

NORTH PENN TELEPHONE COMPANY

RATES, RULES AND REGULATIONS

Governing the Furnishing of Telephone Service

IN

Bradford and Tioga Counties, Pennsylvania

as shown on Sheet 5

Issued: August 22, 2023

Effective: September 1, 2023

By

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Mansfield, PA

Filed in compliance with PA Public Utility
Commission State Tax Adjustment
Surcharge Procedure at PA Code §69.52



NOTICE

See Sheet 2

Supplement No. 186 - Telephone – PA P.U.C. No. 2

North Penn Telephone
Company

Changes Made By This Supplement

CHANGE:

This supplement changes the company's State Tax Adjustment Surcharge (STAS).

Please see the following section:
Section 1: Sheet 8

North Penn Telephone
Company

Sixteenth Revised Sheet 3
Cancels Fifteenth Revised Sheet 3

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(C)

(C) Indicates Change

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North Penn Telephone
Company

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(C) Indicates Change

North Penn Telephone
Company

Original Sheet 5

TERRITORY SERVED BY THIS COMPANY

BRADFORD COUNTY

Villages

Bentley Creek
East Smithfield
Mosherville

Townships

Athens
Columbia
Ridgebury
Smithfield
South Creek
Springfield
Ulster
Wells
West Burlington

TIOGA COUNTY

Boroughs

Roseville

Villages

Mainesburg
Millerton

Townships

Jackson
Lawrence
Richmond
Rutland
Sullivan
Tioga

North Penn Telephone
Company

Section 1
Second Revised Sheet 1
Canceling First Revised Sheet 1

GENERAL REGULATIONS

TARIFF APPLICATION

This tariff governs the furnishing of telephone service and facilities by the North Penn Telephone Company, hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff.

“The terms and conditions detailed in this Tariff do not apply to customer premise equipment purchased by the North Penn Telephone Company after January 1, 1983 with the exception of overvoltage equipment, inside wiring, coin telephones and multiplexing equipment.

The North Penn Telephone Company after January 1, 1983 may at its option provide customer premise equipment on a non-regulated basis, either through direct sale or on a leased arrangement, at rates not governed by this tariff. Leased equipment in service at a particular location on December 31, 1982 will continue to be leased to the customer at that location and will be governed by this tariff until service to that customer is terminated for any reason at that location. The telephone company may lease embedded equipment (equipment in rate base prior to January 1, 1983) at the rates in this tariff at its discretion while inventory lasts.”

TELEPHONE SERVICE DEFINED

The Telephone Company does not transmit messages but offers, subject to the terms and conditions specified in this tariff, the use of its facilities, where available, for communication between subscribers. The term “service” as used throughout this tariff refers to service, equipment and facilities.

OBLIGATION TO FURNISH SERVICE

The Telephone Company’s obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

SPECIAL TYPES OF SERVICE AND EQUIPMENT

In cases where a subscriber desires some special type of service or equipment for which provision is not otherwise made, and in the judgment of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted based on the cost of furnishing such service or equipment.

EQUIPMENT, APPARATUS AND LINES

All connections to the network by the telephone company or by the subscriber must comply with the rules and regulations of the Federal Communications Commission and The Pennsylvania Public Utility Commission.

Equipment furnished by the Telephone Company shall remain the property of the Telephone Company and, upon termination of service for any cause whatsoever, shall be returned to the Telephone Company in good condition, reasonable wear and tear thereof excepted.

(C)

(C) Indicates Change

Issued: September 14, 1983

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North Penn Telephone
Company

Section 1
First Revised Sheet 2
Canceling Original Sheet 2

GENERAL REGULATIONS (cont'd)

INSTALLATION, RELOCATION, MAINTENANCE, REPAIRS & REMOVAL

Customers may install, maintain, repair, relocate terminal equipment and inside wire. Subscribers may, if they choose, provide all equipment and wire from the interface point where inside wire enters the building.

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The subscriber shall be responsible for damages to the facilities of the Telephone Company resulting from negligence or willful act of the subscriber.

The Telephone Company shall not be liable for any defacement of or damage to the premises of the subscriber resulting from the attachment of the Telephone Company's equipment, apparatus or lines on such premises, or their installation or removal, when such damage is not the result of negligence of the Telephone Company.

ACCESS TO PREMISES OF SUBSCRIBER

For the purpose of installing, repairing, inspecting or removing any part of its equipment, apparatus or lines on the premises of the subscriber, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonable hour.

BUSINESS AND RESIDENCE SERVICE CLASSIFICATIONS

Business rates are applicable in connection with service furnished at a business location or any other place where the service is used primarily or dominantly for business, professional or institutional purposes. If either the main station or any extension connected therewith is located in a place where business rates are applicable, business rates apply to the main station and to all extensions therefrom.

Residence rates apply in private residences where the service is used primarily or dominantly for social or domestic purposes.

USE OF SERVICE

Unless otherwise indicated in this tariff, the use of business service is restricted to the subscriber, his agents and representatives, and the use of residence service is restricted to the subscriber and members of his household.

The subscriber shall not use the service or permit others to use it in such manner as to interfere with the service of others.

Unless otherwise provided in this tariff, service shall in no case be resold.

(C) Indicates Change

North Penn Telephone
CompanySection 1
Third Revised Sheet 3
Canceling Second Revised Sheet 3GENERAL REGULATIONS (cont'd)CONTRACTS FOR SERVICE

The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company's tariffs lawfully on file become the contract between the Telephone Company and the subscriber. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of six months.

FCC DESIGNATED 811 SERVICES

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis as detailed in Section 1, Sheet 1 of this tariff. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity.

DEPOSITS

A deposit, in accordance with Commission regulations at 52 Pa. Code, §§64.31 -64.41 may be required as security for future bills. Interest rates applied to customer deposits held by the Telephone Company are prescribed by the PUC.

Deposits will be returned in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 - 64.41.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Telephone Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

(C) Indicates Change

Issued: April 3, 2007**Effective:** April 4, 2007

GENERAL REGULATIONS (cont'd)

CHARGES FOR FRACTIONAL MONTHS

When service is established, the initial charge for local service, equipment and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

PAYMENT FOR SERVICE

Installation and construction charges, where applicable, must be paid in advance of the establishment of service.

Service connection charges are payable when service is established.

Message charges at pay telephones are payable in advance.

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Recurring charges for services are billed monthly in advance and are payable when the service has been rendered. Charges for toll message service are billed after the service has been rendered and are payable on request.

Charges for all local and toll messages sent from the subscriber's telephone station and for all toll messages received at such station on which charges are reversed with the consent of the person answering the call are the responsibility of the subscriber.

A statement of account rendered to the subscriber shall be deemed correct and binding upon the subscriber unless objection in writing is received by the Telephone Company within thirty days after rendition of the statement.

SUSPENSION OF SERVICE

The Telephone Company reserves the right to suspend service for non-payment of bills, ten days after date due, or for violation of rules and regulations of this tariff, after due notice by the Telephone Company.

The Telephone Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and to demand payment for such service up to and including date of suspension, provided it has not been notified by the subscriber to discontinue service prior thereto.

(C) Indicates Change

Issued: March 18, 1997

Effective: April 15, 1997

GENERAL REGULATIONS (cont'd)LIABILITY OF TELEPHONE COMPANY

(C)

In event interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing service, lines and other facilities and are not caused by negligence of the subscriber, the liability of the Telephone Company for damages arising therefrom shall not, except as otherwise provided for in Section 1 Sheet 9 of this tariff, exceed an amount equivalent to the proportionate charge to the subscriber for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. Where a local message guarantee applies, a pro rata portion of the guarantee for the period of suspension is allowed. No other liability shall in any case attach to the Telephone Company.

(C)

CANCELLATION FOR CAUSE

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Telephone Company receives other evidence that such service is being or will be so used.

The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than a means of communication.

TELEPHONE NUMBERS

The Telephone Company reserves the right to change the telephone number or numbers of a subscriber's station or stations as the exigencies of the business may require.

TELEPHONE DIRECTORIES

Telephone directories issued by the Telephone Company to its subscribers and patrons without charge are the property of the Telephone Company and shall be surrendered to the Telephone Company upon termination of service or distribution of a subsequent issue, in as good condition as reasonable wear and tear permits. No binder, holder or auxiliary cover, except where furnished by the Telephone Company, may be used in connection with any directory furnished by it.

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, its directories, nor for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as the result of listings published in its directories.

(C) Indicates Change

Issued: February 16, 1973**Effective:** April 20, 1973

North Penn Telephone
Company

Section 1
Seventh Revised Sheet 6
Cancels Sixth Revised Sheet 6

GENERAL REGULATIONS (cont'd)

Telephone Directories (cont'd)

Claims for damages on account of interruptions to service due to errors in or omissions of directory listings will be limited to an amount equivalent to the proportional charge for that part of the customer's service which is impaired, but not to exceed one-half the local service charges for the service items affected for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

Overtime Work

When, at the subscriber's request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

Toll Message Rates

Rates, Rules and regulations governing Toll, or Long Distance, messages are contained in the toll tariffs of the Pennsylvania Telephone Association and Verizon Pennsylvania, Inc. in which this company concurs.

Returned Payment Charge

The customer will be billed a charge of \$25.00 for the special handling of each payment returned by the bank of the Telephone Company for nonsufficient funds or other reasons which cause the bank to refuse payment.

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Late Payment Charge

Customer bills for telephone service are due when rendered. A customer is in default if payment is not received by the due date specified. Due date will be no less than 20 days. At this time a 1¼ % late payment charge per monthly billing period will be applied on all amounts previously billed excluding one month Local Service Charge, but including arrears.

(C) Indicates Change

Issued: December 11, 2006

Effective: December 15, 2006

GENERAL REGULATIONS (cont'd)

IDENTIFICATION OF PUBLIC ANNOUNCEMENTS

(C)

For the purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Subscribers transmitting factual public announcements such as Time, Weather, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.

For subscribers not complying with the foregoing the announcing device will be subject to disconnection from the telephone lines.

The Telephone Company reserves the right to release, upon request, the names and addresses of subscribers who transmit recorded or taped public announcements over telephone company facilities, when the announcing device is provided by either the telephone company or the subscriber.

(C) Indicates Change

Issued: January 10, 1966

Effective: January 11, 1966

North Penn Telephone
CompanySection 1
72nd Revised Sheet 8
Cancels 71st Revised Sheet 8GENERAL REGULATIONS (cont'd)**STATE TAX ADJUSTMENT SURCHARGE**

In addition to the charges provided in this tariff and other state toll and access tariffs in which this company concurs, a surcharge, as shown below, will apply to all intrastate charges for service on or after September 1, 2023, except on calls from pay telephones.

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	Surcharge Rate	
For services provided to:		
END USER	-4.879%	(D)
ACCESS USER AND LOCAL EXCHANGE CARRIER	-4.647%	(D)

The above charges will be recomputed, using the same elements prescribed by the Commission:

- a. Whenever any of the tax rates used in calculation of the surcharge are changed.
- b. Whenever the utility makes effective any increased or decreased rates.
- c. And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputations; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may submit the such recomputation a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

(C) Indicates Change (I) Indicates Increase

Issued: August 22, 2023**Effective:** September 1, 2023

GENERAL REGULATIONS (cont'd)ALLOWANCES FOR TELEPHONE SERVICE INTERRUPTIONS

(C)

When main telephone service is interrupted for a period of at least 24 hours, the company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1.
 - (a) 1/30 of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative by the company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer of the company conditioned that the out-of-service extends beyond a minimum period of 24 hours.
 - (b) 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered inoperative to the extent of being useless.
2. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence or willful act of the customer to service or where the company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

(C) Indicates Change

Issued: February 16, 1973**Effective:** April 20, 1973

GENERAL REGULATIONS (cont'd)

RESERVED FOR FUTURE USE

(C)

(C) Indicates Change

Issued: September 15, 2000

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GENERAL REGULATIONS (cont'd)

RESERVED FOR FUTURE USE

(C)

(C) Indicates Change

Issued: September 15, 2000

Effective: September 16, 2000

GENERAL REGULATIONS (cont'd)1. GENERAL

Telecommunications Service Priority (TSP) provides for priority treatment to provision and restore National Security and Emergency Preparedness (NSEP) telecommunications services.

NSEP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or regrades or threatens the NSEP posture of the United States.

TSP services fall into two categories, Emergency and Essential. Emergency Services are newly ordered services so critical as to offer provisioning at the earliest possible time, without regard to the service user's cost. Essential Services are all other NSEP services assigned restoration and/or provisioning priorities within the system.

TSP service shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations as well as the guidelines set forth in "Telecommunications Service Priority System for National Security Emergency Preparedness Service Vendor Handbook" dated July 9, 1990, and "Telecommunications Service Priority System for National Security Emergency Preparedness Service User Manual."

2. RESPONSIBILITIES OF THE CUSTOMER

- a. Customer can request assignment to the TSP system through the following agencies:

<u>Customer</u>		<u>Contact</u>
Federal Agencies	-	TSP Program Office
State & Local Govt.'s	-	Federal Emergency Management Agency
Foreign Governments	-	Department of State or Defense
Private Industry	-	Any Federal organization, but normally one with whom they have a contractual relationship involving an NSEP function.

The TSP Program Office is contained within the National Communications System.

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

2. RESPONSIBILITIES OF THE CUSTOMER (cont'd)

- b. Once customers have received their TSP assignment, signified by a TSP Authorization Code, the customer must submit the code along with a service request to the Company.
- c. During certain emergencies, the Company will take TSP service requests verbally. In these cases, a written service order should follow within two working days.

3. RESPONSIBILITIES OF THE COMPANY

- a. The Company will send a Service Confirmation to the TSP Program Office upon the completion of an ordered TSP service within 45 calendar days of the completion.
- b. The Company will designate a 24-hour point of contact for receiving Emergency TSP provision requests and reports that a TSP service is unusable or out of service.

4. RULES AND REGULATIONS

- a. The Company will provision and restore, when necessary, those telecommunications services with TSP assignments before services without such assignments, both from this tariff and PTA's Access tariff and Toll tariff, in which this Company concurs.
- b. When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, the sequence in which existing services may be preempted is as follows:
 - Non-TSP services
 - TSP services, selected in the inverse order of their TSP priority level assignment

When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

- c. The Company is not authorized to provide priority treatment to provision TSP services to customers that have no provisioning priority.

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

4. RULES AND REGULATIONS (Cont'd)

- d. The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.
- e. In obtaining TSP, the customer authorizes the Company to provide certain customer record information to the TSP Program Office to maintain and administer the TSP System. This customer information will include only the customer's name, TSP authorization code, Company Circuit ID, customer telephone number and customer mailing address.

5. RATES

- a. In the event that the Company must utilize additional labor outside of normal business hours in the provisioning or restoration of a qualifying TSP service, additional labor charges may apply. Such charges will be based on cost and billed to the customer. The Company will attempt to inform the customer of approximately how much these charges will be in advance.
- b. A Service Order Charge applies when TSP requests/ changes are made to a customer's line record after a service has been connected. In addition, a one time charge, based on cost, for the initial establishment of TSP status in Company records will be billed to the customer.
- c. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.
- d. Facilities required by the Company for the provisioning, restoration, or maintenance are exempt from the TSP rules.
- e. The Company will provide reconciliation of its TSP records with corresponding records contained in the TSP Program Office's database, in compliance with current program requirements. The Company reserves the right to apply the costs associated with updating the reconciling TSP database records.

GENERAL REGULATIONS (cont'd)

BROADBAND SCHOOL DISCOUNT

The Company shall offer school customers in its service territory, that meet the eligibility standards described in 47 CFR §54.501 (relating to eligibility for services provided by telecommunications carrier) and that agree to enter into a minimum three-year contract, a thirty percent (30%) discount in the otherwise applicable tariffed distance sensitive per-mile rate element, and also will waive the associated nonrecurring charges, for available intrastate broadband services (as defined by Act 183 of 2004) where used for educational purposes and not for the provision of telecommunications services to the public for compensation. The discount or waiver shall not be required where application of it to a particular service would conflict with applicable law

North Penn Telephone
Company

Twenty-third Revised Sheet 1
Cancels Twenty-second Revised Sheet 1

LOCAL EXCHANGE SERVICE

Local Exchange Service includes the Central Office equipment with rotary dialing capability, outside plant distribution wire and cable, drop wire and station protector.

The rates listed below do not include any terminal equipment - telephone, ringers, couplers, or inside station wiring.

MONTHLY RATES

Service

	MILLERTON		BENTLEY CREEK		ROSEVILLE	
PBX	\$23.25		\$24.42		\$28.59	
One Party Business	21.77	(I)	21.77	(I)	21.77	(I)
One Party Residence	21.77	(I)	21.77	(I)	21.77	(I)

(I) Indicates Increase

Issued: November 8, 2018

Effective: January 1, 2019

LOCAL EXCHANGE SERVICE (cont'd)

B. APPLICATION OF RATES

Within the Base Rate Areas as shown on Map, Section 9, the base rates for PBX trunks, One-party and Four-party line service apply in the exchanges as shown in A. preceding

Within the Zone Rate Areas as shown on Map, Section 9, zone rates for PBX trunks, One-party, Four-party and Multi-party service apply in the exchanges where offered as shown in A. preceding.

C. LOCAL SERVICE AREAS

The local service area embraces stations bearing the designation of all the central offices of the exchange listed and of the following additional exchanges:

BENTLEY CREEK:

(C)

ROSEVILLE:
MILLERTON:

Mansfield (Commonwealth Tel. Co.)

(C)

(C) Indicates Change

Issued: September 17, 1974

Effective: November 16, 1974

SERVICE CONNECTION CHARGESGeneral

SERVICE CONNECTION CHARGES herein described, apply to all ordering, installing, changing or substituting of telephone services offered by the Company and are non-recurring. Service Connection Charges include:

1. Basic service order processing charge
2. Central Office Network connection charge
3. Premise visit charge
4. Network access charge

The definition and application of these charges are as follows:

(C)

- (1) Basic Service Order Processing Charges apply on each customer for all work or service ordered to be provided or changed, disconnected or reconnected at one time. Such work or service must be provided to the same customer located on the same premises. These charges cover work associated with receiving, establishing records and processing any service ordered to be completed or changed at any one time. This charge applies to all requests for service initiated by a customer.
- (2) Central Office Network Connection Charge shall apply at the time of new service or at the re-initiation of discontinued service to the same customer. This charge covers travel time and work in central office facilities related to the connection of associated facilities required to render service.
- (3) Premise Visit Charges apply for any work or service ordered, or service changed or required to be substituted by the customer as requested in a single order and which required a premise visit by Company personnel for the purpose of installation, removing, reconnecting, or changing equipment and facilities associated with service. These charges are associated with travel to customer premises for the purposes of rendering a service as requested by the customer on a basic service order, as charged for in subparagraph (1).
- (4) Network Access Charge applies whenever central office service is connected to a customer's premises. This charge is associated with the connection of company facilities (drop wire, protector, ground unit) to the customer's premises and applies to each central office line so connected. Such an access will provide a point of interface at which initial service may be rendered upon connection of a telephone instrument and wire.

(C)
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(C) Indicates Change

SERVICE CONNECTION CHARGES (cont'd)General (cont'd)

(5) * * * *

(C)

(6) * * * *

(C)

SCHEDULE OF CHARGES

	<u>Residence</u>	<u>Business</u>	
Basic service Order Charge, per Service Order.....	\$17.00	\$22.00	
Central Office Network Connection Charge, per connection required.....	16.00	16.00	
Premise Visit Charge, per Visit.....	20.00	20.00	
Network Access Charge, per Line (to point of interface)	15.00	18.00	(C)
Premise Inside Service Outlet charge, per Outlet.....	*	*	(C)
Station Equipment connection Charge, per Equipment Connected.....	*	*	

The customer has the option of paying the non-recurring charges related to the sale if embedded or in place customer premise equipment or the initial installation of a main station for a single line residence or business exchange in equal monthly installments over three billing periods.

MAINTENANCE VISIT CHARGE – The subscriber shall be responsible for payment of a charge of \$25.00 per visit by the Telephone Company to the subscriber's premise facilities connected to the telephone company lines, whether connected in accordance with tariff regulations or not.

If a subsequent repair is made, the subscriber will pay in addition to the maintenance visit charge, the cost of all parts and labor supplies.

Party Line CPE Modification Charge – Party line subscribers will pay a charge of \$15.00 plus parts (subject to availability) and labor to modify customer provided equipment purchased from another vendor in order to make it compatible for party line ringing.

*Service Discontinued

Issued: March 20, 1987

Effective: January 1, 1987

Supplement No. 160 - Telephone – PA P.U.C. No. 2

North Penn Telephone
Company

Section 3
4th Revised Sheet 3
Cancels 3rd Revised Sheet 3

* * *

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

Issued: March 30, 2012

Effective: April 2, 2012

North Penn Telephone
Company

Section 3
3rd Revised Sheet 4
Cancels 2nd Revised Sheet 4

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(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

Issued: March 30, 2012

Effective: April 2, 2012

LIFELINE SERVICE

A. DESCRIPTION

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations.

B. REGULATIONS

1. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (a household is defined as “any individual or group of individuals who are living together as one economic unit” an economic unit is “all adult individuals contributing to and sharing in the income and expenses of a household”). However, a qualified residence customer or household is not eligible for Lifeline Service if they are currently receiving a Lifeline program discount on another service supported by the Federal Communications Commission. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service. (C)
2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
 - a. One-Party Residence Line Rate or Local Measured Service Option.
 - b. Directory Listing (standard only).
 - c. Non-Published or Non-Listed Telephone Number Service.
 - d. Access to Directory Assistance Service.
 - e. Touch-Tone Calling Service
 - f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
 - g. Access to Operator Services.
 - h. Voluntary Toll Restriction Option.
 - i. Access to 800/888 Services.
 - j. Access to Call Trace.
 - k. Access to Alerting and Reporting Systems (9-1-1 dialing).
 - l. Access to the Pennsylvania Telecommunications Relay Service.
 - m. Caller ID Per-call and Per-line Blocking
 - n. Other eligible telecommunications services at tariffed rates.

(C) Indicates Change

North Penn Telephone
Company

Section 3
Seventh Revised Sheet 6
Cancels Sixth Revised Sheet 6

LIFELINE SERVICE

B. REGULATIONS

3. An applicant for Lifeline Service must be a current participant in one of the following eligibility programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service. (C)

Pennsylvania Department of Human Services (DHS) Programs

Supplemental Security Income (SSI)

Medicaid

Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)

Additional Eligible Programs (Federal)

Federal Public Housing

Veteran's Pension or Survivor's Pension Benefit

* * * * (C)

4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in B-3 above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually. When North Penn Telephone Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the eligibility programs in B.3. above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (60 days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). (C)

(C) Indicates Change

Issued: November 21, 2019

Effective: December 21, 2019

LIFELINE SERVICE

B. REGULATIONS

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
6. Only services listed in B (2) above will be provided to Lifeline customers.
7. Customer requested temporary suspension of Lifeline Service is not permitted.
8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.

* * *

9. Lifeline customers are subject to all Residence service regulations in this and other tariffs of North Penn Telephone Company.
10. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
11. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
12. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
13. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C)

(C) Indicates Change

LIFELINE SERVICE

C. LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

1. Applicable Residence Dial tone monthly rate minus \$5.25⁽¹⁾. (D)
2. Lifeline Service is subject to all applicable state, local and federal taxes, and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

⁽¹⁾

See FCC Public Notice released May 1, 2012, In re: *Lifeline and Link Up Reform and Modernization et al.*, Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012) and subsequent orders.

(D) Indicates Decrease

Issued: November 20, 2020

Effective: December 1, 2020

North Penn Telephone
CompanySection 4
Fourth Revised Sheet 1
Canceling
Second and Third Revised Sheet 1MILEAGE CHARGESEXTENSION STATION

When an extension station, bell, or gong is located in a building separate and apart from that housing the main station, an additional charge applies to that portion of the line extending beyond the building in which the initial station is installed. This charge is computed on air line measurement from the point of exit from the main building to the location of the extension instrument per each wire circuit as follows:

	Monthly <u>Charge</u>	
When the two buildings are on the same premises and are not separated by intervening buildings or by a public thoroughfare, for each 1/10 mile or fraction thereof.....	\$.48	(I)
When the buildings are on separate premises or are separated by a public thoroughfare, for each ¼ mile or fraction thereof.....	\$ 1.19	(I)

(I) Indicates Increase

Issued: February 9, 1987**Effective:** March 1, 1987

MILEAGE CHARGES (cont'd)FOREIGN EXCHANGE SERVICE

Foreign exchange service is not offered as a normal or customary form of telephone service. However, when facilities are available, and service conditions will permit, the Company may furnish this service subject to the following regulations and rates.

Foreign exchange service is limited to one-party or PBX trunk lines. When foreign exchange service is furnished by means of a branch exchange trunk line, connections to the trunk at the branch exchange switchboard are restricted to the stations connected with and in the immediate vicinity of the branch exchange switchboard.

Inter-Company Foreign Exchange Service

This service will be provided only where the subscriber agrees to remain a subscriber of this Company and to limit the use of the foreign exchange service to calls within the local service area of that foreign exchange. This company will rent a terminal in the foreign exchange and provide it to the subscriber at the one-party or trunk rate at the foreign exchange. In addition, the following monthly charges apply:

- A. Within the territory of this company, a mileage charge of \$.50 per 1/10 miles, for each circuit measured airline from the rate center of normal exchange to the boundary line of the adjoining company.
- B. Within the territory of adjoining company or companies, any established foreign exchange mileage charges as their tariffs provide.
- C. A supplemental charge of \$2.00 for each \$.01 multiple of the dialed day station-to-station initial period message toll rate which was in effect on February 28, 1975, between the normal exchange and the foreign exchange. Such charge does not apply if the local and foreign exchanges are in the same local service area.
- D. When the subscriber is located outside the local base rate area, one-party exchange line mileage charges or appropriate zone rates apply for the foreign exchange local channel.
- E. Special repeaters where required for satisfactory transmission will be provided at \$15.00 per month each.

When foreign exchange service is requested by a subscriber of another company to an exchange of this company, the charges listed in "A" above will apply and the charges in "C" above apply unless a similar charge is made by the company in whose territory the subscriber is located.

(C) Indicates Change

Issued: October 3, 1975

Effective: December 3, 1975

MILEAGE CHARGES (cont'd)Intra-Company Foreign Exchange Service

When foreign exchange service is provided between exchanges of this company, the rates in Paragraphs “A, C, D and E” above apply, except that the measurement under “A” is the total air line distance between the rate centers of the normal and foreign exchanges.

Intra-Company Channels for Use with Subscriber Owned Equipment

(C)

Channels for use with subscriber owned equipment will be furnished at the rates shown below subject to availability of facilities. These channels may be furnished as physical circuits, carrier derived circuits, or by other suitable methods at the option of the Telephone Company.

The Telephone Company may refuse such serviced if, in its judgement, the use of the subscriber owned equipment will degrade, interfere with, jeopardize or harm voice telephone or other services carried in the same facilities. The Telephone Company may require the subscriber to provide a Hold Harmless Agreement (insured, if necessary) at the subscriber's expense, if, in its judgement such agreement appears necessary or advisable to protect it from claims for damage not the result of its own negligence. The Telephone Company will furnish and install a termination at each end of the circuit. Service calls not required for the repair of the Telephone Company's equipment or facilities will be billed on the basis of time and material.

The minimum period for such service is six months, and in lieu of service connection charges, the cost of establishing the circuit and restoring facilities to normal will be based on time and materials used.

	Monthly <u>Charge</u>	Service Connection <u>Charge</u>
Terminations, each.....	\$1.00	(included below)
Each channel, ¼ mile or less.....	\$2.50	\$10.00
Each channel, for each ¼ mile or fraction over the first quarter mile.....	\$1.25	---

(C) Indicates Change

Issued: September 1, 1971**Effective:** November 1, 1971

INTERCOMPANY
PRIVATE LINE SERVICE

(C)

I. General

- A. Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for a minimum period of one month.
- B. With reference to the channel descriptions given below:
 - 1. “Effective two-wire facilities” may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; “four-wire facilities” are composed entirely of four-wire metallic and/or carrier segments.
 - 2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provided equipment.
 - 3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.
- C. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company. The applicable non-recurring service charges can be found in Section 3 of this tariff.
- D. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.

II. Series 1000 Channels

- A. Type 1005 - used for low speed data transmission not to exceed 75 baud. Such services being furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.
- B. Type 1006 - used for low speed data transmissions not to exceed 150 baud. Such services furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE

(C)

- C. Type 1011 (30 baud) - available on an intraexchange basis only for two- or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.
- D. Type 1012 (30 baud) - provided both for intraexchange and interexchange applications. On an intraexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type 1012 is provided with a minimum of 2 points (master station and a remote premises) and a maximum of 26 points (master station and 25 remote premises). Type 1012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one for the master station and two others to provide service to other remote premises).

Type 1012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type 1012 channels prior to installation.

E. Rate Schedules

1. Channels on the same or connected premises-
Type 1005 and Type 1006

Each Two-Wire Channel	\$2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises -
Type 1005 and Type 1006

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE

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3. Intraexchange and Interexchange Channels

- a. Local Channel – one required for each premise at which a channel terminates

Each Two-Wire Channel	\$21.00
Each Four-Wire Channel	\$42.00

- b. Mileage –

Intraexchange and Interexchange Channels per mile between wire centers for Series 1000 channels.

	Monthly Rate	
	Fixed Rate	Rate Per Mile
0 to 1 Mile	\$12.50	-----
Over 1 to 3 Miles	11.00	\$4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function

Intraexchange and Interexchange -

	Monthly Rate	
	Intraexchange	Interexchange
Type 1005 and Type 1006		
Data & Teletype	\$5.00	\$16.00
Miscellaneous Purpose	-----	6.00
Type 1011	-----	6.00
Type 1012	1.00	6.00

5. Other Features and Arrangements

	Monthly Rate
a. Multi-Point One-Way Type 1005 Channels (furnished to existing customers only) –	\$3.00

Multi-Point Type 1005 Miscellaneous Purposes Channels, not specially connected, used for one-way non-selective, simultaneous ringing of bells or buzzers are furnished for points within an exchange or contiguous exchange of this Company at the monthly rate listed above, excluding the signaling control point.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE

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b. Station Arrangement Charges for Type 1006 Channels -

In addition to the charges for Type 1006 channels, the following station arrangement charges apply at each termination of a two-point channel.

	<u>Monthly Rate</u>
Two-Point Type 1006 channel between terminals in	
Same building	\$15.50
Same premises	15.50
Same Wire Center	15.50
Same Exchange-Different Wire Center	28.00
Different Exchanges	28.00

III. Series 2000 Channels

A. Type 2001 - A two wire interface with effective two wire facilities engineered for a 1000 Hz loss objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.

1. Regulations applicable to type 2001 channels.

- a. Type 2001 channels are furnished for voice transmission of approximate band-width of 300-3000 Hz
- b. For private line duplex intraexchange or interexchange service the monthly rates for two local channels and two transmission functions for each premises served, apply.
- c. When these channels are furnished for multi-point service, bridging charges apply at each premises at which the channel terminates
- d. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services

2. Automatic Signaling

- a. Automatic signaling is only provided on a two-point basis between locations on different premises for use with Type 2001 channels.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE

(C)

- b. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.
- B. Type 2002 - A two wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities designed for remote operation of mobile radio telephone systems; for a two-point or multi-point service.
- 1. Regulations applicable to Type 2002 channels
 - a. When these channels are furnished for multipoint service, a bridging charge applies at each premises bridged on the same circuit.
 - b. The following channels are furnished between specified locations for remote operation and control of private land radiotelephone stations established for communications with mobile units.
 - 1) Voice Channels
 - (1.1) Channels are similar as to transmission characteristics, to those furnished for Type 2001 channels.
 - (1.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 2001 channels.
 - 2) Control Channels

These channels are similar as to transmission characteristics, to those furnished for Type 1005 channels and are provided at the same rates as Type 1005 channels.
 - 3) For Combined Voice Transmission and Control Purposes
 - (3.1) Channels furnished for combined voice transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE

(C)

- (3.2) On two-point services, voice channels may be used alternately for control at no additional charge, where the control function is derived through the use of standard one-way, two-state Direct Current signaling over the voice channel.
- (3.3) On multipoint services, two-state, Direct Current signaling for control purposes is provided by means of a separate Type 1005 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1005 and the Type 2002 channel.
- (3.4) On two-point and multipoint services, voice channels may be used for the remote operation and control of private land radiotelephone stations, at no additional charge when the control functions are provided via tone signals.

4) Additional Equipment and Facilities

Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under either 1) or 2) above, are furnished at charges based upon the costs incurred.

2. Conditioning applicable to Type 2002 Channels

- a. Type C1 - For a two-point or multipoint channel
 - the envelope delay distortion shall not exceed: between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
 - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
 - between 1000 and 2400 Hertz, - 1db to +3db
 - between 300 and 2700 Hertz, -2db to +6db
 - between 2700 and 3000 Hertz, - 3db to +12db
 - (+ means more loss)
- b. Type C2 - For a two-point or multipoint channel
 - the envelope delay distortion shall not exceed:
 - between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
 - between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
 - between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE

(C)

- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 500 and 2800 Hertz, - 1db to +3db
between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

C. TIE Line Channels

1. Type 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between PBX's.
2. Type 2025 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.
3. Type 2026 - Furnished for tie-line use between C.O. Centrexes.
4. Regulations applicable to Types 2021, 2025, and 2026 Channels
 - a. Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.
 - b. For Type 2026 channels connecting switching systems located in different central office serving areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.
 - c. For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interexchange channel to make the channel operative.
 - d. A Signaling Arrangement is provided for tie lines connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE

(C)

- 1) An E & M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.
- 2) An E & M Signaling Arrangement is required for each tie line termination of a customer premises with customer-provided PBXs when the tie-line is arranged with an E & M signaling interface.
- 3) An E & M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PBX equipment when not arranged with an E & M signaling interface.

D. Telephone Answering Service Channels

1. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8 db; normally suitable for Telephone Answering Service use for secretarial lines connected directly to Telephone Answering Service Equipment.
 - a. Regulations applicable to Type 2040 Channels
 - 1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel measured in one-quarter (1/4) airline mile increments from the patron's serving wire center to the location of the Telephone Answering Service Equipment is provided. When the secretarial line is connected directly to Telephone Answering Service Equipment not on the same premises, one transmission function is also required.
 - 2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.
2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE

(C)

a. Regulations applicable to Type 2041 Channels

- 1) When a secretarial line is connected to a concentrator located in the same central office serving area as the patron's normal central office servicing area, the connection is provided at a flat rate and requires no measurement.
- 2) When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.
- 3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.

3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service concentrator- identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service premises.

a. Regulations applicable to Type 2043 Channels

- 1) When the concentrator is located in a Telephone Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.
- 2) When the concentrator is located in a different exchange area from the identifier, an interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Telephone Answering Service premises.

(C) Indicates Change

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(C)

- 3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.
- 4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

E. Rate Schedules

1. Channels on the same or connected premises
Type 2021

Each Two-Wire Channel	\$2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises
Type 2021

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

3. Intraexchange and Interexchange Channels

- a. Local channel – one required for each premise
at which a channel terminates

Each Two-Wire Channel	\$21.00
Each Four-Wire Channel	42.00

(C) Indicates Change

Issued: December 13, 1985

Effective: January 1, 1986

INTERCOMPANY PRIVATE LINE SERVICE

(C)

- b. Intraexchange and Interexchange channels per mile
between wire centers for Series 2000 channels

	Monthly Rate	
	Fixed Rate	Rate Per Mile
0 to 1 Mile	\$12.50	-----
Over 1 to 3 Miles	11.00	\$4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function – one required per local channel

	Monthly Rate	
	Intraexchange	Interexchange
Type 2001	\$4.00	\$11.50
Type 2002	4.00	10.50
Type 2021	11.00	21.00
Type 2025	30.00	34.00
Type 2026	--	16.00
Type 2040	--	35.50
Type 2041	--	6.75
Type 2043	12.50	19.00

5. Automatic Signaling

Private Line Signaling	\$3.96
Automatic Ringing, each	

6. E & M Signaling

E & M Signaling arrangement, for Type 2021 and Type 2025 Channel, each	\$17.00
---	---------

7. Multi-Point Channels

For bridging multi-point Type 2001 and Type 2002 Channels	
At each premise at which a channel terminates	\$19.50

8. Conditioning

a. Type C1	
1) On a two-point channel not arranged for switching -each station	\$6.00

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE

(C)

- 2) On a multi-point channel not arranged for switching
 - for the first station in an exchange \$11.50
 - for each additional station in the same exchange as the first station \$ 8.00

b. Type C2

- 1) On a two-point channel not arranged for switching
 - each station \$22.00
- 2) On a multi-point channel not arranged for switching
 - for the first station in an exchange \$32.00
 - for each additional station in the same exchange as the first station \$11.50

IV. Series 3000 Channels

- A. Type 3001 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16db; for two-point or multi-point service; normally suitable for half-duplex or full-duplex operation for remote metering, supervisory control and miscellaneous signaling.

1. Regulations applicable to Type 3001 channels

- a. When these channels are furnished for multipoint service, a bridging charge applies for each premises bridged on the same circuit, in addition to all other applicable charges for the channels.
- b. For duplex service on the same or connected premises or to adjacent premises, the monthly rates for two channels apply.
- c. For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises served, apply.
- d. The equipment and associated station wiring shall be provided by the customer.

(C) Indicates Change

Issued: December 13, 1985**Effective:** January 1, 1986

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(C)

- e. The use of customer-owned equipment is subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment. However, the customer, by the use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequency or simultaneously to the extent permitted by the normal transmission characteristics of the grade of channel furnished.
 - f. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by sub-dividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels provided by it for such sub-division into additional channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are compatible.
- B. Type 3002 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16db; for two-point or multi-point service; normally suitable for half or full duplex data transmission.
- 1. Regulations applicable to Type 3002 channels
 - a. Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment.
 - b. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.

(C) Indicates Change

Issued: December 13, 1985

Effective: January 1, 1986

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- c. When these channels are furnished for multi-point service, a bridging charge applies for each station bridged on the same circuit.
2. Conditioning applicable to Type 3002 Channel
- a. Type C1 – For a two-point or multipoint channel
- the envelope delay distortion shall not exceed:
between 1000 and 2400 Hertz, a maximum
difference of 1000 micro-seconds
 - the loss deviation with frequency (from 1000
Hertz reference) shall not exceed:
between 1000 and 2400 Hertz, -1db to +3db
between 300 and 2700 Hertz, -2db to +6db
between 2700 and 3000 Hertz, -3db to +12 db
(+ means more loss)
- b. Type C2 – For a two-point or multipoint channel
- the envelope delay distortion shall not exceed:
between 1000 and 2600 Hertz, a maximum
difference of 500 micro-seconds
between 600 and 2600 Hertz, a maximum
difference of 1500 micro-seconds
between 500 and 2800 Hertz, a maximum
difference of 3000 micro-seconds
 - the loss deviation with frequency (from 1000
Hertz reference) shall not exceed:
between 500 and 2800 Hertz, -1db to +3db
between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)
- NOTE: On a multipoint channel arranged for switching,
conditioning in accordance with the above
specifications is applicable only when in the
unswitched mode.
- c. Type C4 – For a two-point, three-point or four-point channel
- the envelope delay distortion shall not exceed:
between 100 and 2600 Hertz, a maximum
difference of 300 micro-seconds
between 800 and 2800 Hertz, a maximum
difference of 500 micro-seconds
between 600 and 3000 Hertz, a maximum
difference of 1500 micro-seconds
between 500 and 3000 Hertz, a maximum
difference of 3000 micro-seconds

(C) Indicates Change

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(C)

- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 500 and 3000 Hertz, -2db to +3db
between 300 and 3200 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two-or three exchanges.

- d. Type D1 - For a two-point channel not arranged for switching
- Certain data transmission characteristics necessary for high performance data transmission cannot be assured on all channels generally available for data transmission. However, Type 3002 voice grade two-point channels may be specially arranged to provide for the following technical parameters at the request of the customer:
 - Signal to C-Notched Noise Ratio 28db
 - Nonlinear distortion:
 - (1) signal to second order distortion 35db
 - (2) signal to third order distortion 40db
- When the channel equipped with this conditioning is utilized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

C. Rate Schedule

1. Channels on the same or connected premise

Type 3002

Each Two-wire Channel	\$2.00
Each Four-wire Channel	4.00

2. Channels between adjacent premises

Type 3002

Each Two-wire Channel	\$ 8.50
Each Four-wire Channel	17.00

(C) Indicates Change

Issued: December 13, 1985**Effective:** January 1, 1986

North Penn Telephone
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(C)

3. Intraexchange and Interexchange Channels

- a. Local Channel – one required for each premise at which a channel terminates
-
- (Type 3002)

Each Two-wire Channel	\$21.00
Each Four-wire Channel	42.00

- b. Intraexchange and Interexchange channels per mile between wire centers for
-
- Series 3000 Channels

	Monthly Rate	
	Fixed Rate	Rate Per Mile
0 to 1 Mile	\$12.50	-----
Over 1 to 3 Miles	11.00	\$4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function – one required per local channel

	Monthly Rate	
	Intraexchange	Interexchange
Type 3001	\$ 4.00	\$10.50
Type 3002	14.00	19.00

5. Multi-point Channels – in addition to the preceding, the following charge applies
for bridging multi-point channels.

	Monthly Rate	
	Intraexchange	Interexchange
a. At each premises at which a Type 3001 channel terminates	\$19.50	\$19.50
b. At each station at which a Type 3002 channel terminates	19.50	19.50

6. Conditioning

a. Type C1	Monthly Rate
- on a two-point channel not arranged for switching	
- each station	\$6.00
- on a multi-point channel not arranged for switching	
- for the first station in an exchange	\$11.50

(C) Indicates Change

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Effective: January 1, 1986

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(C)

	<u>Monthly Rate</u>
- each additional station in the same exchange as the first station	\$8.00
b. Type C2	
- on a two-point channel not arranged for switching	
- each station	\$22.00
- on a multi-point channel not arranged for switching	
- for the first station in an exchange	\$32.00
- each additional station in the same exchange as the first station	\$11.50
c. Type C4	
- on a two-point channel not arranged for switching	
- each station	\$35.00
d. Type D1	
- on a two-point channel not arranged for switching	
- per channel	\$10.00

(C) Indicates Change

Issued: December 13, 1985**Effective:** January 1, 1986

North Penn Telephone
Company

Section 5
First Revised Sheet 1
Canceling Original Sheet 1

CONSTRUCTION AND ATTACHMENT CHARGES

GENERAL

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges as prescribed hereunder.

CONSTRUCTION ON PUBLIC RIGHT-OF-WAY

In all cases of plant construction on public highway, ownership of the plant must be vested in either the Telephone Company or some company with which the Telephone Company has a joint use agreement.

When local exchange service is desired at a point outside the base rate area but within the exchange area more than 2,640 feet distant from then existing facilities, the applicant therefore may be required to pay for this construction or use of another company's plant in lieu of such construction as follows: (D)

For each 100 feet, or fraction thereof, required to make the necessary extension beyond the first 2,640 feet, route measurement, from the existing lines, a charge of \$10.00. (D)

Measurement to be restricted to the shortest and most direct route over which the desired point can be reached by following public right-of-way privileges which the Telephone Company may hold by reason of its franchise or charter, including public thoroughfares such as highways, streets and public alleys.

CONSTRUCTION ON PRIVATE PROPERTY (D)

In all cases of plant construction on private property, where the type of construction is selected by the Telephone Company, the Telephone Company will construct, own and maintain its facilities, either wholly or jointly with an electric utility, subject to a construction charge based on route measurement as follows:

First 500 feet of construction – No Charge.
Each additional 100 feet or fraction thereof - \$10.00

(D) Indicates Decrease

Issued: June 18, 1968

Effective: August 18, 1968

North Penn Telephone
Company

Section 5
First Revised Sheet 2
Canceling Original Sheet 2

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

CONSTRUCTION ON PRIVATE PROPERTY (cont'd)

Where the customer requests a type of construction different from that selected by the Telephone Company, a charge will be made to cover the excess cost of construction above that selected by the telephone company.

The Telephone Company shall have access to all facilities at all times for maintenance purposes.

Where applicant is so located that it is necessary to use a private right-of-way to furnish service, the subscriber is required to pay the entire cost involved in securing such right-of-way.

The customer is responsible for all tree trimming required to keep the private right-of-way, in which his terminal facilities are located, clear and unobstructed.

OTHER SPECIAL CONSTRUCTION

When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.

MINIMUM CONTRACT

New construction will be provided only where service is contracted for a minimum period of one year.

North Penn Telephone
Company

Section 5
First Revised Sheet 3
Canceling Original Sheet 3

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

REFUNDS

If at any time within three years from date of completed construction, pole lines for which a subscriber has paid a non-recurring charge are used for other purposes, such subscribers may be entitled to refunds as follows, provided they are still served by such construction:

If such lines are used to carry toll lines of the Telephone Company, the refund will be prorated to cover the unexpired portion of the original three year period for that part of the pole line so used.

When such lines are used to supply local exchange service to other subscribers, the refund will be the difference between the original charge and that subscriber's pro rata share of the total construction, allowing 2,640 feet for each main station for that pole line. (D)

(D) Indicates Decrease

Issued: June 18, 1968

Effective: August 18, 1968

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

(C)

UNDERGROUND SERVICE IN NEW RESIDENTIAL DEVELOPMENTS

- (a) For the purpose of this section only, the following words and terms shall have the following meanings, unless the context clearly indicates otherwise:
- (1) Applicant for telephone service - The developer of a recorded plot plan consisting of five or more lots, or one or more five unit apartment houses.
 - (2) Developer - The party responsible for constructing and providing improvements in a development, that is, streets, sidewalks, and utility-ready lots.
 - (3) Development - A planned project which is developed by a developer/applicant for telephone service set out in a recorded plot plan of five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, mobile homes, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.
 - (4) Distribution Line - A main line facility directly or indirectly connecting the customers in a development to the telephone central office.
 - (5) Service Line - A line from the distribution line to the residence of the subscriber.
 - (6) Subdivider - The party responsible for dividing a tract of land into building lots which are not to be sold as utility-ready lots.
 - (7) Subdivision - A tract of land divided by a subdivider into five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.
- (b) Distribution and service lines, except pedestals, installed as the result of an application for telephone service within a development shall be installed underground; shall conform to the utility's construction standards; and shall be owned and maintained by the utility. Excavating and backfilling shall be performed by the applicant for telephone service or by another agent the applicant may authorize. All other installation shall be performed by the utility or by another agent the utility may authorize. The utility shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its underground lines occasioned by anyone other than its own employees or agent. Nothing in this section shall prohibit a utility from performing its own excavating and backfilling for greater system design flexibility. No charges other than those specified in subsection (c) and (d) shall be permitted.
- (c) The applicant for telephone service to a development shall do the following:
- (1) At its own cost, provide the utility with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.
 - (2) At its own cost, clear the ground in which the service lines and related facilities are to be laid of trees, stumps and other obstructions, provide the excavating and backfilling according to utility specifications and subject to the inspection and approval of the utility, and backfill within 6 inches of final grade. Utility specifications for excavating and backfilling shall be set forth by the utility in written form and presented to the applicant at the time of application for the service

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)UNDERGROUND SERVICE IN NEW RESIDENTIAL DEVELOPMENTS (cont'd)

and presentation of the plot plan to the utility. If the utility's specifications have not been met by the applicant's excavating and backfilling, the excavating and backfilling shall be corrected or redone by the applicant or its authorized agent. Failure to comply with the utility's construction standards and specifications permits the utility to refuse utility service until the standards and specifications are met.

- (3) Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the utility's line and facility installation with the general project construction schedule including coordination with any other utility sharing the same trench; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the utility to avoid unnecessary cost and delay.
- (4) Place with the telephone company, in advance or upon such other terms as the company may require, the following charges:
 - (i) A prepayment in aid of construction in an amount not in excess of 60% of the company's costs of the distribution line for the development.
 - (ii) The prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service rendered. The basis for total refund shall be 100% refund upon receipt of telephone contracts for telephone service from 50% of the total development with a 10 year period.
- (d) If the applicant changes the plot plan after installation of the telephone utility's lines has begun, or requests deviation from the utility's established underground construction practices, the additional costs shall be borne by the applicant. No charges other than those described in this subsection and in subsection (c) shall be borne by the applicant for telephone service or by another utility sharing the same trench, even if the utility elects to perform its own excavating and backfilling.
- (e) The Commission believes that there should be joint use of trenches whenever economically and technologically feasible. However, the Commission realizes that the economic advantages which can result from the joint use of trenches may at time be obviated by the technological disadvantages of joint occupancy. Therefore, the Commission will not make the joint use of trenches mandatory but will require the joint use of trenches whenever the circumstances indicate that the use would be feasible and all parties agree thereto.
- (f) This section shall apply to all requests for distribution facilities for telephone service to developments which are filed after June 9, 1984.
- (g) Amounts the public utility receives under subsection (c) (4) (i) shall be credited to Accounts 174- Other deferred credits.
- (h) Whenever the public utility or an affected person believes that the application of the tariff rule works an undue hardship, involves a physical impossibility, or is otherwise inappropriate, the utility or person may request an exception from the undergrounding requirements of this section by following the procedure set forth in 57.86 (relating to exceptions).

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

UNDERGROUND SERVICE IN NEW RESIDENTIAL DEVELOPMENTS (cont'd)

- (i) Exceptions, as granted by the Commission for electric distribution lines under 57.86 (relating to exceptions) shall also apply to telephone facilities. If an exception request, initiated by an applicant for telephone service is granted and the applicant thereafter desires underground service, then this section shall apply as if no exception had been granted.
- (j) Telephone utilities shall file undergrounding construction and specification standards and revisions thereto with the Commission's Bureau of Safety and Compliance.
- (k) Telephone utilities shall file undergrounding construction and specification standards and revisions thereto with the Commission's Bureau of Safety and Compliance.
- (1) Underground facilities in new residential developments are only required by this section when a bona fide developer exists, that is only when utility-ready lots are provided by the developer. A mere subdivision is not required to have underground service. However, should the lot owner in a subdivision desire underground service, the service shall be provided by the utility if the lot owner, at his option either complies with subsection (c) or pays to the utility the charges that are contained in the utility's tariff for underground telephone service not required by this title.

North Penn Telephone
Company

SECTION 6
Eleventh Revised Sheet 1
Cancels Tenth Revised Sheet 1

MISCELLANEOUS SERVICE AND EQUIPMENT

DIRECTORY LISTINGS

All subscribers, including pay telephones, are entitled to one listing in the official directory published by the Telephone Company.

Additional listings are provided at \$.63 per month. This charge will continue while the directory containing such listing is in effect. The charge will be terminated: if the main station telephone service is terminated; upon death of listed party; listed party subscribes for service in his own name; or moves to a location where he is not accessible to the subscriber's station.

Acceptable listings are limited to the real names of individuals, partnerships, or corporations and/or names under which such individuals, partnerships or corporations actually conduct their business.

NON-PUBLISHED AND NON-LIST NUMBERS

A telephone number is "non-published" when it is omitted from the Telephone Company directory. A non-list number is not listed in any of the Telephone Company's information lists. The rate is \$1.00 per month.

The telephone company is not responsible for any losses due to these arrangements. Operators and information will not release non-published or non-listed information.

Pay telephone customers will not be charged for a non-published or non-list telephone number. (C)

(C) Indicates Change

Issued: March 18, 1997

Effective: April 15, 1997

North Penn Telephone
Company

SECTION 6
Eleventh Revised Sheet 2
Canceling Tenth Revised Sheet 2

MISCELLANEOUS SERVICE AND EQUIPMENT

SPECIAL CORD*

The rates established in this tariff are for instruments equipped with cords six feet in length. Longer cords, not exceeding fifteen feet in length, and retractable receiver cords will be installed by the Telephone Company, where conditions warrant their use, for a flat charge to cover the cost of such cord plus applicable charges as shown in Section 3. The subscriber will be required to pay for replacement of the long cord if it becomes unsatisfactory for service.

Exception: Retractable cords of standard length will be provided without charge on initial installation of telephone service, or where the present cord is unsatisfactory for service.

* Limited to those in service January 1, 1983

TERMINAL EQUIPMENT

These rates are applicable only to customers with service at December 31, 1982 or to customers taking service after that date utilizing embedded equipment.

Inside Station Wire – per wire outlet.....	***	(C)
Standard Rotary Dial Telephone.....	\$1.00	
Standard Push Button Calling Telephone.....	1.75	
Illuminated Dial Night Light Telephone-Rotary.....	1.75	
Illuminated Dial Night Light Telephone – Push Button.....	2.50	
Dial-in-Handset Telephone Rotary.....	2.25	
Dial-in-Handset Telephone-Push Button.....	3.00	
Impaired Hearing Amplifier-Beige.....	1.00	
Extension Bell.....	.50	
Extension Gong.....	1.00	
Tone Signal.....	.75	

Customer must provide a power source of 100 volts, 60 cycle current from a convenient outlet, when required for operation of any terminal equipment.

Sale of Terminal Equipment Embedded or In Place

Customers may purchase reconditioned or in place telephones. The selling price of telephones is:

Standard Rotary Desk or Wall Phone.....	\$15.00**
Standard Touch Tone Desk or Wall.....	23.00**
Slenderett Rotary Desk or Wall.....	18.00**
Slenderett Touch Tone Desk or Wall.....	20.00**
Contempora.....	6.00**

The company may offer for sale certain items at prices less than the prices set forth above. The prices will be above salvage value and will apply to telephones that have been cosmetically damaged or used as display modes.

**\$1.00 more modular Sets

***Service Discontinued

(C) Indicates Change

Issued: March 20, 1987

Effective: January 1, 1987

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

BRIDGED LINE SERVICE

When, at the subscriber's request, two one-party lines are bridged for simultaneous ringing, the one-party rate for each line applies.

SEASONAL SERVICE

Temporary and transient service, such as summer residents and vacationists, is furnished for a minimum contract period of six consecutive months from date service is established; and advance payment is required equal to local exchange service rate for the six month contract period when application is accepted, plus service connection charge.

SUSPENSION OF SERVICE AT SUBSCRIBER'S REQUEST

Upon request from a residence subscriber, service will be suspended for a period of not less than one month, for a charge equivalent to one-half the rate for local service, equipment, mileage, and listings.

The Telephone Company assumes no responsibility to intercept calls and provide information on inward calls.

AUTOMATIC ANSWERING AND RECORDING SERVICE

Automatic answering and recording service provides for the automatic answering of telephones, the transmission of a prepared message and the recording of a message from the calling party.

This equipment is available only on one-party lines, or trunk lines and on a contract for a minimum period of two years. Customer must provide a power supply of 110 volts, 60 cycles from a convenient outlet.

The customer indemnifies and saves the telephone company harmless against all claims arising from the material transmitted hereunder, including claims for libel, slander, fraudulent or misleading advertisements, infringement of copyright, or any other claims, and against all claims arising out of any act or omission of the customer or of the calling party in connection with facilities provided by the telephone company.

This equipment including one answering disc will be provided upon an installation charge of \$15.00 and a monthly rental of \$15.00. Additional discs will be provided at cost.

Transmitter adapter to permit subscriber to prepare message for transcription will be provided for an additional charge of \$5.00 a month.

(C) Indicates Change

Supplement No. 70 -Telephone – PA P.U.C. No. 2

North Penn Telephone
Company

Section 6
Second Revised Sheet 4
Canceling First Revised Sheet 4

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

KEY TELEPHONE SYSTEMS * * * *

(C)

* Service Discontinued

(C) Indicates Change

Issued: March 20, 1987

Effective: January 1, 1987

Supplement No. 70 -Telephone – PA P.U.C. No. 2

North Penn Telephone
Company

Section 6
First Revised Sheet 4A
Canceling Original Sheet 4A

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

KEY TELEPHONE SYSTEMS * * * *

(C)

* Service Discontinued

(C) Indicates Change

Issued: March 20, 1987

Effective: January 1, 1987

Supplement No. 48 -Telephone – PA P.U.C. No. 2

North Penn Telephone
Company

Section 6
Fourth Revised Sheet 5
Canceling Third Revised Sheet 5

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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(D)

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(C)

(D) Indicates Decrease
(C) Indicates Change

Issued: September 1, 1982

Effective: November 1, 1982

North Penn Telephone
Company

Section 6
Original Sheet 6

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

FIRE ALARM REPORTING SYSTEMS

(C)

This system makes it possible for a maximum of twenty selected subscribers to answer a fire call and to sound the fire alarm. The system makes use of the normal telephone lines at the selected locations. Only one such location may be used on any party line. The minimum number of subscriber line terminations is ten. A regular telephone number is assigned as a fire reporting number and is listed in the directory as such. At each telephone location where siren control is required, the telephone is equipped with a signal button as part of the telephone or mounted separately from the telephone at the option of the telephone company. The telephones connected to this fire alarm reporting system have normal telephone service until the assigned number is called.

This system is provided for a minimum contract period of sixty (60) months. Service may be terminated at any time during this period by prepayment of charges for the unexpired term less 10%. The liability of the Telephone Company in connection with the use of this equipment is limited to that provided in Section 1 of this tariff.

RATES

	Installation Charge	Monthly Charge
a. Fire alarm reporting systems with ten subscriber line terminations	\$75.00	\$30.00
b. Two additional subscriber line terminations, (available in pairs, only) when ordered with the original installation.	10.00	6.00
When ordered subsequent to the original installation.	50.00	6.00
c. The installation charge of \$75.00 includes the change of equipment charge at each location where the signal button type instrument must be provided. No extra charge is made for the signal button as it is included in the monthly charge of \$30.00.		
d. Control circuits for remote control of siren will be furnished as covered elsewhere in the tariff at regular tariff rates. Similarly for moving the control relay located in the fire house, or for moves and changes of the telephone instruments, regular tariff rates apply.		

(C) Indicates Change

Issued: September 1, 1965

Effective: November 1, 1965

North Penn Telephone
CompanySECTION 6
Eleventh Revised Sheet 7
Cancels Tenth Revised Sheet 7MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

1. Description

Product bundles provide residential customers the option of subscribing to service packages that combine basic local service with other features and services offered by or through the Company at a single bundled rate. Product bundles are available on a monthly subscription basis at the rates provided below. Rates are in addition to any applicable taxes, surcharges, fees and non-recurring charges.

<u>Product</u>	<u>Rate</u>	
Unlimited Talk Bundle:	\$45.95	(I)
Primary Line***		
Deluxe Caller ID with Call Waiting***		
Three Way Calling***		
Call Forwarding***		
Touch Tone***		
Unlimited Long Distance Usage*		
Unlimited Talk Bundle with High Speed Internet:	\$78.95	(I)
Primary Line***		
Deluxe Caller ID with Call Waiting***		
Three Way Calling***		
Call Forwarding***		
Touch Tone***		
Unlimited Long Distance Usage*		
DSL up to 1.5 Mbps**		

*Provided for informational purposes only (non-jurisdictional in this tariff); long distance must be provided by North Penn Telephone Company/North Penn Long Distance to benefit from the long distance minutes of use component. Restrictions on use of unlimited long distance service are shown in 2.e Regulations.

** Provided for informational purposes only (non-jurisdictional in this tariff); DSL is provided by North Penn Telephone Company/North Penn Access and DSL speeds are not guaranteed. North Penn Telephone Company/North Penn Video provides the Digital TV service.

*** The regulated portions of this package can be found in Sections 2 and 6 of this Tariff.

(I) Indicates Increase

North Penn Telephone
Company

SECTION 6
Tenth Revised Sheet 8
Cancels Ninth Revised Sheet 8

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

1. Description (continued)

Unlimited Talk Bundle with High Speed Internet and Digital TV:	\$130.95	(I)
Primary Line***		
Deluxe Caller ID with Call Waiting***		
Three Way Calling***		
Call Forwarding***		
Touch Tone***		
Unlimited Long Distance Usage*		
DSL up to 1.5 Mbps**		
Digital TV Service**		
Unlimited Talk Bundle with Digital TV:	\$122.90	(I)
Primary Line***		
Deluxe Caller ID with Call Waiting***		
Three Way Calling***		
Call Forwarding***		
Touch Tone***		
Unlimited Long Distance Usage*		
Digital TV Service**		

2. Regulations

- a. Bundled Packages are only available to customers whose long distance is provided by North Penn Telephone Company/North Penn Long Distance, and whose DSL/Digital TV service is provided by North Penn Telephone Company/North Penn Access/North Penn Video.
- b. Bundled Packages are only available to residential customers.
- c. Bundled Package customers may terminate the package or switch to another calling plan at any time.
- d. Customers enrolled in Bundled Packages who fail to pay the entire package rate due per month will have all existing Bundled Package services converted to the applicable tariff rates for the individual services included in their package. Customers will not be permitted to re-enroll in the Bundled Packages until such time as all associated unpaid balances have been paid in full.
- e. The Unlimited long distance plan provides residential subscribers with unlimited minutes of direct dialed (1+) domestic long distance calling within the United States. All other usage will be billed at the applicable tariffed rates. If it is determined that usage is not consistent with residential voice application, such as for Internet Access Service, commercial facsimile or auto-residential uses, the Company may immediately convert the customer's long distance to a non-unlimited plan.
- f. Call detail is not included on the customer paper statement with this plan.

* Provided for informational purposes only (non-jurisdictional in this tariff); long distance must be provided by North Penn Telephone Company/North Penn Long Distance to benefit from the long distance minutes of use component. Restrictions on use of unlimited long distance service are shown in 2.e Regulations.

** Provided for informational purposes only (non-jurisdictional in this tariff); DSL is provided by North Penn Telephone Company/North Penn Access and DSL speeds are not guaranteed. North Penn Telephone Company/North Penn Video provides the Digital TV service.

*** The regulated portions of this package can be found in Sections 2 and 6 of this Tariff.

(I) Indicates Increase

Issued: November 8, 2018

Effective: January 1, 2019

North Penn Telephone
Company

Section 6
Seventeenth Revised Sheet 9
Cancels Sixteenth Revised Sheet 9

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

1. General

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after August 1, 2022:

(C)

Per residence access line, per month	\$0.00	(D)
Per business access line, per month	\$0.00	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change (D) Indicates Decrease

Issued: July 22, 2022

Effective: August 1, 2022

North Penn Telephone
Company

Section 6
Third Revised Sheet 10
Cancels Second Revised Sheet 10

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from pay telephones shall be completed free of charge. All (C)
intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 10. This Company concurs in this tariff.

The company will make available to the Telecommunications Relay Service (TRS) user a calling card. The rates for the calling card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

(C) Indicates Change

Issued: March 18, 1997

Effective: April 15, 1997

North Penn Telephone
Company

Section 6
Original Sheet 11

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROVISIONS FOR CALLER ID -PER- LINE AND PER- CALL BLOCKING

Customers served by central offices where transmittal of originating telephone numbers is permitted for Caller ID display purposes have two blocking options available for their use:

1. Per-Line Blocking

Customers requesting Per-Line Blocking will prevent the display of their telephone numbers on all outgoing calls. The Per-Line Blocking feature may be de-activated at any time by customers on a call-by-call basis through the activation of a special code. Per-Line Blocking is provided free of an recurring charge, but is a special feature which must be ordered by customers.

The Telephone Company will initially install Per-Line Blocking at no charge. Requests to remove Per-Line Blocking on customer lines will be completed at no charge. Subsequent requests to re-install Per-Line Blocking to the same customer at the same address will be completed at prevailing Telephone Company nonrecurring service order rates.

Per-Line Blocking will not prevent the display of originating telephone numbers to 9-1-1 emergency service providers.

Per-Line Blocking is not available on either Telephone Company pay telephones or Customer Owned Coin Operated Coin Telephones (COCOT's).

2. Per-Call Blocking

Per-Call Blocking will prevent the display of customers' telephone numbers on outgoing calls. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. Per-Call Blocking is provided at no charge, and is automatically placed on all telephone lines by North Penn Telephone Company.

Per-Call Blocking will not prevent the display of telephone numbers to 9-1-1 emergency service providers.

Per-Call Blocking is also available to all North Penn Telephone Company provided pay telephones, including COCOTs.

Customers who use either Per-Call Blocking or Per-Line Blocking will be unable to complete calls to Caller ID subscribers that have activated the Anonymous Call Rejection (ACR) feature. When a caller who has blocked the display of his/her telephone number calls a Caller ID subscriber that has activated ACR, the caller will hear an announcement that the called party does not take anonymous calls. To complete a call to a Caller ID subscriber that has activated ACR, the customer can:

- (1) Place the call by unblocking the telephone number
- (2) Place the call through an operator, which may involve charge in addition to the cost of the call;
or
- (3) Place the call using a calling-card, which may involve charges higher than a direct dialed call.

North Penn Telephone
Company

Section 6
Original Sheet 12

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

The live operator surcharge will be waived for customers of North Penn Telephone Company who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs). If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods.

3. Special Provisions

In cases where North Penn Telephone Company customers are victims of domestic violence, or are representatives of domestic violence agencies, or are representatives of emergency service agencies, calls placed through a live operator in order to protect the identity of the calling party will be completed without the application of an operator service charge. Qualifying customers may need to notify the North Penn Telephone Company to request this credit if the service charge cannot be waived at the time the call is being placed.

**MISCELLANEOUS SERVICE AND EQUIPMENT
CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)**

General

Custom Local Area Signaling Services (CLASS) are enhanced services associated with Signaling System Seven (SS7). CLASS is furnished only in connection with individual line services exclusive of pay telephone service and business line service on which the Customer Premise Equipment (CPE) is a coin operated instrument.

DESCRIPTION OF FEATURES

REPEAT DIAL

Enables the customer to automatically redial the last outgoing telephone number dialed whether the number called was idle or busy. When the recalled telephone number is busy, the Telephone Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning when the customer enters an activation code. The customer can continue to make and receive calls during this period. The Repeat Dial feature can be cancelled by dialing a deactivation code.

CALL RETURN

Enables the customer to automatically redial the telephone number of the most recent incoming call. The Telephone Company's equipment will make repeated attempts to establish the call, for a thirty (30) minute period beginning when the customer enters the Call Return activation code. The customer can continue to make and receive calls during this period. The Call Return feature can be cancelled by dialing a deactivation code.

CALL TRACE

Enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. If a trace is successful, the Telephone Company's equipment will record the telephone directory number, date, and time of the call. The results of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal working hours and work days. Call Trace detail will be retained by the Telephone Company and made available for 10 business days after the trace has been initiated. The results of a call trace will be furnished only to legally constituted authorities upon proper request by them. This service should only be used in the case of life-threatening, obscene or harassing calls.

PRIORITY RINGING

Provides the customer with a distinctive alerting signal, for Call Waiting Calls or distinctive ring, when the customer is called from a number that is on a screening list. The customer can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company equipment will screen incoming calls against the customer's list and provide a distinctive ringing pattern for telephone numbers on the customer's list. This feature can be activated or deactivated by the customer entering special codes. This feature cannot be selected with the Special Call Acceptance feature. The telephone number screening list for this feature is limited to thirty (30) telephone numbers.

PREFERRED CALL FORWARDING

Enables the customer to forward incoming calls from a list of specified telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Telephone Company equipment will screen incoming calls against the customer's list and forward only calls from telephone numbers included on the list. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations. This feature can be activated or deactivated by the customer entering special codes. The telephone number screening list for this feature is limited to thirty (30) telephone numbers.

CALL SCREENING

Enables the customer to block the last incoming call or calls from a list of specified telephone numbers. To block specified telephone numbers, the customer can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company equipment will screen incoming calls against the customer's list and block those on the list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. To block unknown telephone numbers, a customer can dial a special code after an unwanted call and block the number. Callers whose numbers are blocked are directed to a Telephone Company recorded announcement. This feature can be activated or deactivated by the customer entering special codes. The telephone number screening list for this feature is limited to thirty (30) telephone numbers.

SPECIAL CALL ACCEPTANCE

Enables a customer to define a list of telephone numbers from which calls will be accepted. The customer can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company equipment will screen incoming calls against the customer's list and complete calls from numbers on the customer's list. Calls from all other numbers will be routed to a recorded announcement. This feature can be activated or deactivated by the customer entering special codes. This feature cannot be selected with the Priority Ringing feature. The telephone number screening list for this feature is limited to thirty (30) telephone numbers.

RATES AND CHARGES

- The rates are in addition to the established rates for associated services.

2.	Rates		Monthly Rate		
	Individual CLASS Features Each Line		Residential	Business	Service Charges
	A.	Call Return	\$2.50	\$2.50	\$7.50
	B.	Call Screening	\$2.50	\$2.50	\$7.50
	C.	Call Trace	N/C	N/C	N/C
	D.	Preferred Call Forwarding	\$2.50*	\$2.50*	\$7.50
	E.	Priority Ringing	\$2.50	\$2.50	\$7.50
	F.	Repeat Dialing	\$2.50	\$2.50	\$7.50
	G.	Special Call Acceptance	\$2.50	\$2.50	\$7.50

*All calls forwarded by these services are subject to local and toll charges as appropriate

RATES AND CHARGES (continued)

3. Feature Rates – Multiple Features Per Line

The following discounts will apply when services are taken as a group. The discount applies to all CLASS services including Caller ID and enhanced Caller ID:

- | | |
|------------------------------|--------------|
| A. Any two services | 10% discount |
| B. Any three services | 15% discount |
| C. Any four services or more | 20% discount |

4. a. Service Charges specific to CLASS services, including Caller ID, is not applicable if installed simultaneous with the establishment of primary service.
- b. Only one Service Charge will apply when multiple CLASS services, including Caller ID are installed.
- c. At its discretion the Telephone Company may, during certain periods, waive the normal Service Charge for CLASS services including Caller ID.

CALLER ID SERVICE

A. Description

1. Caller ID is an optional service which allows a customer to see the telephone number of incoming calls. The calling telephone number will be displayed on a customer-provided display unit. The calling telephone number will be displayed between the first and second rings.

In addition to the ability to see the telephone number of incoming calls, Caller ID Service may also, as facilities permit, provide a customer with the ability to reject calls from callers who have chosen to block the passage of their telephone numbers on outgoing calls. This feature, called Anonymous Call Rejection (ACR), can be activated or deactivated as the Caller ID subscriber desires by dialing specific codes. When initially provided, ACR is deactivated. ACR will remain on or off until the customer makes a change. When a caller, who has blocked the passage of his/her telephone number, calls a Caller ID subscriber who has activated ACR, he/she will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone number. In addition, in this situation, the Caller ID subscriber's telephone will not ring. Any blocked call routed to the Anonymous Call Rejection announcement will not be rated as a completed call.

There are several ways to complete a call to a Caller ID subscriber who has activated Anonymous Call Rejection:

- (1) place the call through an operator
- (2) place the call using a telephone credit card; or
- (3) place the call without blocking the telephone number

Options (1) and (2) involve charges in addition to the cost of the call

Caller ID Service is available to customers by monthly subscription only, which provides unlimited use of the service.

CALLER ID SERVICE (continued)

1. Availability of Service

- a. Caller ID Service requires special central office equipment and is provided as facilities permit, as determined by the Telephone Company.
- b. Caller ID Service will be provided to the following customers: residence, business, Centrex and PBX (if the PBX equipment is compatible with Caller ID Service).
- c. Caller ID Service works on calls which originate from and terminate in central offices which are equipped to provide this service and within the same Custom Local Area Signaling System.
- d. The Anonymous Call Rejection features of Caller ID Service will be provided to Caller ID subscribers, where facilities permit.
- e. Caller ID Service and blocking can be used by customers with either dial-pulse (rotary) or Touch-Tone Service.

2. Provisions of Service

- a. The Anonymous Call Rejection feature of Caller ID Service will be provided to Caller ID subscribers as part of Caller ID Service. When initially provided, this feature is deactivated.

A Caller ID subscriber may turn the feature on and off by dialing special codes.
- b. If a Caller ID subscriber activates the Anonymous Call Rejection feature, he/she will hear an announcement which confirms that anyone who calls from a blocked telephone number will hear a recording that the calls are not being accepted.
- c. If a caller ID subscriber deactivates the Anonymous Call Rejection feature, he/she will hear an announcement that blocked calls will now be accepted.
- d. If a customer calls a Caller ID subscriber who has activated the Anonymous Call Rejection feature and is blocking his/her telephone number, he/she will hear an announcement that blocked calls are not being accepted by the Caller ID subscriber. There are several ways to complete a call to a Caller ID subscriber who has activated Anonymous Call Rejection:
 - (1) place the call through an operator
 - (2) place the call using a telephone credit card; or
 - (3) place the call without blocking the telephone number
 Options (1) and (2) involve charges in addition to the cost of the call.
- e. The telephone numbers that will be displayed on a Caller ID subscriber's display unit include unblocked listed, non-listed, and private telephone numbers. Telephone numbers that will not be displayed are listed in g. below.
- f. For calls originating from a line within a multi-line hunt group, only the "main" or "pilot" number will be delivered to a Caller ID subscriber's display unit.
- g. The following telephone numbers will not be displayed to the Caller ID subscriber:
 - (1) calls from customers who use per-call or subscribe to line blocking
 - (2) calls placed from outside his/her Custom Local Area Signaling System
 - (3) calls from customers located in central offices not a part of the SS7 Signaling System; and
 - (4) intraLATA calls placed with the use of a telephone credit card
 - (5) all operator handled calls
- h. When a customer, who subscribes to the Caller ID W/Call Waiting feature, is using the telephone and receives a second call, the telephone number of the second call will be displayed on the Caller ID unit. The customer's Caller ID unit must be equipped to accept the Call Waiting information.

DELUXE CALLER ID SERVICE

- A. Deluxe Caller ID service is an enhancement of Caller ID service. This service will allow the subscriber to see the telephone number and name of the caller. All conditions, including blocking and unblocking options, are the same for Caller ID and Deluxe Caller ID service.

B. RATES

1. The customer of record is responsible for all rates and charges associated with Caller ID service and blocking services.
2. Caller ID Service will be provided on a monthly basis only.
3. Any blocked call routed to the Anonymous Call Rejection announcement will not be rated as a completed call.
4. The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

	Service Charge (per line, per order)	Monthly Charge (per line)
Caller ID Service		
Residence	\$7.50	\$4.50
Business	\$7.50	\$4.50
Caller ID Service w/Call Waiting		
Residence	\$7.50	\$6.00
Business	\$7.50	\$6.00
Deluxe Caller ID		
Residence	\$7.50	\$5.50
Business	\$7.50	\$6.50
Deluxe Caller ID Service w/Call Waiting		
Residence	\$7.50	\$7.00
Business	\$7.50	\$8.00

911 TARIFF LANGUAGE

1. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

2. REGULATIONS

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 2, Section I, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

911 TARIFF LANGUAGE

2. REGULATIONS (cont'd)

- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)**DIRECTORY ASSISTANCE SERVICE**1. **General**

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of this company request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

2. **Regulations**a. **Monthly Call Allowance**

An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.

b. **Exceptions**

Charges for Directory Assistance Service are not applicable to the following types of calls of Directory Assistance:

1. Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
2. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

c. **Multiple Number Request**

A maximum of two requested telephone numbers per call are permitted.

3. **Rates**

	Per Call
a. Where the customer direct dials Directory Assistance.....	\$.45
b. Where the customer places a call to the Directory Assistance attendant via a Telephone Company Operator.....	\$.45*
c. Where the customer originates a Directory Assistance call from a Pay Telephone via a Telephone Company Operator....	\$.25*

*Plus the applicable operator handled rate.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

NATIONAL DIRECTORY ASSISTANCE

1. **GENERAL**

National Directory Assistance provides customers with the listings of individuals or businesses located outside the Regional Calling Area but within the United States.

2. **REGULATIONS**

- a. A maximum of two requested telephone numbers per call is permitted. Charges are applied per call.
- b. No call allowances or discounts apply.
- c. The National Directory Assistance rate will not apply to the following types of calls:
 1. calls placed from residence dial tone lines where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical disability, or from the business dial tone line of a customer certified with a disability where assistance is otherwise not available.
 2. calls placed from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
- d. National Directory Assistance will not be offered from the following services:

Hotel/Motel Guest Lines
- e. If a customer requests both a Local Directory Assistance listing and a National Directory Assistance listing on the same call, the National Directory Assistance rate will apply for both listings. The Local Directory Assistance request will not be subtracted from a residential customer's call allowance and an additional Local Directory Assistance rate will not apply.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

NATIONAL DIRECTORY ASSISTANCE (Cont'd)

2. **REGULATIONS** (Cont'd)

- f. The Telephone Company's liability for any errors or omissions in the National Directory Assistance information provided to the customer shall be subject to the same liability limitation for the Telephone Company's provision of local directory assistance information set forth in Section 6, Sheet 20 of this Tariff.

3. **RATES**

National Directory Assistance, per call	\$1.25*
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* Plus the applicable operator-handled rate if the customer dials "0" and reaches a Telephone Company operator.

North Penn Telephone
CompanySection 6
Original Sheet 23MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

<u>CUSTOMER CALLING SERVICES</u>	<u>PER MONTH</u>	<u>NON-RECURRING SERVICE CHARGE</u>
Call Waiting W/Cancel Call Waiting Notifies the subscribing party that another call is waiting.....	\$2.50	\$7.50
Call Forwarding Allows the subscribing party to forward their calls to another number. The subscribing party is responsible for any additional toll charges.....	\$2.50	\$7.50
Conference Calling – Three Way Calling Allows the subscribing party to bring a third party into an existing conversation.....	\$2.50	\$7.50
Speed Calling Allows the subscribing party to dial one or two digits to reach frequently called numbers 30 numbers.....	\$2.50	\$7.50
Warm Line Allows the subscribing party to preset a phone number to call when you pick up the receiver so that no dialing is necessary.....	\$2.50	\$7.50
Personal Ringing – Teen Line Allows the subscribing party to have two separate phone numbers on one phone line. One number receives the regular ring and the other number receives a unique ring.....	\$2.50	\$7.50
Do Not Disturb W/Pin Override Provides subscribing party with the ability to block all incoming calls. The PIN override allows the calling party to connect based on a PIN Code. The PIN code is set by the subscribing party.....	\$2.50	\$7.50
Toll Restriction W/PIN Override Restricts toll calls originating from the subscribing party line. The use of a PIN to override the restriction allows toll calls.....	\$2.50	\$7.50

North Penn Telephone
CompanySection 6
Original Sheet 24MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)CUSTOMER CALLING SERVICES (cont'd)PER MONTHNON-RECURRING
SERVICE
CHARGE**Remote Call Forwarding**

Allows the subscribing party to use a local exchange number for the directory while not being located in the local exchange. The calls are forwarded to a preselected number. The subscriber is responsible for any toll charges as a result of the forwarding. This feature is only available for business customers.....

\$10.00

\$7.50

North Penn Telephone
Company

Section 6
First Revised Sheet 25
Cancels Original Sheet 25

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

RESIDENTIAL FEATURE PACKAGES

Convenience Package

<u>Package Includes:</u>	<u>Package Price</u>	<u>Non-Recurring Service Charge</u>
Caller ID with Anonymous Call Rejection		
Call Waiting		
Three Way Calling		
Speed Calling	\$8.50	\$7.50

Convenience Package with Deluxe Call ID

<u>Package Includes:</u>	<u>Package Price</u>	<u>Service Charge</u>
Deluxe Caller ID with Anonymous Call Rejection		
Call Waiting		
Speed Calling		
Three Way Calling		
Call Forwarding	\$9.95	\$7.50

Select Convenience Package

<u>Package Includes:</u>	<u>Package Price</u>	<u>Service Charge</u>
Deluxe Caller ID with Anonymous Call Rejection		
Call Waiting		
Speed Calling		
Three Way Calling		
Call Forwarding		
Repeat Dial		
Call Return (*69)	\$12.95	\$7.50

Premium Package

<u>Package Includes:</u>	<u>Package Price</u>	<u>Service Charge</u>
Deluxe Caller ID with Anonymous Call Rejection		
Call Waiting		
Repeat Dial		
Call Return (*69)		
Priority Ring		
Preferred Call Forwarding		
Call Screening		
Special Call Acceptance		
Personal Ringing		
Speed Calling 30		(C)
Three-Way Calling		(C)
Call Forwarding	\$19.95	\$7.50 (I)(C)

Security Package

<u>Package Includes:</u>	<u>Package Price</u>	<u>Service Charge</u>
Deluxe Caller ID with Anonymous Call Rejection		
Call Screening		
Call Return (*69)		
Special Call Acceptance	\$9.95	\$7.50

(C) Indicates Change (I) Indicates Increase

Issued: February 28, 2005

Effective: March 1, 2005

North Penn Telephone
Company

Section 6
First Revised Sheet 26
Cancels Original Sheet 26

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

BUSINESS FEATURE PACKAGES

Convenience Package

<u>Package Includes:</u>	<u>Package Price</u>	<u>Non-Recurring Service Charge</u>
Caller ID with Anonymous Call Rejection		
Call Waiting		
Three Way Calling		
Speed Calling	\$8.50	\$7.50

Convenience Package with Deluxe Call ID

<u>Package Includes:</u>	<u>Package Price</u>	<u>Service Charge</u>
Deluxe Caller ID with Anonymous Call Rejection		
Call Waiting		
Speed Calling		
Three Way Calling		
Call Forwarding	\$10.95	\$7.50

Select Convenience Package

<u>Package Includes:</u>	<u>Package Price</u>	<u>Service Charge</u>
Deluxe Caller ID with Anonymous Call Rejection		
Call Waiting		
Speed Calling		
Three Way Calling		
Call Forwarding		
Repeat Dial		
Call Return (*69)	\$13.95	\$7.50

Premium Package

<u>Package Includes:</u>	<u>Package Price</u>	<u>Service Charge</u>	
Deluxe Caller ID with Anonymous Call Rejection			
Call Waiting			
Repeat Dial			
Call Return (*69)			
Priority Ring			
Preferred Call Forwarding			
Call Screening			
Special Call Acceptance			
Personal Ringing			
Speed Calling 30			(C)
Three-Way Calling			(C)
Call Forwarding	\$20.95	\$7.50	(I)(C)

Security Package

<u>Package Includes:</u>	<u>Package Price</u>	<u>Service Charge</u>
Deluxe Caller ID with Anonymous Call Rejection		
Call Screening		
Call Return (*69)		
Special Call Acceptance	\$10.95	\$7.50

(C) Indicates Change (I) Indicates Increase

Issued: February 28, 2005

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROMOTIONAL PACKAGES

Waiver Promotion I

Beginning August 5, 2005, residential and business customers may be eligible to receive (C)
a waiver of nonrecurring charges (“NRC”) associated with Feature Packages. To be
eligible, customers must sign up for a Residential or Business Feature Package. This
promotion only applies to the Residential and Business Telephone Feature Packages.
Subscription to this promotion is available through November 2, 2005, unless it is (C)
sooner changed or canceled by North Penn Telephone Company.

(C) Indicates Change

Telephone – PA P.U.C. No. 2

North Penn Telephone
Company

Section 7
Third Revised Sheet 1
Canceling First & Second Revised Sheet 1

* * * *

(C)

(C) Indicates Change

Issued: May 4, 1979

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North Penn Telephone
Company

Section 7
Third Revised Sheet 2
Canceling First & Second Revised Sheet 2

* * * *

(C)

(C) Indicates Change

Issued: May 4, 1979

Effective: June 3, 1979

PAY TELEPHONE LINE SERVICE

(C)

A. GENERAL

1. Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.
2. Pay Telephone Line Service:
 - a. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.
 - b. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.
 - c. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
 - d. Will be provided on a dial-tone first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
 - e. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
 - f. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
 - g. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
 - h. Pay telephones connected to Pay Telephone Line must be registered in compliance with Part 68 of the FCC's rules and Regulations.
 - i. Each pay telephone connected to Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.

(C) Indicates Change

PAY TELEPHONE LINE SERVICE (cont'd)

(C)

A. GENERAL (cont'd)

- j. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

B. REGULATIONS AND RATES

1. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's, Tariff - Telephone PA P.U.C. No. 2, Section 2.
2. Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.
3. Line Connection charges listed in Section 3 of this Tariff apply to Pay Telephone Line Service.
4. The business touch tone rate listed in Section 2 of this Tariff applies to Pay Telephone Line Service, if requested by the customer.
5. Directory assistance charges of \$0.25 per call apply to Pay Telephone Access Lines.
6. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.
7. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

C. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE

1. Optional call screening/blocking/coin supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.

(C) Indicates Change

PAY TELEPHONE LINE SERVICE (cont'd)

(C)

C. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE (cont'd)

- a. Incoming/Outgoing Screening - prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator - handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.
- b. Incoming Blocking - blocks all incoming calls.
- c. Outgoing blocking - restrict outgoing calls to non-sent paid call only (coinless).
- d. Coin Supervision Additive - provides for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

2. Rates:

	<u>Monthly</u>	<u>Non-recurring</u>
a. Incoming/Outgoing Screening	\$5.00	\$10.00
b. Incoming Blocking	3.00	10.00
c. Outgoing Blocking	3.00	10.00
d. Coin Supervision Additive	2.21	N/A

(C)

(C) Indicates Change

Issued: March 18, 1997**Effective:** April 15, 1997

BASE RATE, ZONE RATE, EXCHANGE AREA & TERRITORIAL
BOUNDARIES of
BENTLEY CREEK, MILLERTON & ROSEVILLE

(C)

(see map on file with the PA Public Utility Commission)

(C) Indicates Change

North Penn Telephone
Company

First Revised Sheet 1
Canceling Original Sheet 1

MOBILE TELEPHONE SERVICE

A. APPLICATION OF TARIFF

This tariff applies to automatic mobile radio-telephone service furnished by this company through its regular dial telephone exchange at Roseville, PA.

B. REGULATIONS

Definition

Radio-telephone service is a dial automatic communications Service through a wire telephone exchange between a wire telephone and either a fixed or mobile unit or between a fixed unit and a mobile unit or between two fixed or between two mobile units.

Availability of Service

Mobile telephone service is available to mobile units equipped for this service when within range of a land radio-telephone station through which such service is furnished and subject to transmission, atmospheric and like limitations.

Provision of Equipment

North Penn Telephone Company, after January 1, 1985, may at its option provide customer equipment on a non-regulated basis either through direct sale or on a leased basis at rates not governed by this tariff. The Telephone Company may lease embedded equipment while inventory lasts. If equipment is provided by the customer, the equipment shall be in a condition which is acceptable to the Telephone Company, and of such type and design to permit proper operation with base station equipment; maintained by a FCC license repair; properly and timely inspected; and the mobile unit itself licensed by the FCC; all is determined by the Telephone Company.

All work of installation of equipment, lines and wiring furnished by the telephone company in the mobile unit necessary to the furnishing of service, is done by the Telephone Company. The equipment, lines and wiring furnished by the Telephone Company in the mobile unit are the property of the Telephone Company, whose agents and employees have the right to enter the mobile unit at any reasonable hour for the purpose of installing, inspecting or repairing, or upon termination of service, of removing the equipment, lines and wiring.

When the customer provides all the mobile equipment in his mobile unit, the above regulations do not apply with respect to such mobile units.

Undertaking of the Telephone Company

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the connection and maintenance of the necessary circuits and equipment. In case of a shortage of facilities, applications for service will be filled in order of precedence.

(C)

(C) Indicates Change

Issued: June 7, 1985

Effective: June 10, 1985

MOBILE TELEPHONE SERVICE (cont'd)

(C)

B. REGULATIONS

Undertaking of the Telephone Company

In connection with general service, the Telephone Company does not undertake to transmit messages, but offers the use of its facilities for communication between its customers.

Obligation of Customer

Repair service will be furnished at the Roseville office of the North Penn Telephone Company. Such service will require the customer to notify the company in advance for an appointment.

The customer's use of the radio transmitter on the mobile unit shall at all times be subject to the control of the Telephone Company.

1. The calling party (or customer) shall establish his identity in the course of any communication upon request.
2. The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

The customer is required to furnish, install and maintain the storage battery, and charging equipment on his mobile unit required for the proper operation of the service.

The customer assumes responsibility for all applicable service charges including charges for all messages sent from the customer's mobile unit.

The customer is required to give to the Telephone Company, notice of any liens, chattel mortgages, conditional sales contracts, or security charges or encumbrances existing at the time, or subsequent to the installation of the equipment or apparatus in the mobile unit. The customer is required to give similar notice of the installation of such equipment or apparatus in the mobile to the lienor, mortgager, or other encumbrancer, including information as to the title to, value of, and the contractual obligation pertaining to the equipment or apparatus. The Telephone Company may, at its discretion, delay installation of the equipment until agreement is received from the encumbrancer of exemption of the Telephone Company's property.

Limited Conversation

The Telephone Company reserves the right to limit the length of conversation when necessary or in times of emergency, in order to improve on the overall efficiency of said service.

(C) Indicates Change

MOBILE TELEPHONE SERVICE (cont'd)

(C)

B. REGULATIONS (cont'd)Liability of the Telephone Company

In view of the fact that the customer has control of his communications over the facilities furnished him by North Penn Telephone Company, and of the other uses for which facilities may be furnished him by the Telephone Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Telephone Company, the service and facilities furnished by the Telephone Company are subject to the terms, conditions and limitations herein specified.

Liability for interruption of service will be governed by this tariff. The adjustment period will begin 24 hours after the mobile unit is made available to the Telephone Company for repair.

The Telephone Company is not liable for any accident or injury occasioned by the mobile unit or by supplementary apparatus provided in connection therewith when such accident or injury is not due to the negligence of the Telephone Company.

When the lines of other Telephone Companies are used in establishing connections to points not reached by this company's lines, the North Penn Telephone Company is not liable for any act or omission of the other company or companies.

Advanced Payments

Applicants for mobile telephone service who have no account with the telephone company or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment at the time the application is signed, equal to the installation charge for the service provided plus first month's local service in advance. The amount of the advance payment is credited to the customer's account on the first bill rendered under the contract.

Deposits

A deposit in an amount equal to the charges of the estimated telephone usage for two months may be required of an applicant. . Such deposits shall be deemed as security for the payment of unpaid bills or other claims of the Telephone Company against the customer upon termination of service. Interest at the rate prescribed by the Public Utility Commission is credited or paid to the subscriber annually during the continuance of the deposit. If held until the termination of the service, such deposit, less any and all amounts then due, is returned to the subscriber.

(C) Indicates Change

Issued: March 6, 1981**Effective:** May 6, 1981

MOBILE TELEPHONE SERVICE (cont'd)

(C)

B. REGULATIONS (cont'd)Payment of Charges

Monthly charges for facilities in service are payable monthly in advance, and, except where otherwise provided in this tariff, all other charges are payable upon request of the Telephone Company.

Bills are due when rendered and are payable at any business office of the Telephone Company, or at any office designated by the Telephone Company. If objection in writing is not received by the Telephone Company within 30 days after the bill is rendered, such bill shall be deemed to be correct and binding upon the subscriber. Payments received will be credited to the oldest unpaid balance of the subscriber.

The customer is responsible for payment of all charges for facilities and services furnished the customer, including charges for services originated, or charges accepted at such facilities.

Initial Contract and Termination

Service and facilities are furnished for a minimum contract term of six (6) months for mobile units.

Termination by customer – service or facilities may be terminated by the customer at any time before or after six (6) months, subject to payment of full charges for the initial six (6) months service.

Use of Radio-Telephone Service Facilities

The service is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others.

Service Agreements

An application for service becomes a contract upon the establishment of service. Neither the contract nor any right acquired hereunder may be assigned or in any manner transferred. Requests for the original service, upon the establishment thereof, become a part of the original contract except that each item of additional service is furnished subject to payment of charges for the period specified under “Initial Contract Period and Termination.”

(C) Indicates Change

Issued: March 6, 1981**Effective:** May 6, 1981

MOBILE TELEPHONE SERVICE (cont'd)

(C)

B. REGULATIONS (cont'd)Directory Errors, Omissions and Listings

In the absence of gross negligence or willful misconduct, no liability for damages arising from errors in or omissions of directory listings obtainable from the "Information" operation, shall attach to the Telephone Company.

Mobile service will normally be non-listed. One directory listing may be provided for each mobile unit without charge. A classified listing is not permitted. Standard straight line listing, or indented listings, similar to those provided for regular exchange service may be provided for mobile telephones.

Denial and Restoral of Service

In the event of abandonment of the equipment provided by the Telephone Company, the non-payment of any sum due, the use of foul or profane expressions, the impersonation of another with fraudulent intent, or any other violation of the lawful regulations of the Telephone Company, or any of the provisions of the Communications Act of 1934, as amended, the Public Utility Law of the Commonwealth of Pennsylvania or the rules and regulations of the Federal Communications Commission or the Pennsylvania Public Utility Commission applicable to this service, the Telephone Company may, without advance notice to the customer, either temporarily deny service, or terminate the contract.

When the service of the customer has been temporarily denied in accordance with the preceding paragraph, but the contract has not been terminated or the order to remove the service has not been issued and completed, such service will be restored upon the payment of all charges due, plus a restoral charge specified in this tariff.

Upon notice from the Telephone Company of temporary denial or termination of service, as herein provided, it shall be the responsibility of the mobile Subscriber to arrange to bring the mobile unit in to a service center, designated by the Telephone Company, to have the unit deactivated or removed. Any additional charges caused by the subscriber to facilitate the deactivation or removal of the mobile unit will be born by the subscriber.

Foreign Attachments or Connections

The equipment, lines or wiring of the Telephone Company on the mobile unit shall not be attached to or used in connection with equipment, lines or wiring, which are owned, furnished or installed by others than the Telephone Company. The customer may not use or permit to be used an electrical or mechanical apparatus or device in connection with the equipment lines

(C) Indicates Change

MOBILE TELEPHONE SERVICE (cont'd)

(C)

B. REGULATIONS (cont'd)Foreign Attachments or Connections (cont'd)

or wiring furnished by the Telephone Company or permit the attachment of any advertising devices, unless specifically authorized in this tariff. In case any apparatus or device of any kind other than that furnished by the Telephone Company or expressly authorized in this tariff, is attached or used in connection with any part of the Telephone Company's property, the Telephone Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachment or connection; or to terminate the service.

Defacement of Premises or Property

The Telephone Company is not liable for any defacement or damage to the mobile unit or customer's premises resulting from the existence of the Telephone Company's equipment, lines and wiring thereon, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Telephone Company.

Maintenance and Repair

All ordinary expense or maintenance and repair of equipment, lines and wiring provided by the Telephone Company is born by the Telephone Company. The customer will be responsible for damage to or loss of equipment, lines or wiring, installed by the Telephone Company on the customer's premises and in the mobile units, when caused by his negligence or willful act, but not for normal wear and tear or causes beyond his control. The customer may not rearrange, disconnect, remove or attempt to repair any equipment owned, lines or wiring owned, and installed by the Telephone Company or permit others to do so, unless approval in writing is granted.

Special Equipment and Arrangements

For special equipment and arrangements furnished in connection with radio-telephone service, charges equivalent to the estimated cost of furnishing such equipment and arrangement apply.

Radio Telephone Service

Normal area – Roseville – Mobile units contracting for service through the Roseville Mobile Telephone Service Base Station are furnished flat rate service within the Roseville-Mansfield exchanges.

Roaming Service – Mobile units contracting for service in areas outside the normal mobile service area in which the mobile may place and receive calls via the "mobile operator" when the mobile is provided with the necessary additional equipment.

(C) Indicates Change

North Penn Telephone
Company

Section 10
First Revised Sheet 7
Canceling Original Sheet 7

MOBILE TELEPHONE SERVICE (cont'd)

C. RATES

Primary Equipment

Mobile Telephone service within the normal mobile service area is furnished on a flat rate basis only to subscribers who contract for such service through the Roseville base station at a basic monthly charge of \$30.00.

The Telephone Company, at its option, may provide equipment on a non regulated basis.

Restoral charge for restoring service which has been denied for whatever reason.....	\$25.00
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For each IMTS unit transferred to another vehicle.....	\$75.00
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When the subscriber furnishes his own vehicular equipment, the North Penn Telephone Company does not assume any liability for repairs to such equipment and further:

1. Subscriber must furnish the North Penn Telephone Company photostatic copies of his Federal Communications Commission license to operate privately owned radio equipment and his maintenance agreement with an approved radio service company.
2. Transmitter must be type accepted by the Federal Communications Commission and its output power must conform to the technical requirements established by the North Penn Telephone Company.

(C) Indicates Change

Issued: June 7, 1985

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North Penn Telephone
Company

Section 10
Original Sheet 8

MOBILE TELEPHONE SERVICE (cont'd)

C. RATES (cont'd)

Primary Equipment (cont'd)

3. Radio set must be fully compatible with the North Penn Telephone Company IMTS terminal equipment arranged for multi-channel access with automatic channel selection and identification and equipped with all of the channels assigned to this company.
4. The subscriber will be bound by all rules and regulations of this tariff for radio-telephone service where applicable.

(C) Indicates Change

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