

WINDSTREAM PENNSYLVANIA, LLC  
Rates and Rules  
Governing the Furnishing of Telephone Service  
In  
Pennsylvania

This Tariff cancels and supersedes the  
ALLTEL Pennsylvania, Inc. PA P.U.C. No. 1 Local Exchange Tariff.

Issued: April 30, 2024

Effective: July 1, 2024

P-00981423F1000  
R-2024-3048434

Issued by: Vice President  
4001 Rodney Parham Road  
Little Rock, Arkansas 72212

Whenever in this Tariff the name, Windstream Pennsylvania, Inc., Windstream Pennsylvania or Windstream appears, or the term "Company" appears, that reference shall be deemed to refer to Windstream Pennsylvania, LLC.

Windstream Pennsylvania, LLC

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CHANGES MADE BY THIS SUPPLEMENT

This supplement increases rates in the following section as a result of the company's 2024 Price Stability Index/Service Price Index Filing.

Please see the following section:  
Section 15, Sheets 6 and 8

**Check Sheet**

Original and revised pages are as named below and contain all changes from the original tariff that are in effect on the date hereof.

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
1	86th Revised *	14	Original	6	1st Revised
2	32nd Revised	15	Original	7	1st Revised
3	35th Revised *	16	2nd Revised	8	Original
4	Original	17	Original		
5	4th Revised	18	Original	Section 6	
6	4th Revised	19	Original	Contents	Original
7	1st Revised	20	18th Revised	1	Original
8	2nd Revised	21	Original	2	1st Revised
				3	Original
		Section 3		4	Original
Section 1		Contents	First	5	Original
1	Original	1	First	6	1st Revised
2	Original	2	First	7	Original
3	Original	3	First	8	Original
4	Original	4	First	9	Original
5	Original	5	First	10	Original
6	Original	6	First	11	Original
7	Original	7	First	12	Original
8	Original	8	Original	13	Original
9	Original			14	Original
		Section 4		15	Original
Section 2		Contents	Original	16	Original
Contents	1st Revised	1	Original	17	Original
1	1st Revised	2	Original	18	Original
2	1st Revised	3	Original	19	Original
3	Original	4	Original	20	Original
4	Original	5	Original	21	Original
5	Original	6	Original	22	Original
6	Original	7	2nd Revised	23	Original
7	Original			24	Original
8	Original	Section 5		25	1st Revised
9	Original	Contents	1st Revised		
10	Original	1	Original		
11	Original	2	Original		
12	Original	3	First		
13	2nd Revised	4	Original		
		5	Third		

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## Check Sheet

Original and revised pages are as named below and contain all changes from the original tariff that are in effect on the date hereof.

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
Section 7		25	Original	Section 10	
Contents	Third Revised	26	Original	Contents	Original
1	Original	27	Original	1	Original
2	Original	28	Original	2	Original
3	First Revised	29	Original	3	Original
4	First Revised	30	Original	4	Original
5	First Revised	31	Original	5	Original
6	Third Revised	32	Original	6	Original
7	First Revised	33	Original	7	Original
8	First	34	Original	8	Original
9	First	35	Third Revised	9	Original
		<b>36</b>	<b>Third Revised *</b>	10	Original
Section 8		37	First Revised	11	Second Revised
Contents	First Revised	38	Original	12	Second Revised
1	Original	39	First Revised	13	Original
2	Original	40	Original	14	Original
3	Original	41	First Revised	15	Original
4	Original	42	Original	16	Original
5	Original	43	Original	17	Original
6	Original	44	First Revised	18	Original
7	Original	45	Original	19	Original
8	Original	46	Original	20	First Revised
9	Original	47	Original	21	Original
10	Original	48	Original	22	Original
11	Original	49	First Revised	23	Original
11.1	Original	50	Original	24	First Revised
12	Fifth Revised	51	Original	25	Original
13	First Revised	52	Original	26	Second Revised
14	First Revised	53	Original		
15	Fourth Revised	54	First Revised	Section 11	
16	First Revised	55	First Revised	Contents	Original
17	Second Revised	56	Fourth Revised	1	Third Revised
18	Original	57	Fourth Revised	2	Fifth Revised
19	Original	58	First Revised	3	Fourth Revised
20	Original	Section 9		4	Third Revised
21	Fourth Revised	Contents	Original		
22	Original	1	Original		
23	Original	2	Original		
24	Original	3	Second Revised		

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<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>		Number of Revision Except as <u>Indicated</u>
Section 12		2	Original	41	Original
Contents	Eleventh Revised	3	Original	42	Original
1	Ninth Revised	4	Original	43	Original
2	Third Revised	5	Eighth Revised	44	Original
3	Fourth Revised	<b>6</b>	<b>Eleventh Revised *</b>	45	First Revised
4	Second Revised	7	Sixth Revised	46	Original
5	Second Revised	<b>8</b>	<b>Eleventh Revised *</b>	47	Original
6	First Revised	9	Second Revised	48	Original
7	Third Revised	10	Second Revised	49	Original
8	First Revised	11	Third Revised		
9	First Revised	12	Original	50	Original
10	First Revised	13	First Revised	51	Original
11	First Revised	14	First Revised	52	Original
12	First Revised	15	Original	53	Original
Section 13		16	Original	54	Original
Contents	Original	17	Original	55	Original
1	Sixth Revised	18	Original	56	Original
2	First Revised	19	Original	57	Original
Section 14		20	Original	58	Original
Contents	Original	21	Original	59	Original
1	Original	22	Original	60	Original
2	Fourth Revised	23	Original	61	Original
3	Original	24	Original	62	Original
4	Original	25	Original	63	Original
5	Second Revised	26	Original	64	Original
6	Third Revised	27	Original	65	Original
7	First Revised	28	Original	66	First Revised
8	First Revised	29	Original	67	Original
9	Original	30	Original	68	Original
10	Original	31	Original	69	First Revised
11	Original	32	Original	70	Original
12	Original	33	Original	71	Original
13	Original	34	Original	72	Original
14	First Revised	35	Original	73	Original
15	Original	36	Original	74	Original
16	Original	37	Original	75	Original
Section 15		38	Original	76	Original
Contents	Original	39	Original	77	Original
1	Original	40	Original	78	Original

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<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>
Section 15 (Continued)					
79	Original				
80	Original				
81	Original				
82	Original				
83	Original				
84	Original				
85	Original				
86	Original				
87	Original				
88	Original				
89	Original				
90	Original				
91	Original				
92	Original				
93	Original				
94	Original				
95	Original				
96	Original				
97	Original				
98	Original				
99	Original				
100	Original				

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INDEX

	<u>Section</u>	<u>Sheet</u>
Access to Premises of Customer	2	9
Advanced Digital Services	10	1
Allowances for Telephone Service Interruptions.	2	15
CLASS Services (Custom Calling Features)	8	1
Application of Non-Recurring Charges.	5	2
Automatic Intercept Service	8	55
Basic Rate Access	10	1
Bridged Line Service	8	7
Business Classification	2	10
Business Custom Calling Packages	8	17
* * *		
Toll Blocking Service	8	37
Cancellation for Cause	2	18
Cancellation or Change of Application for Service		
Prior to Establishment	2	16
Charges for Fractional Months	2	13
Connections with Customer Provided Facilities	2	4
Construction and Attachment Charges	3	1
Construction on Private Property	3	2
Construction on Public Right-of-Way	3	1
Contracts for Service	2	12
Custom Calling Features (CLASS Services)	8	1
Custom Calling Local Area Signaling Service-Per Use	8	45
Customer Owned Coin-Operated Telephone Service	9	2
Deposits	2	13
Digital Centrex Service	14	1
Digital Channel Service	10	18
Direct Inward Dialing Service (DID)	8	134
Directory Listings	7	1
Disaster Assistance Plan	8	20
Drop Relocation	3	8
Employee Discount	2	12
Establishment and Furnishing of Service.	2	9
Extensions and Foreign Exchange Service.	4	1
Extension Station/Extension Lines	4	1
Foreign Equipment	2	4
Foreign Exchange Service - General	4	4
General Regulations	2	1
Identification of Public Announcements	2	19
Individual Case Basis Arrangements	2	12
Installation of Service	2	9
Inter-Company Private Line Service	6	4
Intra-Company Private Line Service.	6	1
Inter-Exchange Extension or PBX Station	4	3
Intra-Lata Inter-Company Foreign Exchange Service	4	5
Intra-Lata Intra-Company Foreign Exchange Service	4	4
ISDN-BRA	10	1
ISDN-PRA	10	21

(C)

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	<u>INDEX</u>	<u>Section</u>	<u>Sheet</u>
Late Payment Penalty Charge		2	16
Liability of the Company.		2	17
Lifeline 135 Service		11	1
Limitations and Use of Service		2	1
* * *			
Local Exchange Rates		15	
Maintenance of Service		2	9
Minimum Construction Contract		3	3
Miscellaneous Charges		13	1
Miscellaneous Services and Equipment		8	
Non-Listed Number Service		7	4
Non-Published Numbers		7	3
Obligation to Furnish Service		2	1
Off-Premise Extension		4	2
On-Premise Extension		4	1
Operator Calls		7	7
Operator Services		7	7
Other Rates and Regulations		13	
Other Special Construction		3	3
Overtime Work		2	19
Payment Arrangements and Credit Allowances		2	12
Payment for Service		2	14
Pay Telephone Service		9	
Pennsylvania Telecommunications Relay Service		8	37
Primary Local Exchange Service		2	9
Primary Rate Access		10	21
Private Line Service		6	1
Refunds of Construction Charges		3	3
Relocation of Service		2	9
Relocation or Rearrangement (Construction)		3	3
Remote Call Forwarding Service		8	20
Removal of Service		2	9
Repair		2	9
Residence Classification		2	10
Retained Number Service		8	38
Returned Check Charge		2	16
Reverse Directory Assistance		7	4
Rotary Trunk Feature		8	7
Schedule of Service Connection Charges		5	5
Secretarial Service		8	41
Series 1000 Channels		6	5
Series 2000 Channels		6	8
Series 3000 Channels		6	17
Service Charges		5	
Service Irregularities		2	17
SMDI		8	43
Special Types of Service and Equipment		2	1
State Tax Adjustment Surcharge		2	20

(C)

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Windstream Pennsylvania, Inc.

First Revised Sheet 7  
Cancels Original Sheet 7

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INDEX

	<u>Section</u>	<u>Sheet</u>	
Subscriber's Transfer Service	8	23	
Suspension of Service	2	14	
Vacation Rate Service	8	41	(C)
Taxes on Contribution in Aid of Construction	3	7	
Telephone Directories	2	18	
Telephone Numbers	2	18	
Telephone Service Defined	2	1	
Tel-Touch Type Service	8	22	
Temporary Construction	3	3	
Territory Served by Company	1		
Toll Message Rates	2	19	
Transfer of Service From One Customer to Another	2	12	
Transfer of Toll Charge Service	8	42	
Underground Construction	3	4	
Underground Service	3	4	
Universal Emergency Service Number	8	24	
Use of Service	2	11	

---

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Little Rock, AR 72212

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*TABLE OF CONTENTS*

S 1.	TERRITORY SERVED BY THIS COMPANY	
S 2.	GENERAL REGULATIONS	
S 3.	CONSTRUCTION	
S 4.	EXTENSIONS AND FOREIGN EXCHANGE SERVICE	
S 5.	SERVICE CHARGES	
S 6.	PRIVATE LINE SERVICE	
S 7.	DIRECTORY LISTINGS	
S 8.	MISCELLANEOUS SERVICE AND EQUIPMENT	
S 9.	COIN TELEPHONE SERVICE	
S 10.	ADVANCED DIGITAL SERVICE	
S11.	LIFELINE 135 SERVICE	
S12.	RESERVED FOR FUTURE USE	(C)
S13.	OTHER RATES AND REGULATIONS	
S14.	DIGITAL CENTREX SERVICE	
S15.	LOCAL EXCHANGE RATES	

(C) Indicates Change to Text

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## TERRITORY SERVED BY THIS COMPANY

ALLEGHENY COUNTY

<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>
Monroeville Plum	Alpine Village Holiday Park	Findley North Fayette

ARMSTRONG COUNTY

<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>
Apollo Applewold Atwood Dayton Elderton Ford City Ford Cliff Kittanning Leechburg Manorville Rural Valley South Bethlehem West Kittanning Worthington	Bradys Bend Cadogan Center Valley Cowansville Distant East Kittanning Eddyville Ford View Garretts Run Kaylor Kelly Station McGrann McGregor McWilliams Milton New Salem NuMine Oak Ridge Pattonville Sagamore Slate Lick Templeton Tidal Widnoon Yatesboro	Bethel Boggs Bradys Bend Burrell Cowanshannock East Franklin Gilpin Kiskiminetas Kittanning Madison Mahoning Manor North Buffalo Parks Perry Pine Plum Creek Rayburn Redbank South Bend South Buffalo Sugar Creek Valley Washington Wayne West Franklin

BEAVER COUNTY

<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>
Darlington New Galilee	Cannelton	Big Beaver Darlington South Beaver

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TERRITORY SERVED BY THIS COMPANY

BLAIR COUNTY

Townships

Antis  
Snyder

CAMBRIA COUNTY

Villages

Beaver Valley  
Blandburg  
Colver  
Fallen Timber  
Flinton  
Glasgow  
Van Ormer

Townships

Blacklick  
Cambria  
Reade  
White

CAMERON COUNTY

Boroughs

Driftwood  
Emporium

Villages

Cameron  
Sinnemahoning  
Sterling Run

Townships

Gibson  
Grove  
Lumber  
Portage  
Shippen

CARBON COUNTY

Boroughs

Lansford  
Summit Hill

Villages

Bloomingdale

Townships

Packer  
Mauch Chunk

## TERRITORY SERVED BY THIS COMPANY

CENTRE COUNTY

<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>
Port Matilda	Gatesburg Hannah Marengo Martha Rock Springs Stormstown	Ferguson Half Moon Huston Taylor Worth

CLARION COUNTY

<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>
Callensburg Curlsville East Brady Hawthorn Knox New Bethlehem Rimersburg Shippenville Sligo Strattanville	Alcola Alum Rock Crates Day Elk City Elmo Fisher Frogtown Kingsville Kissingers Mill Kossuth Lamartine Lawsonham Leatherwood Limestone Maple Grove Mayport Mechanicsville Millerstown Monroe Ninevah Phillipston Pine City Sandy Hollow Shannondale Truittsburg Turkey City Waterson Wentling Corners West Freedom	Ashland Beaver Brady Clarion Elk Knox Licking Limestone Madison Mill Creek Monroe Paint Perry Piney Porter Redbank Richland Salem Toby

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Little Rock, AR 72212

## TERRITORY SERVED BY THIS COMPANY

CLEARFIELD COUNTY

<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>
Coalport	Ansonville	Beccaria
Glen Hope	Berwindale	Bloom
Irvona	Blain City	Brady
Troutville	Chestnut Grove	Gulich
	Helvetia	Houston
	Hollywood	Jordan
	Home Camp	Lawrence
	Luthersburg	Penn
	Lyleville	Sandy
	McCartney	Union
	Penfield	
	Rockton	
	Rose Bud	
	Salem	
	Tyler	
	Utahville	
	Winterburn	

CRAWFORD COUNTY

<u>Cities</u>	<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>	<u>Townships</u>
Meadville	Blooming Valley	Adamsville	Athens	Sadsbury
	Cochranon	Atlantic	Beaver	Spring
	Conneaut Lake	Espyville	Conneaut	Steuben
	Conneautville	Geneva	Cussewago	Summerhill
	Linesville	Guys Mills	East Fairfield	Summit
	Saegertown	Harmonsburg	East Fallowfield	Troy
	Springboro	Hartstown	East Mead	Union
	Townville	Tryonville	Fairfield	Venango
		Westford	Greenwood	Vernon
			Hayfield	Wayne
			North Shenango	West Fal-
			Pine	low Field
			Randolph	West Mead
			Richmond	West Shen-
			South Shenango	ango
				Woodcock

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TERRITORY SERVED BY THIS COMPANY

ELK COUNTY

<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>
Johnsonburg	Benezette	Benezette
Ridgway	Brady Camp	Benzinger
St. Marys	Brockport	Fox
	Byrendale	Highland
	Caledonia	Horton
	Dagus Mines	Jay
	Daguscahonda Jones	
	Dents Run	Millstone
	Elbon	Ridgway
	Force	Spring Creek
	Glen Hazel	
	Hamilton	
	Kersey	
	Medix Run	
	Millstone	
	Owls Nest	
	Portland Mills	
	Russell City (DeYoung)	
	Sackett	
	Toby	
	Weedville	
	Wilcox	

ERIE COUNTY

<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>
Albion	North Springfield	Conneaut
Cranesville	West Springfield	Elk Creek
East Springfield		Franklin
		Springfield

FOREST COUNTY

<u>Villages</u>	<u>Townships</u>
Brookston	Barnett
Clarington	Howe
Lynch	Kingsley
Mayburg	

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TERRITORY SERVED BY THIS COMPANY

GREENE COUNTY

<u>Boroughs</u>	<u>Villages</u>	<u>Villages</u>	<u>Townships</u>
Carmichaels	Alicia	Khedive	Aleppo
Clarksville	Bluff	Kirby	Center
Greensboro	Bobtown	Kughntown	Cumberland
Jefferson	Brave	Mapletown	Dunkard
Rices Landing	Bristoria	Mather	Franklin
Waynesburg	Brock	Mt. Morris	Freeport
	Carmichaels	Nemacolin	Gilmore
	Clarksville	New Freport	Gray
	Crucible	Ninevah	Greene
	Davistown	Oak Forest	Jackson
	Delphene	Pine Bank	Jefferson
	Dilliner	Poland Mines	Monongahelia
	Dry Tavern	Rices Landing	Morgan
	Dunkard	Rogersville	Morris
	Fordyce	Rutan	Perry
	Garrison	Spraggs	Richhill
	Garards Fort	Swarts	Washington
	Grays Landing	Sycamore	Wayne
	Graysville	Waynesburg	Whitely
	Greensboro	West Union	
	Holbrook	Wind Ridge	
	Jefferson		

HUNTINGDON COUNTY

<u>Towns</u>	<u>Townships</u>
Baileyville	Franklin
Franklinville	Spruce Creek
Graysville	Warriors Mark
Penna. Furnace	
Spring Mount	
Spruce Creek	
Warriors Mark	

INDIANA COUNTY

<u>Boroughs</u>	<u>Townships</u>
Smicksburg	Mahoning
	South Mahoning
	West Mahoning



TERRITORY SERVED BY THIS COMPANY

JEFFERSON COUNTY

<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>
Brockway	Allens Mills	Barnett
Brookville	Baxter	Beaver
Corsica	Belgiumtown	Clover
Summerville	Coolspring	Eldred
Timblin	Crenshaw	Heath
Worthville	Dora	Knox
	Emerickville	McCalmount
	Hazen	Oliver
	Heathville	Pine Creek
	Knoxdale	Polk
	Munderf	Porter
	North Freedom	Ringgold
	Ohl	Rose
	Ramsaytown	Snyder
	Richardsville	Union
	Ringgold	Warsaw
	Roseville	Washington
	Sigel	
	Stanton	
	Sugar Hill	

LAWRENCE COUNTY

<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>
Enon Valley		Big Beaver
		Little Beaver
		North Beaver

LYCOMING COUNTY

<u>Boroughs</u>	<u>Townships</u>	<u>Townships</u>
Hughesville	Brady	Muncy Creek
Montgomery	Clinton	Penn
Muncy	Fairfield	Shrewsbury
Picture Rocks	Franklin	Washington
	Moreland	Wolf
	Muncy	

TERRITORY SERVED BY THIS COMPANY

MCKEAN COUNTY

Townships

Norwich

MERCER COUNTY

Boroughs

Fredonia  
Jamestown  
New Lebanon  
Sandy Lake  
Sheakleyville  
Stoneboro

Villages

Clarks Mills  
Hadley  
New Hamburg

Townships

Cool Spring  
Deer Creek  
Delaware  
Fairview  
French Creek  
Greene  
Jackson  
Jefferson  
Lake

Townships

Mill Creek  
New Vernon  
Otter Creek  
Perry  
Salem  
Sandy Creek  
Sandy Lake  
Sugar Grove

NORTHUMBERLAND COUNTY

Boroughs

McEwensville  
Turbotville  
Watsontown

Townships

Delaware  
Lewis  
Limestone  
Turbot

SCHUYLKILL COUNTY

Boroughs

Coaldale

Townships

Rahn  
Rush

UNION COUNTY

Townships

Gregg  
Lewis  
West Buffalo

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## TERRITORY SERVED BY THIS COMPANY

VENANGO

<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>
Utica	Brandon Coal City Nickleville Pittsville Rockland Saint George	Canal French Creek Jackson Richland Rockland

WARREN COUNTY

<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>
Sheffield	Barnes Cherry Grove Henry's Mill Hoovers Roystone Saybrook	Cherry Grove Mead Pleasant Sheffield Watson

WASHINGTON COUNTY

<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>
Beallsville Centerville Deemston Midway	Bulger Burnsville Dunns Station Fredericktown Millsboro Primrose Richeyville Vestaburg	Centerville East Bethlehem East Pike Run Mount Pleasant Robinson Smith West Finley West Pike Run

WESTMORELAND COUNTY

<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>
Delmont Export Hyde Park Murrysville New Alexandria West Leechburg	Bagdad Harrison City Shearersburg Slickville South LeechburgPenn Weinel Cross Roads	Allegheny Bell Derry Loyalhanna  Salem Washington

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## S2. GENERAL REGULATIONS

CONTENTS

		<u>Page No.</u>	
S2.1	<u>Limitations and Use of Service</u>		
	S2. 1.1 Telephone Service Defined	1	
	S2. 1.2 Obligation to Furnish Service	1	
	S2. 1.3 Special Types of Service and Equipment	1	
	S2. 1.4 Reserved for Future Use	1	(C)
	S2. 1.5 Customer Premise Inside Wire	2	
	S2. 1.6 Foreign Equipment	4	
	S2. 1.7 Connections With Customer-Provided Facilities	4	
S2.2	<u>Establishment and Furnishing of Service</u>		
	S2. 2.1 Primary Local Exchange Service	9	
	S2. 2.2 Installation, Relocation, Maintenance, Repairs, and Removal	9	
	S2. 2.3 Access to Premises of Customer	9	
	S2. 2.4 Business and Residence Service Classifications	10	
	S2. 2.5 Use of Service	11	
	S2. 2.6 Employee Discount	12	
	S2. 2.7 Transfer of Service From One Customer to Another	12	
	S2. 2.8 Individual Case Basis (ICB)	12	
S2.3	<u>Payment Arrangements and Credit Allowances</u>		
	S2. 3.1 Contracts for Service	12	
	S2. 3.2 Deposits	13	
	S2. 3.3 Charges for Fractional Months	13	
	S2. 3.4 Payment for Service	14	
	S2. 3.5 Suspension of Service	14	
	S2. 3.6 Allowances for Telephone Service Interruptions	15	
	S2. 3.7 Returned Check Charge	16	
	S2. 3.8 Late Payment Penalty Charge	16	
	S2. 3.9 Cancellation or Change of Application for Service Prior to Establishment	16	
S2.4	<u>Liability of the Company</u>		
	S2. 4.1 Service Irregularities	17	
	S2. 4.2 Cancellation for Cause	18	
	S2. 4.3 Telephone Numbers	18	
	S2. 4.4 Telephone Directories	18	
	S2. 4.5 Overtime Work	19	
	S2. 4.6 Toll Message Rates	19	
	S2. 4.7 Identification of Public Announcements	19	
S2.5	<u>State Tax Adjustment Surcharge</u>	20	
S2.6	<u>Access Services</u>	20	

(C) Indicates Change to Text

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S2. GENERAL REGULATIONS

S2.1 Limitations and Use of Service

This tariff governs the furnishing of telephone service and facilities by Windstream Pennsylvania, Inc., hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff, other applicable tariffs of the Company, and any tariffs or portions of tariffs of other companies with which the Company concurs.

The Company will comply with the current Chapter 64 Standards and Billing Practices for Residential Telephone Service. Any tariff provision inconsistent with Chapter 64 will be deemed inoperative and superseded.

S2.1.1 Telephone Service Defined

The Telephone Company does not transmit messages but offers, subject to the terms and conditions specified in this tariff, the use of its facilities, where available, for communication between customers. The term "service" as used throughout this tariff refers to the cable distribution and the switching equipment required to establish and maintain connections between customers within the Local Calling Area and connections with the toll (Long Distance) network.

S2.1.2 Obligation to Furnish Service

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction, installation, testing and maintenance of the necessary pole lines, circuits and equipment.

S2.1.3 Special Types of Service and Equipment

In cases where a customer desires some special type of service for which provision is not otherwise made in this tariff, and in the judgment of the Telephone Company there is no reason for refusing to render the special service desired, the service will be offered on an individual case basis.

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S2.1.4 Reserved for Future Use

(C) Indicates Change to Text

S2. GENERAL REGULATIONS

S2.1 Limitations and Use of Service (continued)

S2.1.5 Customer Premise Inside Wire

A. Definitions

Customer Premises Inside Wire (CPIW) - That wire, including connectors, blocks and jacks, within a customer's premises that extends between the point of demarcation and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the exchange access line. All CPIW equipment purchase or lease, installation, and maintenance is not tarified.

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(C)

Point of Demarcation - The point of interconnection between Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a customer's premise. The point of demarcation shall be located on the customer's side of the Telephone Company protector.

B. General

CPIW purchase or lease, installation, and maintenance is the sole responsibility of the customer. Customers may, at their option, elect to have someone other than the Telephone Company install their CPIW as long as it is in accordance with the installation regulations outlined below.

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1. Installation Regulations of CPIW

- a. CPIW must be installed in accordance with FCC Rules and Regulations governing the provision of inside wire or as otherwise permitted by order of the Pennsylvania Public Utility Commission.
- b. CPIW must be connected to residence and business exchange access line service at the point of demarcation.

(C) Indicates Change to Text

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**S2. GENERAL REGULATIONS****S2.1 Limitations and Use of Service (continued)****S2.1.5 Customer Premise Inside Wire (continued)****B. General (continued)**

- c. The Telephone Company will make installation guidelines available to customers at the business office.
- d. The Telephone Company is not responsible for the connection of telephone instruments and standard jacks to CPIW.

**2. Violation of Regulations**

- a. Where any CPIW is used with telecommunications service in violation of any provision in this tariff, the Telephone Company will take such immediate action as necessary for the protection of its service and will promptly notify the customer of the violation.
- b. In the event of such violation, the customer shall discontinue use of the CPIW or correct the violation and notify the Company in writing that such violation has been corrected within 5 days after receipt of such notice.
- c. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

**3. Liability**

In the event that the customer installs CPIW, the customer assumes the risk of loss of service, damage to property, or injury to the customer or his agent. The customer will save the Telephone Company harmless from any and all liability, claims or damage suits arising from the customer's installation of CPIW.

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Issued: July 13, 2006

Effective: July 17, 2006

Issued By: Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

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**S2. GENERAL REGULATIONS****S2.1 Limitations and Use of Service (continued)****S2.1.6 Foreign Equipment**

All lines necessary for the provision of a given service are furnished by the Telephone Company and, unless specifically authorized in other sections of this tariff, no line not furnished by the Telephone Company shall be connected with, attached to or used in connection with any line furnished by the Telephone Company.

This regulation shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Telephone Company in the service for which they are furnished under this tariff, provided any such device so used would not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, or involve connection to, the facilities of the Telephone Company; or interfere with the proper functioning of such facilities; or impair the operation of the telephone system or otherwise have a deteriorative effect on the use of the Telephone Company's services by the public. However, nothing herein shall be construed to permit the use of any customer-provided equipment which is not compatible with the facilities provided by the Telephone Company.

**S2.1.7 Connections With Customer Provided Facilities**

When facilities furnished by the customer in cases permitted by this tariff are used in connection with facilities furnished by the Telephone Company, the facilities furnished by the customer must be connected solely with the Telephone Company's telecommunications system.

The customer may not create additional channels from facilities provided by the Telephone Company. The magnitude and character of the voltages and currents impressed on the Telephone Company facilities by the customer-provided facilities and the operation and maintenance of such facilities shall be such as not to interfere with any of the services offered by the Telephone Company or interfere with others.



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**S2. GENERAL REGULATIONS****S2.1 Limitations and Use of Service (continued)****S2.1.7 Connections With Customer Provided Facilities (continued)****A. Responsibility of the Customer**

1. Where service is available under this tariff for use in connection with customer provided facilities, the operating characteristics of such equipment shall be such as not to interfere with any of the services offered by the Telephone Company or impair privacy of communications over such facilities. Such use is subject to Part 68 of the Federal Communications Commission's Rules and Regulations and subject to any rules or orders now in effect or that hereafter may be issued by the Pennsylvania Public Utility Commission or the Federal Communications Commission. Upon notice from the Telephone Company that customer-provided facilities are causing or are likely to cause hazard to the telecommunications network or do not comply with the aforementioned rules and regulations, the customer shall disconnect such equipment from the telecommunications network and confirm in writing to the Telephone Company within ten (10) days that such equipment has been disconnected.

In cases in which additional protective equipment is required, this shall be provided by the customer or by the Telephone Company at the customer's expense. Such equipment shall be suitable to avoid hazard of damage to the Telephone Company facilities or of injury to the Telephone Company employees or to the public because of the character or location of customer-provided facilities and of sources of power to which they are connected. Upon notice from the Telephone Company that the customer-provided facilities are causing or are likely to cause interference, impairment or hazard, the customer shall make such changes as shall be necessary to remove or prevent such interference, impairment, or hazard.

2. Where a service difficulty or a trouble report requires a visit by the Telephone Company to the customer's premises and the difficulty or trouble is not the result of failure of the Telephone Company facilities, a visit charge applies as covered in Section 5 of this tariff.

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**S2. GENERAL REGULATIONS****S2.1 Limitations and Use of Service (continued)****S2.1.7 Connections with Customer-Provided Facilities (continued)****A. Responsibility of the Customer (continued)**

3. The customer indemnifies and saves the Telephone Company harmless from any and all claims (including any expense in connection with defending against such claims) for infringement of patents arising from, combining with, or using in connection with, facilities of the Telephone Company, apparatus or systems of the customer; arising out of or in connection with the failure or malfunction of any customer provided facilities which are interconnected with the Telephone Company's facilities; or arising out of any act or omission of the customer or by the Telephone Company.
4. In the event that the Company initiates action to modify, change or alter Company facilities and such action affects customer-provided equipment on party lines, the Company will modify, when technically feasible, eligible customer equipment at no charge to the customer, to make the equipment compatible with Company facilities. The customer must have previously provided the Company information concerning the customer-provided equipment in accordance with FCC Part 68 Rules and must deliver the equipment to a Company designated repair location in order that modifications may be considered. The customer will be notified if modifications are not possible and other alternatives will be proposed. The Company shall not be responsible for attempting to modify customer-provided equipment which the customer had not previously notified the Company was connected to the Company facilities.
5. In the event that the customer-provided equipment should need to be modified to work properly on Telephone Company facilities, due to any customer initiated action, the customer shall be responsible for such modification and will bear the cost resulting from such modification.

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**S2. GENERAL REGULATIONS****S2.1 Limitations and Use of Service (continued)****S2.1.7 Connections With Customer-Provided Facilities (continued)****B. Connection of Customer-Provided Equipment**

1. Where customer-provided equipment is used, the connection of such equipment shall be made at the point of demarcation which is furnished, installed, and maintained by the Telephone Company.
2. Connections to Pay Telephone Line Service lines are not permitted.
3. A customer wishing to connect customer-provided equipment to the telecommunications network shall notify the Telephone Company of each line to which connection is proposed and shall provide the F.C.C. registration number and other related equipment information, including the ringer equivalency number. The customer shall notify the Telephone Company when such equipment is permanently disconnected.
4. The customer shall not modify or alter or change telephone instrument circuitry connected under these provisions in any way which would render such instrument circuitry to be in noncompliance with Part 68 of the F.C.C. Rules and Regulations.
5. If party line customers purchase other than in place terminal equipment, the Company will modify the equipment when possible to make the customer-provided equipment compatible with party line service. The customer will be notified if it is not practical to modify the equipment.
6. In order for customer owned terminal equipment, purchased from vendors other than the Telephone Company, to be eligible for modification for party line service, it must meet the following requirements:
  - a. Interchangeable ringer with connectorized line leads.
  - b. A line cord with three or more conductors.
  - c. A removable housing.
  - d. A wiring conversion diagram.

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**S2. GENERAL REGULATIONS****S2.1.7 Connections With Customer-Provided Facilities (continued)****B. Connection of Customer-Provided Equipment (continued)**

If these basic requirements are not met, the Company will not undertake the modification.

The customer will be required to deliver and pick up the terminal equipment to be modified at the Company designated repair location.

The customer indemnifies and saves the Telephone Company harmless from any and all claims (including any expense in connection with defending against such claims) for any damage to modified equipment or any loss or voiding of warranty resulting from the modification of the equipment. The charge for the modification service will be at time and material.

7. Party line customers are permitted to use automatic dialers except devices which automatically seize the line and dial.

8. Party line customers are prohibited from using automatic answering devices.

**C. Telephone Company Liability**

The Telephone Company shall not be liable for the installation, operation, maintenance, or for any damages arising out of failure or malfunction of any customer-provided equipment that is interconnected with the Telephone Company's facilities. The use of customer-provided facilities in connection with the facilities of the Telephone Company is permitted only on the condition that the Telephone Company shall not be responsible for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission, or failure or defects in telephone company facilities, except those caused by the Telephone Company's failure to furnish facilities suitable for ordinary telephone service or its failure to maintain and operate such facilities in a manner proper for telephone service.

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**S2. GENERAL REGULATIONS****S2.2 Establishment and Furnishing of Service****S2.2.1 Primary Local Exchange Service**

Local exchange service monthly rates include the central office equipment with rotary dialing capability, outside plant distribution facilities up to and including the point of demarcation.

**S2.2.2 Installation, Relocation, Maintenance, Repairs, and Removal**

Except as otherwise provided in this Tariff, all equipment and wiring installed by the Telephone Company, up to and including the Point of Demarcation, must be furnished, maintained, repaired, relocated, and removed by the Telephone Company and the customer may not rearrange, disconnect, remove, or attempt to repair it or permit others to do so except upon the written consent of the Telephone Company, or unless specifically authorized in other sections of this tariff.

In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of local and message toll telephone services shall take precedence over all other services.

The customer shall be responsible for payment of damages to the facilities of the Telephone Company resulting from negligence or willful act of the customer, his agents, employees, and/or members of his household.

In the event Telephone Company property is damaged, lost, stolen or destroyed through the negligence or willful act of the customer or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the customer, the customer shall be required to pay the expense incurred by the Telephone Company in connection with its restoration to original condition or its replacement.

The Telephone Company shall not be liable for any defacement of, or damage to, the premises of the customer resulting from the attachment of the Telephone Company's wiring or lines on such premises, or by the installation or removal when such damage is not the result of negligence of the Telephone Company.

**S2.2.3 Access to Premises of Customer**

For the purpose of installing, repairing, inspecting, or removing any of its lines on the premises of the customer, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonable hour.

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## S2. GENERAL REGULATIONS

### S2.2 Establishment and Furnishing of Service (continued)

#### S2.2.4 Application of Rates for Business and Residence Service

- a. The determination as to whether customer service should be classified as business or residence is based mainly on the character of use to be made of the service. Although, in general, business rates apply at business locations and residence rates apply at residence locations, residence service will not be furnished at business locations except as provided in c.(5) following.
- b. In general, business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, where the service is located on a premises whose main use is nonresidential. Examples of locations at which business rates apply are:
  - (1) At offices, stores, factories, mines, and all other places of a strictly business nature.
  - (2) At houses or apartments where rooms are rented or boarders are taken or both, and in halls and offices of hotels and apartment houses. However, when it is clearly evident that the service located in the customer's house or in an owner's, manager's or occupant's private rooms or apartment is to be used primarily for the domestic purposes of the customer, then residence rates apply.
  - (3) At quarters occupied by clubs and fraternal societies, public, private, or parochial schools, hospitals, libraries and other institutions, and in churches. However, at locations, such as fraternity houses where members of the organization lodge, or lodge and board within the building, residence rates apply.
  - (4) At tool houses or construction offices of contractors engaged in the reconditioning or remodeling of any structure whether the structure is to be used for business or residence purposes upon completion of the work.
  - (5) At residence locations in the same building as the customer's business establishment or at residence locations adjacent to the subscriber's place of business when it is not evident that the telephone located in the residence is to be employed primarily for residence use.
  - (6) At all other locations where the subscriber's primary use of the service is for business purposes.
- c. In general, residence rates apply when the use of the service is of a domestic nature or is located on a premises whose main use is residential and provided that service is not used substantially for business purposes. Examples of locations of which residence rates apply are:
  - (1) At private residences.
  - (2) At private apartments in hotels, boarding houses, college dormitories, and hospitals when separate main station service is provided in such apartments and where the use of the service is confined to the domestic use of the customer.

## S2. GENERAL REGULATIONS

S2.2 Establishment and Furnishing of Service (continued)

## S2.2.4 Application of Rates for Business and Residence Service (Continued)

- (3) At the place of residence of a clergyman, physician, nurse, dentist, veterinary surgeon or other medical practitioner or Christian Science practitioner. Abbreviated titles such as "Dr.", "Rev.", "Judge", "Professor", are not considered business designations.
- (4) In a private stable or garage when it is strictly a part of the customer's domestic establishment. Also, residence extensions are permitted in barns if the use of the service for any business purpose is only incidental. Separate exchange service or extension station service furnished at commercial farm locations for business use are classified as and charged for as business service.
- (5) Residential secretarial lines may be terminated in telephone answering facilities at telephone answering bureaus.

- d. Changes from business service to residence service are made only in the event of a change in the customer's arrangements which would entitle him to a residence classification of his service, as specified in c. above.

A change of service classification from business to residence requires a number change.

- e. Changes from residence to business service may be made without change in telephone number, if the customer so desires. Service Charges, which apply for such changes, are quoted in Section 5 of this tariff.

When it is determined that a customer with residence service is using that service in such manner that it should be classified and charged for as business service under the provisions of b. above, the Company may disconnect the customer's service in the event he refuses to permit his service to be classified as business service and to pay the business rate.

## S2.2.5 Use of Service

Unless otherwise indicated in this tariff, the use of business service is restricted to the customer, his agents and representatives, and the use of residence service is restricted to the customer and members of his household.

The customer shall not use the service or permit others to use it in such a manner as to interfere with the service of others.

The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander, fraudulent or misleading advertisements or infringement of copyright arising from the improper use of material transmitted over its facilities including that which is recorded, claims for infringement of patents arising from combining with, or using in connection with facilities of the Telephone Company, any apparatus or systems of the customer and all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

No subscriber may use any service listed in any part of this Tariff, including but not limited to such call management features as the various call forwarding features, conferencing and bridging capabilities, for the purpose of allowing the subscriber or any other telephone user to avoid usage, message or toll charges, whether flat rated or usage based, that would otherwise be applicable.

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## S2. GENERAL REGULATIONS

### S2.2 Establishment and Furnishing of Service (continued)

#### S2.2.6 Employee Discount

The Telephone Company reserves the right to furnish at no charge, total or partial local and toll service to such of its employees as it may consider necessary for the proper maintenance of its service.

#### S2.2.7 Transfer of Service From One Customer to Another

Transfer of service from one customer to another is permitted subject to the application of termination charges and service charges in accordance with this Tariff.

The call number associated with the telephone service to be transferred may, upon request of either customer, be associated with the new customer's service if the new customer assumes all charges outstanding at the time of transfer and obtains, if requested by the Telephone Company, the written consent of the customer from whom the service is transferred.

#### S2.2.8 Individual Case Basis Arrangements (ICB)

Arrangements may be developed by the Company and, at the Company's discretion, offered on a case-by-case basis taking into account special customer considerations including, but not limited to, volume or term commitments, bundled services, in response to a competitive offering from others, or for a service not generally offered under this tariff. ICB rates and terms will be offered to the Customer in writing on a non-discriminatory basis and a contract entered into between the Company and the Customer. ICB rates, service description, and length of such agreement will be filed with the Pennsylvania Public Utility Commission.

### S2.3 Payment Arrangements and Credit Allowances

#### S2.3.1 Contracts for Service

The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company's tariffs lawfully on file become the contract between the Telephone Company and the customer. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of one month.



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S2. GENERAL REGULATIONS

S2.3 Payment Arrangements and Credit Allowances (continued)

S2.3.2 Deposits

A deposit, in accordance with Commission regulations at 52 PA Code, §§ 64.31-64.41 may be required as security for future bills. Interest rates applied to customer deposits held by the Telephone Company are prescribed by the PUC.

Deposits will be returned in accordance with Commission regulations at 52 PA Code, §§ 64.31-64.41.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Telephone Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

S2.3.3 Charges for Fractional Months

When service is established, discontinued, or changed, the charge for local service, equipment and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

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(C) Indicates Change

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## S2. GENERAL REGULATIONS

### S2.3 Payment Arrangements and Credit Allowances (continued)

#### S2.3.4 Payment for Service

Installation and construction charges, where applicable, must be paid in advance of the establishment of service, except that the customer may, at his option, pay the nonrecurring Service Charges related to the installation of a main telephone in equal monthly installments over three billing periods. Charges for service rendered at coin telephones are payable in advance.

Recurring charges for service are billed one month in advance and are payable when the service has been rendered. Charges for toll message service are billed after the service has been rendered and are payable on request.

Message charges at Pay Telephones are payable in advance.

The customer assumes responsibility for:

Charges for all local messages sent from the customers telephone station, and for all toll messages received at such on which charges are reversed with the consent of the person answering the call;

Charges for calls placed between two services other than the customer's and billed to him with prior consent of any person at his service location; and

Charges billed to his credit card number by the customer or by any person with his knowledge or consent.

A statement of account rendered to the customer shall be deemed correct and binding upon the customer unless objection in writing is received by the Telephone Company within thirty days after rendition of the statement.

#### S2.3.5 Suspension of Service

The Telephone Company reserves the right to suspend service after due notice for non-payment of bills ten days after date due, or for violation of rules and regulations of this tariff.

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**S2. GENERAL REGULATIONS****S2.3 Payment Arrangements and Credit Allowances (continued)****S2.3.5 Suspension of Service (continued)**

The Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and for which there has been no notice of termination by the customer. Payment may be requested for such service and facilities up to and including the date of suspension.

**S2.3.6 Allowances for Telephone Service Interruptions**

When main telephone service is interrupted for a period of at least 24 hours, the company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1. (a) 1/30 of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer of the company conditioned that the out-of-service extends beyond a minimum period of 24 hours.  
  
(b) 2/30 of each full 24 hour period beyond the first three (3) 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered inoperative to the extent of being useless.
2. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods, or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

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S2. GENERAL REGULATIONSS2.3 Payment Arrangements and Credit Allowances (continued)

## S2.3.6 Allowances for Telephone Service Interruptions (continued)

Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence or willful act of the customer to service or where the company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

## S2.3.7 Returned Check Charge

In cases where a check is returned by the bank to the Telephone Company for the following reasons: non-sufficient funds, no account, account closed, payment stopped, drawn against uncollected funds, balance held, account garnisheed, two signatures required, unauthorized signature, post dated or stale dated, the customer will be billed a charge of \$25.00 for the special handling of each check returned.

## S2.3.8 Late Payment Penalty

A late payment penalty of 1.25 % for residential customers and 1.5 % for business customers will be applicable to balances unpaid after the due date of the customer's bill. The charge will be applied to the customer's bill and will be subject to the normal treatment procedures of the Company. Governmental accounts at the federal, state, and local levels shall be exempt from this charge. (C)

## S2.3.9 Cancellation or Change of Application for Service Prior to Establishment

When an application for service is cancelled or changed, in whole or in part, by the applicant prior to the establishment of service, the applicant may be required to pay the Telephone Company, upon request, the aggregate of the costs and expenses incurred by the Telephone Company in providing and/or removing facilities for the service, or part thereof, the application for which is cancelled or changed. Such costs and expenses shall include: labor and engineering (including overhead), materials and supplies (including purchasing and return expenses) less net salvage value. If any facilities already installed can be used for the services as changed but at a lesser capacity than would have been required for the service previously applied for, the payment required of the applicant for such facilities shall be limited to the difference between the costs and expenses actually incurred less the costs and expenses of the facilities normally used to provide the service.

(C) Indicates Change

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**Issued:** November 16, 2012

**Effective:** November 26, 2012

Issued By: Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

## S2. GENERAL REGULATIONS

S2.3 Payment Arrangements and Credit Allowances (continued)

## S2.3.9 Cancellation or Change of Application for Service Prior to Establishment (continued)

When an applicant requests, prior to the establishment of service, a change in the location of all or part of the facilities provided for the service, the applicant is required to pay, upon request, the aggregate costs and expenses incurred by the Telephone Company, as detailed above, in moving and rearranging such facilities.

However, the payment to the Telephone Company required of the applicant as set forth above shall not exceed the aggregate of the non-recurring and minimum contract period charges, including, but not limited to, construction and termination charges, which would have applied if the service and facilities had been established prior to such cancellation, change, or change in location.

S2.4 Liability of the Company

## S2.4.1 Service Irregularities

The liability of the Telephone Company for damages arising out of failure to comply with a customer's direction to install, restore or terminate service, or mistakes, omissions, interruptions, delays or errors or defects in transmission, or failure or defects in the Telephone Company's facilities occurring in the course of furnishing service and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall not, except in the case of service interruptions, exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such failure, mistake, omission delay, or error or defect in transmission, or failure or defect in the Telephone Company's facilities occurs. However, if, in the case of such interruption, service is restored on or before the day after said interruption is reported to or detected by the Telephone Company, no allowance will be made.

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**S2. GENERAL REGULATIONS****S2.4 Liability of the Company (continued)****S2.4.1 Service Irregularities (continued)**

When the lines of another telephone company are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company shall not be held liable for any act or omission of the other telephone company.

**S2.4.2 Cancellation for Cause**

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction advises that such service is being used or will be used in violation of law, or if the Telephone Company receives other evidence that such service is being or will be so used.

The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than a means of communication.

The Company reserves the right to cancel any contract for service with and to discontinue service to any subscriber who uses any service listed in any part of this Tariff, including but not limited to such call management features as the various call forwarding features, conferencing and bridging capabilities, for the purpose of allowing the subscriber or any other telephone user to avoid usage, message or toll charges, whether flat rated or usage based, that would otherwise be applicable.

**S2.4.3 Telephone Numbers**

The area code, or codes, central office designation, or designations, or line number, or numbers, or all of them, to be associated with a customer's telephone service shall be determined by the Company. The Telephone Company reserves the right to change the telephone number or numbers associated with a customer's telephone service as the exigencies of the business may require. The customer has no proprietary right in any area code, central office designation, or line number.

**S2.4.4 Telephone Directories**

The Company will provide one telephone directory for each local exchange access line.

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**S2. GENERAL REGULATIONS****S2.4 Liability of the Company (continued)****S2.4.4 Telephone Directories (continued)**

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, its directories, nor for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between customers or others as the result of listings published in its directories.

Claims for damages on account of interruptions to service due to errors in or omissions of directory listings will be limited to an amount equivalent to the proportionate charge for that part of the customer's service which is impaired, but not to exceed one-half the local service charges for the service items affected for the period from the date of issuance of a new directory containing the proper listing.

**S2.4.5 Overtime Work**

When, at the customers request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

In situations such as sporting events, one-time entertainment events, etc., where the customer requests that "standby workmen" be provided to safeguard the continuity of service, the entire cost of providing those "standby workmen" may be billed to the customer, regardless of whether such "standby workmen" were provided during regular or overtime working hours.

**S2.4.6 Toll Message Rates**

Rates, rules, and regulations governing toll, or long distance messages are contained in the toll tariff of the Pennsylvania Telephone Association PA P.U.C. No. 10, in which this company concurs.

**S2.4.7 Identification of Public Announcements**

For the purpose of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Customers transmitting factual public announcements such as time, weather, stock market quotations, airline schedules, and similar information are excluded from the preceding condition.

S2. GENERAL REGULATIONS

S2.4 Liability of the Company (continued)

S2.4.7 Identification of Public Announcements (continued)

For customers not complying with the foregoing, the announcing device will be subject to disconnection from the telephone lines.

The Telephone Company reserves the right to release, upon request, the names and addresses of customers who transmit recorded or taped public announcements over telephone company facilities, when the announcing device is provided by either the telephone company or the subscriber.

S2.5 State Tax Adjustment Surcharge

In addition to the charges provided in this tariff and other intrastate toll and access tariffs in which this company concurs, a surcharge, as shown below, will apply to all intrastate charges for service, except on calls from pay telephones.

For Services provided to:	Surcharge Rate	
End Users	4.611%	(D)
Other Local Exchange Companies	4.391%	(D)
All Interexchange Carriers/Resellers	4.391%	(D)

The above charges will be recomputed, using the same elements prescribed by the Commission:

- (a) Whenever any of the tax rates used in calculation of the surcharge are changed.
- (b) Whenever the Telephone Company makes effective any increased or decreased rates.
- (c) And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputations; and that if the recomputed surcharge is less than the one in effect the Telephone Company will, and if the recomputed surcharge is more than the one then in effect the Telephone Company may, submit with such recomputations a tariff or supplement to reflect such recomputed surcharge, the effective date of which shall be 10 days after filing.

S2.6 Access Services

Windstream Pennsylvania, Inc., filed a tariff on March 22, 2000 to be effective April 1, 2000 for Switched and Special Access Services.

(D) Indicates Decrease



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S3. CONSTRUCTION

CONTENTS

	<u>Page No.</u>	
S3.1	<u>Construction and Attachment Charges</u>	1
S3.1.1	General	1
S3.1.2	Construction on Public Right-Of-Way	1
S3.1.3	Construction on Private Property	2
S3.1.4	Minimum Contract Period	3
S3.1.5	Other Special Construction	3
S3.1.6	Construction to Provide Leased Channels and Other Services	3
S3.2	<u>Underground Telephone Service in New Residential Developments</u>	4
S3.3	<u>Taxes on Contribution in Aid of Construction and Customer Advances</u>	7
S3.4	<u>Drop Relocation</u>	8

(C)  
|  
(C)

## S3. CONSTRUCTION

S3.1 Construction and Attachment Charges

## S3.1.1 General

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges as prescribed hereunder.

1. The Company reserves the right to determine the route and type of construction required to furnish service.
2. All facilities constructed by the Company will be owned and maintained by the Company.
3. The Company will be reimbursed for the actual cost of a relocation or rearrangement of outside plant facilities at a customer request.
4. Buried plant may be substituted for aerial plant at the option of the Company. The rules and charges contained herein apply uniformly to either type of outside plant.
5. The Company reserves the right to waive or reduce construction charges if the constructed facility is potentially of value to the Company in providing service to other customers, or for toll lines, or for any other service.

## S3.1.2 Construction on Public Right-Of-Way

1. In all cases of plant construction on public highway, ownership of the plant must be vested in either the Telephone Company or some company with which the Telephone Company has a joint use agreement.
2. When local exchange service is desired at a point outside the base rate area but within the exchange area more than 2,640 feet distant from the existing facilities, the applicant therefore may be required to pay for this construction or the use of another company's plant in lieu of such construction.
3. A non-recurring charge based on actual cost as determined by the Company will be assessed the customer for main line construction in excess of that furnished without charge. The distance is actual route measure from the end of the initial 1/2 mile of construction to the terminal or pole in the distribution facility from which the customer will be served.
4. Measurement to be restricted to the shortest and most direct route over which the desired point can be reached by following public right-of-way or other vested right-of-way privileges which the Telephone Company may hold by reason of its franchise or charter, including public thoroughfares such as highways, streets and public alleys.
5. Charges paid for construction of distribution facilities will be recalculated if additional customers are added to the line within three years and the customer that originally paid the charge is still served by the line. The construction charge is recalculated on the basis of the total customers that will now be served by the facility in accordance with S3.1.2.3. above. The difference between the original charge and the recalculated charge is divided among the parties in the same ratio as their original payments were to the total charge collected. Construction charges will be refunded if the Company utilized the facility for toll lines or any other type of service.

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S3. CONSTRUCTION

S3.1 Construction and Attachment Charges (continued)

S3.1.3 Construction on Private Property

1. In all cases of plant construction on private property, where the type of construction is selected by the telephone company, the Telephone Company will construct, own and maintain the facilities either wholly or jointly with an electric utility, subject to a construction charge based on route measurement.
2. The Company will construct up to 1,000 feet of terminal facilities on private property without charge to the customer. Additional facility beyond 1,000 feet will be charged to the customer based on actual cost to the Company.
3. The terminal facility measurement is the actual route distance from the point of connection with the distribution facility to the drop pole for aerial plant and to the point of entry into the building in which the station is located for buried plant. The point of connection with the distribution facility will be assumed to be on the customer's side of a public road when the distribution system is located on the opposite side of the road.
4. The customer will secure at his expense all rights-of-way permits to assure the Company access for construction, maintenance, inspection, testing or removal of all or any part of the terminal facility. Any expense incurred by the Company to cross railroad tracks, streams, lakes and state and federal lands, in connection with the terminal facility, will be passed on to the customers in the actual amount of such expense.
5. The customer is responsible for all tree trimming required to keep the private right-of-way, in which his terminal facilities are located, clear and unobstructed.
6. When another customer is added to a terminal facility, the part used to serve more than one customer is considered to be a distribution facility and the provisions in S3.1.2.5. preceding apply to the portion for which an excess construction charges had been paid.

(C)

(C)

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S3. CONSTRUCTION

S3.1 Construction and Attachment Charges (continued)

S3.1.4 Minimum Contract

1. New construction will be provided only where service is contracted for a minimum period of one year.
2. Where un reusable facilities are built to provide service for a short period, the construction charge will be the actual cost of construction, plus the cost of removal less the salvage value of the removed facility.

S3.1.5 Other Special Construction

1. Where the customer requests a type of construction different from that selected by the Telephone Company, a charge will be made to cover the excess cost of construction above that selected by the telephone company.
2. The Telephone Company shall have access to all facilities at all times for maintenance purposes.
3. The customer will reimburse the Company for the actual cost of any non-typical construction, such as placement of a buried or underground terminal facility in an area served by aerial facilities.
4. Applicants requesting underground service in lieu of standard overhead service installation will be required to open and backfill the trench and furnish all conduits and fixtures required.
5. When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, backboards, manholes, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.
6. Construction of a Type Required by Governmental Authority: Where a governmental authority, by legislation or otherwise, requires a type of construction different from that selected by the Telephone Company, the customer shall be charged, in addition to any charge applicable under other sections, and amount based on the excess costs involved, including the excess cost of the facilities included in the construction allowance. Where a governmental authority requires that existing facilities be changed to another type of construction, the customer shall be charged an amount based on the costs of the new construction and the removal of the old, if such removal is required.

(C)

(C)

S3. CONSTRUCTION

S3.1 Construction and Attachment Charges (continued)

S3.1.6 Construction to Provide Leased Channels and Other Services

(C)

1. The Company is obligated to construct facilities especially designed to provide private line telephone or other non-exchange services, only if an adequate return on the investment is assured.
2. The customer will pay a construction charge based upon the actual cost of construction less four times the anticipated annual revenue from mileage charges applicable to that part of the channels obtained from the constructed facility.
3. If service is discontinued within four years from the date the original construction is completed, a termination charge (equal to the original cost of construction, plus cost of removal less the total of the construction charge and monthly charges paid by the customer) will apply.

(C)

S3.2 Underground Telephone Service in New Residential Developments

(C)

S3.2.1 For the purpose of this section only, the following words and terms shall have the following meanings, unless the context clearly indicates otherwise:

1. Applicant for telephone service - The developer of a recorded plot plan consisting of five or more lots or one or more five unit apartment houses.
2. Developer - The party responsible for constructing and providing improvements in a development, that is, streets, sidewalks, and utility-ready lots.
3. Development - A planned project which is developed by a developer/applicant for telephone service set out in a recorded plot plan of five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, mobile homes, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the Telephone Company's existing distribution lines.
4. Distribution line - A main line facility directly or indirectly connecting the customers in a development to the telephone central office.
5. Service line - A line from the distribution line to the residence of the customer.
6. Subdivider - The party responsible for dividing a tract of land into building lots which are not to be sold as utility-ready lots.
7. Subdivision - A tract of land divided by a subdivider into five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the Telephone Company's existing distribution lines.

(C<sup>1</sup>)

(C<sup>1</sup>)

(C<sup>1</sup>) Moved from Section 3 Sheet 5.

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S3. CONSTRUCTION

- S3.2 Underground Telephone Service in New Residential Developments (continued) (C)
- (C')
- S3.2.2 Distribution and service lines, except pedestals, installed as the result of an application for telephone service within a development shall be installed underground; shall conform to the Telephone Company's construction standards; and shall be owned and maintained by the Company. Excavating and backfilling shall be performed by the applicant for telephone service or by another agent the applicant may authorize. All other installation shall be performed by the Company or by another agent the Company may authorize. The Company shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its underground lines occasioned by anyone other than its own employee or agent. Nothing in this section shall prohibit the Company from performing its own excavating and backfilling for greater system design flexibility. No charges other than those specified in S3.2.3 and S3.2.4 shall be permitted. (T)
- S3.2.3 The applicant for telephone service to a development shall do the following: (C)
1. At its own cost, provide the Company with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the Company for occupancy and maintenance of distribution and service lines and related facilities.

(C') Moved to Section 3 Sheet 4.

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### S3. CONSTRUCTION

#### S3.2 Underground Telephone Service in New Residential Developments (continued) (C)

##### S3.2.3 The applicant for telephone service to a development shall do the following: (Continued) (C)

2. At its own cost, clear the ground in which the service lines and related facilities are to be laid of trees, stumps and other obstructions, provide the excavating and backfilling according to Company specifications and subject to the inspection and approval of the Company, and backfill within 6 inches of final grade. Company specifications for excavating and backfilling shall be set forth by the Company in written form and presented to the applicant at the time of application for the service and presentation of the plot plan to the Company. If the Company's specifications have not been met by the applicant's excavating and backfilling, the excavating and backfilling shall be corrected or redone by the applicant or its authorized agent. Failure to comply with the Company's construction standards and specifications permits the Company to refuse telephone service until the standards and specifications are met.
3. Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the company's line and facility installation with the general project construction schedule including coordination with any other utility sharing the same trench; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the Company to avoid unnecessary costs and delay.
4. Place with the Telephone Company, in advance or upon such other terms as the Company may require, the following charges:
  - (a) A prepayment in aid of construction in an amount not in excess of 60% of the Company's costs of the distribution line for the development.
  - (b) The prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service rendered. The basis for total refund shall be 100% refund upon receipt of telephone contracts for telephone service from 50% of the total development within a 10 year period.

S3. CONSTRUCTION

S3.2 Underground Telephone Service in New Residential Developments (continued) (C)

S3.2.4 If the applicant changes the plot plan after installation of the Telephone Company's lines has begun, or requests deviation from the Company's established underground construction practices, the additional costs shall be borne by the applicant. No charges other than those described in this section and Section C shall be borne by the applicant for telephone service or by another utility sharing the same trench, even if the Company elects to perform its own excavating and backfilling.

S3.2.5 Underground facilities in new residential developments are only required by this section when a bona fide developer exists, that is only when utility-ready lots are provided by the developer. A mere subdivision is not required to have underground service. However, should the lot owner in a subdivision desire underground service, the service shall be provided by the Company if the lot owner, at his option, either complies with S3.2.3 or pays to the Company the charges that are contained elsewhere in this tariff. (C)

S3.2.6 The joint use of trenches is recommended whenever economically and technologically feasible. However, the economic advantages which can result from the joint use of trenches may at times be obviated by the technological disadvantages of joint occupancy. Therefore, the joint use of trenches is not mandatory but will be required whenever the circumstances indicate that the use would be feasible and all parties agree thereto. (C)

S3.2.7 This section shall apply to all requests for distribution facilities for telephone service to developments which are filed after June 9, 1984. (C)

S3.2.8 Whenever the public utility or an affected person believes that the application of the tariff rule works an undue hardship, involves a physical impossibility, or is otherwise inappropriate, the utility or person may request an exception from the undergrounding requirements of this section. If an exception request initiated by an applicant for telephone service is granted and the applicant thereafter desires underground service, then this section shall apply as if no exception had been granted. (C)

S3.3 Taxes on Contribution in Aid of Construction and Customer Advances

Any contribution in aid of construction, customer advance or other like amounts received from the customer which shall constitute taxable income as defined by the Internal Revenue Service will have the income taxes segregated in a deferred account for inclusion in rate base in a future rate case proceeding. Such income taxes associated with a CIAC or customer advance will not be charged to the specific contributor of the capital.



## S3. CONSTRUCTION

S3.4 Drop Relocation

- A. For relocation of a drop (aerial or buried), when requested by the customer, the following charges are applicable in addition to appropriate Service Order Charges:

## Aerial Drop Relocation – Requiring New Material

- |                                |          |
|--------------------------------|----------|
| a. 0 – 100 Feet                | \$175.00 |
| b. Cost Per Foot over 100 Feet | \$1.75   |

## Aerial Drop Relocation – Movement of Existing Wire

- |                                |           |
|--------------------------------|-----------|
| a. 0 - 100 Feet                | \$ 125.00 |
| b. Cost Per Foot over 100 Feet | \$1.25    |

## Buried Drop Placement – Plowed In

- |                                |          |
|--------------------------------|----------|
| a. 0 - 100 Feet                | \$200.00 |
| b. Cost Per Foot over 100 Feet | \$2.00   |

## Buried Drop Placement – Customer Provided Trench

- |                                |          |
|--------------------------------|----------|
| a. 0 – 100 Feet                | \$150.00 |
| b. Cost Per Foot over 100 Feet | \$1.50   |

## Buried Drop Placement – Driveway Bore (each bore)

- |                               |          |
|-------------------------------|----------|
| a. 0 – 20 Feet                | \$400.00 |
| b. Cost Per Foot over 20 Feet | \$20.00  |

- B. Pole costs are not included and are priced separately.
- C. Under special circumstances, Time, Material and Contract Service Charges may be applied in lieu of, or in additional to the above-tariffed rates.

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**S4. EXTENSIONS AND FOREIGN EXCHANGE SERVICE****CONTENTS**

	<u>Page No.</u>
S4.1 <u>Extension Station/Extension Lines</u>	1
S4.1.1 On Premise Extensions	1
S4.1.2 Off Premise Extensions	2
S4.1.3 Inter-Exchange Extension or PBX Station	3
S4.2 <u>Foreign Exchange Service - General</u>	4
S4.2.1 Intra-LATA, Intra-Company Foreign Exchange Service	4
S4.2.2 Intra-LATA, Inter-Company Foreign Exchange Service	5
S4.3 <u>Rates</u>	7
S4.3.1 Extensions	7
S4.3.2 Foreign Exchange Service	7

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#### S4. EXTENSIONS AND FOREIGN EXCHANGE SERVICE

##### S4.1 Extension Station/Extension Lines

When an extension station, bell, gong, horn, Centrex or PBX station is located in a building separate and apart from the housing of the main station, an additional charge applies to that portion of the line extending beyond the building in which the initial station is installed.

Extension lines are used to connect extension stations, signals, and other equipment located in buildings other than those housing the main station with the telecommunications network. Extensions of exchange service are limited to the local exchange area in which the main service is furnished. Lines extending outside the local service area are considered Foreign Exchange Service.

##### S4.1.1 On-Premise Extensions

- A. An extension is considered to be on-premise when the main and extension station are located in buildings on the same or adjoining premises.
- B. The following situations constitute an on-premise extension:
  - (1) Between buildings on the same or adjoining premises, not separated by a public thoroughfare.
  - (2) Between buildings separated by a public thoroughfare that are connected by a passageway or bridge or tunnel or duct or conduit, either above or below ground, in which the wire can be placed.

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#### S4. EXTENSIONS AND FOREIGN EXCHANGE SERVICE

##### S4.1 Extension Station/Extension Lines (continued)

###### S4.1.1 On-Premise Extensions (continued)

- B. The following situations constitute an on-premise extension (continued):
- (3) Between buildings separated by a public thoroughfare where the connection would normally be made by placement of a drop wire from the same pole or terminal that serves the main station.
- C. For an on-premise extension, an additional charge applies to that portion of the line extended beyond the building in which the main station is installed. This charge is computed on airline measurement from the point of exit from the main building to the location of the extension station per each circuit and is based on 1/10 mile or fraction thereof with a minimum charge of 2/10 mile.
- D. The schedule of mileage charges applicable to on-premise extensions, and extension station charges, are contained in Section 4.3 of this tariff.

###### S4.1.2 Off-Premise Extensions

- A. An extension is considered to be off-premise when the extension station is on a different premise from the main station within the same local exchange area and none of the situations in Section 4.1.1 preceding apply.
- B. An additional charge for an off-premise extension applies to that portion of the line extended beyond the building in which the main station is installed. This charge is computed on airline distance between the centers of the buildings in which the line terminates per each circuit, and is based on 1/4 mile or fraction thereof with a minimum charge of 1/2 mile.
- C. The schedule of mileage charges applicable to off-premise extensions, and extension station charges are contained in Section 4.3 of this tariff.

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#### S4. EXTENSION AND FOREIGN EXCHANGE SERVICE

##### S4.1 Extension Station/Extension Lines (continued)

##### S4.1.3 Inter-Exchange Extension or PBX Station

When a subscriber of this company desires an extension or PBX station extended to a location in another exchange, the rate for the service is comprised of the following monthly charges:

##### A. Intracompany Inter-exchange:

1. For a PBX station, a local channel charge as specified in Section 4.3.1.C. Measure airline distance from the building in which the PBX is located to the serving terminal central office. For a PBX station or an extension station, a similar local channel charge from the center of the building where the extension station is located to the serving central office.
2. An inter-exchange channel rate per 1/4 mile airline measurement between the main station exchange rate center and the extension station exchange rate center.
3. A supplemental charge, which is based upon the airline mileage between the central offices in "2" above, is applicable as defined in Section 4.3.1.E.
4. Additional equipment to provide satisfactory transmission and/or signaling, when required, is furnished at charges based upon the cost incurred.

Telephone repeaters when provided under such circumstances are furnished at a monthly rate as specified in Section 4.3.1.F.

##### B. Intercompany Inter-exchange

1. The charge for the local channel furnished by this company and the portion of the inter-exchange channel to the point of physical connection of the circuit with the next participating serving company are applied as described in Section 4.1.3.A preceding, and as rated in Section 4.3.1.A-E.
2. In addition to "B.1" above, the charges for the station, local channel, and portion of the inter-exchange channel furnished by the other participating company will apply, as provided in its tariff.

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#### S4. EXTENSIONS AND FOREIGN EXCHANGE SERVICE

##### S4.1 Extension Station/Extension Lines (continued)

###### S4.1.3 Inter-Exchange Extension or PBX Station (continued)

When a subscriber of another company desires an extension station or PBX station to be located in the territory of this company, the charges made by this company to the contracting company will consist of the charge for the station, local channel, and that portion of the inter-exchange channel as provided in "B.1" above, and the supplemental charge as provided in "A.3" above applies unless the contracting company makes a similar supplemental charge, in which case it is reduced by 50%. If special equipment is required to provide satisfactory transmission, an additional charge will be made to cover the carrying charges on this equipment.

##### S4.2 Foreign Exchange Service - General

Foreign Exchange Service is not offered as a normal or customary form of telephone service. However, when facilities are available, and service conditions will permit, the Company may furnish this service subject to the following regulations and rates.

Foreign Exchange Service is limited to one-party or business communications trunk lines extending from one exchange to another between which toll charges are applicable. When foreign exchange service is furnished by means of a branch exchange trunk line, connections to the trunk at the branch exchange switchboard are restricted to the stations connected with and in the immediate vicinity of the branch exchange switchboard.

This Company will bill the subscriber for the portion of the Foreign Exchange Service that is provided by this Company. This Company will also bill the subscriber all applicable non-recurring service charges, see Section 5.2, associated with such Foreign Exchange Service.

###### S4.2.1 Intra-LATA, Intra-Company Foreign Exchange Service

A. When Foreign Exchange Service is requested by a subscriber of this Company to an exchange of this company the following charges apply:

1. A Local Loop charge equal to 85% of the applicable Business or Residential Base Rate Charge for a specific exchange, as defined in Section 15 of this Tariff, from which service is requested, and 100% of the applicable Business or Residence Base Rate Charge for the exchange from which dialtone is requested.
2. Within the territory of this company, a mileage charge per 1/10 mile, for each circuit measured airline from the rate center of normal exchange to the rate center of the foreign exchange as specified in Section 4.3.

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#### S4. EXTENSIONS AND FOREIGN EXCHANGE SERVICE

##### S4.2 General (continued)

###### S4.2.1 Intra-LATA, Intra-Company Foreign Exchange Service (continued)

3. A supplemental charge, which is based upon the airline mileage between the normal exchange and the foreign exchange, is applicable as defined in Section 4.3.
4. Additional equipment and or special repeaters required for satisfactory transmission will be provided at rates specified in Section 4.3.

###### S4.2.2 Intra-LATA, Inter-Company Foreign Exchange Service

- A. When Foreign Exchange Service is requested by a customer of this company to an exchange of another company the following charges apply.
  1. A Local Loop charge equal to 85% of the applicable Business or Residential Base Rate charge for the specific exchange, as defined in Section 15 of this Tariff, from which service is requested.
  2. Within the territory of this company, a mileage charge per 1/10 mile, for each circuit measured airline from the rate center of normal exchange to the boundary line of the adjoining company as specified in Section 4.3.
  3. A supplemental charge, which is based upon the airline mileage between the normal exchange and the foreign exchange, is applicable as defined in Section 4.3.
  4. Additional equipment and/or special repeaters required for satisfactory transmission will be provided at rates specified in Section 4.3
  5. Outside the territory, such charges are as provided by tariffs of other participating companies.

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#### S4. EXTENSIONS AND FOREIGN EXCHANGE SERVICE

##### S4.2 General (continued)

##### S4.2.2 Intra-LATA, Inter-Company Foreign Exchange Service (Continued)

- B. When Foreign Exchange Service is requested by a subscriber of another company to an exchange of this Company the following charges apply.
1. The applicable Business or Residential Base Rate charge for the specific exchange, as defined in Section 15 of this Tariff, from which service was requested.
  2. Within the territory of this company, a mileage charge per 1/10 mile, for each circuit measured airline from the rate center of normal exchange to the boundary line of the adjoining company as specified in Section 4.3.
  3. A supplemental charge, which is based upon the airline mileage between the normal exchange and the foreign exchange, is applicable as defined in Section 4.3.
  4. Additional equipment and/or special repeaters required for satisfactory transmission will be provided at rates specified in Section 4.3.



## S4. EXTENSIONS AND FOREIGN EXCHANGE SERVICE

S4.3 Rates

## S4.3.1 Extensions

A.	On Premise	\$1.49 per 1/10 mile	(I)
B.	Off Premise	2.99 per 1/4 mile (1/2 mile minimum)	(I)(C)
C.	Local Channel Mileage	2.99 per 1/4 mile (1/2 mile minimum)	(I)(C)
D.	Inter-exchange Channel Mileage	2.99 per 1/4 mile	(I)
E.	Supplemental Mileage Charge:		
	<u>Mileage</u>	<u>Supplemental Charge</u>	
	1 - 10	\$ 40.00	(I)
	11 - 22	50.00	
	23 - 55	60.00	
	56 - 124	70.00	
	125 - 292	80.00	
	293 - 430	90.00	
	431 - 925	100.00	
	926 - 1910	110.00	
	1911 - 3000	120.00	
F.	Additional Equipment	Individual Case Basis	
G.	Special Repeaters	\$15.00 per Repeater	

## S4.3.2 Foreign Exchange

A.	Inter-exchange Mileage	\$1.99 per 1/10 mile	(I)
B.	Supplemental Charge (New Bethlehem and Sligo only)	See S4.3.1.E. preceding A supplement charge of \$1.35 for each \$0.01 multiple of the dialed day station-to-station initial period message toll rate which is currently in effect, between the normal exchange and the foreign exchange. Such charges do not apply if the local and foreign exchanges are in the same local service area.	
C.	Additional Equipment	Individual Case Basis	
D.	Special Repeaters (New Bethlehem and Sligo only)	\$15.00 per Repeater 25.25 per Repeater	

(I) Indicates Rate Increase  
(C) Indicates Change in Text

S5. SERVICE CHARGES

CONTENTS

	<u>Page No.</u>	
S5.1	1	<u>General</u>
S5.2	2	<u>Application of Charges</u>
S5.2.1	3	Definition of Charges
S5.2.2	5	Schedule of Charges
*****		
S5.2.4	8	Waiver of Nonrecurring Charges for Military Personnel

(C)

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**S5. SERVICE CHARGES****S5.1 General**

S5.1.1 Nonrecurring charges are applicable, in addition to monthly rates contained in this tariff for connection, reconnection, relocation, changes, and restoral of service. Applicable charges for a move or change of service will not exceed charges for installation of new service unless the customer prohibits The Company from performing the work in a timely and efficient manner.

S5.1.2 Nonrecurring charges contained in tariffs of other carriers apply in addition to those contained in this tariff for work done by this company in connection with services furnished jointly by the respective carriers and governed by tariffs of the other carrier in which this company participates or concurs or where special contractual arrangements exist between the carriers.

S5.1.3 Nonrecurring charges do not apply for:

- A. Any work performed by the Telephone Company at its own initiative, including office conversions, changes in outside plant arrangements, installation of Pay Telephones, temporary service furnished as a public service in cases of fire or other disaster or to rectify an error by the Telephone Company, reestablishment of a like service at the same location when fire or other disaster beyond the customer's control has rendered the premises temporarily unfit for occupancy. (In the latter case, nonrecurring charges do apply for establishment of service at a location designated by the customer for temporary use until the original location can be restored to a habitable condition.)
- B. Work for which fixed charges are specified in this section of the tariff, such as Service Maintenance Visits.
- C. Repair, testing, and inspection of the customer's service,
- D. Changes in class or grade of service including any associated telephone number change that may be required, except as otherwise specified in this section.
- E. Extension of Telephone Company facilities to provide service - Special and Excess Construction charges may apply as specified in Section 3 of this tariff.

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**S5. SERVICE CHARGES****S5.1 General (continued)****S5.1.4 Nonrecurring charges do not apply for: (continued)**

- F. Discontinuance of all or parts of service.
- G. Transfer of existing service and facilities in the following cases when the customer to whom the service is transferred agrees to assume all outstanding charges for the service at the time of transfer and any unexpired portion of the contract term for the service.
  - (1) When a residence listing is changed because of marriage, death, or legal action, and the number remains the same.
  - (2) For the connection of service and facilities transferred from another telephone company's system to this Telephone Company's system.
  - (3) When the class of service is changed from residence to business or vice versa, without change in the identity of the customer, except that the customer is charged or refunded the difference, if any, between the business and residence service charges applicable to the facility furnished when the original classification is known to have been erroneously established through misrepresentation or misunderstanding.

**S5.2 Application of Charges**

The work normally done by the Telephone Company is subdivided into the following work components which consist of, but are not limited to, the activities shown. The total nonrecurring charge for work ordered by the customer is the sum of the individual functions that must be performed to accomplish this task.

Single line residence or business customers may, at their option, pay the non-recurring service charges related to the original establishment of service in equal monthly installments over three consecutive billing periods.

S5. SERVICE CHARGES

S5.2 Application of Charges (continued)

S5.2.1 Definition of Charges

Service charges apply to the ordering and furnishing of services requested by the customer. Any one, or combination of these charges may apply, depending upon the work function performed, to execute a customer's particular request for service.

A. Service Order Charges

A Service Order Charge applies per customer order, for all work on services ordered to be provided at one time, on the same premises for the same customer, as follows:

- (1) An Initial Service Order Charge applies for connection of and/or relocation of primary exchange service.
- (2) A Subsequent Service Order Charge applies each time a change to a current customers service is made at the request of the customer. If an initial service order charge applies, the subsequent service order charge will not apply.

(C)  
|  
(C)

B. Visit Charge

The Visit Charge is for the expense associated with traveling to a customer's premises and for work associated with the placement and connection of or inspection of drop wires at the premises. The charge includes cable cross connections, placing and/or inspection of protective devices. One visitation charge applies to each line connected. The Visit Charge also applies for return trips to the customer premise when required due to limitations imposed by the customer.

C. Central Office Line Connection Charge

A Central Office Line Connection Charge is the charge which applies for the work performed to arrange including necessary cross connections and line and station transfers an exchange line to provide service between the central office and the customer's premises.

- (1) It includes, but is not limited to, making and changing connections in a central office and making and changing connections in distribution facilities between the central office and the customer's premises, including necessary cross connections and line and station transfers.
- (2) One Central Office Line Connection Charge applies per line.

A Central Office Line Charge applies per each exchange line or mileage circuit. The Line charge covers the plant work involved in installing, changing or moving each exchange line or mileage circuit.

(C) Indicates Change

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S5. SERVICE CHARGES

S5.2 Application of Charges (continued)

S5.2.1 Definition of Charges (continued)

- (3) Central office line connection charges do not apply for:
- (a) Transfer of service from one customer to another when there is no lapse in service.
  - (b) Providing Tel-Touch Service or Custom Calling Features to existing Exchange Service customers.
  - (C) Disconnection of Local Exchange lines.

D. Maintenance of Service Due to the Connection of Customer Provided Equipment or Other Facilities

The customer shall be responsible for the payment of the charges for visits by the Telephone Company to the customer's premises or for tests by the Telephone Company on the customer's line where a service difficulty or trouble report results from customer provided equipment or facilities.

S5. SERVICE CHARGES

S5.2 Application of Charges (continued)

S5.2.2 Schedule of Charges

	<u>BUS</u>	<u>RES</u>	
A. SERVICE ORDER CHARGE	\$27.00	\$18.00	
SUBSEQUENT SERVICE ORDER CHARGE	15.00	7.00	(I)
ADDITION OF SPECIAL ACCESS LINE FEATURES, I.E.; CUSTOM CALLING AND CLASS SERVICES	See Subsequent Service Order Charge		
B. VISIT CHARGE	30.00	20.00	
C. CENTRAL OFFICE LINE CONNECTION CHARGE (1) PER CENTRAL OFFICE LINE OR TRUNK	30.00	20.00	
D. MAINTENANCE OF SERVICE DUE TO CUSTOMER PROVIDED EQUIPMENT OR OTHER FACILITIES			
(1) VISIT REQUIRED (TEST INCLUDED)	42.00	42.00	
(2) TEST REQUIRED ONLY	25.00	25.00	
E. RESTORAL OF SERVICE CHARGE	42.00	27.00	

(I) Indicates Increase

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(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

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Issued: March 30, 2012

Effective: April 2, 2012

Issued By: Vice President  
401 Rodney Parham Road  
Little Rock, AR 72212



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(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

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Issued: March 30, 2012

Effective: April 2, 2012

Issued By: Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

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S5. SERVICE CHARGES

S5.2.4 WAIVER OF NONRECURRING CHARGES FOR MILITARY PERSONNEL

- A. This waiver applies to Military Reservists, National Guard and Full Time Military Personnel who disconnect and/or those requesting reconnection of their service due to military deployment associated with Operation Enduring Freedom, Operation Iraqi Freedom or Operation Noble Eagle (Homeland Defense) or any yet to be named military campaigns.

All residence nonrecurring charges are to be waived at the time the access line is installed. The nonrecurring charges include the service charge for the access line, and additional access lines as found in Section 5 of the tariff, and any optional feature or features installed at the same time as found in Section 8 of the tariff.

Verification of military service will be required for this waiver. Military Personnel will be required to provide the name and telephone number of their Commanding Officer and date of orders. In order to qualify for this waiver, military personnel must meet one or more of the following qualifications:

1. Personnel who were relocated to other countries, states or cities because of Operation Enduring Freedom, Operation Iraqi Freedom, or Operation Noble Eagle or other military campaigns and have returned to Windstream territory.
2. Personnel who were moved from military bases in other telephone company areas because of Operation Enduring Freedom, Operation Iraqi Freedom, or Operation Noble Eagle, or other military campaigns and have relocated to Windstream territory.
3. Only Personnel who were moved as a direct result of Operation Enduring Freedom, Operation Iraqi Freedom, or Operation Noble Eagle or other military campaigns are eligible for this waiver. Military personnel being relocated as a result of normal military operation are not eligible.

This waiver is not available to personnel whose telephone service was disconnected for nonpayment, or disconnected prior to military service.

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**S6. PRIVATE LINE SERVICE****CONTENTS**

	<u>Page No.</u>
S6.1 <u>Intra-Company Private Line Service</u>	1
S6.1.1 Channels	1
S6.1.2 Conditions	1
S6.1.3 Rates	2
S6.2 <u>Intra-Company and Inter-Company Private Line Service</u>	4
S6.2.1 General	4
S6.2.2 Series 1000 Channels	5
S6.2.3 Series 2000 Channels	8
S6.2.4 Series 3000 Channels	17
S6.2.5 Digital Data Service	24
S6.2.6 High Capacity Service	25

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**S6. PRIVATE LINE SERVICE****S6.1 Intra-Company Private Line Service****S6.1.1 Channels**

Channels furnished by the Telephone Company provide a private electrical communications path between two or more points. Channels are separate from and are not connected with the telecommunications network, except that tie lines connecting the branch exchanges and PBX stations furnished via channels may be connected with the telecommunications network.

- A. Local Channels - local channels connect two or more points in the same exchange area or connect the termination of an interexchange channel in a telephone office with a point in the exchange area served by that office.
- B. Interexchange Channels - interexchange channels connect two or more offices of the Telephone Company, not requiring facilities provided by other communications carriers.

**S6.1.2 Conditions**

- A. The services described and rated in this Section provide a two-wire metallic circuit used only for alarm and metering type services. This type of circuit is also known as a dry pair. The design and physical makeup of this two-wire metallic service are neither available nor applicable for Analog or Data service.
- B. It is expressly declared that fully metallic facilities are in continually decreasing supply, and the Company is not obligated to continue to make such facilities available nor to continue to furnish to existing customers.
- C. For Voice Grade, Program Audio, narrowband, wideband, Digital Data, high Capacity Private Line Services, or any optional features, conditioning, bridging and multiplexing, see Section S6.1.3.E. and F. below.
- D. The service is only offered where suitable facilities are available.
- E. Customer provided equipment may be connected with channels furnished by the Telephone Company provided that the currents imposed by the customer's equipment and the operation thereof do not interfere with any of the services furnished by the Telephone Company. The Telephone Company may interrupt the channel at any time when necessary to protect any of the other services furnished by it.
- F. Protective equipment, where required, will be provided either by the customer in accordance with telephone company specifications or by the Telephone Company at the customer's request.
- G. Construction charges, specified elsewhere in this tariff, apply for the placement of poles or other construction required to furnish a direct point-to-point channel at the customer's request instead of utilizing existing telecommunications facilities routed via a central office.
- H. The service order charges found in Section 5 (S5.2) of this tariff apply.

## S6. PRIVATE LINE SERVICE

S6.1 Intra-Company Private Line Service (continued)

## S6.1.3 Rates

## A. Local Channels Between Points in Different Buildings on the Same Premises and Channel Extensions

	<u>Monthly</u>	
Each two-point channel of voice grade or less		
Minimum 2/10 mile	\$3.50	
Each additional 1/10 mile or fraction	1.49	(I)

The mileage is the airline distance between the centers of the buildings in which the channel terminates.

Buildings separated by a public thoroughfare that are connected by a passage way or bridge or tunnel or duct or conduit, either above or below ground, in which wire can be placed are considered to be adjoining premises.

## B. Local Channels Between Other Points Within an Exchange Area

	<u>Monthly</u>	
Each two-point channel of voice grade or less		
First 1/2 mile or less	\$4.26	
Each additional 1/4 mile or fraction	2.99	(I)

The mileage is the sum of the airline distance between the centers of the buildings in which the channel terminates and the serving central office. In situations that require point to point wire plant facilities because of customer provided equipment requirements, or for reasons that are mutually beneficial to the customer and the Telephone Company, the appropriate facilities will be installed on a time and material basis. For these instances, the mileage is the airline distance between the centers of the buildings in which the channel terminates.

The mileage for a local channel connecting an interexchange channel is the airline distance from the center of the building in which the channel terminates, to the principal central office in which the interexchange facilities normally terminate.



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**S6. PRIVATE LINE SERVICE****S6.2 Intra-Company and Inter-Company Private Line Service****S6.2.1 General**

- A. Channels are furnished for intra exchange and/or interexchange Intrastate Intralata service on a two-point or multi-point basis for a minimum period of one month. Rates, terms and regulations for Intrastate Interlata service will be in accordance with the Pennsylvania Telephone Association Access Tariff.
- B. With reference to the channel descriptions given below:
  - 1. "Effective two-wire facilities" may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; "four-wire facilities" are composed entirely of four-wire metallic and/or carrier segments.
  - 2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provided equipment.
  - 3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.
- C. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company. The applicable non-recurring service charges can be found in Section 5 (S5.2) of this tariff.
- D. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.

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S6. PRIVATE LINE SERVICES6.2 Intra-Company and Inter-Company Private Line Service (continued)

## S6.2.2 Series I000 Channels

- A. Type I005 - used for low speed data transmission not to exceed 75 baud. Such services being furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.
- B. Type I006 - used for low speed data transmissions not to exceed 150 baud. Such services furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.
- C. Type 1011 (30 baud) - available on an intraexchange basis only for two- or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.
- D. Type 1012 30 baud) - provided both for intraexchange and interexchange applications. On an interexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type I012 is provided with a minimum of 2 points (master station and a remote premises) and a maximum of 26 points (master station and 25 remote premises). Type I012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one for the master station and two others to provide service to other remote premises). Type I012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type I012 channels prior to installation.



S6. PRIVATE LINE SERVICE

S6.2 Intra-Company and Inter-Company Private Line Service (continued)

S6.2.2 Series 1000 Channels (continued)

E. Rate Schedules

1. Channels on the same or connected premises -  
 Type I005 and Type I006 Monthly Rate  
 Each Two-Wire Channel \$2.00  
 Each Four-Wire Channel 4.00

2. Channels between adjacent premises -  
 Type 1005 and Type 1006  
  
 Each Two-Wire Channel \$ 8.50  
 Each Four-Wire Channel 17.00

3. Intraexchange and Interexchange Channels

a. Local channel - one required for each  
 premise at which a channel terminates

Each Two-Wire Channel	\$22.99	
Each Two-Wire Channel	\$23.82 <sup>(1)</sup>	(I)
Each Four-Wire Channel	\$42.00	
Each Four-Wire Channel	\$42.00 <sup>(1)</sup>	

b. Mileage -

Intraexchange and Interexchange Channels per mile  
 between wire centers for Series I000 channels.

	<u>Monthly Rate</u>		
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>	
0 to 1 Mile	\$9.99	--	(I)
Over 1 to 3 Miles	11.00	\$4.00	
Over 3 to 5 Miles	14.00	4.00	
Over 5 to 15 Miles	16.00	4.00	
Over 5 to 15 Miles	18.15 <sup>(1)</sup>	4.54 <sup>(1)</sup>	
Over 15 to 25 Miles	32.00	3.00	
Over 25 Miles	44.00	2.50	

<sup>(1)</sup> Applies to New Bethlehem and Sligo customers only.

S6. PRIVATE LINE SERVICE

S6.2 Intra-Company and Inter-Company Private Line Service (continued)

S6.2.2 Series I000 Channels (continued)

E. Rate Schedules (continued)

4. Transmission Function - One Required per Local Channel

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type I005 and Type I006		
Data & Teletype	\$5.00	\$16.00
Miscellaneous Purpose	--	6.00
Type 1011	--	6.00
Type I012	1.00	6.00

5. Other Features and Arrangements

	<u>Monthly Rate</u>
a. Multi-Point One-Way Type I005 Channels (furnished to existing customers only) -	\$ 3.00

Multi-Point Type I005 Miscellaneous Purposes Channels, not specially connected, used for one-way non-selective, simultaneous ringing of bells or buzzers are furnished for points within an exchange or contiguous exchange of this Company at the monthly rate listed above, excluding the signaling control point.

b. Station Arrangement Charges for Type I006 Channels -

In addition to the charges for Type I006 channels, the following station arrangement charges apply at each termination of a two-point channel.

	<u>Monthly Rate</u>
Two-Point Type I006 channel between terminals in	
Same building	\$ 15.50
Same premises	15.50
Same Wire Center	15.50
Same Exchange-Different Wire Center	28.00
Different Exchanges	28.00

## S6. PRIVATE LINE SERVICE

S6.2 Intra-Company and Inter-Company Private Line Service (continued)

## S6.2.3 Series 2000 Channels

- A. Type 2001 - A two wire interface with effective two wire facilities engineered for a 1000 Hz loss objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.
- I. Regulations applicable to type 2001 channels
    - a. Type 2001 channels are furnished for voice transmission of approximate bandwidth of 300-3000 Hz.
    - b. For private line duplex intraexchange or interexchange service the monthly rates for two local channels and two transmission functions for each premises served, apply.
    - c. When these channels are furnished for multi-point service, bridging charges apply at each premises at which the channel terminates.
    - d. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services.
  2. Automatic Signaling
    - a. Automatic signaling is only provided on a two-point basis between locations on different premises for use with Type 2001 channels.
    - b. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.
- B. Type 2002 - A two wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities designed for remote operation of mobile radio telephone systems; for a two-point or multi-point service.
- I. Regulations applicable to Type 2002 channels
    - a. When these channels are furnished for multipoint service, a bridging charge applies at each premises bridged on the same circuit.

## S6. PRIVATE LINE SERVICE

S6.2 Intra-Company and Inter-Company Private Line Service (continued)

## S6.2.3 Series 2000 Channels (continued)

## B. Type 2002 (continued)

## I. Regulations applicable to Type 2002 Channels (continued)

b. The following channels are furnished between specified locations for remote operation and control of private land radiotelephone stations established for communications with mobile units.

## I) Voice Channels

(I.1) Channels are similar as to transmission characteristics, to those furnished for Type 200I channels.

(I.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 200I channels

## 2) Control Channels

These channels are similar as to transmission characteristics, to those furnished for Type I005 channels and are provided at the same rates as Type I005 channels.

## 3) For Combined Voice Transmission and Control Purposes

(3.1) Channels furnished for combined voice transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.

(3.2) On two-point services, voice channels may be used alternately for control at no additional charge, where the control function is derived through the use of standard one-way, two-state Direct Current signaling over the voice channel.

## S6. PRIVATE LINE SERVICE

S6.2 Intra-Company and Inter-Company Private Line Service (continued)

## S6.2.3 Series 2000 Channels (continued)

## B. Type 2002 (continued)

(3.3) On multipoint services, two-state, Direct Current signaling for control purposes is provided by means of a separate Type 1005 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1005 and the Type 2002 channel.

(3.4) On two-point and multipoint services, voice channels may be used for the remote operation and control of private land radiotelephone stations, at no additional charge when the control functions are provided via tone signals.

## 4) Additional Equipment and Facilities

Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under either 1) or 2) above, are furnished at charges based upon the costs incurred.

## 2. Conditioning applicable to Type 2002 Channels

- a. Type C1 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
- between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
- The loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
- between 1000 and 2400 Hertz, -1db to +3db
  - between 300 and 2700 Hertz, -2db to +6db
  - between 2700 and 3000 Hertz, -3db to +12db
- (+ means more loss)
- b. Type C2 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
- between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
  - between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
  - between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds.

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S6. PRIVATE LINE SERVICES6.2 Intra-Company and Inter-Company Private Line Service (continued)

## S6.2.3 Series 2000 Channels (continued)

## B. Type 2002 (continued)

- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:  
between 500 and 2800 Hertz, -1db to +3db  
between 300 and 3000 Hertz, -2db to +6db  
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

## C. TIE Line Channels

1. Type 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between PBX's.
2. Type 2025 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.
3. Type 2026 - Furnished for tie-line use between C.O. Centrexes.
4. Regulations applicable to Types 2021, 2025, and 2026 Channels
  - a. Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.
  - b. For Type 2026 channels connecting switching systems located in different central office serving areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.
  - c. For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interexchange channel to make the channel operative.

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**S6. PRIVATE LINE SERVICE****S6.2 Intra-Company and Inter-Company Private Line Service (continued)****S6.2.3 Series 2000 Channels (continued)****C. TIE Line Channels (continued)**

d. A Signaling Arrangement is provided for tie lines connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:

- 1) An E & M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.
- 2) An E&M Signaling Arrangement is required for each tie line termination of a customer premises with customer-provided PBXs when the tie-line is arranged with an E&M signaling interface.
- 3) An E&M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PBX equipment when not arranged with an E&M signaling interface.

**D. Telephone Answering Service Channels**

I. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8 db; normally suitable for Telephone Answering Service use for secretarial lines connected directly to Telephone Answering Service Equipment.

**a. Regulations applicable to Type 2040 Channels**

- 1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel measured in one-quarter (1/4) airline mile increments from the patron's serving wire center to the location of the Telephone Answering Service Equipment is provided. When the secretarial line is connected directly to Telephone Answering Service Equipment not on the same premises, one transmission function is also required.

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S6. PRIVATE LINE SERVICE

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S6.2 Intra-Company and Inter-Company Private Line Service (continued)

## S6.2.3 Series 2000 Channels (continued)

## D. Telephone Answering Service Channels (continued)

I. Type 2040 (continued)

2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.

2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment.

## a. Regulations applicable to Type 2041 Channels

1) When a secretarial line is connected to a concentrator located in the same central office serving area as the patron's normal central office serving area, the connection is provided at a flat rate and requires no measurement.

2) When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.

3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.

3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service concentrator-identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service premises.



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**S6. PRIVATE LINE SERVICE****S6.2 Intra-Company and Inter-Company Private Line Service (continued)****S6.2.3 Series 2000 Channels (continued)****D. Telephone Answering Service Channels (continued)****3. Type 2043 (continued)****a. Regulations applicable to Type 2043 Channels**

- 1) When the concentrator is located in a Telephone Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.
- 2) When the concentrator is located in a different exchange area from the identifier, an interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Telephone Answering Service premises.
- 3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.
- 4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel

S6. PRIVATE LINE SERVICE

S6.2 Intra-Company and Inter-Company Private Line Service (continued)

S6.2.3 Series 2000 Channels (continued)

D. Telephone Answering Service Channels (continued)

3. Type 2043 (continued)

a. Regulations applicable to Type 2043 Channels (continued)

- 4) to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

E. Rate Schedules

I. Channels on the same or connected premises  
Type 2021

Monthly Rate

Each Two-Wire Channel \$ 2.00  
Each Four-Wire Channel 4.00

2. Channels between adjacent premises  
Type 2021

Each Two-Wire Channel \$ 8.50  
Each Four-Wire Channel 17.00

3. Intraexchange and Interexchange Channels

a. Local channel - one required for each premise at which a channel terminates

Each Two-Wire Channel \$21.00  
Each Two-Wire Channel 23.82<sup>(1)</sup>  
Each Four-Wire Channel 42.00  
Each Four-Wire Channel 47.62<sup>(1)</sup>

b. Intraexchange and Interexchange channels per mile between wire centers for Series 2000 channels

Monthly Rate

Fixed Rate      Rate Per Mile

0 to 1 Mile	\$ 12.50	--
Over 1 to 3 Miles	11.00	\$ 4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 5 to 15 Miles	18.15 <sup>(1)</sup>	4.54 <sup>(1)</sup>
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

<sup>(1)</sup> Applies to New Bethlehem and Sligo customers only.

## S6. PRIVATE LINE SERVICE

S6.2 Intra-Company and Inter-Company Private Line Service (continued)

## S6.2.3 Series 2000 Channels (continued)

## E. Rate Schedules (continued)

## 4. Transmission Function - one required per local channel

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 2001	\$4.00	\$11.50
Type 2002	4.00	10.50
Type 2002		11.91 <sup>(1)</sup>
Type 2021	11.00	21.00
Type 2025	30.00	34.00
Type 2026	--	16.00
Type 2040	--	35.50
Type 2041	--	6.75
Type 2043	12.50	19.00
Type 2043		21.54 <sup>(1)</sup>

5. Automatic Signaling  
Private Line Signaling  
Automatic Ringing, eachMonthly Rate

\$3.96

6. E & M Signaling  
E & M Signaling arrangement, for  
Type 2021 and Type 2025 Channel, each

\$17.00

7. Multi-Point Channels  
For bridging multi-point Type 2001  
and Type 2002 Channels, at each premise  
at which a channel terminates19.50  
22.11<sup>(1)</sup>

## 8. Conditioning

## a. Type C1

1) On a two-point channel not  
arranged for switching  
- each station \$ 6.002) On a multi-point channel not  
arranged for switching  
- for the first station in  
an exchange \$11.50  
- for each additional station  
in the same exchange as the  
first station 8.00<sup>(1)</sup> Applies to New Bethlehem and Sligo customers only.

## S6. PRIVATE LINE SERVICE

S6.2 Intra-Company and Inter-Company Private Line Service (continued)

## S6.2.3 Series 2000 Channels (continued)

## E. Rate Schedules (continued)

b.	Type C2	<u>Monthly Rate</u>
1)	On a two-point channel not arranged for switching - each station	\$22.00
2)	On a multi-point channel not arranged for switching - for the first station in an exchange - for each additional station in the same exchange as the first station	32.00 11.50

## S6.2.4 Series 3000 Channels

A. Type 300I - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two-point or multi-point service; normally suitable for half-duplex or full-duplex operation for remote metering, supervisory control and miscellaneous signaling.

## I. Regulations applicable to Type 300I channels

- a. When these channels are furnished for multipoint service, a bridging charge applies for each premises bridged on the same circuit, in addition to all other applicable charges for the channels.
- b. For duplex service on the same or connected premises or to adjacent premises, the monthly rates for two channels apply.
- c. For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises served, apply.
- d. The equipment and associated station wiring shall be provided by the customer.

---

S6. PRIVATE LINE SERVICES6.2 Intra-Company and Inter-Company Private Line Service (continued)

## S6.2.4 Series 3000 Channels (continued)

- e. The use of customer-owned equipment is subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment. However, the customer, by the use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequency or simultaneously to the extent permitted by the normal transmission characteristics of the grade of channel furnished.
  - f. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by sub-dividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels provided by it for such subdivision into additional channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are compatible.
- B. Type 3002 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two-point or multi-point service; normally suitable for half or full duplex data transmission.
- I. Regulations applicable to Type 3002 channels
    - a. Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment.

## S6. PRIVATE LINE SERVICE

S6.2 Intra-Company and Inter-Company Private Line Service (continued)

## S6.2.4 Series 3000 Channels (continued)

## B. Type 3002 (continued)

- b. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.
- c. When these channels are furnished for multi-point service, a bridging charge applies for each station bridged on the same circuit.

## 2. Conditioning applicable to Type 3002 Channel

- a. Type C1 - For a two-point or multipoint channel
  - the envelope delay distortion shall not exceed: between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
  - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
    - between 1000 and 2400 Hertz, -1db to +3db
    - between 300 and 2700 Hertz, -2db to +6db
    - between 2700 and 3000 Hertz, -3db to +12 db(+ means more loss)
- b. Type C2 - For a two-point or multipoint channel
  - the envelope delay distortion shall not exceed:
    - between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
    - between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
    - between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds
  - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
    - between 500 and 2800 Hertz, -1db to +3db
    - between 300 and 3000 Hertz, -2db to +6db(+ means more loss)

## S6. PRIVATE LINE SERVICE

S6.2 Intra-Company and Inter-Company Private Line Service (continued)

## S6.2.4 Series 3000 Channels (continued)

## B. Type 3002 (continued)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

- c. Type C4 - For a two-point, three-point or four-point channel
- the envelope delay distortion shall not exceed:
    - between 100 and 2600 Hertz, a maximum difference of 300 micro-seconds
    - between 800 and 2800 Hertz, a maximum difference of 500 micro-seconds
    - between 600 and 3000 Hertz, a maximum difference of 1500 micro-seconds
    - between 500 and 3000 Hertz, a maximum difference of 3000 micro-seconds
  - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
    - between 500 and 3000 Hertz, -2db to +3db
    - between 300 and 3200 Hertz, -2db to +6db(+ means more loss)

NOTE: On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two or three exchanges.

- d. Type DI - For a two-point channel not arranged for switching
- Certain data transmission characteristics necessary for high performance data transmission cannot be assured on all channels generally available for data transmission. However, Type 3002 voice grade two-point channels may be specially arranged to provide for the following technical parameters at the request of the customer:

## S6. PRIVATE LINE SERVICE

S6.2 Intra-Company and Inter-Company Private Line Service (continued)

## S6.2.4 Series 3000 Channels (continued)

## B. Type 3002 (continued)

- Signal to C-Notched Noise Ratio 28db
- Nonlinear distortion:
  - (1) signal to second order distortion 35db
  - (2) signal to third order distortion 40db

When the channel equipped with this conditioning is utilized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

## C. Rate Schedule

## I. Channels on the same or connected premise

Type 3002	<u>Monthly Rate</u>
Each Two-wire Channel	\$2.00
Each Four-wire Channel	4.00

## 2. Channels between adjacent premises

Type 3002	
Each Two-wire Channel	\$8.50
Each Four-wire Channel	17.00

## 3. Intraexchange and Interexchange Channels

## a. Local Channel - one required for each premise at which a channel terminates (Type 3002)

Each Two-wire Channel	\$21.00
Each Two-wire Channel	23.82 <sup>(1)</sup>
Each Four-wire Channel	42.00
Each Four-wire Channel	47.62 <sup>(1)</sup>

<sup>(1)</sup> Applies to New Bethlehem and Sligo customers only.



S6. PRIVATE LINE SERVICE

S6.2 Intra-Company and Inter-Company Private Line Service (continued)

S6.2.4 Series 3000 Channels (continued)

C. Rate Schedule (continued)

b. Intraexchange and Interexchange channels per mile between wire centers for Series 3000 Channels

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate per Mile</u>
0 to 1 mile	\$ 12.50	\$ --
Over 1 to 3 miles	11.00	4.00
Over 3 to 5 miles	14.00	4.00
Over 5 to 15 miles	16.00	4.00
Over 5 to 15 miles	18.15 <sup>(1)</sup>	4.54 <sup>(1)</sup>
Over 15 to 25 miles	32.00	3.00
Over 25 miles	44.00	2.50

4. Transmission Function - one required per local channel

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate per Mile</u>
Type 300I	\$ 4.00	\$ 10.50
Type 3001		11.91 <sup>(1)</sup>
Type 3002	14.00	19.00
Type 3002		21.54 <sup>(1)</sup>

5. Multi-point Channels - in addition to the preceding, the following charge applies for bridging multi-point channels.

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
a. At each premises at which a Type 300I channel terminates	\$19.50 22.11 <sup>(1)</sup>	\$19.50 22.11 <sup>(1)</sup>
b. At each station at which a Type 3002 channel terminates	19.50 22.11 <sup>(1)</sup>	19.50 22.11 <sup>(1)</sup>

6. Conditioning

	<u>Monthly Rate</u>
a. Type CI on a two-point channel not arranged for switching - each station	\$ 6.00

<sup>(1)</sup> Applies to New Bethlehem and Sligo customers only.

## S6. PRIVATE LINE SERVICE

S6.2 Intra-Company and Inter-Company Private Line Service (continued)

## S6.2.4 Series 3000 Channels (continued)

## C. Rate Schedule (continued)

## 6. Conditioning (continued)

a.	Type C1 (continued)	<u>Monthly Rate</u>
	On a multi-point channel not arranged for switching	
	- for the first station in an exchange	\$ 11.50
	- each additional station in the same exchange as the first station	8.00
b.	Type C2	
	1) On a two-point channel not arranged for switching	
	- each station	22.00
	2) On a multi-point channel not arranged for switching	
	- for the first station in an exchange	32.00
	- each additional station in the same exchange as the first station	11.50
c.	Type C4	
	On a two-point channel not arranged for switching	
	- each station	35.00
d.	Type D1	
	On a two-point channel not arranged for switching	
	- per channel	10.00

## S6. PRIVATE LINE SERVICE

S6.2 Intra-Company and Inter-Company Private Line Service (continued)S6.2.5 Digital Data ServiceA. Basic Channel Description

A Digital Data Channel is a channel for duplex four-wire transmission of synchronous serial data at the rate of 2.4, 4.8, 9.6, or 56 Kbps. The actual bit rate is a function of the channel interface selected by the customer. The Channel provides a synchronous service with timing provided by the Telephone Company through the Telephone Company's facilities to the customer in the received bit stream. Digital Data channels are provided as either hubbed or non-hubbed services between customer designated premises and a Telephone Company hub or hubs. The hubs providing hubbed digital service and the wire centers providing non-hubbed digital service are identified in National Exchange Carrier Association, Inc., Wire Center Information, Tariff F.C.C. No. 4.

The customer may provide the Channel Service Unit-type equipment or other Network Channel Terminating Equipment associated with the Digital Data channel at the customer premises.

The Telephone Company will provide a channel capable of meeting a monthly average performance equal to or greater than 99.875% error-free seconds (if provided through a Digital Data hub) while the channel is in service, if it is measured through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference PUB 62310.

B. Rates

1. A digital local channel is furnished between the central office and the customer premise. The rates listed will be billed per 1/4 mile.

<u>DESCRIPTION</u>	<u>ASOC</u>	<u>MONTHLY RATE</u>	<u>INSTALLATION</u>
2.4 Kbps	T164	4.38	106.75
4.8 Kbps	T165	4.99	106.75
9.6 Kbps	T166	7.00	106.75
56.0 Kbps	T167	9.00	106.75

2. Central Office Termination (per central office)

<u>DESCRIPTION</u>	<u>ASOC</u>	<u>MONTHLY RATE</u>
2.4 Kbps	T176	27.02
4.8 Kbps	T177	32.31
9.6 Kbps	T178	38.00
56.0 Kbps	T180	48.00

3. Interoffice Termination (per termination)

<u>DESCRIPTION</u>	<u>ASOC</u>	<u>MONTHLY RATE</u>
2.4 Kbps	T180V	16.39
4.8 Kbps	T180V	20.05
9.6 Kbps	T180V	22.70
56.0 Kbps	T180V	28.00

S6. PRIVATE LINE SERVICE

S6.2 Intra-Company and Inter-Company Private Line Service (Continued)

S6.2.5 Digital Data Service (Continued)

B. Rates (Continued)

4. Interoffice Mileage. The charge will be billed per 1/4 mile.

<u>DESCRIPTION</u>	<u>ASOC</u>	<u>MONTHLY RATE</u>
2.4 Kbps	T169	1.22
4.8 Kbps	T171	1.42
9.6 Kbps	T173	2.00
56.0 Kbps	T175	2.50

S6.2.6 High Capacity Service

A. Basic Channel Description

A High Capacity channel is a channel for the transmission of 1.544 Mbps isochronous serial data. The actual bit rate is a function of the channel interface selected by the customer. High Capacity channels are provided between customer designated premises or between a customer designated premises and a Telephone Company hub or hubs.

The customer may provide the Network Channel Terminating Equipment associated with the High Capacity channel at the customer's premises.

A channel with technical specifications package HC1 will be capable of an error-free second performance of 98.75% over a continuous 24 hour period as measured at the 1.544 Mbps rate through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference PUB 62411.

B. Rates

	<u>MONTHLY RATE</u>	<u>INSTALLATION</u>	
Local Channel, per central office	\$270.00	\$410.00	(I)
Interoffice Termination, per termination	75.00		
Interoffice Facility, per airline mile	25.00		
Features:			
Multiplexing DS1 to Voice	230.80		
Multiplexing DS1 to DS0	218.50		

(I) Indicates Rate Increase

S7. DIRECTORY LISTINGS

CONTENTS

	<u>Page No.</u>	
S7.1 <u>General Regulations Applicable to Directory Listings</u>	1	
S7.2 <u>Application of Charges</u>	1	
S7.3 <u>Non-Published Numbers</u>	3	
S7.4 <u>Non-Listed Number Service</u>	4	
S7.5 <u>Reserved for Future Use</u>	4	
S7.6 <u>Reserved for Future Use</u>	6	
S7.7 <u>Operator Services</u>	7	
* * *		(C)
* * *		(C)
S7.7.1 Operator Calls	7	(C)
S7.8 <u>Reserved for Future Use</u>	8	

(C) Indicates Change

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## S7. DIRECTORY LISTINGS

### S7.1 General Regulations Applicable to Directory Listings

- S7.1.1 All customers, including those having Pay Telephone Line Service, are entitled to one listing in the directory published by the Telephone Company. Additional, foreign, cross reference, and duplicate listings are provided at the rates shown in "Other Rates and Regulations", Section 13 of this tariff.
- S7.1.2 A listing consists of the name of the customer, the address where the service is located, and the telephone number, and is usually confined to one line in the directory. Abbreviations of designations and addresses are used whenever possible, without destroying the clarity of the listings.
- S7.1.3 In connection with business service, listings may be of members of the partnership, officers of the corporation, agents, employees, or of a business house which the customer represents or owns, including a partnership or corporation under his control.
- S7.1.4 In connection with individual or party line residence service, the main and one additional listing may be provided without charge at the time service is established. Residence listings are limited to members of the customer's household. When the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party.

### S7.2 Application of Charges

- S7.2.1 Listing charges apply from the day the listing is inserted in the Directory Assistance records.
- S7.2.2 The charge for discontinued listings appearing in a current issue of the directory will continue while the directory is in effect except that the charges will cease upon the termination of service under the following conditions:

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S7. DIRECTORY LISTINGSS7.2 Application of Charges (continued)

- S7.2.2 A. Termination of the main service.  
B. Death of the listed party.  
C. The listed party subscribes for service in his own name.  
D. The listed party moves to another location at which he does not have access to the listed number telephone service.

## S7.2.3 Listing furnished as part of the service without additional charge.

- A. One primary and one additional listing of each residence exchange service when requested by the contracting party at the time that the application for service is made.
- B. One primary listing for each business exchange service.
- C. One primary listing for each PBX system, except that a listing may be furnished for each group of trunks when more than one company under common ownership shares the use of the PBX. One primary listing for each group of exchange lines arranged for trunk hunting.
- D. The listings furnished without extra charge may include listings indented or placed under a caption.

## S7.2.4 Listings furnished at a charge.

- A. Additional, cross reference, duplicate and alternate call number listings.
- B. Foreign listings in directories of this company.
- (1) The charge will be the appropriate rate for an additional listing plus the monthly Foreign Listing Service Charge.
- C. Foreign listings in other company directories.
- (1) The charge will be the rate of the other company in whose directory the listing appears, plus the monthly Foreign Listing Service Charge.
- D. Foreign Listing Service Charge

---

S7. DIRECTORY LISTINGS

- S7.2.5 A schedule of charges is included in Section 13 of this tariff.
- S7.2.6 A service charge as specified in Section 5 of this tariff is applicable for establishing or changing a listing when the customer's order does not include any other work for which a service order would otherwise be required.
- S7.2.7 The service charge is not applicable for listing changes for reasons beyond the customer's control, such as a change in address of the service location resulting from a change from R.D. number to street number, or by renumbering of house numbers by a municipal government agency.

S7.3 Non-Published Numbers

- S7.3.1 A telephone number is "non-published" when it is omitted from the directory and information lists of the telephone company. Upon request, a customer may have a "non-published" number, but such requests are discouraged as far as possible, and the subscriber is required to sign a written statement releasing the Telephone Company from all responsibility for losses arising from such arrangement. Unless the specific call number is given by the person calling, connection will not be established with a telephone having a "non-published" number. The Telephone Company will take reasonable precautions to prevent the disclosure of non-published number service, but will not be liable should such a number be divulged inadvertently.
- S7.3.2 Non-published numbers are provided at the rate shown in Section 13 of this tariff.  
  
A non-published number charge will apply if the customer requests a non-published number; however, only one non-published number charge will apply to the same customer at one premise regardless of the number of lines or type of service to which he or she may subscribe.
- S7.3.3 When existing service for the same customer requires a number change in order to establish or continue non-published number service, the appropriate service connection charge applies as specified in Section 5 of this tariff.

(C)  
|

(C) Indicates Change



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S7. DIRECTORY LISTINGS

S7.4 Non-Listed Number Service

S7.4.1 Non-listed telephone number service will be furnished, at the customer's request, providing for the omission or deletion of the customer's telephone listing from the telephone directory. Such listings will be carried in the Telephone Company's directory assistance and other records and will be given to any calling party.

Non-listed number service is provided at the rate shown in Section 13 of this tariff.

When service for the same customer requires a number change in order to establish or continue non-listed number service the appropriate service connection charges apply as specified in Section 5 of this tariff.

S7.5 Reserved for Future Use

(C)

(C)

(C) Indicates Change to Text

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S7. DIRECTORY LISTINGS

(C)

(C)

(C) Indicates Change to Text

S7. DIRECTORY LISTINGS

S7.6 Reserved for Future Use

(C)

(C)

(C) Indicates Change to Text

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Issued: July 12, 2011

Issued By:

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

Effective: July 13, 2011

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S7. DIRECTORY LISTINGS

S7.7 Operator Services

\* \* \* (C)

\* \* \* (C)

S7.7.1 Operator Calls (C)

Calls placed through the operator to a station in the same Local Calling Area, are charged rates as shown in Section 13.1.2.

# - Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and charge request calls.

(C) Indicates Change

S7. DIRECTORY LISTINGS

S7.8 Reserved for Future Use

(C)

(C)

(C) Indicates Change to Text

S7. DIRECTORY LISTINGS

S7.8 Reserved for Future Use

(C)

(C)

(C) Indicates Change to Text

Windstream Pennsylvania, Inc.

Section 8  
First Revised Contents  
Cancels Original Contents

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

CONTENTS

	<u>Page No.</u>	
S8.1	<u>CLASS Services</u>	1
S8.2	<u>Remote Call Forwarding Service</u>	19
S8.3	<u>Tel-Touch Service</u>	21
S8.4	<u>Rotary Trunk Feature</u>	22
S8.5	<u>Bridged Line Service</u>	22
S8.6	<u>Subscriber's Transfer Service</u>	22
S8.7	<u>Universal Emergency Service Number - "911"</u>	23
S8.8	<u>Reserved for Future Use</u>	33
S8.9	<u>Direct Inward Dialing Service - (DID)</u>	33
S8.10	<u>Pennsylvania Telecommunications Relay Service</u>	36
S8.11	<u>Retained or Advanced Number Service</u>	37
S8.12	<u>Toll Blocking Service</u>	38
S8.13	<u>Secretarial Service - Equipment and Facilities For</u>	40
S8.14	<u>Vacation Rate Service</u>	41 (C)
S8.15	<u>Transfer of Toll Charge Service</u>	41
S8.16	<u>SMDI - Station Message Desk Interface</u>	42
S8.17	<u>Custom Calling Local Area Signaling Service - Per Use</u>	44
S8.18	<u>911 Private Switch/Automatic Location Identification (PS/ALI) Service</u>	45
S8.19	<u>Connection of Commercial Mobile Radio Service Providers to E911</u>	50
S8.20	<u>Automatic Intercept Service</u>	54
S8.21	<u>Current Promotions</u>	55

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Issued By: Vice President  
401 Rodney Parham Road  
Little Rock, AR 72212

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**S8. MISCELLANEOUS SERVICES AND EQUIPMENT****S8.1 CLASS SERVICES****1. General**

CLASS Services are available to individual line residence and business customers, exclusive of Coin Telephone Service.

CLASS Services are furnished subject to the availability of facilities, and are limited to central offices specifically equipped to provide such service.

**2. Description**

CLASS Services are provided to enable the customer to perform one or more of the following functions by operating the dial and switchhook of the telephone.

**a. Call Forwarding**

This service feature permits a customer to arrange to have all incoming calls to his telephone automatically transferred to another dialable telephone number during any period in which this feature is activated. Where a charge (local or long distance) is applicable for a call between the customer's telephone and the telephone to which calls are to be forwarded, such charge is applicable to the customer on every call forwarded to and answered at that telephone.

**b. Three-Way Calling**

This service feature permits a customer to add a third party to an already established connection without the assistance of an operator.

Transmission quality may not be satisfactory on all Call Forwarding and Three-Way Calling.

**c. Call Waiting**

This service provides a tone signal to indicate to a customer who is using his telephone that another party is attempting to call him. It also permits the customer to answer the incoming call while holding his original call.

**d. Enhanced Call Waiting**

In addition to the standard Call Waiting, Enhanced Call Waiting allows customers to cancel the feature prior to initiating a call by dialing a special code. Call Waiting will be automatically reactivated when the call or call attempt is terminated.

A customer requesting Call Waiting will be provided Call Waiting or Enhanced Call Waiting depending on the Central Office capability.



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**S8. MISCELLANEOUS SERVICES AND EQUIPMENT****S8.1 CLASS SERVICES (cont'd.)****2. Description (cont'd.)****e. Speed Calling**

This service permits a customer to call certain other predetermined telephone numbers by dialing an abbreviated code rather than the entire seven or ten digit telephone number. The arrangement available is an eight-number capacity (8-code) and a thirty-number capacity (30-code).

**f. TeenLine (\*)**

(1) TeenLine is a package offering consisting of Residence One Party Service, Tel-Touch Dialing, Three-Way Calling, and Call Restriction. A directory listing is included.

(2) Regulations

- a. The customer must have an established primary Residence Exchange Service on the same premises to participate in this offering.
- b. The customer will have capabilities/responsibilities of accepting collect, third number, and credit card calls billed.
- c. No substitution of any feature associated with this offering is permitted.
- d. Other CLASS features may be added at existing rates.
- e. TeenLine will be billed to the primary service. Service will be denied on both lines for nonpayment in accordance with the Chapter 64 Standards and Billing Practices.
- f. The general regulations and definitions applicable to local exchange service as set forth in Section 2 of this Tariff also apply to TeenLine Service.

(\*)This Service is restricted to existing subscribers of the service at existing locations as of August 19, 1991.

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**S8. MISCELLANEOUS SERVICES AND EQUIPMENT****S8.1 CLASS SERVICES (Cont'd.)****2. Description (Cont'd.)****g. Ring Plus Service****(1) General**

Ring Plus Service provides the capability to have an additional telephone number assigned to single line residence and business service. A separate, but distinctive ringing pattern is associated with each number.

Customers subscribing to Call Waiting service will be provided with a corresponding but differentiated Call Waiting tone for each number.

Call Forwarding subscribers must choose between Option 1 and Option 2 as outlined in 2f.

Residential and business customers subscribing to Ring Plus will be provided with a separate alphabetical listing for each number, as outlined in 2d.

**(2) Regulations**

- a. Ring Plus is available to single line residence and business customers and is subject to the availability of facilities.
- b. This service is not provided with the following services: Dormitory Centrex Service; Private Branch Exchange Service (PBX); lines terminating in customer premises switching equipment; lines equipped for hunting arrangements; and those customers subscribing to Foreign Exchange Service.
- c. This service may not be compatible with certain customer provided terminal equipment.

## S8. MISCELLANEOUS SERVICES AND EQUIPMENT

## S8.1 CLASS SERVICES (Cont'd.)

## 2. Description (Cont'd.)

## g. Ring Plus (Cont'd)

## (2) Regulations (Cont'd.)

d. Ring Plus subscribers are entitled to only standard alphabetical listings (Alphabetical Directory) for the main and dependent numbers, subject to the Regulations specified in Section 7 of this tariff. Other listings may also be provided under the terms, conditions, and charges described in Section 7 of this tariff.

e. The assignment of telephone numbers is subject to regulations outlined in Section 2 of this tariff.

f. Call Forwarding subscribers, when establishing Ring Plus Service, must choose one of the following options:

OPTION I - The main number only will be forwarded when Call Forwarding is activated. The additional dependent telephone number will continue to ring without being forwarded.

or

OPTION II - All telephone numbers (main and dependent) will be forwarded to a single number when Call Forwarding service is activated.

g. Suspension or termination of main access service will also affect the dependent number as specified in Section 2 of this tariff.

h. The subscriber to the main telephone number will be responsible for all charges incurred in connection with the dependent number including collect and third-party calls.

i. Appropriate Service Connection Charges as outlined in Section 5 of this tariff will apply for the establishment and subsequent changes in Ring Plus Service.

Transmission quality may not be satisfactory on all Call Forwarding and Three-Way Calling.

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MISCELLANEOUS SERVICE AND EQUIPMENT

## S8.1 CLASS SERVICES (Cont'd.)

## 2. Description (Cont'd.)

## h. Call Return

This service allows a calling party to automatically return the most recent incoming call, whether it was answered or not. When the customer dials a code, the number of the last caller is announced, unless the telephone number of the last incoming call was suppressed either via per call or per line blocking, or unless the last call was from an exchange that is not equipped to provide the number. The customer dials another code to request that the network place the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

## i. Repeat Call

This service allows a calling party to automatically redial the last number dialed, provided there have been no intervening calls. If the called line is found busy, a 30-minute queuing process begins. The calling party is then given an indication that the Network will attempt to set up the call when the called line is idle. The Network periodically tests the busy/idle status of the called line until both lines are found idle or the queuing process expires.

## j. Call Trace

This service allows a called party to initiate an automatic trace of the last call received. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Telephone Company. The customer using Call Trace is required to contact the Telephone Company for further action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

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MISCELLANEOUS SERVICE AND EQUIPMENT

## S8.1 CLASS SERVICES (Cont'd.)

## 2. Description (Cont'd.)

## k. Priority Call

Priority Call provides a distinctive ringing pattern to the subscribing customer for calls received from specific telephone numbers.

The customer creates a screening list of telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting or Enhanced Call Waiting, described in Sheets 1 and 2 of this Section, and a call is received from a telephone number on the Priority Call screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Priority Call screening list also appears on the Select Forward list, the Select Forward will take precedence. Likewise, when the same number is shown on the Call Reject list, the call will be blocked.

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines, such as multi-line hunt group.

## l. Select Forward

Select Forward allows the customer to transfer selected calls to another telephone number. A screening list of numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

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MISCELLANEOUS SERVICE AND EQUIPMENT

## S8.1 CLASS SERVICES (Cont'd.)

## 2. Description (Cont'd.)

## l. Select Forward (Cont'd.)

If the customer also subscribes to Call Reject and the same telephone number is entered on both screening lists, the Call Reject feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced and originated by the main telephone number or an identified number that represents all the lines in a collection of lines, such as multi-line hunt groups.

## m. Call Reject

This feature provides the customer the ability to prevent incoming calls from specified telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to Select Forward and/or Priority Call and the same telephone numbers appear on those screening lists, Call Reject will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group.

## n. Selective Call Acceptance

This feature provides the customer the ability to screen incoming calls against a list of subscriber-specified directory numbers and then accepts any calls only from those specified directory numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be accepted. When a call is placed to the customer's number from a number not on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group, or is Telephone Number identified.

MISCELLANEOUS SERVICE AND EQUIPMENT

## S8.1 CLASS SERVICES (Cont'd.)

## 2. Description (Cont'd.)

## o. Caller ID

This feature enables the customer to view on a display unit the telephone number on incoming telephone calls. When Caller ID is activated on a customer's line, the telephone numbers of incoming calls are displayed on the called customer premise equipment during the first long, silent interval of the ringing cycle. The telephone numbers that will be displayed on a Caller ID subscribers display unit include listed, non-listed, and non-published telephone numbers. Caller ID is not available on operator-handled calls. If the incoming call is from a caller served by a PBX or multi-line hunt group, only the main number of the PBX or hunt group is transmitted and available for display.

If the customer's line is busy, and another incoming call attempt is made, the telephone number of that calling party will not be disclosed even if the called number has Call Waiting. The customer has the option of turning off the display device to suspend the display of incoming calling numbers.

Callers placing calls to customers subscribing to Caller ID have the ability to prevent their telephone numbers from being disclosed to the called party on a per call basis by utilizing Per Call Blocking (See following). The prevention of the disclosure of their telephone numbers is accomplished by dialing a special code before dialing the telephone number. The special code must be dialed prior to every call made in which the calling party does not want the telephone number disclosed. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

Callers placing calls to customers subscribing to Caller ID may also prevent the disclosure of their telephone numbers on a per line basis by subscribing to Per Line Blocking (See following). This service will prevent the display of the calling party's number on all calls originating on that line. A privacy indication will appear on the display unit instead of the calling party's telephone number on all calls.

Caller ID subscribers may choose to use Anonymous Call Rejection, which allows them to automatically reject all calls that have been marked anonymous (activated CPN blocking) by the calling party. When Anonymous Call Rejection is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.

Anonymous Call Rejection will be automatically available, where technically feasible, to all Caller ID Services' subscribers free of charge. Blocked calls routed to the Anonymous Call Rejection will not be rated as completed calls. Anonymous Call Rejection will not work in conjunction with Call Forwarding, Call Waiting, Call Selector, Selective Call Rejection and Selective Call Accept Services.

Anonymous Call Rejection usage is limited when assigned to hunting lines, or lines that when busy will "roll" an incoming call to another line.

The delivery of the calling party's number is provided by a third party provider. As the information contained in the third party's database may not be up to date and accurate, Windstream Pennsylvania, Inc. shall not be responsible for and makes no representation with respect to the content of the information received or transmitted.

Any customer subscribing to Caller ID will be responsible for the provision of a display device, which will be located on the customer's premise. The installation, repair and technical capability of that equipment to perform in conjunction with the feature specified will be the responsibility of the customer. The Company assumes no liability or responsibility with respect to the compatibility of customer's equipment, its performance, or its ability to provide the service.

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MISCELLANEOUS SERVICE AND EQUIPMENT

## S8.1 CLASS SERVICES (Cont'd.)

## 2. Description (Cont'd.)

## p. Per Call Blocking

Per Call Blocking enables customers to prevent the disclosure of their telephone number or name and number on a per call basis to the called party. The disclosure of the calling party's number or name and number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number or directory name and number. The service is provided at no charge, and is automatically placed on all telephone lines by the Company.

Per Call Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

Per Call Blocking will be provided to Pay Telephone Service.

Instructions on how to use Per Call Blocking will be provided at each public telephone location.

## q. Per Line Blocking

Per Line Blocking prevents the disclosure of the customer's telephone number or name and number to the called party. Per Line Blocking is applicable on all outgoing calls placed from the customer's line. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number or directory name and number. Customers may deactivate the feature by entering a code. Per Line Blocking is provided at no charge, but is a feature which must be ordered by the customer.

The Company will initially install Per Line Blocking at no charge. Requests for removal of Per Line Blocking will be completed at no charge, and the service will be converted to Per Call Blocking. Requests to install Per Line Blocking subsequent to the initial 60-day free offering period will be completed at the rates shown in Section 5.

Per Line Blocking does not prevent the display of originating telephone name and numbers to 911 emergency service providers.

Per Line Blocking is not available to Pay Telephone Service.

## r. Special Provisions

In cases where Telephone Company customers are victims of domestic violence, are representatives of domestic violence agencies, or are representatives of emergency service agencies, calls placed through a live operator in order to protect the identity of the calling party will be completed without the application of an operator service charge. Qualifying customers may need to notify the Telephone Company to request this credit if the service charge cannot be waived at the time the call is being placed.



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 MISCELLANEOUS SERVICE AND EQUIPMENT
 

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## S8.1 CLASS Services (Cont'd.)

## 2. Description (Cont'd)

## s. Call Forward Busy/No Answer

This feature consists of Call Forward-Busy, and Call Forward-No Answer. Call Forward-Busy enables the customer to forward those incoming calls received while the customer's line is busy, to another preselected telephone number. Call Forward-No Answer allows the customer to forward incoming calls to a predesignated number when there has been no answer after a specified number of rings.

## t. Caller ID on Call Waiting

This feature enables the customer to view on a display unit, the calling party Directory Number or Directory Name and Number on incoming telephone calls when the subscriber's line is in use. The date and time of the call is also transmitted to the customer. A maximum of 15 characters is allowed for the transmission of the calling party Directory Name.

When the Caller ID on Call Waiting customer's line is in use, the Directory Number or Directory Name and Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold,
- Alternate between the waiting call and the original call, and
- Ignore the call

Customers subscribing to Caller ID on Call Waiting must also subscribe to Call Waiting, and either Caller ID or Caller ID Deluxe. When subscribing to Caller ID on Call Waiting along with Caller ID, customers will be able to view the calling party Directory Number on incoming calls when the subscriber's line is in use. When subscribing to Caller ID on Call Waiting along with Caller ID Deluxe, customers will be able to view the calling party Directory Name and Number on incoming calls when the subscriber's line is in use.

Any customer subscribing to Caller ID on Call Waiting will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

## u. Caller ID-Deluxe

This feature enables the customer to view on a display unit the directory name and number on incoming telephone calls. When Caller ID-Deluxe is activated on a customer's line, the directory name and numbers of incoming calls are displayed on the called customer premise equipment during the first long, silent interval of the ringing cycle. The directory name and numbers that will be displayed on a Caller ID-Deluxe subscribers display unit include listed, non-listed, and non-published telephone numbers. Caller ID-Deluxe is not available on operator-handled calls. If the incoming call is from a caller served by a PBX or multi-line hunt group, only the main number of the PBX or hunt group is transmitted and available for display.

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MISCELLANEOUS SERVICE AND EQUIPMENT

## S8.1 CLASS SERVICES (Cont'd.)

## 2. Description (Cont'd.)

## u. Caller ID-Deluxe (Cont'd)

If the customer's line is busy, and another incoming call attempt is made, the telephone name and number of that calling party will not be disclosed even if the called number has Call Waiting. The customer has the option of turning off the display device to suspend the display of incoming calling name and numbers.

Callers placing calls to customers subscribing to Caller ID-Deluxe have the ability to prevent their telephone name and numbers from being disclosed to the called party on a per call basis by utilizing Per Call Blocking (See following). The prevention of the disclosure of their telephone numbers is accomplished by dialing a special code before dialing the telephone number. The special code must be dialed prior to every call made in which the calling party does not want the telephone name and number disclosed. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

Callers placing calls to customers subscribing to Caller ID-Deluxe may also prevent the disclosure of their telephone name and numbers on a per line basis by subscribing to Per Line Blocking (See following). This service will prevent the display of the calling party's number on all calls originating on that line. A privacy indication will appear on the display unit instead of the calling party's telephone number on all calls.

Caller ID -Deluxe subscribers may choose to use Anonymous Call Rejection, which allows them to automatically reject all calls that have been marked anonymous (activated CPN blocking) by the calling party. When Anonymous Call Rejection is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.

Anonymous Call Rejection will be automatically available, where technically feasible, to all Caller ID-Deluxe Services' subscribers free of charge. Blocked calls routed to the Anonymous Call Rejection will not be rated as completed calls. Anonymous Call Rejection will not work in conjunction with Call Forwarding, Call Waiting, Call Selector, Selective Call Rejection and Selective Call Accept Services.

Anonymous Call Rejection usage is limited when assigned to hunting lines, or lines that when busy will "roll" an incoming call to another line.

The delivery of the calling party's name and number is provided by a third party provider. As the information contained in the third party's database may not be up to date and accurate, Windstream Pennsylvania, Inc. shall not be responsible for and makes no representation with respect to the content of the information received or transmitted.

Any customer subscribing to Caller ID-Deluxe will be responsible for the provision of a display device, which will be located on the customer's premise. The installation, repair and technical capability of that equipment to perform in conjunction with the feature specified will be the responsibility of the customer. The Company assumes no liability or responsibility with respect to the compatibility of customer's equipment, its performance, or its ability to provide the service.

MISCELLANEOUS SERVICE AND EQUIPMENT

S8.1 CLASS SERVICES (Cont'd.)

2. Description (Cont'd.)

v. Revert Call.

This service permits a customer to revert (ring-back) a call to his or her own premise (origin of call) for the purpose of intercommunication. This service will be initiated by digits dialed/pulsed and/or by switchhook control. This service will be provided on only one-party service in those offices adequately equipped.

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 CLASS Services (Continued)

3. Rates

a. Monthly Rates

The following monthly rates apply to subscription to CLASS Service and are in addition to the rates and charges applicable to the associated service.

The monthly rates shown below are per feature, per Exchange Access Line equipped:

	<u>Res.</u>	<u>Add'l Res **</u>	<u>Bus.</u>	<u>Add'l Bus **</u>
Call Forwarding	\$5.99 (I)	\$4.99	\$6.99	\$6.99
Three-Way Calling	5.99 (I)		6.99	
Call Waiting	6.49 (I)	5.49	6.99	6.99
Ring Plus I	5.49	5.49	6.99	6.99
Ring Plus II	5.99		7.99	
Ring Plus III	6.99		8.99	
Enhanced Call Waiting	6.49 (I)		6.99	
Speed Calling-8 Number	4.99 (I)		5.99	
Speed Calling-30 Number	5.99 (I)		6.99	
Call Return	6.99 (I)			5.99
Repeat Call	4.99 (I)		5.99	
Priority Call	4.99		6.99	
Select Forward	4.50		6.99	
Call Reject	5.99 (I)		5.99	
Selective Call Acceptance	5.99 (I)		5.99	
Caller ID	8.99 (I)	8.99 (I)	10.00	8.99
Per Call Blocking	----		----	
Per Line Blocking	----		----	
Call Forward Busy/No Answer	5.49 (I)		6.99	
Call Forward Busy	3.99 (I)		2.99	
Call Forward No Answer	3.99 (I)		2.99	
Caller ID on Call Waiting	1.99		2.99	
Caller ID Deluxe	9.49 (I)		11.00	9.99
Revert Call	1.99		2.99	

The following features are billed on a per activation basis:

Call Trace	1.50	1.50
------------	------	------

b. Package Services

Monthly rates for customers who elect to subscribe to two or more ALLST\*R Services at the same time will be as shown above as "Add'l Rates".

TeenLine(\*) \$2.51

The TeenLine rate is in addition to the monthly rate for residence one-party exchange service and tel-touch dialing service as specified in Section 13 and 15 of this tariff.

(\*) This service is restricted to existing subscribers of the service at existing locations as of July 19, 1991.

(\*\*) This discount is restricted to existing subscribers of the service at existing locations as of May 17, 2001.

(I) Indicates Increase

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 CLASS Services (Continued)

3. Rates (Continued)

b. Reserved for Future Use

(C)

(C)

(C) Indicates Change to Text

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MISCELLANEOUS SERVICE AND EQUIPMENT

S8.1 CLASS Services (Continued)

3. Rates (Continued)

b. Reserved for Future Use

(C)

(C)

(C) Indicates Change to Text

---

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 CLASS Services (Continued)

3. Rates (Continued)

b. Reserved for Future Use

(C)

(C)

(C) Indicates Change to Text

---

Issued: July 12, 2011

Issued By:

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

Effective: July 13, 2011

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 CLASS Services (Continued)

3. Rates (Continued)

b. Package Services (Continued)

Monthly Rates

(C)

- c. Custom Calling Services - The rates below are for New Bethlehem and Sligo customers only.  
This service is provided, when facilities are available in connection with individual line business and residential service only.

Monthly Rate  
Business      Residential

1. Reserved for future use
2. The following rate applies when all four services are taken as a group:
- a. With Thirty Code Speed Calling \*      18.00      11.00

(C)

\* This service is restricted to existing subscribers of the service at existing locations as of December 14, 1999.

(C) Indicates Change to Text



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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 CLASS Services (Continued)

3. Rates (Continued)

d. Business Custom Calling Packages

The following feature packages are subject to service order charges as found in Section 5.

Monthly Rates

(C)

(C)

(C) Indicates Change to Text

---

**S8. MISCELLANEOUS SERVICES AND EQUIPMENT****S8.1 CLASS SERVICES (Cont'd.)****3. Rates (Cont'd.)****d. Service Connection Charges**

In addition to the charges listed above, the applicable service charges, as specified in Section 5 of this tariff apply to the connection of one or more CLASS Services on one or more lines at the same time and on the same service of the customer, with the following exceptions:

- (1) No Service Order charge applies to the connection of one or more CLASS Services when the work is ordered for completion at the same time as other work for the same service of the customer, when the other work is subject to service order charges.
- (2) No Service Order Charge will apply to the connection of one or more CLASS Services in a central office for a period of sixty (60) days immediately following the establishment of central office equipment and facilities necessary to provide CLASS Services in that central office. Following the sixty-day period, charges for the connection of CLASS Services will apply as per Section 5 of this tariff.
- (3) In other than the above situations all applicable Service Connection Charges will apply.

**4. Promotional Sales Campaigns**

- (1) The Telephone Company may, upon one (1) day written notice to the Commission, offer a promotional sales campaign to its customers whereby the Telephone Company may waive recurring charges for the CLASS Services.  

Upon initial availability of CLASS Services in a particular exchange, the Telephone Company may elect to waive up to the first two month's recurring charges for customers subscribing to such services within a period of up to 60 days from the initial availability date.
- (2) The purpose of this offering is to promote the sale of CLASS Services acquainting customers with the benefits of these services free of charge for a trial period up to 60 days.
- (3) If, at the conclusion of the free trial period, the customer elects to retain one or more CLASS Services, the customer must notify the Company, either verbally or in writing, that the customer wishes to retain one or more of the promotional services. In this case, specified tariffed rates will apply for the retained services from the date the services are permanently established.
- (4) If, at the conclusion of the free trial period, the customer does not notify the Company, either verbally or in writing, that the customer wishes to retain one or more of the promotional services, the services will be discontinued and no charges will apply.
- (5) The 60-day free trial will not apply to customers who are, at the time of the trial, subscribing to the selected services on a monthly basis.
- (6) The Telephone Company reserves the right to limit the number of central offices and/or customers if necessary to avoid interference with the telephone service of other customers and as required by the capabilities of existing facilities.

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**S8. MISCELLANEOUS SERVICES AND EQUIPMENT****S8.1 CLASS SERVICES (Cont'd.)****5. Disaster Assistance Plan**

In the event that a natural disaster occurs in one of the Company's exchanges and destroys or partially destroys customers' premises, the Company may, at its sole discretion, elect to implement a Disaster Assistance Plan. Under the Plan, the Company may, for example, waive the installation fee and up to three months' recurring service charges for Call Forwarding, Call Forwarding Busy/ No Answer, Preferred Call Forwarding, Ring Plus Service, and/or other features the Company may deem appropriate. This Plan will only be available to residential and business customers whose premises are damaged to the point they are considered unsafe, unsuitable, or uninhabitable. Charges will only be waived with respect to existing local exchange service accounts which are not partially or fully suspended at the time of the offer. Charges will not be waived on service established at a new location.

**S8.2 REMOTE CALL FORWARDING SERVICE****A. General**

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number and central office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the customers central office line in a different local calling area.

**B. Regulations**

- (1) Remote Call Forwarding service is offered in central offices where facilities permit.

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**S8. MISCELLANEOUS SERVICES AND EQUIPMENT****S8.2 REMOTE CALL FORWARDING SERVICE (Cont'd.)****B. Regulations (Cont'd)**

- (2) RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunk groups. Only one forwarding number is permitted per group.
- (3) Remote Call Forwarding is not offered where the terminating number is a coin telephone.
- (4) Identification of the originating telephone number is not provided to the Remote Call Forwarding customer.
- (5) Transmission may not be satisfactory on all calls.
- (6) Remote Call Forwarding is not represented as suitable for the transmission of data.
- (7) The central office line on which the remote call terminates may not be equipped with call forwarding.
- (8) Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Telephone Company.
- (9) The minimum charge for the RCF service is the applicable one-party business rate for one month plus the Service Connection Charge.
- (10) Charges for the call to the Remote Call Forwarding directory (forwarding) number shall be paid by the calling party.
- (11) Each RCF group is entitled to one alphabetical and one classified listing at no additional charge in the directory which serves the associated RCF central offices. (Overflow paths associated with foreign exchange trunk groups are not listed.) All other listing regulations for business individual lines apply, except that no charge applies for non-published service in connection with RCF.
- (12) Installation, changes, and reprogramming of the Central Office forwarding phone numbers will be performed by the Telephone Company per customer service order request.
- (13) RCF is offered only when the terminating (forwarded to) number is in an exchange outside of the local calling scope of the RCF directory (forwarding) number's Central Office.
- (14) RCF subscribing customers cannot subscribe to any optional flat rate calling plans for the RCF directory (forwarding) number.

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.2 REMOTE CALL FORWARDING SERVICE (Cont'd.)

B. Regulations (Cont'd)

(15) The RCF subscriber is responsible for any toll charges incurred for calls between the forwarding number and the terminating number.

C. Rates

		<u>Monthly*</u> <u>Rate</u>	<u>Service</u> <u>Connection</u> <u>Charges</u>
(1)	Remote Call Forwarding, each path	See Below	Service Order and C. O. Line Charge (See Sec. 5)

								New Bethlehem	
<u>Band 1</u>	<u>Band 2</u>	<u>Band 3</u>	<u>Band 4</u>	<u>Band 5</u>	<u>Band 6</u>	<u>Band 7</u>	<u>Band 8</u>	<u>Band 9 &amp; Sligo</u>	(I)
\$27.00	\$27.00	\$27.00	\$27.00	\$27.00	\$27.00	\$28.00	\$30.00	\$31.00	\$26.00

The exchanges that are included in the rate bands are listed in Section 15 of this tariff.

(2) Rearrangement and Changes

- |  |   |   |
|--|---|---|
|  | (a) Change of telephone number to which calls are forwarded, per occasion | Service Order<br>and C.O. Line<br>Charge (See<br>Section 5) |
|  | (b) Change of directory listing, per occasion                             | Service Order<br>Charge<br>(See Sec. 5)                     |

\* In addition, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the terminating location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location.

S8.3 TEL-TOUCH SERVICE

Tel-Touch service provides for the origination of telephone calls through the use of push buttons instead of a rotary dial.

(I) Indicates Increase

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.3 TEL-TOUCH SERVICE (continued)

The service is available only from central offices specifically equipped with proper terminating facilities and in connection with Business Communications Trunks, individual lines, and party line service.

The appropriate service connection charges as described in Section 5 apply for changing each line from existing service to tel-touch type.

At such time as the Company may introduce a Sales Campaign to stimulate the use of Tel-Touch facilities, Service Connection Charges will be waived. The Company will notify the Commission by letter thirty (30) days prior to the implementation of a sales campaign.

See Section 13, (S13.1.13).

S8.4 ROTARY TRUNK FEATURE

A group of individual exchange lines furnished to the same customer may be arranged, at the customer's request, so that all calls to the group will be directed automatically to an idle line of the group.

Only the number of the initial line of the group is listed in the telephone directory and all calls are directed to this number. The additional lines of the group are termed auxiliary lines.

A monthly charge applies for each line of a rotary service in addition to the rate for the appropriate class and grade of service.

Schedule of charges - See Section 13, (S13.1.7).

S8.5 BRIDGED LINE SERVICE

When, at the subscriber's request, two one-party lines are bridged for simultaneous ringing, the one-party rate for each line applies. If selective ringing is desired and extension bells are required, the provision of the extension bells will be the responsibility of the customer.

S8.6 SUBSCRIBER'S TRANSFER SERVICE\*

Equipment to transfer calls from one premise of a subscriber to another premise of the same subscriber may be provided on one-party lines at the monthly rate of \$4.10 and an installation charge of \$5.00.

\* This service discontinued; applies only to present customers.

## S8. MISCELLANEOUS SERVICE AND EQUIPMENT

## S8.7. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1"

## 1. GENERAL

Wherever appropriate equipment and facilities are available, the Telephone Company will provide universal Central Office number "9-1-1" for the use of a Public Safety Answering Point engaged in assisting a Public Agency in the protection of the safety and/or property of the general public. It is intended that the use of the "9-1-1" telephone number will provide the public with rapid and direct telephone access to a Public Safety Answering Point.

## 2. GLOSSARY OF TERMS

Content - The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional {where required}
- F. Even (E), odd, (O), or all (A) {applied to house numbers}
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) {where required}

Control Central Office - a telephone company designated switching unit equipped to perform the routing of "E-9-1-1" calls and to terminate "E-9-1-1" dedicated lines from a central office and/or a Public Safety Answering Point.

Dedicated Line - a communication path connecting a Public Safety Answering Point to one or more locations through other than Exchange Access Lines. This includes private lines, tie lines, and on-premises channels.

Dial Line - a communication path connecting a Public Safety Answering Point to various other points by dialing a numeric code or codes. This includes Exchange Access Lines, Private Branch Exchange Lines, Centrex Lines, and Intercommunication Lines.

Emergency Services - those services, including but not limited to fire fighting, law enforcement, ambulance and medical, provided for the protection and/or preservation of persons and/or property in circumstances of immediate and significant threat of injury or harm.

Formatting, Format - shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

## S8. MISCELLANEOUS SERVICE AND EQUIPMENT

## S8.7 UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (continued)

## 2. GLOSSARY OF TERMS (continued)

Host Telephone Company - the service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Local Government - any political subdivision or any combination or group thereof, within the Commonwealth of Pennsylvania.

MSAG - MASTER STREET ADDRESS GUIDE; a perpetual data base defining the geographic area of a 9-1-1 service by an alphabetical list of the street names, the low and high ranges of the address numbers on each street, community names, ESN, and PSAP identification codes.

Non-Switched Call - a telephone call carried over exchange facilities from the calling party (originating station) to the called party (terminating station) via a directly routed circuit.

Originating Central Office - a Telephone Company designated switching unit used for the provisioning of exchange service, from which "E-9-1-1" calls are routed to a control central office.

Public Agency - the Commonwealth of Pennsylvania, or any city, county, city and county, municipal corporation, public district, or public authority located in whole or part within the Commonwealth which provides or has the authority to provide fire fighting, law enforcement, ambulance, medical, or other emergency services.

Public Safety Agency - a functional division of a Public Agency which provides fire fighting, law enforcement, ambulance, medical, Or other emergency services.

Public Safety Answering Point (PSAP) - a location operated and maintained by a Public Agency or Public Safety Agency at which requests for fire fighting, law enforcement, ambulance, medical, or other emergency services are answered.

Switched Call - a telephone call carried over exchange facilities which is routed in such a manner that a direct and continuous circuit is not provided.

Telephone Company - A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

## 3. DESCRIPTION

A. In providing this service, the Telephone Company will arrange to route "9-1-1" telephone calls from telephones with a specified Numbering Plan Area Code and Central Office designation(s) to a Public Safety Answering Point specified by an appropriate Public Agency. A Public Safety Answering Point must be prepared to receive all "9-1-1" calls and to dispatch, or to request an appropriate person, organization, or agency to dispatch police, fire, ambulance, or other emergency services as reasonably available and required.

B. There are two types of "9-1-1" Service: Basic "9-1-1" Service and Enhanced "9-1-1" Service.



## S8. MISCELLANEOUS SERVICE AND EQUIPMENT

## S8.7 UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (continued)

## 3. DESCRIPTION (continued)

- (1) Basic "9-1-1" Service presents a "9-1-1" call to the Public Safety Answering Point in a manner similar to a normal exchange telephone network call.
- (2) Enhanced "9-1-1" or "E-9-1-1" Service provides several standard and optional features designed to assist the Public Agency in the routing, answering, and completion of "9-1-1" calls.
  - (a) The following standard features are included with this service configuration:
    - Automatic Number Identification
    - Forced Disconnect
    - Alternative Routing (Night Service)
    - Central Office Transfer Arrangements
  - (b) The following optional features are available with this service configuration:
    - Selective Routing
    - Automatic Location Identification - Data Base
    - Automatic Location Identification - Interactive Retrieval System

Automatic Number Identification, Forced Disconnect, Alternate Routing, and Automatic Location Identification Data Base are provided from originating central offices or control central offices. Selective Routing, Transfer Arrangements, Automatic Location Identification Interactive Retrieval System and PSAP terminations are provided only from control central offices.

## C. Description of the features are as follows:

1. Automatic Number Identification is a feature by which the telephone number from which the call originated is forwarded to the control central office or PSAP.
2. Forced Disconnect allows the "E-9-1-1" attendant to disconnect a circuit from the Control Central Office despite the switchhook condition of the calling party. This enables the Public Safety Answering Point attendant to release a connection on an "E-9-1-1" call, even if the calling party remains off-hook.
3. Alternate Routing allows "E-9-1-1" calls to be routed to a designated alternate location if (1) all "E-9-1-1" Service lines to the Primary Public Safety Answering Point are busy, or (2) the Primary Public Safety Answering Point closes down for a period (night service or disaster).

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**S8. MISCELLANEOUS SERVICE AND EQUIPMENT****S8.7 UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (continued)****3. DESCRIPTION (continued)****4. Central Office Transfer Arrangements:**

a. Manual Transfer enables the Public Safety Answering Point attendant to transfer an incoming call by depressing the switchhook or button on compatible customer premises equipment and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code.

b. Fixed Transfer enables a Public Safety Answering Point attendant to transfer incoming "E-9-1-1" calls to Secondary Public Safety Answering Points by use of a single button on compatible customer premises equipment.

5. Selective Routing is a feature that routes an "E-9-1-1" call to the pre-designated Public Safety Answering Point based upon the identified number of the calling party. If an incoming "E-9-1-1" call cannot be selectively routed due to an Automatic Number Identification failure, incoming calls are routed from the "E-9-1-1" Control Central Office to a default Public Safety Answering Point. Each incoming facility group in the "E-9-1-1" Control Central Office is assigned a designated default Public Safety Answering Point. Automatic Number Identification and Automatic Location Identification data is not provided when a call is Default Routed.

Selective Transfer provides the Public Safety Answering Point with the ability to transfer an incoming call to another responding agency by depressing a single button labeled with the type of agency; i.e., "FIRE", on the associated customer premises equipment.

6. Automatic Location Identification (ALI) Data Base associates a name and service address with a caller's seven digit telephone number. An ALI record is established for each seven digit telephone number in an exchange and forwarded to the Public Agency. When an "E-9-1-1" call is made to the Public Safety Answering Point, the ALI data base is queried to match the customer name and address with the Automatic Number Identification (ANI) forwarded over the "E-9-1-1" Service line.

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**S8. MISCELLANEOUS SERVICE AND EQUIPMENT****S8.7 UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (continued)****3. DESCRIPTION (continued)**

7. Automatic Location Identification - Interactive Retrieval System stores ALI data base information and provides the Public Safety Answering Point (PSAP) equipment with the means to query and retrieve ALI information from the ALI data base.

**4. REGULATIONS**

- a. This offering is limited to the Central Office number "9-1-1" only.
- b. "9-1-1" Service is offered on a Central Office basis only and the area to be served is that contained within the Central Office boundary as identified by the Telephone Company.
- c. Where the Central Office boundary and community boundary do not coincide, applicants for this service must, at their cost and expense, arrange to answer and process all "9-1-1" calls made within the boundary of the Central Office.
- d. All "9-1-1" calls from a given Central Office must be routed to the same answering lines, unless "E-9-1-1" service, equipped with the selective routing feature, is used.
- e. It is the Public Agencies' responsibility to determine the quantity of "9-1-1" or "E-9-1-1" Service lines and termination facilities which would provide adequate "9-1-1" service to the public. However, Public Agencies that apply for service must subscribe to a sufficient number of facilities which, in the judgment of the Telephone Company, provide an adequate level of service so as to avoid interfering with the service of others or preventing others from making or receiving calls over their telephone service.
- f. Public Agencies that apply for service must provide, at their cost and expense, an adequate number of trained personnel to operate and maintain the Public Safety Answering Point on a 24 hour basis.
- g. The Universal "9-1-1" Emergency Number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number. Normal exchange lines will be required for incoming telephone calls, other than local "9-1-1" calls, and for all outgoing telephone calls from the Public Safety Answering Point.

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**S8. MISCELLANEOUS SERVICE AND EQUIPMENT****S8.7 UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (continued)****4. REGULATIONS (continued)**

- h. An application for "9-1-1" service must be executed by one or more appropriate Public Agency(s) or their duly constituted agent. If execution is by an agent, the Telephone Company must be provided with satisfactory evidence of authority to contract for such service.
- i. Qualified applicants for "9-1-1" service will be provided service on a first-come, first-served basis.
- j. Calls placed to "9-1-1" lines where the call is forwarded, switched, or provided on other than directly routed facilities, are not traceable to the originating caller.
- k. Public Agencies who subscribe to "9-1-1" service agree to give the Telephone Company at least 60 days written notice before terminating the "9-1-1" service. Service and facilities associated with "9-1-1" service are subject to applicable minimum contract periods and termination liabilities as set forth in other Sections of this Tariff. "E-9-1-1" Service provided from a control central office is subject to a minimum 36 month contract period.
- l. Customer-provided equipment may be connected to "9-1-1" service, subject to the regulations in this Tariff.
- m. The Telephone Company's liability and its obligation to furnish "9-1-1" service are limited as set forth in this Tariff.
- n. When Automatic Location Identification and/or Selective Routing/Transfer is provided, the Public Agency must provide the Telephone Company with all street names, house/building numbers and address ranges in the "E-9-1-1" serving area. The Public Agency is also responsible for providing routing information to Public Safety Answering Point locations as well as combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the "E-9-1-1" service area. The customer will associate these agencies with street address or other mutually agreed upon routing criteria in a format acceptable to the Telephone Company.

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**S8. MISCELLANEOUS SERVICE AND EQUIPMENT****S8.7 UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (continued)****4. REGULATIONS (continued)**

After establishment of service, it is the Public Agency's responsibility to continue to verify the accuracy of the routing and street address information, and to advise the Telephone Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of "E-9-1-1" calls to the proper Public Safety Answering Point.

- o. The Telephone Company does not guarantee the accuracy of the routing and information provided in "E-9-1-1" Service.
- p. Telephone number, name and address identification associated with the call are considered proprietary information of the Telephone Company, and may not be divulged to other parties, extracted from the "E-9-1-1" network, or used for any purposes other than the provisioning of emergency services by Public Agencies. The Public Agency indemnifies and saves the Telephone Company harmless from any and all claims (including any expense in connection with defending against such claims) arising out of the use of this information for any purposes other than the provisioning of emergency services by Public Agencies.
- q. Subscribers to Private Telephone Number service who dial "9-1-1" will have their telephone number and location displayed to the Public Agency if the Public Agency subscribes to "E-9-1-1" Service.
- r. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- s. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- t. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 7, Section 1, General Regulations.
- u. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- v. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.

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**S8. MISCELLANEOUS SERVICE AND EQUIPMENT****S8.7 UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (continued)****4. REGULATIONS (continued)**

- w. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modifications is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- x. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- y. The service provider will not sell, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- z. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

**5. APPLICATION OF RATES**

- a. No charge applies to the calling party for calls to the "9-1-1" emergency number.
- b. Equipment and facilities will be provided to applicants contracting for "9-1-1" service or "E-9-1-1" Service at rates and conditions specified in this Tariff.

S8. MISCELLANEOUS SERVICE AND EQUIPMENT

S8.7 UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (continued)

6. RATES

a. Basic "9-1-1" Service

For facilities between an originating central office and a control central office, applicable mileage rates for voice grade facilities as listed in Section 6 of this tariff apply.

Lines between a central office and a Public Safety Answering Point are furnished at the applicable business exchange line or trunk rates.

b. Enhanced ("E-9-1-1") "9-1-1" Service

	<u>Service Establishment Charge</u>	<u>Service Connection Charge</u>	<u>Monthly Rate</u>
Per Facility Group per Central Office	\$500.00	-	-
Per "E-9-1-1" Service Line terminating (on an Originating Central Office and/or Control Central Office) per line, per Central Office.	-	\$75.00	\$50.00

Note: This rate is in addition to monthly rates and Service Connection Charges for Special Mileage Services (for facilities between the Originating Central Office and the Control Central Office) and Special Mileage Services (for facilities between the Central Office serving the Public Safety Answering Point and the Public Safety Answering Point) as specified elsewhere in this Tariff. Additional rates for Special Mileage Services (for facilities between the Control Central Office and the Central Office serving the Public Safety Answering Point) are applicable if the Public Safety Answering Point is not located in the Control Central Office Servicing Area as specified elsewhere in this Tariff.

Automatic Location Identification Data Base, per 1,000 data entries, (required for ALI and/or selective routing)	-	\$1,000.00	\$ 50.00
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Note: The data entry count is rounded upward to the nearest 1000. This count is based upon the maximum number of a combination of customer accounts and access lines in the "E-9-1-1" serving area during the most current twelve-month period at the time service is established. This count is determined by the Telephone Company and will be adjusted annually, in a like manner thereafter, for purposes of updating customer billing. Where the count of data entries has been adjusted upward, the Initial Non-Recurring Charge applies for each 1000 data entries so adjusted (after rounding).

S8. MISCELLANEOUS SERVICE AND EQUIPMENT

S8.7 UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (continued)

6. RATES

	<u>Service Establishment Charge</u>	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
Per Control Central Office	\$77,145.00*	-	\$2,235.00*
Dual Trunk Interface (Provides up to 24 terminations of "E-9-1-1" service lines from originating central offices)		\$ 200.00	\$127.00
Controller Exit Ports (per PSAP position)	-	\$ 200.00	\$78.00
Selective Routing (per initial 8 NXXs)	-	\$ 200.00	\$381.00
(per next 8 NXXs)	-	\$ 200.00	\$141.00
(per next 16 NXXs)	-	\$ 200.00	\$141.00
(per next 32 NXXs)	-	\$ 200.00	\$141.00

\* As an option, a Public Agency subscribing to "E-9-1-1" Service from a control central office may elect to pay a service establishment charge of \$38,573.00, and a monthly rate of \$2,920.00.

	<u>Service Establishment Charge</u>	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
Automatic Location Identification Interactive Retrieval System	\$42,557.00**	-	\$1,233.00**
Subsequently Installed ALI, CAD (Computer Aided Dispatch) or Administrative Interface Cards per Port	-	\$ 200.00	\$ 31.00

\*\* As an option, a Public Agency subscribing to ALI-Interactive Retrieval System may elect to pay a service establishment charge of \$21,278.00, and a monthly rate of \$1,611.00.

Note: The above rates are in addition to applicable business line or trunk local exchange service provided from a control central office to a Public Safety Answering Point.



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**S8. MISCELLANEOUS SERVICES AND EQUIPMENT****S8.8 RESERVED FOR FUTURE USE****S8.9 DIRECT INWARD DIALING****1. General**

Direct Inward Dialing (DID) service permits incoming dialed calls from the exchange network to reach a specific station line without the assistance of an attendant through the use of a seven digit number.

**2. Regulations**

- a. DID service requires special central office equipment and is furnished only where facilities permit.
- b. The initial minimum service period is one (1) year.
- c. The service may be provided on some or all trunks arranged for inward service. The DID trunks must be in a separate group from the non DID - trunks.
- d. A customer must subscribe to a sufficient number of trunks to adequately handle the incoming calls.
- e. Customer-provided switching systems must be arranged to provide for the interception of assigned but unused station numbers, including vacant station number groups, as required. The calling party will not be charged for calls intercepted by the Company. However, all calls intercepted by the customer will be considered to be completed and subject to a charge for the call.
- f. Where customer owned terminal switching equipment is associated with DID service the customer's equipment must conform to the regulations covering customer-provided communications systems specified in Section 2 of this tariff.
- g. Customer-requested changes in the central office designation used to provide DID service will be considered a disconnection of their existing DID service and a connection of new service. Remaining minimum charges for the existing service will apply. The new service will be subject to a new minimum service period.

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**S8. MISCELLANEOUS SERVICES AND EQUIPMENT****S8.9 DIRECT INWARD DIALING (Cont'd.)****2. Regulations (Cont'd.)**

- h. One listing without charge shall apply for each DID service. Additional listings may be furnished upon request subject to the rates and regulations found in Section 7 of this tariff.
- i. DID telephone numbers are only furnished in groups of 100 numbers. Wherever possible the Telephone Company will attempt to provide telephone numbers arranged consecutively in a group, but will not guarantee nor accept responsibility for provision of such an arrangement.
- j. Number groups, reserved at the customer's request, will be provided at the charges specified herein, subject to availability of facilities. The Telephone Company accepts no responsibility for reserving telephone numbers to be used at some future time.
- k. DID number groups and trunks will be reserved on a firm order basis for a period of time not to exceed 12 months. A non-refundable charge, equal to the monthly rental of such number groups and trunks, will apply. At the end of the 12 month period, if such number groups or trunks are not used, they may be reassigned to another customer by the Telephone Company.
- l. The type of central office facilities used to furnish this service will be determined by the Telephone Company.

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.9 DIRECT INWARD DIALING (Cont'd.)

3. Rates

a. Monthly Rates

DID trunks are billed at a charge of \$40.95 per trunk per month for each central office trunk arranged for DID service. (I)

DID station numbers are billed at a rate of \$39.95 per group of 100 numbers per month.

b. Service Connection Rates

\* Service connection charges apply as specified in Section 5 of this tariff. In addition, an establishment charge of \$250.00 applies on each occasion that new or additional DID numbers or trunks are established.

c. DID Service for customers who are converting their traditional access lines, such as Single Line Business, Key, PBX Trunk, Centrex, etc. to DID on a ISDN PRA for Voice over IP service.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
(1) Re-instatement of a DID number to a DID Number block, per individual DID number assigned		
-First Number	\$200.00	\$1.00
-Each Additional Number	\$20.00	\$1.00

(\*) This charge also applies to a subscriber requested transfer of DID service from one central office to another.

(I) Indicates Increase

Issued: September 1, 2011

Effective: October 1, 2011

Issued By: Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.10 PENNSYLVANIA RELAY SERVICE

1. General

The Pennsylvania Relay Service is an intrastate relay telecommunication service for the deaf, hearing and/or speech impaired population of the Commonwealth for intrastate calls only. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued after August 1, 2022:

Per residence access line, per month	<u>\$0.00</u>	(D)
Per business access line, per month	<u>\$0.00</u>	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change      (D) Indicates Decrease

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.10 PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from payphones shall be completed free of charges. All intraLATA toll charges. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable On Messages Placed By Certified Speech and/or Hearing Handicapped rates in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 70. This Company concurs in this tariff.

The Company will make available to the Telecommunications Relay Service (TRS) user a credit card. The rates for the credit card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

S8.11 RETAINED OR ADVANCED NUMBER SERVICE

1. General

The Company will, at the customer's request, set aside, or reserve their telephone number during a normal out of service period for such reasons as vacation/relocation, etc. Directory Listings will also be continued at the subscriber's request. This service is also available on an advanced basis for new service.

2. Regulations

- (a) Customer's out of service period may not exceed nine (9) months.
- (b) Transfer to an intercept stating that the phone number is presently "Out of Service" will be provided by the Telephone Company on incoming calls.
- (c) Normal Local Exchange Recurring and Non-Recurring Service Charges apply when normal telephone service is installed.
- (d) Normal Regulations for Directory Listing as mentioned elsewhere in this tariff apply.
- (e) Advanced Service period may not exceed three (3) months.

3. Rates - each telephone number

Monthly  
\$5.99

(I)

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**S8.12 TOLL BLOCKING SERVICE****1. GENERAL**

- a. Toll Blocking Service will be provided to Residence One-Party and Communications Trunks, and Business One-Party, Key Systems and PBX Trunks. Toll Blocking Service will not be provided with party-line, Centrex nor Pay Telephones.
- b. Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.
- c. The subscriber to Toll Blocking Service is responsible for Collect, Third Number Billed, Credit Card Calls billed to that telephone number, and any other operator-handled calls.
- d. The Company makes no guarantee and assumes no liability for the accuracy of Toll Blocking Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the customer's access line.
- e. The minimum contract period for Toll Blocking Service is one month.

**2. Toll Blocking Options**

- a. **Option #1<sup>1</sup>**  
Blocks 900, NPA + 976, and 1 + NPA 976
- b. **Option #2**  
Blocks all billable calls. Local and nonchargeable calls, such as repair service and public emergency numbers (911) will be permitted.
- c. **Option #3**  
Blocks international calls. 900 and 976 blocking is included at no charge.

Note 1: The codes shown for Toll Blocking options are not to be considered all inclusive. Codes may be changed and new or different codes may be added as deemed appropriate by the Company, 1 + 976 restrictions are applicable only to calls within the subscriber's area code.

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**S8.12 TOLL BLOCKING SERVICE****3. RATES**

- a. The following monthly rates apply to Toll Blocking Service and are in addition to all other applicable rates and charges for other associated services as specified elsewhere in this and other tariffs of the Company.

	<u>Monthly Rate</u>	
	<u>Business</u>	<u>Residence</u>
Toll Blocking, Option #1 <sup>1</sup> , per line	no charge	no charge
Toll Blocking, Option #2, per line	\$4.99	1.99
Toll Blocking, Option #3, per line	no charge	no charge

- b. The applicable Service Order Charge also applies.

Note 1: There will be no charge to block Option 1, however, if the Toll Blocking subscriber would like to remove the block later, then the normal service connection charges will apply.

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.13 SECRETARIAL SERVICE - EQUIPMENT AND FACILITIES FOR

1. GENERAL

Secretarial Service Lines provide a means for one customer to answer incoming calls on the central lines of other customers by the use of permanently connected channel facilities terminating in equipment furnished for answering purposes.

Secretarial lines may be provided in connection with business and residence one or two-party non-coin lines, and branch exchange trunk lines.

The use of a secretarial line is restricted to the answering of incoming calls and, therefore, the subscriber who renders the Secretarial service is not permitted to make outgoing calls over these lines.

The contract for a Secretarial line is made with the subscriber for the central office line with which the Secretarial line is associated.

The subscriber assumes liability for and will save the telephone company harmless from claims for damages made by any party on the ground that the privacy of his telephone conversation has been or may be violated.

2. RATES

Secretarial Lines

For each Secretarial Line, the established service connection charges apply.

When the locations are not in the same building but are within the same exchange or in different exchanges operated by this company, the mileage charge is determined by the airline distance from the central office to which the customer's line is connected to the building in which the answering service is provided. A monthly charge of \$2.13 per 1/4 mile is applicable, subject to a minimum mileage charge of \$4.26.

For locations involving an exchange of another company, Paragraphs A and B of Section 4 of this tariff are applicable in the determination of the monthly mileage charge for the Secretarial line when the Secretarial Bureau is located in the territory of the other company. In the event the bureau is in this Company's territory, extension station mileage as specified in the preceding paragraph is applicable in addition to Paragraphs A and B.



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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.14 VACATION RATE SERVICE

(C)

Upon request from a customer, service will be suspended for a period of not less than one month, nor more than twelve (12) months in a period for a charge equivalent to one half the rate for local service, mileage and listings, other than foreign listings. More than one suspension may be permitted during any calendar year, provided at least one month's full service charges are paid between each period of suspension.

(C)

|

(C)

No outward or inward service is provided during the period of suspension. Calling card or third number long distance charges may not be charged to a number that is on temporary suspension or vacation rates.

(C)

|

(C)

Service charges will not be applied for the suspension or restoration of service.

(C)

The Telephone Company assumes no responsibility to intercept calls and provide information on inward calls.

S8.15 TRANSFER OF TOLL CHARGE SERVICE\*

Transfer of toll charge service is furnished when a subscriber desires to have transferred to his account charges for toll calls to his telephone from telephones in one or more exchanges which he selects.

Transfer of toll charge service is furnished only in connection with business one-party and private branch exchange trunk lines.

For each exchange selected by the subscriber for the service, the Telephone Company assigns a special local call number for the use of the subscribers in that exchange; only those toll calls placed by calling the special number are considered as coming within the scope of the service. The subscriber assumes all charges for calls for his special call number.

Toll charges are billed separately for each exchange; the monthly bill rendered to the subscriber shows the total number of calls originated; but does not show the numbers of the telephones at which the calls originated.

Each completed call is charged for at the established rate for a sent-paid station-to-station call between the two telephones involved. A service charge of \$3.00 per month, which includes one directory listing, applies for each exchange selected for the service. The minimum service charge for any one exchange is the service charge for three months.

\* This service is restricted to existing subscribers of the service at existing locations as of April 20, 1995.

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

## S8.16 SIMPLIFIED MESSAGE DESK INTERFACE SERVICE

## 1. General

Simplified Message Desk Interface (SMDI) Service is a Central Office package providing the following features:

Message Waiting Indication  
Automatic Call Routing  
Automatic Message Retrieval

The service is provided only when the necessary central office facilities are available.

## 2. SMDI Feature Descriptions

Simplified Message Desk Interface (SMDI) provides a central office interface to a voice messaging computer which provides end users with a convenient means of monitoring for the receipt of messages and means of retrieving those messages. SMDI allows the central office to pass call set-up information to a voice messaging computer and to pass message waiting requests from the voice messaging computer to the voice messaging end user.

The call set-up information includes the called party's number and the calling party's number. Passing the called party's number to a voice messaging computer allows a voice messaging computer to route calls to an end user's personal message box for a personal greeting.

Message waiting indication is provided to end users by stuttered dial tone or by a message waiting light on telephones equipped with a light feature. The end user can call the voice messaging computer for his message or ignore the signal and place a call; message waiting indication will continue until the message has been retrieved and a signal has been received from the voice messaging computer.

Call set-up information and message waiting requests are rendered in data format via a data link and data modems.

Voice lines, arranged in a Uniform Call Distribution (UCD) group, are used to carry the voice transmission between the central office and voice messaging computer.

Automatic call routing provides automatic routing of end users' telephone lines to a voice messaging computer on a "ring-no answer" condition after approximately three to four rings or if a "busy" condition is encountered.

Automatic message retrieval provides end users with quick retrieval of their messages. When stutter dial tone is encountered, end users dial a 2-key code to reach the voice messaging computer to retrieve their messages. The retrieval feature can only be activated from the telephone line on which the message service is provided.

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

## S8.16 SIMPLIFIED MESSAGE DESK INTERFACE SERVICE

## 3. Rates and Charges

Charges for Simplified Message Desk Interface (SMDI) apply to voice message providers and their clients (end users). The rates shown below in (a.) and (b.) apply to the voice message providers. The rates in (c.) below apply to end users.

- a. Voice lines connecting the central office and the voice messaging computer will be charged the applicable Local Exchange business line rate as shown in Section 15 and the applicable non-recurring service charges contained in Section 5.
- b. The data link connecting the central office, the Input/Output controller, the RS232, the 202T Modem, and the voice messaging computer will be charged as follows:

	Monthly (See Note1) <u>Rate</u>		Non-Recurring <u>Charge(s)</u>
Fixed Charge, per circuit	\$112.00	Service Order	See S5.2
		Data Link Line Charge	See S5.2
		Modem Line Chg	See S5.2
		Premise Visit	See S5.2
Charge per 1/4 airline mile	See S4.3 (See Note 2)		N/A
Central Office Termination Charge	\$6.75		N/A
Terminal Location Termination Charge	\$6.75		N/A
c. Simplified Message Desk Interface Service per voice mail box end user.			
Monthly Rate Per Local Exchange Customer Line			
Stutter Dial Tone			\$0.50
Lamp Indicator			\$1.50

In addition, the non-recurring service order and line charges contained in Section 5 apply.

Note 1: The data link will include connection to the central office, the Input/Output Controller, the RS232, and a 202T Data Modem.

Another 202T Data Modem will be required at the customer location.

Note 2: If the data link is between exchanges, the distance measured airline from the primary terminal location on the customers premise to the normal central office, to the distant central office, and to the distant terminal location.

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.17 CUSTOM CALLING LOCAL AREA SIGNALING SERVICE - PER USE

1. General

- A. The services listed below are offered on a per usage basis to residence and business customers in exchanges with properly equipped central offices and are subject to the limitations for each service in Section 8 of this tariff. If customers subscribe to these services on a monthly basis as described and rated in other subsections of this section of the tariff, unlimited access is provided with no additional charge for each activation. If facilities permit, the features listed below may be utilized on a non-subscription basis with a per use charge for each activation.
- B. Custom Calling Local Area Signaling Service - Per Use will be offered free of charge for up to thirty days after facilities, which allow these services to be offered, are added.
- C. Blocking of Per Use Custom Calling Services is offered to customers at no charge. This blocking option, once activated, does not allow Per Use Custom Calling Services to be activated on a line. A service order charge does not apply when canceling this blocking option and reactivating the Per Use Custom Calling Services.
- D. The services listed below are being offered with a cap on the total charge for any one Per Use Custom Calling Service per line for one billing month.

2. Rates

<u>Per Use Features</u>	<u>Per Use Rate</u>	<u>Maximum Monthly Per Use Charge</u>	
Call Return	\$1.25	\$10.00	(I)
Repeat Call	1.25	10.00	(I)
Three Way Calling	1.25	10.00	(I)
Call Forwarding	1.25	10.00	(I)

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**S8. MISCELLANEOUS SERVICES AND EQUIPMENT****8.18 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE****1. General**

- a. Windstream 911 Private Switch / Automatic Location Identification (PS/ALI) service allows a Private Branch Exchange (PBX) switch located on a customer's premises to be connected directly into a county specific Enhanced 9-1-1 (E9-1-1) telephone service network. At the time of an emergency 9-1-1 call from a PBX customer, Windstream's 9-1-1 PS/ALI service delivers the telephone number, name and location of the PBX station user to the appropriate Public Safety Answering Point (PSAP).
- b. Windstream 9-1-1 PS/ALI Service is available with Primary Rate ISDN (PRI) or Basic Rate ISDN (BRI) service. Local channels, as described in this section are not required with PRI or BRI service.

**2. Regulations**

- a. Windstream 9-1-1 PS/ALI service is furnished subject to the availability of facilities.
- b. With Windstream 9-1-1 PS/ALI service, Automatic Number Identification (ANI) is passed to Windstream's E9-1-1 Selective Routing Unit (SRU) tandem office by the PBX switch. The ANI is read, processed and utilized in the same manner as any other serving Local Exchange Carrier's end office an Enhanced 9-1-1 telephone service network.
- c. The emergency service agency and/or county addressing agency serving the area may be involved to update the Master Street Address Guide (MSAG) and to determine the best method in which emergency calls from Windstream 9-1-1 PS/ALI Service locations will be handled. The MSAG may require modifications to accept any new PBX Customer address locations, street names and community names.
- d. The following specifications must be met when provisioning Windstream 9-1-1 PS/ALI service:
  - (1) Subscribers to Windstream 9-1-1 PS/ALI service must meet all Windstream Communications, Inc. technical specifications.
  - (2) The PBX switch must be able to transmit ANI using multi-frequency signaling (except when PRI or BRI service is used). This may require making additions to, or modifications of, the existing PBX switch that will make it compatible with the county's E9-1-1 telephone service network.
  - (3) The PBX switch owner/operator must supply Windstream with the initial telephone number and address data as well as timely periodic updates of any changes to the initial information.
  - (4) The PBX switch must employ Direct Inward Dial (DID) numbers that correspond to all of their PBX station numbers.
  - (5) It will be the responsibility of the vendor or PBX operator to maintain the data pertaining to each PBX station user operating under such systems.

## S8. MISCELLANEOUS SERVICES AND EQUIPMENT

## 8.18 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE (Continued)

## 2. Regulations (Continued)

- e. The PBX switch owner/operator must install a minimum of two (2) private E9-1-1 local channels (except for PRI and BRI) with the following specifications:
- (1) This voice grade local channel provides for a communications path between the demarcation point at the PBX customer premises and the E9-1-1 SRU tandem office serving the count where the main PBX system is physically located.
  - (2) The PBX switch owner/operator is responsible for determining that their terminal equipment is compatible with this local channel.
  - (3) Supervision on this Windstream 9-1-1 PS/ALI service local channel will be loop reverse battery. The battery source is located in Windstream's E9-1-1 SRU tandem office and will be a nominal -48VDC (-42.75VDC to -56.5 VDC).
  - (4) The PBX will signal an off hook (or seizure) by providing a loop closure across tip (+) and ring (-) with a maximum resistance of 670 ohms. Windstream's E9-1-1 SRU tandem office will instruct the PBX to forward the calling station's number (ANI) information by a battery reversal wink start signal.
  - (5) Additional regulations may be applicable as described in Windstream's Private Line Services Tariff.
- f. Service charges as specified elsewhere in this Tariff, are applicable.
- g. General Regulations as specified elsewhere in this Tariff will also apply to this service offering.
- h. This service is offered solely as an aid in handling emergency 9-1-1 assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the PBX customer contracting for Windstream 9-1-1 PS/ALI service. The Provision of Windstream 9-1-1 PS/ALI service by Windstream shall not be interpreted, construed, or regarded either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the PBX customer.
- i. The rates charged for Windstream 9-1-1 PS/ALI service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does Windstream undertake such responsibility. The PBX customer shall make such operational tests as, in the judgement of the PBX customer, are required to determine whether the service is functioning properly for its use. The PBX customer shall promptly notify Windstream in the event that the service is not functioning properly.

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

## 8.18 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE (Continued)

## 2. Regulations (Continued)

- j. Windstream's entire liability to any person for the interruption or failure of Windstream 9-1-1 PS/ALI service shall be limited to the terms set forth in this Section and other Sections of this Tariff. Windstream shall neither be liable for damages resulting from or in connection with its provision of Windstream 9-1-1 PS/ALI service to any customer subscribing to Windstream 9-1-1 PS/ALI service or any person accessing, or using Windstream 9-1-1 PS/ALI service and nor shall Windstream be liable for its provision of any telephone number, address, or name to any entity providing 9-1-1 service or to a public safety answering point, unless Windstream acted with malicious purpose or in the manner exhibiting wanton and willful disregard of safety or property in providing such services.
- k. Each customer agrees to release, indemnify, defend and hold harmless Windstream from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the PBX customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the PBX customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of Windstream 9-1-1 PS/ALI service features and the equipment associated therewith, or by any services which are or may be furnished by Windstream in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 services using Windstream 9-1-1 PS/ALI services hereunder, and which arise out of the negligence or other wrongful act of Windstream, the PBX customer, its user agencies or municipalities or employees or agents of any one of them.
- l. When an order for Windstream 9-1-1 PS/ALI service and facilities or requests for additions, rearrangements, relocations or modifications or service and equipment are canceled in whole or in part, the PBX customer may be required to reimburse Windstream for all expenses incurred in handling the requests before notice of cancellation is received. Such charges are not to exceed the charges that would apply if the work involved in complying with the request had been completed.
- m. When the use of service or facilities furnished by Windstream is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed. In the event of any interruption of the service, Windstream shall not be liable to any person, or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the PBX customer for the time such interruption continues, after notice to Windstream. No allowance shall be made if the interruption is due to the negligence or willful act of the PBX customer of the service.

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

8.18 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE (Continued)

3. Payment Schedules

a. General

Windstream 9-1-1 PS/ALI Service is offered for a 60-month contract period at the rates and charges indicated in this sub-section.

Windstream 9-1-1 PS/ALI Service disconnected prior to 60 months will be subject to cancellation charges.

b. Transfer of Contract

Service may be transferred to a new subscriber at the same location upon prior written concurrence by the new subscriber as specified elsewhere in this tariff.

c. Deferred Payment

Nonrecurring charges may be deferred or installment billed as specified elsewhere in this tariff.

d. Prepayment

Recurring charges may be prepaid as specified elsewhere in this tariff.

e. Cancellation Charges

Cancellation charges will be applied where service is removed prior to the expiration of the 60-month contract period.

f. Moves of Service

When the PBX owner/operator moves Windstream 9-1-1 PS/ALI Service:

- (1) Cancellation charges do not apply.
- (2) 60-month rates in effect will continue uninterrupted.
- (3) Windstream 9-1-1 PS/ALI Service nonrecurring charges do not apply.
- (4) Windstream 9-1-1 PS/ALI Service local channel charges apply as appropriate.



S8. MISCELLANEOUS SERVICES AND EQUIPMENT

8.18 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE (Continued)

4. Rates and Charges

a. Windstream 9-1-1 PS/ALI Service

(1) Installation Charge

(a) Per Customer

Non-recurring Charge

Per customer, per location	\$150.00	(D)
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(2) 60 Month Contract Period - Monthly Charges

(a) Per 1,000 PBX station (ALI) records

Recurring Monthly Charge

1. Up to 1,000 station records	\$150.00 + \$15.00 per 100 records
2. 1001 to 2000 station records	\$150.00 + \$12.00 per 100 records
3. 2,001 to 4,000 station records	\$150.00 + \$10.00 per 100 records
4. 4,001 or more station records	\$150.00 + \$ 8.00 per 100 records

b. Cancellation Charges

The following charge is incurred when a total disconnect of Windstream 9-1-1 PS/ALI Service occurs during the 60-month contract period.

(1). Per system disconnect	\$3,000.00
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(D) Indicates Decrease

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**S8. MISCELLANEOUS SERVICES AND EQUIPMENT****8.19 CONNECTION OF COMMERCIAL MOBILE RADIO SERVICE PROVIDERS TO E911 SERVICES****1. SERVICE DESCRIPTION**

- a. The service provides connection between a CMRS's network and the Company's Universal Emergency Number Service – 911 (hereafter referred to as "911 service") network. This service is used by the CMRS exclusively to route calls from the CMRS's customers trying to access emergency 911 service. One service arrangement is available:
  - (1) The Feature Group D (FGD) service arrangement will allow the wireless provider to pass wireless 911 calls with voice and P-ANI to the Windstream E911 tandem, for delivery to the PSAP. The service can be Callpath Associated Signaling (CAS) or Non Callpath Associated Signaling (NCAS). If NCAS is used, the CMRS provider will need to establish links to the ALI hosts to dynamically provide the P-ANI and mobile directory number (MDN) of the caller for each wireless 911 call. These NCAS links described above are not a part of this tariff.
- b. The Company's 911 tandem switch will receive a Pseudo Automatic Number Identification (P-ANI) signal from the CMRS. The Company's 911 tandem switch (established as part of an Emergency Reporting Service elsewhere in this tariff) will use the P-ANI to direct the 911 call to a Public Safety Answering Point (PSAP predetermined by the CMRS provider and the PSAP).

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**S8. MISCELLANEOUS SERVICES AND EQUIPMENT****8.19 CONNECTION OF COMMERCIAL MOBILE RADIO SERVICE PROVIDERS TO E911 SERVICES  
(Continued)****1. SERVICE DESCRIPTION (Continued)**

- c. The E911 data base consist of data records provided by various service providers located within the Windstream E911 service area. Each service provider, including the CMRS, are responsible for providing their data records for the Windstream E911 database. These records must be present in the Windstream E911 database for the Real-Time Data Interface to function properly. CMRS records in the E911 database contain static cell site sector location information that will assist the PSAP in determining the general location of the 911 caller. These static records do not contain the Mobile Directory Number (MDN) of the caller when initially inserted into the database. The MDN information is populated dynamically in the Windstream E911 database when initially inserted into the database. The MDN information is populated dynamically in the Windstream E911 database during the call processing.
- d. The Windstream E911 System and ALI computers support different application level protocols for accepting Phase 1 CMRS E911 real-time updates. CMRSs wishing to use one of the supported interfaces must ensure compatibility with the solution provider as well as Windstream's contracted vendor managing the ALI database. Detailed application level specifications for these solutions are available directly from each of the respective manufacturers.

**2. GENERAL**

- a. This service is furnished to the CMRSs only for the purposes of reporting emergencies by the CMRS's subscriber.
- b. This service is offered solely as an aid in handling calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the CMRS subscribing to the service.
- c. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the CMRS to direct calls to the appropriate PSAP in locations where government authorities or their authorized agents have subscribed to 911 service.
- d. Except as noted, service provided in this sub-section are subject to all general regulations applicable to the provisioning of the service by the Company as stated elsewhere in this tariff.
- e. The appropriate service charges provided elsewhere in this Tariff apply to the establishment and rearrangement of service provided under this sub-section. In addition, the non-recurring service connection charges shall also apply.

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**S8. MISCELLANEOUS SERVICES AND EQUIPMENT****8.19 CONNECTION OF COMMERCIAL MOBILE RADIO SERVICE PROVIDERS TO E911 SERVICES  
(Continued)****2. GENERAL (Continued)**

- f. The rates contained in this offering contemplate the use of standard serving arrangements normally provided by the Company. These rates contemplate installation during normal work hours. Non-standard facilities requirements, equipment, service options or installation requirements may be requested via processes defined elsewhere in this tariff.
- g. The conditions and rates specified in other tariffs for services which may be associated with this service are in addition to those specified herein.

**3. OBLIGATIONS OF THE CMRS**

- a. It is the sole responsibility of the CMRS to subscribe to a sufficient number of channels to handle the 911 emergency calls from the CMRS' customers. The quantity should be determined based on achieving parity with wireline E911 calls by providing a P.01 grade of service.
- b. The CMRS will work with the government authorities who subscribe to 911 service and with the Company or any other provider of 911 service to populate any associated database which is used to provide Enhanced Universal Emergency Number (911) service or equivalent.
- c. The CMRS will map Pseudo ANI to antenna RF coverage to identify the geographic location of the CMRS customer originating the 911 call. These assigned telephone numbers will then be passed to the Company 911 tandem as an ANI signal.
- d. The CMRS must populate the Company E911 database with valid cell site sector location records using assigned P-ANI numbers as well as provide for real-time update interface to populate the MDN or call-back number of the CMRS caller as described under Service Description.
- e. For the FGD service arrangement described under Service Description, it is the CMRS's responsibility to obtain the data circuits to Real-Time ALI Data Interface. Windstream can provide intraLATA transport, however, if the circuits are interLATA the CMRS must arrange to transport the circuit across the LATA boundary.

## S8. MISCELLANEOUS SERVICES AND EQUIPMENT

8.19 CONNECTION OF COMMERCIAL MOBILE RADIO SERVICE PROVIDERS TO E911 SERVICES  
(Continued)

## 4. APPLICATION OF RATES

The Feature Group D Commercial Mobile Radio (CMRS) Service Arrangement – Direct Routing, allows a Wireless Carrier to become Phase 1 compliant with FCC Mandate Report and Order 94-102. The mandate requires Wireless Carriers to pass wireless 911 calls to the correct Public Safety Answering Point (PSAP), identify the wireless subscriber's callback number and identify the cell site/sector originating the 911 call. This Service Arrangement provides Wireless Carriers with a turnkey Phase 1 network solution.

## 5. RATES AND CHARGES

## a. Windstream CMRS E911 Direct Routing

	Non-Recurring Charge	Monthly Rate
(1) Initial Connection - Each (Two Trunk Maximum)	\$6,000.00	\$400.00
(2) Additional Trunks	\$400.00	\$80.00

## S8. MISCELLANEOUS SERVICES AND EQUIPMENT

## 8.20 AUTOMATIC INTERCEPT SERVICE

## 1. General

- a. Automatic Intercept Service provides a service to subscribers who have had their phone number disconnected because they have either moved to a new location or requested a change in phone number. Dialing the subscriber's former number results in a prerecorded message which announces the new number.
- b. The rates apply to a 90-day increment of service and can be continued for additional ninety day time periods at the customer's discretion.
- c. Limited to those exchanges in which facilities are available to provide the service.
- d. The charges below do not apply to the following:
  - (1) when provided as a result of a number change initiated by action of the Company.
  - (2) when the subscriber's telephone number has been omitted from the telephone directory or is incorrect.
  - (3) when provided as a result of Company-initiated actions.

## 2. Rates

- a. Nonrecurring charge per phone number –  
Initial 90 days of service: \$15.99 (I)
- b. Nonrecurring charge per phone number –  
Additional 90 days of service: \$15.99 (I)
- c. Subsequent Service Order Charge – Per the rates contained elsewhere in this tariff.

Windstream Pennsylvania, Inc.

Section 8  
First Revised Sheet 55  
Canceling Original Sheet 55

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RESERVED FOR FUTURE USE

(C)  
|  
(C)

(C) Indicates Change

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Issued: November 13, 2006

Effective: December 13, 2006

Issued By:

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

Windstream Pennsylvania, Inc.

Section 8  
Fourth Revised Sheet 56  
Canceling Third Revised Sheet 56

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

8.21 CURRENT PROMOTIONS

Effective **July 17, 2006 through September 15, 2006**, a promotional sales campaign will be initiated for residential customers in the Windstream Pennsylvania, Inc. service area. This promotion will waive the nonrecurring service connection charges and the first month recurring charges for residential customers who add Caller ID to their current or new service.

Effective **November 1, 2006 through December 31, 2006**, a promotional sales campaign will be initiated in the Windstream Pennsylvania, Inc. service area to waive nonrecurring service connection charges for the following:

- 1) Residential customers who purchase a new one-party access line or add a second access line. Customers must keep the new or additional line for three months in order to qualify for waiver of the service connection charges.
- 2) Existing business customers with one to three business lines who add an additional business one-party access line.
- 3) Business customers with one to three access lines who add Voice Mail Link or Caller ID Deluxe to new or existing lines, Windstream will waive the normal service connection charges.

Effective **November 29, 2006 through May 29, 2007**, a promotional sales campaign will be initiated for residential customers in the Windstream Pennsylvania, Inc. service area. This promotion will provide the following Connect 2-Hour bundle: (C)

Residential One-Party Service, Caller ID Deluxe, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Call Selector, Selective Call Rejection, Selective Call Acceptance, Anonymous Call Rejection, Call Forwarding, Preferred Call Forwarding, Three-Way Calling, and Speed Call 30, with the Option of Ring Plus where available – This bundle is offered only in combination with Windstream Communications, Inc.'s 2 Hour nationwide long distance calling plan and International and Latin America discount plans.

Monthly Rate	\$26.95
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This bundle is available to residential customers in all exchanges served by the Company. (C)

An additional discount of \$2.00 is available when purchased with either Windstream's Broadband or Digital TV Services (\$4.00 if purchased with both). (C)

(C) Indicates Change in Text

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Issued: August 21, 2007

Effective: September 20, 2007

Issued By: Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212



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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

8.21 CURRENT PROMOTIONS

(C)

(C)

(C) Indicates Change to Text

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Issued: July 12, 2011

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Issued By: Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

8.21 CURRENT PROMOTIONS

(C)

(C)

(C) Indicates Change to Text



S9. PAY TELEPHONE LINE SERVICE

CONTENTS

	<u>Page No.</u>
S9.1 <u>Pay Telephone Line Service</u>	1
S9.1.1 General	1
S9.1.2 Regulations and Rates	2
S9.1.3 Available Features For Pay Telephone Service	3

## S9. PAY TELEPHONE LINE SERVICE

## S9.1 Pay Telephone Line Service

## S9.1.1 General

- A. Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.
- B. Pay Telephone Line Service:
1. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.
  2. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.
  3. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
  4. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
  5. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
  6. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
  7. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
  8. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's Rules and Regulations.
  9. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.
  10. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

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**S9. PAY TELEPHONE LINE SERVICE****S9.1 Pay Telephone Line Service (Continued)****S9.1.2 Regulations and Rates**

- A. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's Tariff – Telephone PA P.U.C. No. 7, Section 15
- B. Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.
- C. Line Connection charges listed in Section 5 of this Tariff apply to Pay Telephone Line Service.
- D. Reserved for Future Use
- E. Reserved for Future Use
- F. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.
- G. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

**S9.1.3 Available Features For Pay Telephone Service**

- A. Optional call screening/blocking/coin supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.
  - 1. Incoming/Outgoing Screening - prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator-handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.
  - 2. Incoming Blocking - blocks all incoming calls.
  - 3. Outgoing blocking - restrict outgoing calls to non-sent paid call only (coinless).

S9. PAY TELEPHONE LINE SERVICE

S9.1 Pay Telephone Line Service (Continued)

S9.1.3 Available Features For Pay Telephone Service (Continued)

A. (Continued)

- 4. Coin Supervision Additive - provides for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

B. Rates

		<u>Monthly Charge</u> <sup>1</sup>	<u>NRC</u> <sup>2</sup>	
1.	Incoming/Outgoing Screening	\$5.99	\$10.00	
2.	Incoming Blocking	4.99	10.00	(I)
3.	Outgoing Blocking	4.99	10.00	(I)
4.	Coin Supervision Additive	3.50	-	

<sup>1</sup> Applicable service connection charges as listed in Section 5 (S.5.2) of this tariff apply.

<sup>2</sup> These charges are applicable to new Bethlehem and Sligo customers only.

## S10. ADVANCED DIGITAL SERVICES

CONTENTS

		<u>Page No.</u>
S10.1	<u>ISDN-BRA</u>	1
	S10.1.1 General	1
	S10.1.2 Circuit Switching Descriptions	2
	S10.1.3 Packet Switching Data Service Descriptions	6
	S10.1.4 Technical Specifications	8
	S10.1.5 Regulations	9
	S10.1.6 Rates and Charges	11
S10.2	<u>Digital Channel Service</u>	18
	S10.2.1 General	18
	S10.2.2 DCS Packaging	18
	S10.2.3 Technical Specifications	18
	S10.2.4 Regulations and Conditions	19
	S10.2.5 Rates and Charges	19
S10.3	<u>ISDN-PRA</u>	21
	S10.3.1 General	21
	S10.3.2 Primary Rate Interface Service Arrangement	21
	S10.3.3 Circuit Switched Service Descriptions	22
	S10.3.4 Technical Specifications	23
	S10.3.5 Regulations and Conditions	23
	S10.3.6 Rates and Charges	26



## S10. ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)

## S10.1.1 GENERAL

- A. Advanced Digital Services (ADS) are a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone lines. These services are based on NI-1, the first set of the National Integrated Services Digital Network (ISDN) standards. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously (a user can send information from a personal computer and talk to the person on the other end of the line at the same time). This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital central office switching systems which connect Basic Rate Access (BRA) equipped lines to customers' premises.
- B. ADS BRA is an optional service arrangement that requires an access line and can be used in conjunction with a customer's residential service, individual business line or Centrex service. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital line. Under various optional arrangements, BRA provides the customer with access to Circuit-Switched Voice Services, Circuit-Switched Data Services, and Packet-Switched Data Services.
- C. An ADS BRA arrangement obtains its capabilities from an ISDN-capable, Telephone Company central office switch. The BRA ISDN arrangement provides two communications channels (but using only one physical line) between a telephone (or computer, fax machine or other equipment) and the digital central office. These channels are called Bearer, or B Channels. Another channel, called the Delta or D Channel, is used for signaling purposes and in some applications can be used for low speed packet data communications. The complete BRA ISDN line is known as 2B+D.
1. B Channel - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of up to 64 kilobits per second (kbps). Some serving central offices may be limited to speeds of 56 kbps. ISDN interconnection to or through non-ISDN equipped central offices will be sub-rated to 56 kbps per channel. Each B Channel may be configured in one of the following ways:
- a. Circuit-Switched Voice - Allows the user to originate and receive only voice calls over a single circuit-switched B Channel.
  - b. Circuit-Switched Data - Allows the user to originate and receive only data calls over a single circuit-switched B Channel.
  - c. Alternate Circuit-Switched Voice/Data - Allows the user to originate and receive either voice calls or data calls over a single circuit-switched B Channel, but not simultaneously.
  - d. B Channel Packet-Switched Data Service (where available) - Allows the user to originate and receive X.25 packet data calls on the B Channel.

## S10. ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)

## S10.1.1 GENERAL (Continued)

2. D Channel - The D Channel is a 16 kbps digital signaling channel that carries signaling and control for the B Channels. The D Channel may be optionally used to transmit X.25 packet data (where available) at a maximum transmission throughput of 9.6 kbps.
- D. All ADS consist of central office facilities (including certain outside plant facilities) extended from the Telephone Company's switching equipment to the customer's demarcation point.
- E. Distance Extension Charges, as set forth in Section S10.1.6 of this tariff, will apply to customers who are within the serving central office and who are served at a transmission range where unusual expenditures are required to make the service available.
- F. Directory Numbers
1. Primary Directory Number - Each B Channel includes a single primary telephone directory number. On a given 2B+D Advanced Digital Services line, calls are routed to the appropriate terminal device (voice telephone, computer/data terminal or packet device) based on the type of call (voice, data or packet) presented to the Advanced Digital Services line.
  2. Secondary Directory Numbers - ADS may have additional telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Directory Number; however, each B Channel is allowed only one simultaneous circuit connection at a time.

## 10.1.2 CIRCUIT SWITCHING SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of channels is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 56/64 kbps B Channel. The customer may choose among the following Circuit-Switched features based upon application needs:

- A. Clear Channel Capability - A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. It is also possible to bridge two B Channels together to achieve data transmission speeds of up to 128 kbps. However, ISDN interconnection to or through non-ISDN equipped central offices will be potentially sub-rated to 56 kbps per channel.

## S10. ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)

## 10.1.2 CIRCUIT SWITCHING SERVICE DESCRIPTIONS (Continued)

- B. Additional Call Offering - This feature allows the user to be notified of an additional call when the telephone set is busy. Multiple incoming calls to a directory number or secondary telephone number (if purchased) can be terminated to the telephone.
- C. Multiline Hunt Service - This feature allows incoming calls to a busy directory number to search through a predetermined list of directory numbers. This may be another ADS directory number on the same (or a different) B Channel or (for voice calls) an analog line. The hunting arrangement may be linear or circular.
- D. Call Pick-Up - This feature allows the user to answer calls directed to other stations.
- E. Custom Calling Services - Applicable Custom Calling Services (except for those superseded by Advanced Digital Services counterparts) are available at rates and charges specified in the Custom Calling Services section of the Company's tariff. The following Custom Calling features found specifically in this BRA tariff will be charged at rates listed in Section S10.1.6 of this tariff:
  - 1. Call Hold - This feature allows the user to place a call on hold.
  - 2. Three-Way Calling - This feature allows the user to add a third party to an existing voice call and thus enables a conference between parties at multiple locations. The user may also disconnect the last party added. The Additional Call Offering feature or Additional Call Appearances feature is a prerequisite.
  - 3. Call Transfer - This feature allows the user to transfer a voice call to another directory number. The Additional Call Offering feature or Additional Call Appearances feature is a prerequisite.
  - 4. Conference Calling - Six-Way Station Controlled - This feature allows the user to set up a conference call for up to 6 parties (including the originator of the call). The Additional Call Offering feature or Additional Call Appearances feature is a prerequisite.
  - 5. Call Forwarding - This feature allows calls to be redirected from one station to another station.

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**S10. ADVANCED DIGITAL SERVICES****ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)****10.1.2 CIRCUIT SWITCHING SERVICE DESCRIPTIONS (Continued)**

- F. CLASS Services - CLASS Services are available at rates and charges specified in Section S8 of this tariff.
- G. Centrex Features - Applicable Centrex features (except for those superseded by Advanced Digital Services counterparts) are available at rates and charges specified in Section S14 of this tariff.
- H. Electronic Key Telephone Service (EKTS) - Electronic Key Telephone Service is a central office based key system implementation that requires no switching equipment on the customer's premise. EKTS requires the customer to provide an EKTS capable terminal set. EKTS provides the customer with the ability to access the following features (where available):
1. Multiple Appearance Directory Numbers - This feature allows a directory number(s) from one EKTS set to appear on the EKTS sets of other users.
  2. Additional Call Appearances - This feature allows the same directory number to appear more than once (by assigning the directory number to additional buttons) on a customer's telephone set, allowing the capability of multiple incoming or outgoing calls associated with that directory number. For EKTS users, this feature provides the same functionality as Additional Call Offering (or analog Call Waiting).
  3. Analog Line Appearances - This feature allows analog users' directory numbers to appear on an EKTS set, thereby allowing the EKTS user to provide call coverage for analog users. It may limit the use of other features and/or functionalities on analog lines.
  4. Bridging - This feature allows more than one EKTS set in the Multiple Appearance Directory Number group to be active on the same call simultaneously.
  5. Automatic Bridged Call Exclusion (Privacy on Answer) - This feature allows only one user to answer an incoming call, thereby preventing bridging on incoming calls. On a call by call basis, this feature can be disabled via Privacy (Manual Exclusion) to allow bridging to occur.
  6. Privacy (Manual Exclusion) - This feature allows the user to press a feature button which will restrict other stations from bridging onto an existing call that is active at that station or picking up an existing call on hold. A user who has the Automatic Bridged Call Exclusion feature can press the Privacy button to disable Automatic Bridge Call Exclusion and thereby allow bridging to occur on a given call.

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**S10. ADVANCED DIGITAL SERVICES****ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)****10.1.2 CIRCUIT SWITCHING SERVICE DESCRIPTIONS (Continued)**

7. Intercom Calling - This feature allows for EKTS station-to-station calls. Intercom calls can be made by pressing an intercom button and dialing one or two digits.
8. Display Capability - This feature allows an appropriately equipped telephone set to display a variety of information. For example, when idle, the time and date is displayed. When the user is making a call, call progress information is displayed. The following information is also provided:
  - a. Caller ID - This feature displays the calling number and name if available. Enhanced Calling Services are available at rates and charges specified in Section S8 of this tariff.
  - b. Called Number Display - This feature displays the called number (dialed digits) on the telephone set when an outgoing call is made.
  - c. Calling Reason Display - This feature provides a display of the directory number from which a call was redirected (via Call Forwarding features) along with the reason (type of Call Forwarding) for the call being redirected.
9. Feature Function Buttons - This feature gives the user the ability to assign features to specific buttons on the EKTS set. When depressed, the button will activate or deactivate the assigned feature.
10. Ringing Options - This feature is used with Multiple Appearance Directory Number Arrangements and allows the EKTS set to apply different combinations of ringing (ringing is turned off after a specified period of time), delayed ringing (ringing is turned off after a specified period of time), immediate ringing, no ringing, or normal ringing. On a per EKTS user basis, each directory number may have a different ringing option.

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**S10. ADVANCED DIGITAL SERVICES****ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)****10.1.3 PACKET-SWITCHED DATA SERVICE DESCRIPTIONS**

Packet Switching is a service in which packets of data are individually addressed and combined on a transmission path with other addressed packets. Packet-Switched Data Service provides the ability to originate and receive X.25 packet data calls. X.25 is the Consultative Committee on International Telephone and Telegraph's (CCITT) recommended and internationally accepted standard for connecting data terminals to packet-switched networks.

D-Channel Packet - This service provides packet data on the D Channel at a maximum transmission throughput of up to 9.6 kbps per logical channel.

B-Channel Packet - This service provides packet data on the B Channel at a maximum transmission throughput of 64kbps per logical channel.

The customer may choose among the following Packet-Switched features (where available) based upon application needs:

- A. Hunt Groups - An arrangement that allows an incoming call to a busy packet directory number to search through a predetermined list of packet directory numbers in search of a non-busy logical channel to complete the call. The hunting arrangement may be linear or circular.
- B. X.25 Data Services:
  - 1. Logical Channels - An arrangement that is a virtual circuit, offering multiple logical connections at the packet level of X.25. Logical Channels allow multiple packet calls (or virtual calls) to be active simultaneously on a single D Channel or B Channel.
  - 2. DTE Support Feature - The Data Terminal Equipment (DTE) Feature allows the network to prevent any network-to-user signaling on a virtual circuit associated with a directory number that is not included in the X.25 version. Virtual circuit communication is allowed between the subscriber's equipment and remote customer equipment that conforms to the X.25 version. This feature is available on a per directory number basis.
  - 3. RPOA Selection - The Recognized Private Operating Agency (RPOA) arrangement allows the user to specify an Inter-Exchange Carrier or transit network for inter-network calls on a per call basis.
  - 4. Incoming/Outgoing Calls Barred - This arrangement can either be used to prohibit a data terminal from receiving an incoming call or from originating outgoing calls.

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**S10. ADVANCED DIGITAL SERVICES****ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)****10.1.3 PACKET-SWITCHED DATA SERVICE DESCRIPTIONS (Continued)****B. X.25 Data Services:**

5. Default Information Rate Assignment Features - This arrangement allows the user to subscribe to a default information rate for each direction of communication for a virtual call.
6. Non-Standard Default Packet Sizes Feature - This arrangement allows the user to subscribe to a larger maximum packet size for each direction of communication than the default 128 octets normally provided. To have this arrangement, the user must also have the Flow Control Parameter Negotiation Feature.
7. Flow Control Parameter Negotiation Feature - This arrangement permits the negotiation on a per call basis of the flow control parameters and automatically negotiates the maximum packet size and window size for each direction of data transmission.
8. Throughput Class Negotiation - An arrangement that allows the user to request specific throughput classes (bits/second) in the call request packet for each direction of data transfer associated with a virtual call.
9. Transit Delay Feature - This arrangement allows the user to indicate a desired maximum transit delay in the call request packet on a per call basis.
10. Non-Standard Default Window Size - An arrangement that allows the selection of the default window size of 1 through 7, instead of the standard window size of 2. To have this arrangement, the user must also have the Flow Control Parameter Negotiation Feature.
11. Fast Select - An arrangement that allows a sending data terminal to forward up to 128 bytes of data along with the call setup and clearing packets.
12. Fast Select Acceptance - An arrangement that allows the switch to transmit incoming call packets with the Fast Select facility to a destination terminal that has this feature.

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**S10. ADVANCED DIGITAL SERVICES****ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)****10.1.3 PACKET-SWITCHED DATA SERVICE DESCRIPTIONS (Continued)**

- C. Closed User Groups - An arrangement that limits communications to members within a designated subnetwork of packet switching data users. The Closed User Group feature is established on a per line basis. Each data terminal in a Closed User Group can be arranged in one of the following modes:
1. Closed User Group with Outgoing Access - The data terminal makes outgoing calls only.
  2. Closed User Group with Incoming Access - The data terminal receives incoming calls only.
  3. Incoming Calls Barred Within a Closed User Group - The data terminal makes outgoing calls only to the data terminal in the Closed User Group with which it is associated.
  4. Outgoing Calls Barred Within a Closed User Group - The data terminal receives incoming calls only to the data terminals in the Closed User Group with which it is associated.
  5. Unrestricted Access - The data terminal receives and makes both incoming and outgoing calls.

**10.1.4 TECHNICAL SPECIFICATIONS****A. Transmission Specifications**

The standard transmission parameters for Advanced Digital Services utilizing an ISDN Basic Rate Interface (BRA) consists of: A maximum of 38.5db loop loss at a 40Kz test tone terminated into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring (which are owned and maintained by the Company only up to and including the demarcation point).

**B. Customer Premise Equipment and Facilities**

Compatible customer premise equipment is required to utilize ADS. All equipment used to interface with these services is required to conform with NI-1 guidelines.

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of ADS render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.



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S10. ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)

10.1.5 REGULATIONS

- A. Unless specifically exempted, ADS shall be subject to all general regulations applicable to the provision of service by the Company as stated in this tariff.
- B. ADS is provided at the option of the Company. This service is furnished subject to central office switching capacity, capability, the availability of outside plant facilities, and the necessary billing capabilities.
1. The availability, functionality, and capabilities of ADS may vary, or may not be available, dependent upon the type of serving central office switch, related software controlling that switch, hardware, and associated outside plant.
- a. Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both. (These rates and charges will be determined on an individual case basis.)
- b. Distance Extension Service: ADS may be provided to a customer's location served beyond the normal transmission range of the serving central office. In such cases, in addition to the charges and rates for ADS, Distance Extension Service rates and charges as stated in Section S10.1.6 are applicable.
- C. The minimum charge period for the payment of services provided under this tariff is one month.
- D. At the Company's discretion, the following nonrecurring service connection charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations:
1. Nonrecurring per B Channel and/or per D Channel service connection charge.
2. Nonrecurring EKTS service connection charges.
- E. Directory Listings: One directory listing is provided without charge for each ADS customer. For Centrex customers, one directory listing (either an analog or ADS number) is provided per Centrex system. Additional listings may be provided as specified in section S13.1.1 of this tariff.

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S10. ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)

10.1.5 REGULATIONS (Continued)

F. Billable Call Treatment

1. Normal toll charges shall apply to calls that are made outside of the Local Service Area.
2. ADS customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

G. Customer Premise Equipment

1. This tariff for ADS does not include terminal equipment on the customer's premises. Terminal equipment may be sold or leased separately by the Company (under a separate contract), or may be provided by the customer.
2. The customer is responsible for providing the power required for any and all customer premise equipment connected to an Advanced Digital Services equipped line.

H. The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ADS or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

I. ADS-BRA is not eligible for vacation rates and is not offered for joint use service.

## S10. ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)

## 10.1.6 RATES AND CHARGES

## A. Advanced Digital Services Access

1. ADS must be ordered in conjunction with basic exchange access services (e.g., R1, B1, Centrex). The rates and charges below are in addition to the existing rates for these services for providing an ADS capable line to the customer's premises. These charges provide a 0B + 0D ISDN service. ADS is available in 1B +D and 2B + D configurations. The customer must select the desired B Channels and D Channel arrangements to configure the service as required. When the Basic Exchange Access Service is ordered at the same time that ADS-BRA is ordered, the service connection charges in Section S10.1.6 of this tariff apply. Charges in Section S5.2.2.a and S5.2.2.b. of this tariff do not apply to ADS-BRA.

<u>Access</u>	<u>Service Connection</u>	<u>Monthly Rate</u>	
Residential Advanced Digital Services	\$75.00	\$16.99	(I)
Single Line Business Advanced Digital Services	\$125.00	\$16.99	(I)
Centrex Advanced Digital Services	\$125.00	\$16.99	(I)
Distance Extension Charge	N/A	\$35.99	(I)

## B. Communications Channels

1. Service establishment and monthly charges:

<u>Service Element</u>	<u>Service Connection</u>	<u>Monthly Rate</u>	
Circuit-Switched Voice (per B Channel)	\$10.00	\$4.99	(I)
Circuit-Switched Data (per B Channel)	\$10.00	\$4.99	(I)
Circuit-Switched Alternate Voice/Data (per B Channel)	\$10.00	\$6.99	(I)
High Speed Packet Switched Services (per B Channel)	\$100.00	\$120.00	
Low Speed Packet Switched Services (per D Channel)	\$25.00	\$7.50	
D Channel Signaling (per D Channel)	N/A	N/A	

(I) Indicates Rate Increase

S10. ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)  
 BASIC RATE ACCESS (BRA)

10.1.6 RATES AND CHARGES (Continued)

B. Communications Channels (Continued)

2. Usage Charges

a. Circuit-Switching - The following usage charges will be assessed on local calls originating from access lines equipped with Advanced Digital Services:

<u>Usage Element</u>	<u>Per Minute</u>
----------------------	-------------------

Circuit-Switched Voice Calls	N/A
------------------------------	-----

Circuit-Switched Data Calls:

1. Measured Usage:

First 2,400 minutes in a month (per B Channel per minute)	N/A
---	-----

Each additional minute over 2,400 minutes in a month (per B Channel per minute)	\$.02
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2. Unlimited Usage:

	<u>Monthly Rate</u>
Unlimited Usage (offered only after two (2) B Channels are subscribed to)	\$99.99

(I)

Measured usage is not available for customers that have unlimited usage service. A customer's B Channels on BRA equipped lines will be either all measured usage or all unlimited usage service on data calls.

3. Directory Numbers

a. Additional Directory Numbers will be available at the rates as listed in Section S13.1.1 of this tariff

(I) Indicates Rate Increase

## S10. ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)

## 10.1.6 RATES AND CHARGES (Continued)

## C. Circuit-Switched Features

## 1. Recurring charges:

<u>Circuit-Switched Feature</u>	<u>Service Connection</u>	<u>Monthly Rate</u>
Clear Channel Capability (where available)	N/A	N/A
Additional Call Offering (per B Channel)	N/A	\$.75
First 4 call appearances	N/A	N/A
Fifth and subsequent call appearances	\$8.00	\$.75
Multiline Hunt Service (per B Channel)	N/A	\$.75
Call Pick-Up (per B Channel)	N/A (For Centrex, See Note 1)	\$.75 (For Centrex, See Note 1)
Custom Calling Services:		
Call Hold	N/A	N/A
Three Way Calling (per B Channel)	Note 1	Note 1
Call Transfer	N/A	N/A
Conference Calling - Six Way Station Controlled (per B Channel)	N/A (For Centrex, See Note 1)	\$2.00 (For Centrex, See Note 1)
Call Forwarding (per B Channel)	Note 1	Note 1
Other Custom Calling Services	Note 1	Note 1

Note 1: Current rates, charges, and multiple feature discounts for applicable Custom Calling, Enhanced Custom Calling, and Centrex Services may be found in the appropriate sections of this tariff. For analog lines, the rates and charges for these services are normally applied on a per line basis. For lines equipped with Advanced Digital Services, the rates and charges for these services are applied on a per B Channel basis (to each B Channel to which these services are assigned).

## S10. ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)

## 10.1.6 RATES AND CHARGES (Continued)

## C. Circuit-Switched Features (Continued)

## 1. Recurring charges: (Continued)

<u>Circuit-Switched Feature</u>	<u>Service Connection</u>	<u>Monthly Rate</u>
Advanced Calling Services:	Note 1	Note 1
Centrex Features (Centrex customers only)	Note 1	Note 1

## 2. Service establishment charges

When the above features are ordered as part of an initial service order with an Advanced Digital Services B Channel, there is no service establishment charge for these services.

## 3. Subsequent feature additions and changes

When the above features are ordered or modified after the initial installation of an Advanced Digital Services B Channel, the nonrecurring feature addition and change charge is as follows:

<u>Feature Additions and Changes</u>	<u>Charge</u>
(per B Channel)	\$20.00

Only one service charge will appear when multiple features are added or changed on a B Channel as part of the same service order.

Note 1: Current rates, charges, and multiple feature discounts for applicable Custom Calling, Enhanced Custom Calling, and Centrex Services may be found in the appropriate sections of this tariff. For analog lines, the rates and charges for these services are normally applied on a per line basis. For lines equipped with Advanced Digital Services, the rates and charges for these services are applied on a per B Channel basis (to each B Channel to which these services are assigned).

## S10. ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)

## 10.1.6 RATES AND CHARGES (Continued)

## D. Electronic Key Telephone Service (EKTS)

1. The monthly rates shown below apply to EKTS features. To have EKTS, a line must have at least one Advanced Digital Services Circuit-Switched Voice or Circuit-Switched Alternate Voice/Data B Channel.

<u>Electronic Key Telephone Service Feature</u>	<u>Service Connection</u>	<u>Monthly Rate</u>
Electronic Key Telephone Service (per B Channel configured for EKTS)	\$25.00	N/A
Multiple Appearance Directory Numbers:		
First 4 DNs on an EKTS Set	N/A	N/A
Fifth and Subsequent DN appearing on an EKTS Set	\$8.00	\$.75
Additional Call Appearances (where available):		
First 4 call appearances	N/A	N/A
Fifth and subsequent call appearances (per EKTS Set)	\$8.00	\$.75
Analog Line Appearances (per analog number appearing on an EKTS Set)	\$8.00	\$.75
Bridging	N/A	N/A
Automatic Bridged Call Exclusive (Privacy on Answer)	N/A	N/A
Privacy (Manual Exclusion)	N/A	N/A
Intercom Calling (Per Intercom button assigned to an EKTS Set)	\$8.00	\$.50

S10. ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)

10.1.6 RATES AND CHARGES (Continued)

D. Electronic Key Telephone Service (EKTS)

<u>Electronic Key Telephone Service Feature</u>	<u>Service Connection</u>	<u>Monthly Rate</u>
Display Capability:		
Called Number Display	N/A	N/A
Calling Reason Display	N/A	N/A
Message Waiting Indication	See Note 1,	See Note 1,
Ringing Options	N/A	N/A

2. Subsequent feature additional and changes

When EKTS features are ordered or modified after the initial installation of EKTS, the nonrecurring feature addition and change charge is as follows:

Feature Additions and Changes (per EKTS line)	<u>Nonrecurring Charge</u> \$20.00
--	---------------------------------------

Only one service charge will appear when multiple features are added or changed on a B Channel as part of the same service order.

Note 1: Current rates, charges, and multiple feature discounts for applicable Custom Calling, Enhanced Custom Calling, and Centrex Services may be found in the appropriate sections of this tariff. For analog lines, the rates and charges for these services are normally applied on a per line basis. For lines equipped with Advanced Digital Services, the rates and charges for these services are applied on a per B Channel basis (to each B Channel to which these services are assigned).



S10. ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)  
BASIC RATE ACCESS (BRA)

10.1.6 RATES AND CHARGES (Continued)

E. Packet-Switched Services

1. The monthly rates shown below apply to Packet-Switched Service. D Channel Packet or B Channel Packet is a prerequisite for these services:

<u>Packet-Switched Service/Feature</u>	<u>Service Connection</u>	<u>Monthly Rate</u>
Hunt Groups (per member)	\$10.00	N/A
X.25 Data Services	N/A	N/A
Closed User Groups (per user group)	\$10.00	N/A
Closed User Groups (per member)	N/A	\$2.00
Non Standard Default Packet Sizes	N/A	\$5.00
Non Standard Default Window Size	N/A	\$5.00

2. Subsequent feature additions and charges

When packet switching features and/or parameters are ordered or modified after initial installation, the nonrecurring feature addition and change charge is as follows:

Feature Additions and Changes (per packet channel)	<u>Nonrecurring Charge</u> \$20.00
--	---------------------------------------

Only one service charge will appear when multiple features or parameters are added or changed on a D Channel as part of the same service order.

## S10. ADVANCED DIGITAL SERVICES

## Digital Channel Service (DCS)

## 10.2.1. GENERAL

- A. Digital Channel Service (DCS) is an optional packaged service arrangement that is used in conjunction with a customer's business trunks. It packages Private Branch Exchange trunks and DID trunks with a T-1 transmission facility.
- B. DCS facilities provide an intraexchange connection between a customer's premises and the local serving central office. DCS is based on DS1/DS0 technology, also known as T1 service. This service arrangement uses the DS1/DS0 architecture to provide a 1.544Mbps connection. The customer is then provided the capability to transmit voice and/or data over 56Kbps channels of that digital facility. Each DS1 facility provides up to 24 56Kbps (DS0) channels.
- C. Digital Channel Service is only offered on Term Payment Plans of 12, 24, 36, 48 or 60 months.

## 10.2.2. DCS PACKAGING

- A. DCS service arrangement connects a Telephone Company central office switch to Customer Premises Equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. Each DCS provides up to twenty-four digital communications channels.
- B. Digital Channel Service packages the following components:

Digital Facility - includes the DS1 facility and terminating equipment at each end.

Exchange Services (per channel) - defines how each channel is to be used.

## 10.2.3. TECHNICAL SPECIFICATIONS

- A. Transmission Specifications - this facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:
  - Data Rate = 56 kbps restricted
- B. Customer Premise Equipment and Facilities - compatible customer premise equipment is required for DCS. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Telephone Company used in the provisioning of DCS render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

S10. ADVANCED DIGITAL SERVICES

Digital Channel Service (DCS)

10.2.4. REGULATIONS AND CONDITIONS

- A. Unless specifically exempted, DCS shall be subject to all general regulations applicable to the provision of service by the Company as stated in this tariff.
- B. DCS is furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.
- C. Payment for Service
  - 1. The minimum charge period for services provided under this tariff is one year.
  - 2. Suspension of service is not allowed during the minimum charge period or contract period without penalty.
- D. At the Company's discretion and subject to Commission rule and regulations, nonrecurring charges may be reduced or waived during promotional campaigns (minimum service periods will apply).
- E. Directory Listings - One directory listing is provided without charge for each exchange service. Additional listings may be provided as specified for in Section 7 at rates listed in Section 13 of this tariff.
- F. Customer Premises Equipment
  - 1. This tariff does not include terminal equipment on the customer's premises.
  - 2. The customer is responsible for providing the power required for any customer premise equipment connected to DCS.
- G. End User Common Line (EUCL) Charges - DCS is subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC.
- H. The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of DCS or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

10.2.5. RATES AND CHARGES

A. Digital Channel Service Facility

	Service Establishment	Monthly Charge
Digital Access Facility(per DCS facility)	\$700.00	\$300.00
Distance Extension Charge (per repeater)	n/c	\$95.00

Windstream Pennsylvania, Inc.

**S10. ADVANCED DIGITAL SERVICES**  
**Digital Channel Service (DCS)**

10.2.5. RATES AND CHARGES (continued)

B. Channel Services and Term Discounts

For each channel activated a trunk charge will be applied. The rate for the trunk will be established as a discount of the trunk charge in the Rate Schedule of this tariff as follows:

	Service Establishment	Monthly Charge	
Channel Service(per channel)	\$14.00	N/C	(I)
Channel Service Discount (12 Month Service Agreement)	N/C	48% discount of the normal exchange trunk rates	
Channel Service Discount (24 Month Service Agreement)	N/C	50% discount of the normal exchange trunk rates	
Channel Service Discount (36 Month Service Agreement)	N/C	52% discount of the normal exchange trunk rates	
Channel Service Discount (48 Month Service Agreement)	N/C	55% discount of the normal exchange trunk rates	
Channel Service Discount (60 Month Service Agreement)	N/C	58% discount of the normal exchange trunk rates	

Once a term payment has expired, a new plan must be entered into. If a new plan is not entered into, the trunk rates in Section 15 and/or Section 8.9 will apply without the discounts listed above.

C. Subsequent feature additions and changes

When the above features are ordered or modified after the initial installation of DCS, the nonrecurring Feature Addition and Change charge reflected below is applied in addition to the normal charges reflected in this tariff:

	<u>Charge</u>
Feature Additions and Changes (per DCS facility)	\$35.00

Only one service charge will apply when multiple features are added or changed on a DCS facility as part of the same service order.

(I) Indicates Rate Increase

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S10. ADVANCED DIGITAL SERVICES  
PRIMARY RATE ACCESS

## 10.3.1. GENERAL

- A. ISDN architecture provides two access methods that connect customers' premises to network switching systems, Primary Rate Access (PRA) for large quantities of connections and Basic Rate Access (BRA) for smaller numbers of connections. PRA facilities are typically used for business only.
- B. PRA is an optional service arrangement that must be configured with 24 PBX Trunks. This service arrangement uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, PRA provides the customer with access to Circuit Switched Voice Services and Circuit Switched Data Services. In general, this tariff addresses standardized National ISDN-1 (NI-1) capabilities and features.
- C. PRA is offered on Term Payment Plans of 12, 24, 36, 48 or 60 months.

## 10.3.2. PRIMARY RATE INTERFACE SERVICE ARRANGEMENT

- A. PRA Service Arrangement connects an ISDN-capable Telephone Company central office switch to ISDN-capable Class II Customer Premises Equipment (CPE). Depending on the application, the CPE might be a PBX, a router, a multiplexer, etc. Each PRA service arrangement provides twenty-three or twenty-four digital communications channels.

These communication channels can be either B (Bearer) Channels or D (Delta) Channels:

- 1. B Channel - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 56 kilobits per second (kbps) or 64 kilobits per second, where available. Each B Channel of an Advanced Digital Services PRA may carry:
    - (1) Circuit Switched Voice
    - (2) Circuit Switched Data, or
  - 2. D Channel - The D Channel is a 56 or 64 kbps digital signaling channel that carries signaling and control for the B Channels.
- B. Primary Rate Access Facility - The Primary Rate Access Facility provides a high-capacity digital link over which the Advanced Digital Services PRA capabilities are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility). The typical PRA Access Facility configuration is known as 23B+D, where twenty-three of the channels are B Channels and one is a D Channel.
  - C. Multiple PRA Facility Arrangement - There may be situations where more than 23 B Channels are needed at a particular customer premise. In those situations, depending on facility availability, multiple PRA facilities can be assigned to an Advanced Digital Services PRA Service Arrangement. With the Multiple PRA Facility Arrangement, the D Channel in the first PRA facility is used to transport signaling for up to four additional PRA facilities. The first facility would be configured as 23B+D and the other facilities would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over multiple PRI facilities thereby increasing channel efficiency.
  - B. D Channel Backup - In Multiple PRA Facility Arrangements, a second D Channel can be assigned (where available) to the primary D Channel to provide redundancy of the signaling channel.

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S10. ADVANCED DIGITAL SERVICES  
PRIMARY RATE ACCESS

10.3.2. PRIMARY RATE INTERFACE SERVICE ARRANGEMENT (continued)

- E. Distance Extension Charge - provides an additional approximately one mile of transmission facility beyond the 12,000 ft provided with the PRA Facility. If a customer is located a great distance from the Company central office, it is possible that several Distance Extension Charges could be required per PRA Facility.

10.3.3. CIRCUIT SWITCHED SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per-call basis and can carry circuit switched voice or circuit switched data. Circuit switched related services include:

- A. Clear Channel Capability - This feature is a characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. (Clear Channel Capability cannot be guaranteed outside the serving central office. Interoffice traffic may be subrated to 56 kbps.) Clear Channel Capability is applicable to CPE that supports clear channel capability.
- B. Dedicated Trunk Groups - The B Channels of PRA can be dedicated for calls to and from the public network. Trunk Group types include Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).
- C. Primary Rate Call-by-Call Service - The Primary Rate Call-by-Call feature offers access to additional services via the B Channels of PRA. These additional services include:
- Foreign Exchange
  - OutWATS
  - InWATS

With this feature, any B Channel can be used to offer the above services on a per-call basis, in addition to supporting trunk calls to/from the public network (i.e., DOD/DID).

Simulated Facility Groups (SFG) are used to control the number of B Channels that can be used for a particular service or for calls to the public network. The SFG is a logical relationship between the services (or public network calls) and the number of B Channels. Any B Channel may be used for any service (or for public network calls) provided the actual number of calls currently active for that service does not exceed the maximum-allowed value associated within the SFG.

- D. Directory Numbers - Directory numbers may be purchased at rates specified in Section 10.3.6 below.
- E. Caller ID (Number) - This feature allows the central office and the customer's suitably equipped CPE to communicate the calling party's directory number. On calls carried by the PRA, the number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.
- F. Caller ID (Name) - This feature (where available) allows the central office and the customer's suitably equipped CPE to communicate calling party name information (associated with the calling party's directory number) on calls carried by the PRA. The name can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

S10. ADVANCED DIGITAL SERVICES  
PRIMARY RATE ACCESS

10.3.4. TECHNICAL SPECIFICATIONS

A. Transmission Specifications - The PRA facility requires a high-capacity digital link over which PRA is delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

- Line Code = Bipolar 8 Zero Substitution (B8ZS)
- Framing Format = Extended Super Frame (ESF)
- Signaling = Common Channel Signaling (CCS)
- Data Rate = 64 kbps clear or 56 kbps restricted
- D Channel = 24th channel on the appropriate PRA access facility

B. Customer Premises Equipment Facilities - Compatible customer premises equipment is required for PRA. All equipment used with these services is required to conform with National ISDN guidelines, as referenced in the following Bellcore specifications:

<u>Document Number</u>	<u>Description</u>
TR-NWT-001268	ISDN Primary Rate Access Call Control Switching and Signaling Generic Requirements for Class II Equipment
SR-NWT-002343	ISDN Primary Rate Access Generic Guidelines for Customer Premises Equipment

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company used in the provisioning of PRA render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

10.3.5. REGULATIONS AND CONDITIONS

A. Unless specifically exempted, PRA shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in this tariff.

B. PRA and its optional services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.

1. The availability, functionality, and capabilities of PRA may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant.

- (a) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.

S10. ADVANCED DIGITAL SERVICES  
PRIMARY RATE ACCESS

## 10.3.5. REGULATIONS AND CONDITIONS (Continued)

## B. (Continued)

2. Alternate Serving Arrangements: Where the customer's serving central office is not PRA capable, the Company, at its discretion, may provide service from an alternate serving central office at no additional charge to the customer. Such provisioning may be elected when, at the discretion of the Company, the service can be provided at a reasonable cost to the Company. The customer must accept the serving location assigned by the Company, and must agree to revert to service from the normal serving central office when PRA is available in that office.
  - (a) This arrangement may require that the customer accept a directory number change to a number associated with the alternate central office.
  - (b) Calls that are originated by, and terminated to, a customer using this service arrangement will be billed as if the calls were placed from the customer's normal serving central office.
  - (c) When PRA subsequently becomes available from the customer's normal serving central office, the customer will be reconnected to the normal serving central office. This may also require a directory number charge. If such changes occur, the nonrecurring charge associated with the change will not be applicable. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to use service from the alternate serving central office, charges for distance extensions (foreign exchange service or special outside facilities) will apply. If foreign exchange service is used, the rates for foreign exchanges will be applied in addition to the PRA rates. Any other special outside plant facilities used to provide PRA will be tariffed on an individual case basis.
  - (d) The availability, functionality, and capabilities of PRA may vary when a customer's serving central office is equipped to provide such services.
  - (e) Situations where the customer specifically requests service from a central office other than its normal serving central office will be handled on an individual case basis.

## C. Interconnection

1. PRA service is provided for use by the end user customer only as a local switched service. PRA service is not available for use by Commercial Mobile Radio Carriers, private Mobile Radio Carriers, Interexchange Carriers, VoIP Service Providers or other carriers or providers for use in aggregating or transporting inter-exchange traffic. Such usage is strictly prohibited by this Tariff. Other services designed for and intended for such use are offered by the Company specifically via interconnection agreement or the Access Tariff. (C)

## D. Payment for Service

1. The minimum charge period for services provided under this tariff is one year.
2. Suspension of service is not allowed during the minimum charge period without penalty. If the customer disconnects PRA prior to the 12, 24, 36, 48 or 60 month service term agreement, the customer will pay a charge equal to the PRA monthly rate in affect on the date of the contract, multiplied by the remaining number of months on the term agreement for each PRA disconnected.



## S10. ADVANCED DIGITAL SERVICES

## PRIMARY RATE ACCESS

## 10.3.5. REGULATIONS AND CONDITIONS (Continued)

- D. Payment for Service
3. In the event the customer cancels the contract after installation of the required equipment and facilities but before service is established, the customer will pay the applicable installation charges.
- E. Nonrecurring charges may be reduced or waived during promotional campaigns (minimum service periods will apply).
- F. Directory Listings - Directory Listings may be provided as specified for in Section 10.3.6. of this Tariff.
- G. Billable Call Treatment
1. Normal toll charges (including InWATS and OutWATS charges) shall apply to calls that are made outside the Local Service Area.
2. PRA customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
- H. Customer Premise Equipment
1. This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer.
2. The customer is responsible for providing the power required for any customer premises equipment connected to PRA.
- I. End User Common Line (EUCL) Charges: PRA is subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC.
- J. The Company shall not be liable for any loss or damages arising out of error, interruption, defects, failure, or malfunctions of PRA or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

S10. ADVANCED DIGITAL SERVICES  
 PRIMARY RATE ACCESS

10.3.6. RATES AND CHARGES

A. Primary Rate Access (PRA) Facility

1. Basic PRA Service is provided assuming a Dedicated Trunk Configuration. Optional PRA capabilities may be used to alter that configuration. Additional charges for the PRA capabilities as shown below:

B. Circuit-Switched Features

<u>Feature</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>	
Primary Rate Access	\$1,200.00	\$1,070.00	
Clear Channel Capability	N/C	N/C	
Caller ID - Number (per PRA facility)	\$80.00	\$19.99	(I)
Caller ID - Name, where available (per PRA facility, requires Caller ID - Number)	\$160.00	\$84.99	(I)
Directory Numbers	\$1.00	\$2.99	(I)
Call-by-Call Capability (per facility equipped)	\$125.00	\$10.00	
D-Channel Back Up	\$275.00	\$40.00	
Distance Extension Charge (per repeater)	N/C	\$95.00	

C. Subsequent Feature Additions and Changes

When the above features are ordered or modified after the initial installation of PRA, the nonrecurring feature addition and change charge reflected below is applied in addition to the normal charges reflected in this tariff:

	<u>Charge</u>
Feature Additions and Changes (per PRA facility)	\$35.00

Only one service charge will apply when multiple features are added or changed on a PRA facility as part of the same service order.

E. Term Discounts - applicable to the Primary Rate Access monthly rate:

One Year	0%
Two Years	13%
Three Years	17%
Four Years	20%
Five Years	22%

(I) Indicates Rate Increase

S. 11 LIFELINE 135 SERVICE

CONTENTS

	<u>Page No.</u>
S11.1 Description . . . . .	1
S11.2 Regulations . . . . .	1-3
S11.3 Lifeline 135 Service Dial Tone Line Monthly Rate . . . . .	4

## S11. LIFELINE 135 SERVICE

## S11.1 DESCRIPTION

Lifeline 135 Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations.

## S11.2 REGULATIONS

1. Lifeline 135 Service is available to qualified customers and is provided via a residence individual Dial Tone Line. Lifeline 135 Service is limited to only one Service per qualified customer or household (A household is defined as "any individual or group of individuals who are living together as one economic unit". An economic unit is "all adult individuals contributing to and sharing in the income and expenses of a household"). However, a qualified residence customer or household is not eligible for Lifeline Service if they are currently receiving a Lifeline program discount on another service supported by the Federal Communications Commission. A potential Lifeline 135 customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline 135 Service. (C)
2. Residence Lifeline 135 Service consists of the following tariffed standard features and optional service provided:
  - a. One-Party Residence Line Rate or Local Measured Service Option.
  - b. Directory Listing (standard only).
  - c. Non-Published or Non-Listed Telephone Number Service.
  - d. Access to Directory Assistance Service.
  - e. Touch-Tone Calling Service.
  - f. Access to Message Toll Telephone Service and Optional Dial Station-to-Station Calling Plan Services. However, the Residence Lifeline 135 Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
  - g. Access to Operator Services.
  - h. Voluntary Toll Restriction Option.
  - i. Access to 800/888 Services.
  - j. Access to Call Trace.
  - k. Access to Alerting and Reporting Systems (9-1-1 dialing).
  - l. Access to the Pennsylvania Telecommunications Relay Service.
  - m. Caller ID Per-call and Per-line Blocking.
  - n. Other eligible telecommunications services at tariffed rates.

(C) Indicates Change in Text

S11. LIFELINE 135 SERVICE

S11.2 REGULATIONS (Continued)

- 3. An applicant for Lifeline 135 Service must be a current participant in one of the following eligibility programs or be able to provide proof of household income which is at or below 135% of the annual United States Census Bureau Poverty Level Guidelines for All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline 135 Service participants must be conducted annually to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service.

(C)  
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(C)

Pennsylvania Department of Human Services (DHS) Lifeline 135 Service Programs:

- Supplemental Security Income (SSI)
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)

Additional Eligible Programs (Federal)

- Federal Public Housing
- Veteran's Pension or Survivor's Pension Benefit

\* \* \* \*

(C)

- 4. Lifeline 135 Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in S11.2.(3) above. At the time of initial establishment of Lifeline 135 Service, the customer agrees to have his or her eligibility recertified annually. When Windstream Pennsylvania, Inc. is notified by the customer or determines through recertification that the Lifeline 135 Service customer is no longer a participant in the eligibility programs in S11.2.(3) above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline 135 Service rate is no longer applicable. Within the stated customer notification period (60 days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline 135 Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained).

(C)  
(C)

(C) Indicates Change

Issued: November 21, 2019

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Issued By: Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

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S11. LIFELINE 135 SERVICE

S11.2 REGULATIONS (Continued)

5. Lifeline 135 Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
6. Only services listed in S11.2.(2) above will be provided to Lifeline 135 customers.
7. Customer requested temporary suspension of Lifeline 135 Service is not permitted.
8. Lifeline 135 Service does not apply to applicants who are full time students living in university or college controlled housing.

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9. Lifeline 135 customers are subject to all Residence service regulations in this and other tariffs of Windstream Pennsylvania, Inc.
10. Residence Lifeline 135 Service cannot be resold by the Lifeline 135 customer or the Lifeline 135 customers' agent(s).
11. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline 135 Service. Service restrictions will remain until the arrearage(s) have been paid in full.
12. Any Lifeline 135 customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline 135 Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline 135 customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline 135 customer on permanent toll restriction.
13. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline 135 Service subscribers, to the extent that they are offered.

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(C) Indicates Change in Text

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S11. LIFELINE 135 SERVICE

S11.3 LIFELINE 135 SERVICE DIAL TONE LINE MONTHLY RATE

1. Applicable Residence Dial Tone monthly rate minus \$5.25.<sup>(1)</sup> (D)
2. Lifeline 135 Service is subject to all applicable state, local and federal taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

- <sup>(1)</sup> See FCC Public Notice released May 1, 2012, In re: *Lifeline and Link Up Reform and Modernization et al.*, Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012) and subsequent orders.

(D) Indicates Decrease

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S12. Reserved for Future Use

CONTENTS

	Page	
S12		(C)

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S13. OTHER RATES AND REGULATIONS

CONTENTS

	<u>Page No.</u>
S13.1 <u>Miscellaneous Charges</u>	1
S13.1.1 Listing Service	1
S13.1.2 Operator Services	1
S13.1.3 Rotary Trunk Feature	2
S13.1.4 Tel-Touch	2

S13. OTHER RATES AND REGULATIONS

S13.1	<u>Miscellaneous Charges</u>	<u>Monthly Charge</u>	
S13.1.1	Listing Service		
A.	Non-published Number		
	- Business	\$3.99	
	- Residence	\$4.99	
B.	Non-listed Number	3.99	
C.	Additional Listings, each		
	Business	3.99	
	Residence	2.99	
D.	Foreign Listing Service Charge, each	3.99	
E.	Line of Information Listing		
	Business	3.99	
	Residence	2.99	
13.1.2	Operator Services	<u>Per Call</u>	
	* * *		(C)
	* * *		(C)
A.	Operator Calls		(C)
	Calling Card Customer Dialed	.35	
	Operator Station-to-Station	1.99	
	All types Person-to-Person	2.99	

(C) Indicates Change

## S13. OTHER RATES AND REGULATIONS

## S13.1 Miscellaneous Charges (continued)

		<u>Monthly Charge</u>		
S13.1.3	Rotary Trunk Feature	\$3.99		(I)
S13.1.4	Tel Touch	<u>Monthly Charge</u>	<u>New Bethlehem and Sligo only</u>	
A.	Business, per Line	\$1.82	\$1.20	
B.	Residence, per Line	1.25	1.20	

Note: The monthly charge for Tel-Touch Service has been incorporated into the local exchange rates as of July 1, 2002.

## S14. DIGITAL CENTREX RATES

CONTENTS

	<u>Page No.</u>
S14.1 <u>Digital Centrex Service</u>	
A. General	1
B. Rates (Through March 3, 2002)	2
C. Feature Packages Available in the DMS 100 (Through March 3, 2002)	3
D. Feature Packages Available in the DMS 10 (Through March 3, 2002)	4
E. Rates (Subsequent to March 3, 2002)	5
F. Feature Packages Available in the DMS 100 (Subsequent to March 3, 2002)	6
G. Feature Packages Available in the DMS 10 (Subsequent to March 3, 2002)	7
H. Rate Stability Option	9
I. Digital Centrex Dormitory Service	11
J. Station Message Detail Recording (SMDR)	15



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S14. DIGITAL CENTREX RATESS14.1 Digital Centrex Service

## A. General

1. Digital Centrex is a central office communications service provided in association with a Tel-Touch equipped individual line and exchange business services furnished from digital central office (DMS-100 or DMS-10) equipment located in Company buildings. Digital Centrex is not provided in association with Communications Trunks terminating on Private Branch Exchanges, Pay Telephone Line or party line service.
2. Digital Centrex will be provided in association with lines terminating on common control equipment, commonly referred to as Key Systems, at either the applicable Business Communications Trunk rate contained in Section 15, or at the applicable Digital Centrex rate contained in Section 14 when the customer elects Feature Package 2.
3. Digital Centrex is offered as a customer option and may be provided subject to the availability of facilities and central office equipment as determined by the Company. A minimum of 2 access lines is required.
4. Other special features not included in the feature packages and new feature offerings will be provided under special assembly pricing as provided for in Section 2 of this tariff.
5. The minimum period for services provided under this tariff shall be one year. An optional 5 year rate stability plan is available to customers with over 5 lines in service.
6. Enhanced Custom Calling Services, as described in S8.2 of this tariff, are optional features offered individually in association with Digital Centrex Service at the rates shown in S14.1.B and S14.1.E following. Per call blocking and per line blocking will be provided at the applicable rates shown in S8.3.a. of this tariff.

S14. DIGITAL CENTREX RATES

S14.1 Digital Centrex Service (continued)

B.	Rates Through March 3, 2002 *		
1.	<u>Exchange Access</u>	<u>Monthly Rate</u>	
	From 2 to 10 Access Lines, each	\$28.00	(I)
	From 11 to 65 Access Lines, each	27.50	(I)
	From 66 to 125 Access Lines, each	26.50	(I)
	126 Access Lines and Above, each	24.50	(I)
2.	<u>Additional Services</u>	<u>Monthly Rate</u>	
	Additional Directory Numbers, each	\$ 3.50	
	Paging Access Line, each	15.00	
	Digital Centrex Line Card, each	2.75	
3.	<u>Enhanced Custom Calling Services</u>	<u>Monthly Rate</u>	
	Caller I.D.	\$8.99	
	Repeat Dialing	5.99	
	Call Return	5.99	
	Call Trace is offered at a rate of \$1.00 per activation.		
4.	Feature Packages:		
	The Basic Feature Package, Feature Package No. 1 and Feature Package No. 2 are the three available Digital Centrex feature packages.		
	<u>Feature Package</u>	<u>Monthly Rate Charges</u>	
	Basic	No Add'l Charge	
	1	\$100.00	
	2	300.00	

Feature Package #1 includes the Basic Feature Package and Feature Package #2 includes the features in the Basic package and Feature Package #1.

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\* Applicable to existing customers at present locations as of March 3, 2002.

(I) Indicates Rate Increase

## S14. DIGITAL CENTREX RATES

S14.1 Digital Centrex Service (continued)

- C. Feature Packages Available in the DMS 100 Through March 3, 2002 \*:
1. The basic Feature Package includes:
    - Business Set Features
    - Call Forwarding
    - Call Park
    - Call Pickup
    - Toll Blocking
    - Call Waiting
    - Direct Inward Dialing
    - Direct Outward Dialing
    - Hold
    - Hunting
    - Last Number Redial
    - Paging Access
    - Speed Call-Short List
    - Tel-Touch Service
    - Three Way Conference
  2. Feature Package 1 includes the Features in the Basic Package plus:
    - Attendant Features
    - Code Restriction
    - Distinctive Ringing
    - Meet-Me Conference
    - Night Service
    - Ring Again
    - Speed Calling-Long List and Group
  3. Feature Package 2 includes the Features in the Basic Package, Feature Package 1 plus:
    - Automatic Route Selection
    - Key System Terminations
    - Queuing
    - Uniform Call Distribution

\* Applicable to existing customers at present locations as of March 3, 2002.

## S14. DIGITAL CENTREX RATES

S14.1 Digital Centrex Service (continued)

- D. Feature Packages Available in the DMS 10 Through March 3, 2002 \*:
1. The Basic Feature Package includes:
    - Call Forwarding All Calls
    - Call Forwarding Busy
    - Call Forwarding No Answer
    - Call Pickup
    - Toll Blocking
    - Call Transfer
    - Call Waiting
    - Direct Inward Dialing
    - Direct Outward Dialing
    - Distinctive Ringing
    - Hold
    - Individual Station Billing
    - Paging Access
    - Speed Call-Short List
    - Tel-Touch Service
    - Three Way Calling
  2. Feature Package 1 is not presently available.
  3. Feature Package 2 includes the features in the basic package, Feature Package 1 when available, plus:
    - Automatic Line
    - Code Restriction
    - Key System Terminations

\* Applicable to existing customers at present locations as of March 3, 2002.

## S14. DIGITAL CENTREX RATES

S14.1 Digital Centrex Service (continued)

## E. Rates Subsequent to March 3, 2002

1. Monthly Rates

Access Lines	Band 1	Band 2	Band 3	Band 4	Band 5	Band 6	Band 7	Band 8	Band 9	
2-10 Access Lines	\$22.00	\$23.00	\$26.50	\$30.00	\$33.00	\$37.00	\$40.00	\$44.00	\$48.00	(I)
11-100 Access Lines	\$21.00	\$22.00	\$26.00	\$29.00	\$32.00	\$36.00	\$39.00	\$43.00	\$47.00	(I)
101+ Access Lines	\$20.00	\$21.75	\$25.50	\$28.50	\$31.50	\$35.00	\$38.00	\$42.00	\$46.0	(I)

2. Contract Rates

## (a) 2 - 4 Year Contract Rates

Access Lines	Band 1	Band 2	Band 3	Band 4	Band 5	Band 6	Band 7	Band 8	Band 9
2-10 Access Lines	\$18.24	\$20.07	\$21.89	\$23.72	\$25.54	\$27.37	\$30.42	\$32.33	\$34.23
11-100 Access Lines	\$17.33	\$19.07	\$20.79	\$22.53	\$24.26	\$26.00	\$28.89	\$30.72	\$32.52
101+ Access Lines	\$16.78	\$18.46	\$20.14	\$21.82	\$23.49	\$25.18	\$27.98	\$29.75	\$31.49

## (b) 5+ Year Contract Rates

Access Lines	Band 1	Band 2	Band 3	Band 4	Band 5	Band 6	Band 7	Band 8	Band 9
2-10 Access Lines	\$17.33	\$19.07	\$20.79	\$22.53	\$24.26	\$26.00	\$28.89	\$30.72	\$32.52
11-100 Access Lines	\$15.60	\$17.16	\$18.71	\$20.28	\$21.83	\$23.40	\$26.01	\$27.65	\$29.27
101+ Access Lines	\$14.10	\$15.51	\$16.92	\$18.33	\$19.73	\$21.15	\$23.50	\$24.99	\$26.45

3. Additional ServicesMonthly Rate

Additional Directory Numbers, each	\$ 5.99
Paging Access Line, each	15.00

NOTE: New Bethlehem &amp; Sligo will use rates shown above in Rate Band 6 for Centrex Access Lines.

S14. DIGITAL CENTREX RATES

S14.1 Digital Centrex Service (continued)

E. Rates Subsequent to March 3, 2002 (Continued)

4.	<u>Enhanced Custom Calling Services</u>	<u>Monthly Rate</u>	
	Caller I.D.	\$8.99	(I)
	Caller I.D. Deluxe	8.99	(I)
	As an additional to feature packages 1, 2 or 3 for both DMS 10 and DMS 100 Switches	8.99	(I)
	Repeat Dialing	5.99	(I)
	Call Return	5.99	(C)
	Call Trace is offered at a rate of \$1.50 per activation.		

5. Service Connection Charges apply as per Section 5 of this tariff.

l)

F. Feature Packages Available in the DMS 100 Subsequent to March 3, 2002:

1. Basic Feature Package (Included at no additional charge):
 

Anonymous Call Rejection	Enhanced Call Forward
Business Set Line Card	Hold
Call Forwarding	Hunting
Call Park	Last Number Redial
Call Pickup	Paging Access
Toll Blocking	Preferred Call Forward
Call Return	Repeat Dialing
Call Selector	Selective Call Acceptance
Call Trace	Selective Call Rejection
Call Waiting	Speed Call – Short List
Direct Inward Dialing	Tel-Touch Service
Direct Outward Dialing	Three Way Conference
Distinctive Ringing/Call Waiting	*66 and *69 Block

2. Feature Package 1 includes the Features in the Basic Package plus:

- |                     |   |
|---------------------|---|
| Attendant Features  | Meet-Me Conference                      |
| Caller ID           | Night Service                           |
| Code Restriction    | Ring Again                              |
| Distinctive Ringing | Speed Calling – Long Distance and Group |

(a) DMS 100 Feature Package 1 Rates:

Monthly Rate:	\$5.50
Contract Rate 2-4 Years:	\$3.00
Contract Rate 5+ Years:	\$2.50

(I) Indicates Rate Increase

Windstream Pennsylvania, Inc.

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S14. DIGITAL CENTREX RATES

S14.1 Digital Centrex Service (continued)

F. Feature Packages Available in the DMS 100 Subsequent to March 3, 2002 (Continued):

3. Feature Package 2 includes the Features in the Basic Package, Feature Package 1, plus:

Automatic Route Selection  
Key System Termination  
Queing  
Uniform Call Distribution

(a) DMS 100 Feature Package 2 Rates:

Monthly Rate:	\$8.50	(I)
Contract Rate 2-4 Years:	\$6.50	
Contract Rate 5+ Years:	\$5.50	

G. Feature Packages Available in the DMS 10 Subsequent to March 3, 2002:

1. Basic Feature Package (Included at no additional charge):

Anonymous Call Rejection	Enhanced Call Forward
Business Set Line Card	Hold
Call Forwarding	Hunting
Call Park	Last Number Redial
Call Pickup	Paging Access
Call Restriction	Preferred Call Forward
Call Return	Repeat Dialing
Call Selector	Selective Call Acceptance
Call Trace	Selective Call Rejection
Call Waiting	Speed Call – Short List
Direct Inward Dialing	Tel-Touch Service
Direct Outward Dialing	Three Way Conference
Distinctive Ringing/Call Waiting	*66 and *69 Block

2. Feature Package 1 includes the Features in the Basic Package plus:

Attendant Features	Meet-Me Conference
Caller ID	Night Service
Code Restriction	Ring Again
Distinctive Ringing	Speed Calling – Long Distance and Group

(a) DMS 10 Feature Package 1 Rates:

Monthly Rate:	\$5.50	(I)
Contract Rate 2-4 Years:	\$3.00	
Contract Rate 5+ Years:	\$2.50	

(I) Indicates Rate Increase

Windstream Pennsylvania, Inc.

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S14. DIGITAL CENTREX RATES

S14.1 Digital Centrex Service (continued)

G. Feature Packages Available in the DMS 10 Subsequent to March 3, 2002:  
(Continued)

3. Feature Package 2 includes the features in the Basic Package, Feature Package1, plus:

Automatic Line  
Code Restriction  
Key System Terminations

(a) DMS 10 Feature Package 2 Rates:

Monthly Rate:	\$8.50	(I)
Contract Rate 2-4 Years:	\$6.50	
Contract Rate 5+ Years:	\$6.00	

(I) Indicates Rate Increase



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S14. DIGITAL CENTREX RATES

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S14.1 Digital Centrex Service (continued)

## H. Rate Stability Option \*

1. The customer may, at his or her option, elect to enter into a contractual agreement with the Company agreeing that, for a five year period, the Company shall guarantee the monthly rates for Digital Centrex Service, and the customer shall guarantee payment of the monthly rates. The rates for Digital Centrex Service shall be those rates in effect when the contract is signed. All equipment and services not covered by a customer's Plan, including the SLC charge for lines, are subject to standard tariff rates and charges.
2. The Company shall agree that those charges for Digital Centrex Service shall not change for the five year period, irrespective of any tariff changes that may take effect while the contract is in effect. The customer shall agree to continue the monthly payment for Digital Centrex Service at the quantities and rates in effect when the contract is signed for the five year period.
3. The Rate Stability Plan (RSP) customer must subscribe to a minimum of 5 lines. If the number of lines at the principal location is less than 5 lines, the remainder of the minimum can be composed of the lines in service at any other customer locations in the same Centrex service.
4. The RSP customer assumes the obligation for a minimum of 90 percent of the Centrex Lines that are subscribed to at the time the Rate Stability Plan becomes effective. If the number of lines falls below the 90% minimum the customer will be subject to RSP termination charges.
5. An existing RSP customer will not be permitted to downgrade his service and retain the Rate Stability Plan at the lower rate. Any downgrade will result in the application of termination charges listed in Paragraph 6 below.
6. The customer may discontinue any or all of the Centrex Service covered by the contract with a single payment based on the sum of the monthly payments remaining under contract.

\* Only available to current customers at present locations as of March 3, 2002

## S14. DIGITAL CENTREX RATES

S14.1 Digital Centrex Service (continued)

## H. Rate Stability Option \* (continued)

7. An existing Rate Stability Plan customer who moves the principal location within the serving Central Office area or who moves any other location in the same Centrex Service within, into or outside of the serving Central Office area can retain the Rate Stability Plan. All lines involved in a relocation are subject to prevailing installation charges.
8. With the written permission of the Telephone Company, the obligation to pay the Rate Stability Plan charges for the remainder of the plan period may be assigned to another subscriber for an administrative charge of the applicable service order charge. This transfer charge is payable by the incoming customer. In addition to assuming the responsibility to pay the rates for the remainder of the period, the new subscriber assumes the conditions applicable to the offering at the time of assignment. Any service rearrangements or additions are subject to the rates and charges applicable.
9. Any subscriber to a Rate Stability Plan wishing to continue service beyond the end of a Rate Stability Plan period may elect:
  - (a) Prevailing month-to-month tariff rates.
  - (b) If offered, a renewal of a Rate Stability Plan. The Company makes no assurance that such a plan will be offered beyond the specific plan in this tariff, or that such an offering would be at the same rates as set forth in this tariff.
10. All new lines installed under the Rate Stability Plan are subject to prevailing installation charges. Monthly rates for the additional lines ordered shall be guaranteed by the Company, and the additional payments guaranteed by the customer for the balance of the original contract period.

\* Only available to existing customers at present locations as of March 3, 2002

S14. DIGITAL CENTREX RATES

S14.1 Digital Centrex Service (continued)

H. Rate Stability Option \* (continued)

11. Rates

<u>Exchange Access</u>	<u>Monthly Rate</u>
	<u>Base Rate</u>
From 2 to 10 Access Lines, each	\$25.75
From 11 to 65 Access Lines, each	\$25.25
From 66 to 125 Access Lines, each	\$23.75
126 Access Lines and Above, each	\$20.50

12. Feature package charges apply as per this tariff.

13. Service Connection Charges apply as per Section 5 of this tariff.

I. Digital Centrex Dormitory Service

1. General

Digital Centrex Dormitory Service is furnished in dormitory, hospital, and nursing home resident rooms for the residential use of students, patients, and employees of the college, school, hospital, or nursing home. Where the college, school, hospital, or nursing home subscribes to Digital Centrex Service for administrative use, they may continue to subscribe to Digital Centrex Service or convert to service other than Digital Centrex Service.

\* Only available to current customers at present locations as of March 3, 2002

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S14. DIGITAL CENTREX RATESS14.1 Digital Centrex Service (Continued)

## I. Digital Centrex Dormitory Service (Continued)

## 2. Billing

There are two billing arrangements offered, one of which must be chosen by the college, school, hospital, or nursing home (for the purposes of this Section, herein after referred to as subscribers). A one-month minimum contract for service is required.

Option A: The subscriber is billed for payment of all charges including local and toll messages, monthly charges, and connection charges.

Option B: The subscriber is billed for payment of all charges except charges for local messages and toll messages which the Telephone Company will bill and collect directly from the students, patients, or resident employees (for the purposes of this Section, herein after referred to as end users).

End users will be billed directly for the charges associated with restoring service suspended for non-payment of local messages and toll message charges.

There is no difference in rates applied to Option A or B. The options refer only to alternative billing arrangements.

## 3. Regulations

In addition to the regulations for service furnished to colleges, schools, hospitals, or nursing homes the following regulations apply for Digital Centrex Dormitory Service:

- (a) Digital Centrex Dormitory Service is classified as Residence Service.

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S14. DIGITAL CENTREX RATESS14.1 Digital Centrex Service (Continued)

## I. Digital Centrex Dormitory Service (Continued)

- (b) Message rate dormitory station service may be furnished only in exchanges where residence individual line message rate service is furnished.
- (c) Where flat rate service and message rate service are furnished in the exchange, flat rate and message rate Centrex primary station lines may be connected to the same Centrex Service provided, however, that all lines terminating in end users' rooms must be of the same type and all lines terminating in administrative quarters must be of the same type.
- (d) Bridged station lines may be terminated only in the same room or suite of rooms in which the associated primary station is located.
- (e) Only one billing option may be chosen by a subscriber for dormitory lines of the same Digital Centrex service during the regular session of the school year, i.e. from the start of the fall semester through the end of the spring semester and another option may not be chosen during the regular session.
- (f) For periods of time during other than regular session, the college or school may choose Options A or B billing for those end users whose residence is continued from the regular session but only Option A may be chosen for all other end users.
- (g) Under any billing arrangement chosen by the subscriber, monthly charges do not apply for the period that lines are suspended.

Windstream Pennsylvania, Inc.

S14. DIGITAL CENTREX RATES

S14.1 Digital Centrex Service (Continued)

I. Digital Centrex Dormitory Service (Continued)

(h). Rates and Charges

(1) Dormitory Centrex Access Lines, each Access Line

<u>Exchange Access</u>	<u>Monthly Rate Per Access Line</u>	
From 2 to 100 Access Lines, each	\$20.00	(l)
From 101 to 200 Access Lines, each	17.00	
From 201 to 400 Access Lines, each	16.00	
401 Access Lines and above, each	15.25	

(2) Connection Charges

Station lines, each	Residence Service Charges, see Section 5.
---------------------	---

(3) Restoral Charge

In the event of non-payment of charges due, the Telephone Company may, upon notice to the student:

- a. Restrict the station line from access to the exchange system where the Telephone Company bills end users directly for toll and/or local calls and bills the subscriber for the dormitory line, under Option B.
- b. A reconnection charge as specified in Section 5 applies for restoring access to the exchange system or for restoring access to both the exchange system and other station lines on the Digital Centrex system.

(l) Indicates Rate Increase

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S14. DIGITAL CENTREX RATESS14.1 Digital Centrex Service (Continued)

## J. Station Message Detail Recording (SMDR)

## 1. General

Station Message Detail Recording (SMDR) is a Digital Centrex optional arrangement which provides a record of calls originated by Digital Centrex lines. The SMDR data is stored in the central office, and polled by the customer via voice grade lines, and secured by user password. Message details include the following information:

- (a) The Digital Centrex line number or incoming tie line group which originated the call.
- (b) The called telephone number.
- (c) The date, time and duration of the call.
- (d) The type of facility used for routing the call, i.e., the Wide Area Telephone Service (WATS), Common Control Switching Arrangement (CCSA), normal exchange trunk (for directly dialed toll calls only), Foreign Exchange (FX), tie line or Other Common Carrier (OCC) access line facility.

Where WATS facilities are used for routing the call, the specific WATS band is identified.

Where FX, tie line or OCC access line facilities are used for routing the call, the record details are recorded as the same facility type.

- (e) Charges for toll calls completed over the normal exchange trunks (directly dialed toll calls only).

S14. DIGITAL CENTREX RATES

S14.1 Digital Centrex Service (Continued)

J. Station Message Detail Recording (SMDR) (Continued)

2. Regulations

- (a) SMDR may be offered to Digital Centrex customers where available and where the Company's message billing process has been arranged to provide this optional feature from the central office.
- (b) SMDR is not represented to be a provision of billing detail. The call record data is for information purposes only, and does not serve as a customer bill.
- (c) A customer provided compatible computer is required to access the SMDR data files. The computer must be equipped with a synchronous interface board and standard 3780 BSC communications protocol.

3. Rates and Charges

	<u>Monthly Rate</u>	<u>Installation Charge</u>
(a) Common Equipment	\$340.00	\$450.00
(b) The monthly rate includes the recording of 50,000 messages. All messages in excess of 50,000 will be billed at:	\$.005 cents per call	N/A
(c) If after the initial installation, the customer requests changes in the call detail definitions, a non-recurring charge applies.	\$ 0	\$100.00



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S15. LOCAL EXCHANGE RATES

CONTENTS

Page No.

S15.1	<u>Local Exchange Schedule</u>	1
S15.2	<u>Local Service Areas</u>	12
S15	<u>Exchange and Base Rate Area Maps</u>	18

S15. LOCAL EXCHANGE RATES

S15.1 LOCAL EXCHANGE SCHEDULE

A. INDEX TO EXCHANGES AND EXCHANGE BAND DESIGNATIONS

Exchange	Exchange Band Designations
Albion . . . . .	6
Apollo . . . . .	3
Bobtown . . . . .	2
Brave . . . . .	2
Brockway . . . . .	3
Brookville . . . . .	2
Callensburg . . . . .	3
Carmichaels . . . . .	3
Coalport . . . . .	5
Cochranton . . . . .	4
Colver . . . . .	5
Conneaut Lake . . . . .	4
Conneautville . . . . .	4
Corsica . . . . .	3
Darlington . . . . .	5
Dayton . . . . .	3
Delmont . . . . .	5
Driftwood . . . . .	1
East Brady . . . . .	3
Elderton . . . . .	4
Emporium . . . . .	1
Enon Valley . . . . .	6
Export . . . . .	6
Ford City . . . . .	3
Fredericktown . . . . .	2
Fredonia . . . . .	3
Glasgow . . . . .	4
Graysville . . . . .	2
Greensboro . . . . .	3
Guys Mills . . . . .	4
Harrison City . . . . .	5
Hawthorn . . . . .	1
Hazen . . . . .	4
Hughesville . . . . .	5
Jamestown . . . . .	4
Jefferson . . . . .	3
Johnsonburg . . . . .	3
Kersey . . . . .	3

S15. LOCAL EXCHANGE RATES

S15.1 LOCAL EXCHANGE SCHEDULE

A. INDEX TO EXCHANGES AND EXCHANGE BAND DESIGNATIONS

Exchange	Exchange Band Designations
Kittanning . . . . .	3
Knox . . . . .	3
Lansford . . . . .	3
Leechburg . . . . .	4
Linesville . . . . .	4
Luthersburg . . . . .	3
Meadville . . . . .	4
Midway . . . . .	2
Montgomery . . . . .	5
Mount Morris . . . . .	3
Muncy . . . . .	5
New Alexandria . . . . .	5
New Bethlehem . . . . .	*
New Freeport . . . . .	3
Penfield . . . . .	3
Port Matilda . . . . .	5
Rices Landing . . . . .	2
Richeyville . . . . .	5
Ridgway . . . . .	3
Rimersburg . . . . .	3
Rockland . . . . .	4
Rogersville . . . . .	2
Rural Valley . . . . .	3
Saegertown . . . . .	4
Saint Marys . . . . .	3
Sandy Lake . . . . .	2
Sheakleyville . . . . .	3
Sheffield . . . . .	3
Shippenville . . . . .	3
Sigel . . . . .	2
Sligo . . . . .	*
Spraggs . . . . .	2
Strattanville . . . . .	2
Summerville . . . . .	2
Templeton . . . . .	3
Timblin . . . . .	3
Townville . . . . .	5
Turbotville . . . . .	2

S15. LOCAL EXCHANGE RATES

S15.1 LOCAL EXCHANGE SCHEDULE

A. INDEX TO EXCHANGES AND EXCHANGE BAND DESIGNATIONS

Exchange	Exchange Band Designations
Warriors Mark . . . . .	5
Watsontown. . . . .	4
Waynesburg . . . . .	3
Weedville. . . . .	3
Westford . . . . .	4
West Springfield. . . . .	6
Wilcox. . . . .	3
Worthington. . . . .	5

1. Local Exchange Access Service Rates, both business and residence, are determined by referring to the "Index to Exchanges and Exchange Band Designations" and the Schedule of Banded Rates (See Section 15.1 paragraph B).
2. Exchange Band Designations, as used herein, refer to the designation used for groups of one or more exchanges with the same exchange access rate.

S15. LOCAL EXCHANGE RATES

S15.1 LOCAL EXCHANGE SCHEDULE – (Continued)

B. Band Group Classification and Limits

<u>Exchange Band Group</u>	<u>Network Access Lines in Local Service Area</u>
Band 1	0 - 6,000
Band 2	6,001 - 12,000
Band 3	12,001 - 27,000
Band 4	27,001 - 46,000
Band 5	46,001 - 83,000
Band 6	83,001 - 170,000
Band 7	170,001 - 260,000
Band 8	260,001 - 350,000
Band 9	350,001 - 440,000

1. Exchanges are classified by banded groups for the purpose of establishing network access charges. The banded group classification is based on total network access lines in the local service area. The "Local Service Area" is the area within which customers may make calls without the payment of toll charges and may include one or more exchanges.
  
2. Changes in Rate Group  
  
 The banded group classification of an exchange is subject to change in accordance with the schedule set forth in B. above due to a change in the local service area or to growth or decline in network access lines within the local service area. Such changes may be effected only by filing an appropriate tariff in the manner provided by law and the acceptance thereof by the Public Utility Commission. Changes in an exchange's banded group classification due to growth or decline of network access lines not associated with a revision of the local calling area will not be made until the exchange has exceeded its banded group classification limits for twelve consecutive months.
  
3. Business and residence network access lines are offered at the monthly network access charges shown on Sheet 5 of this section.
  
4. New Bethlehem and Sligo have their own rate schedule. That rate schedule is located on Sheets 7 and 8 of this Section.

S15. LOCAL EXCHANGE RATES

S15.1 LOCAL EXCHANGE SCHEDULE

B. Schedule of Banded Rates

The rates below are restricted to existing customers who do not subscribe to Tel-Touch Service at existing locations as of July 1, 2002.

			*		*	*	***	***	***
	Band 1	Band 2	Band 3	Band 4	Band 5	Band 6	Band 7	Band 8	Band 9
<b>(a)Residence</b>									
Base Rate Area									
One Party	\$17.48	\$17.48	\$17.48	\$17.48	\$17.48	\$17.48	\$17.48	\$16.45	\$17.40
Two Party	15.00	16.00	17.00	17.50	17.75	18.00	18.00	18.00	18.00
Comm. Trunk	19.00	19.00	20.00	22.00	22.00	22.00	22.00	24.00	24.00
							****	****	****
	Band 1	Band 2	Band 3*	Band 4	Band 5*	Band 6*	Band 7	Band 8	Band 9
<b>(b)Business</b>									
Base Rate Area									
One Party	\$23.00	\$23.00	\$26.25	\$27.30	\$29.40	\$29.40	\$31.00	\$33.00	\$35.70
Two Party **	23.46 (I)	23.00	24.00	25.00	27.00	27.00	27.00	28.56(I)	29.00
PBX Trunk	38.95	38.95	38.95	39.95	39.95	41.98	42.00	45.00	47.00
Key System	31.45	32.95	34.95	36.95	40.95	40.95	42.00	43.00	44.00

\* The following are exceptions to the rates shown above:

	One Party Residence	One Party Business
Greensboro	\$17.48	\$24.10
Coalport	\$17.48	\$27.30
Enon Valley	\$17.48	\$26.60

\*\* Restricted to existing customers at their present locations as of April 20, 1995.

\*\*\* Residential one-party Customers in Rate Groups 7, 8, and 9 will receive credits of \$.49, \$1.45, and \$2.40 respectively.

\*\*\*\* Business one-party Customers in Rate Groups 7,8, and 9 will receive credits of \$1.11, \$1.19, and \$1.26 respectfully

In concurrence with the Pennsylvania Public Utility Commission Order entered September 30, 1999, under Docket Nos. P-00991648, P-00991648, hereafter referred to as the September 1999 Global Order, and the establishment of the Pennsylvania USF, the PA Universal Service Credit (the "USF Credit") is an offset to specific local exchange service rates. The USF Credit is a separate line item on the customer bill which, when combined with the single-party residence rate, an exchange average of touch-tone (push button), local usage, and exchange/zone mileage rates, effectively creates a maximum monthly residential rate of \$16.00. As directed by the September 1999 Global Order, a proportionate USF Credit is also calculated and applied against the monthly single-party business rate to maintain the existing parity between business and residence rates. The USF Credit mechanism expires December 31, 2003, or as otherwise ordered by the Commission or appellate courts.

(I) Indicates Increase

S15. LOCAL EXCHANGE RATES

S15.1 LOCAL EXCHANGE SCHEDULE

B. Schedule of Banded Rates (Cont'd)

The rates below are the current rates available to customers as of January 1, 2004.

			*		*	*	**	**	**	
	Band 1	Band 2	Band 3	Band 4	Band 5	Band 6	Band 7	Band 8	Band 9	
<u>(a)Residence</u>										
Base Rate Area										
One Party	\$19.94	\$19.94	\$19.94	\$19.94	\$19.94	\$19.94	\$19.94	\$19.94	\$19.94	(l)
Two-Party****	\$15.00	\$16.00	\$17.00	\$17.50	\$17.75	\$18.00				
Comm. Trunk	\$19.00	\$19.00	\$20.00	\$22.00	\$22.00	\$22.00	\$24.00	\$24.00	\$24.00	
							***	***	***	
	Band 1	Band 2	Band 3	Band 4	Band 5	Band 6	Band 7	Band 8	Band 9	
<u>(b)Business</u>										
Base Rate Area										
One Party	\$27.11	\$27.11	\$28.20	\$30.37	\$30.37	\$32.54	\$32.00	\$36.15	\$35.00	
Two-Party****	\$23.00	\$23.00	\$25.00	\$26.00	\$28.00	\$28.00				
PBX Trunk	\$38.95	\$39.95	\$39.95	\$42.95	\$44.95	\$46.95	\$46.95	\$46.95	\$46.95	
Key System	\$34.95	\$36.95	\$38.95	\$40.95	\$44.95	\$44.95	\$44.95	\$44.95	\$44.95	

\* The following are exceptions to the rates shown above:

	One Party Residence	One Party Business
Greensboro	\$19.94 (l)	\$28.20
Coalport	\$19.94 (l)	\$30.37
Enon Valley	\$19.94 (l)	\$31.90

\*\* Residential one-party Customers in Rate Groups 7, 8, and 9 will receive credits of \$.49, \$1.45, and \$2.40 respectively.

\*\*\* Business one-party Customers in Rate Groups 7,8, and 9 will receive credits of \$1.11, \$1.19, and \$1.26 respectively.

\*\*\*\* Two-Party Service is restricted to existing customers at their present locations.

In concurrence with the Pennsylvania Public Utility Commission Order entered September 30, 1999, under Docket Nos. P-00991648, P-00991648, hereafter referred to as the September 1999 Global Order, and the establishment of the Pennsylvania USF, the PA Universal Service Credit (the "USF Credit") is an offset to specific local exchange service rates. The USF Credit is a separate line item on the customer bill which, when combined with the single-party residence rate, an exchange average of touch-tone (push button), local usage, and exchange/zone mileage rates, effectively creates a maximum monthly residential rate of \$16.00. As directed by the September 1999 Global Order, a proportionate USF Credit is also calculated and applied against the monthly single-party business rate to maintain the existing parity between business and residence rates. The USF Credit mechanism expires December 31, 2003, or as otherwise ordered by the Commission or appellate courts.

(l) Indicates Increase

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S15. LOCAL EXCHANGE RATES

ACCESS LINE CHARGES

The rates below are restricted to existing customers who do not subscribe to Tel-Touch Service at existing locations as of July 1, 2002.

	MONTHLY RATES			
	<u>PBX Trunk/ Key System</u>	<u>One Party</u>	<u>Two Party</u>	<u>Four Party**</u>
<i>Sligo Exchange</i>				
BASE RATE AREA				
- Business	\$40.95	\$32.00	\$27.00	\$24.00
- Residence	22.00	17.48 (I)	15.53	14.50
ZONE 1				
- Business	\$38.80	\$33.74	\$25.57	\$20.01
- Residence	-----	14.80	14.80	13.77
ZONE 2				
- Business	\$40.75	\$35.28	\$26.70	\$20.84
- Residence	-----	14.80	14.80	14.37
<i>New Bethlehem Exchange</i>				
BASE RATE AREA				
- Business	\$40.95	\$32.00	\$27.00	\$24.00
- Residence	22.00	17.48 (I)	17.53 (I)	14.50
ZONE 1				
- Business	\$38.80	\$33.74	\$25.57	\$20.01
- Residence	-----	14.80	14.80	13.77
ZONE 2				
- Business	\$40.75	\$35.28	\$26.70	\$20.84
- Residence	-----	14.80	14.80	14.37

\*\* Four party service will not be offered to new subscribers after 1/16/88.

(I) Indicates Increase



## S15. LOCAL EXCHANGE RATES

ACCESS LINE CHARGES**The rates below are the current rates available to customers as of July 1, 2002.**MONTHLY RATES

	<u>PBX Trunk/ Key System</u>	<u>One Party</u>	<u>Two Party</u>	<u>Four Party</u>
Sligo Exchange				
BASE RATE AREA				
- Business	\$44.95	\$36.87	\$28.00	
- Residence	\$22.00	\$19.94 (I)	\$15.53	\$14.50
ZONE 1				
- Business	\$40.00	\$34.94		
- Residence	-----	\$19.94 (I)		
ZONE 2				
- Business	\$40.95	\$36.48		
- Residence	-----	\$19.94 (I)		
New Bethlehem Exchange				
BASE RATE AREA				
- Business	\$44.95	\$36.87	\$28.00	
- Residence	22.00	\$19.94 (I)	\$17.53	\$14.50
ZONE 1				
- Business	\$40.00	\$34.94		
- Residence	-----	\$19.94 (I)		
ZONE 2				
- Business	\$40.95	\$36.48		
- Residence	-----	\$19.94 (I)		

(I) Indicates Increase

S15. LOCAL EXCHANGE RATES

S15.1 LOCAL EXCHANGE SCHEDULE (Cont'd)

C. Metropolitan Calling Plan

C.1 Metropolitan Calling Plan is an optional calling plan available only to customers in Export and Harrison City. Exchanges included in the optional Metropolitan Calling Plan, in addition to those included in the local calling scope shown in Section 15.2, are as shown below.

	<u>Additional Metro Schedule 2 Exchanges</u>
Export	All zones comprising the Pittsburgh and Pittsburgh Suburban Exchanges of Bell Atlantic-PA
Harrison City	All zones comprising the Pittsburgh and Pittsburgh Suburban Exchanges and the Greensburg exchange of Bell Atlantic-PA

(C)

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(C)

(C) Indicates Text Change Only

S15. LOCAL EXCHANGE RATES

S15.1 LOCAL EXCHANGE SCHEDULE (Cont'd)

C. Metropolitan Calling Plan (Cont'd)

C.2 The Metropolitan Calling Plan rates below are in addition to access line rates shown in Section S15.1.B above.

	<u>Comm. Trunk</u>	<u>One Party</u>	<u>Two Party</u>	<u>Key System</u>
EXPORT				
Business	\$35.00	\$35.00	-	\$35.00
Residential *	15.00	15.00	-	-
HARRISON CITY				
Business	\$35.00	\$35.00	-	\$35.00
Residential *	15.00	15.00	-	-

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 (C)

D. Monthly Extended Area Service (EAS) Additive

<u>Exchange</u>	<u>EAS Additive</u>		<u>Docket No.</u>
	<u>Business</u>	<u>Residence</u>	
Coalport	\$2.00	\$2.00	P-00981610
Enon Valley	\$1.40	\$1.40	C-00981847
Greensboro	\$ .90	\$ .90	P-00991747

\* Residence Metropolitan Calling Plan service is not available at the same location where Business Metropolitan Calling Plan is provided.

(C)  
 (C)

(C) Indicates Change, Text Moved and Text Deleted

S15. LOCAL EXCHANGE RATES

S15.1 LOCAL EXCHANGE SCHEDULE (Cont'd)

E. Application of Rates

Communications trunks are to be used in conjunction with complex systems which terminate in common control equipment.

One-party and two-party services are to be used in conjunction with all simple systems which do not terminate in common control equipment.

The rate specified herein, entitles the customer to an unlimited number of messages to all stations bearing the designation of central offices within the Local Service Area as specified on Sheets 7-9 of this section.

F. LIMITED LOCAL MEASURED SERVICE

Limited Local Measured Service (LLMS) provides a one-party access line with certain limitations. (C)  
 Specifically, LLMS will allow outgoing 911 and other abbreviated dialing calls, including 411, unlimited incoming calls, calls to the operator dialed as 0-, and dial around toll calls. LLMS will block all outgoing 1+ toll calls and all per use custom calling features. Outbound calls within the local and extended area service calling area will be allowed and will be charged a per minute rate as shown below.

LLMS is only available when purchased as part of a bundle that includes Windstream Communications, Inc.'s Broadband Services.

Rates and Charges

Customers will pay a flat monthly rate for LLMS plus a per minute rate for all outbound calls, as described above.

Residential Monthly Rate	\$12.00	(C)
Business Monthly Rate	\$22.00	(C)
Per Minute Rate	\$ .10	

## S15. LOCAL EXCHANGE RATES

S15.2 LOCAL SERVICE AREAS

<u>Exchange Area</u>	<u>Exchanges in Local Service Area</u>
Albion	Albion, Fairview, Erie, Girard and West Springfield
Apollo	Apollo, Leechburg and Vandergrift (Gen. Tel. Co.)
Bobtown	Bobtown, Carmichaels, Greensboro, Mt. Morris and Mt. Morris, W. Va.
Brave	Brave, Rogersville, Spraggs, Waynesburg, New Freeport, Graysville, and Blacksville, W.Va.
Brockway	Brockway, DuBois and Falls Creek (Bell Atlantic-PA)
Brookville	Brookville, Corsica, Hazen, Sigel and Summerville
Callensburg	Callensburg, Clarion (Bell Atlantic-PA), Knox, Parker (United Tel. Co.), Rimersburg and Sligo
Carmichaels	Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt. Morris, Rices Landing, Mt. Morris, W.Va., and Waynesburg
Coalport	Coalport, Glasgow, Altoona, and Houtzdale
Cochranton	Cochranton, Conneaut Lake, Conneautville, Fredonia, Guys Mills, Linesville, Meadville, Sandy Lake, Saegertown, Sheakleyville, and Townville
Colver	Colver, Barnesboro, Carrolltown, Ebensburg (Verizon PA), Johnstown, Nanty Glo, and South Fork (Verizon North)
Conneaut Lake	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville
Conneautville	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville
Corsica	Corsica, Brookville, Clarion, Hazen, Sigel, Strattanville and Summerville
Darlington	Darlington, Beaver Falls (Bell Atlantic-PA), Enon Valley, and Rochester (Bell Atlantic-PA)

## S15. LOCAL EXCHANGE RATES

S15.2 LOCAL SERVICE AREAS (Cont'd)

<u>Exchange Area</u>	<u>Exchanges in Local Service Area</u>
Dayton	Dayton, Timblin, Kittanning and Rural Valley
Delmont	Delmont, Export, Harrison City, Greensburg (Bell Atlantic-PA), and New Alexandria
Driftwood	Driftwood and Emporium
East Brady	East Brady, Kittanning, Petrolia, and Rimersburg
Elderton	Elderton, Kittanning and Indiana (Bell Atlantic-PA)
Emporium	Emporium and Driftwood
Enon Valley	Enon Valley, Beaver Falls (Bell Atlantic-PA), Darlington, New Castle, and Rochester
Export	Export, Harrison City, and Delmont, Pittsburgh Suburban Zone 21 (Penn Hills), Pittsburgh Suburban Zone 22A (Turtle Creek), and Pittsburgh Suburban Zone 22B (Monroeville) (Bell Atlantic-PA)
Ford City	Ford City, Kittanning and Worthington
Fredericktown	Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing, and Marianna (Marianna and Scenery Hill Tel. Co.)
Fredonia	Cochranton, Fredonia, Greenville (Bell Atlantic-PA), Sandy Lake, Sheakleyville, and Mercer (Bell Atlantic-PA)
Glasgow	Coalport, Glasgow, and Altoona (Bell Atlantic-PA)
Graysville	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, and Blacksville, W. Va.

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S15. LOCAL EXCHANGE RATES

S15.2 LOCAL SERVICE AREAS (cont'd)

<u>Exchange Area</u>	<u>Exchanges in Local Service Area</u>
Greensboro	Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt. Morris, Mt. Morris W. Va., and Rices Landing and Waynesburg
Guys Mills	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville
Harrison City	Export, Harrison City Delmont, Irwin, Jeannette and Pittsburgh Suburban Zone 22B (Monroeville) (Bell Atlantic-PA)
Hawthorn	Hawthorn, New Bethlehem and Summerville
Hazen	Hazen, Brockway, Brookville, Corsica, Dubois (Bell Atlantic-PA), Sigel, and Summerville
Hughesville	Hughesville, Muncy, and Williamsport
Jamestown	Jamestown, Conneaut Lake, Linesville, Meadville, Westford, and Greenville (Bell Atlantic-PA)
Jefferson	Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing, and Waynesburg
Johnsonburg	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox
Kersey	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox
Kittanning	East Brady, Elderton, Ford City, Kittanning Rural Valley, Templeton, Worthington, and Dayton
Knox	Knox, Callensburg, Clarion (Bell Atlantic-PA) Rockland, Shippenville, and Venus (Venus Tel. Co.)

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## S15. LOCAL EXCHANGE RATES

S15.2 LOCAL SERVICE AREAS (Cont'd)

<u>Exchange Area</u>	<u>Exchanges in Local Service Area</u>
Lansford	Lansford, Nesquehoning and Tamaqua (Bell Atlantic-PA)
Leechburg	Apollo, Leechburg, New Kensington (Bell Atlantic-PA), and Vandergrift (Gen. Tel. Co.)
Linesville	Cochranon, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville
Luthersburg	Luthersburg, Dubois (Bell Atlantic-PA), and Sykesville (Bell Atlantic-PA)
Meadville	Cochranon, Conneaut Lake, Conneautville, Guys Mills, Meadville, Saegertown, Linesville, Townville and Cambridge Springs (Gen. Tel. Co.)
Midway	Midway, Burgettstown (Bell Atlantic-PA), and McDonald (Bell Atlantic-PA)
Montgomery	Montgomery, Muncy, Watsonstown, and Williamsport (Bell Atlantic-PA)
Mount Morris	Bobtown, Carmichaels, Greensboro, Core, Mt. Morris, Mt. Morris, W. Va., and Waynesburg
Muncy	Hughesville, Montgomery, Muncy, and Williamsport (Bell Atlantic-PA)
New Alexandria	Delmont, Greensburg (Bell Atlantic-PA), and Latrobe (Bell Atlantic-PA), and New Alexandria
New Bethlehem	New Bethlehem, Sligo; and Hawthorn
New Freeport	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, Blacksville W. Va., and Hundred, W. Va.
Penfield	Penfield, Weedville, and Dubois (Bell Atlantic-PA)
Port Matilda	Port Matilda, Warriors Mark, Bellefonte, (Bell Atlantic-PA), and State College (Bell Atlantic-PA)
Rices Landing	Carmichaels, Fredericktown, Greensboro, Jefferson, and Rices Landing



## S15. LOCAL EXCHANGE RATES

S15.2 LOCAL SERVICE AREAS (Cont'd)

<u>Exchange Area</u>	<u>Exchanges in Local Service Area</u>
Richeyville	Bentleyville (Bentleyville Tel. Co.), Marianna, Scenery Hill, (Marianna and Scenery Hill Tel. Co.), Richeyville, Brownsville California, Fredericktown, and Washington (Bell Atlantic - PA)
Ridgway	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox
Rimersburg	Rimersburg, Callensburg, Clarion (Bell Atlantic-PA), East Brady, and Sligo
Rockland	Rockland, Emlenton (United Tel. Co.), Franklin (GTE North, Inc.), Knox, and Oil City (GTE North, Inc.)
Rogersville	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, and Blacksville, W. Va.
Rural Valley	Dayton, Kittanning and Rural Valley
Saegertown	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Townville, Cambridge Springs (Gen. Tel. Co.) and Saegertown
Saint Marys	Johnsonburg, Kersey, Ridgway, Saint Marys, Weedville, and Wilcox
Sandy Lake	Cochranton, Fredonia, Sandy Lake, and Sheakleyville
Sheakleyville	Cochranton, Fredonia, Sandy Lake, Sheakleyville, and Greenville (Bell Atlantic-PA)
Sheffield	Sheffield and Warren (Bell Atlantic-PA)
Shippenville	Shippenville, Clarion (Bell Atlantic-PA), Knox, and Venus (Venus Tel. Co.)
Sigel	Sigel, Brookville, Corsica, Hazen, and Summerville
Sligo	New Bethlehem, Sligo, Callensburg, Rimersburg; and Clarion (Bell Atlantic-PA)
Spraggs	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, and Blacksville, W. Va.
Strattanville	Strattanville, Clarion (Bell Atlantic-PA), and Corsica

## S15. LOCAL EXCHANGE RATES

S15.2 LOCAL SERVICE AREAS (Cont'd)

<u>Exchange Area</u>	<u>Exchanges in Local Service Area</u>
Summerville	Summerville, Brookville, Corsica, Hawthorn, Hazen and Sigel
Templeton	Kittanning and Templeton
Timblin	Timblin, Dayton, Hawthorn, New Bethlehem and Punxsutawney (Bell Atlantic-PA)
Townville	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, Spartansburg, Townville, Lincolnville, and Titusville (Gen. Tel. Co.)
Turbotville	Turbotville, Watsontown, and Washingtonville (Bell Atlantic-PA)
Warriors Mark	Warriors Mark, Port Matilda, Tyrone, and State College (Bell Atlantic-PA)
Watsontown	Montgomery, Turbotville; Milton (Bell Atlantic-PA), Lewisburg and Watsontown
Waynesburg	Brave, Carmichaels, Graysville, Mount Morris, New Freeport, Rogersville, Spraggs, Blacksville, W. Va., and Waynesburg
Weedville	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox, and Penfield
Westford	Conneaut Lake, Jamestown, Linesville, Meadville, and Westford
West Springfield	West Springfield, Albion, Erie, Fairview, and Girard (GTE North, Inc.)
Wilcox	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox
Worthington	Butler (United Tel. Co.), Ford City, Kittanning, and Worthington