Supplement No. 257
to
Telephone - PA P.U.C. No. 3

# TDS TELECOM/SUGAR VALLEY TELEPHONE COMPANY

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**RATES AND RULES**

Governing the Furnishing of Telephone Service

IN

Loganton, Pennsylvania and Vicinity

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Issued: October 1, 2026

Effective: November 1, 2026

By

Drew Petersen, Vice President

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☞ NOTICE

See Sheet 2

# CHANGES MADE BY THIS SUPPLEMENT

CHANGE:

The purpose of this filing is to increase the rates for Residential STAR, Basic & Unlimited, and Basic 24 & Unlimited 24 bundles by $2.00. The rates for Residential Safety Line and Security Line will increase by $3.00. The rate increase for these bundles is on the data portion only.

Please see the following section:
Section 2: Sheets 10-12, 14, 18, 20, & 24

Thirty-third Revised Sheet 3
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TDS Telecom/Sugar Valley
Telephone Company

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(C) Indicates Change

TDS Telecom/Sugar Valley
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TDS Telecom/Sugar Valley
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(C) Indicates Change

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(C) Indicates Change

TDS Telecom/Sugar Valley
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(C) Indicates Change

TDS Telecom/Sugar Valley
Telephone Company

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(C) Indicates Change

TERRITORY SERVED BY THIS COMPANY

CLINTON COUNTY

| Towns | Townships |
|---|---|
| Greenburr | Greene |
| Loganton | Logan |
| Tylersville | Part of Lamar |

# GENERAL REGULATIONS

## TARIFF APPLICATION

This tariff governs the furnishing of telephone service and facilities by the Sugar Valley Telephone Company, hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff.

## TELEPHONE SERVICE DEFINED

The Telephone Company does not transmit messages but offers, subject to the terms and conditions specified in this tariff, the use of its facilities where available, for communication between subscribers. The term "service" as used throughout this tariff refers to service, equipment and facilities.

## OBLIGATION TO FURNISH SERVICE

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

The Telephone Company may require contracts for not less than four multi-party line main stations before introducing multi-party line service along a given route by an extension of plant from the base rate area.

## SPECIAL TYPES OF SERVICE AND EQUIPMENT

In cases where a subscriber desires some special type of service or equipment for which provision is not otherwise made, and in the judgement of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted based on the cost of furnishing such service or equipment.

## EQUIPMENT, APPARATUS AND LINES

Equipment furnished by the Telephone Company shall remain the property of the Telephone Company and, upon termination of service for any cause whatsoever, shall be returned to the Telephone Company in good condition, reasonable wear and tear thereof excepted.

(D)

(D)

(D) Indicates Decrease

GENERAL REGULATIONS (cont'd)

RESPONSIBILITIES & LIABILITIES

The subscriber shall be responsible for damages to the facilities and equipment of the Telephone Company resulting from negligence or willful act of the subscriber.

The Telephone Company shall not be liable for any defacement of or damage to the premises of the subscriber resulting from the attachment of the Telephone Company's equipment, apparatus or lines on such premises, or their installation or removal, when such damage is not the result of negligence of the Telephone Company.

ACCESS TO PREMISES OF SUBSCRIBER

For the purpose of installing, repairing, inspecting or removing any part of its equipment, apparatus or lines on the premises of the subscriber, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonsble hour.

BUSINESS AND RESIDENCE SERVICE CLASSIFICATIONS

Business rates are applicable in connection with service (C)
furnished at a business location or any other place where the service is used primarily or dominantly for business, professional or institutional purposes. If either the main station or any extension connected therewith is located in a place (C)
where business rates are applicable, business rates apply to the main station and to all extension therefrom.

USE OF SERVICE

Unless otherwise indicated in this tariff, the use of business service is restricted to the subscriber, his agents and representatives, and the use of residence service is restricted to the subscriber and members of his household.

The subscriber shall not use the service or permit others to use it in such manner as to interfere with the service of other subscribers.

Unless otherwise provided in this tariff, service shall in no case be resold.

GENERAL REGULATIONS
(Continued)

CONTRACTS FOR SERVICE

The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company's tariffs lawfully on file become the contract between the Telephone Company and the subscriber. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of three months.

FCC DESIGNATED 811 SERVICES

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis as detailed in Section 1, Sheet 1 of this tariff. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity.

* * * (C)

CHARGES FOR FRACTIONAL MONTHS

When service is established, the initial charge for local service and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

PAYMENT FOR SERVICE

Installation and construction charges, where applicable, must be paid in advance of the establishment of service.

Service connection charges are payable when service is established.

Message charges at pay telephone lines are payable in advance.

Monthly recurring charges for service, and charges for toll message service, are billed monthly in arrears and are payable when the service has been rendered.

Charges for all local and toll messages sent from the subscriber's telephone station and for all toll messages received at such station on which charges are reversed with the consent of the person answering the call are the responsibility of the subscriber.

A statement of account rendered to the subscriber shall be deemed correct and binding upon the subscriber unless objection in writing is received by the Telephone Company within thirty days after rendition of the statement.

LATE PAYMENT CHARGES (C)

A Late Payment charge of 1.25% per month applies to all past due balances.

Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.

Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

The late payment charge will not include previously accrued late payment charges. (C)

SUSPENSION OF SERVICE

The Telephone Company reserves the right to suspend service for non-payment of bills, ten days after date due, or for violation of rules and regulations of this tariff, after due notice by the Telephone Company.

The Telephone Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and to demand payment for such service up to and including date of suspension, provided it has not been notified by the subscriber to discontinue service prior thereto.

LIABILITY OF TELEPHONE COMPANY

In event interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing service, lines and other facilities, and are not caused by negligence of the subscriber, the liability of the Telephone Company for damages arising therefrom shall not, except as otherwise provided for in Section 1 Sheet 7 of this tariff, exceed an amount equivalent to the proportionate charge to the subscriber for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. Where a local message guarantee applies, a pro rata portion of the guarantee for the period of suspension is allowed. No other liability shall in any case attach to the Telephone Company.

(C) Indicates Change

GENERAL REGULATIONS
(Continued)

CANCELLATION FOR CAUSE

Where there are reasonable grounds for suspecting that a service is being used, or will be used, for an illegal purpose, the Telephone Company will terminate such service without advance notice to the subscriber. The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than a means of communications.

TELEPHONE NUMBERS

The Telephone Company reserves the right to change the telephone number or numbers of a subscriber's station or stations as the exigencies of the business may require.

TELEPHONE DIRECTORIES

Telephone directories issued by the Telephone Company to its subscribers and patrons without charge are the property of the Telephone Company and shall be surrendered to the Telephone Company upon termination of service or distribution of a subsequent issue, in as good condition as reasonable wear and tear permits. No binder, holder or auxiliary cover, except where furnished by the Telephone Company, may be used in connection with any directory furnished by it.

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, its directories, nor for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as the result of listings published in its directories.

OVERTIME WORK

When, at the subscriber's request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

TOLL MESSAGE RATES

Rates, rules and regulations governing Toll, or Long Distance (C)
messages are contained in the toll tariff of PITA Toll Tariff (C)
No. 10, in which this company concurs.

GENERAL REGULATIONS (cont'd)

STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this tariff and other state toll and access tariffs in which this company concurs, a surcharge, as shown below, will apply to all intrastate charges for service on or after September 1, 2010, except on calls from pay telephone lines. (C)

| For services provided to: | Surcharge Rate | |
|---|---|---|
| END USER | 0% | (C) |
| ACCESS USERS AND LOCAL EXCHANGE CARRIER | 0% | (C) |

The above charges will be recomputed, using the same elements prescribed by the Commission:

a. Whenever any of the tax rates used in calculation of the surcharge are changed.

b. Whenever the utility makes effective any increased or decreased rates.

c. And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputations; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may submit the such recomputation a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

(C) Indicates Change

## **GENERAL REGULATIONS** (cont'd)

ALLOWANCES FOR TELEPHONE SERVICE INTERRUPTIONS

The Telephone Company cannot guarantee the uninterrupted working of its services and facilities. In the event of an interruption, which is not due to the negligence or willful act of the customer, a credit in accordance with state rules will be provided at a minimum from the time the interruption is reported or detected by the company, whichever comes first.

NON-SUFFICIENT FUNDS (NSF) (C)

A charge will be assessed when a customer's payment for service or deposit becomes dishonored, is not valid, or is rejected.

| | Non-Recurring Rate |
|---|---|
| Non-Sufficient Funds Charge | $15.00 |

GENERAL REGULATIONS (cont'd)

CONNECTION WITH CUSTOMER-PROVIDED EUIPMENT

I. DEFINITION

Customer-provided equipment is any type of telephone equipment purchased or leased by the customer whether it be from the Telephone Company or an outside vendor.

II. GENERAL

A. Customer-provided equipment may be used with the facilities furnished by the Telephone Company, for telecommunication service, provided that such equipment will be connected, maintained and operated as specified in this Tariff.

B. Where the use of any customer-provided terminal equipment involves direct electrical connection to the facilities of the Telephone Company, such connection shall be made through a connecting device connected, (C)
maintained and operated as specified in this (C)
Tariff.

C. The customer is not permitted to create additional channels from facilities provided by the Telephone Company, or to resell or share services with another party through extension of customer-provided channels, or equipment, except as otherwise provided in this Tariff.

D. If customer-provided equipment is used in violation of the provisions of this Tariff, the Telephone Company will take such action as it deems necessary for the protection of service.

After notification by the Telephone Company of such violation, the customer shall discontinue such use and confirm in writing to the Telephone Company within 10 days that such violation has ceased. Failure of the customer to conform to these requirement shall result in suspension of service.

III. COMPANY RESPONSIBILITY-LIMITATIONS

A. The Telephone Company shall not be responsible to the customer if changes in criteria in this Tariff or changes in any of the facilities or operations or procedures of the Telephone Company render any customer-provided equipment obsolete, or require modification or alteration of such equipment, or otherwise effect its use or performance. The Telephone Company reserves the right to change the standards of its equipment as the requirements of the telephone business may direct.

GENERAL REGULATIONS (cont'd)

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT (cont'd)

III. COMPANY RESPONSIBILITY - LIMITATIONS (cont'd)

B. A maintenance Service Charge is provided for visits of the Telephone Company due to failure of Customer-Provided Equipment or for equipment for which the maintenance responsibility is the customer's. This charge is no longer regulated. (C) (C)

IV. CUSTOMER-PROVIDED EQUIPMENT - PARTY-LINE CUSTOMERS

A. Customer-Provided Equipment will be allowed for all party-line customers.

Party-line customers may purchase their equipment from the Telephone Company or any other vendor.

B. Should the Customer-Provided Equipment not be compatible due to ringer frequencies, etc., the Telephone Company will "repair" the instrument by replacing the bell with a compatible one. Repair of the instrument will be charged at $15.00 plus time and materials. If a service visit is requested, the charge found in Section 3, Sheet 7, applies.

C. If the Telephone Company does not have ringers and/or the necessary equipment, as a normal stocked item, to make the telephone work properly, the customer will be advised of same, without charge.

D. Due to potential compatibility problems, customers are urged to investigate such problems with the Telephone Company.

E. If Customer-Provided Party-Line Equipment requires modification, due to changes made by the Telephone Company, the Telephone Company will advise the customer.

F. Party-Line Equipment should include, at a minimum, changeable ringer leads, 3 conductor cords, removable housing and have a wiring conversion chart.

G. Party-line customers may not use automatic answering devices.

H. Party-line customers may not use automatic dialers that automatically seize the line and dial. (C)

GENERAL REGULATIONS (cont'd)

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT (cont'd)

IV. CUSTOMER-PROVIDED EQUIPMENT - PARTY LINE CUSTOMERS (cont'd)

I. A Maintenance of Service charge is the charge for visits of the Telephone Company due to failure of Customer-Provided Equipment or for equipment for which the maintenance responsibility is the customer's. This charge is no longer regulated.

V. TAXES ON CONTRIBUTIONS IN AID OF CONSTRUCTION AND CUSTOMER ADVANCES (N)

I. Any contribution in aid of construction, customer advance or other like amounts received from the customer which shall constitute taxable income as defined by the Internal Revenue Service will have the income taxes segregated in a deferred account for inclusion in rate base in a future rate case proceeding. Such income taxes associated with a CIAC or customer advance will not be charged to the specific contributor of the capital. (N)

## GENERAL REGULATIONS (cont'd)

PROMOTIONAL SALES CAMPAIGN

The Telephone Company may, from time to time, offer a promotional sales campaign to its customers. The Promotional Offerings may be limited to certain dates, times, and/or locations, but will not have a duration of longer than six months in any rolling twelve (12) month period which commences as of the effective date of the filed promotion (multiple promotions can occur during this twelve-month period).

### TDS Business Voice Bundle Promotion

Beginning September 1, 2026, through March 1, 2027, qualifying business customers who subscribe to the TDS Business Voice Bundle for 12, 24, 36, or 60 months will receive the bundle for $17.99 per month. Qualifying business customers are defined as customers who are new or returning to the Company (establishing a new account) or customers who want to add a voice line to their service. The qualifying business customer must not have outstanding debt with the Company. A contract will not be required for the 12-month option but will be required for the 24-, 36- and 60-month options. An Early Termination Fee will apply for all options with the exception of the 12-month option. (C)

* * * (C)

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY

1. GENERAL

Telecommunications Service Priority (TSP) provides for priority treatment to provision and restore National Security and Emergency Preparedness (NSEP) telecommunications services.

NSEP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or regrades or threatens the NSEP posture of the United States.

TSP services fall into two categories, Emergency and Essential. Emergency Services are newly ordered services so critical as to offer provisioning at the earliest possible time, without regard to the service user's cost. Essential Services are all other NSEP services assigned restoration and/or provisioning priorities within the system.

TSP service shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations as well as the guidelines set forth in "Telecommunications Service Priority System for National Security Emergency Preparedness Service Vendor Handbook" dated July 9, 1990, and "Telecommunications Service Priority System for National Security Emergency Preparedness Service User Manual."

2. RESPONSIBILITIES OF THE CUSTOMER

a. Customer can request assignment to the TSP system through the following agencies:

| Customer | | Contact |
|---|---|---|
| Federal Agencies | - | TSP Program Office |
| State & Local Govt.'s | - | Federal Emergency Management Agency |
| Foreign Governments | - | Department of State or Defense |
| Private Industry | - | Any Federal organization, but normally one with whom they have a constractual relationship involving an NSEP function. |

The TSP Program Office is contained within the National Communications System.

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

2. RESPONSIBILITIES OF THE CUSTOMER (cont'd)

b. Once customers have received their TSP assignment, signified by a TSP Authorization Code, the customer must submit the code along with a service reequest to the Company.

c. During certain emergencies, the Company will take TSP service requests verbally. In these cases, a written service order should follow within two working days.

3. RESPONSIBILITIES OF THE COMPANY

a. The Company will send a Service Confirmation to the TSP Program Office upon the completion of an ordered TSP service within 45 calendar days of the completion.

b. The Company will designate a 24-hour point of contact for receiving Emergency TSP provision requests and reports that a TSP service is unusable or out of service.

4. RULES AND REGULATIONS

a. The Company will provision and restore, when necessary, those telecommunications services with TSP assignments before services without such assignments, both from this tariff and PTA's Access tariff and Toll tariff, in which this Company concurs.

b. When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, the sequence in which existing services may be preempted is as follows:

- Non-TSP services
- TSP services, selected in the inverse order of their TSP priority level assignment.

When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

c. The Company is not authorized to provide priority treatment to provision TSP services to customers that have no provisioning priority.

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

4. RULES AND REGULATIONS (cont'd)

d. The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.

e. In obtaining TSP, the customer authorizes the Company to provide certain customer record information to the TSP Program Office to maintain and administer the TSP System. This customer information will include only the customer's name, TSP authorization code, Company Circuit ID, customer telephone number and customer mailing address.

5. RATES

a. In the event that the Company must utilize additional labor outside of normal business hours in the provisioning or restoration of a qualifying TSP service, additional labor charges may apply. Such charges will be based on cost and billed to the customer. The Compnay will attempt to inform the customer of approximately how much these charges will be in advance.

b. A Service Order Charge applies when TSP requests/changes are made to a customer's line record after a service has been connected. In addition, a one time charge, based on cost, for the initial establishment of TSP status in Company records will be billed to the customer.

c. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.

d. Facilities required by the Company for the provisioning, restoration, or maintenance are exempt from the TSP rules.

e. The Company will provide reconciliation of its TSP records with corresponding records contained in the TSP Program Office's database, in compliance with current program requirements. The Company reserves the right to apply the costs associated with updating the reconciling TSP database records.

GENERAL REGULATIONS (cont'd)

Broadband School Discount

The Company shall offer school customers in its service territory, that meet the eligibility standards described in 47 CFR §54.501 (relating to eligibility for services provided by telecommunications carrier) and that agree to enter into a minimum three-year contract, a thirty percent (30%) discount in the otherwise applicable tariffed distance sensitive per-mile rate element, and also will waive the associated nonrecurring charges, for available intrastate broadband services (as defined by Act 183 of 2004) where used for educational purposes and not for the provision of telecommunications services to the public for compensation. The discount or waiver shall not be required where application of it to a particular service would conflict with applicable law.

LOCAL EXCHANGE SERVICE

LOCAL EXCHANGE ACCESS LINE SERVICE

A. DEFINITIONS

1. "Access Line" - A circuit directly connecting the Central Office switching equipment with the subscriber station connection device.

B. GENERAL

1. The local exchange "Access Line" provides for the connecting of the Central Office switching equipment with the subscriber's station connection device.

2. One and two party access line service are available within the Base Rate Area.

3. * * * (C)

4. * * * (C)

(C) Indicates Change

TDS Telecom/Sugar Valley Telephone Company

Section 2
23rd Revised Sheet 2
Cancels 22nd Revised Sheet 2

## LOCAL EXCHANGE SERVICE

## LOCAL EXCHANGE SERVICE WITH NETWORK ACCESS

C. MONTHLY RATES

| Access Line Count Of Local Calling Area | Rate Group | R1 Party | | R2 Party | B1 Party | Key | PBX Trunk |
|---|---|---|---|---|---|---|---|
| NA | NA | $21.50 | (I) | $15.45 | $33.30 | $41.60** | $49.95 |

D. PA UNIVERSAL SERVICE CREDIT

| | | |
|---|---|---|
| Residence | One Party | <$2.50> |
| Business | One Party | <$4.50> |

**PA Universal Service Credit Description**

The USF Credit is a separate line item on the customer bill which, when combined with the single-party residence rate, an exchange average of touch-tone (push-button), local usage, and exchange/zone mileage rates, reduces the maximum monthly residential rate by the amount of the credit. The USF Credit is provided to the Customer so long as the Company obtains receipts from the Universal Service Fund sufficient to compensate for the Credit.

Reference: September 1999 Global Order, Section XIII.F.

E. EXCHANGE AND RATE GROUP CLASSIFICATION

| 1. | ***Sugar Valley Exchanges*** | ***Rate Group*** |
|---|---|---|
| | Loganton | NA |

**NOTE:**

1. Credits will be effective with the billing cycle.

** Rate Includes Line Hunting

(I) Indicates Increase

LOCAL EXCHANGE SERVICE

LOCAL EXCHANGE SERVICE WITH NETWORK ACCESS (Cont'd)

D. EXCHANGE AND RATE GROUP CLASSIFICATION (Cont'd)

2. * * * (C)

(C) Indicates Change

Section 2
Sugar Valley Telephone Company Fourth Revised Sheet 4
Canceling Third Revised Sheet 4

Information previously contained on this page is no longer regulated.

Section 2
Sugar Valley Telephone Company Second Revised Sheet 4A
Canceling First Revised Sheet 4A

Information previously contained on this page is no longer regulated.

Base Rate, Zone Rate & Territorial Boundaries
of LOGANTON (D-C)

(D) Indicates Decrease
(C) Indicates Change

# LOCAL EXCHANGE SERVICE

## ACCOUNT RETENTION

A. General

This service allows a residential customer to retain their current phone number and associated services when the service is inactive for a specified period of time at the Customer's request. (C)

When the customer reactivates service, the customer will receive the same phone number and associated services previously subscribed to billable at the full tariff rates specified in Section 2, sheet 2 and elsewhere in this tariff.

B. Conditions

1. Account Retention service is available when service is inactive for a minimum of one (1) month.

2. Account Retention service is available on one-party residence exchange service subject to facilities. (C) (C)

3. The customer must have at least one month of regular telephone service paid prior to the establishment of Account Retention service.

4. Account Retention service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.

5. The Company will not provide installations, moves, changes, or maintenance during the inactive period.

6. Dial tone access will be limited to 911/E911 and the Company's Business Office.

7. Bills are rendered at the specified rate listed in "C" following and at regular billing dates during the inactive period. The customer must furnish a forwarding address for billing purposes. If a forwarding address cannot be furnished the customer may pay in advance for the period of suspension.

8. The customer's listing will be retained in the directory.

9. The Company assumes no liability for failure of a calling party to reach the customer during the inactive period.

LOCAL EXCHANGE SERVICE

**ACCOUNT RETENTION** (Continued)

B. Conditions

10. The Company reserves the right to refuse Account Retention in the case of a customer whose account is delinquent. (C)

C. Rates and Charges

1. The monthly rate will be $3.50. All other local services will be zero-rated.

2. An establishment fee of $10.00 will apply for the second subscription to Account Retention in one calendar year.

(C) Indicates Change

| **RESERVED FOR FUTURE USE** | (C) |
|---|---|

(C) Indicates Change

TDS Telecom/Sugar Valley
Telephone Company

Section 2
5th Revised Sheet 9
Cancels 4th Revised Sheet 9

| **RESERVED FOR FUTURE USE** | (C) |
|---|---|

(C) Indicates Change

LOCAL EXCHANGE SERVICE

## STAR PACKAGES [5]

A. General

1. The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

| | Rate Per Month | |
|---|---|---|
| a) 3 STAR Standard Package | $43.49 [6] | (I) |

Residential One-Party Line [1]
Caller ID Deluxe [4]
Call Waiting/Cancel Call Waiting [4]
Call Forwarding [4]
Preferred Call Forwarding [4]
30 Minutes of Long Distance Calling [2]

The 3 STAR Package can be upgraded for $5.00 per month to include:

Anonymous Call Rejection [4]
Three-Way Calling [4]
Priority Ringing [4]
Special Call Acceptance [4]
Personal Voicemail [3]

[1] The regulated portions of this package can be found in Sections 2 and 6 of this Tariff.

[2] Provided for informational purposes only (non-jurisdictional in this tariff); Customers who also subscribe to the corresponding TDS Long Distance STAR Plan will benefit from the long distance minutes of use component. Restrictions on use of unlimited long distance service are shown in 2.e Regulations.

[3] Provided for informational purposes only (this is a deregulated service).

[4] The regulated portions of this package can be found in Competitive Tariff 500 under Sections 1 and 3.

[5] This service is grandfathered to existing customers, effective March 1, 2023. The service will not be available to new customers after this date.

[6] These increases are effective on the Company's November bill cycle date. (C)

(I) Indicates Increase (C) Indicates Change

TDS Telecom/Sugar Valley Telephone Company

Section 2
Sixth Revised Sheet 11
Cancels Fifth Revised Sheet 11

LOCAL EXCHANGE SERVICE

**STAR PACKAGES** *****(cont'd)

A. General (cont'd)

| | | Rate Per Month | |
|---|---|---|---|
| b) | 4 STAR Standard Package<br>Residential One-Party Line*<br>Caller ID Deluxe****<br>Call Waiting/Cancel Call Waiting****<br>Call Forwarding****<br>Preferred Call Forwarding****<br>Anonymous Call Rejection****<br>300 Minutes of Long Distance calling** | $53.49****** | (I) |

The 4 STAR Package can be upgraded for $5.00 per month to include:
Three-Way Calling****
Priority Ringing****
Special Call Acceptance****
Personal Voicemail***

* The regulated portions of this package can be found in Sections 2 and 6 of this Tariff.

** Provided for informational purposes only (non-jurisdictional in this tariff); must also subscribe to the corresponding TDS Long Distance STAR Plan to benefit from the long distance minutes of use component. Restrictions on use of unlimited long distance service are shown in 2.e Regulations.

*** Provided for informational purposes only (this is a deregulated service).

**** The regulated portions of this package can be found in Competitive Tariff 500 under Sections 1 and 3.

***** This service is grandfathered to existing customers, effective March 1, 2023. The service will not be available to new customers after this date.

****** These increases are effective on the Company's November bill cycle date. (C)

(I) Indicates Increase (C) Indicates Change

LOCAL EXCHANGE SERVICE

**STAR PACKAGES** *****(cont'd)

A. General (cont'd)

| | | Rate Per Month | |
|---|---|---|---|
| c) | 5 STAR Standard Package<br>Residential One-Party Line*<br>Caller ID Deluxe****<br>Call Waiting/Cancel Call Waiting****<br>Call Forwarding****<br>3-Way Calling****<br>Anonymous Call Rejection****<br>Priority Ringing****<br>Special Call Acceptance****<br>Preferred Call Forwarding****<br>Personal Voice Mail***<br>Unlimited Long Distance calling ** | $63.49****** | (I) |

* The regulated portions of this package can be found in Sections 2 and 6 of this Tariff.

** Provided for informational purposes only (non-jurisdictional in this tariff); Customers must also subscribe to the corresponding TDS Long Distance STAR Plan to benefit from the long distance minutes of use component. Restrictions on use of unlimited long distance service are shown in 2.e Regulations.

*** Provided for informational purposes only (this is a deregulated service).

**** The regulated portions of this package can be found in Competitive Tariff 500 under Sections 1 and 3.

***** This service is grandfathered to existing customers, effective March 1, 2023. The service will not be available to new customers after this date.

****** These increases are effective on the Company's November bill cycle date. (C)

(I) Indicates Increase (C) Indicates Change

LOCAL EXCHANGE SERVICE

**STAR PACKAGES** * (Continued) (C)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.

2. STAR Package customers may terminate their Package at any time upon notice to the company.

3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.

4. Service Charges, as described in Section 3 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

5. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.

6. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.

7. Customers may upgrade their Voice Mail Service package for an additional fee.

8. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

* This service is grandfathered to existing customers, effective March 1, 2023. The service will not be available to new customers after this date. (C) (C)

(C) Indicates Change

## SAFETY LINE SERVICE*

### A. GENERAL

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and 1.5 Mbps high speed data.

### B. TERMS AND CONDITIONS

1. Safety Line Service will be provisioned where facilities are available.

2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.

3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.

4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of $99 to apply.

5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.

6. Any toll calls will be billed at TDS Long Distance toll rates.

7. Service Connection Charges will not apply.

8. Optional Call plans are not available with this bundle.

9. Seasonal Service is not available with this bundle.

### C. RATES AND CHARGES

| | Monthly Rate | |
|---|---|---|
| Bundle Base Rate – DSL Market A | $79.20[1,2] | (I) |
| Bundle Base Rate – DSL Market B | $79.20[1,2] | (I) |

(See map on Sheet 14.1 showing Market A and Market B territories)

[1] Other data speeds may be available for an additional charge.
[2] These increases are effective on the Company's November bill cycle date. (C)

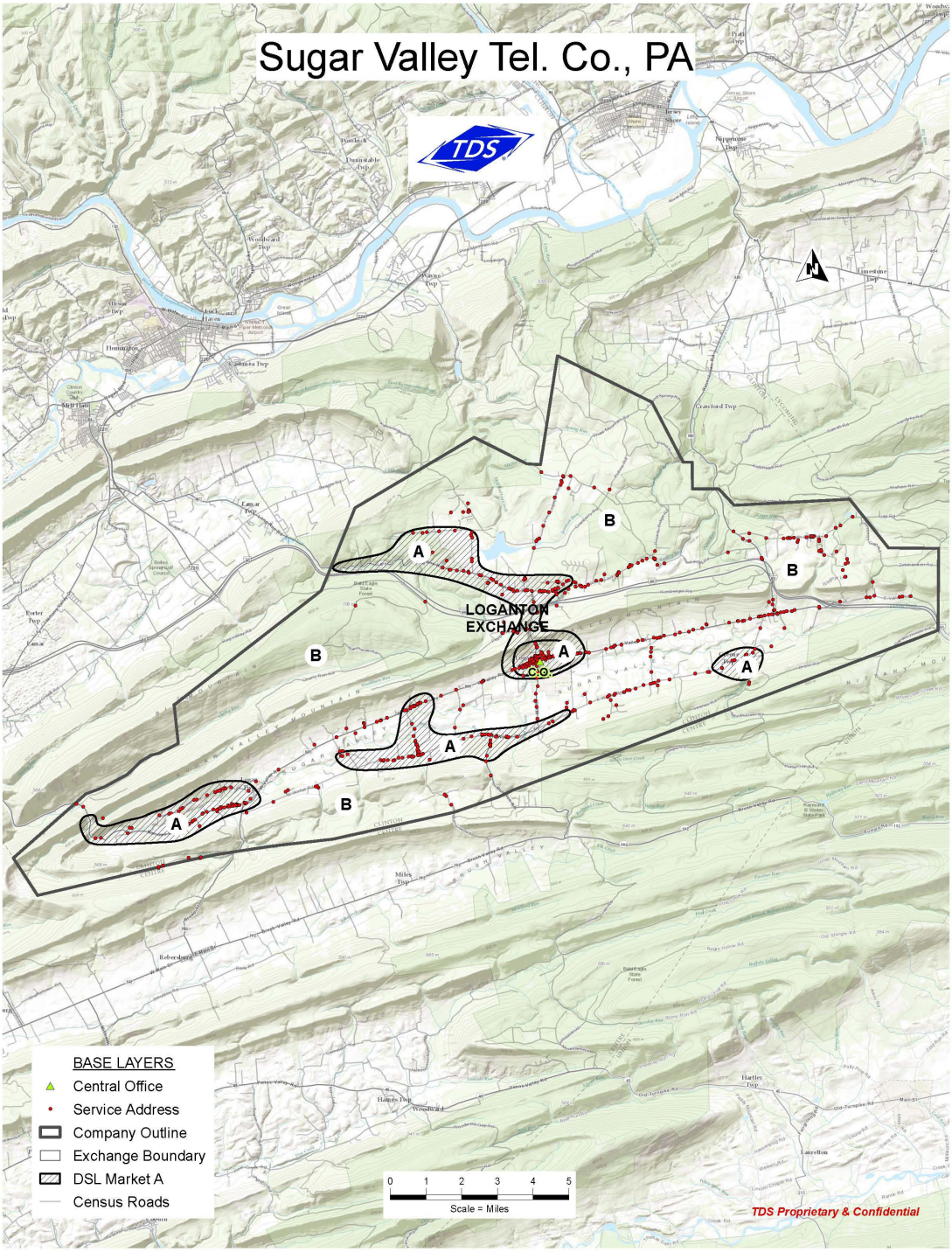
* This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers after this date.

(I) Indicates Increase (C) Indicates Change

LOCAL EXCHANGE SERVICE

**SAFETY LINE SERVICE**

C. **RATES AND CHARGES**



LOCAL EXCHANGE SERVICE

## BUSINESS SAFETY LINE SERVICE [3] (C)

A. General

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider, but requires a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Basic Access Line*, and 1.5 Mbps high speed data**.

B. Terms and Conditions

1. Safety Line Service will be provisioned where facilities are available.

2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.

3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.

4. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.

5. Any toll calls will be billed at TDS Long Distance default toll rates.

6. Service Connection Charges will be waived if a customer signs a one year or greater contract.

7. Optional Call plans are not available with this bundle.

8. Seasonal Service/Suspension of Service is not available with this bundle.

C. Rates and Charges

| | Monthly Rate |
|---|---|
| Bundle Base Rate<br>Business | $61.00[1] [2] |

[1] Other data speeds may be available for an additional charge.
[2] The rate increase is effective on the Company's January bill cycle date.
[3] This service is grandfathered to existing customers effective June 4, 2025. This service will not be available to new customers after this date. (C) (C)
* The regulation portion of this package can found in Section 2 of this tariff.
** Provided for informational purposes only (non-jurisdictional in this tariff).

LOCAL EXCHANGE SERVICE

**STAR BUSINESS BUNDLES**[5] (C)

A. General

1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided.
There are 2 STAR Business Bundle options.

a) STAR Business Bundle – Standard[1]
Includes: Business One-Party Line[4], 200 Minutes of TDS Long Distance[2] Calling and the following features:
Caller ID Deluxe[4]
Call Forwarding[4]
Call Forward Remote Access[4]
Call Waiting/Cancel Call Waiting[4]
3-Way Calling[4]
Voice Mail[3]

b) STAR Business Bundle Unlimited – Standard[1]
Includes: Business One-Party Line[4], Unlimited TDS Long Distance[2] calling and the following features:
Caller ID Deluxe[4]
Call Forwarding[4]
Call Forward Remote Access[4]
Call Waiting/Cancel Call Waiting[4]
3-Way Calling[4]
Voice Mail[3]

1 Customers must also subscribe to TDS Telecom's high speed data. This information is provided for informational purposes only (non jurisdictional in this tariff); high speed data is provided by TDS Telecom and internet speeds are not guaranteed.

2 Provided for informational purposes only (non jurisdictional in this tariff). Customers who also subscribe to the corresponding TDS Long Distance STAR Plan will benefit from the long distance minutes of use component. Restrictions on use of unlimited long distance service are shown in 2.e. Regulations.

3 Provided for informational purposes only (this is a deregulated service)

4 The regulated portions of this package can be found in Section two of this tariff and Competitive Tariff 500 under Sections 2 & 3.

5 This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date. (C) (C)

(C) Indicates Change

LOCAL EXCHANGE SERVICE

**STAR BUSINESS BUNDLES**[(2)] (Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.

2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.

3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.

4. Service Connection Charges, as described in Section *3* of this tariff, apply to requests for new and additional STAR Business Bundle lines, and moves of existing lines.

5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.

6. STAR Business Bundle customers may terminate their package at any time upon notice to the company.

7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

| | | Rate Per Month[1, 3] | |
|---|---|---|---|
| 1. Business, Per Line | | | (C) |
| a) | STAR Business Bundle Standard | $42.99 | (I) |
| b) | STAR Business Bundle Unlimited Standard | $62.99 | (I) |

| | Non-Recurring Charge | |
|---|---|---|
| 2. Service Order Charge | $10.00 | |

[1] One, Two, and Three-Year Contract rates are also available.
[2] This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.
[3] The rate increase is effective on the Company's May bill cycle date. (C)

LOCAL EXCHANGE SERVICE

## SECURITY LINE SERVICE [3]

### A. GENERAL

**Security Line** Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line, and **up to 1 Mbps** high speed data.

### B. TERMS AND CONDITIONS

1. **Security Line** Service will be provisioned where facilities are available.

2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.

3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.

4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of $99 to apply.

5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.

6. Any toll calls will be billed at TDS Long Distance toll rates.

7. Service Connection Charges will not apply.

8. Optional Call plans are not available with this bundle.

9. Seasonal Service is not available with this bundle.

### C. RATES AND CHARGES

| | Monthly Rate | |
|---|---|---|
| Bundle Base Rate – DSL Market A | $71.20[1,2] | (I) |
| Bundle Base Rate – DSL Market B | $71.20[1,2] | (I) |

(See map on Sheet 18.1 showing Market A and Market B territories)

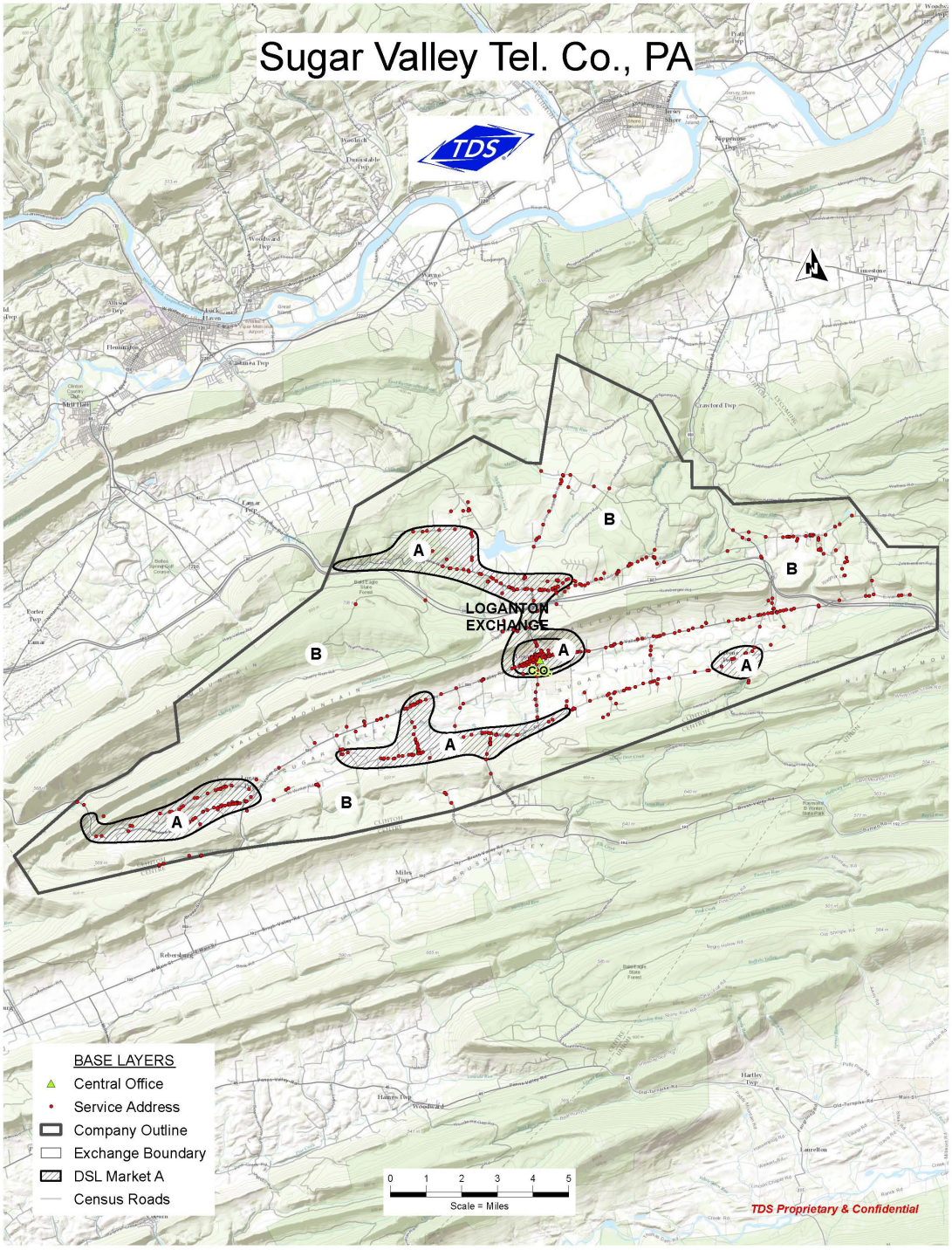
[1] Other data speeds may be available for an additional charge.
[2] These increases are effective on the Company's November bill cycle date. (C)
[3] This service is grandfathered to existing customers effective June 4, 2025. This service will not be available to new customers after this date.

TDS Telecom/Sugar Valley
Telephone Company

LOCAL EXCHANGE SERVICE

**SECURITY LINE SERVICE**

C. **RATES AND CHARGES**



TDS Telecom/Sugar Valley
Telephone Company, Inc.

LOCAL EXCHANGE SERVICE

**BASIC & UNLIMITED PHONE BUNDLES** [2] (C)

A. **GENERAL**

The Basic and Unlimited Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic or Unlimited Phone Bundle subscriber line provided. The Bundles include the following services:

1. Basic Phone Bundle[1]

   Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, and Basic Voice Mail

2. Unlimited Phone Bundle[1]

   Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Call Return, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

B. **CONDITIONS AND LIMITATIONS**

1. Basic and Unlimited Phone Bundles will be provisioned where facilities are available.

2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.

3. Feature availability is dependent on Central Office Facilities.

4. Basic & Unlimited Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.

5. Service charges as described in Section 3 will not apply.

6. Customers may change their bundle without incurring a charge.

7. Account Retention is available with these bundles.

[1] Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans
[2] This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C) (C)

(C) Indicates Change

LOCAL EXCHANGE SERVICE

**BASIC & UNLIMITED PHONE BUNDLES** [2] (Continued)

B. **CONDITIONS AND LIMITATIONS** (Continued)

8. Basic or Unlimited Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.

9. The Basic or Unlimited Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.

10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

C. **RATES**

| | | Rate Per Month [1] [3] | |
|---|---|---|---|
| 1. | Residence | | |
| a) | Basic Phone Bundle, per line | $30.99 | (I) |
| b) | Unlimited Phone Bundle, per line | $35.99 | (I) |

[1] Rate includes the Subscriber Line Charge.

[2] This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date.

[3] The rate increase is effective on the Company's November bill cycle date. (C)

TDS Telecom/Sugar Valley
Telephone Company, Inc.

LOCAL EXCHANGE SERVICE

## TDS BUSINESS VOICE BUNDLE

A. **General**

1. The TDS Business Voice Bundle is an optional offering that packages services and features together for a flat monthly rate that is applicable to each TDS Business Voice subscriber line provided.

   a) TDS Business Voice Bundle[1]

   Includes: Business One-Party Line and the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, Hunting, Selective Call Acceptance, Voice Mail, and Unlimited Minutes of TDS Long Distance[2] calling.

B. **Conditions and Limitations**

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.

2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.

3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.

4. Service Connection Charges, as described in Section 3 of this tariff, apply to requests for new and additional TDS Business Voice Bundle lines, and moves of existing lines.

5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their TDS Business Voice Bundle offering (i.e. a request to change features or downgrade) or requests to change from the TDS Business Voice Bundle back to Local Exchange Service. The charge will not apply when the TDS Business Voice Bundle replaces existing Local Exchange Service or the customer would like to upgrade their TDS Business Voice Bundle.

1 Customers must also subscribe to TDS Telecom's high speed data.
2 Customers must also subscribe to the corresponding TDS Long Distance Business Voice Plan.

LOCAL EXCHANGE SERVICE

**TDS BUSINESS VOICE BUNDLE** (Continued)

B. **Conditions and Limitations** (Continued)

7. TDS Business Voice Bundle customers may terminate their package at any time upon notice to the company.

8. Customers who fail to pay the entire package rate per month will have all TDS Business Voice Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. **Rates**

| | | Term Rate Per Month[(1)] | | |
|---|---|---|---|---|
| | | MTM | 1 Yr. | 2/3 Yr. |
| 1. | Business, Per Line | | | |
| | a) TDS Business Voice Bundle | $59.99 | $49.99 | $39.99 |

| | Non-Recurring Charge |
|---|---|
| b) Service Order Charge | $10.00 |

(1) Rate Includes the Subscriber Line Charge

## LOCAL EXCHANGE SERVICE

BASIC 24 & UNLIMITED 24 PHONE BUNDLES [2] (C)

A. General

The Basic 24 and Unlimited 24 Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic 24 or Unlimited 24 Phone Bundle subscriber line provided. The Bundles include the following services:

1. Basic 24 Phone Bundle [1]
   Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Speed Call 8, and Basic Voice Mail

2. Unlimited 24 Phone Bundle [1]
   Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

B. Conditions and Limitations

1. Basic 24 and Unlimited 24 Phone Bundles will be provisioned where facilities are available.

2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.

3. Feature availability is dependent on Central Office Facilities.

4. Basic 24 & Unlimited 24 Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.

5. Service charges as described in Section 3 will not apply.

6. Customers may change their bundle without incurring a charge.

7. Account Retention is available with these bundles.

[1] Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

[2] This service is grandfathered to existing customers effective January 1, 2025. The service will not be available to new customers after this date. (C)

## LOCAL EXCHANGE SERVICE

BASIC 24 & UNLIMITED 24 PHONE BUNDLES [2] (Continued)

B. Conditions and Limitations (Continued)

8. Basic 24 or Unlimited 24 Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.

9. The Basic 24 or Unlimited 24 Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.

10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

| 1. Residence | Rate Per Month [1] [3] | |
|---|---|---|
| a) Basic 24 Phone Bundle, per line | $27.99 | (I) |
| b) Unlimited 24 Phone Bundle, per line | $32.99 | (I) |

[1] Rate includes the Subscriber Line Charge.
[2] This service is grandfathered to existing customers effective January 1, 2025. The service will not be available to new customers after this date.
[3] The rate increases are effective on the Company's November bill cycle date. (C)

## LOCAL EXCHANGE SERVICE

BASIC 25 & UNLIMITED 25 PHONE BUNDLES

A. General

The Basic 25 and Unlimited 25 Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic 25 or Unlimited 25 Phone Bundle subscriber line provided. The Bundles include the following services:

1. Basic 25 Phone Bundle [(1)]
   Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Speed Call 8, Priority Ringing, and Basic Voice Mail.

2. Unlimited 25 Phone Bundle [(1)]
   Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, Call Return, and Basic Voice Mail.

B. Conditions and Limitations

1. Basic 25 and Unlimited 25 Phone Bundles will be provisioned where facilities are available.

2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.

3. Feature availability is dependent on Central Office Facilities.

4. Basic 25 & Unlimited 25 Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.

5. Service charges as described in Section 3 will not apply.

6. Customers may change their bundle without incurring a charge.

7. Account Retention is available with these bundles.

(1) Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

**LOCAL EXCHANGE SERVICE**

BASIC 25 & UNLIMITED 25 PHONE BUNDLES (Continued)

B. Conditions and Limitations (Continued)

8. Basic 25 or Unlimited 25 Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.

9. The Basic 25 or Unlimited 25 Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.

10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

| 1. Residence | Rate Per Month [(1)] |
|---|---|
| a) Basic 25 Phone Bundle, per line | $19.99 |
| b) Unlimited 25 Phone Bundle, per line | $24.99 |

[(1)] Rate includes the Subscriber Line Charge.

## SERVICE CONNECTION AND CONSTRUCTION CHARGES

A. GENERAL (C)

1. Service Connection Charges are non-recurring charges for work performed by the Telephone Company in connection with customer-initiated requests for voice services. They apply to ordering, connecting, moving, changing, or rearranging of voice services.

B. SERVICE DESCRIPTIONS

1. Service Order Charge – Initial:
Initial Service Order charge applies to Company representative's time required to establish a new customer into the billing system.

2. Service Order Charge – Subsequent:
Subsequent Service Order charge applies to Company representative's time required in making changes to already established billing records due to a customer's service request.

3. Central Office Work Charge:
Central Office Work charge applies to Company representative's time required in making changes in the switch or with central office systems and equipment at the request of the customer. Work would include, but is not limited to establishment of service, adding lines, adding features, changing a telephone number, and moves.

4. Line Connection Charge:
A Line Connection charge would apply to Company representative's time working on the line between the central office and up to the pedestal, or the demarcation point such as the network interface device (NID) or Optical Network Terminal (ONT); or on a circuit between premises traversing company distribution plant.

5. Premise Visit Charge:
A premise visit charge applies for a Company vehicle deployment when a company representative is required to install lines or isolate trouble at the request of the customer. Also see Conditions and Limitations number 5.

6. Reconnect for Non-Payment:
This charge applies to work performed by the telephone company to reestablish service that has been disconnected for non-payment and where satisfactory arrangements were not made prior to the preparation of the disconnect.

**SERVICE CONNECTION AND CONSTRUCTION CHARGES** (cont'd)

C. CONDITIONS AND LIMITATIONS (C)

1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer.

2. Service Connection Charges are in addition to recurring rates and any other charges applicable for voice services subscribed to by the customer. Service Connection Charges may apply in addition to special installation charges or construction charges as set forth elsewhere in Company's tariff.

3. Service Connection Charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.

4. One Service Order Charge (Initial or Subsequent) applies for all services requested at the same time for the same customer at the same premises.

5. A Line Connection and a Premises Visit will apply to service trouble that is determined to be in customer-provided equipment or inside wire, and the customer does not subscribe to Inside Wire Maintenance. No other Service Connection Charges apply. (C)

6. The charges in this tariff do not include work related to the installation or repair of customer owned equipment or inside wiring.

7. The Company may waive Service Connection Charges from time-to-time as part of a promotion for new or existing products and services. The promotion will not have a duration longer than six months in any rolling 12-month period.

8. Service Connection Charges DO NOT apply to the following customer requests:

   a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.

   b. Changes stemming from Company errors or to normal repair and maintenance performed on general voice service and associated equipment.

**SERVICE CONNECTION AND CONSTRUCTION CHARGES** (cont'd)

C. CONDITIONS AND LIMITATIONS (continued) (C)

8. Service Connection Charges DO NOT apply to the following customer requests: (cont'd)

c. Re-establishing voice service at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due fire, flood, etc. At the option of the Company, a different telephone number may be used.

d. Adding or changing custom calling services, advanced calling services, directory listings, non-published numbers and non-listed numbers.

e. Changing the billing person's name

f. Suspension of Service requested by the customer and subsequent reconnect to full service.

g. If a product or service has its own specific Service Connection Charges listed.

## SERVICE CONNECTION AND CONSTRUCTION CHARGES (cont'd)

D. RATES (C)

| | | Non-Recurring Rates |
|---|---|---|
| 1. | Initial Service Order | $15.00 |
| 2. | Subsequent Service Order | $5.00 |
| 3. | Central Office Work | $5.00 |
| 4. | Line Connection [1] | $10.00 |
| 5. | Premise Visit [1] | $15.00 |
| 6. | Reconnect for non-Payment | $15.00 |

[1] This charge is applicable to service trouble that is determined to be in customer provided equipment or inside wire and the customer does not subscribe to inside wire maintenance. (C)

RESERVED FOR FUTURE USE (C)

RESERVED FOR FUTURE USE (C)

RESERVED FOR FUTURE USE (C)

RESERVED FOR FUTURE USE (C)

Supplement No. 195 - Telephone - PA P.U.C. No. 3

TDS Telecom/Sugar Valley
Telephone Company

Section 3
5th Revised Sheet 8
Cancels 4th Revised Sheet 8

*****

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

TDS Telecom/Sugar Valley
Telephone Company

Section 3
Third Revised Sheet 9
Cancels Second Revised Sheet 9

*****

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

334. Call Blocking Services (N)

1. Description:

Call Blocking of 1+900 or 1+976 "Information Services" is an optional feature provided by the telephone company, when technically capable. With 900/976 call blocking, numbers nationwide will be blocked. Customers subscribing to this blocking service, who subsequently dial a 900/976 number from the restricted line, will reach a company-provided intercept announcement.

2. Regulations:

a. Blocking is available on business and residential private lines.

b. Blocking is offered on a comprehensive basis only. Blocking of selective 900 or 976 numbers is not available.

c. When call blocking is activated, all direct-dialed calls to 900/976 services are blocked. Operator assisted and credit card calls may still be completed.

d. Call blocking is provided upon customer request, at the rates and charges provided in this section.

3. Rates and Charges:

a. The following charges are one-time (non-recurring) charges established for 900/976 blocking service.

| | | Residence | Business |
|---|---|---|---|
| b. | First Request for Blocking | No charge | No charge |
| c. | First Request for Unblocking | No charge | No charge |
| d. | Each subsequent request for blocking or unblocking | Note 1 | Note 1 |

Note 1: Charge equal to Service Ordering Charge per Section 3 of this Tariff. (N)

# LIFELINE SERVICE

## A. DESCRIPTION

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations

## B. REGULATIONS

1. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (a household is defined as "any individual or group of individuals who are living together as one economic unit" an economic unit is "all adult individuals contributing to and sharing in the income and expenses of a household"). However, a qualified residence customer or household is not eligible for Lifeline Service if they are currently receiving a Lifeline program discount on another service supported by the Federal Communications Commission. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service. (C) (C) (C)

2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:

   a. One-Party Residence Unlimited Service and Local Measured Service, if available.
   b. Directory Listing (standard only).
   c. Non-Published or Non-Listed Telephone Number Service.
   d. Access to Directory Assistance Service
   e. Touch Tone Calling Service.
   f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
   g. Access to Operator Services
   h. Voluntary Toll Restriction Option.
   i. Access to 800/888 Services
   j. Access to Call Trace.
   k. Access to Alerting and Reporting System (9-1-1 dialing).
   l. Access to the Pennsylvania Telecommunications Relay Service.
   m. Caller ID Per-call and Per-line Blocking
   n. Other eligible telecommunications services at tariff rates.

LIFELINE SERVICE

B. REGULATIONS (cont.)

3. An applicant for Lifeline Service must be a current participant in one of the following eligibility programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service. (C) (C)

Eligible Programs

Supplemental Security Income (SSI)
Medicaid
Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)
Federal Public Housing
Veteran's Pension or Survivor's Pension Benefit

* * * * (C)

4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in B.3. above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the eligibility programs in B.3. above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (60 days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). (C) (C)

LIFELINE SERVICE

B. REGULATIONS (cont'd)

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.

6. Only services listed in B (2) above will be provided to Lifeline customers.

7. Customer requested temporary suspension of Lifeline Service is not permitted.

8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.

***** (C)

9. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Sugar Valley Telephone Company.

10. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).

11. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.

12. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.

13. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

TDS Telecom/Sugar Valley
Telephone Company

Section 3
Fifth Revised Sheet 14
Cancels Fourth Revised Sheet 14

LIFELINE SERVICE

C. LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

1. Applicable Residence Dial Tone monthly rate minus $5.25 (1) (D)

2. Lifeline Service is subject to all applicable state, local and federal taxes, and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

(1) See FCC Public Notice released May 1, 2012, In re: *Lifeline and Link Up Reform and Modernization et al*., Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012) and subsequent orders.

(D) Indicates Decrease

TDS Telecom/Sugar Valley
Telephone Company

Section 4
Seventh Revised Sheet 1
Cancels Sixth Revised Sheet 1

## MILEAGE CHARGES

*  *  * (C)

*Extension Station has been moved to the Competitive Services 500 Tariff. (C)

## MILEAGE CHARGES
(Continued)

### TIE, PRIVATE AND LEASED LINES

When available or when they can be conveniently provided at reasonable cost, the Telephone Company's wire facilities will be leased for private and special use to either the general public or other carriers under the following terms and conditions:

| | Monthly Charge |
|---|---|
| For each 1/4 mile or fraction thereof . . . . . | $1.00 |

The minimum monthly charge for any leased line or circuit is equivalent to the applied rate for ½ miles.

Charges for leased lines are computed on air line measurement between the respective terminals; terminals meaning the first and last points of contact with the Telephone Company's facilities.

MILEAGE CHARGES (cont'd)

* * *

(C)

(C) Indicates Change

MILEAGE CHARGES (cont'd)

* * *

(C)

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

I. General

A. Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for a minimum period of one month.

B. With reference to the channel descriptions given below:

1. "Effective two-wire facilities" may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; "four-wire facilities" are composed entirely of four-wire metallic and/or carrier segments.

2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provide equipment.

3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.

C. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company. The applicable non-recurring service charges can be found in Section 3 of this tariff.

D. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.

II. Series 1000 Channels

A. Type 1005 - used for low speed data transmission not to exceed 75 baud. Such services being furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.

B. Type 1006 - used for low speed data transmissions not to exceed 150 baud. Such services furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

C. Type 1011 (30 baud) - available on an intraexchange basis only for two- or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.

D. Type 1012 (30 baud) - provided both for intraexchange and interexchange applications. On an intraexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type 1012 is provided with a minimum of 2 points (master station and a remote premises) and a maximum of 26 points (master station and 25 remote premises). Type 1012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one for the master station and two others to provide service to other remote premises).

Type 1012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type 1012 channels prior to installation.

E. Rate Schedules

1. Channels on the same or connected premises - Type 1005 and Type 1006

| | |
|---|---|
| Each Two-Wire Channel | $2.00 |
| Each Four-Wire Channel | 4.00 |

2. Channels between adjacent premises - Type 1005 and Type 1006

| | |
|---|---|
| Each Two-Wire Channel | $ 8.50 |
| Each Four-Wire Channel | 17.00 |

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

3. Intraexchange and Interexchange Channels
a. Local channel-one required for each premise at which a channel terminates

| | |
|---|---|
| Each Two-Wire Channel | $21.00 |
| Each Four-Wire Channel | $42.00 |

b. Mileage -
Intraexchange and Interexchange Channels per mile between wire centers for Series 1000 channels.

| | Monthly Rate | |
|---|---|---|
| | Fixed Rate | Rate Per Mile |
| 0 to 1 Mile | $12.50 | ------ |
| Over 1 to 3 Miles | 11.00 | $ 4.00 |
| Over 3 to 5 Miles | 14.00 | 4.00 |
| Over 5 to 15 Miles | 16.00 | 4.00 |
| Over 15 to 25 Miles | 32.00 | 3.00 |
| Over 25 Miles | 44.00 | 2.50 |

4. Transmission Function
Intraexchange and Interexchange -

| | Monthly Rate | |
|---|---|---|
| | Intraexchange | Interexchange |
| Type 1005 and Type 1006 | | |
| Data & Teletype | $5.00 | $16.00 |
| Miscellaneous Purpose | ------ | 6.00 |
| Type 1011 | ------ | 6.00 |
| Type 1012 | 1.00 | 6.00 |

5. Other Features and Arrangements

| | Monthly Rate |
|---|---|
| a. Multi-Point One-Way Type 1005 Channels (furnished to existing customer only)- | $3.00 |

Multi-Point Type 1005 Miscellaneous Purposes Channels, not specially connected, used for one-way non-selective, simulataneous ringing of bells or buzzers are furnished for points within an exchange or contiguous exchange of this Company at the monthly rate listed above, excluding the signaling control point.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

b. Station Arrangement Charges for Type 1006 Channels -

In addition to the charges for Type 1006 channels, the following station arrangement charges apply at each termination of a two-point channel.

| Two-Point Type 1006 channel between terminals in | Monthly Rate |
|---|---|
| Same building | $ 15.50 |
| Same premises | 15.50 |
| Same Wire Center | 15.50 |
| Same Exchange-Different Wire Center | 28.00 |
| Different Exchange | 28.00 |

III. Series 2000 Channels

A. Type 2001 - A two wire interface with effective two wire facilities engineered for a 1000 Hz loss objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.

1. Regulations applicable to type 2001 channels

a. Type 2001 channels are furnished for voice transmission of approximate band -width of 300-3000 Hz.

2. For private line duplex intraexchange or interexchange service the monthly rates for two local channels and two transmission functions for each premises served, apply.

3. When these channels are furnished for multi-point service, bridging charges apply at each premises at which the channel terminates.

d. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services.

2. Automatic Signaling

1. Automatic signaling is only provided on a two-point basis between locations on different premises for use with Type 2001 channels.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

b. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.

B. Type 2002 - A two wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities designed for remote operations of mobile radio telephone systems; for a two-point or multi-point service.

1. Regulations applicable to Type 2002 channels

1. When these channels are furnished for multipoint service, a bridging charge applies at each premises bridged on the same circuit.

b. The following channels are furnished between specified locations for remote operation and control of private land radiotelephone stations established for communications with mobile units.

1) Voice Channels
(1.1) Channels are similar as to transmission characteristics, to those furnished for Type 2001 channels.

(1.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 2001 channels.

2) Control Channels
These channels are similar as to transmission characteristics, to those furnished for Type 1005 channels and are provided at the same rates as Type 1005 channels.

3) For Combind Voice Transmission and Control Purposes
(3.1) Channels furnished for combined voice transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

(3.2) On two-point services, voice channels may be used alternately for control at no additional charge, where the control function is derived through the use of standard one-way, two-state Direct Current signaling over the voice channel.

(3.3) On multipoint services, two-state, Direct Current signaling for control purposes is provided by means of a separate Type 1005 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1005 and the Type 2002 channel.

(3.4) On two-point and multipoint services, voice channels may be used for the remote operation and control of private land radiotelephone stations, at no additional charge when the control functions are provided via tone signals.

4) Additional Equipment and Facilities
Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under either 1) or 2) above, are furnished at charges based upon the costs incurred.

2. Conditioning applicable to Type 2002 Channels

a. Type C1 - For a two-point or multipoint channel
-the envelope delay distortion shall not exceed:
between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
-the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 1000 and 2400 Hertz, -1db to +3db
between 300 and 2700 Hertz, -2db to +6db
between 2700 and 3000 Hertz, -3db to +12db
(+ means more loss)

b. Type C2 - For a two-point or multipoint channel
-the envelope delay distortion shall not exceed:
between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

-the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 500 and 2800 Hertz, -1db to +3db
between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

C. TIE Line Channels

1. Type 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between PBX's.

2. Type 2025 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.

3. Type 2026 - Furnished for tie-line use between C.O. Centrexes.

4. Regulations applicable to Types 2021, 2025, and 2026 Channels

a. Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.

b. For Type 2026 channels connecting switching systems located in different central office serving areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.

c. For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interexchange channel to make the channel operative.

d. A Signaling Arrangement is provided for tie lines connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

1) An E & M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.

2) An E & M Signaling Arrangement is required for each tie line termination of a customer premises with customer-provided PBXs when the tie-line is arranged with an E&M signaling interface.

3) An E & M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PBX equipment when not arranged with an E & M signaling interface.

D. Telephone Answering Service Channels

1. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8 db; normally suitable for Telephone Answering Service use for secretarial lines connected directly to Telephone Answering Service Equipment.

a. Regulations applicable to Type 2040 Channels
1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel measured in one-quarter (1/4) airline mile increments from the patron's serving wire center to the location of the Telephone Answering Service Equipment is provided. When the secretarial line is connected directly to Telephone Answering Service Equipment not on the same premises, one transmission function is also required.

2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.

2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

a. Regulations applicable to Type 2041 Channels

1) When a secretarial line is connected to a concentrator located in the same central office serving area as the patron's normal central office serving area, the connection is provided at a flat rate and requires no measurement.

2) When a secretarial line is connected to a concentrator located in a different central offie serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.

3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.

3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service concentrator- identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service premises.

a. Regulations applicable to Type 2043 Channels

1) When the concentrator is located in a Telephone Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.

2) When the concentrator is located in a different exchange area from the identifier, an interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Telephone Answering Service premises.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.

4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

E. Rate Schedules

1. Channels on the same or connected premises
Type 2021

| | |
|---|---|
| Each Two-Wire Channel | $ 2.00 |
| Each Four-Wire Channel | 4.00 |

2. Channels between adjacent premises
Type 2021

| | |
|---|---|
| Each Two-Wire Channel | $ 8.50 |
| Each Four-Wire Channel | 17.00 |

3. Intraexchange and Interexchange Channels

a. Local channel - one required for each premise at which a channel terminates

| | |
|---|---|
| Each Two-Wire Channel | 21.00 |
| Each Four-Wire Channel | 42.00 |

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

b. Intraexchange and Interexchange channels per mile between wire centers for Series 2000 channels

| | Monthly Rate | |
|---|---|---|
| | Fixed Rate | Rate Per Mile |
| 0 to 1 Mile | $12.50 | ------ |
| Over 1 to 3 Miles | 11.00 | $ 4.00 |
| Over 3 to 5 Miles | 14.00 | 4.00 |
| Over 5 to 15 Miles | 16.00 | 4.00 |
| Over 15 to 25 Miles | 32.00 | 3.00 |
| Over 25 Miles | 44.00 | 2.50 |

4. Transmission Function-one required per local channel

| | Monthly Rate | |
|---|---|---|
| | Intraexchange | Interexchange |
| Type 2001 | $ 4.00 | $11.50 |
| Type 2002 | 4.00 | 10.50 |
| Type 2021 | 11.00 | 21.00 |
| Type 2025 | 30.00 | 34.00 |
| Type 2026 | ------- | 16.00 |
| Type 2040 | ------- | 35.50 |
| Type 2041 | ------- | 6.75 |
| Type 2043 | 12.50 | 19.00 |

5. Automatic Signaling
Private Line Signaling
Automatic Ringing, each $ 3.96

6. E & M Signaling
E & M Signaling arrangement, for Type 2021 and Type 2025 Channel, each $17.00

7. Multi-Point Channels
For bridging multi-point Type 2001 and Type 2002 Channels

At each premise at which a channel terminates $19.50

8. Conditioning
a. Type C1

1) On a two-point channel not arranged for switching
- each station $ 6.00

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

| | |
|---|---|
| 2) On a multi-point channel not arranged for switching | |
| -for the first station in an exchange | $ 11.50 |
| -for each additional station in the same exchange as the first station | 8.00 |

b. Type C2

| | |
|---|---|
| 1) On a two-point channel not arranged for switching | |
| -each station | $ 22.00 |
| 2) On a multi-point channel not arranged for switching | |
| -for the first station in an exchange | 32.00 |
| -for each additional station in the same exchange as the first station | 11.50 |

IV. Series 3000 Channels

A. Type 3001 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two-point or multi-point service; normally suitable for half-duplex or full-duplex operation for remote metering, supervisory control and miscellaneous signaling.

1. Regulations applicable to Type 3001 channels

a. When these channels are furnished for multipoint service, a bridging charge applies for each premises bridged on the same circuit, in addition to all other applicable charges for the channels.

b. For duplex service on the same or connected premises or to adjacent premises, the monthly rates for two channels apply.

c. For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises served, apply.

d. The equipment and associated station wiring shall be provided by the customer.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

e. The ues of customer-owned equipment is subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment. However, the customer, by the use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequency or simultaneously to the extent permitted by the normal transmission characteristics of the grade of channel furnished.

f. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by sub-dividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels provided by it for such sub-division into additional channels by the customer, these channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are compatible.

B. Type 3002 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two-point or multi-point service; normally suitable for half or full duplex data transmission.

1. Regulations applicable to Type 3002 channels

a. Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment.

b. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communications by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

3. When these channels are furnished for multi-point service, a bridging charge applies for each station bridged on the same circuit.

2. Conditioning applicable to Type 3002 Channel

a. Type C1-For a two-point or multipoint channel the envelope delay distortion shall not exceed:
-between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
-the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 1000 and 2400 Hertz, -1db to +3db
between 300 and 2700 Hertz, -2db to +6db
between 2700 and 3000 Hertz, -3db to +12db
(+ means more loss)

2. Type C2-For a two-point or multipoint channel the envelope delay distortion shall not exceed:
between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds
-the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 500 and 2800 Hertz, -1db to +3db
between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

3. Type C4-For a two-point, three-point or four-point channel the envelope delay distortion shall not exceed:
between 100 and 2600 Hertz, a maximum difference of 300 micro-seconds
between 800 and 2800 Hertz, a maximum difference of 500 micro-seconds
between 600 and 3000 Hertz, a maximum difference of 1500 micro-seconds
between 500 and 3000 Hertz, a maximum difference of 3000 micro-seconds

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

-the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 500 and 3000 Hertz, -2db to +3db
between 300 and 3200 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two or three exchanges.

d. Type D1-For a two-point channel not arranged for switching
-Certain data transmission characteristics necessary for high performance data transmission cannot be assured on all channels generally available for data transmission. However, Type 3002 voice grade two-point channels may be specially arranged to provide for the following technical parameters at the request of the customer:

- Signal to C-Notched Noise Ratio 28db
-Nonlinear distortion:
(1) signal to second order distortion 35db
(2) signal to third order distortion 40db

When the channel equipped with this conditioning is utilitized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

C. Rate Schedule

1. Channels on the same or connected premise

Type 3002

| | |
|---|---|
| Each Two-wire Channel | $2.00 |
| Each Four-wire Channel | 4.00 |

2. Channels between adjacent premises

Type 3002

| | |
|---|---|
| Each Two-wire Channel | $ 8.50 |
| Each Four-wire Channel | 17.00 |

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

3. Intraexchange and Interexchange Channels

1. Local Channel-one required for each premise at which a channel terminates (Type 3002)

| | |
|---|---|
| Each two-wire Channel | $21.00 |
| Each four-wire Channel | 42.00 |

2. Intraexchange and Interexchange channels per mile between wire centers for Series 3000 Channels

| | Monthly Rate | |
|---|---|---|
| | Fixed Rate | Rate per Mile |
| 0 to 1 mile | $12.50 | $------ |
| Over 1 to 3 miles | 11.00 | 4.00 |
| Over 3 to 5 miles | 14.00 | 4.00 |
| Over 5 to 15 miles | 16.00 | 4.00 |
| Over 15 to 25 miles | 32.00 | 3.00 |
| Over 25 miles | 44.00 | 2.50 |

4. Transmission Function-one required per local channel

| | Monthly Rate | |
|---|---|---|
| | Intraexchange | Interexchange |
| Type 3001 | $ 4.00 | $ 10.50 |
| Type 3002 | 14.00 | 19.00 |

5. Multi-point Channels - in addition to the preceding, the following charge applies for bridging multi-point channels.

| | | Monthly Rate | |
|---|---|---|---|
| | | Intraexchange | Interexchange |
| a. | At each premises at which a Type 3001 channel terminates | $19.50 | $19.50 |
| b. | At each station at which a Type 3002 channel terminates | 19.50 | 19.50 |

6. Conditioning

| | | Monthly Rate |
|---|---|---|
| a. | Type C1 -on a two-point channel not arranged for switching -each station | $ 6.00 |
| | -on a multi-point channel not arranged for switching -for the first station in an exchange | 11.50 |

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

| | | Monthly Rate |
|---|---|---|
| | -each additional station in the same exchange as the first station | $ 8.00 |
| b. | Type C2 | |
| | -on a two-point channel not arranged for switching | |
| | -each station | 22.00 |
| | -on a multi-point channel not arranged for switching | |
| | -for the first station in an exchange | 32.00 |
| | -each additional station in the same exchange as the first station | 11.50 |
| c. | Type C4 | |
| | -on a two-point channel not arranged for switching | |
| | -each station | 35.00 |
| d. | Type D1 | |
| | -on a two-point channel not arranged for switching | |
| | -per channel | 10.00 |

(C) Indicates Change

TDS Telecom/Sugar Valley
Telephone Company

Section 4
First Revised Sheet 21
Cancels Original Sheet 21

## INTERCOMPANY PRIVATE LINE SERVICE

*  *  * (C)

*Dedicated DS1 Service has been moved to the Competitive Services 500 Tariff. (C)

## INTERCOMPANY PRIVATE LINE SERVICE

*  *  * (C)

*Dedicated DS1 Service has been moved to the Competitive Services 500 Tariff. (C)

## INTERCOMPANY PRIVATE LINE SERVICE

*  *  * (C)

*Dedicated DS1 Service has been moved to the Competitive Services 500 Tariff. (C)

# CONSTRUCTION AND ATTACHMENT CHARGES

## GENERAL

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges as prescribed hereunder.

## POLE LINE

When local exchange service is desired at a point outside the base rate area but within the exchange area more than 1,320 feet distant from then existing facilities, the applicant therefor may be required to pay a non-recurring charge under the following conditions:

For each 100 feet, or fraction thereof, required to make the necessary extension beyond the first 1,320 feet, route measurement, from the existing lines, a charge of $10.00.

Measurement to be restricted to the shortest and most direct route over which the desired point can be reached by following public right-of-way or other vested right-of-way privileges which the Telephone Company may hold by reason of its franchise or charter, including public thoroughfares such as highways, streets and public alleys.

## REFUNDS

If at any time within three years from date of completed construction, pole lines for which a subscriber has paid a non-recurring usage charge are used for other purposes, such subscribers may be entitled to refunds as follows:

If such lines are used to carry toll lines of the Telephone Company, the refund will be prorated to cover the unexpired portion of the original three year period for that part of the pole line so used.

When such lines are used to supply local exchange service to other subscribers, the refund will be the difference between the original charge and that subscriber’s pro rata share of the total construction, allowing 1,320 feet for each main station for that pole line.

## CONSTRUCTION AND ATTACHMENT CHARGES
(Continued)

### OWNERSHIP
In all cases of plant construction on public highway, ownership of the plant must be vested in either the Telephone Company or some company with which the Telephone Company has a joint use agreement, except where the plant is owned and maintained by the subscriber.

### CONSTRUCTION ON PRIVATE PROPERTY (C)
If it is necessary to place plant on private property in order to furnish service, applicants are required either to furnish, construct and maintain the necessary plant in accordance with the Telephone Company's specifications, or to pay the Telephone Company charges for furnishing and constructing the necessary plant as follows:

Where poles are to be furnished and erected, either new or as replacements, the subscriber is required to pay the actual construction charge for each pole and provide for any necessary tree trimming to secure and maintain satisfactory clearance for wires. Such poles shall become the property of the subscriber and shall be maintained, and replaced when necessary, in accordance with the Telephone Company's specifications by the subscriber or at his expense.

Where attachement charges are made for the use of poles owned by another company or individual and located on private property, the full attachment rental is charged to the subscriber.

Where an applicant is so located that it is necessary to use a private right-of-way to furnish service, the subscriber is required to pay the entire cost involved in securing such right-of-way.

### POLE LINE ATTACHMENTS
If in lieu of paying the usage charge specified herein it is elected to use the pole line and facilities of another company or individual, the subscriber may be required to pay the full amount of any monthly or annual charge therefor.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES
(Continued)

OTHER SPECIAL CONSTRUCTION

When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.

RIGHT-OF-WAY

Where an applicant is so located that it is necessary to use a private right-of-way, or to cross a railroad right-of-way, to furnish service, and a usage charge is billed the Telephone Company, the applicant may be charged the amount billed the Telephone Company.

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd) (C)

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS

All Telephone service shall be placed underground in residential developments of 5 or more adjoining lots in a recorded plan for the construction of single-family residence (detached or otherwise) including mobile homes intended for year-around occupancy, or one or more adjoining lots for the construction of one or more apartement houses containing an aggregate of five or more family units, if telephone service to such residential or apartment house lots necessitates extending the company's existing distribution lines.

A. A developer shall:

(1) At his own cost, provide the company with easements satisfactory to the company for occupancy and maintenance of distribution and service lines and related facilities except in public ways which the company has the legal right to occupy.

(2) At his own cost, clear the ground in which the aforesaid line and related facilities are to be laid, of trees, stumps and other obstructions, and provide trench for such lines acording to telephone company specifications, and backfill within six inches of final grade or pay such related costs that may be incurred to include telephone lines in a common trench with other utility services.

(3) Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the company to avoid unnecessary costs.

(4) Place with the telephone company, in advance or upon such other terms as the company may require, the following charges:

(a) A prepayment in aid of construction in an amount not in excess of 60% of the company's costs of the distribution cable for the development.

(b) Such prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service received. The basis of total refund shall be 100 percent refund upon receipt of telephone contracts for telephone service from 50 percent of the total development within a ten-year period.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd) (C)

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd)

B. If the developer fails to comply with Paragraph A(2) or (3) or changes the plot plan after installation of the telephone company's lines has begun, or otherwise necessitates additional costs by his act or failure to act, such additional costs shall be borne by the developer or his agent.

C. All distribution and service lines, except pedestals, installed within a development shall be installed underground; shall conform to the company's construction standards; and shall be owned and maintained by the company. Such instalations shall be performed by the company or by such other entity as the company may authorize to do the work. The company shall not be liable for injury or damage occasioned by the wilful or negligent excavation, breakage or other interference with its underground lines by other than its own employees or agents.

(C) Indicates Change

Sugar Valley Telephone Company

Section 6
Preface
First Revised Preface
Canceling Original Preface

## MISCELLANEOUS SERVICE AND EQUIPMENT

## PREFACE

The terms and conditions detailed in this Tariff do not apply to Customer Premise Equipment purchased by the Sugar Valley Telephone Company after January 1, 1983 with the exception of overvoltage equipment, inside wiring, coin telephones and multiplexing equipment.

The Sugar Valley Telephone Company, after January 1, 1983, may at its option provide Customer Premise Equipment on a non-Tariffed basis, either through direct sale or on a leased arrangement, (C)
at rates not governed by this Tariff. Leased equipment in service at a particular location on December 31, 1982 will continue to be leased to the customer at that location and will be governed by this Tariff until service to that customer at that locations is terminated for any reason. The Telephone Company may lease embedded equipment (equipment in Rate Base prior to January 1, 1983) at the rates in this Tariff at its discretion, while inventory lasts.

Sugar Valley Telephone Company will continue to maintain embedded equipment as long as replacement parts are readily available. (C)

TDS Telecom/Sugar Valley
Telephone Company

Section 6
Twelfth Revised Sheet 1
Cancels Eleventh Revised Sheet 1

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

* * * (C)

*Directory Listings including Non-Published Numbers, Alternate Listings and Additional Lines of Information Listings have been moved to the Competitive Services 500 Tariff. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

*  *  * (C)

*Directory Listings including Non-Published Numbers, Alternate Listings and Additional Lines of Information Listings have been moved to the Competitive Services 500 Tariff. (C)

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

Information appearing on this page can now be found in
Section 3.(C)

(C) Indicates Change

Information previously contained on this page is no longer regulated.

Section 6
Sugar Valley Telephone Company
Second Revised Sheet 5
Canceling First Revised Sheet 5

Information previously contained on this page is no longer regulated.

Section 6
Sugar Valley Telephone Company
Second Revised Sheet 6
Canceling First Revised Sheet 6

Information previously contained on this page is no longer regulated.

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Section 6
Sugar Valley Telephone Company
Second Revised Sheet 8
Canceling First Revised Sheet 8

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MISCELLANEOUS SERVICE AND EQUIPMENT

TOUCH CALLING SERVICE

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## MISCELLANEOUS SERVICE AND EQUIPMENT

The terms and conditions detailed in this Tariff do not apply to Customer Premise Equipment purchased by the Sugar Valley Telephone Company before January 1, 1983 with the exception of overvoltage equipment, inside wiring, coin telephones and multiplexing equipment.

The Sugar Valley Telephone Company, after January 1, 1983, may at its option provide Customer Premise Equipment on a non-Tariffed (C)
basis, either through direct sale or on a leased arrangement, at rates not governed by this Tariff. Leased equipment in service at a particular location on December 31, 1982 will continue to be leased to the customer at that location and will be governed by this Tariff until service to that customer at that locations is terminated for any reason. The Telephone Company may lease embedded equipment (equipment in Rate Base prior to January 1, 1983) at its discretion, while inventory lasts, at the rates in this Tariff.

Sugar Valley Telephone Company will continue to maintain embedded equipment as long as replacement parts are readily available. (C)

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In compliance with Order No. R-820334, dated August 29, 1983.

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TDS Telecom/Sugar Valley
Telephone Company

Section 6
1st Revised Sheet 14
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MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

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## MISCELLANEOUS SERVICE AND EQUIPMENT

## PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

A. GENERAL

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

B. SURCHARGE

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after August 1, 2022: (C)

| | | |
|---|---|---|
| Per residence access line, per month | $0.00 | (D) |
| Per business access line, per month | $0.00 | (D) |

Centrex lines will be charged on an equivalency basis as determined by the Commission.

MISCELLANEOUS SERVICE AND EQUIPMENT

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

C. RATES

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from pay telephone lines shall be completed free of charge. (C) (C) All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 10. This Company concurs in this tariff.

The company will make available to the Telecommunications Relay Service (TRS) user a calling card. The rates for the calling card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

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**MISCELLANEOUS SERVICE AND EQUIPMENT**

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TDS Telecom/Sugar Valley
Telephone Company

Section 6
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**MISCELLANEOUS SERVICE AND EQUIPMENT**

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## MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE [1] (C)

A. GENERAL

1. Centrex is a central office-based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.

2. All Centrex station lines will be equipped with standard features. Additional optional features may also be selected and generally result in additional charges.

B. RATES AND CHARGES

1. Centrex Line Rates

a. Monthly Centrex Line Rates: The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

**CENTREX LINE RATE SCHEDULE FOR LOGANTON EXCHANGE**

| Number of Centrex Lines | Monthly | 12 Months | 24 Months | 36 Months | 48 Months | 60 Months |
|---|---|---|---|---|---|---|
| 2* | 33.30 | 32.50 | 31.70 | 30.90 | 30.10 | 29.30 |
| 3-5 | 29.30 | 28.50 | 27.70 | 26.90 | 26.10 | 25.30 |
| 6-15 | 22.60 | 21.80 | 21.00 | 20.20 | 19.40 | 18.60 |
| 16-25 | 18.60 | 17.80 | 17.00 | 16.20 | 15.40 | 14.60 |
| 26-50 | 14.60 | 13.80 | 13.00 | 12.20 | 11.40 | 10.60 |
| 51-100 | 12.00 | 11.20 | 10.40 | 9.60 | 8.80 | 8.00 |
| 100+ | 10.10 | 9.30 | 8.50 | 7.70 | 6.90 | 6.10 |

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

B. RATES AND CHARGES (cont'd)

1. Centrex Line Rates (cont'd)

b. Service Establishment Charge Per Line: A non-recurring service Establishment charge will apply per each Centrex line established: $10.00 non-recurring

c. Additions/Changes to Individual Station Features: A non-recurring additions/changes charge will apply to each Centrex line arranged: $5.00 non-recurring

d. Standard, Non-Chargeable Individual Station Features: The following are standard, non-chargeable individual station features which are included with the Centrex line rate at no charge.

(1) Business Group Automatic Identified Outward Dialing
(2) Call Park Features:
  (a) Call Park - Directed
  (b) Call Park - Local
(3) Call Pick-Up Features:
  (a) Call Pick-Up (non-recurring charge for reprogramming charges only)
  (b) Call Pick-Up - Directed (non-recurring charge for reprogramming charges only)
(4) Call Transfer - Internal Only
(5) Centrex Repeat Dialing - Internal Only
(6) Direct Inward Dialing (capabilities may be limited by Simulated Facilities)
(7) Direct Outward Dialing (capabilities may be limited by Simulated Facilities)
(8) Distinctive Ringing/Call Waiting Indication
(9) Do Not Disturb
(10) Intercom Dialing
(11) 3-Way Calling
(12) Touchtone
(13) Voice/Data Protection

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

B. RATES AND CHARGES (cont'd)

1. Centrex Line Rates (cont'd)

e. Optional, Non-Chargeable Individual Station Features: The following are optional, non-chargeable individual station features which may be added to a Centrex line at no charge:

(1) Call Forwarding Features:
- (a) Call Forwarding - All Calls (Variable)
- (b) Call Forwarding - Busy Line
- (c) Call Forwarding - Don't Answer
- (d) Call Forwarding - Incoming Only [Option available with (a)-(c)]
- (e) Call Forwarding - Within Group Only [Option available with (a)-(c)]

(2) Call Hold

(3) Caller Identification Number - Internal Only

(4) Call Transfer - Attendant

(5) Call Waiting Features:
- (a) Call Waiting (Terminating)(may include Cancel Call Waiting)
- (b) Call Waiting - Incoming Only (may include Cancel Call Waiting)

(6) Class of Service Restrictions
- (a) Fully-Retricted Line
- (b) Semi-Restricted Line

(7) Off-Premises Station (appropriate Centrex line rates will apply)

(8) Single-Digit Dialing

(9) Speed Call 8 (customer changeable)

2. Discount Package Plan: A Centrex customer subscribing to multiple optional, chargeable individual station features is eligible to participate in the Discount Package Plan. The Discount Package Plan applies to those optional line features described in Sections 3 and 5:

| *Number of Features Subscribed to Per Centrex Line* | *Number of Features Included When Purchasing Multiple Individual Station Line Features* |
|---|---|
| Greater than or equal to 3 features | 1 feature of same or lesser value included |
| Greater than or equal to 6 features | 2 features of same or lesser value included |
| Greater than or equal to 9 features | 3 features of same or lesser value included |
| Greater than or equal to 12 features | 4 features of same or lesser value included |

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

B. RATES AND CHARGES (cont'd)

3. Optional, Chargeable Individual Station Features: The following are optional, chargeable individual station features which may be provisioned on any Centrex line at the established monthly tariff rates:

| | | |
|---|---|---|
| a. | Call Transfer - Individual - All Calls | $.30 per line |
| b. | Class of Service Restrictions: | |
| | (1) Toll Restriction | $.30 per line |
| | (2) Code Restriction & Diversion | $.30 per line |
| | (3) Outgoing Call Screening | $.30 per line |
| c. | Direct Connect Service (a/k/a Hot Line) | $.30 per line |
| d. | Manual Line Service | $.30 per line |
| e. | Night Service | $.30 per line |
| f. | Warm Line | $.30 per line |
| g. | Advanced Calling Services: (For availability and conditions, see Company's Advanced Calling Services Tariff) | |
| | (1) ACS Services (excludes Call Trace) | 25% off ACS Tariff Rates |
| | (2) Call Trace (For rate, see Company's Advanced Calling Services Tariff) | |
| h. | Attendant Camp-On | $1.00 per line |
| i. | Call Forwarding - Remote Activation | $1.00 per line (Add-on to Call Forwarding) |
| j. | Call Waiting Features: | |
| | (1) Call Waiting - Dial | $1.00 per line |
| | (2) Call Waiting - Originating | $1.00 per line |
| k. | 6-Way Calling or Conference-Attendant | $3.00 per line |
| l. | Speed Calling 30-Code (Customer changeable) | $1.00 per line |

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The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

B. RATES AND CHARGES (cont'd)

4. Optional, Chargeable Features Associated with Groups of Lines or Centrex Systems: The following are optional, chargeable features/services which may be provisioned on Centrex Groups of Lines or Centrex Systems at the established tariff rates:

| | | |
|---|---|---|
| a. | Account Codes | ICB |
| b. | Authorization Codes | ICB |
| c. | Automatic Route Selection Features: | |
| (1) | Automatic Route Selection | ICB |
| (2) | Time-of-Day/Day-of-Week Routing Control | ICB |
| (3) | Expensive Route Warning Tone | ICB |
| (4) | Outgoing Queuing | ICB |
| d. | Business Group Dialing Plan: | |
| (1) | Standard Dialing Plan | No Charge |
| (2) | Customized Dialing Plan | $80.00 non-recurring |
| e. | Centralized Attendant Service | ICB |
| f. | Centrex Complex | ICB |
| g. | Customer Control | ICB |
| h. | Main Satellite Service | ICB |
| i. | Music/Message on Hold: | |
| (1) | Standard Music Audio (audio source resides at telco) | $25.00 per month |
| (2) | Customer Music/Message Audio (audio source resides at telco) | $50.00 per month |
| (3) | Custom Music/Message Audio (audio source resides at customer) | $25.00 per month + line/trunk circuit tariff rate |
| j. | Special Customer Provided Equipment (CPE) Interface Circuits: | |
| (1) | Code Calling | $5.00 + line/trunk circuit triff rate |
| (2) | Improved Radio Paging | $5.00 + line/trunk circuit tariff rate |
| (3) | Loudspeaker Paging | $5.00 + line/trunk circuit tariff rate |
| (4) | Paging Access | $5.00 + line/trunk circuit tariff rate |
| (5) | Recorded Telephone Dictation | $5.00 + line/trunk circuit tariff rate |
| k. | Special Intercept Announcement: | |
| (1) | Standard Announcement (audio source resides at telco) | $25.00 per month |
| (2) | Customer Worded Announcement (audio source resides at telco) | $50.00 per month |
| (3) | Customer Worded Announcement (audio source resides at customer) | $25.00 per month + line/trunk circuit tariff rate |
| (4) | Changes to Customer Worded Announcement | $30.00 non-recurring |
| l. | Station Message Detail Recording | ICB |

ICB = Individual Case Basis - Price will be derived from actual cost.

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

B. RATES AND CHARGES (cont'd)

5. Hunting Service

a. Optional, Chargeable Hunting Arrangements: The following are optional, chargeable hunting arrangement features/services which may be provisioned with Centrex Service at the established rates:

| | Per Line in Hunt Group | Non-Recurring Charges |
|---|---|---|
| (1) Circle Hunting* | $.50 | $10.00 per hunt group |
| (2) Regular Hunting* | $.50 | $10.00 per hunt group |
| (3) Preferential Hunting* | $1.00 | $10.00 per hunt group |
| (4) Series Completion* | $.50 | $10.00 per hunt group |
| (5) Uniform Call Distribution* | $1.00 | $10.00 per hunt group |

b. Changes to Hunting Group Arrangements/patterns (Additional Lines/Change Hunting Order)
$10.00 non-recurring

c. Hunt Group Options:
(1) Queuing for Hunt Group
$5.00 ea. queue slot/monthly
(2) Delay Announcement for Queued Calls:
(a) Standard Announcement
(audio source resides at telco)
$25.00 per month
(b) Customer Worded Announcement**
(audio source resides at telco)
$50.00 per month
(c) Customer Worded Announcement**
(audio source resides at customer)
$25.00 per month
+ line/trunk circuit tariff rate
(d) Changes to Customer Worded Announcement
$30.00 non-recurring
(3) Stop Hunt/Make Busy
(a) Access Code Activation
$.70 per line per month
(b) Key/Switch Activation
$6.50 per circuit per month

* Features are included in the Discount Package Plan.
** More than one announcement per UCD group will be charged on an individual case basis.

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

B. RATES AND CHARGES (cont'd)

6. Simulated Facility Groups (SFGs):

a. Simulated Facility Group Arrangements:

| | Monthly Rate | Non-Recurring Charge |
|---|---|---|
| (1) Each Simulated Facility (OutWATS, INWATS) | Business One-Party Tariff Rate | |
| (2) Rearrangements and changes to Simulated Facilities and routing patterns | | $15.00 |

b. Normal OutWATS rates (measured time or full business day) will be charged for OutWATS calls.

c. Normal INWATS rates will be charged for INWATS calls.

d. Normal Tie Facility rates will be charged for the use of tie facilities.

C. REGULATIONS AND CONDITIONS

1. A Centrex customer must have a minimum of two Centrex lines terminating to a primary customer site.

2. The minimum charge period for services provided under this tariff shall be for one month except when the provision of the service requires the construction of additional facilities and/or equipment. The customer will be required to pay all or a portion of the construction and installation charges and/or contract for service beyond the minimum service period in an arrangement agreeable to both the Telephone Company and the customer.

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

C. REGULATIONS AND CONDITIONS (cont'd)

3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities. Individual feature availability may differ by exchange.

4. One directory listing is provided without charge for each Centrex line.

5. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.

6. The monthly rate for customers choosing the service period plan is guaranteed against telephone company initiated changes during the selected service contract period.

7. Subsequent line additions/deletions to the original service contract period are stipulated as follows:

   a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count at the primary customer location to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.

   b. Subsequent line deletions, resulting in reductions equal to or exceeding 30% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph C8 below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

C. REGULATIONS AND CONDITIONS (cont'd)

8. Termination Liabilities shall be treated as follows:

a. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.

b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:

1. Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or

2. Pay termination charges as described in a. above on the number of Centrex station lines disconnected.

9. All exchange lines in a Centrex Group must have the same billing arrangement, either flat-rate or measured service (where offered).

10. Intercom calls between lines in a Centrex Group are not subject to local measured service.

11. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

12. This tariffed Centrex service does not include terminal equipment on the customer's premises. Terminal Equipment may be covered under a separate tariff, contract, or may be provided by the customer.

13. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.

14. It is at the Company's discretion to offer temporary suspension of Centrex Service.

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: The following definition section defines all standard and optional features which either are or may be provided as a part of the Centrex service.

The following are standard, non-chargeable individual station features which are included with the Centrex line rate at no charge:

1. Business Group Automatic Identified Outward Dialing
Business Group Automatic Identified Outward Dialing provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.

2. Call Park Features:

a. Call Park - Directed
Call Park - Directed allows a Centrex user to park (or store) a call against any directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.

b. Call Park - Local
Call Park - Local allows a Centrex user to park (or store) a call against his/her directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.

3. Call Pick-Up Features:

a. Call Pick-Up
Call Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code.

b. Call Pick-Up - Directed
Call Pick-Up - Directed enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code and the ringing station number.

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: (cont'd)

4. Call Transfer - Internal Only
Call Transfer - Internal Only allows a station user to transfer calls to another station within the Centrex Group by flashing the switchhook and dialing the transfer-to-number.

5. Centrex Repeat Dialing - Internal Only
Centrex Repeat Dialing - Internal Only allows the customer to automatically redial the last intercom number dialed. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.

6. Direct Inward Dialing
Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.

7. Direct Outward Dialing
Direct Outward Dialing enables Centrex station user to call outside the Centrex Group directly without the assistance of an attendant.

8. Distinctive Ringing/Call Waiting Indication
Distinctive Ringing/Call Waiting Indication allows a Centrex station user to listen to the cadence of the ringing pattern or Call Waiting tone to determine whether a call is coming from within the business or from outside the business. Distinctive Ringing and Call Waiting tones are applied under the following conditions: 1) Pattern A: (normal ringing and Call Waiting tones) is used with intercom calls. These are internal calls that originate within the business; 2) Pattern B: (two short rings or Call Waiting tones) is used with Direct Inward Dialing calls. These are incoming calls that originate outside the business. Pattern B is also used for calls completed by way of the attendant and calls incoming from a tie facility; 3) Pattern C: (short-short-long ringing or three short Call Waiting tones) is used with Dial Call Waiting, Call Waiting-Originating, and Night Service calls.

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: (cont'd)

9. Do Not Disturb
Do Not Disturb allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected caller can dial to override Do Not Disturb.

10. Intercom Dialing
Intercom Dialing allows Centrex station users to call other stations within their Centrex Groups by dialing abbreviated codes.

11. 3-Way Calling
3-Way Calling allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.

12. Touchtone
Where Central Office facilities are available, a type of high-speed address signaling (dialing) in which buttons in a bank of twelve can be depressed to give one of a group of audio tone pairs for signaling directly over the circuit.

13. Voice/Data Protection
Voice/Data Protection allows a station user to inhibit intrusion features such as Call Waiting and Operator Verification which are directed to that line when it is busy.

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The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: (cont'd)

The following are optional, non-chargeable individual station features which may be added to a Centrex line at no charge:

14. Call Forwarding Features:

a. Call Forwarding - All Calls (Variable)
Call Forwarding - All Calls (Variable) enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.

b. Call Forwarding - Busy
Call Forwarding - Busy causes all calls to be redirected to an alternate station when the called station is busy.

c. Call Forwarding - Don't Answer
Call Forward - Don't Answer allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.

d. Call Forwarding - Incoming Only (Add-on to Call Forwarding)
Call Forwarding - Incoming Only is an option that can be used with any of the Call Forwarding features (Call Forwarding - All Calls (Variable), Busy, and Don't Answer) and allows only incoming calls (calls that originate outside the Centrex Group) to be forwarded. Calls from within the group or a private facility are not forwarded.

e. Call Forwarding - Within Group Only (Add-on to Call Forwarding)
Call Forwarding - Within Group Only is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: (cont'd)

15. Call Hold
Call Hold allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

16. Caller Identification-Number - Internal Only
Caller Identification-Number - Internal Only allows for the display of the calling party's telephone number (intercom number) on calls made within the Centrex Group. This feature requires a special customer-provided display device which may be either attached to the telepone or built into the telephone. Caller Identification-Basic - External (calls from outside the Centrex Group) can be subscribed to at rates established in this tariff.

17. Call Transfer - Attendant
Call Transfer - Attendant allows members of a customer group, who do not have station-controlled call transfer capability, to transfer calls with the aid of the attendant. During a call incoming to the customer group via direct distance dialing, the called party can reach the attendant to request the transfer by flashing and dialing the access code to the attendant. The attendant can only transfer the incoming call to another station within the customer group.

18. Call Waiting Features:

a. Call Waiting (Terminating)
Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook.
This feature may include Cancel Call Waiting.

b. Call Waiting - Incoming Only
Call Waiting - Incoming Only gives the Centrex user a call waiting tone only for calls incoming to his/her group from outside the business. All other calls receive busy tone, and no call waiting tone is provided to the called party.
This feature may include Cancel Call Waiting.

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: (cont'd)

19. Class of Service Restrictions:

a. Fully-Restricted Line
A Fully-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex Group. Blocked calls may be routed to reorder tone or a recorded announcement.

b. Semi-Restricted Line
A Semi-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features. Blocked calls may be routed to reorder tone or a recorded announcement.

20. Off-Premises Stations
Off-Premises Stations enable a secondary business location to access the same centrex features and services as the main business location. The secondary locations must be served by the same Digital Central Office as the primary location. Appropriate Centrex line rates will be applied to Off-Premises Stations.

21. Single-Digit Dialing
Single-Digit Dialing permits a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users in a Centrex Group and are preprogrammed by the Telephone Company.

22. Speed Calling 8-Code (Customer Changeable)
Speed Calling 8-Code enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set.

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS (cont'd)

The following are optional, chargeable individual station features which may be provisioned on any Centrex line at established tariff rates:

23. Advanced Calling Services
Advanced Calling Services are offered as optional, chargeable features and are outlined in the Advanced Calling Services' section of this Company's tariff. Advanced Calling Services are a group of features which allow customers to efficiently manage the call flow generated over exchange access lines. The rates for Advanced Calling Services for Centrex users are defined in this Centrex tariff.

24. Attendant Camp-On
Attendant Camp-On allows an attendant attempting to transfer a call to a busy station within the Centrex Group to place the call in waiting until the station becomes available. The busy station receives a special call waiting indication and may either flash the switchhook or hang up to answer the camped-on call.

25. Call Forwarding - Remote Activation
Call Forwarding - Remote Activation allows the Centrex user to activate and deactivate Call Forwarding from any location.

26. Call Transfer - Individual - All Calls
Call Transfer - Individual - All Calls allows the Centrex user to transfer any established call to another person. Calls may be transferred to other parties both within and outside the business. The Centrex user may transfer a call by flashing the switchhook and dialing that station to which the call is to be transferred. When the Centrex user hangs up, the call be will transferred. In addition, this feature may be used to transfer calls to Tie Facilities.

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: (cont'd)

27. Call Waiting Features:

a. Call Waiting - Dial
Call Waiting - Dial allows the Centrex user to dial a special code prior to calling another station in the Centrex Group and cause a Call Waiting tone to be applied to the station if it is busy (regardless of whether it has Call Waiting). Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call.

b. Call Waiting - Originating
Call Waiting - Originating allows the Centrex user to automatically apply Call Waiting tones whenever he/she calls another station in the Centrex Group and the line is busy, even if the station called does not have the Call Waiting feature. Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call. In contrast to Dial Call Waiting, this feature does not require the Centrex user to dial an access code prior to making the call.

28. Class of Service Restrictions:

a. Toll Restriction
Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

b. Code Restriction & Diversion
Code Restriction blocks the completion of calls that are directed to customer specified area codes (NPAs) and/or central office codes (NXXs). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

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The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: (cont'd)

28. Class of Service Restrictions: (cont'd)

c. Outgoing Call Screening
Outgoing Call Screening blocks the completion of calls to specific directory numbers (3,6,7, or 10 digit basis). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

29. Conference - Attendant
Conference - Attendant allows an attendant to initiate a conference call of up to six parties (including the attendant). The selection of a special Conference Attendant can be done from any subscribing station within the same customer group by dialing a specific access code.

30. Direct Connect Service (a/k/a Hot Line)
Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.

31. Manual Line Service
Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switchhook.

32. Night Service
Night Service allows calls directed to the attendant to be re-routed to predesignated station lines within the same Centrex Group when the attendant position is not staffed (i.e., evening hours, weekends).

33. 6-Way Calling
6-Way Calling allows the Centrex user to sequentially call up to five other people and add them together to make up a six-way call. The Centrex user must first dial an access code to implement this feature.

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The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: (cont'd)

34. Speed Calling 30-Code (Customer Changeable)
Speed Calling 30-Code enables a station user to call a list of up to 30 preselected directory numbers by dialing one-digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set. In addition, Speed Calling 30 lists may be shared by multiple users within a Centrex Group. When the list is shared, only one user is allowed to change the list.

35. Warm Line
Warm Line provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: (cont'd)

The following are optional, chargeable features/services which may be provisioned on Centrex Groups of lines or Centrex Systems at established tariff rates:

36. Account Codes
Account Codes allow the Centrex user to add an account code for allocating charges. These charges can be printed out on a report or made part of the monthly phone bill.

37. Authorization Codes
Authorization Codes allow the Centrex user to dial a special code prior to making a call and override the dialing restrictions at a particular station.

38. Automatic Route Selection Features:

a. Automatic Route Selection
Automatic Route Selection provides a list of route choices (OutWATS, tie facilities, public carriers, direct distance dialing and foreign exchange) for each outgoing call. The routes on the list are searched sequentially and automatically for idle facilities until an idle facility is found or all route selections are determined unavailable.

b. Time-of-Day/Day-of-Week Routing Control
Time-of-Day/Day-of-Week Routing Control allows the list of facility groups over which the Automatic Route Selection feature hunts to complete a given call to be manually altered based on Time-of-Day and/or Day-of-Week considerations.

c. Expensive Route Warning Tone
Expensive Route Warning Tone provides a per-call method of cost control by giving the Centrex user a tone when a call is being routed over the most expensive facility in the group.

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The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: (cont'd)

38. Automatic Route Selection Features: (cont'd)

d. Outgoing Queuing
Outgoing Queuing allows outgoing calls to be placed into a queue and wait for an available facility when all allowed/available facilities are in use. When a facility becomes idle, the call can be made. This feature allows callers to automatically be placed in waiting for an outgoing facility on either an on-hook or off-hook basis.

39. Business Group Dialing Plan
A Business Group Dialing Plan enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single-Digit Dialing; and customized feature activation/deactivation codes. Each Centrex Group may use either a standardized or a customized Business Group Dialing Plan.

40. Centralized Attendant Service
Centralized Attendant Service provides a centralized attendant group for the business which is distributed over geographically separate switching systems. Attendants are normally located at one location and all calls requiring attendant assistance (for all locations) are routed to the attendant location.

41. Centrex Complex
Centrex Complex allows the association of multiple Centrex Groups in a single system. All Centrex Groups within the Complex share intercom calling privileges, but may have separate private facility groups or separate dialing plans.

42. Customer Control
Customer Control allows for the ability to change the operation of certain features via the attendant console. The features which may be changed are Time-of-Day/Day-of-Week Routing Control, Outgoing Queuing and Authorization Codes.

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The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: (cont'd)

43. Main Satellite Service
Main Satellite Service allows the Centrex user to tie together several business locations which may be serviced from different central office switches. All attendant services are normally provided from the "main" location, and this location is the only one with a listed directory number. Tie trunks connect all locations for intercom calling.

44. Music/Message on Hold
Music/Message on Hold provides music/message for calls put on call hold (or parked) by Centrex subscribers. The music/message and audio source may be telephone company provided or customer provided.

a. Standard Music Audio - Standard Music and audio source is provided by the telephone company-Music is only available for Standard.

b. Custom Music/Message Audio (audio source resides at telco) - The production of the Custom Music/Message is provided by the customer. The telephone company reserves the right to refuse any audio source equipment in or on the telephone company's premises due to physical size, electronic emissions, safety concerns, etc.

c. Custom Music/Message Audio (audio source resides at customer) - The production of the Custom Music/Message is provided by the customer. The audio is located at the customer's premises and a line/trunk tariff will apply and be necessary to supply the Music/Message to the telephone company.

45. OutWATS, INWATS, and Tie Facilities:

a. OutWATS
OutWATS is a form of Direct Distance Dialing service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OutWATS call is screened to ensure that the call destination is within the band limits of the OutWATS station user. Simulated Facility Groups may be used to control the number od simultaneous OutWATS calls that can be made from a business.

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: (cont'd)

45. OutWATS, INWATS, and Tie Facilities: (cont'd)

b. INWATS
INWATS service provides the ability to receive calls which would be dialed as 800-type numbers. This allows individuals calling a business to do so without incurring toll charges. Simulated Facility Groups may be used to control the number of simultaneous INWATS calls that can be made to the business.

c. Tie Facilities
Tie Facility Access allows the Centrex user to make and receive calls to other switches via Tie Facilities. For outgoing Tie Facilities, stations in the business dial a special access code. Access to Tie Facilities can be controlled or restricted by Simulated Facility Groups.

46. Special Customer Premise Equipment (CPE) Interface Circuits:
Special CPE Interface Circuits provide access to special customer-owned equipment, such as paging equipment, code calling equipment, dictation and radio paging equipment by dialing an intercom or access code. Depending upon the customer-owned equipment used, either line circuits or trunk circuits will be required:

a. Code Calling
Code Calling allows for dial access via an access code to connect to a customer-provided signaling device using a bell or some other audible signal. During the time that the user is on the line to the device, the person called can pick up any line within the Centrex Group and dial a code to automatically connect to the user.

b. Improved Radio Paging
Improved Radio Paging allows attendants and other users to page other people in the business using radio paging equipment. Anyone receiving a page can establish a connection by dialing a code from a Centrex phone.

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The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: (cont'd)

46. Special Customer Premise Equipment (CPE) Interface Circuits: (cont'd)

c. Loudspeaker Paging
Loudspeaker Paging allows dial access via an access code to page someone on the business' premises. The user can use this feature when someone is on hold, but the person on hold cannot be transferred to the paging device.

d. Paging Access
Paging Access allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.

e. Recorded Telephone Dictation
Recorded Telephone Dictation allows the Centrex user to connect a telephone dictation machine so that users can dial an access code and dictate information.

47. Special Intercept Announcement
A Special Intercept Announcement may optionally be used to address the following conditions: a) If a Centrex station user dials a code which is not defined or assigned in the Business Group Dialing Plan, or b) if the call is restricted due to various restriction arrangements (i.e. Semi-Restricted, etc.).

48. Station Message Detail Recording (SMDR)
SMDR provides detailed call information on billable and non-billable calls made from the Centrex Group. This feature requires special equipment which must be located on the customer's premises.

[1] This service is grandfathered to existing customers effective July 15, 2025. (C)
The service will not be available to new customers after this date. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: (cont'd)

The following are optional, chargeable hunting features which may be provisioned with Centrex Service at established tariff rates:

49. Hunting Arrangements:

a. Circle Hunting
Circle Hunting allows calls directed to busy stations in the middle of the hunt group to search through to the end of the hunt group and then return to the beginning of the hunt list in search of an idle station. The caller is connected to the first idle station encountered.

b. Preferential Hunting
Preferential Hunting allows any station in a Hunt Group to have its own (preferential) hunting list. If a call is made to a station with a Preferential Hunting list assigned to it, and that station is busy, the preferential list is first hunted until an idle station is found. If an idle station is not found on the preferential list, the hunt will proceed to the entire hunt group.

c. Regular Hunting
Regular Hunting or Linear Hunting is performed in a sequential fashion across all members of a Multiline Hunt Group. The search for an idle station starts with the pilot number. If the first station is busy, the group is sequentially hunted until an idle station is found. If there are no idle stations available, the caller receives a busy signal.

d. Series Completion
Series Completion is a hunting arrangement in which individual stations always have their own directory numbers and classes of service. Two different hunting arrangements can be selected with Series Completion: linear or circle.

e. Uniform Call Distribution
Uniform Call Distribution is intended to distribute calls evenly among the stations in a Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found.

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**MISCELLANEOUS SERVICE AND EQUIPMENT**

CENTREX SERVICE [1] (cont'd) (C)

D. DEFINITIONS: (cont'd)

50. Delay Announcements for Queued Calls
Delay Announcements can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.

51. Make Busy Features:

a. Make Busy
Make Busy can be used to temporarily make a particular station in a Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station during the search for an idle station.

b. Group Make Busy
Make Busy can be used to temporarily make a group of stations or an entire Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via a physical switch.

52. Queuing for Hunt Groups
Queuing may optionally be used when all stations in a Hunt Group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt Groups or Series Completion Groups.

53. Stop Hunt
Stop Hunt allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a particular station in a Hunt Group will cause the search for an idle line to stop there.

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The service will not be available to new customers after this date. (C)

MISCELLANEOUS SERVICE AND EQUIPMENT

3. DIRECT INWARD DIALING (DID) SERVICE

1. General

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

2. Rates

3. The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

| | | Monthly Rate | NRC |
|---|---|---|---|
| 1. | DID Facility Charge, Per Trunk | (1) | (1) |
| 2. | DID Software Translation Charge, Per Trunk | N/A | $50.00 |
| 3. | DID Number Assignment Charge (Blocks of 10 numbers) | $5.00 | $50.00 (2) |

* Numbers sold in conjunction with DID Service only.

3. Conditions

1. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.

2. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.

(1) See Section 2 Sheet No. 2 for associated PBX Trunk rate and Section 3 for installation charges.

(2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

MISCELLANEOUS SERVICE AND EQUIPMENT

1. DIRECT INWARD DIALING (DID) SERVICE (Cont'd)

3. Conditions (Cont'd)

3. The service must be provided on a minimum of 10 lines in a trunk group arranged for inward service.

4. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.

5. Operational characteristics of interface signals between the Telephone Company-provied connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.

6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.

7. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.

8. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.

9. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.

10. DID numbers will be sold in conjuction with DID service only.

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

* * * (C)

*Digital Transport Service has been moved to the Competitive Services 500 Tariff. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

* * * (C)

*Digital Transport Service has been moved to the Competitive Services 500 Tariff. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

*  *  *  (C)

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**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**Voice/Data Protection**

This feature allows the customer to dial a code to inhibit intrusions while the line is in use.

| MONTHLY RATES | |
|---|---|
| **Residence** | **Business** |
| $1.75 | $1.75 |

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**911 TARIFF LANGUAGE**

1. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

A. Tax area record
B. Locality
C. Street
D. Thoroughfare
E. Directional [where required]
F. Even (E), odd (O), or all (A) [applied to house numbers]
G. Low-high range of house numbers
H. PSAP (Public Safety Answering Point)
I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

2. REGULATIONS

A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.

B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.

C. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 3, Section 1, General Regulations.

D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**911 TARIFF LANGUAGE**

2. REGULATIONS (cont'd)

E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.

F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.

H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.

I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

## CUSTOMIZED 911 (C911) (C)

A. General

Customized 911 (C911) allows a customer to provide 911 Dispatch Centers (PSAP) with specific information for their PBX station telephone numbers or business lines.

B. Conditions

1. There is no charge for requesting updates to information at the PSAP.

2. A No Record Found (NRF) Charge applies when the Company receives an NRF report from the local authorities when a 911 call is placed and no 911 information was in the database. If a customer receives 3 of these, C911 will be terminated. The customer is required to provide 911 via one (1) ANI with one (1) address, per PRI T1; or via Analog line.

3. The Report Request charge applies when a customer requests a list of their E911 information from the E911 database.

4. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.

5. The C911 customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

C. Rates

| | | Monthly Charge | Non-Recurring Charge |
|---|---|---|---|
| 1. | Initial Set-Up (per number) (not to exceed $500) | | $1.00 |
| 2. | Per Number Charge | $0.05 | |
| 3. | No Record Found Charge (per number) | | $50.00 |
| 4. | Report Requests Charge Variable | | |

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

* * * (C)

*Line Hunting has been moved to the Competitive Services 500 Tariff. (C)

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

(C)

Reserved For Future Use

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

(C)

Reserved For Future Use

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

(C)

Reserved For Future Use

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

(C)

*  *  *

RESERVED FOR FUTURE USE

PAY TELEPHONE LINE SERVICE (C)

3. GENERAL

2. Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.

3. Pay Telephone Line Service:

11. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.

12. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.

13. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.

14. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.

15. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.

16. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.

17. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.

18. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's rules and Regulations.

19. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.

20. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service. (C)

(C) Indicates Change

PAY TELEPHONE LINE SERVICE (cont'd) (C)

4. REGULATIONS AND RATES

1. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's, Tariff - Telephone PA P.U.C. No. 3, Section 2.

2. Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.

3. Line Connection charges listed in Section 3 of this Tariff apply to Pay Telephone Line Service.

4. Directory assistance charges of $0.25 per call apply to Pay Telephone Access Lines.

5. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.

6. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

5. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE

1. Optional call screening/blocking/coin supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.

    1. Incoming/Outgoing Screening - prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator - handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.

    2. Incoming Blocking - blocks all incoming calls.

    3. Outgoing blocking - restrict outgoing calls to non-sent paid call only (coinless). (C)

(C) Indicates Change

PAY TELEPHONE LINE SERVICE (cont'd) (C)

3. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE (cont'd)

1. (Continued)

4. Coin Supervision Additive - provides for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

2. Rates:

| | | Monthly | Non-recurring | |
|---|---|---|---|---|
| 1. | Incoming/Outgoing Screening | $5.00 | $10.00 | |
| b. | Incoming Blocking | $3.00 | $10.00 | |
| 3. | Outgoing Blocking | $3.00 | $10.00 | |
| d. | Coin Supervision Additive | $2.21 | N/A | (C) |

(C) Indicates Change