

Supplement No. 109  
to  
Telephone - PA P.U.C. No. 7

**SOUTH CANAAN TELEPHONE COMPANY**

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**RATES AND RULES**

Governing the Furnishing of Telephone Service

IN

Lackawanna and Wayne Counties, Pennsylvania

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Issued: August 22, 2024

Effective: September 1, 2024

By

Filed in compliance with PA Public Utility  
Commission State Tax Adjustment  
Surcharge Procedure at PA Code §69.52

James J. Kail, President & CEO  
South Canaan, Pennsylvania



**NOTICE**

See Sheet 2

***CHANGES MADE BY THIS SUPPLEMENT***

CHANGE:

This supplement changes the company's State Tax Adjustment Surcharge (STAS).

Please see the following section:  
Section 1: Sheet 17

South Canaan  
Telephone Company

77th Revised Sheet 3  
Cancels 76th Revised Sheet 3

**CHECK SHEET**

Sheet 1 -	Original	
Sheet 2 -	Original	
Sheet 3 -	77th Revised	(C)
Sheet 3A-	3 <sup>rd</sup> Revised	
Sheet 4 -	Original	
Sheet 5 -	2 <sup>nd</sup> Revised	

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Section 1	Sheet 14	- Original		Section 5	Sheet 1	- Original
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Section 4	Sheet 8	- Original				

(C) Indicates Change

Supplement No. 76 - Telephone - PA P.U.C. No. 7

South Canaan  
Telephone Company

3<sup>rd</sup> Revised Sheet 3A  
Canceling 2<sup>nd</sup> Revised Sheet 3A

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Section 6	Sheet 34	- Original	(C)
Section 7	Sheet 1	- 1 <sup>st</sup> Rev.	
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Section 7	Sheet 5	- 1 <sup>st</sup> Rev.	
Section 8	Sheet 1	- Original	

(C) Indicates Change

South Canaan  
Telephone Company

Original Sheet 4

**TERRITORY SERVED BY THIS COMPANY**

LACKAWANNA COUNTY

Townships

Jefferson

WAYNE COUNTY

Boroughs

Waymart

Villages

Gravity  
South Canaan  
Varden

Townships

Canaan  
Cherry Ridge  
Clinton  
Lake  
South Canaan

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**Issued:** August 31, 1989

**Effective:** November 1, 1989

South Canaan Telephone Company

2<sup>nd</sup> Revised  
Sheet 5  
Canceling 1<sup>st</sup> Revised Sheet 5

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(C) Indicates Change

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**Issued:** June 24, 2002

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# SECTION 1

## GENERAL REGULATIONS

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GENERAL REGULATIONS (cont'd)

A. APPLICATION OF RATES

The regulations and schedules of charges in this tariff govern the furnishing of telephone service and facilities by the South Canaan Telephone Company, hereafter referred to as the Company, within its operating territory in the state of Pennsylvania.

In addition to the regulations and schedule of charges herein, this tariff is subject to specific regulations as set forth in 52 PA Code Chapter 64, "Standards & Billing Practices for Residential Telephone Services," and other regulations as may be prescribed by the PA PUC.

This tariff supplements and governs all other applicable tariffs of the Company and also any tariffs or portions of tariffs of other companies with which this Company concurs.

B. USE OF SERVICE

1. Telephone Service Defined

The term "service" as used throughout this tariff refers to the cable distribution and the switching equipment required to establish and maintain connections between customers within the local calling area and connections with the toll (long distance) network.

2. Abuse or Fraudulent Use

Service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes, but is not limited to:

- a. The use of service or facilities of this Company for a call or calls anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.
- b. The use of profane or obscene language.
- c. The impersonation of another with fraudulent intent.
- d. Listening in on party line conversations.
- e. Excessive use of party lines.
- f. The use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service.

GENERAL REGULATIONS (cont'd)

B. USE OF SERVICE (cont'd)

2. Abuse or Fraudulent Use (cont'd)

- g. The use of the service for any purpose other than as a means of communication.
- h. The use of service or facilities of this Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge.
- i. The obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, network access by rearranging, tampering with, or making connection with any facilities of this Company or by any trick, scheme, false representation, false credit device, or by or through any other fraudulent means or devise whatsoever, with intent to avoid the payment, in whole or part, of the regular charge for network access.

3. Obligation to Furnish Service

a. Availability of Facilities

The Company's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense, suitable facilities and rights for the construction, installation, testing and maintenance of the necessary pole lines, circuits and equipment.

b. Liability of the Company

The customer has exclusive control of his communications over the facilities furnished him by the Company. Unavoidable errors incident to the services and to the use of such facilities are subject to the terms, conditions, and limitations herein specified.

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by customer-owned and maintained equipment, or facilities, or by the negligence of the customer, or

GENERAL REGULATIONS (cont'd)

B. USE OF SERVICE (cont'd)

3. Obligation to Furnish Service (cont'd)

b. Liability of the Company (cont'd)

by the negligence of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission occurs. However, if, in the case of such interruption, service is restored on or before the day after said interruption is reported to or detected by the Company, no allowance will be made. The Company accepts no responsibility for interference in privacy of communication unless caused by negligence on the part of the Company.

The customer indemnifies and save the Company harmless against claims for libel, slander, fraudulent or misleading advertisements or infringement of copyright arising from the improper use of material transmitted over its facilities including that which is recorded, claims for infringement of patents arising from combining with, or using in connection with; facilities of the Company, any apparatus or systems of the customer and all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

The customer, for equipment and/or facilities used in the explosive atmosphere, indemnifies and saves the Company harmless from and against any and all losses, costs, charges, expenses, payments, and reasonably incurred attorney's fees resulting from injury to or death of persons or damage to property and from and against any and all claims, demands, actions or judgments for such injury, death or damage, arising out of, resulting from, or in any manner caused by the presence, location, use, operation, installation, maintenance, repair, replacement or removal of such equipment or facilities, or the acts or omissions of

GENERAL REGULATIONS (cont'd)

B. USE OF SERVICE (cont'd)

3. Obligation to Furnish Service (cont'd)

b. Liability of the Company (cont'd)

the employees or agents of the customer in connection with such equipment, or facilities used in connection therewith, except when such injury, death or damage is caused by the sole negligence of the Company, its employees or agents.

Telephone service provided by the Company is not represented as adapted to the recording of telephone conversations, incoming messages, or to the transmission of pre-recorded messages. The use of customer-provided recording, reproducing, automatic answering and recording equipment, other customer-owned and maintained equipment and other customer-provided facilities in connection with the facilities of the Company are permitted only on the condition that the liability of the Company shall in no instance be greater than that provided in the preceding and that the Company will not be liable for any loss, damage, impairment or failure of service, arising from or in connection with, the use of customer-owned and maintained facilities or equipment not caused solely by negligence of the Company.

The Telephone Company reserves the reciprocal right to maintain its contractual relationship with a customer where a third party to such relationship has unilaterally introduced itself to act in the customers stead on telephone contractual matters, proprietary rights.

c. Priority of Service

In case of shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of network access service shall take precedence over all other services.

GENERAL REGULATIONS (cont'd)

B. USE OF SERVICE (cont'd)

3. Obligation to Furnish Service (cont'd)

d. Directory Errors and Omissions

The Company's liability arising from errors or omissions in its directories or in accepting listings presented by customers or prospective customers shall be limited to resulting impairment of the customer's service and the Company may discharge such liability by an abatement or refund of an amount not exceeding the directory or listing charge for the service during the period covered by the directory in which the error or omission occurs. The Company will not be a party to controversies arising between customers or others as a result of listings published in its directories.

e. Transmitting Messages

Except as otherwise specifically provided in this tariff, the Company does not transmit messages but offers the use of its facilities for communications between customers.

f. Acts of Other Companies

When the lines of another company are used to establish connections to points not reached by the Company's lines, the Company shall not be held liable for any act or omission of the other company.

g. Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a customer resulting from the attachment of the Company's instruments, apparatus, and associates wiring on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Company.

h. Recordings

Since the customer and calling parties have exclusive control over the quality and characteristics of messages recorded, the Company has no liability for the quality of, or defects in, the recordings of such messages.

GENERAL REGULATIONS (cont'd)

B. USE OF SERVICE (cont'd)

3. Obligation to Furnish Service (cont'd)

i. Provision of Facilities

Equipment and facilities necessary for the provision of a given service will be furnished by the Company, except as otherwise provided in this tariff.

4. Obligation of the Customer

a. Damage to Company Facilities

In the event Company property is damaged, lost, stolen or destroyed through the negligence or willful act of the customer or other persons authorized to use the service, and not due to ordinary wear and tear, the customer shall be required to pay the expense incurred by the Company in connection with its restoration to original condition or its replacement.

b. Commercial Power

Suitable commercial power including outlets, where required for the operation of any equipment or system furnished by the Company on the premises of the customer, shall be furnished by the customer.

c. Space

The customer shall provide suitable and sufficient space for any switching, terminal, distributing and other equipment associated with a given service.

d. Operating at the Premises

All operation at the Customer's premises is performed by and at the expense of the customer and must conform with the operating practices and procedures the Company may adopt to maintain a proper standard of service.

e. Access to Premises of the customer

For the purpose of installing, repairing, inspecting, or removing any part of its equipment, apparatus or lines on the premises of the subscriber, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonable hour.

GENERAL REGULATIONS (cont'd)

B. USE OF SERVICE (cont'd)

5. Special Equipment and Service Arrangements

In cases where customers desire a special type of service for which provision is not otherwise made, a monthly rate and charge is quoted based on the actual cost of furnishing such service, when in the judgement of the Company there is not reason for refusing to render the special service desired.

6. Equipment and Channels

Equipment and channels furnished by the Company on the premises of a customer are the property of the Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining and repairing the equipment, telephone and lines, or for the purpose of making collections from coin boxes, or upon termination of the service, for the purpose of removing such equipment, telephones and lines.

7. Identification of Recorded Public Announcements

Use of Company facilities for public announcements if subject to the following conditions:

For purpose of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

8. Compliance with FCC Rules and Regulations Governing Network Access

All connections to the network by the Company or by the customer must comply with the Rules and Regulations of the Federal Communications Commission (FCC) as are now in effect or implemented in the future.

GENERAL REGULATIONS (cont'd)B USE OF SERVICE (cont'd)9. Customer-Owned and Maintained Equipment

It is an obligation of the customer to insure that the magnitude and character of voltage and current transmitted from customer-owned and maintained facilities and equipment, the operation and maintenance of such facilities and equipment shall not interfere with any of the services offered by the Company or interfere with others. The characteristics of customer-owned and maintained facilities and equipment shall be such that its connection to the network will not interfere with network services. The character and location of customer-owned and maintained equipment and of the apparatus and sources of power to which such equipment may be connected shall be such as not to cause damage to Company plant or injury to Company employees or customers. Upon notice from the Company that the equipment of the customer is causing or is likely to cause hazard or interference, the customer shall make such changes as may be necessary to remove or prevent such hazard or interference.

The Company may interrupt the connection if at any time such action should become necessary in order to protect any of its services because of departure of the preceding compatibility requirements.

C. ESTABLISHMENT AND FURNISHING OF SERVICE1. Installation, Relocation, Maintenance and Repairs

The facilities owned by the Company must be installed, relocated, maintained and repaired by the Company. However, the Company reserves the right to require the customer to install and maintain, in accordance with the Company's specifications, facilities furnished by the Company located in places where such installation and maintenance by the employees of the Company would involve unusual hazard. The customer shall be responsible for damage to facilities of the Company caused by the negligence or willful act of the customer or by the location of the facilities to meet the customer's requirements at points involving unusual hazard to such facilities. The customer may not rearrange, disconnect, remove or attempt to repair or permit others to rearrange, disconnect, remove or attempt to repair any equipment installed by the Company except upon the consent of the Company.



GENERAL REGULATIONS (cont'd)

C. ESTABLISHMENT AND FURNISHING OF SERVICE (cont'd)

1. Installation, Relocation, Maintenance and Repairs (cont'd)

If extraneous electrical impulses and/or other interference are present at the customer's premises and require Company equipment or facilities to be modified, such modification shall be performed by the Company and the cost thereof shall be borne by the customer. If Modifications of customer-owned and maintained facilities is required, the customer is responsible for modification and shall bear the cost.

2. Cancellation or Change of Application for Service Prior to Establishment

When an application for service is canceled or changed, in whole or in part, by the applicant prior to the establishment of service, the applicant is required to pay the Company, upon request, the aggregate of the costs and expenses incurred by the Company, for any work performed upon the application prior to the cancellation or change of the service.

The payment to the Company required of the applicant shall not exceed the aggregate of the non-recurring and minimum contract period charges, including, but not limited to, construction and termination charges, which would have applied if the service and facilities had been established prior to such cancellation, change, or change in location.

3. Transfer of Service from One Customer to Another

Transfer to service from one customer to another is permitted subject to the application of service charges in accordance with this tariff.

The call number associated with the telephone service to be transferred may, upon request of either customer, be associated with the new customer's service if the new customer assumes all charges outstanding at the time of transfer and obtains, if requested by the Company, the written consent of the customer from whom the service is transferred.

4. Business and Residence Classifications

Business rates are applicable in connection with service furnished at a business location or any other place where the service is used primarily or dominantly for business, professional, institutional or occupational purposes. Business rates apply to all multiple location outlets when any of the outlets appear at a location classified as business service.

GENERAL REGULATIONS (cont'd)C. ESTABLISHMENT AND FURNISHING OF SERVICE (cont'd)4. Business and Residence Classifications (cont'd)

Residence rates apply in private residences where the service is used primarily or dominantly for nonbusiness purposes. Final determination as to business or residence classification remains with the Company.

5. Telephone Directories

The Company will provide one company designated telephone directory at no additional charge for each local exchange access line.

6. Telephone Numbers

The area code, or codes, central office designations, or designations, or line number, or numbers, or all of them, to be associated with a customer's telephone service shall be determined by the Company; and the Company reserves the right to change such codes, designations, or numbers, or all of them, associated with a customer's telephone service as the conduct of the business may require. The customer has no proprietary right in any area code, central office designation, or line number.

7. Overtime Work

When, at the subscriber's request, work is performed at other than regular business hours of the Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

8. Standby Workmen

In situations such as sporting events, one-time entertainment events, etc. where the customer requests that "standby workmen" be provided to safeguard the continuity of service, the entire cost of providing those "standby workmen" may be billed to the customer, regardless of whether such "standby workmen" were provided during regular or overtime working hours.

9. Toll Message Rates

Rates, rules and regulations governing toll or long distance messages are contained in the toll tariffs of the Pennsylvania Telephone Association and interexchange carriers lawfully operating within the Commonwealth of Pennsylvania.

GENERAL REGULATIONS (cont'd)**D. BILLING AND PAYMENTS****1. Contracts for Service**

Upon acceptance of an application for service, all the applicable provisions in the Company's tariffs lawfully on file become the contract between the customer and the Company. The Company reserves the right to require applications for service to be made in writing on forms supplied by it. Two forms of identification may be required as proof of the identity of an applicant, in which case, applications will be processed after identification has been established.

Requests for additional service and requests for changes in service, upon acceptance thereof by the Company becomes a part of the original contract, except that each item of additional service so installed is subject to the appropriate minimum contract period. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rates or regulations lawfully made, acts as a modification of all contacts to that extent without further notice.

Except as otherwise provided in other sections of this tariff, service is furnished for a minimum contract term of one month. The Company also reserves the right to refuse service to those applicants who are indebted to the Company for service previously rendered until the indebtedness is satisfied or payment arrangements made.

**FCC DESIGNATED 811 SERVICES**

(C)

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis as detailed in Section 1, Sheet 8 of this tariff. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity.

(C)

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

D. BILLING AND PAYMENTS (cont'd)

2. Deposits

A deposit, in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 -64.41 may be (C)  
required as security for future bills. Interest rates applied to customer deposits held by the  
Telephone Company are prescribed by the PUC.

Deposits will be returned in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 -  
64.41.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from  
complying with the Telephone Company's regulations as to the prompt payment of bills or  
constitutes a waiver or modification of the regular practices providing for discontinuance of service  
for non-payment of any sums due the Telephone Company for service rendered. (C)

3. Charges for Fractional Months

When service is established, discontinued or changed, the charge for service, equipment and  
facilities for the fractional part of the current billing month is a pro rate share of the monthly charge.

For purposes of administering this regulation, every month is considered to have thirty (30) days.

4. Payment for Service

Installation and construction charges, where applicable, must be paid in advance of the establishment  
of service. Service connection charges are payable when service is established. Charges for service  
rendered at pay telephones are payable in  
advance.

Interest at the rate of 3/4 of 1% per month will be charged on bills unpaid 20 days after date due.

Recurring charges for service are billed monthly in advance and are payable when the service has  
been rendered.

The customer assumes responsibility for:

- a. Charges for all local and toll messages sent from the customer's station, and for all toll  
messages received at such station on which charges are reversed with the consent of the  
person answering the call.
- b. Charges for calls placed between two services other than the customer's and billed to him  
with the prior consent of any person at his service location.
- c. Charges billed to his credit card number by the customer or by any person with his  
knowledge or consent.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

D. BILLING AND PAYMENTS (cont'd)

4. Payment for Service (cont'd)

Charges for toll message service are billed after the service has been rendered and are payable on request.

If objection in writing is not received by the Company within thirty (30) days after a statement of account is rendered, such statement shall be deemed to be correct and binding upon the customer.

5. Allowances for Service Interruptions

Pennsylvania Public Utility Commission, Docket #73130, Rule 14:

When main telephone service is interrupted for a period of at least 24 hours, the Company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

- a. (1) 1/30 of the tariffed monthly rate of all services and facilities furnished by the Company rendered inoperative by the Company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer of the Company's condition that the out-of-service extends beyond a minimum period of 24 hours.
- (2) 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the Company rendered inoperative to the extent of being useless.
- b. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, flood or other conditions beyond the control of the Company, an allowance of 1/30 of the tariffed monthly rate for all services and facilities furnished by the Company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the Company.

GENERAL REGULATIONS (cont'd)

D. BILLING AND PAYMENTS (cont'd)

5. Allowances for Service Interruptions (cont'd)

Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence or willful act of the customer or where the Company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

6. Return Check Charge

The customer whose check if returned to the Company from the bank will be billed a return check charge of \$15.00.

7. Cancellation for Cause

The Company may, following proper notice without incurring any liability, either suspend or terminate the service for any of the following reasons:

- (a) Abandonment of service.
- (b) Nonpayment of service.
- (c) Use of foul or profane language over the network access line if complaints are received and verified by the Company.
- (d) Impersonation of another person with fraudulent intent over the network access line.
- (e) Making nuisance calls.
- (f) Use of service by a customer in connection with a plan or contrivance to secure a large volume of calls to be directed to such customer at or about the same time, resulting in preventing, obstructing, or delaying the service of others.
- (g) Listening in on party line conversations or excessive use of party line service.

GENERAL REGULATIONS (cont'd)

D. BILLING AND PAYMENTS (cont'd)

7. Cancellation for Cause (cont'd)

- (h) Abuse or fraudulent use of service which includes the following:
  - (1) The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the applicable charge.
  - (2) The obtaining, or attempting to obtain, or assisting in attempts to obtain service, by rearranging, tampering with, or making connections with any facilities of the Company, or by any trick, scheme, false representation or false credit device, or by or through any other fraudulent means or device whatsoever, with the intent to avoid the payment, in whole or in part, of the established charges for such service.
- (I) Use of service for unlawful purposes as identified by due legal process.
- (j) Nonpayment of deposit required by the Company.
- (k) Any other violation of the rules, regulations and conditions as set forth in the Company's filed tariffs.

The Company may terminate service, without advance notice, for the following reasons:

- (a) Use of service in such a manner as to interfere with the service of others.
- (b) Use of the service for any purpose, other than as a means of communication which interferes with the service of others.

The Company may after due notice, continue such suspension of service until all charges due have been paid and all violations have ceased, or terminate the service and disconnect and remove any of its equipment from the customer's premises.

South Canaan  
Telephone Company

Section 1  
47th Revised Sheet 17  
Cancels 46th Revised Sheet 17

GENERAL REGULATIONS (cont'd)

D. BILLING AND PAYMENTS (cont'd)

8. State Tax Adjustment Surcharge

In addition to the charges provided in this tariff and other state toll and access tariffs in which this company concurs, a surcharge, as shown below, will apply to all intrastate charges for service on or after September 1, 2024, except on calls from pay telephones. (C)

For services provided to:	<u>Surcharge</u> <u>Rate</u>	
<b>END USER</b>	-0.725 %	(D)
<b>ACCESS USERS &amp; LOCAL EXCHANGE CARRIERS</b>	-0.692 %	(D)

The above charges will be recomputed, using the same elements prescribed by the Commission:

- a. Whenever any of the tax rates used in calculation of the surcharge are changed.
- b. Whenever the utility makes effective any increased or decreased rates.
- c. And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputations; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may submit the such recomputation a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

(C) Indicates Change

(D) Indicates Decrease



GENERAL REGULATIONS (cont'd)

E. SALES PROVISION

The Telephone Company may, from time to time, upon thirty (30) days' notice to the Commission waive or lower the recurring and/or nonrecurring charges for the services listed below subject to the following regulations.

1. Regulations

This sales provision will apply to all Residence and/or Business subscribers who add or upgrade to these services:

- Custom Calling Service
- Push Button Calling
- Regrade of Local Exchange Service

The sales provision may be offered for a maximum period of three months and will be offered on no more than one occasion per calendar year per service.

The Telephone Company will notify subscribers of the waiver or reduction of recurring and/or nonrecurring charges by any or all of the following methods: Direct mail, bill inserts, telemarketing, newspapers, radio/television and by signs posted on Company premises which are accessible to the general public. However, the Telephone Company is not limited to these methods and shall not be held liable for the lack of notification to subscribers.

For the limited purpose of this sales provision, the applicable recurring and/or nonrecurring charges shall be those in effect on the date the subscriber orders the service from the Telephone Company.

For Custom Calling Services and Push Button Calling, at the conclusion of each promotional period, the subscriber may elect to retain any or all of the services offered. The subscriber will be responsible for any applicable monthly rates only from the time service is permanently established following the end of the promotional period. However, in no case will the subscriber default to retaining any promotional service. The subscriber will be required to respond, using the prescribed method, by the end of the promotional period to retain any or all services. If the subscriber does not respond within that promotional period, the promotional service(s) will be disconnected without charge.

GENERAL REGULATIONS (cont'd)

F. **BROADBAND SCHOOL DISCOUNT**

1. Regulations

The Company shall offer school customers in its service territory, that meet the eligibility standards described in 47 CFR §54.501 (relating to eligibility for services provided by telecommunications carrier) and that agree to enter into a minimum three-year contract, a thirty percent (30%) discount in the otherwise applicable tariffed distance sensitive per-mile rate element, and also will waive the associated nonrecurring charges, for available intrastate broadband services (as defined by Act 183 of 2004) where used for educational purposes and not for the provision of telecommunications services to the public for compensation. The discount or waiver shall not be required where application of it to a particular service would conflict with applicable law.

South Canaan  
Telephone Company

Section 2  
1st Revised Sheet 1  
Cancels Original Sheet 1

## SECTION 2

### LOCAL EXCHANGE SERVICE WITH NETWORK ACCESS

	Sheet No.
A. Local Exchange Service With Network Access . . . . .	2
B. * * * * *	
(C)	
C. Local Service Area . . . . .	2

(C) Indicates Change

Supplement No. 105 - Telephone - PA P.U.C. No. 7

South Canaan  
Telephone Company

Section 2  
Eighth Revised Sheet 2  
Cancels Seventh Revised Sheet 2

A. **LOCAL EXCHANGE SERVICE WITH NETWORK ACCESS**

Local exchange service includes the central office equipment with touch tone dialing capability, outside plant distribution wire and cable, drop wire and station protector. The rates listed below do not include any terminal equipment - telephones, ringers, couplers or station wiring.

	<b><u>MONTHLY RATES</u></b>	
	PBX TRUNK	ONE- PARTY
<b><i>SOUTH CANAAN</i></b>		
- Business	\$39.40	\$27.65
- Residence	----	\$16.40
<b><i>WAYMART</i></b>		
- Business	\$34.10	\$22.70
- Residence	----	\$13.95

B. **LOCAL SERVICE AREA**

The local service area embraces stations bearing the designation of:

<b>SOUTH CANAAN -</b>	South Canaan, Waymart; Carbondale, Hamlin, Honesdale and Lake Ariel	(C)
<b>WAYMART -</b>	South Canaan, Waymart; Carbondale, Honesdale and Lake Ariel	(C)

(C) Indicates Change

**SECTION 3**

SERVICE CONNECTION CHARGES

	Sheet No.
A. General	
1. Basic Service Order Processing Charges	2
2. Network Access Charge	2
3. Premise Visit Charge	2
B. Rates	3
C. Service Maintenance Visit Charge	3
Lifeline Service	6 (C)

(C)Indicates Change

SERVICE CONNECTION CHARGES

Service connection charges herein described, apply to all ordering, installing, changing or substitution of telephone service offered by the Company and are non-recurring. The definition and application of these charges are as follows:

A. GENERAL

- (1) Basic Service Order Processing Charges apply on each customer order for all work or service ordered to be provided or changed, disconnected or reconnected at one time at the same location for the same customer. These charges cover work associated with receiving, establishing records and processing any service ordered to be completed or changed at any one time. This charge applies to all requests for service initiated by a customer.
- (2) Network Access Charge shall apply at the time of initiation of new service or the reinitiation of a discontinued service to a customer's premises. This charge is associated with the connection of company facilities (drop wire, protector, ground unit) to the customer's premises and applies to each central office line so connected. This charge covers travel time and work in central office facilities related to the connection of associated facilities required to render service.
- (3) Premise Visit Charge applies for any work, equipment or service ordered, changed or substituted by the customer which requires a premise visit by Company personnel for the purpose of installation, removing, reconnecting or changing equipment and facilities associated with service.
- (4) The customer has the option of paying the non-recurring charges related to the initial installation of a main station for a single line residence or business exchange service in equal monthly installments over three billing periods.

SERVICE CONNECTION CHARGES (cont'd)

B. RATES

	<u>Business</u>	<u>Residence</u>
(C) Service Order	\$29.00	\$21.00
Access Line	\$10.00	\$10.00
Premise Visit	\$18.00	\$18.00

C. SERVICE MAINTENANCE VISIT CHARGE

A service maintenance visit charge applies when a service difficulty or trouble report requires a visit by the Telephone Company to the customer's premises, at which customer-owned equipment or lines are connected to Telephone Company facilities, and a determination is made that the difficulty or trouble is not the result of failure of Telephone Company facilities.

The minimum charge for each service maintenance visit is \$20.00. Costs exceeding the minimum charge are the responsibility of, and will be billed to, the customer.

(C) Indicates Change

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**Issued:** September 18, 1996

**Effective:** December 1, 1996

South Canaan  
Telephone Company

Section 3  
Fourth Revised Sheet 4  
Cancels Third Revised Sheet 4

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RESERVED FOR FUTURE USE

(C)

(C) Indicates Change

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**Issued:** March 30, 2012

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South Canaan  
Telephone Company

Section 3  
Third Revised Sheet 5  
Cancels Second Revised Sheet 5

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RESERVED FOR FUTURE USE

(C)



(C) Indicates Change

## LIFELINE SERVICE

## A. DESCRIPTION

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations.

## B. REGULATIONS

1. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (a household is defined as “any individual or group of individuals who are living together as one economic unit” an economic unit is “all adult individuals contributing to and sharing in the income and expenses of a household”). However, a qualified residence customer or household is not eligible for Lifeline Service if they are currently receiving a Lifeline program discount on another service supported by the Federal Communications Commission. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service. (C)
2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
  - a. One-Party Residence Unlimited Service and Local Measured Service, if available.
  - b. Directory Listing (standard only).
  - c. Non-Published or Non-Listed Telephone Number Service.
  - d. Access to Directory Assistance Service.
  - e. Touch Tone Calling Service.
  - f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
  - g. Access to Operator Services.
  - h. Voluntary Toll Restriction Option.
  - i. Access to 800/888 Services.
  - j. Access to Call Trace.
  - k. Access to Alerting and Reporting Systems (9-1-1 dialing).
  - l. Access to the Pennsylvania Telecommunications Relay Service.
  - m. Caller ID Per-call and Per-line Blocking
  - n. Other eligible telecommunications services at tariffed rates.

(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont'd)

- 3. An applicant for Lifeline Service must be a current participant in one of the following eligibility programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service. (C)

Pennsylvania Department of Human Services (DHS) Programs:

- Supplemental Security Income (SSI)
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)

Additional Eligible Programs (Federal)

- Federal Public Housing
- Veteran’s Pension or Survivor’s Pension Benefit

\* \* \* \* (C)

- 4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in B.3. above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the eligibility programs in B.3. above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (60 days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). (C)

(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont'd)

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
6. Only services listed in B (2) above will be provided to Lifeline customers.
7. Customer requested temporary suspension of Lifeline Service is not permitted.
8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.

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(C)

9. Lifeline customers are subject to all Residence service regulations in this and other tariffs of South Canaan Telephone Company.
10. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
11. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
12. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
13. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C) Indicates Change

South Canaan  
Telephone Company

Section 3  
Sixth Revised Sheet 9  
Cancels Fifth Revised Sheet 9

LIFELINE SERVICE

C. LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

1. Applicable Residence Dial Tone monthly rate minus the amount noted below.<sup>(1)</sup>

<u>Credit Amount</u>	<u>Effective Date</u>	
\$7.25	December 1, 2019	
\$5.25	December 1, 2020	
\$0.00*	December 1, 2025	(C)

\*Remains at \$5.25 in census blocks & zip code with Lifeline provider until December 1 of the year the FCC's Wireline Competition Bureau announces a 2<sup>nd</sup> Lifeline provider has begun providing service.

2. Lifeline Service is subject to all applicable state, local and federal taxes, and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

<sup>(1)</sup> See FCC Public Notice released May 1, 2012, In re: *Lifeline and Link Up Reform and Modernization et al.*, Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012) and subsequent orders.

(C) Indicates Change

**SECTION 4**

MILEAGE CHARGES

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4. Series 3000 Channels.....	16
a. Type 3001.....	16
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MILEAGE CHARGES

A. EXTENSION LINE

When customer premise equipment is located in a building separate and apart from that containing the main access line, an additional charge applies to that portion of the line extending beyond the building in which the initial access line is installed. This charge is computed on airline measurement from the point of exit from the main building to the location of the customer provided or Telephone Company leased terminal equipment per each wire circuit, as follows:

Monthly  
Charge

When the two buildings are on the same premises and are not separated by intervening buildings or by a public thoroughfare, for each 1/4 mile or fraction thereof ..... \$ .50

MILEAGE CHARGES (cont'd)B. FOREIGN EXCHANGE SERVICE

Foreign exchange service is not offered as a normal or customary form of telephone service. However, when facilities are available, and service conditions will permit, the Company may furnish this service subject to the following regulations and rates.

Foreign exchange service is limited to one-party or PBX trunk lines. When foreign exchange service is furnished by means of a branch exchange trunk line connections to the trunk at the branch exchange switchboard are restricted to the stations connected with and in the immediate vicinity of the branch exchange switchboard.

1. Inter-Company Foreign Exchange Service

This service will be provided only where the subscriber agrees to remain a subscriber of this company and to limit the use of the foreign exchange service to calls within the local service area of that foreign exchange. This company will rent a terminal in that foreign exchange and provide it to the subscriber at the one-party or trunk rate at the foreign exchange. In addition the following monthly charges apply:

- a. Within the territory of this company, a mileage charge of \$.50 per 1/10 mile, for each circuit measured airline from the rate center of normal exchange to the boundary line of the adjoining company.
- b. Outside the territory of this company, such mileage charges as are provided by tariffs of other participating companies.
- c. A supplemental charge of \$1.00 for each \$.01 multiple of the dialed day station-to-station initial period message toll rate between the normal exchange and the foreign exchange. Such charges do not apply if the local and foreign exchange are in the same local service area.
- d. When the subscriber is located outside the local base rate area, one-party exchange line mileage charges as listed in this tariff apply for the foreign exchange local channel.
- e. Channel terminals are provided at the rate of \$7.00 per month.
- f. Intra-LATA Foreign Exchange Loop Charge - For IntraLATA Intercompany Foreign Exchange Service in a specific exchange, there will be a charge for the local loop that is equal to 85% of the business one-party rate of that exchange for business customers, and 85% of the residence one-party rate of that exchange for residence customers.



MILEAGE CHARGES (cont'd)

B. FOREIGN EXCHANGE SERVICE (cont'd)

When foreign exchange service is requested by a subscriber of another company to an exchange of this company, the charges listed in "a" above will apply and the charges in "c" above apply unless a similar charge is made by the company in whose territory the subscriber is located.

2. Intra-Company Foreign Exchange Service

When foreign exchange service is provided between exchanges of this company, the rates in Paragraphs "a,b,c,d,e and f" above apply, except that the measurements under "a" is the total air line distance between the rate centers of the normal and foreign exchanges.

LEASED LINES

When available or when they can be conveniently provided at reasonable cost, the Telephone Company's wire facilities will be leased for private and special use to either the general public or other carriers under the following terms and conditions:

Monthly  
Charge

For each 1/4 mile or fraction thereof..... \$1.25

The minimum monthly charge for any leased line or circuit is equivalent to the applied rate for 1/2 mile.

Charges for leased lines are computed on air line measurement between the respective terminals; terminals meaning the first and last points of contact with the Telephone Company's facilities.

**INTERCOMPANY  
PRIVATE LINE SERVICE**

1. General
  - a. Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for a minimum period of one month.
  - b. With reference to the channel descriptions given below:
    1. "Effective two-wire facilities" may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; "four-wire facilities" are composed entirely of four-wire metallic and/or carrier segments.
    2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provided equipment.
    3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.
  - c. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company. The applicable non-recurring service charges can be found in Section 3 of this tariff.
  - d. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.
2. Series 1000 Channels
  - a. Type 1005 - used for low speed data transmission not to exceed 75 baud. Such services being furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.
  - b. Type 1006 - used for low speed data transmissions not to exceed 150 baud. Such services furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.

**INTERCOMPANY PRIVATE LINE SERVICE**

- c. **Type 1011** (30 baud) - available on an intraexchange basis only for two or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.
  
- d. **Type 1012** (30 baud) - provided both for intraexchange and interexchange applications. On an intraexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type 1012 is provided with a minimum of 2 points (master station and remote premises) and a maximum of 26 points (master station and 25 remote premises). Type 1012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one for the master station and two others to provide service to other remote premises).

Type 1012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type 1012 channels prior to installation.

e. **Rate Schedules**

- 1. Channels on the same or connected premises -

TYPE 1005 AND TYPE 1006	
Each Two-Wire Channel .....	\$2.00
Each Four-Wire Channel .....	\$4.00

- 2. Channels between adjacent premises -

TYPE 1005 AND TYPE 1006	
Each Two-Wire Channel .....	\$8.50
Each Four-Wire Channel .....	\$17.00

**INTERCOMPANY PRIVATE LINE SERVICE**

3. Intraexchange and Interexchange Channels  
 a. *Local channel* - one required for each premise at which a channel terminates

Each Two-Wire Channel	\$21.00
Each Four-Wire Channel	\$42.00

- b. *Mileage* - Intraexchange and Interexchange Channels per mile between wire centers for Series 1000 channels.

	Monthly Rate	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$ 12.50	-----
Over 1 to 3 Miles	\$ 11.00	\$ 4.00
Over 3 to 5 Miles	\$ 14.00	\$ 4.00
Over 5 to 15 Miles	\$ 16.00	\$ 4.00
Over 15 to 25 Miles	\$ 32.00	\$ 3.00
Over 25 Miles	\$ 44.00	\$ 2.50

4. Transmission Function

Intraexchange and Interexchange -

	<u>Fixed Rate</u>	<u>Monthly Rate</u> <u>Rate Per Mile</u>
TYPE 1005 AND TYPE 1006		
Data & Teletype	\$ 5.00	\$ 16.00
Miscellaneous Purpose	-----	\$ 6.00
TYPE 1011	-----	\$ 6.00
TYPE 1012	\$ 1.00	\$ 6.00

5. Other Features and Arrangements

**Monthly Rate**

- a. Multi-Point One-Way Type 1005 Channels  
 (Furnished to existing customers only) - \$ 3.00

Multi-Point Type 1005 Miscellaneous Purpose Channels, not specially connected, used for one-way non-selective, simultaneous ringing of bells or buzzers are furnished for points within an exchange or contiguous exchange of this Company at the monthly rate listed above, excluding the signaling control point.

**INTERCOMPANY PRIVATE LINE SERVICE**

- b. Station Arrangement Charges for Type 1006 Channels  
In addition to the charges for Type 1006 channels, the following station arrangement charges apply at each termination of a two-point channel.

	<u>Monthly Rate</u>
Two-Point Type 1006 channel between terminals in	
● Same Building	\$ 15.00
● Same Premises	\$ 15.50
● Same Wire Center	\$ 15.50
● Same Exchange-Different Wire Center	\$ 28.00
● Different Exchanges	\$ 28.00

## 3. Series 2000 Channels

- a. Type 2001 - A two wire interface with effective two wire facilities engineered for a 1000 Hz loss objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000Hz loss objective of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.
1. Regulations applicable to type 2001 channels
    - a. Type 2001 channels are furnished for voice transmissions of approximate band-width of 300-3000 Hz.
    - b. For private line duplex intraexchange or interexchange service the monthly rates for two local channels and two transmission functions for each premises served, apply.
    - c. When these channels are furnished for multi-point service, bridging charges apply at each premises at which the channel terminates.
    - d. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services.
  2. Automatic Signaling
    - a. Automatic signaling is only provided on a two-point basis between locations on different premises for use with Type 2001 channels.

**INTERCOMPANY PRIVATE LINE SERVICE**

- b. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.
- b. Type 2002 - A two wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities designed for remote operation of mobile radio telephone systems; for a two-point or multi-point service.
  - 1. Regulations applicable to Type 2002 channels
    - a. When these channels are furnished for multi-point service, a bridging charge applies at each premises bridged on the same circuit.
    - b. The following channels are furnished between specified locations for remote operation and control of private and radiotelephone stations established for communications with mobile units.
      - 1) Voice Channels
        - (1.1) Channels are similar as to transmission characteristics, to those furnished for Type 2001
        - (1.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 2001 channels.
      - 2) Control Channels
        - These channels are similar as to transmission characteristics, to those furnished for Type 1005 channels and are provided at the same rate as Type 1005 channels.
      - 3) For combined Voice Transmission and Control Purposes
        - (3.1) Channels furnished for combined voice transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.

**INTERCOMPANY PRIVATE LINE SERVICE**

- (3.2) On two-point services, voice channels may be used alternately for control at no additional charge, where the control function is derived through the use of standard one-way, two-state Direct Current signaling over the voice channel.
- (3.3) On multipoint services, two-state, Direct Current signaling for control purposes is provided by means of a separate Type 1005 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1005 and Type 2002 channel.
- (3.4) On two-point and multi-point services, voice channels may be used for the remote operation and control of private land radiotelephone stations, at no additional charge when the control functions are provided via tone signals.
- 4) Additional Equipment and Facilities Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under either 1) or 2) above, are furnished at charges based upon the costs incurred.)
- 2. Conditioning applicable to Type 2002 Channels
  - a. Type C1: For a two-point or multipoint channel
    - the envelope delay distortion shall not exceed:  
between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
    - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:  
between 1000 and 2400 Hertz, -1db to +3db  
between 300 and 2700 Hertz, -2db to +6db  
between 2700 and 3000 Hertz, -3db to +12db  
(+ means more loss)
  - b. Type C2: For a two-point or multipoint channel
    - the envelope delay distortion shall not exceed:  
between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds  
between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds  
between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds

**INTERCOMPANY PRIVATE LINE SERVICE**

- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:  
between 500 and 2800 Hertz, -1db to +3db  
between 300 and 3000 Hertz, -2db to +6db  
(+ means more loss)

**NOTE:** On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

c. TIE Line Channels

1. Type 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between PBX's.
2. Type 2025 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.
3. Type 2026 - Furnished for tie-line use between C.O. Centrexes
4. Regulations applicable to Types 2021, 2025, and 2026 Channels
  - a. Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.
  - b. For Type 2026 channels connecting switching systems located in different central office serving areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.
  - c. For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interexchange channel to make the channel operative.
  - d. A Signaling Arrangement is provided for tie lines connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:



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- 1) An E & M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.
  - 2) An E & M Signaling Arrangement is required for each tie line termination of a customer premises with customer-provided PBXs when the tie-line is arranged with an E&M signaling interface.
  - 3) An E&M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PBX equipment when not arranged with an E&M signaling interface.
- d. Telephone Answering Service Channels
1. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8db; normally suitable for Telephone Answering Service use for secretarial lines connected directly to Telephone Answering Service Equipment.
    - a. Regulations applicable to Type 2040 Channels
      - 1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same Exchange, one local channel measured in one-quarter (1/4) airline miles increments from the patron's serving wire center to the location of the Telephone Answering Service Equipment is provided. When the secretarial line is connected directly to Telephone Answering Service Equipment not on the same premises, one transmission function is also required.
      - 2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.
  2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment.

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- a. Regulations applicable to Type 2041 Channels
  - 1) When a secretarial line is connected to a concentrator located in the same central office serving area as the patron's normal central office serving area, the connection is provided at a flat rate and requires no measurement.
  - 2) When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.
  - 3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel operative.
3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4db; normally suitable for Telephone Answering Service concentrator - identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service Premises.
  - a. Regulations applicable to Type 2043 Channels
    - 1) When the concentrator is located in a Telephone Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.
    - 2) When the concentrator is located in a different exchange area from the identifier, an interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Telephone Answering Service Premises.

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- 3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.
  
- 4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

e. Rate Schedules

- 1. Channels on the same or connected premises  
TYPE 2021
  - Each Two-Wire Channel..... \$2.00
  - Each Four-Wire Channel..... 4.00
  
- 2. Channels between adjacent premises  
TYPE 2021
  - Each Two-Wire Channel \$8.50
  - Each Four-Wire Channel \$17.00
  
- 3. Intraexchange and Interexchange Channels
  - a. Local channel - one required for each premise at which a channel terminates.
    - Each Two-Wire Channel..... \$21.00
    - Each Four-Wire Channel..... 42.00

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- b. Intraexchange and Interexchange channels per mile  
between wire centers for Series 2000 channels
 

	Monthly Rate	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$12.50	---
Over 1 to 3 Miles	\$11.00	\$4.00
Over 3 to 5 Miles	\$14.00	\$4.00
Over 5 to 15 Miles	\$16.00	\$4.00
Over 15 to 25 Miles	\$32.00	\$3.00
Over 25 Miles	\$44.00	\$2.50
  
- 4. Transmission Function - one required per local channel
 

	Monthly Rate	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 2001	\$ 4.00	\$11.50
Type 2002	\$ 4.00	\$10.50
Type 2021	\$11.00	\$21.00
Type 2025	\$30.00	\$34.00
Type 2026	---	\$16.00
Type 2040	---	\$35.50
Type 2041	---	\$ 6.75
Type 2043	\$12.50	\$19.00
  
- 5. Automatic Signaling  
Private Line Signaling  
Automatic Ringing, each..... \$3.96
  
- 6. E & M Signaling  
E & M Signaling arrangement, for Type  
2021 and Type 2025 Channel, each..... \$17.00
  
- 7. Multi-Point Channels  
For bridging multi-point Type 2001 and  
Type 2002 Channels  
  
At each premise at which a  
Channel terminates..... \$19.50
  
- 8. Conditioning
  - a. Type C1
    - 1) On a two-point channel not arranged  
for switching  
  
- each station..... \$6.00

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- 2) On a multi-point channel not arranged for switching
  - for the first station in an exchange..... \$11.50
  - for each additional station in the same exchange as the first station..... \$8.00
  
- b. Type C2
  - 1) On a two-point channel not arranged for switching
    - each station..... \$22.00
  
  - 2) On a multi-point channel not arranged for switching
    - for the first station in an exchange..... \$32.00
    - for each additional station in the same exchange as the first station..... \$11.50
  
- 4. Series 3000 Channels
  - a. Type 3001 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16 db; for two-point or multi-point service; normally suitable for half-duplex or full-duplex operation for remote metering, supervisory control and miscellaneous signaling.
    - 1. Regulations applicable to type 3001 channels.
      - a. When these channels are furnished for multipoint service, a bridging charge applies for each premises bridged on the same circuit, in addition to all other applicable charges for the channels.
      - b. For duplex service on the same or connected premises or to adjacent premises, the monthly rates for two channels apply.
      - c. For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises serviced, apply.
      - d. The equipment and associated station wiring shall be provided by the customer.

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- e. The use of customer-owned equipment is subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment. However, the customer, by the use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequence or simultaneously to the extent permitted by normal transmission characteristics of the grade of channel furnished.
  - f. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by sub-dividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels provided by it for such sub-division into additional channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are compatible.
- b. Type 3002 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16db; for two-point or multi-point service; normally suitable for half or full duplex data transmission.
- 1. Regulations applicable to Type 3002 channels.
    - a. Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment.
    - b. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be

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connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.

- c. When these channels are furnished for multi-point service, a bridging charge applies for each station bridged on the same circuit.
2. Conditioning applicable for Type 3002 Channel
- a. Type C1 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
- between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
  - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
    - between 1000 and 2400 Hertz, -1db to +3db
    - between 300 and 2700 Hertz, 2db to +6db
    - between 2700 and 3000 Hertz, -3db to +12db
    - (+ means more loss)
- b. Type C2 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
- between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
  - between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
  - between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds
  - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
    - between 500 and 2800 Hertz, 1db to +3db
    - between 300 and 3000 Hertz, -2db to +6db
    - (+ means more loss)
- NOTE:** On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.
- c. Type C4 - For a two-point, three point or four-point channel
- the envelope delay distortion shall not exceed:
    - between 100 and 2600 Hertz, a maximum difference of 300 micro-seconds
    - between 800 and 2800 Hertz, a maximum difference of 500 micro-seconds

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between 600 and 3000 Hertz, a maximum difference of 1500 micro-seconds  
between 500 and 3000 Hertz, a maximum difference of 3000 micro-seconds

- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:  
between 500 and 3000 Hertz, -2db to +3db  
between 300 and 3200 Hertz, -2db to +6db  
(+ means more loss)

**NOTE:** On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two or three exchanges.

- d.Type D1 - For a two-point channel not arranged for switching
  - Certain data transmission characteristics necessary for high performance data transmission cannot be assured on all channels generally available for data transmission. However, Type 3002 voice grade two-point channels may be specially arranged to provide for the following technical parameters at the request of the customer:
    - Signal to C-Notched Noise Ratio 28db
    - Nonlinear distortion:
      - (1) signal to second order distortion 35db
      - (2) signal to third order distortion 40db
 When the channel equipped with this conditioning is utilized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

c. Rate Schedule

1.	Channels on the same or connected premises	
	TYPE 3002	
	Each Two-wire Channel.....	\$2.00
	Each Four-wire Channel.....	\$4.00
2.	Channels between adjacent premises	
	TYPE 3002	
	Each Two-wire Channel.....	\$8.50
	Each Four-wire Channel.....	\$17.00



**INTERCOMPANY PRIVATE LINE SERVICE**

3. Intraexchange and Interexchange Channels
- a. Local Channel - one required for each premise at which a channel terminates (Type 3002)
- Each two-wire Channel..... \$21.00  
Each four-wire Channel..... 42.00
- b. Intraexchange and Interexchange channels per mile between wire centers for Series 3000 Channels
- |                     | Monthly Rate |               |
|---------------------|--------------|---------------|
|                     | Fixed Rate   | Rate Per Mile |
| 0 to 1 Mile         | \$12.50      | ---           |
| Over 1 to 3 Miles   | \$11.00      | \$4.00        |
| Over 3 to 5 Miles   | \$14.00      | \$4.00        |
| Over 5 to 15 Miles  | \$16.00      | \$4.00        |
| Over 15 to 25 Miles | \$32.00      | \$3.00        |
| Over 25 Miles       | \$44.00      | \$2.50        |
4. Transmission Function - one required per local channel
- |           | Monthly Rate  |               |
|-----------|---------------|---------------|
|           | Intraexchange | Interexchange |
| Type 3001 | \$ 4.00       | \$10.50       |
| Type 3002 | \$ 4.00       | \$19.00       |
5. Multi-point Channels - in addition to the preceding, the following charge applies for bridging multi-point channels.
- |   | Monthly Rate  |               |
|---|---------------|---------------|
|   | Intraexchange | Interexchange |
| a. At each premises at which a Type 3001 channel terminates | \$19.50       | \$ 19.50      |
| b. At each station at which a Type 3002 channel terminates  | \$19.50       | \$ 19.50      |
6. Conditioning
- |   | Monthly Rate |
|---|--------------|
| a. TYPE C1  |              |
| ● On a two-point channel not arranged for switching   |              |
| - each station.....                                   | \$6.00       |
| ● On a multi-point channel not arranged for switching |              |
| - for the first station in an exchange.....           | \$11.50      |

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		Monthly <u>Rate</u>
	- each additional station in the same exchange as the first station.....	\$8.00
b.	TYPE C2	
	● on a two-point channel not arranged for switching	
	- each station.....	\$22.00
	● on a multi-point channel not arranged for switching	
	- for the first station in an exchange.....	\$32.00
	- each additional station in the same exchange as the first station.....	\$11.50
c.	TYPE C4	
	● on a two-point channel not arranged for switching	
	- each station.....	\$35.00
d.	TYPE D1	
	● on a two point channel not arranged for switching	
	- per channel.....	\$10.00

**SECTION 5**

CONSTRUCTION CHARGES

Sheet No.

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CONSTRUCTION CHARGESA. CONSTRUCTION AND ATTACHMENT CHARGES1. General

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are desired, such service and installations are subject to additional charges as prescribed here-under.

2. Construction On Public Right-of-Way

In all cases of plant construction on public highway, ownership of the plant must be vested in either the Telephone Company or some company with which the Telephone Company has a joint use agreement.

When local exchange service is desired at a point outside the base rate area but within the exchange area more than 1,320 feet distance from then existing facilities, the applicant therefor may be required to pay for this construction or the use of another company's plant in lieu of such construction as follows:

For each 100 feet, or fraction thereof, required to make the necessary extension beyond the first 1,320 feet, route measurement, from the existing lines, a charge of actual cost not to exceed \$.50 per foot applies.

Measurement to be restricted to the shortest and most direct route over which the desired point can be reached by following public right-of-way or other vested right-of-way privileges which the Telephone Company may hold by reason of its franchise or charter, including public thoroughfares such as highways, streets, and public alleys.

3. Construction On Private Property

In all cases of plant construction on private property, where the type of construction is selected by the Telephone Company, the Telephone Company will construct, own and maintain its facilities, either wholly or jointly with an electric utility, subject to a construction charge based on route measurement as follows:

- First 200 feet of construction - No Charge
- Additional construction at actual cost not to exceed \$.50/foot.

Where the customer requests or a governmental authority requires a type of construction different from that selected by the Telephone Company, a charge will be made to cover the excess cost of construction above that selected by the Telephone Company.

CONSTRUCTION CHARGES (cont'd)

A. CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

3. Construction On Private Property (cont'd)

The Telephone Company shall have access to all facilities at all times for maintenance purposes.

Where applicant is so located that it is necessary to use a private right-of-way to furnish service, the subscriber is required to pay the entire cost involved in securing such right-of-way.

4. Other Special Construction

When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.

5. Minimum Contract

New construction will be provided only where service is contracted for a minimum period of one year.

6. Refunds

If at any time within three years from date of completed construction, pole lines for which a subscriber has paid a non-recurring charge are used for other purposes, such subscribers may be entitled to refunds as follows, provided they are still served by such construction:

- If such lines are used to carry toll lines of the Telephone Company, the refund will be prorated to cover the unexpired portion of the original three year period for that part of the pole line so used.
- When such lines are used to supply local exchange service to other subscribers, the refund will be the difference between the original charge and that subscriber's pro rata share of the total construction, allowing 1,320 feet for each main station for that pole line.

CONSTRUCTION CHARGES (cont'd)

B. UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS

The Telephone Company will apply construction and attachment charges for underground service in residential development in accordance with presently effective P.U.C. rules and regulations.

C. TAXES ON CONTRIBUTIONS IN AID OF CONSTRUCTION AND CUSTOMER ADVANCES

Any contribution in aid of construction (CIAC), customer advance or other like amounts received from the customer which shall constitute taxable income as defined by the Internal Revenue Service will have the income taxes segregated in a deferred account for inclusion in rate base in a future rate case proceeding. Such income taxes associated with a CIAC or customer advance will not be charged to the specific contributor of the capital.

**SECTION 6**

MISCELLANEOUS SERVICE AND EQUIPMENT

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(C) Indicates Change

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Telephone Company

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**SECTION 6** (cont'd)

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	(C)	

(C) Indicates Change



MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY

1. General

The following regulations and rates apply to listings in light face type in the alphabetical directories and the information records of the Company.

Listings are limited to information essential to the identification of the listed party. The Company reserves the right to use appropriate abbreviations in listings.

Listings which, in the judgment of the Company, are designed to advertise a commodity or service, or which are otherwise objectionable, are not permitted. A name made up by adding a term such as "Company", "Agency", "Shop", "Works", "Service", etc. to the name of a commodity or service is not accepted as a listing, unless the customer is legally doing business under that name.

A name may be repeated in the same alphabetical directory list only when a different address or a different telephone number is listed.

B. PRIMARY DIRECTORY LISTINGS

1. Business

One directory listing, termed the primary listing, is provided without extra charge for each business customer having the following:

- a. An individual line or pay telephone line service. (C)
- b. The first trunk line of a trunk group of a Private Branch Exchange System.

2. Residence

A primary listing and one additional listing may be provided without charge at the time service is established for each individual or party network access line. Residence listings are limited to members of the customer's household.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

## DIRECTORY LISTINGS (cont'd)

C. TYPES OF LISTINGS1. Standard Listings

A standard listing is the type of listing which may include a name, designation, address and telephone number to appear in the information records and the alphabetical directory for the territory in which the telephone service is located.

2. Indented Listings

An indented listing is the type of listing which is indented under a standard listing or under a caption and may not include more than a designation, address and telephone number. A caption consists of a name and may include a designation but not an address or telephone number. When the same designation is appropriate for two or more of the indented listings, the designation may be shown as a subcaption for such indented listings.

Indented listings are permissible when a customer is entitled to two or more listings of the same name with different addresses or different telephone numbers.

3. Alternate Telephone Number Listings and Night Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his absence may obtain an alternate telephone number listing or a night listing as the following:

If no answer call (telephone number)

Night calls (telephone number)

Night calls after - P.M. (telephone number)

Night, Sundays and holidays (telephone number)

5 p.m. to 9 a.m. weekdays, noon Saturday until 9 a.m.  
Monday and holidays (telephone number)

Such listing may be furnished as an indented listing or as a subcaption. The telephone number in such a listing may be that of another service furnished the same customer, or one of the customer's PBX trunks not included in the incoming service group or the service furnished a different customer.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY LISTINGS (cont'd)

C. TYPES OF LISTINGS (cont'd)

4. Free Listings

a. Business listings are provided without charge as follows:

- (1) One listing for each individual network access line but limited to a maximum of three network access lines in the same incoming service group.
- (2) One listing for each trunk terminating in a PBX or PABX system.
- (3) The allowance of free listings includes one standard listings.

b. A standard residence second network access line listing such as the following is provided without charge:

James E. Doe	469-9969
Jane E. Doe	469-9969

D. RATES FOR CHARGE LISTINGS

The monthly rate for each listing (including Inward WATS) in excess of the allowance of free listings is as follows:

	<u>Monthly</u>
Standard listings, each network access line.....	\$.25
Indented listings, each network access line.....	.25
Alternate telephone number and night listings.....	.25
Listing or subcaption confined to one directory line, each line.....	.25
Listing or subcaption required two or more directory lines, each line.....	.25
Foreign listings, each network access line.....	.25

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**Issued:** August 31, 1989

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South Canaan  
Telephone Company

Section 6  
2<sup>nd</sup> Revised Sheet 5  
Cancels 1<sup>st</sup> Revised Sheet 5

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY LISTINGS (cont'd)

E. **NON-PUBLISHED NUMBERS**

1. General

Non-published telephone numbers are not listed in either the company's alphabetical directory or information records. The general public does not have access to a non-published telephone number.

2. Rates

Non-published telephone number, each listing.....\$1.75

Pay Telephone Line Service customers will not be charged (C)  
for a non-published telephone number.

3. Disclaimer

The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of the number of a non-published service or the disclosing of said number to any person.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY LISTINGS (cont'd)

F. DIRECTORY ASSISTANCE SERVICE

1. General

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of this company request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

2. Regulations

a. Monthly Call Allowance

An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.

b. Exceptions

Charges for Directory Assistance Service are not applicable to the following types of calls of Directory Assistance:

1. Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
2. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

c. Multiple Number Request

A maximum of two requested telephone numbers per call are permitted.

3. Rates

Per Call

- |    |  |            |
|----|--|------------|
| a. | Where the customer direct dials Directory Assistance | \$ .70 (C) |
|----|--|------------|

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY LISTINGS (cont'd)

F. DIRECTORY ASSISTANCE SERVICE (cont'd)

3.	<u>Rates</u> (cont'd)		<u>Per Call</u>	
	b.	Where the customer places a call to the Directory Assistance attendant via an Operator . . . . .	\$	(C)
.70*				
	c.	Where the customer direct dials Directory Assistance from a Pay Telephone. . . . .	\$ .25	(C)
	d.	Where the customer originates a Directory Assistance call from a Pay Telephone via an Operator.....	\$.25*	(C)

\*Plus the applicable operator handled rate.

G. OPERATOR SERVICES

1. Line Status Verification  
Upon customer request the operator will verify and provide the line status condition subject to a charge of \$.70 for each request.  
  
No charge will apply for a line status verification when a trouble condition is indicated on the line.
2. Call Interruption  
Upon customer request the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is \$1.10 for each request. This charge includes the line status verification and call interruption.
3. Time of Day Service  
Upon request, the Telephone Company Operator will provide the time as shown by the Telephone Company's standard clocks subject to a charge of \$.55.
4. Operator Service  
Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

<u>Calling Card</u>	<u>Operator</u>	<u>All Types</u>
<u>Customer Dialed</u>	<u>Station-to-Station#</u>	<u>Person-to-Person</u>
\$ .35	\$ .90	\$2.50

# - Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

## DIRECTORY LISTINGS (cont'd)

H. CUSTOM CALLING SERVICE1. General

Custom Calling Service includes the following features:

## a. Call Waiting

Call Waiting permits the customer engaged in a call, to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook.

## b. Call Forwarding

Call Forwarding permits the customer to automatically transfer all incoming calls to a telephone at another location. The customer activates Call Forwarding by dialing a special code followed by the telephone number of the location to which calls are to be transferred. The feature may be deactivated by dialing another code. The customer may still make outgoing calls even though a transferred call is in progress.

## c. Three-Way Calling

Three-Way Calling permits the customer, by operation of the switchhook, to place an existing call on hold, dial the telephone number of a third party and establish a three-way conference call. The customer may talk privately with the third party before establishing the three-way connection and may disconnect the third party to re-establish the original connection. The customer establishing the conference may remain on the line for the duration of the call.

## d. Speed Calling

Speed Calling permits the customer to place calls to local or long distance numbers by dialing abbreviated codes instead of the complete telephone numbers. Two arrangements of speed Calling are available; 8-number capacity using one digit abbreviated codes and 30-number capacity using two digit codes. Customers may make changes or entries in their repertory by dialing special codes.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY LISTINGS (cont'd)

H. CUSTOM CALLING SERVICE (cont'd)

2. Availability of Service

Custom calling service will be provided only in connection with individual line business and individual line residence service. Custom Calling Service is not provided in connection with coin telephone service.

3. Rates

Call Waiting.....	\$ 5.00	\$ 3.00
Call Forwarding.....	\$ 5.00	\$ 3.00
Speed Calling - 8 numbers.....	\$ 5.00	\$ 3.00
Speed Calling - 30 numbers.....	\$ 6.00	\$ 4.00
Three Way Calling.....	\$ 5.00	\$ 3.00
Four Feature Package.....	\$ 9.25	\$ 5.50
Four Feature - 30 Number Package.....	\$10.25	\$ 6.50

Toll charges apply to each call forwarded or conferenced to a location beyond the flat rate local calling area of the line with which the Custom Calling Services is associated.



MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY LISTINGS (cont'd)

H. CUSTOM CALLING SERVICE (cont'd)

4. Line Hunting Feature

A group of consecutively numbered individual exchange lines furnished to the same customer may be arranged, at the customer's request, so that all calls to the group will be directed automatically to an idle line of the group.

Only the number of the initial line of the group is listed in the telephone directory and all calls are directed to this number. The additional consecutively numbered lines of the group are termed auxiliary lines.

A monthly charge of \$1.00 applies for each line of a rotary service in addition to the rate for the appropriate class and grade of service as specified in Section 2.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

I. "900" INFORMATION SERVICE AND EQUIPMENT (cont'd)

1. General

Where central office facilities permit, "900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a "900" Information Service number (900-NXX-XXXX).

2. Regulations

- a. Blocking is available on individual lines for residence and business customers.
- b. When the blocking is activated, direct dialed calls to all "900" Service numbers are blocked.
- c. Initial blocking is provided at no charge upon customer request. Subsequent requests for "900" Information Services Blocking will be provided at the rates listed below.
- d. Blocking can be provided on a Foreign Exchange access line.
- e. Blocking service may not be available with certain multi-line business arrangements.
- f. There is no charge to remove "900" Information Service Blocking.

3. Rates

"900" Information Service Blocking

	<u>Service Charges</u>
<u>Residence (per line)</u>	
Initial Request.....	No Charge
Subsequent Request.....	\$16.00
 <u>Business</u>	
Initial Request.....	No Charge
Subsequent Request.....	\$16.00
Per Line Equipped.....	\$ 6.00

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

**J. PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE**

1. General

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after August 1, 2022: (C)

Per residence access line, per month	<u>\$0.00</u>	(D)
Per business access line, per month	<u>\$0.00</u>	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change

(D) Indicates Decrease

South Canaan  
Telephone Company

Section 6  
Third Revised Sheet 13  
Cancels Second Revised Sheet 13

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

J. PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from pay telephones shall be completed free of charge. All

(C)

intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable On Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll

Tariff Pa. P.U.C. No. 10. This Company concurs in this tariff.

The company will make available to the Telecommunications Relay Service (TRS) user a prepaid debit card. The rates for the prepaid debit card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

(C) Indicates Change



MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

K. CALLER ID SERVICE

1. Description

Caller ID is an optional feature which allows a subscriber to see the telephone number and name of an incoming call displayed on the customer provided display unit. The telephone number and name of an incoming call will display between (C)

(C) the first and second rings. Caller ID Service works only on calls which originate from the terminate in central offices which are equipped and have SS7 connectivity. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service.

As facilities permit, Caller ID Service will be provided to Residence and Business One-Party service and PBX Trunks. For calls originating from a line within a multi-line hunt group, only the "main" or number and name will be delivered to a (C) Caller ID subscriber's display unit.

The telephone numbers and names that will be displayed on a Caller ID (C) subscriber's display unit include listed, non-listed and nonpublished telephone numbers.

The telephone numbers and names that will not be displayed to the Caller ID (C) subscriber are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber their display unit will notify them that the calling telephone number is unavailable.

In addition to the ability to see the telephone number and name of incoming calls, (C) Caller ID Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code. This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber

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**Issued:** June 17, 2004

**Effective:** June 18, 2004

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

K. CALLER ID SERVICE (cont'd)

1. Description (cont'd)

makes a change by dialing the special code. The Caller ID subscriber will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID subscriber's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call Rejection announcement will not be rated as completed calls.

Caller ID Service, Per-Call Blocking and Per-Line Blocking can be used by customers with push button or dial pulse (rotary) telephones.

a. Caller ID Per-Call Blocking

Per-Call Blocking is automatically available to all customers served by the Company. This blocking option allows the calling party to block the passage of their telephone number and name on outgoing calls. To

(C)

activate Per-Call Blocking a special code is dialed prior to placing each call.

When this blocking feature is activated by the calling party, and they place a call to a Caller ID subscriber, the subscriber's display unit will indicate that the incoming call has been blocked. There is no charge to activate Per-Call Blocking and the service is provided on an unlimited basis. Caller ID Per-Call Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

The Pay Telephones in the Company serving area will only be equipped with the Caller ID Per-Call blocking option. Instructions on how to use blocking will be provided at each pay telephone location.

(C) Indicates Change



MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)K. CALLER ID SERVICE (cont'd)1. Description (cont'd)a. Caller ID Per-Line Blocking

The calling party may prevent the display of their telephone number and name on a permanent (C) basis by subscribing to Per-Line Blocking. This blocking option automatically prevents the display of the calling number for all calls placed from that line to a Caller ID subscriber, unless the feature is deactivated. If a subscriber of Per-Line Blocking chooses to deactivate blocking, the calling telephone number and name would be sent for that call only. After the call is (C)

completed, the line automatically reverts back to the Per-Line Blocking feature. The deactivation of Per-Line Blocking is completed by dialing a special code prior to placing each call.

The code to deactivate Per-Line Blocking is different than the one used to activate Per-Call Blocking. Caller ID Per-Line Blocking will be available to all customers in the company serving area.

The Per-Line Blocking option can only be added or removed from a customer's line by placing a service order with the Telephone Company. When this service is removed the line is automatically converted to the Per-Call Blocking capability. Caller ID Per-Line Blocking does not prevent the delivery of telephone number to 911 emergency service providers.

Per-Line Blocking is not available on Pay telephones in the Company serving area.

c. Special Provisions

Customers who use either Per-Call blocking or Per-Line Blocking will be unable to complete calls to Caller ID subscribers that have activated the Anonymous Call Rejection feature. When a caller who has blocked the display of his/her telephone number calls a Caller ID subscriber that has activated ACR, the caller will hear an announcement that the called party does not take anonymous calls. To complete a

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

C)

A. DESCRIPTION (cont'd)

call to a Caller ID subscriber that has activated ACR: (1) place the call by unblocking the telephone number; or (2) place the call through an operator which may involve charges in addition to the cost of the call. The live operator surcharge will be waived for customers of South Canaan Telephone Company who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency service personnel (while in the performance of their jobs). If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods.

2. <u>Rates</u>	<u>Nonrecurring Charge</u> (Per order/ per line)	<u>Monthly Charge</u> (Per line)
Caller ID Service:		
Residence	\$ 5.00	\$ 6.50
Business/PBX	\$10.00	\$ 8.50
Caller ID Blocking:		
Per Call	-----	-----
Per Line - Residence	\$10.00*	-----
Per Line - Business/PBX	\$20.00*	-----

\* Initial per line blocking is provided at no charge upon customer request. This nonrecurring charge would only apply for subsequent requests for Caller ID Blocking (Per-Line) for the same customer at the same address. The non-recurring service charge

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

K. CALLER ID SERVICE (cont'd)

2. Rates (cont'd)

for Line Block will not be applied to victims of domestic violence, the staff of domestic violence program agencies (when involved in domestic violence counseling), and emergency services personnel (while in the performance of their duties).

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

L. ENHANCED CUSTOM CALLING SERVICES

1. Description

Enhanced Custom Calling Services include the following central office based management services. The services are available to individual line customers where Telephone Company facilities and customer configuration permit.

Toll charges apply to each call forwarded to a location beyond the local calling area of the line with which the services are associated.

a. Repeat Call

This service allows a calling party to automatically redial the last number dialed if the call was answered, not answered, or busy, provided there have been no intervening calls. If the called line is found busy, a 30-minute queuing process begins. The calling party is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines found idle or the queuing process expires.

Customers can either pay-per-use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use. When the customer pays-per-use, the usage charge applies each time the service is activated whether or not the called party answers.

b. Return Call

This service allows a calling party to automatically return the most recent incoming call. If that line is found busy, a 30-minute queuing process begins, and the network automatically attempts to complete the call.

Customers can either pay-per-use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use. When the

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

L. ENHANCED CUSTOM CALLING SERVICES (cont'd)

1. Description (cont'd)

customer pays-per-use, the usage charge applies each time the service is activated whether or not the called party answers.

c. Priority Call - 12 Numbers/32 Numbers

This service provides one distinctive audible signal to the called customer when a call is received from one of up to thirty-two prespecified telephone numbers. Through an interactive dialing sequence, the customer creates a screening list of up to thirty-two telephone numbers in the switching machines. The list can only be created from and for telephone numbers located in appropriately equipped offices. When a call arrives from one of the prespecified telephone numbers, the Priority Call rings distinctively. If the called customer subscribes to Call Waiting, and the call arrives while the line is busy, the Call Waiting tone has a distinctive pattern. For calls from a dial tone line with multi line hunting, the distinctive signal is only produced when the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the Priority Call list is active; or subscribe to the service and incur a monthly charge for unlimited use. A 12 number maximum list is applicable to the daily service. Customers who subscribe to the unlimited monthly service can select either a 12 number or 32 number maximum list size.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

L. ENHANCED CUSTOM CALLING SERVICES (cont'd)

1. Description (cont'd)

d. Select Forward - 12 Numbers/32 Numbers

This service allows the customer to select a maximum of thirty-two telephone numbers for forwarding. The customer activates this service by dialing a code to create a screening list via an interactive dialing sequence. This list can only be created from and for telephone numbers located in appropriately equipped offices. Only calls from those telephone numbers in the screening list may be forwarded to the designated telephone number.

For calls from a line within multi line hunting, the call is selectively forwarded only where the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the Select Forward list is active; or subscribe to the service and incur a monthly charge for unlimited use. A 12 number maximum list is applicable to the daily service. Customers who subscribe to the unlimited monthly service can select either a 12 number or 32 number maximum list size.

e. Call Forwarding - Busy Line, Don't Answer

Call Forwarding - Busy Line, Don't Answer (CF-BL,DA) is a service offering that consists of two separate features, Call Forwarding-Busy Line (CF-BL) and Call Forwarding - Don't Answer (CF-DA). On a monthly basis customers may subscribe to one feature or to both features combined. This offering is available to individual line Residence and Business customers, excluding Exchange Access Lines associated with Direct Inward Dialing, WATS, Centrex Semipublic, COCOT, Mobile service or other services as determined by the Telephone Company.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

L. ENHANCED CUSTOM CALLING SERVICES (cont'd)

1. Description (cont'd)

e. Call Forwarding - Busy Line, Don't Answer (cont'd)

**Call Forwarding - Busy Line**

This feature allows incoming calls to a line that is busy to be forwarded to another line specified by the customer.

**Call Forwarding - Don't Answer**

This feature allows incoming calls to a line that is not answered after a specific number of rings designated by the customer and within parameters defined by the Telephone Company to be forwarded to another line specified by the customer.

Call Forwarding - Busy Line, Don't Answer features are furnished from central offices where facilities are available, as determined by the Telephone Company. Certain restrictions as to the telephone number to which calls may be forwarded may apply. When calls are forwarded to other services, restrictions or regulations governing those services are applicable.

At the time service is ordered, the customer will specify the telephone number to which calls will be forwarded (fixed arrangement) and in the case of CF-DA, the number of rings at the called number before the calls are to be forwarded. When both features are provided, the number to which calls are forwarded may be different for each feature.

Once CF-BL or CF-DA are installed, they will remain in effect until changed by the customer. Any change in the numbers to which the calls are forwarded or, in the case of CF-DA, the number of rings at the called number before the calls are to be forwarded will require a change order(s) for which the appropriate service charge will apply.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

L. ENHANCED CUSTOM CALLING SERVICES (cont'd)

1. Description (cont'd)

e. Call Forwarding - Busy Line, Don't Answer (cont'd)

The number of rings specified by the customer for CF-DA is subject to a maximum limitation as determined by the Telephone Company.

It is the responsibility of the CF-BL, DA customer to obtain the necessary permission from the customer to whom the calls will be forwarded.

For each call forwarded, toll charges based on the customer's class of service will apply to the line on which CF-BL, DA is installed.

f. Select Reject

This service gives the customer the ability to prevent future calls from specific telephone numbers and can be activated after receipt of an unwanted call or after entering a telephone number from which the calling party does not wish to receive future calls. To activate the service, the Select Reject customer regains dial tone and dials a code, which creates a screening list for a maximum of thirty-two numbers. This list can only be created from and for telephone numbers located in appropriately equipped offices. Further calls to the Select Reject customer from telephone numbers in the screening list are connected to an announcement stating that the called party is not accepting calls and the Select Reject customer's telephone does not ring.

For calls from a line within multi line hunting, the call is blocked only where the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the Select Reject list is active; or subscribe to the service and incur a monthly charge for unlimited use. A 12 number maximum list is applicable to the daily service. Customers who subscribe to the unlimited monthly service can select either a 12 number or 32 number maximum list size.

(C) Indicates Change



MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

L. ENHANCED CUSTOM CALLING SERVICES (cont'd)

1. Description (cont'd)

g. Select Accept

This service allows the customer to selectively program a list of up to thirty-two telephone numbers from which the customer wishes to receive calls. This list can only be created from and for telephone numbers located in appropriately equipped offices. Only calls from those telephone numbers in the screening list may be accepted. An incoming call from a telephone number that is not on the screening list is routed to an announcement stating that the called party does not wish to receive the call.

Customers can either incur a daily usage charge that applies for each day the Select Accept list is active; or subscribe to the service and incur a monthly charge for unlimited use. A 12 number maximum list is applicable to the daily service. Customers who subscribe to the unlimited monthly service can select either a 12 number or 32 number maximum list size.

h. Select Toll Restriction

This service allows the customer to block toll calls by dialing an activation/deactivation code which includes a Pin number. This is a subscriber controlled on/off switch for toll denial. This service may be subscribed to on a monthly basis only.

I. Select Toll Calling

This service allows the customer to place toll calls from customer requested toll restricted lines by dialing a pin number before placing a toll call. This service may be subscribed to on a monthly basis only.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

L. ENHANCED CUSTOM CALLING SERVICES (cont'd)

1. Description (cont'd)

j. Call Trace

This service allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the customer dials a code and traced telephone number is automatically sent to the Telephone Company. The customer using Call Trace is required to contact the Telephone Company for further action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

L. ENHANCED CUSTOM CALLING SERVICES (cont'd)

2. Rates

a. Non-Recurring Charges - Residence and Business

Service activation charge per line is \$10.00. One charge applies per line, per order regardless of the number of services being changed or added. For subscription requests received within a 90-day period following the initial provision of central office facilities, the introduction of new services, or the enhancement of existing services, the Company will waive the non-recurring service activation charge for the establishment of Enhanced Custom Calling Services.

b. Recurring Charges - Residence and Business

	<u>Monthly</u>
Repeat Call.....	\$3.00
Return Call.....	\$3.00
Priority Call - 12 numbers.....	\$3.00
Priority Call - 32 numbers.....	\$4.00
Select Forward - 12 numbers.....	\$3.00
Select Forward - 32 numbers.....	\$4.00
Call Forwarding - Busy Line.....	\$3.00
Call Forwarding - Don't Answer.....	\$3.00
Call Forwarding - Busy Line and Don't Answer.....	\$3.00
Select Reject - 12 numbers.....	\$3.00
Select Reject - 32 numbers.....	\$4.00
Select Accept - 12 numbers.....	\$3.00
Select Accept - 32 numbers.....	\$4.00
Select Toll Restriction.....	\$3.00
Select Toll Calling.....	\$3.00

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

L. ENHANCED CUSTOM CALLING SERVICES (cont'd)

2. Rates (cont'd)

c. Discount Packages - Residence and Business

The following discounts apply, per service, to monthly subscription rates for multiple-service purchases of Enhanced Custom Calling Services. The discount provision does not apply to Call Forwarding - Busy Line, Call Forwarding - Don't Answer, and Call Forwarding - Busy Line and Don't Answer.

	<u>Monthly Subscription Discount Rates</u>
Package of two (2) services per line	15%
Package of three (3) services per line	20%
Package of four (4) services per line	25%
Package of five (5) services per line	30%

d. Usage Rates - Residence and Business

Repeat Call - Each Activation	\$ .50
Return Call - Each Activation	\$ .50
Priority Call - 12 numbers Each day list is active*	\$ .50
Select Forward - 12 numbers Each day list is active	\$ .50
Select Reject - 12 numbers Each day list is active	\$ .50
Select Accept - 12 numbers Each day list is active	\$ .50
Call Trace - Each Activation	\$1.00

\*Customers who subscribe to Call Waiting receive a Priority Call tone on selected calls if they activate the Priority Call screening list.

**Issued:** February 28, 1995

**Effective:** May 1, 1995

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**MISCELLANEOUS SERVICE AND EQUIPMENT** (Con't)**M. 911 TARIFF LANGUAGE**

## 1. GLOSSARY OF TERMS

**Host Telephone Company:** The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

**Telephone Company:** A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with ‘service provider’.

**Content:** The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

**Formatting, Format:** Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company’s rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

## 2. REGULATIONS

A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.

B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.

C. The Telephone Company’s liability and insurance provisions are fully stated in Pa. P.U.C. No. 7, Section 1, General Regulations.

D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider’s control prevent service restoration.

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**MISCELLANEOUS SERVICE AND EQUIPEMNT** (Cont'd)

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**M. 911 TARIFF LANGUAGE**

## 2. REGULATIONS (cont'd)

- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

DIRECTORY ASSISTANCE SERVICE (Cont'd)

N. NATIONAL DIRECTORY ASSISTANCE

A. GENERAL

National Directory Assistance provides customers with the listings of individuals or businesses located outside the Regional Calling Area but within the United States.

B. REGULATIONS

1. A maximum of two requested telephone numbers per call is permitted. Charges are applied per call.
2. No call allowances or discounts apply.
3. The National Directory Assistance rate will not apply to the following types of calls:
  - a. calls placed from residence dial tone lines where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical disability, or from the business dial tone line of a customer certified with a disability where assistance is otherwise not available.



MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

DIRECTORY ASSISTANCE SERVICE (Cont'd)

N. NATIONAL DIRECTORY ASSISTANCE (Cont'd)

B. REGULATIONS (Cont'd)

- b. calls placed from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
4. National Directory Assistance will not be offered from the following services:  

Hotel/Motel Guest Lines
5. If a customer requests both a Local Directory Assistance listing and a National Directory Assistance listing on the same call, the National Directory Assistance rate will apply for both listings. The Local Directory Assistance request will not be subtracted from a residential customer's call allowance and an additional Local Directory Assistance rate will not apply.
6. The Telephone Company's liability for any errors or omissions in the National Directory Assistance information provided to the customer shall be subject to the same liability limitation for the Telephone Company's provision of local directory assistance information set forth in Section 1, Sheet 6 of this Tariff.

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MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

DIRECTORY ASSISTANCE SERVICE (Cont'd)

N. NATIONAL DIRECTORY ASSISTANCE (Cont'd)

C. RATES

National Directory Assistance, per call	\$ .95*
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\*Plus the applicable operator-handled rate if the customer dials "0" and reaches a Telephone Company operator.

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*MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)***O. PACKAGE PLANS****1 Description**

Product bundles provide residential customers the option of subscribing to service packages that combine basic local service with other features and services offered by or through the Company at a single bundled rate. Product bundles are available on a monthly subscription basis at the rates provided below. Rates are in addition to any applicable taxes, surcharges, fees and non-recurring charges.

<u>Product</u>	<u>Rate</u>
SCT Unlimited: Primary Line*** Unlimited Long Distance Usage* DSL up to 3.0 Mbps **	\$62.99

\* Provided for informational purposes only; long distance must be provided by South Canaan Telephone Company/Long Distance to benefit from the long distance minutes of use component. Restrictions on use of unlimited long distance service are shown in Section O.2.e Regulations

\*\* Provided for informational purposes only; DSL is provided by South Canaan Telephone Company and DSL speeds are not guaranteed.

\*\*\* The regulated portion of this package can be found at Section 2, Sheet 2 of this tariff.

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*MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)***O. PACKAGE PLANS (cont'd)****2. Regulations**

- a. Bundled Packages are only available to customers whose long distance service is provided by South Canaan Telephone Company/Long Distance, and whose DSL service is provided by South Canaan Telephone Company.
- b. Bundled Packages are only available to residential customers.
- c. Bundled Package customers may terminate the package or switch to another calling plan at any time.
- d. Customers enrolled in Bundled Packages who fail to pay the entire package rate due per month will have all existing Bundled Package services converted to the applicable tariff rates for the individual services included in their package. Service Charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Bundled Packages until such time as all associated unpaid balances have been paid in full.
- e. The Unlimited long distance plan provides residential subscribers with unlimited minutes of direct dialed (1+) domestic long distance calling to each of the 48 states ("the continental United States). All other usage will be billed at the applicable tariff rates. If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, call forwarding, three-way calling, resale, telemarketing or other non-residential uses, the Company may immediately convert the customer's long distance to a non-unlimited plan. Incidental internet and other data usage are permitted, provided however, that any usage in excess of 1,200 minutes per month shall be presumed to be not consistent with residential voice applications and shall be subject to the conditions above.
- f. Call detail is included with this plan.

**SECTION 7**

PAY TELEPHONE LINE SERVICE (C)

	Sheet No.	
A. General	2	
B. Regulations and Rates	3	
C. Available Features for Pay Telephone Service. . . . .	3-4	(C)

(C) Indicates Change

PAY TELEPHONE LINE SERVICE

(C)

GENERAL

1. Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.
2. Pay Telephone Line Service:
  1. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.
  - b. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.
  3. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
  4. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
  5. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
  6. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
  - g. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's rules and Regulations.
  8. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.
  9. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service. (C)

(C) Indicates Change

PAY TELEPHONE LINE SERVICE (cont'd) (C)

REGULATIONS AND RATES

1. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's, Tariff - Telephone PA P.U.C. No. 7, Section 2.
2. Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.
3. Line Connection charges listed in Section 3 of this Tariff apply to Pay Telephone Line Service.
4. Directory assistance charges of \$0.25 per call apply to Pay Telephone Access Lines.
5. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.
6. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

C. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE

1. Optional call screening/blocking/coin supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.
  1. Incoming/Outgoing Screening - prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator - handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.
  2. Incoming Blocking - blocks all incoming calls.
  3. Outgoing blocking - restrict outgoing calls to non-sent paid call only (coinless). (C)

(C) Indicates Change

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Section 7  
2<sup>nd</sup> Revised Sheet 4  
Canceling 1<sup>st</sup> Revised Sheet 4

PAY TELEPHONE LINE SERVICE (cont'd) (C)

AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE (cont'd)

2. (Continued)

4. Coin Supervision Additive - provides for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

3. Rates:

		<u>Monthly</u>	<u>Non-recurring</u>	
1.	Incoming/Outgoing Screening	\$5.00	\$10.00	
b.	Incoming Blocking	\$3.00	\$10.00	
3.	Outgoing Blocking	\$3.00	\$10.00	
d.	Coin Supervision Additive	\$2.21	N/A	(C)

(C) Indicates Change



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Section 7  
1<sup>st</sup> Revised Sheet 5  
Canceling Original Sheet 5

(C)

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(C) Indicates Change

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Issued: March 18, 1997

Effective: April 15, 1997

Telephone PA P.U.C. No. 7

South Canaan  
Telephone Company

Section 8

Original Sheet 1

**SOUTH CANAAN TELEPHONE COMPANY SERVICE AREA MAP**