

TDS TELECOM/DEPOSIT TELEPHONE COMPANY

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**RATES AND RULES**

Governing the Furnishing of Telephone Service

IN

Wayne County, Pennsylvania

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Issued: April 1, 2024

Effective: May 1, 2024

By

Alan Beilby, General Mgr.-Sales & Service  
Deposit, New York

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 **NOTICE**

See Sheet 2

## **CHANGES MADE BY THIS SUPPLEMENT**

### **CHANGE:**

This supplement introduces two new residential bundles:

- Basic 24 Phone Bundle
- Unlimited 24 Phone Bundle

Additionally, the following changes were made to existing bundles:

Basic and Unlimited Phone Packages have been grandfathered to existing customers and the price has increased by \$3.00. New customers will not be able to subscribe to these bundles after May 1, 2024.

Rates for the STAR Residential Packages will increase by \$3.00.

Rates for the STAR Business Bundles will increase by \$1.00.

Please see the following section:

Section 2: Sheets 7-9, 10.2, 14, 15, 18 & 19

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(C)

(C) Indicates Change

TDS Telecom/Deposit  
Telephone Company

136<sup>th</sup> Revised Sheet 4  
Cancels 135<sup>th</sup> Revised Sheet 4

**CHECK SHEET**

Sheet 1	Original	
Sheet 2	Original	
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Section 5 - Sheet 1	Original	Section 7 - Sheet 2	Original
Section 5 - Sheet 2	Original	Section 7 - Sheet 3	Original

(C) Indicates Change

**TERRITORY SERVED BY THIS COMPANY**

WAYNE COUNTY

Boroughs

Villages  
Sherman

Townships  
Scott

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Issued: August 31, 1966

Effective: September 1, 1966

Deposit Telephone  
Company, Inc.

SECTION 1  
Second Revised Sheet 1  
Canceling Original Sheet 1

## GENERAL REGULATIONS

### TARIFF APPLICATION

This tariff governs the furnishing of telephone service and facilities by the Deposit Telephone Company, Inc., hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff.

The terms and conditions detailed in this tariff do not apply to customer premise equipment purchased by the Company after January 1, 1983 with the exception of over voltage equipment, inside wiring, coin telephones and multiplexing equipment.

The Company after January 1, 1983 will provide customer premise equipment on a de-tariffed basis, either through direct sale or on a leased arrangement, at rates not governed by this tariff. Leased equipment in service at a particular location on December 31, 1982 will continue to be leased to a customer at that location and will be governed by this tariff until service to that customer is terminated for any reason at that location.

(C)

The Telephone Company will continue to provide maintenance for the Telephone Company provided customer premise equipment subject to the availability of replacement parts and/or equipment.

### TELEPHONE SERVICE DEFINED

The Telephone Company does not transmit messages but offers, subject to the terms and conditions specified in this tariff, the use of its facilities, where available, for communication between subscribers. The term "service" as used throughout this tariff refers to service, equipment and facilities.

### OBLIGATION TO FURNISH SERVICE

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

### SPECIAL TYPES OF SERVICE AND EQUIPMENT

In cases where a subscriber desires some special type of service or equipment for which provision is not otherwise made, and in the judgement of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted based on the cost of furnishing such service or equipment.

(C) Indicates Change

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Issued: September 23, 1983

Effective: October 13, 1983

Deposit Telephone  
Company, Inc.

SECTION 1  
Original Sheet 1A

**GENERAL REGULATIONS** (cont'd)

EQUIPMENT, APPARATUS AND LINES

Equipment furnished by the Telephone Company shall remain the property of the Telephone Company and, upon termination of service for any cause whatsoever, shall be returned to the Telephone Company in good condition, reasonable wear and tear thereof excepted.

No equipment, apparatus or lines furnished by the subscriber shall be attached or used in connection with equipment, apparatus or lines furnished by the Telephone Company unless specifically authorized and connected and used exclusively with the Telephone Company's system.

(C) Indicates Change

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Issued: June 3, 1983

Effective: August 3, 1983

Deposit Telephone  
Company, Inc.

SECTION 1  
Original Sheet 2

**GENERAL REGULATIONS** (cont'd)

INSTALLATION, RELOCATION, MAINTENANCE, REPAIRS & REMOVAL

Except as otherwise provided in this tariff all equipment and wiring furnished by the Telephone Company must be installed, maintained, repaired, relocated and removed by the Telephone Company and the subscriber may not rearrange, disconnect, remove or attempt to repair it or permit others to do so.

The subscriber shall be responsible for damages to the facilities of the Telephone Company resulting from negligence or willful act of the subscriber.

The Telephone Company shall not be liable for any defacement of or damage to the premises of the subscriber resulting from the attachment of the Telephone Company's equipment, apparatus or lines on such premises, or their installation or removal, when such damage is not the result of negligence of the Telephone Company.

ACCESS TO PREMISES OF SUBSCRIBER

For the purpose of installing, repairing, inspecting or removing any part of its equipment, apparatus or lines on the premises of the subscriber, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonable hour.

BUSINESS AND RESIDENCE SERVICE CLASSIFICATIONS

Business rates are applicable in connection with service furnished at a business location or any other place where the service is used primarily or dominantly for business, professional or institutional purposes. If either the main station or any extension connected therewith is located in a place where business rates are applicable, business rates apply to the main station and to all extensions therefrom.

Residence rates apply in private residences where the service is used primarily or dominantly for social or domestic purposes.

(C) Indicates Change

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Issued: August 31, 1966

Effective: September 1, 1966



Deposit Telephone  
Company, Inc.

SECTION 1  
2<sup>nd</sup> Revised Sheet 3  
Canceling 1<sup>st</sup> Revised Sheet 3

**GENERAL REGULATIONS** (cont'd)

**USE OF SERVICE**

Unless otherwise indicated in this tariff, the use of business service is restricted to the subscriber, his agents and representatives, and the use of residence service is restricted to the subscriber and members of his household.

The subscriber shall not use the service or permit others to use it in such manner as to interfere with the service of other subscribers.

Unless otherwise provided in this tariff, service shall in no case be resold.

**CONTRACTS FOR SERVICE**

The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company's tariffs lawfully on file become the contract between the Telephone Company and the subscriber. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of three months.

**FCC DESIGNATED 811 SERVICES**

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis as detailed in Section 1, Sheet 1 of this tariff. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity.

(C) Indicates Change

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(C)

**GENERAL REGULATIONS** (cont'd)

\* \* \*

(C)  
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**CHARGES FOR FRACTIONAL MONTHS**

When service is established, the initial charge for local service, equipment and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

**PAYMENT FOR SERVICE**

Installation and construction charges, where applicable, must be paid in advance of the establishment of service.

Service connection charges are payable when service is established.

Message charges at pay telephone lines are payable in advance.

Recurring charges for service are billed monthly in advance and are payable when the service has been rendered. Charges for toll message service are billed after the service has been rendered and are payable on request.

Charges for all local and toll messages sent from the subscriber's telephone station and for all toll messages received at such station on which charges are reversed with the consent of the person answering the call are the responsibility of the subscriber.

A statement of account rendered to the subscriber shall be deemed correct and binding upon the subscriber unless objection in writing is received by the Telephone Company within thirty days after rendition of the statement.

**Late Payment Charges**

- a) A Late Payment charge of 1.25% per month applies to all past due balances.
- b) Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.
- c) Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.
- d) The late payment charge will not include previously accrued late payment charges.

(C) Indicates Change

Deposit Telephone  
Company, Inc.

SECTION 1  
First Revised Sheet 5  
Cancels Original Sheet 5

**GENERAL REGULATIONS** (cont'd)

SUSPENSION OF SERVICE

The Telephone Company reserves the right to suspend service for non-payment of bills, ten days after date due, or for violation of rules and regulations of this tariff, after due notice by the Telephone Company.

The Telephone Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and to demand payment for such service up to and including date of suspension, provided it has not been notified by the subscriber to discontinue service prior thereto.

LIABILITY OF TELEPHONE COMPANY

(C)

In event interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing service, lines and other facilities and are not caused by negligence of the subscriber, the liability of the Telephone Company for damages arising therefrom shall not, except as otherwise provided for in Section 1 Sheet 8 of this tariff, exceed an amount equivalent to the proportionate charge to the subscriber for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. Where a local message guarantee applies, a pro rata portion of the guarantee for the period of suspension is allowed. No other liability shall in any case attach to the Telephone Company.

(C)

CANCELLATION FOR CAUSE

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Telephone Company receives other evidence that such service is being or will be so used.

The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than a means of communication.

TELEPHONE NUMBERS

The Telephone Company reserves the right to change the telephone number or numbers of a subscriber's station or stations as the exigencies of the business may require.

(C) Indicates Change

Deposit Telephone  
Company, Inc.

SECTION 1  
Original Sheet 6

**GENERAL REGULATIONS** (cont'd)

TELEPHONE DIRECTORIES

Telephone directories issued by the Telephone Company to its subscribers and patrons without charge are the property of the Telephone Company and shall be surrendered to the Telephone Company upon termination of service or distribution of a subsequent issue, in as good condition as reasonable wear and tear permits. No binder, holder or auxiliary cover, except where furnished by the Telephone Company, may be used in connection with any directory furnished by it.

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, its directories, nor for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as the result of listings published in its directories.

Claims for damages on account of interruptions to service due to errors in or omissions of directory listings will be limited to an amount equivalent to the proportionate charge for that part of the customer's service which is impaired, but not to exceed one-half the local service charges for the service items affected for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

OVERTIME WORK

When, at the subscriber's request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

TOLL MESSAGE RATES

Rates, rules and regulations governing Toll, or Long Distance, messages are contained in the toll tariff of the Bell Telephone Company of Pennsylvania.

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Issued: August 31, 1966

Effective: September 1, 1966

**GENERAL REGULATIONS** (cont'd)

STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this tariff and other state toll and access tariffs in which this company concurs, a surcharge, as shown below, will apply to all intrastate charges for service on or after July 1, 1999, except on calls from pay telephone lines. (C)

For services provided to:	<b><u>Surcharge Rate</u></b>	
END USER	-0.004%	(I)
<b>OTHER LOCAL EXCHANGE CARRIERS</b>	0.000%	(I)
ALL INTEREXCHANGE CARRIERS/RESELLERS	0.000%	(I)

The above charges will be recomputed, using the same elements prescribed by the Commission:

1. Whenever any of the tax rates used in calculation of the surcharge are changed.
2. Whenever the utility makes effective any increased or decreased rates.
- c. And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputations; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may submit the such recomputation a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

(C) Indicates Change (I) Indicates Increase

TDS Telecom/Deposit  
Telephone Company, Inc.

SECTION 1  
Second Revised Sheet 8  
Cancels First Revised Sheet 8

**GENERAL REGULATIONS** (cont'd)

**ALLOWANCES FOR TELEPHONE SERVICE INTERRUPTIONS**

The Telephone Company cannot guarantee the uninterrupted working of its services and facilities. In the event of an interruption, which is not due to the negligence or willful act of the customer, a credit in accordance with state rules will be provided at a minimum from the time the interruption is reported or detected by the company, whichever comes first.

**NON-SUFFICIENT FUNDS (NSF)**

(C)

A charge will be assessed when a customer's payment for service or deposit becomes dishonored, is not valid, or is rejected.

	<u>Non-Recurring Rate</u>
Non-Sufficient Funds Charge	\$15.00

(C) Indicates Change

**Issued:** August 31, 2018

**Effective:** October 3, 2018

TDS Telecom/Deposit  
Telephone Company, Inc.

SECTION 1  
Thirteenth Revised Sheet 9  
Cancels Twelfth Revised Sheet 9

**GENERAL REGULATIONS** (cont'd)

**PROMOTIONAL SALES CAMPAIGN**

The Telephone Company may, from time to time, offer a promotional sales campaign to its customers. The Promotional Offerings may be limited to certain dates, times, and/or locations, but will not have a duration of longer than six months in any rolling twelve (12) month period which commences as of the effective date of the filed promotion (multiple promotions can occur during this twelve-month period).

**TDS Business Voice Bundle Promotion**

Beginning March 1, 2024, through August 31, 2024, qualifying business customers who subscribe to the TDS Business Voice Bundle for 24 months will receive the bundle and 6-Way Calling for \$17.99 per month. Qualifying business customers are defined as customers who are new or returning to the Company (establishes a new account) or customers who want to add a voice line to their service. The qualifying business customer must not have an outstanding debt with the Company. A contract will not be required and there will be no Early Termination Fee.

(C)

(C) Indicates Change

**Issued:** February 16, 2024

**Effective:** March 1, 2024

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**MONTHLY RATES FOR LOCAL EXCHANGE SERVICE**

Monthly rates for local service beyond the base rate area as shown on Map, Section 2, Sheet 2.

*ONE-PARTY ACCESS LINE*

	<u>Business</u>	<u>Residence</u>
Zone 4 .....	\$17.85	\$13.85
Zone 5 .....	\$19.85	\$15.85
Zone 6 .....	\$21.85	\$17.85
Zone 7 .....	\$23.85	\$19.85

\* \* \* (C)

\* \* \* (C)

*ALL GRADES OF SERVICE*

(Base rate & Zone Rate areas)

Standard Telephone set, each	\$1.00	\$1.00
Wire outlet, each.....	\$1.80	\$ .90

\* \* \* (C)

**TERMINATING EQUIPMENT**

The rates for terminating equipment are applicable only to customers with services at December 31, 1982 or to customers taking service after that date utilizing embedded equipment.

**LOCAL SERVICE AREA**

The local service area embraces stations bearing the designation of Sherman, Pennsylvania and Deposit, New York.

(C) Indicates Change



Telephone - PA P.U.C. No. 1

Deposit Telephone  
Company, Inc.

SECTION 2  
1<sup>st</sup> Revised Sheet 2  
Canceling Original Sheet 2

**TERRITORIAL BOUNDARY OF  
DEPOSIT TELEPHONE COMPANY, INC. IN PENNSYLVANIA**

(Map shown in original tariff)

August 16, 1978

Effective: October 15, 1978

Issued:

TDS Telecom/Deposit  
Telephone Company, Inc.

SECTION 2  
4<sup>th</sup> Revised Sheet 3  
Cancels 3<sup>rd</sup> Revised Sheet 3

**RESERVED FOR FUTURE USE**

(C)

(C) Indicates Change

TDS Telecom/Deposit  
Telephone Company, Inc.

SECTION 2  
5<sup>th</sup> Revised Sheet 4  
Cancels 4<sup>th</sup> Revised Sheet 4

**RESERVED FOR FUTURE USE**

(C)

(C) Indicates Change

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**VACATION SERVICE**

A. General

Vacation Service allows local exchange service to be temporarily interrupted by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

B. Conditions

1. Service can be temporarily interrupted for a minimum of one (1) month. (C)
2. Vacation of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
3. The customer must have at least one month of regular telephone service paid prior to the establishment of Vacation Service.
4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Vacation Service if the customer will not be at a consistent billing address during the vacation period.
5. Vacation Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.

\* \* \* (C)

(C) Indicates Change

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**Issued:** January 18, 2024

**Effective:** February 19, 2024

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**VACATION SERVICE** (Continued)

B. Conditions (Continued)

8. Bills are rendered at the reduced rate at regular billing dates during the period of interruption.
9. The customer's listing will be retained in the directory.
10. The Company assumes no liability for failure of a calling party to reach the customer during the period of interruption.
11. The Company reserves the right to refuse vacation service in the case of a customer whose account is delinquent.
12. Dial tone access will be limited to 911/E911 and the Company's Business Office.
13. Unless specifically exempted, Vacation Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.

\* \* \*

(C)

C. Rates and Charges

1. The monthly rate for local service will be discounted by 100% while on Vacation Service.
2. An \$11.95 non-recurring charge will apply for reconnection to regular full service.
3. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Vacation Service.

Monthly Rate: \$3.50

(C) Indicates Change

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**STAR PACKAGES<sup>(4)</sup>**

A. General

1. The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

	<u>Rate Per Month</u>	
a) <u>3 STAR Standard Package</u> Residential One-Party Line <sup>(1)</sup> Caller ID Deluxe <sup>(1)</sup> Call Waiting/Cancel Call Waiting <sup>(1)</sup> Call Forwarding <sup>(1)</sup> Preferred Call Forwarding <sup>(1)</sup> 30 Minutes of Long Distance Calling <sup>(2)</sup>	\$30.49 <sup>(5)</sup>	(I)

The 3 STAR Package can be upgraded for \$5.00 per month to include:  
 Anonymous Call Rejection <sup>(1)</sup>  
 Three-Way Calling <sup>(1)</sup>  
 Priority Ringing <sup>(1)</sup>  
 Special Call Acceptance <sup>(1)</sup>  
 Personal Voicemail <sup>(3)</sup>

<sup>(1)</sup> The regulated portions of this package can be found in Sections 2 and 6 of this Tariff.

<sup>(2)</sup> Provided for informational purposes only (non-jurisdictional in this tariff); Customers who also subscribe to the corresponding TDS Long Distance STAR Plan will benefit from the long distance minutes of use component. Restrictions on use of unlimited long distance service are shown in 2.e Regulations.

<sup>(3)</sup> Provided for informational purposes only (this is a deregulated service).

<sup>(4)</sup> This service is grandfathered to existing customers, effective March 1, 2023. The service will not be available to new customers after this date.

<sup>(5)</sup> These increases are effective on the Company's May bill cycle date. (C)

(I) Indicates Increase      (C) Indicates Change

TDS Telecom/Deposit  
Telephone Company, Inc.

SECTION 2  
Third Revised Sheet 8  
Cancels Second Revised Sheet 8

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**STAR PACKAGES \*\*\*\*\*(cont'd)**

A. General (cont'd)

	<u>Rate Per Month</u>	
b) <u>4 STAR Standard Package</u>	\$40.49*****	(I)
Residential One-Party Line*		
Caller ID Deluxe*		
Call Waiting/Cancel Call Waiting*		
Call Forwarding*		
Preferred Call Forwarding*		
Anonymous Call Rejection*		
300 Minutes of Long Distance calling**		

The 4 STAR Package can be upgraded for \$5.00 per month to include:

- Three-Way Calling\*
- Priority Ringing\*
- Special Call Acceptance\*
- Personal Voicemail\*\*\*

\* The regulated portions of this package can be found in Sections 2 and 6 of this Tariff.

\*\* Provided for informational purposes only (non-jurisdictional in this tariff); must also subscribe to the corresponding TDS Long Distance STAR Plan to benefit from the long distance minutes of use component. Restrictions on use of unlimited long distance service are shown in 2.e Regulations.

\*\*\* Provided for informational purposes only (this is a deregulated service).

\*\*\*\* This service is grandfathered to existing customers, effective March 1, 2023. The service will not be available to new customers after this date.

\*\*\*\*\* These increases are effective on the Company's May bill cycle date. (C)

(I) Indicates Increase      (C) Indicates Change

**Issued:** April 1, 2024

**Effective:** May 1, 2024

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**STAR PACKAGES\*\*\*\* (cont'd)**

A. General (cont'd)

	<u>Rate Per Month</u>	
c) <u>5 STAR Standard Package</u>	\$50.49*****	(I)
Residential One-Party Line*		
Caller ID Deluxe*		
Call Waiting/Cancel Call Waiting*		
Call Forwarding*		
3-Way Calling*		
Anonymous Call Rejection*		
Priority Ringing*		
Special Call Acceptance*		
Preferred Call Forwarding*		
Personal Voice Mail***		
Unlimited Long Distance calling **		

\* The regulated portions of this package can be found in Sections 2 and 6 of this Tariff.

\*\* Provided for informational purposes only (non-jurisdictional in this tariff); Customers must also subscribe to the corresponding TDS Long Distance STAR Plan to benefit from the long distance minutes of use component. Restrictions on use of unlimited long distance service are shown in 2.e Regulations.

\*\*\* Provided for informational purposes only (this is a deregulated service).

\*\*\*\* This service is grandfathered to existing customers, effective March 1, 2023. The service will not be available to new customers after this date.

\*\*\*\*\* These increases are effective on the Company's May bill cycle date. (C)

(I) Indicates Increase      (C) Indicates Change

**Issued:** April 1, 2024

**Effective:** May 1, 2024



**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**STAR PACKAGES**\* (Continued)

(C)

**B. Conditions and Limitations**

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
2. STAR Package customers may terminate their Package at any time upon notice to the company.
3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section 3 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.
5. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
6. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
7. Customers may upgrade their Voice Mail Service package for an additional fee.
8. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

\* This service is grandfathered to existing customers, effective March 1, 2023. The service will not be available to new customers after this date.

(C)

(C)

(C) Indicates Change

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**STAR BUSINESS BUNDLES**<sup>(5)</sup>

(C)

A. General

1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided.  
There are 2 STAR Business Bundle options.
  - a) STAR Business Bundle – Standard<sup>1</sup>  
Includes: Business One-Party Line<sup>4</sup>, 200 Minutes of TDS Long Distance<sup>2</sup> Calling and the following features:  
Caller ID Deluxe<sup>4</sup>  
Call Forwarding<sup>4</sup>  
Call Forward Remote Access<sup>4</sup>  
Call Waiting/Cancel Call Waiting<sup>4</sup>  
3-Way Calling<sup>4</sup>  
Voice Mail<sup>3</sup>
  - b) STAR Business Bundle Unlimited – Standard<sup>1</sup>  
Includes: Business One-Party Line<sup>4</sup>, Unlimited TDS Long Distance<sup>2</sup> calling and the following features:  
Caller ID Deluxe<sup>4</sup>  
Call Forwarding<sup>4</sup>  
Call Forward Remote Access<sup>4</sup>  
Call Waiting/Cancel Call Waiting<sup>4</sup>  
3-Way Calling<sup>4</sup>  
Voice Mail<sup>3</sup>

<sup>1</sup> Customers must also subscribe to TDS Telecom's high speed data. This information is provided for informational purposes only (non jurisdictional in this tariff); high speed data is provided by TDS Telecom and internet speeds are not guaranteed.

<sup>2</sup> Provided for informational purposes only (non jurisdictional in this tariff). Customers who also subscribe to the corresponding TDS Long Distance STAR Plan will benefit from the long distance minutes of use component. Restrictions on use of unlimited long distance service are shown in 2.e. Regulations.

<sup>3</sup> Provided for informational purposes only (this is a deregulated service)

<sup>4</sup> The regulated portions of this package can be found in Section 2 and 6 of this Tariff.

<sup>5</sup> This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

(C)  
(C)

(C) Indicates Change

TDS Telecom/Deposit  
Telephone Company, Inc.

SECTION 2  
Second Revised Sheet 10.2  
Cancels First Revised Sheet 10.2

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**STAR BUSINESS BUNDLES**<sup>(2)</sup> (Continued)

**B. Conditions and Limitations**

1. Rules, regulations, and limitations as specified elsewhere in the Company’s tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 3 of this tariff, apply to requests for new and additional STAR Business Bundle lines, and moves of existing lines.
5. The Service Order Charge listed under the “Rates” section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
6. STAR Business Bundle customers may terminate their package at any time upon notice to the company.
7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

**C. Rates**

	<u>Rate Per Month</u> <sup>1,3</sup>	
1. Business, Per Line		(C)
a) STAR Business Bundle Standard	\$42.99	(I)
b) STAR Business Bundle Unlimited Standard	\$62.99	(I)
	<u>Non-Recurring Charge</u>	
2. Service Order Charge	\$10.00	

<sup>1</sup> One, Two, and Three-Year Contract rates are also available.

<sup>2</sup> This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

<sup>3</sup> The rate increase is effective on the Company’s May bill cycle date.

(C)

(C) Indicates Change (I) Indicates Increase

**Issued:** April 1, 2024

**Effective:** May 1, 2024

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**SAFETY LINE SERVICE\***

**A. GENERAL**

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and 1.5 Mbps high speed data.

**B. TERMS AND CONDITIONS**

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

**C. RATES AND CHARGES**

	<u>Monthly Rate</u>	
Bundle Base Rate – DSL Market A	\$63.20 <sup>1,2</sup>	(I)
Bundle Base Rate – DSL Market B	\$63.20 <sup>1,2</sup>	(I)

(See map on Sheet 11.1 showing Market A and Market B territories)

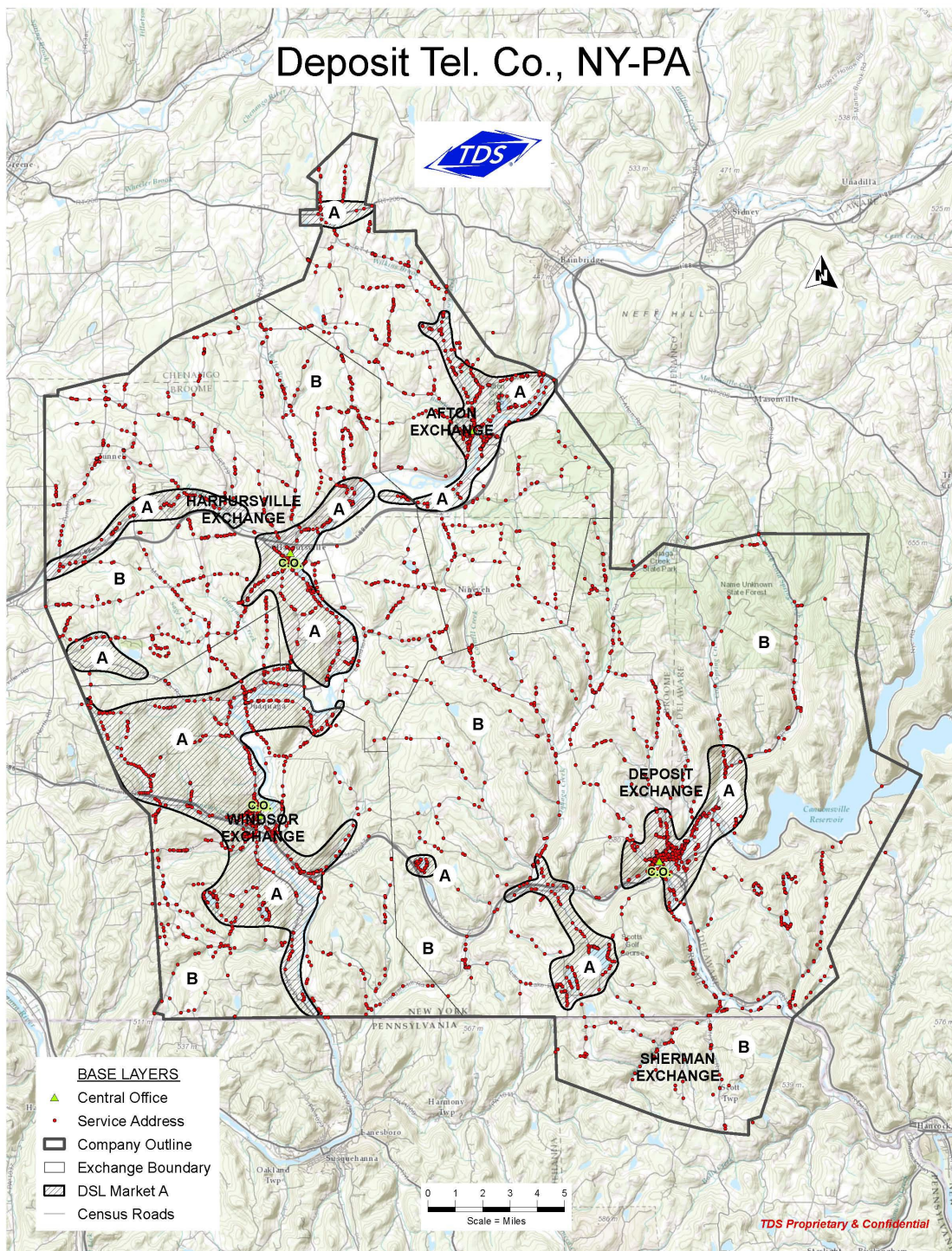
- <sup>1</sup> Other data speeds may be available for an additional charge.
- <sup>2</sup> These increases are effective on the Company's January bill cycle date. (C)
- \* This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers after this date.

(I) Indicates Increase      (C) Indicates Change

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**SAFETY LINE SERVICE**

**C. RATES AND CHARGES**



**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**BUSINESS SAFETY LINE SERVICE**

A. General

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider, but requires a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Basic Access Line\*, and 1.5 Mbps high speed data\*\*.

B. Terms and Conditions

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company’s tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
5. Any toll calls will be billed at TDS Long Distance default toll rates.
6. Service Connection Charges will be waived if a customer signs a one year or greater contract.
7. Optional Call plans are not available with this bundle.
8. Seasonal Service/Suspension of Service is not available with this bundle.

C. Rates and Charges

Monthly Rate

Bundle Base Rate	
Business	\$59.00 <sup>1</sup>

<sup>1</sup> Other data speeds may be available for an additional charge.  
\* The regulation portion of this package can found in Section 2 of this tariff.  
\*\* Provided for informational purposes only (non-jurisdictional in this tariff).

(C) Indicates Change



**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**SECURITY LINE SERVICE**

**A. GENERAL**

**Security Line** Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line, and **up to 1 Mbps** high speed data.

**B. TERMS AND CONDITIONS**

1. **Security Line** Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company’s tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

**C. RATES AND CHARGES**

	<u>Monthly Rate</u>	
Bundle Base Rate – DSL Market A	\$55.20 <sup>1,2</sup>	(I)
Bundle Base Rate – DSL Market B	\$55.20 <sup>1,2</sup>	(I)

(See map on Sheet 13.1 showing Market A and Market B territories)

<sup>1</sup> Other data speeds may be available for an additional charge.  
<sup>2</sup> These increases are effective on the Company’s January bill cycle date. (C)

(I) Indicates Increase (C) Indicates Change

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**Issued:** December 14, 2023 **Effective:** January 16, 2024

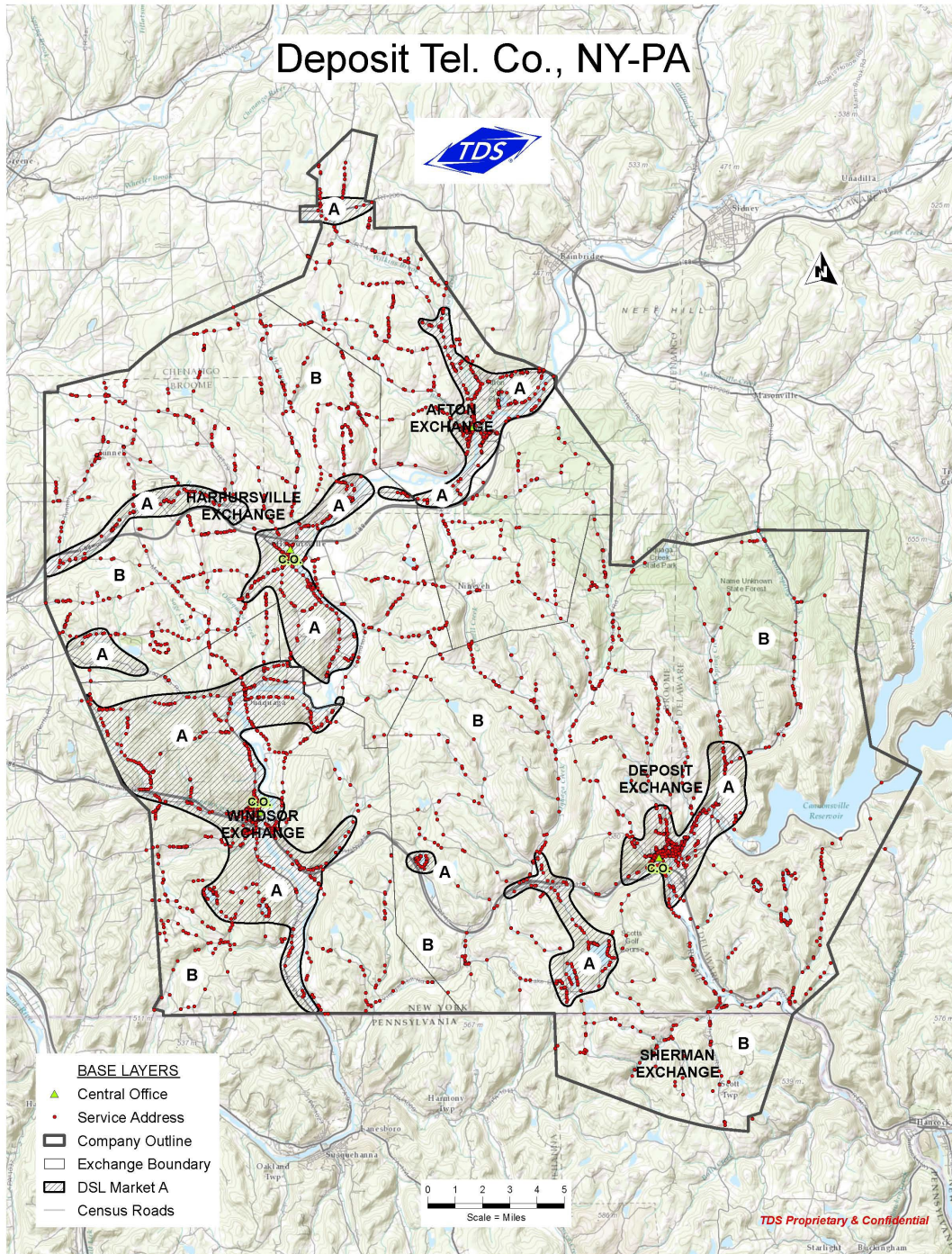
TDS Telecom/Deposit  
Telephone Company, Inc.

SECTION 2  
Original Sheet 13.1

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**SECURITY LINE SERVICE**

**C. RATES AND CHARGES**





TDS Telecom/Deposit  
Telephone Company, Inc.

SECTION 2  
First Revised Sheet 14  
Cancels Original Sheet 14

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**BASIC & UNLIMITED PHONE BUNDLES** <sup>(2)</sup>

(C)

**A. General**

The Basic and Unlimited Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic or Unlimited Phone Bundle subscriber line provided. The Bundles include the following services:

1. Basic Phone Bundle<sup>(1)</sup>

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, and Basic Voice Mail

2. Unlimited Phone Bundle<sup>(1)</sup>

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Call Return, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

**B. Conditions and Limitations**

1. Basic and Unlimited Phone Bundles will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
3. Feature availability is dependent on Central Office Facilities.
4. Basic & Unlimited Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
5. Service charges as described in Section 3 will not apply.
6. Customers may change their bundle without incurring a charge.
7. Vacation Service is available with these bundles.

<sup>(1)</sup> Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans

<sup>(2)</sup> This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date.

(C)

(C)

(C) Indicates Change

**Issued:** April 1, 2024

**Effective:** May 1, 2024

TDS Telecom/Deposit  
Telephone Company, Inc.

SECTION 2  
Third Revised Sheet 15  
Cancels Second Revised Sheet 15

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**BASIC & UNLIMITED PHONE BUNDLES** <sup>(2)</sup> (Continued) (C)

**B. Conditions and Limitations** (Continued)

8. Basic or Unlimited Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
9. The Basic or Unlimited Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

**C. Rates**

Rate Per Month <sup>(1)(3)</sup>

- |    |                                     |         |     |
|----|-------------------------------------|---------|-----|
| 1. | Residence                           |         |     |
|    | a) Basic Phone Bundle, per line     | \$22.99 | (I) |
|    | b) Unlimited Phone Bundle, per line | \$27.99 | (I) |

<sup>(1)</sup> Rate includes the Subscriber Line Charge.

<sup>(2)</sup> This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C)

<sup>(3)</sup> The rate increase is effective on the Company's May bill cycle date.

(C) Indicates Change (I) Indicates Increase

**Issued:** April 1, 2024

**Effective:** May 1, 2024

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**TDS BUSINESS VOICE BUNDLE**

**A. General**

1. The TDS Business Voice Bundle is an optional offering that packages services and features together for a flat monthly rate that is applicable to each TDS Business Voice subscriber line provided.

- a) TDS Business Voice Bundle<sup>(1)</sup>

Includes: Business One-Party Line and the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, Hunting, Selective Call Acceptance, Voice Mail, and Unlimited Minutes of TDS Long Distance<sup>(2)</sup> calling.

**B. Conditions and Limitations**

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 3 of this tariff, apply to requests for new and additional TDS Business Voice Bundle lines, and moves of existing lines.
5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their TDS Business Voice Bundle offering (i.e. a request to change features or downgrade) or requests to change from the TDS Business Voice Bundle back to Local Exchange Service. The charge will not apply when the TDS Business Voice Bundle replaces existing Local Exchange Service or the customer would like to upgrade their TDS Business Voice Bundle.

<sup>1</sup> Customers must also subscribe to TDS Telecom's high speed data.

<sup>2</sup> Customers must also subscribe to the corresponding TDS Long Distance Business Voice Plan.

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

**TDS BUSINESS VOICE BUNDLE** (Continued)

**B. Conditions and Limitations** (Continued)

7. TDS Business Voice Bundle customers may terminate their package at any time upon notice to the company.
8. Customers who fail to pay the entire package rate per month will have all TDS Business Voice Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

**C. Rates**

		<u>Term Rate Per Month<sup>(1)</sup></u>		
		<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>
1.	Business, Per Line			
	a) TDS Business Voice Bundle	\$59.99	\$49.99	\$39.99
	b) Service Order Charge		<u>Non-Recurring Charge</u> \$10.00	

<sup>(1)</sup> Rate Includes the Subscriber Line Charge

## **RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

### **BASIC 24 & UNLIMITED 24 PHONE BUNDLES**

#### **A. General**

The Basic 24 and Unlimited 24 Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic 24 or Unlimited 24 Phone Bundle subscriber line provided. The Bundles include the following services:

1. **Basic 24 Phone Bundle** <sup>(1)</sup>  
Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Speed Call 8, and Basic Voice Mail
2. **Unlimited 24 Phone Bundle** <sup>(1)</sup>  
Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

#### **B. Conditions and Limitations**

1. Basic 24 and Unlimited 24 Phone Bundles will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
3. Feature availability is dependent on Central Office Facilities.
4. Basic 24 & Unlimited 24 Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
5. Service charges as described in Section 3 will not apply.
6. Customers may change their bundle without incurring a charge.
7. Vacation Service is available with these bundles.

<sup>(1)</sup> Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

**RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE**

BASIC 24 & UNLIMITED 24 PHONE BUNDLES (Continued)

B. Conditions and Limitations (Continued)

8. Basic 24 or Unlimited 24 Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
9. The Basic 24 or Unlimited 24 Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

1. Residence	<u>Rate Per Month</u> <sup>(1)</sup>
a) Basic 24 Phone Bundle, per line	\$19.99
b) Unlimited 24 Phone Bundle, per line	\$24.99

<sup>(1)</sup> Rate includes the Subscriber Line Charge.

**SERVICE CONNECTION CHARGES**

A. GENERAL

(C)

1. Service Connection Charges are non-recurring charges for work performed by the Telephone Company in connection with customer-initiated requests for voice services. They apply to ordering, connecting, moving, changing, or rearranging of voice services.

B. SERVICE DESCRIPTIONS

1. Service Order Charge – Initial:  
Initial Service Order charge applies to Company representative’s time required to establish a new customer into the billing system.
2. Service Order Charge – Subsequent:  
Subsequent Service Order charge applies to Company representative’s time required in making changes to already established billing records due to a customer’s service request.
3. Central Office Work Charge:  
Central Office Work charge applies to Company representative’s time required in making changes in the switch or with central office systems and equipment at the request of the customer. Work would include, but is not limited to establishment of service, adding lines, adding features, changing a telephone number, and moves.
4. Line Connection Charge:  
A Line Connection charge would apply to Company representative’s time working on the line between the central office and up to the pedestal, or the demarcation point such as the network interface device (NID) or Optical Network Terminal (ONT); or on a circuit between premises traversing company distribution plant.
5. Premise Visit Charge:  
A premise visit charge applies for a Company vehicle deployment when a company representative is required to install lines or isolate trouble at the request of the customer. Also see Conditions and Limitations number 5.
6. Reconnect for Non-Payment:  
This charge applies to work performed by the telephone company to reestablish service that has been disconnected for non-payment and where satisfactory arrangements were not made prior to the preparation of the disconnect.

(C) Indicates Change

**SERVICE CONNECTION CHARGES** (cont'd)

C. CONDITIONS AND LIMITATIONS

1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer.
2. Service Connection Charges are in addition to recurring rates and any other charges applicable for voice services subscribed to by the customer. Service Connection Charges may apply in addition to special installation charges or construction charges as set forth elsewhere in Company's tariff.
3. Service Connection Charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.
4. One Service Order Charge (Initial or Subsequent) applies for all services requested at the same time for the same customer at the same premises.
5. A Line Connection and a Premises Visit will apply to service trouble that is determined to be in customer-provided equipment or inside wire, and the customer does not subscribe to Inside Wire Maintenance. No other Service Connection Charges apply.
6. The charges in this tariff do not include work related to the installation or repair of customer owned equipment or inside wiring.
7. The Company may waive Service Connection Charges from time-to-time as part of a promotion for new or existing products and services. The promotion will not have a duration longer than six months in any rolling 12-month period.
8. Service Connection Charges DO NOT apply to the following customer requests:
  - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.
  - b. Changes stemming from Company errors or to normal repair and maintenance performed on general voice service and associated equipment.
  - c. Re-establishing voice service at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due to fire, flood, etc. At the option of the Company, a different telephone number may be used.
  - d. Adding or changing custom calling services, advanced calling services, directory listings, non-published numbers and non-listed numbers.

(C)

(C)

(C) Indicates Change



TDS Telecom/Deposit  
Telephone Company, Inc.

SECTION 3  
Fourth Revised Sheet 3  
Cancels Third Revised Sheet 3

**SERVICE CONNECTION CHARGES** (cont'd)

C. CONDITIONS AND LIMITATIONS (continued)

8. Service Connection Charges DO NOT apply to the following customer requests: (cont'd)
- e. Changing the billing person's name
  - f. Suspension of Service requested by the customer and subsequent reconnect to full service.
  - g. If a product or service has its own specific Service Connection Charges listed.

D. RATES

Non-Recurring Rates

	<u>Residence</u>	<u>Business</u>
1. Initial Service Order	\$10.00	\$20.00
2. Subsequent Service Order	\$5.00	\$10.00
3. Central Office Work	\$5.00	\$5.00
4. Line Connection <sup>1</sup>	\$5.00	\$5.00
5. Premise Visit <sup>1</sup>	\$10.00	\$10.00
6. Reconnect for Non-Payment	\$19.30	\$19.30

<sup>1</sup> This charge is applicable to service trouble that is determined to be in customer provided equipment or inside wire and the customer does not subscribe to inside wire maintenance.

(C) Indicates Change

**Issued:** August 31, 2018

**Effective:** October 3, 2018

## LIFELINE SERVICE

## A. DESCRIPTION

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations.

## B. REGULATIONS

1. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (a household is defined as “any individual or group of individuals who are living together as one economic unit” an economic unit is “all adult individuals contributing to and sharing in the income and expenses of a household”). However, a qualified residence customer or household is not eligible for Lifeline Service if they are currently receiving a Lifeline program discount on another service supported by the Federal Communications Commission. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service. (C)
2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
  - a. One-Party Residence Unlimited Service and Local Measured Service, if available.
  - b. Directory Listing (standard only).
  - c. Non-Published or Non-Listed Telephone Number Service.
  - d. Access to Directory Assistance Service.
  - e. Touch Tone Calling Service.
  - f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
  - g. Access to Operator Services.
  - h. Voluntary Toll Restriction Option.
  - i. Access to 800/888 Services.
  - j. Access to Call Trace.
  - k. Access to Alerting and Reporting Systems (9-1-1 dialing).
  - l. Access to the Pennsylvania Telecommunications Relay Service.
  - m. Caller ID Per-call and Per-line Blocking
  - n. Other eligible telecommunications services at tariffed rates.

(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont'd)

- 3. An applicant for Lifeline Service must be a current participant in one of the following eligibility programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service. (C)

Eligible Programs

- Supplemental Security Income (SSI)
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)
- Federal Public Housing
- Veteran’s Pension or Survivor’s Pension Benefit

\* \* \* \* (C)

- 4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 2 (c) above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the eligibility programs in 2 (c) above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (60 days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). (C)

(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont'd)

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
6. Only services listed in B (2) above will be provided to Lifeline customers.
7. Customer requested temporary suspension of Lifeline Service is not permitted.
8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.

\*\*\*\*\*

9. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Deposit Telephone Company.
10. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
11. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
12. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
13. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C)

(C) Indicates Change

TDS Telecom/Deposit Telephone  
Company

Section 3  
Fifth Revised Sheet 7  
Cancels Fourth Revised Sheet 7

LIFELINE SERVICE

C. LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

1. Applicable Residence Dial Tone monthly rate minus \$5.25 <sup>(1)</sup>. (D)
2. Lifeline Service is subject to all applicable state, local and federal taxes, and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

- <sup>(1)</sup> See FCC Public Notice released May 1, 2012, In re: *Lifeline and Link Up Reform and Modernization et al.*, Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012) and subsequent orders.

(D) Indicates Decrease

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**Issued:** November 20, 2020

**Effective:** December 1, 2020

**REARRANGEMENT REPAIR/CHARGE**

A. General

Rearrangement or repair service applies for work performed by the telephone company to move the protector, NID, or drop wire to a different location as requested by the customer, or to repair the protector or NID due to damage caused by the customer's neglect or abuse. The customer will be responsible for all of the costs associated with rearrangement or relocation of existing facilities as the customer's request.

B. Rates and Charges<sup>1</sup>

Per Normal Hour	\$60.00
Each Additional Quarter Hour	\$15.00

<sup>1</sup> The Company will only assess the hourly rates until the total costs for the request exceeds \$1,000 or the request is unusual. Then the customer could be assessed the actual cost incurred.

TDS Telecom/Deposit  
Telephone Company, Inc.

SECTION 4  
9<sup>th</sup> Revised Sheet 1  
Cancels 8<sup>th</sup> Revised Sheet 1

**MILEAGE CHARGES**

**EXTENSION STATION<sup>(1)</sup>**

When an extension station or PBX station is located in a building separate and apart from that housing the main station, an additional charge applies to that portion of the line extending beyond the building in which the initial station is installed. This charge is computed on route measurement from the point of exit from the main building to the location of the extension instrument per each wire circuit as follows: (C)

Extension Station will only be provided where technically feasible and is subject to the availability of outside plant. (C)  
(C)

	Monthly Charge
For each ¼ mile or fraction thereof.....	\$1.45

<sup>(1)</sup> Extension Station provisioned in or through the Central Office is grandfathered to existing customers effective June 6, 2016. This service will not be available to new customers after this date. (C)  
|

(C) Indicates Change

Deposit Telephone  
Company, Inc.

SECTION 4  
4th Revised Sheet 2  
Cancels & Supersedes  
2nd & 3rd Revised Sheet 2

**MILEAGE CHARGES** (cont'd)

LEASED LINES

When available or when they can be conveniently provided at reasonable cost, the Telephone Company's wire facilities will be leased for private and special use to either the general public or other carriers under the following terms and conditions:

For each 1/4 mile or fraction thereof.....	Monthly Charge <u>\$1.45</u>	(I)
--	------------------------------------	-----

The minimum monthly charge for any leased line or circuit is equivalent to the applied rate for 1/2 mile.

Charges for leased lines are computed on air line measurement between the respective terminals; terminals meaning the first and last points of contact with the Telephone Company's facilities.

(I) Indicates Increase



Issued: September 20, 1993

Effective: September 21, 1993

**CONSTRUCTION AND ATTACHMENT CHARGES**

GENERAL

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges as prescribed hereunder.

CONSTRUCTION ON PUBLIC RIGHT-OF-WAY

In all cases of plant construction on public highway, ownership of the plant must be vested in either the Telephone Company or some company with which the Telephone Company has a joint use agreement.

When local exchange service is desired at a point outside the base rate area but within the exchange area more than 2,640 feet distant from then existing facilities, the applicant therefor may be required to pay for this construction or use of another company's plant in lieu of such construction as follows:

For each 100 feet, or fraction thereof, required to make the necessary extension beyond the first 2,640 feet, route measurement, from the existing lines, a charge of \$10.00.

Measurement to be restricted to the shortest and most direct route over which the desired point can be reached by following public right-of-way or other vested right-of-way privileges which the Telephone Company may hold by reason of its franchise or charter, including public thoroughfares such as highways, streets and public alleys.

CONSTRUCTION ON PRIVATE PROPERTY

In all cases of plant construction on private property, where the type of construction is selected by the Telephone Company, the Telephone Company will construct, own and maintain its facilities, either wholly or jointly with an electric utility, subject to a construction charge based on route measurement as follows:

First 500 feet of construction - no charge.

Each additional 100 feet or fraction thereof - \$10.00

**CONSTRUCTION AND ATTACHMENT CHARGES**

(Continued)

CONSTRUCTION ON PRIVATE PROPERTY (cont'd)

Where the customer requests a type of construction different from that selected by the Telephone Company, a charge will be made to cover the excess cost of construction above that selected by the Telephone Company.

The Telephone Company shall have access to all facilities at all times for maintenance purposes.

Where applicant is so located that it is necessary to use a private right-of-way to furnish service, the subscriber is required to pay the entire cost involved in securing such right-of-way.

The customer is responsible for all tree trimming required to keep the private right-of-way, in which his terminal facilities are located, clear and unobstructed.

OTHER SPECIAL CONSTRUCTION

When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.

MINIMUM CONTRACT

New construction will be provided only where service is contracted for a minimum period of five years.

Deposit Telephone  
Company, Inc.

SECTION 5  
Original Sheet 3

**CONSTRUCTION AND ATTACHMENT CHARGES**

(Continued)

REFUNDS

If at any time within three years from date of completed construction, pole lines for which a subscriber has paid a non-recurring charge are used for other purposes, such subscribers may be entitled to refunds as follows, provided they are still served by such construction:

If such lines are used to carry toll lines of the Telephone Company, the refund will be prorated to cover the unexpired portion of the original three year period for that part of the pole line so used.

When such lines are used to supply local exchange service to other subscribers, the refund will be the difference between the original charge and that subscriber's pro rata share of the total construction, allowing 2,640 feet for each main station for that pole line.

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**Issued:** August 31, 1966

**Effective:** September 1, 1966



**CONSTRUCTION AND ATTACHMENT CHARGES**

(Continued)

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (63.41)

(C)

2. For the purpose of this section only, the following words and terms shall have the following meanings, unless the context clearly indicates otherwise:
  1. **Applicant For Telephone Service** - The developer of a recorded plot plan consisting of five or more lots, or one or more five unit apartment houses.
  2. **Developer** - The party responsible for constructing and providing improvements in a development, that is, streets, sidewalks, and utility-ready lots.
  3. **Development** - A planned project which is developed by a developer/applicant for telephone service set out in a recorded plot plan of five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, mobile homes, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.
  4. **Distribution line** - A main line facility directly or indirectly connecting the customers in a development to the telephone central office.
  5. **Service line** - A line from the distribution line to the residence of the subscriber.
  6. **Subdivider** - The party responsible for dividing a tract of land into building lots which are not to be sold as utility-ready lots.
  7. **Subdivision** - A tract of land divided by a subdivider into five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.

(C) Indicates Change

**CONSTRUCTION AND ATTACHMENT CHARGES**

(Continued)

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd)

(C)

3. Distribution and service lines, except pedestals, installed as the result of an application for telephone service within a development shall be installed underground; shall conform to the utility's construction standards; and shall be owned and maintained by the utility. Excavating and backfilling shall be performed by the applicant for telephone service or by another agent the applicant may authorize. All other installation shall be performed by the utility or by another agent the utility may authorize. The utility shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its underground lines occasioned by anyone other than its own employees or agent. Nothing in this section shall prohibit a utility from performing its own excavating and backfilling for greater system design flexibility. No charges other than those specified in subsection (c) and (d) shall be permitted.
4. The applicant for telephone service to a development shall do the following:
  1. At its own cost, provide the utility with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.
  2. At its own cost, clear the ground in which the service lines and related facilities are to be laid of trees, stumps and other obstructions, provide the excavating and backfilling according to utility specifications and subject to the inspection and approval of the utility, and backfill within 6 inches of final grade. Utility specifications for excavating and backfilling shall be set forth by the utility in written form and presented to the applicant at the time of application for the service and presentation of the plot plan to the utility. If the utility's specifications have not been met by the applicant's excavating and backfilling, the excavating and backfilling shall be corrected or redone by the applicant or its authorized agent. Failure to comply with the utility's construction standards and specifications permits the utility to refuse utility service until the standards and specifications are met.

(C) Indicates Change

**CONSTRUCTION AND ATTACHMENT CHARGES**

(Continued)

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd)

(C)

3. (continued)

3. Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the utility's line and facility installation with the general project construction schedule including coordination with any other utility sharing the same trench; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the utility to avoid unnecessary costs or delays.
4. Place with the telephone company, in advance or upon such other terms as the company may require, the following charges:
  - (i) A prepayment in aid of construction in an amount not in excess of 60% of the company's costs of the distribution line for the development.
  - (ii) The prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service rendered. The basis of total refund shall be 100 percent refund upon receipt of telephone contracts for telephone service from 50 percent of the total development within a ten-year period.
4. If the applicant changes the plot plan after installation of the telephone utility's lines has begun, or requests deviation from the utility's established underground construction practices, the additional costs shall be borne by the applicant. No charges other than those described in this subsection and in subsection (c) shall be borne by the applicant for telephone service or by another utility sharing the same trench, even if the utility elects to perform its own excavating and backfilling.
5. The Commission believes that there should be joint use of trenches whenever economically and technologically feasible. However, the Commission realizes that the economic advantages which can result from the joint use of trenches may at time be obviated by the technological disadvantages of joint occupancy. Therefore, the Commission will not make the joint use of trenches mandatory but will require the joint use of trenches whenever the circumstances indicate that the use would be feasible and all parties agree thereto.

(C) Indicates Change



**CONSTRUCTION AND ATTACHMENT CHARGES**

(Continued)

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd)

(C)

6. This section shall apply to all requests for distribution facilities for telephone service to developments which are filed after June 9, 1984.
7. Amounts the public utility receives under subsection (c) (4) (i) shall be credited to Accounts 174-Other deferred credits.
8. Whenever the public utility or an affected person believes that the application of the tariff rule works an undue hardship, involves a physical impossibility, or is otherwise inappropriate, the utility or person may request an exception from the undergrounding requirements of this section by following the procedure set forth in 57.86 (relating to exceptions).
9. Exceptions, as granted by the Commission for electric distribution lines under 57.86 (relating to exceptions) shall also apply to telephone facilities. If an exception request, initiated by an applicant for telephone service is granted and the applicant thereafter desires underground service, then this section shall apply as if no exception had been granted.
10. Telephone utilities shall file a tariff supplement adding this section to its tariff. The tariff supplement shall become effective on the date filed.
11. Telephone utilities shall file undergrounding construction and specification standards and revisions thereto with the Commission's Bureau of Safety and Compliance.
12. Underground facilities in new residential developments are only required by this section when a bona fide developer exists, that is only when utility-ready lots are provided by the developer. A mere subdivision is not required to have underground service. However, should the lot owner in a subdivision desire underground service, the service shall be provided by the utility if the lot owner, at his option either complies with subsection (c) or pays to the utility the charges that are contained in the utility's tariff for underground telephone service not required by this title.

(C) Indicates Change

Deposit Telephone  
Company, Inc.

SECTION 5  
Original Sheet 8

**CONSTRUCTION AND ATTACHMENT CHARGES**

(Continued)

TAXES ON CONTRIBUTIONS IN AID OF CONSTRUCTION AND CUSTOMER  
ADVANCES

Any contribution in aid of construction (CIAC), customer advance or other like amounts received from the customer which shall constitute taxable income as defined by the Internal Revenue Service will have the income taxes segregated in a deferred account for inclusion in rate base in a future rate case proceeding. Such income taxes associated with a CIAC or customer advance will not be charged to the specific contributor of the capital.

Issued: August 1, 1989

Effective: October 1, 1989

**MISCELLANEOUS SERVICE AND EQUIPMENT**

\* \* \*

(C)  
|

**EXTENSION STATIONS**<sup>(1)</sup>

Extension stations and PBX extension stations are provided (where facilities are available) at the following monthly rates:

Business.....	\$2.80
Residence.....	\$1.90

When an extension station is located in a separate building from that of its main station, a mileage charge applies as shown in Section 4.

Extension stations without dials may be provided at pay telephone lines to receive calls only, at the regular business extension rate.

When either the main or extension station is at a business location, business rates apply to both stations.

The number of extension stations connected to any line may be limited by operating conditions.

Permanently connected one-party line extension stations may be located on any premises of the customer, and, in connection with business service, on the premises of the customer's agents or representative. Party line extension stations must be located on the main station premises.

<sup>(1)</sup> Extension Station provisioned in or through the Central Office is grandfathered to existing customers effective June 6, 2016. This service will not be available to new customers after this date.

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)**DIRECTORY LISTINGS**

(C)

A. General

The alphabetical section of the telephone directory consists of a list of names of end users in alphabetical order and is designed solely for the purpose of informing calling parties of the telephone numbers of end users and those entitled to use the end user's service as an aid to the use of the telephone service. Any restrictions, changes or additions are provided for in this section.

B. Conditions and Limitations

1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory
2. The company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.
3. A listing must conform to the Company's specifications with respect to its directories.
4. Listings are regularly provided in connection with all classes of exchange service except public telephone service.
5. The length of the contract period for directory listings where the listing actually appears in the directory is the directory period. The directory period is from the day that the directory is distributed to the customers to the day the succeeding directory is distributed to the customers, unless the listing no longer services the customer because of disconnection, removal, etc. of the service, the minimum contract period will be for at least 30 days. When the listing appears on information records only, the minimum contract period will be for at least 30 days.
6. The Telephone Company shall not be liable for damage claimed on account of errors in or omissions from its directories; nor for the result of the publications of such errors in the directory; nor will the Telephone Company be a party to controversies arising between end users or others as a result of listing published in its directories.
7. In cases of extra listing in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to cancellation of the charges and refunding of any charges to the customer in question.
8. Listings are furnished only as specified for the various services mentioned in this section. Listings which, in the opinion of the company, are not necessary in connection with any services or facilities not specifically mentioned in the section are not furnished either with or without charge.

(C) Indicates Change

**Issued:** March 17, 2017**Effective:** April 17, 2017

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**DIRECTORY LISTINGS** (cont'd)

(C)

C. Primary Listings

A Primary Listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished at no charge.

1. Listings will be limited to such information as is necessary for the proper identification of the customer.
2. The length of a listing may be limited to the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
3. The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.
4. Primary business listings must be the name under which the subscriber is conducting business.
5. Business listings may include a designation descriptive of the business or profession if the name does not indicate the nature of the business.
6. Titles are permitted in business or residence primary service listings where required for the purpose of identification.

When two or more main station lines or private branch exchange trunk lines are consecutively operated, the first number of the group is considered the primary listing. Where two or more main station lines or private branch exchange trunk lines are consecutively operated, a primary listing may be made for each line. DID trunk numbers and trunk hunting lines listed will be charged the applicable listing charges for regular or additional listings.

(C) Indicates Change

**Issued:** March 17, 2017

**Effective:** April 17, 2017

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**DIRECTORY LISTINGS** (cont'd)

(C)

D. Additional Listings

1. General

- a. Additional listings for which a charge is made, are available to business and residence customers and are subject to the same regulations as Primary listings.
- b. Additional listings must bear the same address and telephone number as the primary or regular listing. An exception to this may be made in the case of off-premises access lines that are located in other premises solely occupied by the customer, in which case, a different address may be listed. This exception is not permitted when the off-premise access line is located in the residence of an employee of the customer.
- c. Additional listings must be contracted for by the customer who is responsible for the charges.
- d. Residence additional listings are available for other persons who are members of the customer's domestic establishment and occupy the same premises.
- e. After insertion of an additional listing in the directory, such listing shall not be discontinued during the life of the directory unless the telephone is also discontinued or the party having the additional listing moves from the premises in which the telephone service is located.
- f. Additional listings may come in various forms. Below are a few examples
  - Reverse order of the individual names  
Primary Listing: Jones, John & Mary 123 Main St.-----123-4567  
Additional Listing: Jones, Mary & John 123 Main St.-----123-4567
  - Reference to certain other telephone numbers  
Primary Listing: Joe's Garage 12 West Main St.-----555-1212  
Additional Listing: After five and weekends-----555-1243
  - Reference to another listing  
Primary Listing: Housing, City  
Additional Listing: See Government-Planning and Development
  - Other information possibly listed on a separate line
    - Email Address
    - Former name of a company
    - Residence number for a doctor, dentist, attorney, etc.
    - Office Hours
    - Fax Number

Supplement No. 129 - Telephone PA P.U.C. No. 1

TDS Telecom/Deposit  
Telephone Company, Inc.

SECTION 6  
Second Revised Sheet 5  
Cancels First Revised Sheet 5

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**DIRECTORY LISTINGS** (cont'd)

(C)

E. Non-Published and Non-Listed Numbers

1. General

At the request of the customer, a listing or listings (including name, address and telephone number) may be omitted or deleted from the telephone directory. The divulgence of the customer's telephone number to the public is dependent upon the type of service provided.

a. Non-Published Numbers

The customer listing is omitted or deleted from the telephone directory. Only the name and address of the customer will be carried in the telephone company records, and the number will not be given to any calling party.

b. Non-Listed Numbers

The customer listing is omitted or deleted from the telephone directory, but such listings will be carried in the telephone company information records and the number will be given to any calling party upon request.

2. Regulations

a. The Company shall not be liable should a non-listed or non-published telephone number be divulged inadvertently. When a non-published or a non-listed number is inadvertently published in a directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges that the customer has incurred for such service.

F. Rates

1. Listing charges date from the day information records are posted and are payable in the same manner as are charges for exchange service.

2. All listing charges are automatically discontinued upon the termination of the main service. Charges for additional listings are also discontinued when, (a) the listed party dies, (b) when the listed party subscribes for similar exchange service, and/or (c) when the listed party moves from the premises at which the exchange service is furnished. The minimum charge for additional listings is the amount of such charges for one full directory period.

3. The following monthly charges may apply:

	<u>Monthly Rate</u>
a. Additional Listing, per listing	\$ .85
b. Non-Published Number, per listing	\$1.28

Supplement No. 92 - Telephone - PA P.U.C. No. 1

Deposit Telephone Company, Inc.

SECTION 6  
3<sup>rd</sup> Revised Sheet 6  
Cancels 2<sup>nd</sup> Revised Sheet 6

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**DIRECTORY ASSISTANCE SERVICE**

- 1. **General**  
Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers.
- 2. **Definitions**
  - a. Local Numbers are any NPA/NXXs within the customer's local calling area or home NPA.
  - b. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
  - c. International numbers are numbers from outside the United States, Canada, Puerto Rico, and the U.S. Virgin Islands.
- 3. **Regulations**
  - a. **Monthly Call Allowance**  
An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.
  - b. **Exceptions**  
Charges for Directory Assistance Service are not applicable to the following types of calls of Directory Assistance:
    - 1. Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
    - 2. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

Calls requesting national and international numbers will be charged the applicable rate.

- c. **Multiple Number Request**  
A maximum of two requested telephone numbers per call are permitted.
- 4. **Rates**

	<b><u>Per Call</u></b>
a. Where the customer direct dials Directory Assistance .....	\$ .35
b. Where the customer places a call to the Directory Assistance attendant via a Telephone Company Operator .....	\$ .35*
c. Where the customer direct dials Directory Assistance from a Telephone Company Pay Telephone Line .....	\$ .25
d. Where the customer originates a Directory Assistance call from a Telephone Company Pay Telephone Line via a Telephone Company Operator .....	\$ .25
e. National Direct Dialed .....	\$ .65
f. International Direct Dialed .....	\$1.50

\*Plus the applicable operator handled rate.

(C) Indicates Change



**MISCELLANEOUS SERVICE AND EQUIPMENT**

\* \* \*

(C)

A. OPERATOR CALLS

(C)

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

<u>Calling Card Customer Dialed</u>	<u>Operator Station-to-Station</u> (C)	<u>All Types Person-to-Person</u>
\$ .35	\$ .90	\$ 2.50

\* \* \*

(C)

(C) Indicates Change

Issued: June 24, 2013

Effective: July 15, 2013

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE**

1. General

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company’s switching equipment is arranged to translate the “711” calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission’s Order entered on February 4, 2000 at Docket No. M-00900239.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after August 1, 2022:

Per residence access line, per month	<u>\$0.00</u>	(C)
Per business access line, per month	<u>\$0.00</u>	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change

(D) Indicates Decrease

Deposit Telephone  
Company, Inc.

SECTION 6  
3<sup>rd</sup> Revised Sheet 9  
Cancels 2<sup>nd</sup> Revised Sheet 9

**MISCELLANEOUS SERVICE AND EQUIPMENT**

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from pay telephone lines shall be completed free of charge. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 10. This Company concurs in this tariff. (C)

The company will make available to the Telecommunications Relay Service (TRS) user a calling card. The rates for the calling card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

(C) Indicates Change

Issued: March 18, 1997

Effective: April 15, 1997

**MISCELLANEOUS SERVICE AND EQUIPMENT****911 TARIFF LANGUAGE**

(C)

## 1. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with ‘service provider’.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company’s rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

## 2. REGULATIONS

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company’s liability and insurance provisions are fully stated in Pa. P.U.C. No. 1, Section 1, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider’s control prevent service restoration.

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**911 TARIFF LANGUAGE**

(C)

2. REGULATIONS (cont'd)

- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**CUSTOMIZED 911 (C911)**

(C)

A. General

Customized 911 (C911) allows a customer to provide 911 Dispatch Centers (PSAP) with specific information for their PBX station telephone numbers or business lines.

B. Conditions

1. There is no charge for requesting updates to information at the PSAP.
2. A No Record Found (NRF) Charge applies when the Company receives an NRF report from the local authorities when a 911 call is placed and no 911 information was in the database. If a customer receives 3 of these, C911 will be terminated. The customer is required to provide 911 via one (1) ANI with one (1) address, per PRI T1; or via Analog line.
3. The Report Request charge applies when a customer requests a list of their E911 information from the E911 database.
4. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
5. The C911 customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

C. Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)		\$1.00
2. Per Number Charge	\$0.05	
3. No Record Found Charge (per number)		\$50.00
4. Report Requests Charge		Variable

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**CUSTOM CALLING SERVICES**

A. General

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

B. Service Descriptions

1. Call Forwarding

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

2. Call Forwarding-Busy (Customer Programmable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

3. Call Forward-No Answer (Customer Programmable)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**CUSTOM CALLING SERVICES** (Continued)

B. Service Descriptions (Continued)

4. Call Forwarding-Remote Access

This service allows the customer to activate and deactivate Call Forwarding from a telephone in another location. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

5. 3-Way Calling

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

6. Call Transfer

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

7. Call Waiting/Cancel Call Waiting

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.



**MISCELLANEOUS SERVICE AND EQUIPMENT**

**CUSTOM CALLING SERVICES** (Continued)

B. Service Descriptions (Continued)

8. Home Intercom-Basic

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

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9. Personal Ringing (C)

This service allows the customer to have up to two distinct telephone numbers on a single line. The second number will have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all four telephone numbers can be forwarded.

10. Speed Call 8 (C)

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**CUSTOM CALLING SERVICES** (Continued)

B. Service Descriptions (Continued)

11. Speed Call 30 (C)

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

12. Toll Restriction (C)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

C. Limitations

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.
2. Custom Calling Services are only available on single-line party service.
3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension) or Private Branch Exchange Trunk Line Service.

(C) Indicates Change

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**MISCELLANEOUS SERVICE AND EQUIPMENT**

**CUSTOM CALLING SERVICES** (Continued)

D. Rates and Discounts

1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

	<u>One Service Per Line</u>	<u>Resident</u>	<u>Business</u>	<u>Activate Code</u>	<u>Deactivate Code</u>	
a)	Call Forwarding	\$1.99	\$3.99	*72	*73	
b)	Call Forward-Busy (Customer Programmable)	\$1.49	\$3.99	*90	*91	
c)	Call Forward-No Answer (Customer Programmable)	\$1.49	\$3.99	*92	*93	
d)	Call Forwarding-Remote Access <sup>1</sup>	\$2.99	\$5.99	N/A	N/A	
e)	3-Way Calling	\$1.99	\$3.99	N/A	N/A	
f)	Call Transfer	\$3.41	\$5.02			
g)	Call Waiting/Cancel Call Waiting	\$2.99	\$6.99	N/A/*70	N/A	
h)	Home Intercom-Basic	\$1.50	\$1.50	N/A	N/A	
	* * *					(C)
	* * *					(C)
i)	Personal Ringing					(C)
	1) Second Directory Number	\$3.00	\$4.00	N/A	N/A	
j)	Speed Call 8	\$0.99	\$1.99	*74	N/A	(C)
k)	Speed Call 30	\$1.49	\$2.49	*75	N/A	(C)
l)	Toll Restriction	\$4.84	\$9.67	N/A	N/A	(C)

<sup>1</sup> Discounts do not apply to these services.

Non-recurring charges do not apply to the establishment of Custom Calling Services.

(C) Indicates Change

**Issued:** August 2, 2013

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**MISCELLANEOUS SERVICE AND EQUIPMENT**

**CUSTOM CALLING SERVICES** (Continued)

D. Rates and Discounts (Continued)

2. Multi-Service Plan Discount, Per Line

<u>Per Service Credit</u>	<u>Credit Per Month</u>
a) Two Services	\$(1.00)
b) Three Services	(1.75)
c) Four Services	(2.50)
d) Five Services	(3.00)
e) Six Services	(3.75)
f) Seven Services	(5.25)
g) Eight Services	(6.00)
h) Nine Services	(6.75)
i) Ten Services and up	(7.75)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**ADVANCED CALLING SERVICES**

A. **GENERAL**

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allow customers to efficiently manage the call flow generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

B. **SERVICE DESCRIPTION**

1. **ANONYMOUS CALL REJECTION**

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement.

2. **CALL REJECTION**

This service enables a subscriber to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**ADVANCED CALLING SERVICES** (Continued)

B. **SERVICE DESCRIPTION** (Continued)

3. CALL RETURN

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

Call Return is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Return will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

4. PREFERRED CALL FORWARDING

This service enables the subscriber to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

5. PRIORITY RINGING

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**ADVANCED CALLING SERVICES** (Continued)

B. SERVICE DESCRIPTION (Continued)

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6. SPECIAL CALL ACCEPTANCE

(C)

This service enables a subscriber to allow up to a maximum of six (6) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

(C) Indicates Change

**Issued:** August 2, 2013

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**MISCELLANEOUS SERVICE AND EQUIPMENT****ADVANCED CALLING SERVICES** (Continued)B. SERVICE DESCRIPTION (Continued)

## 7. CALLER ID

Caller ID - Basic (Number only) and Caller ID-Deluxe (Name and Number) are the available services. (C)

## a) Caller ID-Basic

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

## b) Caller ID-Deluxe

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery.

(C) Indicates Change



**MISCELLANEOUS SERVICE AND EQUIPMENT**

**ADVANCED CALLING SERVICES** (Continued)

B. **SERVICE DESCRIPTION** (Continued)

8. **CALLER ID BLOCKING**

(C)

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

a) **Caller ID Blocking - Per Call**

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing \*67 (1167 from a rotary phone) prior to placing the call. Caller ID Blocking - per call is provided to all customers at no charge.

Per call blocking will be provided on calls originating from public, semi-public or other paystations used by the general public and party lines.

b) **Caller ID Blocking - Per Line**

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge, to law enforcement agencies and domestic violence programs. Per line blocking can be deactivated by dialing \*82 (1182 from a rotary phone) prior to placing the call.

To complete a call to a Caller ID or Caller ID Deluxe subscriber that has activated Anonymous Call Rejection:

- 1) Place the call by unblocking the telephone number; or
- 2) Place the call through an operator which may involve charges in addition to the cost of the call

The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs). If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such methods.

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT****ADVANCED CALLING SERVICES** (Continued)B. **SERVICE DESCRIPTION** (Continued)

## 9. CALL TRACE (C)

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace.

Call Trace is available on a pay-per-use basis with a per activation rate. Upon completion of a successful trace the customer will be assessed the Call Trace fee that will appear on the customer's next bill.

C. **SPECIAL CONDITIONS AND LIMITATIONS**

## 1. Special Conditions for Caller ID:

- a) An originating caller's data may not be displayed to the called party under the following conditions:
- The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data.
  - The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
  - Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the data message.

(C) Indicates Change

**Issued:** August 2, 2013**Effective:** September 3, 2013

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**ADVANCED CALLING SERVICES** (Continued)

C. **SPECIAL CONDITIONS AND LIMITATIONS** (Continued)

1) Special Conditions for Caller ID: (Continued)

- Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
- Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an “Unavailable” display.
- The caller’s data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party’s office.
- The calling party has activated blocking.
- Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

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(C)

b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

- If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
- ANI information may not be reused or resold for other purposes without a caller’s consent, even where the called party has paid for the call.
- Caller ID services are available on all long distance calls where technically feasible.
- All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
- All calling data will be passed, even for customers who do not subscribe to Caller ID.
- Per Call Blocking will be available to all customers.

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**ADVANCED CALLING SERVICES** (Continued)

C. **SPECIAL CONDITIONS AND LIMITATIONS** (Continued)

2) Limitations of Advanced Calling Services:

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office;
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;
- If offering Caller ID - Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the customer to provide customer premise equipment (CPE) compatible with ACS.

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**ADVANCED CALLING SERVICES** (Continued)

D. **RATES, DISCOUNTS, AND PAY-PER-USE SERVICES**

1. RATES

- a) The monthly rates and credits are in addition to basic local exchange service or any other services subscribed to by the customer.
- b) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)
- c) The below rates apply to both residential and business customers.

	<u>Resident</u>	<u>Business</u>	<u>Activation Code</u>	<u>Deactivation Code</u>	
1) <u>One Service Per Line</u> Anonymous Call Rejection	\$0.00	\$0.00	*77	*87	
2) Call Rejection	\$3.50	\$3.50	*60	N/A	
3) Call Return	\$1.99	\$1.99	*69	*89	
4) Preferred Call Forwarding	\$3.50	\$3.50	*63	N/A	
5) Priority Ringing	\$3.50	\$3.50	*61	N/A	
* * *					(C)
6) Special Call Acceptance	\$3.50	\$3.50	*64	N/A	(C)
7) a. Caller ID - Basic	\$4.99	\$7.99	N/A	N/A	(C)
b. Caller ID - Deluxe	\$6.99	\$9.99	N/A	N/A	
(both Name & Number)					
8) Caller ID Blocking					(C)
a. Per Call	No Charge		*67		
b. Per Line	No Charge			*82	

Non-recurring charges do not apply to the establishment of Advanced Calling Services.

(C) Indicates Change

**Issued:** August 2, 2013

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**MISCELLANEOUS SERVICE AND EQUIPMENT**

**ADVANCED CALLING SERVICES** (Continued)

D. **RATES, DISCOUNTS, AND PAY-PER-USE SERVICES** (Continued)

2. MULTIPLE SERVICES DISCOUNT PLAN, Per Line  
A discount will apply to additional Advanced Calling Services subscribed to based on the following:

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans Code</u>
a) Two Services	\$0.50	ACSR2
b) Three Services	\$1.00	ACSR3
c) Four Services	\$1.50	ACSR4
d) Five Services	\$2.00	ACSR5
e) Six Services	\$2.50	ACSR6
f) Seven Services	\$3.00	ACSR7
g) Eight Services	\$3.50	ACSR8

Caller ID Blocking and Pay-Per-Use Services are not offered as part of the above discount package.

3. PAY-PER-USE SERVICES

	<u>Successful Activation</u>	<u>Monthly Cap</u>	<u>Per Activation Code</u>	<u>Deactivation Code</u>
Call Trace	\$0.99	N/A	*57	N/A
Call Return	\$0.50	\$4.00	*69	N/A
* * *				

(C)

4. PRIVACY PACK<sup>(1)</sup>

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID – Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month  
\$9.95

<sup>(1)</sup>This service is grandfathered to existing customers effective February 15, 2007. This service will not be available to new customers after this date.

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT****RELOCATION FORWARDING SERVICE****A. GENERAL**

Relocation Forwarding Service (RFS) is a voice only application service which allows calls sent to a telephone number programmed in the central office to automatically forward to a customer's terminating premises equipment or voice mail box. The customer's premise equipment or voice mail box may be located in the same or different exchange from the call forwarding location.

**B. CONDITIONS AND LIMITATIONS**

1. RFS service is offered subject to availability of suitable facilities.
2. RFS is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the RFS customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the RFS customer, the customer will be required to pay for the cost of additional services and facilities.
3. Customers subscribing to this service are responsible for any toll call charges between the call forwarding location and the terminating point.
4. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge.
5. The minimum service period is one month.
6. RFS service is not offered where the terminating station is a coin telephone.

**C. RATES AND CHARGES**

	<u>Non-Recurring Charges</u>	<u>Per Month</u>	<u>Trans. Code</u>
Relocation Forwarding, per number	(1)	\$14.89	CCBRF

(1) Order and Central Office Work charges listed in Section 3 will apply.

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

(C)

LINE HUNTING

A. General

Line Hunting provides customers with more than one line the ability to have incoming calls automatically directed to the next vacant line. The Line Hunting selection process starts at a particular line or directory number and continues in a fixed sequence, until an idle line is found or arrives at the end of the sequence. The service is available with Residential and Business one-party rates.

B.	<u>Rates and Charges</u>	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
	Per Line	\$3.00	(1)

(1) Service Connection Charges do not apply when ordered with initial service installation. When ordered separate from initial installation, Service Connection Charges, as found in Section 3, apply.

(C) Indicates Change



TDS Telecom/Deposit  
Telephone Company

Section 6  
First Revised Sheet 31  
Cancels Original Sheet 31

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**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

Reserved For Future Use

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(C) Indicates Change

TDS Telecom/Deposit  
Telephone Company

Section 6  
First Revised Sheet 32  
Cancels Original Sheet 32

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**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

Reserved For Future Use

(C)

(C) Indicates Change

TDS Telecom/Deposit  
Telephone Company

Section 6  
First Revised Sheet 33  
Cancels Original Sheet 33

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**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

Reserved For Future Use

(C)

(C) Indicates Change

TDS Telecom/Deposit  
Telephone Company

Section 6  
First Revised Sheet 34  
Cancels Original Sheet 34

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**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

Reserved For Future Use

(C)

(C) Indicates Change

TDS Telecom/Deposit  
Telephone Company

Section 6  
Third Revised Sheet 35  
Cancels Second Revised Sheet 35

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**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

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**Issued:** December 22, 2020

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PAY TELEPHONE LINE SERVICE

13. GENERAL

3. Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.
4. Pay Telephone Line Service:
  3. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.
  4. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.
  5. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
  6. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
  7. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
  8. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
  9. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
  10. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's rules and Regulations.
  11. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.
  12. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

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(C) Indicates Change

PAY TELEPHONE LINE SERVICE (cont'd)

14. REGULATIONS AND RATES

1. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Deposit Telephone Company's, Tariff - Telephone PA P.U.C. No. 1, Section 2.
2. Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.
3. Line Connection charges listed in Section 3 of this Tariff apply to Pay Telephone Line Service.
4. Directory assistance charges of \$0.25 per call apply to Pay Telephone Access Lines.
5. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.
6. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

15. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE

1. Optional call screening/blocking/coin supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.
  1. Incoming/Outgoing Screening - prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator - handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.
  2. Incoming Blocking - blocks all incoming calls.
  3. Outgoing blocking - restrict outgoing calls to non-sent paid call only (coinless).

(C) Indicates Change

PAY TELEPHONE LINE SERVICE (cont'd)

3. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE (cont'd)

1. (Continued)

4. Coin Supervision Additive - provides for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

2. Rates:

	<u>Monthly</u>	<u>Non-recurring</u>
1. Incoming/Outgoing Screening	\$5.00	\$10.00
2. Incoming Blocking	\$3.00	\$10.00
c. Outgoing Blocking	\$3.00	\$10.00
4. Coin Supervision Additive	\$2.21	N/A

(C) Indicates Change