

TARIFF

Naming

Rates and Rules

Governing the Furnishing of Telephone Service

in

Portions of Perry Township, Greene County, Pennsylvania

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 **NOTICE**

See Sheet 2

West Side Telephone Company DBA
West Side Telecommunications

Eighteenth Revised Sheet 2
Cancels Seventeenth Revised Sheet 2

CHANGES MADE

This filing changes intrastate switched access rates from concurrence in the NECA Tariff to the John Staurulakis, Inc. Tariff for interstate rates. The John Staurulakis, Inc. Tariff has similar if not the same terms and conditions as the NECA tariff. The Tariff change allows West Side to offer lower company specific rates instead of pooled NECA rates.

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Supplement No. 12 – Tariff Telephone PA P.U.C. No. 3

West Side Telephone Company DBA
West Side Telecommunications

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West Side Telephone Company DBA
West Side Telecommunications

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Supplement No. 2 – PA P.U.C. No. 3

West Side Telephone Company DBA
West Side Telecommunications

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West Side Telecommunications

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West Side Telephone Company D.B.A.
West Side Telecommunications

Tariff Telephone PA. P.U.C. No. 3
Canceling Tariff Telephone PA. P.U.C. No. 2
Section 1
Original Sheet 1

S1. TERRITORY SERVED BY THIS COMPANY

Greene County, Pennsylvania

Portions of Perry Township

S2. GENERAL REGULATIONS

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S2. GENERAL REGULATIONS

S2.1 Limitations and Use of Service

This tariff governs the furnishing of telephone service and facilities by West Side Telecommunications, hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff, other applicable tariffs of the Company, and any tariffs or portions of other companies with which the Company concurs.

The Company will comply with the current Chapter 64 Standards and Billing Practices for Residential Telephone Service. Any tariff provision inconsistent with Chapter 64 will be deemed inoperative and superseded.

S2.1.1 Telephone Service Defined

The Telephone Company does not transmit messages but offers, subject to the terms and conditions specified in this tariff, the use of its facilities, where available, for communication between customers. The term "service" as used throughout this tariff refers to the cable distribution and the switching equipment required to establish and maintain connections between customers within the Local Calling Area and connections with the toll (Long Distance) network.

S2.1.2 Obligation to Furnish Service

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction, installation, testing and maintenance of the necessary pole lines, circuits and equipment.

S2.1.3 Special Types of Service and Equipment

In cases where a customer desires some special type of service or equipment for which provision is not otherwise made, and in the judgment of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted based on the cost of furnishing such service or equipment.

S2. GENERAL REGULATIONS

S2.1 Limitations and Use of Service (continued)

S2.1.4 Equipment, Apparatus and Lines

Equipment furnished by the Telephone Company shall remain the property of the Telephone Company and, upon termination of service for any cause whatsoever, shall be returned to the Telephone in good condition, reasonable wear and tear thereof excepted.

S2.1.5 Customer Premise Inside Wire

A. Definitions

Customer Premises Inside Wire (CPIW) – That wire, including connectors, blocks and jacks, within a customer's premises that extends between the point of demarcation and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the exchange access line.

Point of Demarcation – The point of interconnection between Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a customer's premise. The point of demarcation shall be located on the customer's side of the Telephone Company protector.

B. General

Customers may, at their option, elect to have someone other than the Telephone Company install their CPIW as long as it is in accordance with the installation regulations outlined below.

1. Installation Regulations of CPIW

- a. CPIW must be installed in accordance with FCC Rules and Regulations governing the provision of inside wire or as otherwise permitted by order of the Pennsylvania Public Utility Commission.
- b. CPIW must be connected to residence and business exchange access line service at the point of demarcation.

S2. GENERAL REGULATIONS

S2.1 Limitations and Use of Service (continued)

S2.1.5 Customer Premise Inside Wire (continued)

C. General (continued)

- c. The Telephone Company will make installation guidelines available to customers at the business office.
- d. The Telephone Company is not responsible for the connection of telephone instruments and standard jacks to CPIW.

2. Violation of Regulations

- a. Where any CPIW is used with telecommunications service in violation of any provision in this tariff, the Telephone Company will take such immediate action as necessary for the protection of its service and will promptly notify the customer of the violation.
- b. In the event of such violation, the customer shall discontinue use of the CPIW or correct the violation and notify the Company in writing that such violation has been corrected within 5 days after receipt of such notice.
- c. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's until such time as the customer complies with the provisions of this tariff.

3. Liability

In the event that the customer installs CPIW, the customer assumes the risk of loss of service, damage to property, or injury to the customer or his agent. The customer will save the Telephone Company harmless from any and all liability, claims or damage suits arising from the customer's installation of CPIW.

S2. GENERAL REGULATIONS

S2.1 Limitations and Use of Service (continued)

S2.1.6 Foreign Equipment

All lines necessary for the provision of a given service are furnished by the Telephone Company and, unless specifically authorized in other sections of this tariff, no line not furnished by the Telephone Company shall be connected with, attached to or used in connection with any line furnished by the Telephone Company.

This regulation shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Telephone Company in the service for which they are furnished under this tariff, provided any such device so used would not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, or involve connection to, the facilities of the Telephone Company; or interfere with the proper functioning of such facilities; or impair the operation of the telephone system or otherwise have a deteriorate effect on the use of the Telephone Company's services by the public. However, nothing herein shall be construed to permit the use of any customer-provided equipment which is not compatible with the facilities provided by the Telephone Company.

S2.1.7 Connections With Customer Provided Facilities

When facilities furnished by the customer in cases permitted by this tariff are used in connection with facilities furnished by the Telephone Company, the facilities furnished by the customer must be connected solely with the Telephone Company's telecommunications system.

The customer may not create additional channels from facilities provided by the Telephone Company. The magnitude and character of the voltages and currents impressed on the Telephone Company facilities by the customer-provided facilities and the operation and maintenance of such facilities shall be such as not to interfere with any if the services offered by the Telephone Company or interfere with others.

S2. GENERAL REGULATIONS

S2.1 Limitations and Use of Service (continued)

S2.1.7 Connections With Customer Provided Facilities (continued)

A. Responsibility of the Customer

1. Where service is available under this tariff for use in connection with customer provided facilities, the operating characteristics of such equipment shall be such as not to interfere with any of the services offered by the Telephone Company or impair privacy of communications over such facilities. Such use is subject to Part 68 of the Federal Communications Commission's Rules and Regulations and subject to any rules or orders now in effect or that hereafter may be issued by the Pennsylvania Public Utility Commission or the Federal Communications Commission. Upon notice from the Telephone Company that customer-provided facilities are causing or are likely to cause hazard to the telecommunications network or do not comply with the aforementioned rules and regulations, the customer shall disconnect such equipment from the telecommunications network and confirm in writing to the Telephone Company within ten (10) days that such equipment has been disconnected.

In cases in which additional protective equipment is required, this shall be provided by the customer or by the Telephone Company at the customer's expense. Such equipment shall be suitable to avoid hazard of damage to the Telephone Company facilities or of injury to the Telephone Company employees or to the public because of the character or location of customer-provided facilities and of sources of power to which they are connected. Upon notice from the Telephone Company that the customer-provided facilities are causing or are likely to cause interference, impairment or hazard, the customer shall make such changes as shall be necessary to remove or prevent such interference, impairment, or hazard.

2. Where a service difficulty or a trouble report requires a visit by the Telephone Company to the customer's premises and the difficulty or trouble is not the result of failure of the Telephone Company facilities, a maintenance visit charge applies as covered in Section 17 of this tariff.

S2. GENERAL REGULATIONS

S2.1 Limitations and Use of Service (continued)

S2.1.7 Connections With Customer Provided Facilities (continued)

A. Responsibility of the Customer (continued)

1. The customer indemnifies and saves the Telephone Company harmless from any and all claims (including any expense in connection with defending against such claims) for infringement of patents arising from, combining with, or using in connection with, facilities of the Telephone Company, apparatus or systems of the customer; arising out of or in connection with the failure or malfunction of any customer provided facilities which are interconnected with the Telephone Company's facilities; or arising out of any act or omission of the customer or by the Telephone Company.

B. Connection of Customer-Provided Facilities

1. Where customer-provided equipment is used, the connection of such equipment shall be made at the point of demarcation which is furnished, installed, and maintained by the Telephone Company.
2. A customer wishing to connect customer-provided equipment to the telecommunications network shall notify the Telephone Company of each line to which connection is proposed and shall provide the F.C.C. registration number and other related equipment information, including the ringer equivalency number. The customer shall notify the Telephone Company when such equipment is permanently disconnected.
3. The customer shall not modify or alter or change telephone instrument circuitry connected under these provisions in any way which would render such instrument circuitry to be in noncompliance with Part 68 of the F.C.C. Rules and Regulations.

S2. GENERAL REGULATIONS

S2.1 Limitations and Use of Service (continued)

S2.1.7 Connections With Customer-Provided Facilities (continued)

C. Telephone Company Liability

The Telephone Company shall not be liable for the installation, operation, maintenance, or for any damages arising out of failure or malfunction of any customer-provided equipment that is interconnected with the Telephone Company's facilities. The use of customer-provided facilities in connection with the facilities of the Telephone Company is permitted only on the condition that the Telephone Company shall not be responsible for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission, or failure or defects in telephone company facilities, except those caused by the Telephone Company's failure to furnish facilities suitable for ordinary telephone service or its failure to maintain and operate such facilities in a manner proper for telephone service.

S2.2 Establishment and Furnishing of Service

S2.2.1 Primary Local Exchange Service

Local exchange service monthly rates include the central office equipment with rotary dialing capability, outside plant distribution facilities up to and including the point of demarcation.

S2.2.2 Installation, Relocation, Maintenance, Repairs, and Removal

Except as otherwise provided in this tariff, all equipment and wiring installed by the Telephone Company, up to the Point of Demarcation, must be furnished, maintained, repaired, relocated, and removed by the Telephone Company and the customer may not rearrange, remove, or attempt to repair it or permit others to do so except upon the written consent of the Telephone Company, or unless specifically authorized in other sections of this tariff.

S2. GENERAL REGULATIONS

S2.2 Establishment and Furnishing of Service (continued)

S2.2.2 Installation, Relocation, Maintenance, Repairs, and Removal (continued)

In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of local and message toll telephone services shall take precedence over all other services.

The customer shall be responsible for payment of damages to the facilities of the Telephone Company resulting from negligence or willful act of the customer, his agents, employees, and/or members of his household.

In the event Telephone Company property is damaged, lost, stolen or destroyed through the negligence of willful act of the customer or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the customer, the customer shall be required to pay the expense incurred by the Telephone Company in connection with its restoration to original condition or its replacement.

The Telephone Company shall not be liable for any defacement of, or damage to, the premises of the customer resulting from the attachment of the Telephone Company's wiring or lines on such premises, or by the installation or removal when such damage is not the result of negligence of the Telephone Company.

S2. GENERAL REGULATIONS

S2.2 Establishment and Furnishing of Service (continued)

S2.2.3 Access to Premises of Customer

For the purpose of installing, inspecting, or removing any of its lines on the premises of the customer, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonable hour.

S2.2.4 Business and Residence Service Classifications

Business rate are applicable in connection with service furnished at a business location or and other place where the service is used primarily or dominantly for business, professional, or institutional or occupational purposes. If either main station or any extension connected therewith is located in a place where business rates are applicable, business rates apply to the main station and to all extensions thereof.

Residence rates apply in private residence where the service is used primarily or dominantly for non-business purposes. Final determination as to business or residence classification remains with the Company.

S2.2.5 Use of Service

Unless otherwise indicated in this tariff, the use of business service is restricted to the customer, his agents and representatives, and the use of residence service is restricted to the customer and members of his household.

The customer shall not use the service or permit others to use it in such a manner as to interfere with the service of others. Unless otherwise provided in this tariff, service shall in no case be resold.

S2. GENERAL REGULATIONS

S2.2 Establishment and Furnishing of Service (continued)

S2.2.5 Use of Service (continued)

The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander, fraudulent or misleading advertisements or infringement of copyright arising from the improper use of material transmitted over its facilities including that which is recorded, claims for infringement of patents arising from combining with, or using in connection with facilities of the Telephone Company, any apparatus or systems of the customer and all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

S2.2.6 Employee Discount

A. General

Employees of this Company and of its associated Companies are allowed discounts as specified for exchange telephone service.

B. Regulations

1. Discounts apply on the monthly rates for local exchange telephone service including local messages and associated exchange services such as additional directory listings, mileage, supplemental equipment, special equipment and service arrangements.
2. No discount will be allowed on charges for service connections and service changes, installation charges, construction charges, charges for restoral of service, telegrams, long distance services, directory assistance services or the repair of DESIGN LINE Telephone Enclosures.

S2. GENERAL REGULATIONS

S2.2 Establishment and Furnishing of Service (continued)

S2.2.6 Employee Discount (continued)

3. Employees are allowed a 50% discount for service specified in 1. preceding at their residences.
 - a. The service must be for the use of the employee or his immediate family only, and its use by others will not be permitted.
 - b. The term "employee" as used in this section includes all employees except those classified as temporary or occasional and those who are paid on a commission basis.
4. Employees who are required to be on call at all hours may, at the discretion of the company, be allowed a discount for service specified in 1. preceding up to 100%.

S2.2.7 Transfer of Service From One Customer to Another

Transfer of service from one customer to another is permitted subject to the application of termination charges and service charges in accordance with this Tariff.

The call number associated with the telephone service to be transferred may, upon request of either customer, be associated with the new customer's service if the new customer assumes all charges outstanding at the time of transfer and obtains, if requested by the Telephone Company, the written consent of the customer from whom the service is referred.

S2. GENERAL REGULATIONS

S2.3 Payment Arrangements and Credit Allowances

S2.3.1 Contracts for Service

The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company's tariffs lawfully on file become the contract between the Telephone Company and the customer. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of one month.

FCC DESIGNATED 811 SERVICES

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis as detailed in Section 2, Sheet 1 of this tariff. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity.

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(C) Indicates Change

S2. GENERAL REGULATIONS

S2.3 Payment Arrangements and Credit Allowances (continued)

S2.3.2 Deposits

When an applicant's credit is not established, or when the credit of an existing customer has become doubtful, a deposit may be required as security for payment of future bills. Such deposits may be required in an amount not more than the estimated gross bill for any single billing period plus one month, except that in any case the minimum deposit is \$5.00. If the amount deposited does not provide adequate security for the payment of future bills for the amount of service used by the customer, additional deposits may be required, but the total deposit shall not exceed the limit specified above. Interest is paid on all deposits at the rate of 9% per annum.

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Deposits will be returned to depositors who shall have paid promptly all undisputed bills during a period of one year. In case of discontinuance of service, the deposit is returnable after payment has been made in full of all amounts due the Telephone Company, provided, however, that if the amounts due the Telephone Company have not been paid in full, the Telephone Company will deduct unpaid amounts from the amount of the deposit and refund the difference.

The fact that a deposit may have been made in no way relieves the applicant or customer from complying with the Telephone Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

S2.3.3 Charges for Fractional Months

When service is established, discontinued, or changed, the charge for local service, equipment and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

S2.3.4 Payment of Service

Installation and construction charges, where applicable, must be paid in advance of the establishment of service. Recurring charges for service are billed one month in advance and are payable when the service has been rendered. Charges for toll message service are billed after the service has been rendered and are payable on request.

(C Indicates Change

S2. GENERAL REGULATIONS

S2.3 Payment Arrangements and Credit Allowances (continued)

S2.3.4 Payment for Service (continued)

The customer assumes responsibility for:

Charges for all local messages sent from the customers telephone station, and for all toll messages received at such on which charges are reversed with the consent of the person answering the call.

Charges for calls placed between two services other than the customer's and billed to him with prior consent of any person at his service location.

Charges billed to his credit card number by the customer or by any person with his knowledge or consent.

A statement of account rendered to the customer shall be deemed correct and binding upon the customer unless objection in writing is received by the Telephone Company within thirty days after rendition of the statement.

S2.3.5 Suspension of Service

The Telephone Company reserves the right to suspend service after due notice for non-payment of bills ten days after date due, or for violation of rules and regulations of this tariff.

The Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and for which there has been no notice of termination by the customer. Payment may be requested for such service and facilities up to and including the date of suspension.

S2. GENERAL REGULATIONS

S2.3 Payment Arrangement and Credit Allowances (continued)

S2.3.6 Allowances for Telephone Service Interruptions

When main telephone service is interrupted for a period of at least 24 hours, the company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1. One-thirtieth of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer of the company conditioned that the out-of-service extends beyond a minimum period of 24 hours.

Two-thirtieths of each full 24 hour period beyond the first three (3) 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered inoperative to the extent of being useless.

2. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods, or other conditions beyond the control of the company, an allowance of one-thirtieth of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

S2. GENERAL REGULATIONS

S2.3 Payment Arrangements and Credit Allowances (continued)

S2.3.6 Allowances for Telephone Service Interruptions (continued)

Nothing contained herein and not tariff adopted hereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence of willful act of the customer to service or where the company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

S2.3.7 Cancellation or Change of Application for Service Prior to Establishment

When an application for service is cancelled or changed, in whole or in part, by the applicant prior to the establishment of service, the applicant may be required to pay the Telephone Company, upon request, the aggregate of the costs and expenses incurred by the Telephone Company in providing and/or removing facilities for the service, or part thereof, the application for which is cancelled or changed. Such costs and expenses shall include: labor and engineering (including overhead), materials and supplies (including purchasing and return expenses) less net salvage value. If any facilities already installed can be used for the services as changed but at a lesser capacity than would have been required for the service previously applied for, the payment required of the applicant for such facilities shall be limited to the difference between the costs and expenses actually incurred less the costs and expenses of the facilities normally used to provide the service.

When an applicant requests, prior to the establishment of service, a change in the location of all or part of the facilities provided for the service, the applicant is required to pay, upon request, the aggregate costs and expenses incurred by the Telephone Company, as detailed above, in moving and rearranging such facilities.

S2. GENERAL REGULATIONS

S2.3 Payment Arrangements and Credit Allowances (continued)

S2.3.7 Cancellation or Change of Application for Service Prior to Establishment (continued)

However, the payment to the Telephone Company required of the applicant as set forth above shall not exceed the aggregate of the non-recurring and minimum contract period charges, including, but not limited to, construction and termination charges, which would have applied if the service and facilities had been established prior to such cancellation, change, or change in location.

S2.3.8 Late Payment Charge

A Late Payment Charge of 1.25% applies to any unpaid balance carried forward from a monthly bill to the next monthly bill, including all long distance charges billed by the Telephone Company for an interexchange carrier.

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S2.4 Liability of the Company

S2.4.1 Service Irregularities

The liability of the Telephone Company for damages arising out of failure to comply with a customer's direction to install, restore or terminate service, or mistakes, omissions, interruptions, delays or errors or defects in transmission, or failure or defects in the Telephone Company's facilities occurring in the course of furnishing service and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall not, except in the case of service interruptions, exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such failure, mistake, omission delay, or error or defect in transmission, or failure or defect in the Telephone Company's facilities occurs. However, if, in the case of such interruption, service is restored on or before the day after said interruption is reported to or detected by the Telephone Company, no allowance will be made.

When the lines of another telephone company are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company shall not be held liable for any act or omission of the other telephone company.

(C) Indicates Change

S2. GENERAL REGULATIONS

S2.4 Liability of the Company (continued)

S2.4.2 Cancellation for Cause

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction advises that such service is being used or will be used in violation of law, or if the Telephone Company receives other evidence that such service is being or will be so used.

The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than a means of communications.

S2.4.3 Telephone Numbers

The area code, or codes, central office designation, or designations, or line number, or numbers, or all of them, to be associated with a customer's telephone service shall be determined by the Company. The Telephone Company reserves the right to change the telephone number or numbers associated with a customer's telephone service as the exigencies of the business may require. The customer has no proprietary right in any area code, central office designation, or line number.

S2.4.4 Telephone Directories

The Company will provide one telephone directory for each local exchange access line. The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, its directories, nor for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between customers or others as the result of listings published in its directories.

S2. GENERAL REGULATIONS

S2.4 Liability of the Company (continued)

S2.4.5 Overtime Work

When, at the customers request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

In situations such as sporting events, one-time entertainment events, etc., where the customer requests that “standby workmen” be provided to safeguard the continuity of service, the entire cost of providing those “standby workmen” may be billed to the customer, regardless of whether such “standby workmen” were provided during regular or overtime working hours.

S2.4.6 Identification of Public Announcements

For the purpose of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Customers transmitting factual public announcements such as time, stock market quotations, airline schedules, and similar information are excluded from the preceding condition.

S2. GENERAL REGULATIONS

S2.5 Access Services

S2.5.1 Intrastate Access Services

West Side Telecommunications concurs in National Exchange Carrier Association Tariff No. 5 effective July 1, 1997 for originating traffic with the exception that Toll Free rates are found in the current John Staurulakis, Inc. Tariff F.C.C. No. 1. (C)

West Side Telecommunications concurs in the terms and rates of the current John Staurulakis, Inc. Tariff F.C.C. No. 1 for all terminating traffic. (C)

S2.5.2 Intrastate, Interlata Billing and Collection Services

West Side Telecommunications will provide intrastate billing and collection services to interexchange carriers under the same terms, conditions, rates and charges that West Side Telecommunications provides interstate billing and collection service services to each such interexchange carrier.

S2.6 Special Offerings

S2.6.1 Periodic Special Offerings

From time to time, West Side Telecommunications may offer some of or all of its services at reduced rates for promotional or other purposes. Such special offerings may be made by West Side Telecommunications only after at least one (1) day written notice to the Pennsylvania Public Utility Commission.

(C) Indicates Change

S3. CONSTRUCTION

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S3. CONSTRUCTION

S3.1 General

Construction Charges are applicable to customers under certain conditions for the establishment or rearrangement of communications services when suitable plant facilities are not available or when the construction of the necessary facilities involves excessive costs.

S3.2 Regulations

S3.2.1 Scope

- a. Construction Charges apply when one or more of the following conditions are present, and whenever more than one of such conditions are present, the charge for each condition applies, when the request for service requires:
 - (1) Construction for permanent service on private property to serve a single customer.
 - (2) Facilities, up to and including the network interface, of a type other than that which the Telephone Company would otherwise utilize in order to provide service for the customer.
 - (3) A greater quantity of facilities than that which the Telephone Company would otherwise construct in order to provide service for the customer.
 - (4) Routing of facilities other than that which the Telephone Company would normally utilize in order to provide service for the customer.
 - (5) The Telephone Company to expedite construction of the facilities at greater expense than would otherwise be incurred.

S3. CONSTRUCTION

S3.2 Regulations (continued)

S3.2.1 Scope (continued)

- (6) Construction for temporary service and there is no immediate prospect of reusing the facilities provided.
 - (7) Distribution construction on continuous property for certain types of channels.
 - (8) The Telephone Company to relocate existing facilities at the request of the customer or other party.
- b. The term "poles" as used in this section includes the anchors, braces, guys, stubs and other fixtures required to support the poles.
 - c. Construction charges apply in addition to the rate for the class of service furnished and any Service Charge, installation charge, nonrecurring charge, mileage charge or other similar charges that may apply.
 - d. Where builders or developers require advance construction of facilities for the anticipated use of others, a guaranty or payment bond satisfactory to the Telephone Company to cover the cost of such construction, may be required before construction work is started.

S3. CONSTRUCTION

S3.2 Regulations (continued)

S3.2.1 Scope (continued)

- e. When a charge is applicable for construction on private property, the customer may undertake, where in the opinion of the Telephone Company it is practicable for him to do so, such construction in whole or in part, in lieu of the construction charges which apply. In all cases of construction by the customer, the material furnished and the method of construction are subject to the approval of the Telephone Company, no charge applying for the Telephone Company's supervision. When a portion of the construction is furnished by the customer, the network interface will be located at the point of connection with customer-provided facilities. No customer-owned facilities may be placed between facilities owned and maintained by the Telephone Company to the point of the network interface.
- f. Any poles, conduit, underground construction or other plant provided at the expense of the customer, shall not be used by the customer for any purpose other than service furnished by the Telephone Company or the support of cable, wire, or other apparatus of the Telephone Company, except upon approval of the Telephone Company.
- g. When a customer is so located that it is necessary to use a private right-of-way to furnish service, the customer is required to pay the entire costs involved in securing and maintaining such right-of-way.

CONSTRUCTION (continued)

S3.2 Regulations (continued)

S3.2.1 Scope (continued)

- h. Construction Charges do not apply for construction of facilities to serve customers located on public roads if service can seasonably be provided using public road right-of-way as defined in the maps issued by the Department of Highways. Trails and impassable public roads are not considered public roads for the purpose of administering these regulations.
- i. For the purpose of applying construction charges, persons, firms or corporations who share the same premises will be considered as a single customer when the Telephone Company can only reasonably expect to provide permanent service to a single customer at the premises in the future.

S3.2.2 Usual Construction for Permanent Service

The regulations contained herein contemplate usual construction, i.e., the type of construction which the Telephone Company would provide for the area and for the quantity and class of service involved if the decision rested solely with the Telephone Company. The Telephone Company will place either aerial or underground construction and will determine, in each case, which is the usual type of construction to be used to furnish service.

In all cases of usual construction on public roads to serve one or more customers or on private property to serve customers in general, ownership of the poles, conduit, and other plant must be vested either in the Telephone Company or some other company with which the Telephone Company has a joint use arrangement. All plant is maintained and replaced at the expense of the Telephone Company.

S3. CONSTRUCTION

S3.2 Regulations (continued)

S3.2.3 Construction Provided by the Customer

When the construction is provided by the customer, any poles, conduit and underground construction of another company or individual and such poles, conduit and underground construction are suitable in the opinion of the Telephone Company, he may do so provided any attachment or other charges made for the use of such poles, conduit and underground construction are paid by the customer.

S3.2.4 Special Construction for Permanent Service

- a. When it is necessary for the Telephone Company to provide outside plant construction, either on a public road or on private property, up to the Network Interface, which is other than that usually provided for the area and class of service furnished, the customer or other party requiring such special construction is required to pay the difference between the estimated cost of usual construction and the estimated cost of the type of construction provided under the conditions specified herein. Such special construction includes:
 - (1) Underground construction where aerial construction would usually be provided.
 - (2) Submarine cable.
 - (3) Greater quantity or a different type of facilities than that which the Telephone Company would otherwise construct in order to fulfill the customer's initial requirements for service.
 - (4) Routing facilities different from that which the Telephone Company would normally utilize.

S3. CONSTRUCTION

S3.2 Regulations (continued)

S3.2.4 Special Construction for Permanent Service (continued)

(5) Expedition of the construction of facilities at greater expense than would otherwise be incurred.

b. The Telephone Company will, in all cases, bear the same amount of the cost as in the case of usual construction provided under S3.2.2 preceding.

(1) Outside Plant Construction

(a) On Public Roads or on Private Property

The customer or other party requiring the special construction is required to pay the difference between the total estimated cost of such special construction and the amount to be borne by the Telephone Company. All plant is maintained and replaced at the expense of the Telephone Company, except where poles or conduit are owned by the customer, in which case the customer is required to maintain such poles or conduit.

(b) Conduit and Trenching

Except as provided as usual construction by the Telephone Company, the provision, maintenance and replacement of conduit and underground construction on private property for one or more customers is the responsibility of the customer. The Telephone Company will install and maintain the associated wire facilities at its expense. The cost of conduit replacement or of opening and closing the trench in connection with the maintenance and replacement of the wire facilities shall be the responsibility of the customer.

S3. CONSTRUCTION

S3.2 Regulations (continued)

S3.2.4 Special Construction for Permanent Service (continued)

(2) Facilities up to the Network Interface

- (a) It is the responsibility of the customer to provide a means of entrance into the building which is satisfactory to the Telephone Company and to provide space for mounting the necessary terminal and station protection equipment and, where riser cable is required, a reusable means to reach each floor and each suite or office on each floor where the telephone service is desired.

The Telephone Company will provide facilities, if required, to the nearest point of the customer's premises, which is satisfactory to the Telephone Company for placement of the network interface, within a building or structure.

- (b) Any required conduit of similar type construction involved in furnishing concealed wiring must be installed and maintained at the expense of the customer. Such construction must be installed in a manner which is acceptable to the Telephone Company.
- (c) Where, due to the type of construction of the building or the conditions imposed by the customer, abnormal expense is incurred by the Telephone Company, the customer is required to pay the difference between the estimated expense incurred by the Telephone Company and the estimated expense which would normally have been incurred for the installation.

S3. CONSTRUCTION

S3.2 Regulations (continued)

S3.2.5 Temporary Construction

When construction is required for temporary service (for a period less than 3 years), and there is no immediate prospect (within 6 months of service disconnection) of reusing the plant provided, the customer is required to bear all of the cost of such construction.

The regulations applying to ownership and maintenance of such temporary construction are the same as apply to usual construction for permanent service.

S3.2.6 Distribution Construction on Continuous Property

When communications services such as private branch exchange stations or extensions, tie line or private line services are extended to another building or point on the same continuous property of a customer, the construction required such as poles and conduit, including trenching, shall be the customer's responsibility. Such construction by the customer shall be furnished in a manner acceptable to the Telephone Company and shall be maintained and replaced by the customer. The Telephone Company will install and maintain the associated wire facilities at its expense. The cost of pole or conduit replacement or of opening and closing the trench in connection with maintenance and replacement of the wire facilities shall be the responsibility of the customer.

S3.2.7 Rearrangement or Relocation of Existing Construction

When the Telephone Company is requested to move or change existing construction, the customer or other party requiring the move or change is required to pay the entire cost incurred by the Telephone Company properly attributable to such relocation.

S3. CONSTRUCTION

S3.2 Regulations (continued)

S3.2.7 Rearrangement or Relocation of Existing Construction (continued)

When a political subdivision of the State, or any agency thereof, requires by ordinance, franchise provision, administrative ruling or otherwise that existing aerial facilities be relocated underground, the entire cost incurred by the Telephone Company properly attributable to such relocation, after deducting therefrom any reimbursement received, any increase in value of the new facility and any salvage value derived from the old facility, will be charged pro rate to the exchange customers receiving service within the political subdivision.

S3.2.8 Refunds

When the construction for which the Telephone Company has made a cash construction charge is utilized by the Telephone Company for the purpose of serving additional customers within a period of three years from the date it was placed in service, refunds, without interest, will be made to those customers who have paid such charges, provided they are still serviced by such construction. The amount of such refunds to a particular customer will be based on the difference between the construction charge which he would have paid if all customers served through that construction within such three-year period had been connected at the time the construction serving that customer was placed in service.

Where the construction is used within a period of three years for supporting local or long distance facilities connecting central offices, the total amount of cash construction charges paid by the customers will be refunded, without interest.

S3.3 Line Extension Charges

S3.3.1 General

The furnishing of service to all applicants, without the burden of prohibitive aid to construction charges, is the essence of the Company's obligation.

The following charges will assure that this obligation is met in rural areas.

S3. CONSTRUCTION

S3.3 Line Extension Charges (continued)

S3.3.2 Charges

| 1. | Permanent Customer | Charge |
|----|--|--|
| a. | Within the Base Rate Area | No Charge |
| b. | Along existing company facilities | No Charge |
| c. | Provided as part of a major project within an exchange and covered by an REA area coverage survey. | No Charge |
| d. | Customers not covered in a, b, or c above: | |
| | (1) If cost of construction is less than Seven (7) times the annual exchange Service revenue. | No Charge |
| | (2) If cost of construction* exceeds seven (7) times the annual exchange service revenue. | Total construction cost less seven (7) times annual exchange service revenue per subscriber connected to line. |

* Cost of construction shall be computed at \$30.00 per 100 feet of line, or fraction thereof, less seven times annual exchange service revenue per residential subscriber connected to the line extension, when such extension is built on public right-of-way. For construction on private right-of-way or to business customers, the actual cost of construction shall apply, less seven times the annual exchange service revenue per subscriber connected to the line extension.

S4. EXTENSIONS AND TIE LINES

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S4. EXTENSIONS AND TIE LINES

S4.1 General

Extension and Tie Lines are channels having an approximate band width of 300 – 3000 Hertz (Hz), furnished for use in connection with exchange services provided to customers.

Extension service may be provided to different premises in connection with all classes and grades of telephone service, excluding coin telephone service. The mileage charges as shown in S4.3.2 (b), c. (1) and (2) will apply for each circuit required.

Extension services must be so located that their use will be restricted to those entitled to use the customer's service, except that extension service may be located on the premises of a party other than the customer to provide for the answering of calls during the customer's absence. Such extension service is furnished only on the condition that use of separate exchange service is available to the other party on the same premises.

S4.2 Regulations

1. Explanation of Terms

a. Extension Line

An Extension Line is a channel which connects a main station line or branch exchange station line to additional terminations of such lines.

b. Tie Line

A Tie Line is a channel which connects two Private Branch Exchange (PBX) systems, two electronic switching systems, automatic call distributing (ESS-ACD) systems, any two of the preceding system: or any of the preceding systems to a customer-provided communications (switching) systems.

S4. EXTENSIONS AND TIE LINES

S4.2 Regulations (continued)

2. Scope of Service

a. Extension Line

An Extension Line includes the facilities necessary to provide two-point communications:

- (1) Between an Extension Line station and any disassociated main station which can be reached over the telecommunications network.
- (2) Between a branch exchange Extension Line station and any station connected to the branch exchange switching equipment to which the branch exchange station is connected.

b. Tie Line

Tie Lines are furnished within the scope of service as set forth following:

- (1) Connections involving only PBX and ESS-ACD systems.
 - (a) Connection between any two stations connected to the switching equipment of two PBX systems connected by Tie Lines.
 - (b) Connections between any two stations connecting to ESS-ACD systems that are connected by Tie Lines.
 - (c) Connection between any one station connected to the switching equipment of one type system to any one station of one other type system specified in (S4.2) 1 b preceding, when the two systems are connected by Tie Lines.

S4. EXTENSIONS AND TIE LINES

S4.2 Regulations (continued)

2. Scope of Service (continued)

b. Tie Line (continued)

(d) Connections of a Tie Line, at either end, but not both ends simultaneously, to a PBX trunk, or ESS-ACD Local Exchange Access station connected to the switching equipment of a PBS system or a station connected to an ESS-ACD system in which the Tie Line terminates, and any other station to which the PBX trunk or ESS-ACD Local Exchange Access Termination has access, via the telecommunications network.

(2) Connections involving PBX or ESS-ACD systems and customer-provided communications (switching) systems.

A connection between any two stations equivalent to that specified in (1) preceding. The transmission characteristics of the Tie Line will be comparable to those of a Tie Line connecting two Telephone Company provided systems, up to the point of interconnection with the customer-provided communications (switching) system.

(3) Connections of stations other than as specified in (1) and (2) preceding are permitted. However, such connections are subject to transmission and equipment limitations.

3. When a Tie Line connects a customer-provided communications (switching) system to a PBX or ESS-ACD system, the Telephone Company has the overall responsibility to the demarcation point on the customer's premises. The Basis of Connection is the same as that specified for Connection With Private Line Service in this tariff as to Certain Customer-Provided Facilities.

S4. EXTENSIONS AND TIE LINES

S4.3 Rates

S4.3.1 Application of Rates

When a Tie Line connects a customer-provided communications (switching) system to a PBX or ESS-ACD system, rates are applied in the following manner:

a. Intraexchange Service

That portion of the channel between a PBX or ESS-ACD systems and the serving wire center, or if more than one wire center is involved, the distant wire center is provided at Tie Line channel rates.

That portion of the channel between the customer-provided communications (switching) system and the serving wire center is part of the Tie Line and is provided at rates the same as for an appropriate local channel as offered in (S6), Private Line Services.

b. Interexchange Service

That portion of the channel between a PBX or ESS-ACD system and the distant interexchange channel terminal is provided at Tie Line channel rates.

That portion of the channel between the customer-provided communications (switching) system and the channel terminal is part of the Tie Line and is provided at rates the same as for an appropriate station terminal as offered in (S6), Private Line Services.

S4.3.2 Intraexchange Channels

| | |
|----------------------------|-----------|
| a. Within same building | Per Month |
| Extension Line | None |
| Tie Line, per channel..... | \$1.00 |

S4. EXTENSIONS AND TIE LINES

S4.3 Rates (continued)

S4.3.2 Intraexchange Channels (continued)

b. Between buildings on the same premise, per channel

Extension Line, up to one-eighth mile \$1.75

Tie Line, one channel, up to one eighth mile \$1.75

For multiple channels connecting different buildings on the same premises, when the distance between such buildings is not more than one-eighth mile, the following schedule of charges applies:

Two channels \$3.50

Three channels \$4.00

Four channels \$5.00

Five channels \$6.00

Each channel in excess of five \$0.50

c. Between Buildings on Different Premises

Local channels are required to connect station locations to their serving wire centers. Where the station locations are in different wire center serving areas, an interoffice channel is required. For an extension line furnished to extend a main station line which is not terminated in Button Telephone Service or, if so terminated and the button service features are not extended to a distant location, the rate for a local channel does not apply or connecting the main station line

S4. EXTENSIONS AND TIE LINES

S4.3 Rates (continued)

S4.3.2 Intraexchange Channels (continued)

c. Between Buildings on Different Premises (continued)

with the serving wire center. However, where the main station line is terminated in Button Telephone Service and the button service features, including hold release, are extended to a distant location, a local channel is required to connect the location of the Button Telephone Service equipment to its serving wire center.

Where extension line service is furnished to extend a main exchange station line to more than one premises, a separate extension line is required for connecting each premises to the primary service.

A local channel is not required for terminating a tie line in switching equipment located in a wire center.

(1) Local Channels per mile, or fraction thereof, furnished for:

Per Month

Extension Lines, each

Extension of a main station line \$3.50

Extension of a branch exchange station line \$5.00

Tie Line, each \$3.50

S4. EXTENSIONS AND TIE LINES

S4.3 Rates (continued)

S4.3.2 Intraexchange Channels (continued)

c. Between Buildings on Different Premises (continued)

(2) Interoffice Channels

Mileage, measured airline between serving wire centers, per mile or fraction thereof:

| Extension Liens, each | Per Month |
|---|-----------|
| Extension of a main station line | \$3.50 |
| Extension of a branch exchange station line | \$5.00 |
| Tie Line | \$3.50 |

Channel Terminals for:

Extension Lines, each

| | |
|---|--------|
| Extension of a main station line | \$3.50 |
| Extension of a branch exchange station line | \$5.00 |
| Tie Line, each | \$3.50 |

(3) Additional terminations of extension lines on the same premise are provided at the rates set forth in a. and b. preceding.

(4) Where, at the option of the Telephone Company, a channel is provided directly between the customer locations, i.e., does not route through a wire center, the monthly rate is equivalent to one Local Channel.

S4. EXTENSIONS AND TIE LINES

S4.3 Rates (continued)

S4.3.3 Interexchange Channels

- a. Within the same local service area, between contiguous exchanges or between an exchange and a contiguous zone of a multizone exchange, rates as specified in C 2 preceding apply.

- b. Between other Exchanges Per Month

(1) Mileage

First 25 miles, per mile or fraction thereof \$5.00

Next 25 miles, per mile or fraction thereof \$5.00

Each additional mile or fraction thereof\$5.00

(2) Channel Termination, each \$10.00

(3) Station Terminals, each \$5.00

(4) Additional Terminations of Extension Lines \$2.00

Where an additional termination is in the same building or in a different building on the same premise, rates set forth in 2 a and/or 2 b apply.

Where an additional termination is in a different building at a different premise within the same exchange, a station terminal rate applies.

The interexchange channel rate mileage is the airline distance between the rate centers of the locations being served.

S4. EXTENSIONS AND TIE LINES

S4.3 Rates (continued)

S4.3.3 Interexchange Channels (continued)

b. Between other Exchanges (continued)

When one or more of the exchanges involved are multizone exchanges, each zone of each such exchange is considered as a separate exchange for the purpose of applying these rates.

When locations being served in different exchanges are within a continuous area operated and supervised by a single authority, the charges for channels between such locations will be based on the circumstances in each case.

S5. LOCAL EXCHANGE SERVICE

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S5. LOCAL EXCHANGE SERVICE

S5.1 General

This tariff applies to local exchange telephone services furnished by West Side Telecommunications in the exchanges in which the West Side Telecommunications has been authorized to serve under certificates of public convenience and necessity issued to it by the Pennsylvania Public Utility Commission. The regulations and rates contained herein are in addition to the applicable regulations and rates specified in other parts of this tariff.

S5.2 Regulations

Exchange services are provided only on an intraLATA basis, except for established local service areas in effect on December 31, 1983, which cross Local Access and Transport Area (LATA) boundaries.

S5.2.1 Application of Exchange Service Rates

a. Business and Residence

- (1) The determination as to whether customer service is furnished at business or residence rates is based on the character of the use, made of the service. The type of Directory Listing may, in some cases, also serve as a satisfactory basis for determining whether business or residence rates apply.
- (2) Where the place of business is located on the same premises as a residence and separate telephone service is not installed for the business, the telephone service installed on the premises shall ordinarily be billed at the business rate if the person operating said business is required to obtain a business registration certificate for said business on said premises; and provided that the person is not exempted from paying business registration tax. In all disputed cases, however, other external indicia will be taken into account in determining whether business or residence rates should apply.

S5. LOCAL EXCHANGE SERVICE

S5.2 Regulations (continued)

S5.2.1 Application of Exchange Service Rates (continued)

a. Business and Residence (continued)

- (3) Service shall be classified and charged for as business service where the use is primarily or substantially or a business, professional, institutional or occupational nature, or where a business Directory Listing is furnished, except as provided in following paragraph.
- (4) Service shall be classified and charged for as residence service where the primary use of the service is of a domestic nature and where the business use, if any, is merely incidental, except that service may be furnished at residence rates in the residence of a physician, nurse, dentist or veterinary surgeon, or in a clergyman's study located in a church.
- (5) When it is determined that a customer to residence service is using the service in such a manner that it should be classified and charged for as business service under the preceding provisions, the Telephone Company will discontinue the service of such customer in the event the customer refuses to permit the service to be classified as business service and pay the applicable business rates.
- (6) Residence rates shall apply to service which is terminated in facilities or equipment of an amateur radio license, notwithstanding the fact that those facilities are not located at a residence, provided that the service is used solely for control of, and non-commercial communications through, an amateur radio communications repeater and for no purpose which would otherwise cause the service to be classified as business.

S5. LOCAL EXCHANGE SERVICE

S5.2 Regulations (continued)

S5.2.1 Applications of Exchange Service Rates (continued)

b. Trunks

Private Branch Exchange (PBX) Trunk rates apply for exchange service lines connecting the PBX common equipment and in multifunction systems where the lines are used as pooled information, dial or button access, and used in connection with direct group calling features.

c. Local Exchange Services

Residence

Plan 1 (Thrifty Caller) is economy rate exchange service which provides measured rate calling only and has no usage charge allowance.

Plan 2 (Community Caller) provides for flat rate calling only within the originating exchange or zone and there is no usage charge allowance applicable to calls terminating in other exchanges or zones of the customer's local service area.

Plan 3 (Community Plus Caller) provides flat rate calling to specified areas with measured calling to all other exchanges or zones within the local service area and has no usage charge allowance.

Plan 4 (Frequent Caller) provides flat rate calling to all exchanges or zones within the local service area.

(C)
|
(C)

S5. LOCAL EXCHANGE SERVICE

S5.2 Regulations (continued)

S5.2.1 Applications of Exchange Service Rates (continued)

c. Local Exchange Services (continued)

Business

Plan 1 (Thrifty Caller) is economy rate exchange service which provides measured rate calling only and has no usage charge allowance.

Plan 2 (Community Plus Caller) provides for flat rate calling to specified areas with measured calling to all other exchanges or zones within the local service area and has no usage charge allowance. Effective January 28, 2003, Community Plus Caller Business Service is being discontinued and will not be available to new customers. Existing customers will be able to continue Community Plus Caller Business Service. However, when the customer discontinues using Community Plus Caller Business Service, the customer will not be able to switch back to Community Plus Caller Business Service.

Plan 4 (Frequent Caller) provides flat rate calling to all exchanges or zones within the local service area.

(C)
|
(C)

S5. LOCAL EXCHANGE SERVICE

S5.2 Regulations (continued)

S5.2.2 Mixing Classes of Service on the Same Premises

Different classes of service will not be furnished to business customers on the same premises where both services are rated on the same exchange or zone, except for customers who have, for example, facsimile machines or any other special type equipment on premise that is not used to access local calling, and as otherwise specified in the Telephone Company's applicable tariffs. Access lines terminating on a multiline system cannot be mixed between classes of service. Residence customers may have different classes of service provided to the same customer or household on the same premises.

S5.2.3 Measured Rate Services

- a. Measured Rate Services provide for calling to exchange services within the local service area with each call measured on a time-of-day, distance called and length-of message basis.
- b. Measured Rate Services are offered in all exchanges and zones.
- c. Rates for messages between two points are based on the airline mileage between rate centers, except when the two points are located within the same exchange or zone. Airline mileage between rate centers are determined as specified in this Company's Long Distance Services Tariff for Long Distance Message Telecommunications Service.
- d. In the event that customers experience difficulty in dialing, through no fault of their own, and completion of a call necessitates the use of a Telephone Company operator, it is the responsibility of such customers, after receipt of their bill, to notify the Telephone Company business office of the difficulties which resulted in charges for long distance messages.
- e. For the purpose of determining charges the following applies:
 - (1) The rate for each message will be on a per-minute basis, with fractional minutes computed as one minute.

S5. LOCAL EXCHANGE SERVICE

S5.2 Regulations (continued)

S5.2.3 Measured Rate Services (continued)

- (2) Chargeable time for all calls begins when connection is established between the calling line and the called line, branch exchange or Centrex system and ends when the calling line “hangs-up” thereby releasing the network connection. If the called line “hangs-up” but the calling line does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Telephone Company operator.

S5. LOCAL EXCHANGE SERVICE

S5.3 Exchanges and Zones of Area Exchanges

Core, PA (878) & Core, WV (879)

| <u>Plan Option</u> | <u>Flat Rate Local Service Area</u> | <u>Measured Rate Local Area</u> | | | |
|--------------------|---|---------------------------------|---|---|---|
| | | <u>Band 1</u> | <u>Band 2</u> | <u>Band 3</u> | <u>Band 4</u> |
| Plan 1 | None | Core | Daybrook Mt. Morris** Laurel Point Blacksville Morgantown Fairview Rivesville | Wadestown Cheat Lake Farmington Fairmont | Mannington Worthington Hundred Reedsville Shinnston |
| Plan 2* | Core | None | Same as for Plan 1, Bands 2, 3 and 4 preceding. | | |
| Plan 3 | Core Daybrook Mt. Morris** Blacksville Laurel Point Fairview | None | Morgantown Rivesville | Same as for Plan 1 Bands 3 and 4 preceding | |
| Plan 4* | Core Daybrook Mt. Morris** Blacksville Morgantown Fairview Rivesville Laurel Point Wadestown Cheat Lake Farmington Fairmont Mannington Worthington Hundred Reedsville Shinnston | None | None | None | None |

* Not offered to business customers.

** Mt. Morris includes Mt. Morris, PA and Mt. Morris, WV

West Side Telephone Company DBA
West Side Telecommunications

Tariff Telephone PA P.U.C. No. 3
Canceling Tariff Telephone PA. P.U.C. No. 2
Section 5
1st Revised Sheet 7
Cancels Original Sheet 7

S5. LOCAL EXCHANGE SERVICE

S5.3.1 Application of Rates

The rates shown herein entitles the customer to local messages to all telephones of the exchanges and zones of an area exchange included in the associated local service area.

A. Rate Schedule – Monthly Rates

Residence

| | | |
|---|---------|-----|
| Plan 1 (Thrifty Caller)..... | \$ 4.50 | (C) |
| Plan 2 (Community Caller)..... | \$10.50 | |
| Plan 3 (Includes Residence PBX trunks) (Community Plus Caller)... | \$14.25 | (C) |
| Plan 4 (Frequent Caller)..... | \$27.45 | |

Business

| | | |
|---|---------|-----|
| Plan 1 (Thrifty Caller) | | (C) |
| Individual Line or PBX Trunk | \$18.00 | |
| Service for Customer-Provided Coin and Credit | | |
| Card Operated Telephones | \$19.50 | (C) |
| Plan 2 (Community Plus Caller) | | |
| Individual Line | \$37.00 | (C) |
| PBX Trunk | \$58.00 | (C) |
| Plan 4 (Frequent Caller)..... | \$55.00 | |
| PBX Trunk | \$70.00 | |

S5. LOCAL EXCHANGE SERVICE

S5.3 Exchanges and Zones of Area Exchanges (continued)

S5.3.2 Usage Charges for Calls from Plans 1, 2 and 3 Services preceding.

1. Other Than Plan 4

| <u>Band</u> | <u>Airline Miles</u> | <u>Per Message, Per Minute or Fraction Thereof *</u> | | <u>Off-Peak #</u> |
|-------------|----------------------|--|-------------------|--|
| | | <u>Peak †</u> | | |
| | | <u>Initial</u> | <u>Each Add'l</u> | |
| | | <u>Minute</u> | <u>Minute</u> | A discount of 70% applies to the combined monthly usage charges, computed at the Peak Rates, for initial and additional Minutes occurring in this rate period. |
| 1 | Own Exchange | \$0.043 | \$0.028 | |
| 2 | 1-10 | \$0.052 | \$0.034 | |
| 3 | 11-16 | \$0.060 | \$0.040 | |
| 4 | 17-22 | \$0.069 | \$0.046 | |

The peak and off-peak rates apply to that portion of the message occurring within the rate periods stated following. The charges are determined separately for each rate period and the results are totaled.

Peak and Off-Peak rates apply as follows:

| Rate | <u>Time Applicable</u> | | <u>Days Applicable</u> |
|------------|------------------------|-----------------------------|---|
| | <u>From</u> | <u>To But Not Including</u> | |
| Peak † | 9:00 A.M. | 9:00 P.M. | Monday through Friday |
| Off-Peak # | 9:00 P.M. | 9:00 A.M. | Monday through Friday, all day Saturday and all day Sunday. |

2. Plan 4 – No usage charges apply.

* Residence customers who have been certified to the Telephone Company as having a hearing and/or speech impairment which requires them to communicate over telephone facilities by means other than voice and who use Data Transmitting and Receiving Terminals of speeds of 110 bauds or less, provided either by the Telephone Company or the customer, or any customer utilizing the services of the Telecommunications Relay Service Center will be charged Off-Peak rates for Measured Rate Service messages.

Holiday discount applies on New Year's Day (January 1), Independence Day (July 4), Labor Day (first Monday in September), Thanksgiving Day (fourth Thursday in November), and Christmas Day (December 25).

S5. LOCAL EXCHANGE SERVICE

S5.4 Foreign Exchange Service

S5.4.1 General

Foreign Exchange telephone service is exchange service furnished from one exchange to a location in another exchange.

S5.4.2 Regulations

1. Foreign Exchange Service is provided in accordance with such methods as are best suited to meet plant and operating requirements of the Telephone Company.
2. Foreign Exchange Service will be provided only in connection with individual line and branch exchange or order receiving trunks.
3. Where the normal and foreign exchanges are not contiguous, a customer to Foreign Exchange Service is required to subscribe also for some class of exchange service regularly furnished in the exchange in which the customer's premises are located.
4. The rates and charges applicable to foreign exchange main stations and trunks are the rates and charges within the foreign exchange for the class of service furnished.
5. The rates and charges for all other items of service and equipment are the rates and charges applicable in the area within which the customer terminal equipment is located.
6. The rates specified for foreign exchange mileage in S5.4.3 following contemplate service over only those stations located in the same building with the foreign exchange service.

S5. LOCAL EXCHANGE SERVICE

S5.4 Foreign Exchange Service (continued)

S5.4.3 Rates

- | 1. | Interexchange Channel | PER MONTH |
|----|--|-----------|
| a. | Mileage | |
| | Per mile or fraction thereof | \$5.00 |
| | Mileage is measured by route miles between the rate centers of the normal and foreign exchange. | |
| | | EACH |
| b. | Channel Terminal | \$15.00 |
| c. | When Foreign Exchange Service is provided in an exchange contiguous with a metropolitan exchange having 1,000 or more main terminals and is subscribed to from the metropolitan zone having its rate center nearest the rate center of the normal exchange, the monthly charge for the interexchange channel is \$10.50. | |
| b. | When Foreign Exchange Service as described in c. preceding is provided in an exchange contiguous with an exchange described in c preceding, the maximum monthly charge for each channel is \$10.50 plus the applicable mileage and channel terminal charges as specified in a and b preceding. Mileage is measured airline between the rate centers of the normal exchange and the exchange adjacent to the metropolitan exchange. | |

S6. PRIVATE LINE SERVICE

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S6. PRIVATE LINE SERVICE

S6.1 GENERAL

Private line service is telephone service between two or more main stations, none of which are connected to or otherwise made available for service to any local exchange switching facilities. Such service is not in accord with the general plan of furnishing telephone service, and such service is provided only under special conditions where warranted by the circumstances, including availability of facilities involved. The rates and conditions outlined in this Section apply to burglar alarms, metering channels, tie lines and other private line services.

S6.2 CONDITIONS

An applicant for private line service extending beyond this Company's service area, who is located in the Company's area will normally contract for service with this Company and be treated as its subscriber.

This Company's service responsibility is limited to that furnished by its own facilities.

S6.3 CONCURRENCE

West Side Telephone Company assents to, adopts and concurs with the rates, regulations and conditions applicable to all interchangeable private line services and channels as filed by Bell Atlantic, WV, as approved by the Public Service Commission of West Virginia.

This concurrence will apply to all services and facilities that are interexchange, both intercompany and intracompany.

S6.4 RATES AND CHARGES

- a. Monthly rate for individual line service for each main station connected to the private line, plus:
- b. \$3.50 per month per mile, or fraction thereof, air line measurement of circuit furnished, plus:
- c. The authorized monthly charge for any facilities other than main stations and the circuit furnished, plus:
- d. The regular authorized service charges applicable to any facilities furnished by this Company.

S7. DIRECTORY LISTINGS

CONTENTS

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S7. DIRECTORY LISTINGS

S7.1 General

Primary and Additional Directory Listings are provided in the alphabetical section of the telephone directory in accordance with the regulations and rates specified herein.

S7.2 Additional Listings

In addition to the listings for the primary service, there are other types of directory listings available to customers which will assist them in obtaining maximum benefits and usage of the telephone services provided.

These additional directory listings are described below under the following headings:

1. Regular Additional Listings

a. Business Additional Listings may be the listings of:

- (1) Individual names of partners or members of the firm, if the customer or joint-user is a partnership or firm, the names of officers of the corporation, if the customer or joint-user is a corporation: and the names of associates or employees of the customer or joint-user in connection with any type of business establishment.
- (2) Additional listings may be the bona fide names of individuals, firms or corporations which the customer owns or controls or is duly authorized to represent. Listings which are designed primarily to give publicity to a commodity or service are not accepted.
- (3) Departments or divisions of a customer's business in cases in which, in the opinion of the Telephone Company, identification of the department or division is desirable.

S7. DIRECTORY LISTINGS

S7.2 Additional Listings (continued)

1. Regular Additional Listings (continued)

- (4) Listings of trade names of articles or service, provided the customer is the authorized agent or representative for the particular article or service and the name of the article or service is followed by the word "Dealer," "Agency," "Distributor," "Sales and Service," "Service Station," or "Representative."
 - (5) Business extra listings must meet the qualifications for primary listings as set forth in paragraph Section 7.2 above.
- b. Residence Additional Listings – Residence extra listings may be the names of members of the customer's family or of other persons residing in the customer's household and are entitled to the use of the customer's service under the provisions of the tariff of the Company.
 - c. Tenants and Guests – In connection with private branch exchange service at hotels, motels and apartment houses, residence extra listings at business extra listing rates may be provided in the names of permanent guests or tenants at that location, provided approval is obtained of the hotel, motel or apartment house involved. However, no separate billing will be issued for those instances.

2. Duplicate Listings

Duplicate Listings are listings of other names by which the customers are known, including nicknames, pen names, stage names, abbreviated name and names which are commonly spelled in more than one way, and rearrangements of names. Such listings are furnished only in those cases in which, in the opinion of the Telephone Company, they are necessary for the proper identification of the customer and are not desired for the purpose of securing a preferential position in the directory or for advertising purposes.

S7. DIRECTORY LISTINGS

S7.2 Additional Listings (continued)

3. Reference Listings

Reference Listings, that is, listings in the name by which the customer is commonly known, or in a name made obsolete by a change in firm name, with reference to the complete or new name, may be provided when, in the opinion of the Telephone Company, their use will facilitate, the handling of telephone calls.

A reference listing would be such as one of the following:

Monroe Express Company
See Chester Express Company
Monroe Express Company 469-9971

4. Foreign Listings

Foreign Listings are listings furnished at the request of customers in the alphabetical list of an exchange other than the one in which they would normally be shown.

5. Indented Listings

Additional listings may be furnished for customer's or their employees' residence telephones to be indented under the listing of the business with which they are associated.

In such cases, the party in whose name the indented residence listing is shown must have a residence primary or additional listing in the same name.

6. Residence Business Listings

Additional Listings of residence may be furnished on business individual service provided the business and residence establishments are at the same address and under the same roof, and the additional listing is in the name of the customer, member of his immediate family or of an employee or representative of the customer. Such listings are furnished at the rate and under the regulations specified for additional listings.

S7. DIRECTORY LISTINGS

S7.2 Additional Listings (continued)

7. Alternative Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his absence may obtain an alternate telephone number listing or a night listing as the following:

- If no answer call (telephone number)
- Night calls (telephone number)
- Night calls after – P.M. (telephone number)
- Nights, Sundays and holidays (telephone number)
- 5 P.M. to 9 A.M. weekdays, noon Saturday until
- 9 A.M. Monday and holidays (telephone number)
- At all hours weekdays and weekends (telephone numbers).

Such listings may be furnished as an indented listing or as a subcaption. The telephone number in such a listing may be that of another service furnished the same customer or one of the customer's PBX trunks not included in the incoming service group or the service furnished a different customer.

In the latter case, the customer desiring the alternative listing must have the consent of the customer having the alternatively listed number.

S7.3 Restricted Listings

1. Non-Listed Service

Non-Listed Service is an arrangement whereby a customer's number is omitted from the telephone directory but not from the information records.

2. Non-Published Service

Non-Published Service is an arrangement where a customer's listing is omitted from both the telephone directory and information listings.

S7. DIRECTORY LISTINGS

S7.4 Regulations

1. Directory listings are provided in connection with each customer service as specified herein.
2. The alphabetical section of the telephone directory consists of a list of names of customers in alphabetical order and is designed solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use the customer's service as an aid to the use of telephone service, and special positions or arrangements of names is not contemplated.
3. Listings must conform to the Telephone Company's specifications with respect to its directories.
 - a. The Telephone Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgement, the clearness of the listing or the identification of the customer is not impaired thereby. Where more than one line is required to properly list the customer, no additional charge is made.
 - b. The Telephone Company may refuse a listing which is known not to constitute a legally authorized or adopted name, or any listing which, in the opinion of the Telephone Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Telephone Company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect.
4. Primary Listings
 - a. One listing, termed as the primary listing, is provided without additional charge in connection with each customer's service as follows:

S7. DIRECTORY LISTINGS

S7.4 Regulations (continued)

4. Primary Listings (continued)

- (1) Individual line main service, service for Customer-provided Coin and Credit Card Operated Telephones. Two or more individual lines consecutively numbered and arranged for group hunting constitute one customer service.
 - (2) Joint Use – Each joint user.
 - (3) Multiline (key) Telephone systems.
 - (4) Branch exchange, order receiving or Centrex system.
 - (5) Mobile Telephone Service – per radiotelephone unit.
- b. When the service is contracted for by one party for the use of a second party, the primary listings may be the name of the second party.
- c. The primary listing for business service is ordinarily the name of the customer or the name under which a business is regularly conducted.
- d. A residence dual name primary listing is comprised of a surname, two first names, address and telephone number. A residence dual name primary listing may be provided for two persons who share the same surname and reside at the same address, or for a person known by two first names.

5. Regular Additional Listings

- a. In connection with business and residence service, regular additional listings are available only in the names of authorized users of the customer's service as specified in the Telephone Company's applicable tariffs.
- b. Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except as provided for joint user and alternate number listings. However, when it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing will be permitted under the address of a branch exchange, Centrex or extension of an exchange service line installed on premises of the customer, but at an address different from that of the attendant position or main service.

S7. DIRECTORY LISTINGS

S7.4 Regulations (continued)

5. Regular Additional Listings (continued)

- c. Business additional listings are not permitted in connection with residence service.
- d. Business additional listings may be provided in connection with Mobile Telephone Service and Inward Service of Wide Area Telephone Service (WATS) and on the connecting channel number with Interconnected Service through Miscellaneous Common Carriers.
- e. Business additional listings may be provided in connection with Joint User Service with one additional listing offered at no charge for each joint user on a customer's service.
- f. Residence additional listings are also permitted in connection with business service which is located in a residence and for permanent or season guests residing in a hotel or club.
- g. A residence dual name additional listing is comprised of a surname, two first names, address and telephone number. A residence dual name additional listing may be provided for two persons who share the same surname and reside at the same address, or for a person known by two first names.

6. Special Types of Additional Listings

a. Alternate Number Listings

Alternate number listings refer calling parties to another telephone number at night and on Sundays and holidays, or in case no answer is received on the call to the primary number. If the alternate number is that of another customer's service, the written consent of the other customer must be obtained before the alternate listing is provided.

Where two or more alternate number listings are furnished under one directive note or caption heading, the rate shall apply to each listing under the note or caption, but no charge applies for the note or caption itself.

S7. DIRECTORY LISTINGS

S7.4 Regulations (continued)

6. Special Types of Additional Listings (continued)

b. Foreign Listings

Foreign listings are listings in an alphabetical directory of an area other than that from which the listed service is furnished.

7. Initial Contract Period For Additional Listings

The initial contract period for additional listings, where the listing appears in the directory, is the directory period. Each directory period, with the appearance of the listing in the directory, will constitute a separate initial contract period. Listings are automatically included in each directory issue unless notice to the contrary is received from the customer.

Termination charges for additional listings, where the listing appears in the directory, are the charges due to the end of the directory period, except that in the following cases the termination charges will be only the charges due for the period service has been rendered:

- a. The contract for the main service or Joint User Service is terminated.
- b. The listed party contracts for service in his own name.
- c. The customer or listed party moves to a new location as a result of which the service of the customer is not available to the listed party.
- d. The listed party dies.

8. The Telephone Company may publish of its own volition in its directories such notices, instructions, listings and other information pertaining to local or other governmental agencies as are necessary in its judgement to meet the convenience of the public.

9. Foreign Zone Service

The primary listing is provided in the directory for the foreign zone.

S7. DIRECTORY LISTINGS

S7.4 Regulations (continued)

10. Foreign Exchange Service

The primary listing is provided in the directory for the foreign exchange. In addition, such listing will also be furnished without additional charge in the directory for the normal exchange, with a notation, if necessary, that a toll charge is applicable.

11. Special Reversed Charge Long Distance Service

The telephone number designation, with such explanatory notes as in the judgement of the Telephone Company are necessary, will be listed in the directory of the selected area.

12. Non-published Telephone Service

A Non-published Telephone Service will be furnished, at the customer's request providing for the omission or deletion of the customer's telephone listing from the telephone directory, and, in addition, the customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth below

- a. The Telephone Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number.
- b. The Telephone Company will try to prevent the disclosure, of the number of such telephone, but will not be liable should such number be divulged inadvertently; however.
- c. When a customer with Non-published Telephone Service places a call to the Universal Emergency Number 911 Service, the Telephone Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Universal Emergency Number 911 Service upon request of such governmental authority.

S7. DIRECTORY LISTINGS

S7.5 Rates

1. Regular and Special Types of Additional Listings

The following rates apply for regular and special types of additional listings, and shall be effective at the time the listing is placed on the directory records.

| | <u>Per Month</u> |
|--|------------------|
| Business..... | \$0.60 |
| Residence..... | \$0.50 |
| One business Joint User listing, per Joint User..... | None |

2. Non-published Telephone Service

Non-published Telephone Service..... \$2.00

- a. Non-published Telephone Service furnished to a customer for data service where there is no voice use contemplated.
- b. Non-published Telephone Service furnished to a customer for short periods of time, usually one day, in connection with local and long distance message broadcasts of sporting events, conventions or other special events.
- c. Non-published Telephone Service furnished to a customer with other listed, non-listed or non-published service in the same directory area.
- d. Non-published Telephone Service associated with Mobile Telephone Service.

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

| | <u>Sheet No.</u> | |
|------|------------------|--|
| S8.1 | 1-11 | Custom Calling and Class Services |
| S8.2 | 12 | Long Distance Message Restriction |
| S8.3 | 13 | Blocking “900” Information Service |
| S8.4 | 14 | Trunk Hunting Service Arrangements |
| S8.5 | 15-17 | <u>Direct Inward Dialing (DID) Service</u> |
| S8.6 | 18-19 | <u>Pennsylvania Telecommunications Relay Service</u> |
| S8.7 | 20-21 | <u>Optional Calling Plans</u> (C) |

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 Custom Calling and Class Services

A. General

Custom Calling Services consist of optional service features for use in connection with a customer's Local Exchange Service.

B. Regulations

1. Custom Calling Services may be associated with residence and business individual line service, exclusive of Coin Telephone Service.
2. Custom Calling Services require special facilities and will be provided only where such facilities are available.
3. A trial period of thirty (30) days is offered for a customer to assess the effectiveness of a Custom Calling Service Feature package. The offering of this trial period option is limited in that the feature package may be tried only once per customer, per premises. A trial period precludes a future trial of any one of the individual features in that feature package. (C)

It is the customer's responsibility to respond affirmatively to the Company prior to the conclusion of the thirty (30) days if the customer chooses to continue the service beyond the thirty (30) day trial period. (C)
(C)
(C)

If during the trial period, the customer requests the feature package be disconnected, neither the applicable monthly rate, nor any other applicable charges will apply. If the customer retains any of the features of feature package beyond the thirty (30) day trial period, the monthly rates for each item of package will be applied from the date that each feature(s) or feature package was initially established. In addition, other applicable charges for the initial establishment of the feature(s) or feature package retained would apply. (C)

C. Feature Definitions

1. ANONYMOUS CALL REJECTION

Enables the customer to dial a special code to reject those calls from which a privacy indicator is received (meaning that the calling party chose to keep his number private). The calling party will receive a recorded announcement

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 Custom Calling and Class Services (continued)

D. Feature Definitions (continued)

1. ANONYMOUS CALL REJECTION (continued)

indicating that the person they are calling does not wish to receive calls from callers who choose to block their numbers. The customer does not receive any indication of rejected calls. This service is provided to Caller ID Subscribers at no additional charge.

2. AUTOMATIC ANSWER

Automatic Answer is an arrangement that allows a customer's telephone to serve as an answering machine for up to ten (10) messages when the subscriber is not available or the line is busy. Messages are password protected.

3. CALL FORWARDING

Call Forwarding is an arrangement whereby a customer, by dialing a special code, may have incoming calls redirected from their telephone number to another telephone number. Calls forwarded by this feature are subject to local and long distance message charges.

4. CALL FORWARDING DELUXE

Call Forwarding Deluxe is an arrangement that allows customers with Call Forwarding to activate, de-activate or change their call forwarding service from any location and from any tone telephone.

5. CALL RETURN

Call Return is an arrangement that allows the customer to dial a code and have a call automatically returned to the last party who called, or who attempted to call, them.

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 Custom Calling and Class Services (continued)

C. Feature Definitions (continued)

6. CALL TRANSFER

Call Transfer is an arrangement that allows the customer to transfer any established call to another person. Calls may be transferred to other parties both inside or outside their home or business. This feature requires Three-Way Calling.

7. CALL WAITING/CANCEL CALL WAITING

Call Waiting is an arrangement which allows a customer, who is talking on the telephone, to be alerted by a tone signal that a second call is incoming. The customer, by flashing the switchhook is able to have alternative conversations between the parties. This feature may be usage sensitive.

Cancel Call Waiting is an arrangement which allows the customer to dial a special code that will disable Call Waiting for the duration of one (1) call.

8. CALLER ID

Caller ID is an arrangement that allows customers to view the telephone number of the calling party before answering the telephone. After the first ring, the number will appear on a special display unit that must be provided by the customer.

9. CALLER ID BLOCKING

Caller ID Blocking is an arrangement that allows customers to block their telephone number from being delivered to the called party. This can be a complete security block for all calls or a per call block activated by dialing an access code before each call is made.

10. CALLER ID DELUXE

Caller ID Deluxe is an arrangement that allows customers to view the name and the telephone number of the calling party before answering the phone

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 Custom Calling and Class Services (continued)

C. Feature Definitions (continued)

10. CALLER ID DELUXE (cont'd)

(when it becomes available). After the first ring, the name and the number will appear on a special display unit which must be provided by the customer.

11. CALLER ID DELUXE WITH CALL WAITING ID

Allows Caller ID (Name and Number) information to be delivered on incoming calls when the called party is off-hook. The information is delivered with the Call Waiting tone.

12. CUSTOMER ORIGINATED TRACE

Customer Originated Trace is an arrangement that allows customers to initiate a trace of the last incoming call. In the event that the call is of an obscene, threatening or harassing nature, the customer will be able to dial an activation code that will have the caller's number printed at the Telephone Company Central Office.

13. DISTINCTIVE RING

Distinctive Ring is an arrangement that allows customers to have up to three (3) telephone numbers on one (1) line and have a distinctive ring for each number. A distinctive call waiting tone is also associated with this service.

14. DO NOT DISTURB

Do Not Disturb is an arrangement that allows the customer to prevent calls from ringing in their home by diverting them to a tone or recorded announcement. They may give selected callers a Personal Identification Number (PIN) that will allow the caller to override Do Not Disturb in order to reach the customer.

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 Custom Calling And Class Services (continued)

C. Feature Definitions (continued)

15. HOOK SERVICE

Hook Service is an arrangement that allows a pre-determined telephone number to be automatically dialed if the customer takes the telephone off the hook and does not dial any digits within a certain period of time. The time out interval may be set at one (1) to twenty-eight (28) seconds.

16. PRIORITY CALL

Priority Call is an arrangement which provides for one distinctive audible signal to the customer when a call is received from one of up to ten prespecified telephone numbers. If the customer also subscribes to call waiting, and the incoming call arrives while the line is busy, the usual call waiting tone is altered with a distinctive pattern. For calls originating from a line within a multiline hunting group, the distinctive signal is only produced when the caller's main telephone number is one of those prespecified.

17. REPEAT DIAL

Repeat Dial is an arrangement that allows the customer to dial an access code to have their phone continuously attempt to re-dial a busy number. When the line is free, the customer will be alerted by a special ring and the call will automatically be made. Customers may also use Repeat Dial to dial the last number called.

18. SELECTIVE CALL ACCEPTANCE

Enables a customer to designate a maximum of ten (10) telephone numbers from which calls will be accepted. The customer can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company's equipment will screen incoming calls against the customer's list and complete calls from numbers on the customer's list. Calls from all other numbers will be routed to a recorded announcement.

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 Custom Calling and Class Features (continued)

C. Feature Definitions (continued)

19. SELECTIVE CALL FORWARDING

Enables the customer to forward incoming calls from a maximum of ten (10) specified telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Telephone Company's equipment will screen incoming calls against the customer's list and forward only calls from telephone numbers included on the list. Calls forwarded by this feature are subject to all applicable local and long distance charges.

20. SELECTIVE CALL REJECTION

Selective Call Rejection is an arrangement which prevents future calls from up to ten (10) prespecified telephone numbers, one of which may be the most recent incoming call from an unknown telephone number immediately after the unwanted call has been received. Callers from the prespecified telephone numbers will receive an announcement that the called party is not accepting calls. For calls from a line within a multiline hunting group, the call will be blocked only when the main telephone number is included as one of the ten (10) prespecified telephone numbers.

21. SPEED CALLING

Speed Calling is an arrangement which allows customers to dial telephone numbers by using a pre-set abbreviated code. Customers may choose either an eight (8) number capacity or a thirty (30) number capacity.

22. THREE-WAY CALLING

Three-Way Calling is an arrangement which permits an existing call to be put on hold while a second call is established and added to the group. Conference calls made through this feature are subject to transmission limitations. This feature may be usage sensitive.

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 Custom Calling and Class Features (continued)

C. Feature Definitions (continued)

23. TOLL PIN OVERRIDE

Toll PIN Override is an arrangement wherein customers who have a toll restriction on their line may dial an access code which will permit the subscriber to make long distance calls.

24. VISUAL MESSAGE WAITING INDICATION

Visual Message Waiting Indication (VMWI) is a telephone company central office feature used to turn a visual indicator (usually a light) “on” or “off” at the Customer Premises to indicate to the customer the availability of the absence of a waiting message in the customer’s voice mail box. The customer is required to have a Customer Premise Equipment device that is capable of decoding the Frequency Shift Key (FSK) signaling that is sent by the telephone company switch to deliver the MWI feature.

25. VOICE/DATA PROTECTION

Voice/Data Protection is an arrangement that allows customers to enter an access code which will prohibit intrusion features such as Call Waiting or line verification from interrupting an existing call.

26. WAKE-UP SERVICE

Wake-Up Service is an arrangement that allows customers to dial an access code, along with the time to be notified, which will then cause the telephone to ring the customer at the specified time.

(C)

(C)

(C)

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 Custom Calling and Class Features (continued)

C. Feature Definitions (continued)

27. PACKAGES

(A) RESIDENTIAL

1. HOME OFFICE MANAGER

Automatic Answer, Distinctive Ring, Three-Way Calling, Speed Calling (30 number capacity), Voice/Data Protection, Call Transfer, and Repeat Dial.

2. TEEN PACKAGE

Caller ID Deluxe with Call Waiting ID, Call Waiting, Distinctive Ring, Do Not Disturb, and Speed Calling (30 number capacity).

3. SUPER SAVER 8

Caller ID Deluxe with Call Waiting ID, Call Waiting, Three-Way Calling, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding Don't Answer, Repeat Dial, and Call Return

4. ANSWER MANAGER

Caller ID Deluxe with Call Waiting ID, Call Waiting, Automatic Answer (includes Call Forwarding Busy and Call Forwarding Don't Answer), and Call Forwarding Variable

5. CALLER ID FEATURE PACKAGE

Caller ID Deluxe with Call Waiting ID, Call Waiting, Anonymous Call Rejection, Call Return, Repeat Dial, Call Forwarding Variable, Three-Way Calling

(C)
|
(C)

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 Custom Calling and Class Features (continued)

C. Feature Definitions (continued)

27. PACKAGES (continued)

(B) BUSINESS

1. OFFICE MANAGER

Automatic Answer, Distinctive Ring, Three-Way Calling, Speed Calling (30 number capacity), Voice/Data Protection, Call Transfer, and Repeat Dial

2. BUSINESS MANAGER

Automatic Answer (includes Call Forwarding Busy and Call Forwarding Don't Answer), Caller ID Deluxe with Call Waiting ID, Call Waiting, Call Transfer/Three-Way Calling, Call Forwarding Variable, and Call Return

(C)
|
(C)

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 Custom Calling and Class Features (continued)

C. Feature Definitions (continued)

27. PACKAGES (continued)

(C) RESIDENTIAL AND BUSINESS

1. CUSTOMIZED PACKAGE OPTIONS

Customers may design their own feature package by selecting up to four (4) features, per package, of the available features, except *Caller ID*, *Caller ID Deluxe*, *Caller ID Deluxe with Call Waiting ID*, *Customer Originated Trace*, *Toll PIN Override*, *Automatic Answer* with rate discounts on the total price, as follows:

| | |
|-------------|--------------|
| 2 features, | 15% discount |
| 3 features, | 20% discount |
| 4 features, | 25% discount |

Effective January 28, 2003, Customized Package Options are being discontinued and will not be available to new customers. Existing customers will be able to continue Customized Package Options to which they are currently subscribed. However, when the customer discontinues the Customized Package Option, the customer will no longer be eligible to subscribe to any Customized Package Option.

(C)
|
(C)

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 Custom Calling and Class Services (continued)

C. Rates

| | RESIDENCE | BUSINESS | |
|---|------------|----------|-----|
| 1. Anonymous Call Rejection To Caller ID and Caller ID Deluxe Customers | \$0.00 | \$0.00 | |
| 2. Automatic Answer | \$6.00 | \$7.00 | |
| 3. Call Forwarding | | | |
| Fixed | \$1.50 | \$2.50 | |
| Variable | \$2.50 | \$4.00 | |
| Usage Sensitive | \$0.75 (D) | \$0.75 | (D) |
| 4. Call Forwarding Deluxe | \$4.00 | \$5.50 | |
| 5. Call Return | \$2.50 | \$3.50 | |
| Usage Sensitive | \$0.75 (C) | \$0.75 | (C) |
| 6. Call Transfer | \$4.00 | \$5.50 | |
| 7. Call Waiting/Cancel Call Waiting | \$2.50 | \$3.50 | |
| Usage Sensitive | \$0.75 (D) | \$0.75 | (D) |
| 8. Caller ID | \$5.50 | \$6.50 | |
| 9. Caller ID Blocking | \$2.00 | \$3.00 | |
| Usage Sensitive | \$0.00 | \$0.00 | |
| 10. Caller ID Deluxe | \$6.00 | \$7.00 | |
| 11. Caller ID Deluxe with Call Waiting ID | \$7.00 | \$8.00 | |
| 12. Customer Originated Trace | \$2.50 | \$2.50 | (D) |

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 Custom Calling and Class Services (continued)

D. Rates (continued)

| | RESIDENCE | BUSINESS | |
|---------------------------------------|------------|----------|-----|
| 13. Distinctive Ring | \$4.00 | \$5.00 | |
| 14. Do Not Disturb | \$1.50 | \$2.50 | |
| 15. Hook Service | \$1.00 | \$2.00 | |
| 16. Priority Call | \$3.00 | \$3.50 | |
| 17. Repeat Dial | \$1.50 | \$2.50 | |
| Usage Sensitive | \$0.75 (D) | \$0.75 | (D) |
| 18. Selective Call Acceptance | \$3.00 | \$3.50 | |
| 19. Selective Call Forwarding | \$4.00 | \$4.50 | |
| 20. Selective Call Rejection | \$4.15 | \$4.70 | |
| 21. Speed Calling | | | |
| 8 Code Capacity | | | |
| Fixed | \$1.00 | \$2.00 | |
| Variable | \$1.50 | \$3.00 | |
| 30 Code Capacity | | | |
| Fixed | \$2.00 | \$4.00 | |
| Variable | \$3.00 | \$5.00 | |
| 22. Three-Way Calling | \$2.50 | \$4.50 | |
| Usage Sensitive | \$0.75 (D) | \$0.75 | (D) |
| 23. Toll PIN Override | \$2.50 | \$3.50 | |
| 24. Visual Message Waiting Indication | \$1.00 | \$1.00 | |
| 25. Voice/Data Protection | \$2.00 | \$3.00 | |

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.1 Custom Calling and Class Services (continued)

D. Rates (continued)

| | RESIDENCE | BUSINESS | |
|-----------------------------|-----------|--------------|-----|
| 26. Wake-Up Service | \$2.00 | \$3.00 | |
| 27. Packages | | | |
| Home Office Manager | \$17.25 | ----- | |
| Teen Package | \$13.50 | ----- | |
| Office Manager | ----- | \$24.00 | |
| Super Saver 8 | \$16.50 | ----- | |
| Answer Manager | \$16.00 | ----- | |
| Business Manager | ----- | \$26.00 | |
| Caller ID Feature Package | \$12.00 | ----- | (C) |
| Customized Package Options* | | | (C) |
| Residence and Business | | | |
| 2 features, | | 15% Discount | |
| 3 features, | | 20% Discount | |
| 4 features or more, | | 25% Discount | |

*Discontinued effective January 28, 2003 (see S81.C.27.(C)1 preceding). (C)

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.2 Long Distance Message Restriction – Local Exchange Service

A. General

Long Distance Message Restriction – Local Exchange Service is an arrangement, which permits a Local Exchange Service line user to dial local service area calls but prevents the origination of long distance calls. In addition, this arrangement denies the user access to “ZERO” (Operator) dialing.

B. Regulations

1. Long Distance Message Restriction – Local Exchange Service is provided for use only on individual line Local Exchange Service.
2. The acceptance of long distance collect call messages is not restricted by this arrangement.

C. Rates

No charge for this service.

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.3 Blocking "900" Information Service

1. General

Where central office facilities permit, "900" Blocking provides customers the capability to block origination of direct dialed calls to a "900" Number (900-NXX-XXXX).

2. Regulations

- a. Blocking is available on individual lines for residence and business customers.
- b. When the blocking is activated, direct dialed calls to all "900" Service numbers are blocked.
- c. Blocking service may not be available with certain multi-line business arrangements
- e. There is no charge to remove "900" Blocking.

3. Rates

"900" Call Restriction Service, per line arranged

Per Month No Charge

No Service Charge applies:

- 1. In an exchange during the first six months after the exchange becomes equipped to provide this option.
- 2. When installed coincident with the establishment of the associated individual line.

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.4 Trunk Hunting Service Arrangements

A. General

Trunk Hunting Service Arrangement is equipment located in the Telephone Company's central office arranged to select the next available hunting line of a customer's group when the line associated with the called number of the customer is busy.

B. Regulations

The rate following is applicable to residence and business individual line service, PBX trunks, Toll Free Service access lines, and Centrex lines which are grouped for incoming service.

C. Refer to Section S7 for the regulations applicable to directory listings in connection with provision of primary listings on a rotary basis, and Section S17 for applicable Service Charges.

D. Rates

Hunting Service Arrangement,
per group so arranged \$4.00

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.5 Direct Inward Dialing (DID) Service

A. Regulations

1. DID Service provides for inward dialing from the telecommunications network directly to lines associated with switching equipment located on the customer's premises. DID Service requires special equipment and will be provided only where DID facilities are available in the central office and the switching equipment located on the customer's premises is properly equipped for DID Service.

When modifications to the central office equipment are required in excess of those contemplated by the rates and charges specified herein, charges based on the estimated costs of the specially constructed equipment apply if the equipment has the capability to be modified. Such charges will be determined in accordance with (a) following, unless the customer elects the alternative charges specified in (b) following, and notifies the Telephone Company of such election in writing prior to the start of such special construction.

- a. Charges equal to the estimated costs of the specially constructed equipment apply as follows:
 - (1) An initial nonrecurring charge applies at the start of service equal to the cost installed.
 - (2) Monthly rates apply equal to the recurring monthly costs. For purposes of this paragraph, recurring monthly costs include the estimated costs of maintenance, depreciation, administration, taxes, return on investment and any other items of cost applicable to the specially constructed facilities, but do not include provision for depreciation, return on investment and federal income tax on any portion of the investment as to which a nonrecurring charge applies pursuant to (1) preceding.

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.5 Direct Inward Dialing (DID) Service

A. Regulations (continued)

- a. Charges equal to the estimated costs of the specially constructed equipment apply as follows: (continued)

(3) In the event charges are applicable pursuant to both (1) and (2) preceding, an additional monthly rate applies equal to 10% of the estimated recurring monthly costs of maintenance, administration and taxes, other than federal income tax, associated with any portion of investment as to which a nonrecurring charge applies pursuant to (1) preceding.

- b. As an alternative to the charges specified in (a) preceding, charges equal to the estimated costs of the specially constructed equipment apply as follows:

Any such costs, whether in the costs installed or in the recurring monthly costs, or both, shall be recovered by a monthly rate which shall include the estimated excess cost of maintenance, depreciation, administration, taxes, return on investment, federal income tax and any other items of costs applicable to the specially constructed equipment.

2. DID Service must be provided on all trunks in a group arranged for inward service. Routing of calls to selected numbers within the DID number group over a separate trunk group is not contemplated.
3. Switching systems with which DID Service is associated must be arranged by the customer to provide for the intercepting of assigned by unused line numbers.
4. Where DID Service is requested from more than one wire center or from separate trunk groups within the same wire center, such service provided from each wire center or each trunk group within the same wire center shall be considered a separate service.

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S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.5 Direct Inward Dialing (DID) Service (continued)

A. Regulations (continued)

5. DID Service is furnished upon the condition that the customer obtain adequate facilities to permit the use of DID Service without injurious effect upon it or any other services rendered by the Telephone Company. The Telephone Company may terminate or refuse to furnish service to any customer, without incurring any liability, if the use of the service would interfere with or impair other services provided by the Telephone Company, provided that, in the case of a termination of service, at least five days have elapsed following written notification to the customer by mail, or in person, of the Telephone Company's intention to terminate the service for such cause.

In the event that two or more customers in the same exchange require use of equipment constructed at customer expense for provision of the service to all such customers will be borne equitably by all such customers. Such equitable distribution of common costs may require the transfer of sums of money between customers. Discontinuance of use of DID Service shall not qualify a customer for a refund of any portion of any amount paid for noncustomer-premise equipment necessary for provision of DID Service. If any customer disagrees with the Telephone Company's decision regarding the previous referenced equitable distribution of common costs, that customer shall promptly ask the Public Utility Commission of Pennsylvania to review the matter and issue such order as is appropriate.

B. Rates

| <u>DID Service for:</u> | <u>Installation Charge</u> | <u>Per Month</u> | |
|---|--------------------------------|----------------------|-----|
| First 10 DID line numbers | \$250.00 | \$3.50 | (C) |
| Each additional 10 DID line numbers ... at the same time | 25.00 | \$3.50 | (C) |
| DID central office trunk connection, per trunk * | 18.00 | 10.00 | |

* In addition, rates and charges apply as specified for PBX Trunks in this Company's Local Exchange Rates in Section S5, and Service Charge in Section S17.

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.6 Pennsylvania Telecommunications Relay Service

1. General

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company’s switching equipment is arranged to translate the “711” calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission’s Order entered on February 4, 2000 at Docket No. M-00900239.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after August 1, 2022: (C)

Per residence access line, per month \$0.00 (D)

Per business access line, per month \$0.00 (D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change (D) Indicates Decrease

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.6 Pennsylvania Telecommunications Relay Service (Cont'd)

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate, except for calls originating from Pay Telephones, which shall be completed free of charge. All intraLATA toll calls placed through the PA TRS will be rated according to the Rates Applicable on Messages Placed by Certified Speech and/or Hearing Disabled rates in the Pennsylvania Telephone Association Toll Tariff Telephone PA. P.U.C. No. 10. This Company concurs with this tariff.

The Company will make either a calling card or a prepaid debit card available to the PA TRS user. The rates for either option will not exceed those that would apply to identical calls for non-PA TRS users of coin-sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

(C)

(C)

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.7 Optional Calling Plans

A. Regulations

These optional calling plans are for customers of West Side Telephone Company. Resale is not permitted.

There is a minimum one (1) month service period.

Dialing is on a 7 or 10 digit basis.

Available where facilities permit.

B. Residence Optional Calling Plans

1. Line Manager Plus

Community Plus Caller (Local Exchange Service Residence Calling Plan 3), Caller ID Deluxe with Call Waiting ID, Call Waiting, Automatic Answer (includes Call Forwarding Busy and Call Forwarding Don't Answer), and Call Forwarding Variable

2. Frequent Caller Total Choice

Frequent Caller (Local Exchange Service Residence Calling Plan 4), Caller ID Deluxe with Call Waiting ID, Call Waiting, Three-Way Calling, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding Don't Answer, Repeat Dial, and Call Return

3. Community Plus Caller Total Choice

Community Plus Caller (Local Exchange Service Residence Calling Plan 3), Caller ID Deluxe with Call Waiting ID, Call Waiting, Three-Way Calling, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding Don't Answer, Repeat Dial, and Call Return

(C)

(C)

S8. MISCELLANEOUS SERVICES AND EQUIPMENT

S8.7 Optional Calling Plans (continued)

(C)

C. Business Optional Calling Plans

1. Total Choice Business

Frequent Caller (Local Exchange Service Business Calling Plan 4),
Automatic Answer (includes Call Forwarding Busy and Call Forwarding
Don't Answer), Caller ID Deluxe with Call Waiting ID, Call Waiting, Call
Transfer/Three-Way Calling, Call Forwarding Variable, and Call Return

D. Rates and Charges

| | RESIDENCE | BUSINESS | |
|------------------------------------|-----------|----------|-------|
| Line Manager Plus | \$27.50 | ----- | |
| Frequent Caller Total Choice | \$44.00 | ----- | |
| Community Plus Caller Total Choice | | \$31.00 | ----- |
| Total Choice Business | ----- | \$81.00 | |

(C)

S9. PAY TELEPHONE LINE SERVICE

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S9. PAY TELEPHONE LINE SERVICE

S9.1 Pay Telephone Line Service

S9.1.1 General

- A. Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.
- B. Pay Telephone Line Service
 - 1. Is available in all exchanges of the Company: foreign exchange service is not available to these lines.
 - 2. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.
 - 3. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
 - 4. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
 - 5. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
 - 6. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.

S9. PAY TELEPHONE LINE SERVICE

S9.1 Pay Telephone Line Service (continued)

S9.1.1 General (continued)

B. Pay Telephone Line Service: (continued)

7. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
8. Pay telephone connected to a Pay Telephone Line must be registered in compliance with part 68 or the FCC's rules and Regulations.
9. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.
10. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

S9.1.2 Regulations and Rates

- A. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's Tariff-Telephone PA. P.U.C. No. 3, Section 5.
- B. Where measured service is available in a given exchange, the business measured service rates apply to pay Telephone Line Service.

S9. PAY TELEPHONE LINE SERVICE

S9.1 Pay Telephone Line Service (continued)

S9.1.2 Regulations and Rates (continued)

- C. Line Connection charges listed in Section 17 of this Tariff applies to Pay Telephone Line Service, if requested by the customer.
- D. The business touch tone rate listed in Section 11 of this Tariff is included in the regular monthly rates for the class, type and grade for service.
- E. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-listed number.
- F. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

S9.1.3 Available Features For Pay Telephone Service

- A. Optional call screening/blocking/coin supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.
 - 1. Incoming/Outgoing Screening – prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator-handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.

S9. PAY TELEPHONE LINE SERVICE

S9.1 Pay Telephone Line Service (continued)

S9.1.3 Available Features For Pay Telephone Service (continued)

A. (continued)

2. Incoming Blocking – blocks all incoming calls.
3. Outgoing Blocking – restrict outgoing calls to non-sent paid call only (coinless).
4. Coin Supervision Additive – provides for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals for the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

B. Rates

| | <u>Monthly Charge</u> | <u>NRC</u> |
|--------------------------------|-----------------------|------------|
| 1. Incoming/Outgoing Screening | \$2.00 | ----- |
| 2. Incoming Blocking | ----- | ----- |
| 3. Outgoing Blocking | ----- | ----- |
| 4. Coin Supervision Additive | \$2.21 | N/A |

S10.

RESERVED FOR FUTURE USE

S11.

RESERVED FOR FUTURE USE

S12. CENTREX SERVICES

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S12. CENTREX SERVICES

S12.1 General

Centrex Services are communications systems which include the facilities necessary for exchange access and intercommunications within the system, plus other features specified by the Telephone Company.

S12.2 Regulations

1. Centrex Services are offered by the Telephone Company at rates, charges and terms as the Telephone Company shall determine.
2. The rates and charges for exchange access Centrex lines associated with Centrex Services are as specified in Section 12.3 following.
3. Centrex lines are classified as business service.

Centrex Service, furnished by central office type dial switching equipment, is offered to new customers only from the Telephone Company's electronic switching system central offices subject to the availability of facilities and where, in the judgement of the Telephone Company, service may be provided by the use of service arrangements, equipment and facilities in quantities and types regularly furnished by the Telephone. Whenever, in the judgement of the Telephone Company, it is impracticable to provide Centrex Service, the offerings of Direct Inward Dialing (DID) Service and Identified Outward Dialing (IOD) Service associated with dial switching equipment located on the customers premises may be provided as specified in this tariff as a substitute to meet the customer's requirements for service.

When a customer requests a new Centrex system or a new location group within an existing Centrex system that requires the installation of additional outside plant or central office facilities, and where, in the judgement of the Telephone Company, it is practicable to provide such facilities, the customer will be charged the cost of providing the necessary additional facilities, in addition to all other rates and charges applicable to the Centrex system or location group being installed.

S12. CENTREX SERVICES

S12.2 Regulations (continued)

When additions to the outside plant or central office facilities are required in excess of those contemplated by the rates and charges specified herein, charges apply based on the estimated costs of the specially constructed facilities. Such charges will be determined in accordance with a. following, unless the customer elects the alternative charges specified in b. following, and notifies the Telephone Company of such election in writing prior to the start of such special construction.

a. Charges equal to the estimated costs of the specially constructed facilities apply as follows.

(1) An initial nonrecurring charge applies at the start of service equal to the cost installed.

If any element of the specially constructed facilities, is replaced subsequent to the start of service and the cost of such replacement is chargeable to the capital accounts of the Telephone Company, a nonrecurring replacement charge applies. The Telephone Company shall notify the customer in writing of the need for such replacement and such replacement shall not be undertaken until the Telephone Company has received written authorization from the customer.

(2) Monthly rates apply equal to the recurring monthly costs. For purposes of this paragraph, recurring monthly costs include the estimated costs of maintenance, depreciation, administration, taxes, return on investments and any other items of cost applicable to the specially constructed facilities, but do not include provision for depreciation, return on investment and federal income tax on any portion of the investment as to which a nonrecurring charge applies pursuant to (1) preceding.

(3) In the event charges are applicable pursuant to both (1) and (2) preceding, an additional monthly rate applies, equal to ten percent of the estimated recurring monthly costs of maintenance, administration and taxes, other than federal income tax, associated with any portion of the investment as to which a nonrecurring charge applies pursuant to (1) preceding.

S12. CENTREX SERVICES

S12.2 Regulations (continued)

3. Centrex lines are classified as business service. (continued)
 - b. As an alternative to the charges specified in a. preceding, charges equal to the estimated costs of the specially constructed facilities apply as follows:

Any such costs, whether in the costs installed or in the recurring monthly costs, or both, shall be recovered by a monthly rate which shall include the estimated excess cost of maintenance, depreciation, administration, taxes, return on investment, federal income tax and any other items of costs applicable to the specially constructed facilities.

4. Centrex is offered only as a complete service. The exchange access and intercommunication with Centrex line portions of the service are not offered separately.

Where quantities of switching equipment or central office lines in excess of those considered adequate by the Telephone Company are requested by the customer, such additional facilities will be furnished at rates and charges based on costs.

5. Charges for Channels Connecting Different Premises

Channel charges as specified in this Company's Channel Services Tariff for connecting different premises are in addition to the rate for the Centrex line.

- (a) Intraexchange, or Zone of an Area Exchange

- (1) Except as specified in (2) following for Centrex Business Pak, where a main or intercommunication Centrex line is located outside of the serving or adjacent wire center area of the customer's primary location, channel charges apply for the extension of a Centrex line between the wire center serving the customer's primary location and the wire center serving the Centrex Business Pak line. Local channels are not required.

S12. CENTREX SERVICES

S12.2 Regulations (continued)

5. Charges for Channels Connecting Different Premises. (continued)

(a) Intraexchange, or Zone of an Area Exchange (continued)

(2) Channels for the extension of a Centrex Business Pak lines are required between the wire center serving the customer's primary location and the wire center serving the Centrex Business Pak line. Local channels are not required.

(3) If a Centrex number is extended to a second location, channel charges apply. Local channels are required, except at the switch end.

(b) Interexchange

Where a Centrex line is located in another exchange channel charges apply for the connecting facilities.

S12. CENTREX SERVICES

S12.3 Rates

| | PER MONTH |
|---|-----------|
| 1. Centrex Business Pak, per Centrex line | |
| 1 to 6 Lines..... | † |
| 7 to 30 Lines..... | # |
| Over 30 Lines..... | * |

† The monthly rate is an amount equal to 1/2 of the monthly rate specified for a Base Rate Area business Plan 1 PBX Trunk in Section 5 of this tariff, as appropriate.

The monthly rate is an amount equal to 1/3 of the monthly rate specified for a Base Rate Area business Plan 1 PBX Trunk in Section 5 of this tariff, as appropriate.

* Monthly rate is an amount equal to 1/6th of the monthly rate specified for a business Plan 1 PBX Trunk, as appropriate. No message unit allowance or usage charge allowance, as appropriate, is included in the rate schedules. The charges for all local Measured Rate Business Service, as appropriate, as specified in Section 5 of this tariff.

West Side Telephone Company DBA
West Side Telecommunications

Tariff Telephone PA. P.U.C. No. 3
Canceling Tariff Telephone PA. P.U.C. No. 2
Section 13
Original Sheet 1

S13. **RESERVED FOR FUTURE USE**

S14. LIFELINE SERVICE

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S14. LIFELINE SERVICE**S14.1 Description**

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations.

S14.2 Regulations

1. Lifeline Service is available to qualified customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (a household is defined as “any individual or group of individuals who are living together as one economic unit” an economic unit is “all adult individuals contributing to and sharing in the income and expenses of a household”). However, a qualified residence customer or household is not eligible for Lifeline Service if they are currently receiving a Lifeline program discount on another service supported by the Federal Communications Commission. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided.
 - a. One-Party Residence Line Rate or Local Measured Service Option.
 - b. Directory Listing (standard only).
 - c. Non-Published or Non-Listed Telephone Number Service.
 - d. Access to Directory Assistance Service.
 - e. Touch-Tone Calling Service.
 - f. Access to Message Toll Telephone Service and Optional Dial Station-to-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
 - g. Access to Operator Services.
 - h. Voluntary Toll Restriction Option.
 - i. Access to 800/888 Services.
 - j. Access to Call Trace.
 - k. Access to Alerting and Reporting Systems (9-1-1 dialing).
 - l. Access to the Pennsylvania Telecommunications Relay Service.
 - m. Caller ID Per-call and Per-line Blocking.
 - n. Other eligible telecommunications services at tariffed rates.

(C)
|

(C) Indicates Change

S14. LIFELINE SERVICE

S14.2 Regulations (continued)

- 3. An applicant for Lifeline Service must be a current participant in one of the following eligibility programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service. (C)

Pennsylvania Department of Human Services (DHS) Programs:

- Supplemental Security Income (SSI)
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)

Additional Eligible Programs (Federal)

- Federal Public Housing
- Veteran’s Pension or Survivor’s Pension Benefit

* * * * (C)

- 4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in S14.2 (3) above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually. When West Side Telecommunications is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the eligibility programs in S14.2 (3) above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (60 days from the date of the notification), the customer can contact the Company to negotiate new Dial (C)

(C) Indicates Change

S14. LIFELINE SERVICE

S14.2 Regulations (continued)

Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connections charges will apply to existing services or options retained).

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
6. Only services listed in S14.2 (2) above will be provided to Lifeline customers.
7. Customer requested temporary suspension of Lifeline Service is not permitted.
8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.

* * *

9. Lifeline customers are subject to all Residence service regulations in this and other tariffs of West Side Telecommunications.

(C)
|

(C) Indicates Change

S14. LIFELINE SERVICE

S14.2 Regulations (continued)

10. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customers' agent(s). (C)
- * * *
11. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifetime Service. Service restrictions will remain until the arrearage(s) have been paid in full.
12. Any Lifeline customer who has a past due balance of Toll charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
13. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C) Indicates Change

West Side Telephone Company DBA
West Side Telecommunications

Section 14
Third Revised Sheet 5
Cancels Second Revised Sheet 5

S14. LIFELINE SERVICE

S14.3 Lifeline Service Dial Tone Line Monthly Rate

1. Applicable Residence Dial Tone monthly rate minus \$5.25 ⁽¹⁾. (D)
2. Lifeline Service is subject to all applicable state, local and federal taxes, and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

- ⁽¹⁾ See FCC Public Notice released May 1, 2012, In re: *Lifeline and Link Up Reform and Modernization et al.*, Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012) and subsequent orders.

(D) Indicates Decrease

S15. **RESERVED FOR FUTURE USE**

West Side Telephone Company DBA
West Side Telecommunications

Tariff Telephone PA. P.U.C. No. 3
Canceling Tariff Telephone PA. P.U.C. No. 2
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S16. **RESERVED FOR FUTURE USE**

S17. SERVICE CHARGES

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| ***** | | (C) |

(C) Indicates Change

S17. SERVICE CHARGES

S17.1 General

Service Charges are those associated with work performed by the Telephone Company in connection with the provision of service or equipment for a customer.

Service Charges for the initial establishment of residential or business service are due and payable on the first billing cycle after installation.

S17.2 Regulations

1. Application of Service Charges

a. Service Order Processing Charge

A Service Order Processing Charge applies per account for the processing of a customer request for service or equipment ordered for completion at one time.

(1) A Service Order Processing Charge will be applicable in addition to the appropriate Connection Charge(s).

(2) Only one Service Order Processing Charge is applicable for all requests made at one time for service on one premise.

(3) The Service Order Processing Charge is based on the type of order processed.

- a. Billing Change - Any change that affects billing only.
- b. Service Change - A change that affects both service and billing.
- c. New Service - Complete New Service.

S17. SERVICE CHARGES

S17.2 Regulations (continued)

1. Application of Service Charges (continued)

b. Line Termination Charge

A Line Termination Charge applies per account for each line connection made at the customer's location per customer request.

A Line Termination Charge does not apply in connection with establishment of new residential single-line customers account or when such established account relocates service to a different building or premises.

c. Line Connection Charges

(1) One Line Connection Charge is applicable to the provision of each access line in the Central Office in association with any of the following services.

Individual Residence Service
Individual Business Service
PBX Trunks
Key System Trunks
Centrex Service
Off premise Extensions

(2) Line Connection Charges are not applicable when service is assumed by a customer prior to discontinuance by another customer and there is no change of telephone number.

d. Wiring Charges – Initial Connection

An Interface Jack is the demarcation point between the Telephone Company and customer location. Included is outside current interference protection, and to disconnect customer wiring for checking inside wiring problems.

S17. SERVICE CHARGES

S17.2 Regulations (continued)

1. Application of Service Charges (continued)

e. Miscellaneous Charges

Applicable under a variety of circumstances. The charges usually consist of a combination of one or more service charges.

(1) Changes in Telephone Number

- a. For changes in telephone number in the local exchange, a Service Order plus a Line Connection Charge for each number changed will apply.
- b. The above charges do not apply when in the judgement of the Company, changes in the telephone number are necessary for continuation of satisfactory service.

(2) Rearrangement of Drop Wire, Outside Circuit and/or Protector

- a. For the rearrangement of a drop wire, outside circuit, and/or protector initiated by the action of the subscriber, a Service Order Charge and a Line Termination Charge as specified in this Section will be applicable plus \$15.00 per rearrangement.
- b. Charges for rearrangement are not applicable if the rearrangement, move or change is required for the continuation of satisfactory service.

f. Other Charges

(1) Maintenance Visit Charge

A Maintenance Visit Charge applies per visit to a customer's premise where a service difficulty or customer initiated trouble report results from the use of equipment or facilities provided

S17. SERVICE CHARGES

S17.2 Regulations (continued)

1. Application of Service Charges (continued)

f. Other Charges (continued)

(1) Maintenance Visit Charge (continued)

by other than the Telephone Company or due to conditions beyond the control of the Telephone Company.

(2) Denied Service Restoral Charge

A Denied Service Restoral Charge applies for the restoral of service to an Individual Residence or Business Service, PBX Trunks, or Centrex Service for non-payment.

(3) Suspended Service Restoral Charge

When at the request of the customer, a service is temporarily suspended (a maximum of six months) a Service Order Charge and a Line Connection Charge as specified in Section 17, 1 a, 1 a (Service Change) and Section 17, 1 c (Line Connection Charge) will apply for the restoral of that service.

2. Service Charges are in addition to all other rates and charges that may be applicable for service and equipment provided by the Telephone Company. Other rates and charges include, but are not limited to, Installation and Non-recurring Charges.

3. Service Charges do not apply to work required for:

- a. Visits to a customer's premises solely for the purpose of repair, maintenance, or full or partial disconnection of Telephone Company provided service and equipment and no other chargeable activity is required.

S17. SERVICE CHARGES

S17.2 Regulations (continued)

3. Service Charges do not apply to work required for: (continued)
 - b. Changes in class, or grade of service, or concurrent moves, or changes necessitated by changes in class, or grade of service and no other work is required, except for service order processing.
 - c. Customer orders when one customer accepts service from another customer without lapse in the rendition of service and no other work is required, except for service order processing.
 - d. Service re-established after the destruction of the customer's premises by fire, flood or other similar causes beyond the customer's control, where the same amount of service is re-established within a reasonable period of time, at the same or different location. If, under the preceding conditions, service is installed at the original location, all Service Charges will apply for the subsequent installation.
 - e. A change from listed telephone service to Non-listed or Non-published Telephone Service necessitated by communications which are received that are of an annoying, foul or profane nature.
 - f. Directory listings excluding changes to a residence dual name primary or additional listing or the establishment of a residence dual name additional listing, billing name or billing address.
 - g. A change of name is ordered by the widow or widower of a deceased spouse.
 - h. A change of telephone number when initiated by the Telephone Company.
 - i. The processing of a customer request when the customer notifies the Telephone Company of the customer's intent to connect registered terminal equipment to the telecommunications network and no other activity is required.
 - j. Removal of service unless otherwise specified in other sections of this tariff.

S17. SERVICE CHARGES

S17.3 Rates

| | Residence | Business |
|--------------------------------------|-----------|----------|
| 1. Service Order Processing Charge: | | |
| Billing Changes | \$ 5.00 | \$15.00 |
| Service Changes | \$10.00 | 20.00 |
| New Service | \$12.00 | 25.00 |
| 2. Line Termination Charges | \$10.50 # | \$23.95 |
| 3. Line Connection Charges | \$16.00 | \$23.95 |
| Exchange Lines, Each | N/A | \$23.95 |
| PBX Trunks, Each | N/A | \$23.95 |
| Private Line Terminations, Each | N/A | \$23.95 |
| Tie Lines Terminations, Each | N/A | \$23.95 |
| 4. Wiring Charges-Initial Connection | | |
| Interface Jack and Associated Wiring | \$17.50 | \$29.50 |
| 5. Other Charges | | |
| a. Maintenance Visit Charge | \$20.00 | \$25.00 |
| b. Denied Service Restoral Charge | \$15.00 | \$20.00 |
| c. Returned Check Charge | Cost * | Cost * |

* This is limited to passing along the returned check charge levied upon the telephone company by the involved bank.

Line Termination Charge does not apply in connection with establishment of a new residential single-line customer's account, or when such established account relocates service to a different building or premises.

Supplement No. 12 – Tariff Telephone PA P.U.C. No. 3

West Side Telephone Company DBA
West Side Telecommunications

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Third Revised Sheet 7
Cancels Second Revised Sheet 7

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(C)

(C) Indicates Change

S18. EXCHANGE AREA MAP

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S18. EXCHANGE AREA MAP

18.1 General

The attached map shows the exchange area in which the West Side Telephone Company has been authorized to provide telephone services to the public under Certificate of Public convenience and Necessity issued to it by the Pennsylvania Public Utility Commission.

18.2 Exchange Boundaries

Exchange boundary map shown in the following color:

Core, Pennsylvania – Green

S18. EXCHANGE AREA MAP

18.3 Map

(A) Core, Pennsylvania

