipped with dials. Incoming calls are received by an attendant who completes them manually. Outgoing calls and intercommunicating calls are made by dialing direct from the stations.

	Installation Charge	Monthly Charge	
Switchboard, each position.....	$ -----	$30.00	
Selectors and connectors, each.....	-----	3.50	
Dial station line terminal equipment (line switches) for each line.....	-----	.75	
Power equipment (power furnished by the subscriber).....	----	60.00	
Toll diverting equipment-per trunk line equipped.....	2.50*(C)	2.25	
Toll diverting resistors-per station equipped.....	2.50*(C)	.25	
Reverting call switches, each.....	-----	3.00	
Night service control unit, each....	-----	2.00	
Central office multiple termination for night service, each.....	-----	1.00	
Night service transfer key.....	-----	.50	
5 Jack conference circuit.....	25.00*(C)	6.50	
Dial tie line terminals - 2 way dial	4.00 (C)	4.50	(C)
Dial tie line terminals - 1 way dial	4.00 (C)	3.00	(C)

* The installation charge for this equipment does not apply when it is installed at the same time as the original installation.

(C) Indicates Change

PRIVATE BRANCH EXCHANGE SERVICE (cont'd)

A. Monthly Rates for Service and Equipment (cont'd)
Class E Systems - Dial Branch Exchanges

Type II - Maximum size 100 lines, 15 trunks (C)

	Installation Charge	Monthly Charge
Switchboard	$ -----	$12.00
Links, selectors, or connectors	-----	3.50
Dial station line terminal equipment (line switch), each line	-----	.75
Power equipment including ringing, dial tone, 24v batteries and charger (power furnished by customer)	-----	35.00
Line restriction class A,B,C, per line	2.50*	-----
Toll restriction adapter	25.00*	8.50
Line toll restriction elimination, per line	2.50*	-----
Universal toll restrictor	25.00*	16.00
Night service, per station	2.50*	-----
Night service extension ringers, each	2.50*	.30

SUPPLEMENTAL EQUIPMENT (C)

The following supplemental equipment is available in connection with branch exchange service. Charges are in addition to all other charges for service and facilities listed elsewhere in this tariff:

Supplemental Equipment:	Installation Charge	Monthly Charge
Code Call:		
10 Codes	$25.00*	$ 4.50
25 Codes	35.00*	7.00
Conference Equipment:		
Five line capacity - Manual	25.00*	5.50
Meet me conference - Automatic	25.00*	7.00
Message Waiting Service:		
Service cabinet - 50 lines maximum	25.00	15.00
100 lines maximum	50.00	25.00
Each telephone equipped	2.50**	.25
Message Meters - For Type II Class E systems		
50 lines maximum	25.00	15.00
100 lines maximum	35.00	25.00

*The installation charge for this equipment does not apply when it is installed at the same time as the original installation.
** In lieu of the installation charges, the change of equipment charge applies to each telephone replaced when this service is added to an existing PBX system.

(C) Indicates Change

PRIVATE BRANCH EXCHANGE SERVICE
(Continued)

B. Installation Charges and Moving Charges:

An installation charge is made for each trunk line and each station as shown in Section 3 (C)

In addition to the charges provided above, an installation charge may be made on systems where the installation is unusually expensive because of excessive distances from the switchboard to stations or difficulties in placing the equipment and wires.

Switchboard moves are charged for at actual cost. Stations are moved at the established charges for moving telephones as set forth in Section 3 of this tariff.

C. Battery and Ringing Power, Class A and B Systems: (C)

Battery power is furnished without charge within the base rate area; beyond the base rate area battery power is furnished only by special agreement.

Ringing power is furnished without charge within the base rate area; beyond the base rate area exchange line mileage rates apply for the necessary circuit.

D. Commercial Power: (C)

If commercial power is required, it is supplied by the subscriber at his expense, at a voltage of approximately 110 and a frequency of 60 cycles. If the power supplied by the subscriber differs from the above, an extra charge is made based upon the cost of the special equipment required to convert the power to the needs of the telephone apparatus over the cost of the equipment ordinarily required.

PRIVATE BRANCH EXCHANGE SERVICE
(Continued)

SEMI-PUBLIC BRANCH EXCHANGE SERVICE (C)

Semi-public branch exchange service is available to hotels and motels for the use of guests, the general public and the management. The regulations for private branch exchange service, supplemented by the following regulations, apply to semi-public branch exchange service.

Switchboards and trunks are furnished at the established rates.

Stations located in guest rooms are furnished at a monthly rate of $ .75. All other stations are furnished at the established business extension rate.

The maximum local message charge made by the hotel or motel to its guests is $ .15 for each five minutes or fraction thereof.

The established toll message charge applies to each toll message and the hotel or motel is required to become and act as the Telephone Company's agent for the collection of charges for these messages.

The rates and regulations for all equipment and facilities are the same as apply for such service and facilities when provided in connection with private branch exchange service.

(C) Indicates Change

PAY TELEPHONE LINE SERVICE (C)

2. GENERAL

1. Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.

2. Pay Telephone Line Service:

1. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.

2. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.

3. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.

4. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.

5. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.

6. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephonesin accordance with all hearing impaired and handicapped person requirements.

7. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.

8. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's rules and Regulations.

9. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.

(C) Indicates Change

PAY TELEPHONE LINE SERVICE (cont'd (C)

1. GENERAL (cont'd)

    10. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

2. REGULATIONS AND RATES

    1. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's, Tariff - Telephone PA P.U.C. No. 5, Section 2.

    2. Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.

    3. Line Connection charges listed in Section 3 of this Tariff apply to Pay Telephone Line Service.

    4. The business touch tone rate listed in Section 2 of this Tariff applies to Pay Telephone Line Service, if requested by the customer.

    5. Directory assistance charges of $0.25 per call apply to Pay Telephone Access Lines.

    6. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.

    7. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

3. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE

    1. Optional call screening/blocking/coin supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.

(C)

(C) Indicates Change

PAY TELEPHONE LINE SERVICE (cont'd) (C)

3. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE (cont'd)

1. Incoming/Outgoing Screening - prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator - handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.

2. Incoming Blocking - blocks all incoming calls.

3. Outgoing blocking - restrict outgoing calls to non-sent paid call only (coinless).

4. Coin Supervision Additive - provides for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

2. Rates:

	Monthly	Non-recurring
1. Incoming/Outgoing Screening	$ 5.00	$10.00
2. Incoming Blocking	3.00	10.00
3. Outgoing Blocking	3.00	10.00
4. Coin Supervision Additive	2.21	N/A

(C) Indicates Change

RESERVED FOR FUTURE USE

Palmerton Telephone Company

Section 9
Third Revised Sheet 2
Canceling Second Revised Sheet 2

RESERVED FOR FUTURE USE

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UNIVERSAL EMERGENCY SERVICE NUMBER - 911

1. General

Wherever feasible, the telephone company will provide a universal Central Office number 9-1-1 for the use of Public Safety Answering Points (PSAP) engaged in providing telecommunications services for a Public Agency engaged in protecting the safety and property of the general public. Use of the 911 number will provide the public with a simple and direct telephone access to such Public Safety Answering Points.

The provision of this service shall not be interpreted, continued or regarded as being for the benefit of, or creating any Telephone Company obligation or legal liability toward, or any right of action on behalf of, any third person or other legal entity.

2. Definitions

Automatic Location Identification (ALI)

A feature which displays a name and address associated with the telephone number from which the call originated to the Public Safety Answering Point on customer premises equipment.

Automatic Number Identification (ANI)

A feature by which the telephone number from which the call originated is forwarded to the compatible customer premises equipment. ANI is available for calls placed from one-party and two-party lines.

Called Party Hold

A feature where the attendant retains control of the circuit despite the switch hook condition of the originating station. By remaining off-hook or placing the call on hold, control of the circuit is maintained.

Central Office/End Central Office

A local telephone company switching system where telephone exchange service customer station loops are terminated for the purposes of interconnection to each other and to trunks.

UNIVERSAL EMERGENCY SERVICES NUMBER - 911 (continued)

2. Definitions (continued)

Content (C)

The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

A. Tax area record
B. Locality
C. Street
D. Thoroughfare
E. Directional [where required]
F. Even (E), odd (O), or all (A) [applied to house numbers]
G. Low-high range of house numbers
H. PSAP (Public Safety Answering Point)
I. LAT/LONG (Latitude/Longitude) [where required] (C)

Control Office

The central office which provides switching capability for selectively routed 9-1-1 calls and terminates 9-1-1 dedicated lines from a central office. It controls the switching of ANI and selective routing information to the PSAP.

Customer Premises Equipment (CPE)

Telecommunications and associated terminal equipment that is located at the PSAP or dispatch point and has the capabilities for handling and or dispatching 9-1-1 calls. This equipment may be provided all or in part by the telephone company or by others.

Data Base

The collection of information necessary for a 9-1-1 emergency communications system. This information may include but not be limited to street files, geographic files, subscriber names, telephone numbers, street address or location and other files necessary for the proper and prompt handling of 9-1-1 calls.

Dedicated Line/Facility

A communication path connecting a PSAP to one or more locations through other than Exchange Access Lines. This includes private lines, tie lines and on-premises channels.

Dial Tone Line

A communication path providing connecting capability of a PSAP to various other points by dialing numeric code or codes. This includes Exchange Access Lines, Private Branch Exchange Lines and Centrex Lines.

Emergency Ringback

A feature that provides if a 9-1-1 caller abandons a call, before all information necessary to provide aid is received, the PSAP attendant can activate this central office feature and ring the “on-hook” station which originated the call. This feature is available only when the call originates from a single-party line.

(C) Indicates Change

UNIVERSAL EMERGENCY SERVICES NUMBER - 911 (continued)

2. Definitions (continued)

Emergency Services

Those services, including but not limited to fire fighting, law enforcement, ambulance and medical, provided for the protection and/or preservation of persons and/or property in circumstances of immediate and significant threat of injury or harm.

Forced Disconnect

A feature at the Central Office that allows the disconnection of the calling party from a trunk line despite the switch hook condition of the calling party.

Formatting, Format (C)

Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Host Telephone Company:

The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service. (C)

Idle Circuit Tone Application

An audible signal that informs the PSAP attendant of the status of the line being answered. Two types of tones are applied to a line under the following conditions:

1. If a call is abandoned prior to completion of a report to the PSAP, a tone consisting of 60 interruptions per minute, (busy tone) is applied to the line.

2. If the PSAP attendant seizes an idle 9-1-1 circuit, or a caller abandons a 9-1-1 call before it is answered, a tone consisting of 120 interruptions per minute (re-order) tone is applied to the line.

Public Agency

The Commonwealth or a political subdivision, public authority, municipal authority or any organization located in whole or in part within this Commonwealth which provides or has the authority to provide fire fighting, law enforcement, ambulance, emergency, emergency medical or other emergency services.

Public Safety Agency

A functional division of a Public Agency which provides fire fighting, law enforcement, ambulance, medical or other emergency services.

(C) Indicates Change

UNIVERSAL EMERGENCY SERVICES NUMBER - 911 (continued)

2. Definitions (continued)

Public Service Answering Point (PSAP)

The first point at which calls placed by individuals for emergency assistance are answered, 24 hours/day. It may be the same location that dispatches emergency assistance but does not necessarily need to be the same.

Selective Routing/Transfer

A feature that routes a 9-1-1 call to the pre-designated PSAP based upon the ANI/ALI of the calling party. Selective transfer provides the PSAP with the ability to transfer an incoming call to another responding agency.

Store and Forward Unit

This central office based equipment will answer a 9-1-1 trunk and store the ANI until a PSAP answers the call. This equipment will prevent the central office from rerouting a call or supplying a busy signal when a request for ANI is not received within five seconds, it then signals the PSAP that a call is waiting.

Telephone Company (C)

A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'. (C)

Trunk Line

9-1-1 telephone trunks from the telephone company central office where the 9-1-1 calls originate, to the control office, and from the control office to the PSAP.

9-1-1 Stand Alone

In Remote Switching Units so equipped 9-1-1 Stand Alone service may be requested. This feature allows 9-1-1 calls to be completed to a PSAP in the event of the loss of the Host-Remote link. This feature links the remote switching unit to the PSAP via a direct trunk, diversely routed from the host-remote link. 9-1-1 stand alone provides only a communications path from the remote subscriber to the PSAP and does not provide any of the special features described in 3.b following.

3. Description

a. In providing 9-1-1 service the Telephone Company will arrange to route 9-1-1 telephone calls from telephones with specified Area Code and central office designations to a PSAP specified by an appropriate Public Agency. A PSAP must be prepared to receive all 9-1-1 calls and to dispatch, or to request an appropriate person, organization or agency to dispatch law enforcement, fire, emergency medical, rescue,

(C) Indicates Change

UNIVERSAL EMERGENCY SERVICES NUMBER - 911 (continued)

3. Description (continued)

a. (Continued)

advanced life support, or other emergency services as reasonably available and required. A public agency will have the responsibility for procuring and maintaining customer premises equipment associated with the PSAP. The Telephone Company's only requirement regarding the customer premises equipment is that it must be compatible with the 9-1-1 network facilities and 9-1-1 trunks being provisioned by the Telephone Company.

b. 9-1-1 service shall consist of the following Telephone Company network features. Each feature is described in 2. Definitions preceding.

Features Provided:

(1) Forced Disconnect
(2) Emergency Ringback
(3) Automatic Number Identification (ANI)
(4) Idle Circuit Tone Application
(5) Called Party Hold

c. 9-1-1 Enhanced, also known as 9-1-1 E shall consist of those network features shown for 9-1-1 service in 3.b preceding in addition to:

Automatic Location Information (ALI)

4. Regulations

a. The universal 9-1-1 emergency number is not intended to replace the telephone service of the various public service agencies which may participate in the use of this number. 9-1-1 lines are one-way incoming lines only. Normal exchange lines will be required for incoming telephone calls, other than 9-1-1 calls, and for all outgoing calls from the PSAP.

b. All 9-1-1 calls from a given central office district must be routed to the same answering lines, unless the Public Agency subscribes to 9-1-1 enhanced, which may be equipped with the selective routing feature.

c. It is the Public Agencies responsibility to determine the quantity of 9-1-1 service lines and termination facilities which would provide adequate 9-1-1 service to the public: however, Public Agencies that apply for service must subscribe to a sufficient number of facilities which, in the judgment of the Telephone Company, provide an adequate level of service.

d. All PSAPs shall operate on a 24 hours/day, 7 days/week basis or arrange for the handling of those 9-1-1 calls by an appropriate agency.

UNIVERSAL EMERGENCY SERVICES NUMBER - 911 (continued)

4. Regulations (continued)

e. Because the Telephone Company exchange boundaries and Public Agency boundaries may not coincide the Public Agency shall have the authority and responsibility to handle all calls received on its 9-1-1 service lines which originate from all telephones served by central offices located within the 9-1-1 service area. The calling telephone may or may not be situated on property within the geographical boundary of the Public Agency's jurisdiction.

f. This offering is limited to the central office number 9-1-1 only.

g. An application for 9-1-1 service must be executed by one or more appropriate local governments or their duly constituted agent. If execution is by an agent, the Telephone Company must be provided with satisfactory evidence of such an agency relationship.

h. All 9-1-1 calls shall be routed to the PSAP serving the geographical area in which the central office is located unless selective routing is subscribed to.

i. 9-1-1 and 9-1-1 Enhanced Service are considered to be business services. All tariffed services that may be associated with 9-1-1 and 9-1-1 E will also be charged at business service rates.

j. 9-1-1 and 9-1-1 E service information consisting of names, addresses, and telephone numbers of subscribers of Telephone Company service is proprietary information to the Telephone Company and may not be divulged to other parties, extracted from the 9-1-1 network, or used by the public safety agency for any purpose other than responding to emergency 9-1-1 service calls in progress. The public service agency indemnifies and saves the Telephone Company harmless from any and all claims, including any expense in defending against such claims, arising out of the use of this information.

k. Any party residing within the 9-1-1 service area forfeits the privacy afforded by nonpublished telephone service to the extent that the subscriber's name, address, and telephone number associated with the originating Exchange Access Line are furnished to the PSAP.

l. The customer, or designated PSAP operators, will have the responsibility to determine whether the 9-1-1 system is functioning properly for its use and shall promptly notify the Telephone Company in the event the system is not functioning properly.

UNIVERSAL EMERGENCY SERVICES NUMBER - 911 (continued)

4. Regulations (continued)

l. (Continued)

* * * (C)

* * * (C)

m. The customer agrees to give the Telephone Company 90 days written notice before terminating the 9-1-1 service. Service and facilities associated with 9-1-1 service are subject to applicable minimum contract periods.

n. No local usage charge apply to the calling party for calls to 9-1-1 lines.

o. It is the responsibility of the Public Safety Agency to obtain the 9-1-1 customer premises equipment. This equipment must be both operationally and technically compatible with the central switching office and the 9-1-1 network. The full range of System Network features may not be available due to limitations of the customer premises equipment.

p. The customer agrees to release, indemnify and hold harmless the Telephone Company for any liability in any claims, demands or suits resulting from the provisioning of any specially requested routing of 9-1-1 calls during any emergency situations to any designated telephone number or network facility other than those provisioned as 9-1-1 facilities.

q. Calls placed to 9-1-1 lines where the call is forwarded, switched, or provided on other than directly routed facilities, are not traceable to the originating caller.

(C) Indicates Change

UNIVERSAL EMERGENCY SERVICES NUMBER - 911 (continued)

4. Regulations (continued)

r. When Automatic Location Identification and/or Selective Routing/transfer is provided, the Public Agency must provide the Telephone Company with all street names, house/building numbers and address ranges in the 9-1-1 serving areas. The Public Agency is also responsible for providing routing information to PSAP locations as well as combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the 9-1-1 service area. The customer will associate these agencies with street address or other mutually agreed upon routing criteria in a format acceptable to the Telephone Company.

After establishment of service, it is the Public Agency's responsibility to continue to verify the accuracy of the routing and street address information and to advise the Telephone Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or any other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 9-1-1 calls to any proper Public Safety Answering Point.

s. The Telephone Company does not guarantee the accuracy of the routing and information provided in 9-1-1 service.

t. 9-1-1 trunk lines shall be provided by the Telephone Company at the rates shown in 5. Rates.

u. The Telephone Company may, as technology changes, include or make available services/features requested by the customer. These services/features would be provided under an Individual Case Basis until those rates are approved by the Public Utility Commission as a general offering under this tariff.

v. Automatic Location Identification (ALI) information supplied as an initial loading, a reloading, or an update, other than as part of the Ongoing Maintenance, for example, a change of police, fire, or emergency medical service zone, shall be provided at the Non-Recurring Charges shown in 5. Rates.

w. The monthly recurring charges for ALI shall be updated annually in January. The count of access lines shall include all exchanges being serviced as of December 31 of the preceding year.

UNIVERSAL EMERGENCY SERVICES NUMBER - 911 (continued)

4. Regulations (continued)

x. Automatic Location Identification (ALI) information shall be provided for the PSAP at the rates shown in 5. Rates.

y. The Telephone Company shall assess a monthly administrative fee (expressed as a percentage of the total billed contribution rates) to each county. That fee shall be a uniform rate to all counties and be included as part of the approved 9-1-1 application of the county and revised as permitted under the 9-1-1 Regulations.

z. Idle Circuit Tone Application may be provided by one of two means: 1) through the Telephone Company Central Office or 2) as a function of the on-site PSAP equipment. Should the county desire that Idle Circuit Tone Application be provided by the Telephone Company, the rate in 5. Rates shall apply.

aa. Should Selective Routing be desired by a county or counties the Telephone Company may provide Selective Routing on an Individual Case Basis, including non-recurring charges and/or monthly charges.

bb. Store and Forward Units which store captured ANI information and forward same to a PSAP will be provided as necessary, due to limitations of the county's 9-1-1 network, on a per trunk basis at Individual Case Basis rates.

cc. Selective Routing shall be provided on an Individual Case Basis (ICB) with proposed non-recurring and recurring monthly charges and associated cost support based on the requested service by a county or group of counties. Each ICB proposal shall be filed at least 60 days prior to requested installation date with the secretary of the Pa. P.U.C. and shall go into effect unless deemed otherwise by the PA P.U.C.

dd. The Telephone Company shall extend to the county (counties) an extended payment plan which covers the non-recurring charges associated with the initial implementation of 9-1-1. This extended payment plan will afford a 36 to 60 month payment period for the non-recurring charges. The term for payment shall be selected by the county at the time of submission of their 9-1-1 Plan. The Telephone Company shall set the payments to reflect an annual interest rate of 8%, declining balance, amortized over the chosen 36-60 month period.

ee. Where 9-1-1 service is requested from a Central Office which is a Remote Switching Unit (RSU), mileage charges associated with 9-1-1 trunks from that RSU will be calculated using the V&H co-ordinates of the associated Digital Base Switch.

UNIVERSAL EMERGENCY SERVICES NUMBER - 911 (continued)

4. Regulations (continued)

ff. Where a Telephone Company Digital Base Switch serves more than one Central Office code on a Host - Remote basis, calculation of the number of 9-1-1 trunks required shall be based on the number of access lines served by the Digital Base Switch. The Telephone Company shall inform the county as to the configuration of its switching network.

gg. Where 9-1-1 Stand Alone service is requested, it will be provided by the Telephone Company on an Individual Case Basis. All mileage measurement for 9-1-1 trunks associated with 9-1-1 Stand Alone service will be measured using the V&H coordinates of the Remote Switching Unit. 9-1-1 Stand Alone service will only be offered from an RSU where 1) a diverse route from the RSU to the Base Switch exists, or 2) a diverse route from the RSU to the Base Switch may be engineered and constructed at reasonable cost.

hh. Interexchange and intraexchange channel termination and mileage charges in Section 4 will apply to all 9-1-1 trunks provisioned under this section.

ii. Where a Digital Base Switch serves portions of two or more counties, the cost of providing the 9-1-1 feature package will be divided among the respective counties involved and the rate in 5. Rates will be apportioned on the basis of the number of access lines served in each county.

(C)

jj. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.

kk. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.

ll. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 5, Section 1, General Regulations.

mm. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

nn. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.

oo. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

pp. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.

qq. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.

rr. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

(C)

UNIVERSAL EMERGENCY SERVICES NUMBER - 911 (continued)

5. Rates

	Non-recurring	Recurring Monthly	
Trunk Lines			
First trunk in group	$ 342.90	$ 6.60	
Each additional trunk	68.60	6.60	
Automatic Number Identification (ANI)			provisioning
Automatic Location Identification (ALI), per 100 access lines.			
Using New Database			
Initial data load	5.50	N/A	
Subsequent data reload	5.50	N/A	
Using an Existing Data Base	N/C	N/A	
Ongoing maintenance of ALI database, per 100 access lines.			
Using New Database	N/A	0.40	
Using an Existing Database	N/A	0.20	
9-1-1 Feature Package Includes: Forced Disconnect, Idle Circuit Tone Application, Called Party Hold, Switch Hook Status, Emergency Ringback			
Per Base Switch Equipped	N/A	27.00	
Selective Routing	ICB	ICB	
Store and Forward Unit	ICB	ICB	
9-1-1 Stand Alone Service Per remote switching unit equipped	ICB	ICB	

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (C)

PRI SERVICE

A. GENERAL

PRI is an optional service arrangement for local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). PRI is a high capacity access path for communications providing voice or data transmission over the Telephone Company exchange network.

B. REGULATIONS

1. Explanation of Terms

Circuit Switching

A switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

Primary Rate Interface (PRI)

PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Wide Area Telecommunications Service (WATS), Toll Free Service and business dial tone lines. PRI is provisioned on the 1.544 megabit per second (mbps) bandwidth and uses the Integrated Services Digital Network (ISDN) architecture of 23 B channels and one D channel or 24 B channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, PRI provides the customer with the service capabilities and features described in Sections B.3. and B.5. following.

Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data and imaging services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems which connect Primary Rate Interface lines to their serving central office. (C)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd) (C)

PRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Network Interfaces

ISDN Primary Rate Interface is comprised of a limited set of standard user-network interfaces. The PRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface. This network interface is defined as follows:

Physically, the network interface is a metallic four-wire telephone loop interface between a switch equipped with ISDN and the network termination 2 (NT2). The NT2 is customer premises equipment required for providing physical compatibility in terminating telephone facilities at the customer premises.

Optional Service Features Package

The Optional Service Feature Package incorporates the optional features Calling Line Identification and Call-by-Call Service Selection.

PRI Line Group

A PRI Line Group is a group of channels which are designated as one of the following:

— Incoming Business Dial Tone Line Group
— Outgoing Business Dial Tone Line Group
— Two-Way Business Dial Tone Line Group
— WATS Line Group
— 800 Line Group
— Call-by-Call Service Selection Line Group (C)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd) (C)

PRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

PRI Line Group (Cont'd)

Only one Call-by-Call line group may be provisioned on a PRI Arrangement. Where available, up to two of the other line group types may be provisioned on a PRI Arrangement. Where available, up to two of the other line group types may be provisioned on a PRI Arrangement. The total number of line groups per PRI Arrangement is limited to four. The capability to assign other than Call-by-Call line groups varies by central office switch type.

Primary Rate Access Facility

The Primary Rate Access Facility provides a high capacity access path at a transmission speed of 1.544 megabits per second (mbps) for communications between the customer's premises and his/her serving central office. Each Primary Rate Access Facility supports one PRI Arrangement.

Primary Rate Interface Arrangement

PRI Arrangement is a service providing ISDN capabilities between the customer premises and the serving central office. The PRI Arrangement consists of 23 "B" channels and one "D" channel or 24 "B" channels which are defined as follows:

B Channel

The B channel is a 64 kilobit per second (kbps) channel used for information transfer between users. The B channel may be used in conjunction with circuit-switched service.

D Channel

The D channel is a 64 kilobit per second (kbps) channel that carries signaling and control for the B channels. (C)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd) (C)

PRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Software Defined Lines

Software defined lines are lines which are provisioned on the Primary Rate Access Facility by establishing their identity in central office translations. These lines physically ride on the 4-wire ISDN Primary Rate Access Facility.

Simulated Facility Group

A Simulated Facility Group is a software defined register used to limit the number of simultaneous calls with specific attributes.

2. The CPE used by customers subscribing to PRI must comply with ISDN Primary Rate Interface specifications as designated by the Telephone Company.

3. Service Capabilities

PRI provides the capability to:

a. Transport customer information in the form of circuit-switched voice or data up to 64 kbps over any B channel.

b. Allow, where available, one D channel to control up to 20 PRI Arrangements. In such cases, a single D channel in one PRI Arrangement handles all the signaling and control requirements of multiple PRI Arrangements in a specific grouping, allowing supplemental PRI Arrangements to consist of 24 B channels.

c. Allow B channels to be allocated for specific services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Wide Area Telecommunications Service (WATS) and Toll Free Service, or optionally configure channels to access multiple services on a per-call basis. (C)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd) (C)

PRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

3. Service Capabilities (Cont'd)

d. Allow the user to have access to the directory number of the calling party. Provision of per-call and line blocking capabilities is a function of the customer premises equipment and is the responsibility of the customer.

4. Conditions

This service is offered subject to the following conditions:

a. PRI is only available from serving central offices equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.

b. ISDN-compatible terminal equipment is required for operation. It is the customer's responsibility to power and obtain such equipment.

c. PRI service does not preclude customers from originating or receiving circuit-switched voice calls from inside or outside either their serving central office or their Local Exchange Area. Where facilities are available, customers will be able to originate and receive circuit-switched data calls outside of their serving central office.

d. This tariff does not provide for the transmission of packet data on the B or D channels. Rates and charges for packet data on the B channels may be provided on an Individual Case Basis and will be sufficient to cover the appropriate incremental costs as determined by the Telephone Company. Packet data is not offered on the D channel.

e. Existing local usage or MTS rates apply to circuit-switched voice calls. Usage rates are applicable for each software-defined DOD, DID or business dial tone line provisioned on PRI. (C)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd) (C)

PRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

f. Circuit-switched data calls will be billed on a local usage-sensitive basis as specified in this tariff. Toll charges will apply when circuit-switched data calls are made outside of the customer's Local Calling Area.

g. All PRI Arrangement configurations must have at least one 23B+D PRI Arrangement for signaling and control functions. A 23B + Backup D PRI Arrangement is required whenever more than 47 B Channels are controlled by a single D channel.

h. When more than one service is accessed over the same PRI Arrangement, Call-by-Call Service Selection may be required.

i. When, at the customer's request, this service is furnished from other than the normal serving central office, charges for foreign central office and/or foreign exchange service will apply as specified in this tariff.

5. Features

The following optional features are available with PRI:

a. Back-up D Channel — Automatically takes over for a failed D channel in case of trouble. This is purchased as part of 23B + Back-up D PRI Arrangement.

b. Call-by-Call Service Selection — Provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to access multiple services on a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID, DOD, WATs, Toll Free service and business dial tone lines. The customer premises equipment signals the local serving central office as to what type of service to access for each call. (C)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd) (C)

PRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

5. Features (Cont'd)

c. Calling Line Identification — Allows the user to have access to the directory number of the calling party. Provision of per-call and line blocking capabilities is a function of the customer premises equipment and is the responsibility of the customer.

C. RATE REGULATIONS

1. Application of Rates

a. Business dial tone line functionality is included in the PRI Service rates and charges.

b. Existing tariff rates, charges and regulations for DID service apply, where required. This includes DID numbers and line connection charges. Tariffed DID line connection charges apply for each DID line provisioned on the PRI Arrangement.

c. Customers accessing WATS or Toll Free Service via PRI are also subject to the rates and charges shown in those tariffs.

d. Circuit-Switched Data Usage Allowances

Circuit-Switched Data service is offered on an optional monthly allowance basis. For minutes of use or fractions thereof over the monthly allowance specified for Circuit-Switched Data Usage Allowances, charges apply as specified following. (C)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd) (C)

PRI SERVICE (Cont'd)

C. RATE REGULATIONS (Cont'd)

2. Additions to Service

During the contract period, the customer may add PRI services at the same monthly rate as specified in the initial contract. The contract period for these additional services will end coterminous with the initial contract.

3. Changes in Future Contract Rates

If the monthly rates on a contract are lowered, the subscriber may be allowed to cancel their existing contract without penalty, providing they sign-up for a new contract of equal or greater monetary value. The subscriber will be subject to all terms, conditions and prices of the new contract.

4. Renewal Options

Prior to the expiration of the existing contract period, a customer may extend the contract for another contract period without incurring termination liability charges. The new contract will indicate the designated rates then in effect. The new contract period must be for a period of time which is equal to or greater than the length of the original contract. The number of PRI Arrangements must be equal to or greater than the number of arrangements contained in the original contract. The contract period effective date will be the date the customer signs the new contract.

5. Relocation

When a customer elects to relocate his PRI service to a different premises not served by the same central office, prior to the expiration of a contract period, the service is considered to be disconnected, and the termination liability applies. However, if the customer relocates to a location served by the Telephone Company and establishes a PRI contractual payment plan of equal or greater monetary value, the customer may relocate without incurring any termination liability. Installation charges for establishing the new service would apply. (C)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd) (C)

PRI SERVICE (Cont'd)

D. RATES AND CHARGES

	Product/ Service Charge	Monthly Rate
1. Primary Rate Access Facility, each		
month to month	$700.00	$150.00
3 Yr. Contract	$700.00	$137.50 †
5 Yr. Contract	$700.00	$125.00 ‡
2. PRI Arrangement, each		
23B+D		
month to month	$700.00	$350.00
3 Yr. Contract	$700.00	$320.85 †
5 Yr. Contract	$700.00	$291.65 ‡
24B		
month to month	$700.00	$350.00
3 Yr. Contract	$700.00	$320.85 †
5 Yr. Contract	$700.00	$291.65 ‡
23B + Back-up D		
month to month	$700.00	$400.00
3 Yr. Contract	$700.00	$366.65 †
5 Yr. Contract	$700.00	$333.35 ‡ (C)

† 3 Yr. contract includes 1 free month/year in the monthly rate.
‡ 5 Yr. contract includes 2 free months/year in the monthly rate.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd) (C)

PRI SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

		Product/ Service Charge	Monthly Rate
3. Circuit-Switched Data Usage Allowances, Per Account			
Monthly Rate and Usage Allowances			
Package	Monthly Allowance		
Option 1	None	—	— †
Option 2	250 hours	—	$600.00 †
Option 3	500 hours	—	$900.00 †
Option 4	1,000 hours	—	$1,200.00 ‡
4. Optional Service Feature Package (Calling Line Identification and Call-by-Call Service Selection), Per PRI Arrangement			
month to month		$100.00	$150.00
3 Yr. Contract		$100.00	$137.50 ¶
5 Yr. Contract		$100.00	$125.00 §
5. Calling Line Identification, Per PRI Arrangement			
month to month		$100.00	$100.00
3 Yr. Contract		$100.00	$ 91.65 ¶
5 Yr. Contract		$100.00	$ 83.35 §

† Each minute or fraction thereof which exceeds the Usage Allowance specified in Options 1, 2 and 3 will be billed at $0.05 per minute.
‡ Each minute or fraction thereof which exceeds Usage Allowance Option 4 will be billed at $0.02 per minute.
¶ 3 Yr. contract includes 1 free month/year in the monthly rate.
§ 5 Yr. contract includes 2 free months/year in the monthly rate. (C)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd) (C)

PRI SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

	Product/ Service Charge	Monthly Rate
6. Call-by-Call Service Selection, Per PRI Arrangement		
month to month	$100.00	$75.00
3 Yr. Contract	$100.00	$68.75 †
5 Yr. Contract	$100.00	$62.50 ‡
7. PRI Reconfiguration Charges Change Charge		
add/change to existing line group, or addition of new line group, per occasion	$ 50.00	—
Change in D-channel configuration (23B+D, 24D, 23B+BU-D), Per PRI Arrangement	$300.00	—
8. Individual Additional Telephone Numbers, each	$ 25.00	$ 3.00

9. Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

a. all unpaid Non-Recurring charges reasonably expended by Company to establish service to Customer, plus;

b. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;

† 3 Yr. contract includes 1 free month/year in the monthly rate.
‡ 5 Yr. contract includes 2 free months/year in the monthly rate. (C)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd) (C)

PRI SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

9. Termination Liability (Cont'd)

c. all Recurring Charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;

d. (OR) a 3-year contract termination may be upgraded to a 5-year contract at the new monthly rate. (C)

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

(C)

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Section 11

Palmerton Telephone Company First Revised Sheet 18

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Palmerton Telephone Company First Revised Sheet 35

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RESERVED FOR FUTURE USE

(C)

RESERVED FOR FUTURE USE

(C)

RESERVED FOR FUTURE USE

HIGH CAPACITY — 1.544 Mbps SERVICE

A. High Capacity — 1.544 Mbps Service

1. Basic Channel Description

High Capacity channels provide simultaneous two-way transmission of serial, bipolar, return to zero isochronous digital signals. The transmission speed of a High Capacity Channel is 1.544 Megabits Per Second (Mbps). A pulse density restriction, plus a constraint on customer-provided framing are part of the format constraint on High Capacity Channels. The format constraints permit the Telephone Company the use of every 193rd bit position for future use; therefore, the effective throughput rate available to the customer is 1.536 Mbps.

High Capacity Channels are provided between Customer premises, between a Customer premises and a Telephone Company hub or between serving wire centers. Channels are furnished for use with customer-provided terminal equipment and communication systems. They are pipeline channels that have applications such as voice and data depending upon the Customer's choice of terminal equipment

a. Availability of Service

(1) High Capacity Channels require special equipment and will be provided only from those wire centers equipped for digital transmission. The wire centers equipped to furnish 1.544 Mbps High Capacity Channel service have been or will be designated by the Company. A service inquiry must be made to determine availability of service.

(2) When the components required to provide service are not available, and when mutually agreeable to the Customer and Telephone Company, special construction may be undertaken to provide the required service. In such cases, charges based on costs apply.

b. Channel Service Unit Functionality

Channel Service Unit Functionality is required at all times at each station on a Customer's premises to perform such functions as proper termination of the service, amplification, signal shaping and remote loopback testing. The Customer must provide this functionality and it must comply with the requirements of the Bell Technical Reference Publication 62411 and Section 31 of Bell Telephone Company of Pennsylvania Tariff PA P.U.C. No. 1

c. Connections

Terminal equipment to be provided by the Customer must meet the following interface requirements:

Data signals, including timing and control where provided, exchanged at the interface between the Customer's equipment and the High Capacity Local Channel must meet the signal and format constraints listed below.

HIGH CAPACITY — 1.544 Mbps SERVICE

A. High Capacity — 1.544 Mbps Service (Cont'd)

1. Basic Channel Description (Cont'd)

c. Connections (Cont'd)

(1) Data Rate: 1.544 Mbps +/- 75 bps.

(2) Consecutive zeros: no more than 15 consecutive zeros may be generated.

(3) Pulse Density: At least 3 pulses in any 24-bit interval.

Electrical, mechanical and functional specifications for these interfaces are available from the Telephone Company upon request.

The Telephone Company's responsibility ends at the Rate Demarcation Point and does not include maintaining operational capability of customer-provided equipment. Customers must provide and maintain terminal equipment at their expense.

(4) Mileage Measurements: Rates for interexchange channels are based on airline mileage between the serving wire centers in accordance with Exchange Carrier Association Tariff F.C.C. No. 4.

(5) Minimum Service Period: Local channels are subject to a minimum payment period of 24 months. If service is disconnected prior to the expiration of the initial 24-month period, termination liability charges are applicable for the remaining portion of the minimum period, whether service is used or not. The termination liability charge will be reduced by 1/24th for each month of service.

2. Circuit Components and Rates

The regulations and rates specified herein are in addition to the applicable regulations and rates specified in this and other tariffs of the Telephone Company.

The circuit components for a High Capacity Intraexchange Channel between two customer premises located in the same exchange or for a High Capacity Interexchange Channel between two customer premises located in different exchanges are:

Palmerton Telephone Company

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HIGH CAPACITY — 1.544 Mbps SERVICE

A. High Capacity — 1.544 Mbps Service (Cont'd)

2. Circuit Components and Rates (Cont'd)

a. Local Channel

—Per Termination (two required, one for each premises at which the channel terminates).*

	Monthly Rate	
Initial	$125.00	(D)
Additional†	$100.00	(D)

	Rate
Maximum Termination liability for each initial local channel installed.	$4,372.00
Maximum Termination liability for each additional local channel installed.	$2,160.00

b. High Capacity Service Installation

	Nonrecurring Charge	
	Initial	Additional†
Per Termination	$660.00	$660.00

c. Interexchange Channel, per mile

	Monthly Rate
Mileage for interexchange channels is the airline distance between wire centers.‡	$27.50
A minimum of one mile applies to interexchange channels.	

d.

	Multiplexing	Monthly Rate	Nonrecurring Charge
T1 to Voice: An arrangement that multiplexes a 1.544 Mbps Circuit to 24 Voice Grade channels.			
—	Per arrangement	$300.00	None

*If intercompany interexchange, only one local channel required for this Company.
†The additional local channel monthly rate and the Nonrecurring Charge apply to High Capacity services installed between the same locations as the initial channel.
‡If intercompany interexchange, interexchange channel mileage is charged from the wire center to the point of connection of the other Company. When this service does not terminate at a customer's premises in this Company's territory, the nonrecurring charge specified in A.2.a preceding applies per High Capacity service.

DIGITAL DATA SERVICE — 56 Kbps

A. Digital Data Service — 56 Kbps Service

1. Basic Channel Description

Digital Data Service provides for the duplex four-wire transmission of digital signals at the synchronous speed of 56 kilobits per second (kbps) between and within Digital Serving Areas.

The service is furnished for duplex operation on a twenty-four hour per day, seven-day per week basis, for a minimum period of one month. The service will provide a standard interface to the Customer's interface.

Customer-provided terminal equipment, Customer-provided derivation equipment and Customer-provided communications systems may be connected with facilities furnished for Digital Data Service.

a. Digital Serving Areas

Digital Data Service is available only to locations served from specially equipped Telephone Company hubs, which serve locations between and within Digital Serving Areas.

Digital Data channels are only available via Telephone Company designated hubs and are provided between Customer Rate Demarcation Points (RDP's) or between a Customer Rate Demarcation Point (RDP) and a Telephone Company hub.

b. Determination of Mileage

The interoffice mileage of channels furnished within a Digital Serving Area is based on the airline distances between the wire centers serving each Customer location.

The interoffice mileage for channels furnished between Digital Serving Areas is based on the airline distances between the wire centers associated with the Customer's local serving wire center in each Digital Serving Area.

c. Service Components

The components of Digital Data Service offered for transmission between and within Digital Serving Areas are set forth below.

Local Digital Channel (connecting the Customer's premises to the Customer's local serving wire center).

Transmission function (one applicable per termination).

Interoffice mileage, as appropriate, of channels connecting the Customer's local serving wire centers.

DIGITAL DATA SERVICE — 56 Kbps

A. Digital Data Service — 56 Kbps Service (Cont'd)

1. Basic Channel Description (Cont'd)

c. Service Components (Cont'd)

Multi-Station Arrangement required when providing Digital Data Service between three or more digital stations.

Channel Service Unit type equipment is required at all times at each station on the Customer's side of the Rate Demarcation Point (RDP) to perform such functions as proper termination of the service, amplification, signal shaping and remote loopback testing.

Channel Service Unit type equipment or other Network Channel Terminating Equipment associated with the Digital Data Channel on the Customer's side of the Rate Demarcation Point (RDP) must be provided by the Customer.

2. Digital Data 56 Kbps Service Rates and Charges

a. Local Channel

—	Per Termination Rate
	$50.00

b.

	Transmission Function Nonrecurring Charge	Monthly	
	Rate	Initial	Additional
—	Per Termination $354.25	$137.50	$600.00

c. Channel Mileage

Mileage Bands	Monthly Rate Fixed	Monthly Rate Per Mile
Over 0 to 1 mile	$25.00	—
Over 1 to 3 miles	$25.00	$ 2.00
Over 3 to 5 miles	$25.00	$ 2.00
Over 5 to 15 miles	$25.00	$ 2.00
Over 15 to 25 miles	$25.00	$ 2.00
Over 25 miles	$25.00	$ 2.00

DIGITAL DATA SERVICE — 56 Kbps

A. Digital Data Service — 56 Kbps Service (Cont'd)

2. Digital Data 56 Kbps Service Rates and Charges (Cont'd)

d. Volume Term Pricing Plans

	Monthly 2-Year Rate	Monthly 3-Year Rate	Monthly 5-Year Rate
Digital Data 56 Kbps Local Channel	$ 49.00	$ 47.50	$ 45.00
Transmission Function	$134.75	$130.63	$123.75
Channel Mileage — Fixed	$ 24.50	$ 22.50	$ 20.00
Channel Mileage — Per Mile	$ 1.90	$ 1.70	$ 1.60

3. Service Descriptions

a. Pricing Plans

(1) Description

Pricing Plans are pricing options available to Digital Data, 56 Kbps Customers. A Customer can subscribe to specific longer term commitment periods in exchange for reduced monthly rates as set forth in Section 2d preceding.

(2) Termination Liability

(a) A termination liability payment is applicable when a service is disconnected in full or in part prior to the end of the selected commitment period, except as set for in (d) following:

(b) Customer shall have the right to terminate the Agreement prior to expiration of the Service Term upon ninety (90) days prior written notice to Palmerton Telephone Company ("Early Termination"). Upon such Early Termination, Customer shall remain liable for payment of any Service Payments due and owing at date of termination, as well as an Early Termination Fee equal to twenty-five percent (25%) of the remaining balance to the end of the Service Term. In addition, Customer shall be liable for a $150.00 administration fee ("Administration Fee") for processing such Early Termination.

(c) Palmerton Telephone Company shall have the right to terminate said Agreement prior to expiration of the Service Term upon the occurrence of any of the events of Default set forth.

(d) In the event of a breach of this Agreement by either party, the non-defaulting party may terminate upon occurrence of said default. The non-defaulting party shall provide the defaulting party with thirty (30) days in which to cure. Failure to cure said default shall, at the option of the nondefaulting party, result in termination.

DIGITAL DATA SERVICE — 56 Kbps

A. Digital Data Service — 56 Kbps Service

1. Basic Channel Description

Digital Data Service provides for the duplex four-wire transmission of digital signals at the synchronous speed of 56 kilobits per second (kbps) between and within Digital Serving Areas.

The service is furnished for duplex operation on a twenty-four hour per day, seven-day per week basis, for a minimum period of one month. The service will provide a standard interface to the Customer's interface.

Customer-provided terminal equipment, Customer-provided derivation equipment and Customer-provided communications systems may be connected with facilities furnished for Digital Data Service.

a. Digital Serving Areas

Digital Data Service is available only to locations served from specially equipped Telephone Company hubs, which serve locations between and within Digital Serving Areas.

Digital Data channels are only available via Telephone Company designated hubs and are provided between Customer Rate Demarcation Points (RDP's) or between a Customer Rate Demarcation Point (RDP) and a Telephone Company hub.

b. Determination of Mileage

The interoffice mileage of channels furnished within a Digital Serving Area is based on the airline distances between the wire centers serving each Customer location.

The interoffice mileage for channels furnished between Digital Serving Areas is based on the airline distances between the wire centers associated with the Customer's local serving wire center in each Digital Serving Area.

c. Service Components

The components of Digital Data Service offered for transmission between and within Digital Serving Areas are set forth below.

Local Digital Channel (connecting the Customer's premises to the Customer's local serving wire center).

Transmission function (one applicable per termination).

Interoffice mileage, as appropriate, of channels connecting the Customer's local serving wire centers.

Palmerton Telephone Company

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PROMOTIONAL OFFERINGS

Promotional Offerings

The Company may, from time to time, offer services at reduced rates and/or charges or at no rate or charge for promotional, market research, training or experimentation purposes. These promotional offerings may be limited to certain dates, times, and/or locations, but will not have a duration of longer than six (6) months in any rolling twelve-month period which commences as of the effective date of the filed promotion (multiple promotions can occur during this twelve-month period). The Company will notify the Commission no less than one (1) day prior to the commencement of any such Customer promotional offering. (C)

Any eligible Customer will be allowed to participate in a promotional offering upon request, provided the Company has the necessary facilities and billing capabilities to permit such participation and is subject to limitations of the central office that provides the customer's local service. For all promotional offerings, which involve usage or monthly rates, the Company will provide Customers with a notice of the promotional and post-promotional rate(s) for the promoted service (s) at the time the promotional offering is made. Notification of promotional offerings shall be accomplished by any one or a combination of the following, but not limited to:

Direct Mail
Bill Insert
Broadcast Media
Newspaper Advertisement
Telemarketing

* * *

(C)

CALL WAITING PROMOTIONAL OFFERING (C)

1. Promotion Period - This promotional offering will commence on July 21, 2004 and will conclude on or before September 21, 2004, unless otherwise extended.

2. Description - This promotional offering will provide new subscribers of Call Waiting custom calling service (as set forth in Section 6 of this tariff) with a waiver of the applicable non-recurring Service Order Charge (as set forth in Section 3 of this tariff) and the first month of Call Waiting service free. A new subscriber under this promotional offering will be provided the first month of Call Waiting service free, provided that the subscriber does not cancel the subscription prior to the conclusion of this promotional offering.

3. Scope - This promotional offering is available during the Promotion Period to all eligible residential and business customers of the Company. Eligible customers are those customers of the Company that do not subscribe to Call Waiting custom calling service as of the commencement date of this promotional offering and whose Company accounts are deemed by the Company to be in good standing.

4. Rates and Charges - After waiver of the applicable non-recurring Service Order Charge and provision by the Company to the new subscriber of the first month of Call Waiting custom calling service free, rates for the service will be charged as set forth in Section 6 of this tariff.

5. Billing - This promotional offering will not impact the way customers, including new subscribers to the promotional offering, are billed by the Company.

6. Customer Notification - Customers will be notified of this promotion at the time that promotional offering is made as set forth in this tariff section.

(C)

LOCAL MEASURED SERVICE (LMS)

A. GENERAL

LOCAL MEASURED SERVICE (LMS) provides unrestricted calling within the existing local calling area from which the customer is charged a basic monthly line rate in addition to usage rates. When LOCAL MEASURED SERVICE is offered in an exchange area, the service is optional to residential customers on a measured basis.

LOCAL MEASURED SERVICE (LMS) customers are charged a basic monthly line rate in addition to usage rates that are based on the number of messages originated.

B. REGULATIONS

1. LOCAL MEASURED SERVICE is subject to all regulations in this Tariff and other tariffs of this company.
2. Availability of service:

   a. LOCAL MEASURED SERVICE is offered in the following Exchanges:

      BOWMANSTOWN
      KRESGEVILLE
      KUNKLETOWN
      PALMERTON

   b. LOCAL MEASURED SERVICE will be provided to residential customers on a measured basis.

   c. LOCAL MEASURED SERVICE will not be provided for Foreign Exchange (FX) Service.

3. All calls to the Telephone Company Business Office, Repair Service and 911 Emergency Service are exempt from usage charges
4. Each call to a telephone number within the customer's local calling area is charged on a usage basis. Usage charges apply on customer dialed, station-to- station local calls and are charged to the calling party.
5. Customers have the option of retaining current flat rate telephone service or changing to LOCAL MEASURED SERVICE (LMS) on a measured basis.

C. MEASURED SERVICE

1. Basic monthly line rates apply in addition to measured usage charges for residential lines in exchanges where the service is available.

2. Rates for LOCAL MEASURED SERVICE

   a. LMS Basic Monthly Line Rates:

Bowmanstown	$5.00
Kresgeville	$5.00
Kunkletown	$5.00
Palmerton	$5.00

   b. LMS Usage Rates:

Charge per Call

Calls within Exchange	$0.05
Calls within EAS area of Exchange	$0.05